From Seed to Harvest:
Start to Finish Billing in PCC EHR

Benjamin Brandt - SME & Consultant

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Session Objectives

1. **Every pediatrician gets maximal payment for every service rendered with minimal administrative effort**

2. **Revenue Cycle Management, everyone plays a part**

3. **Tools, designed to save you time**

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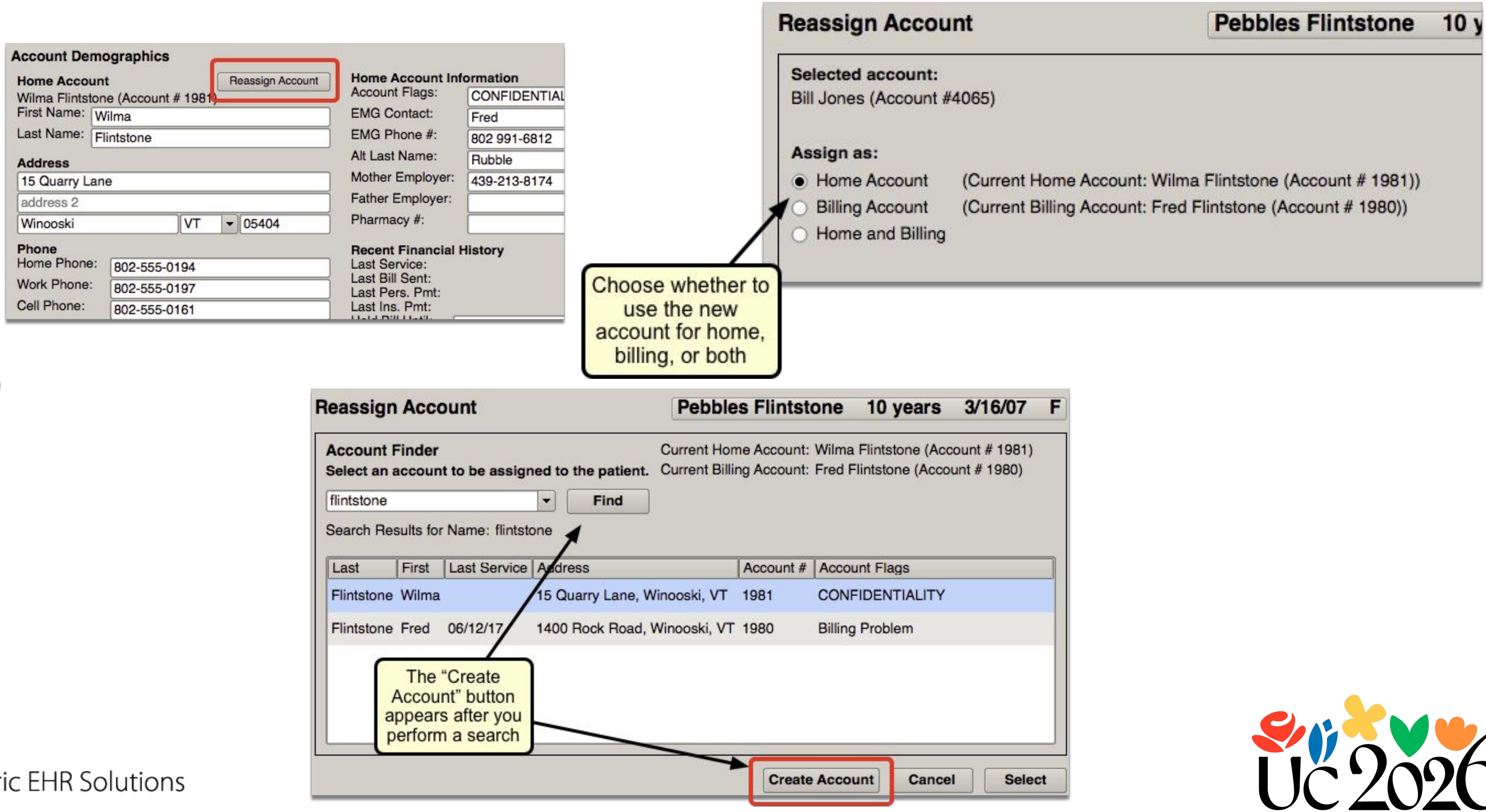
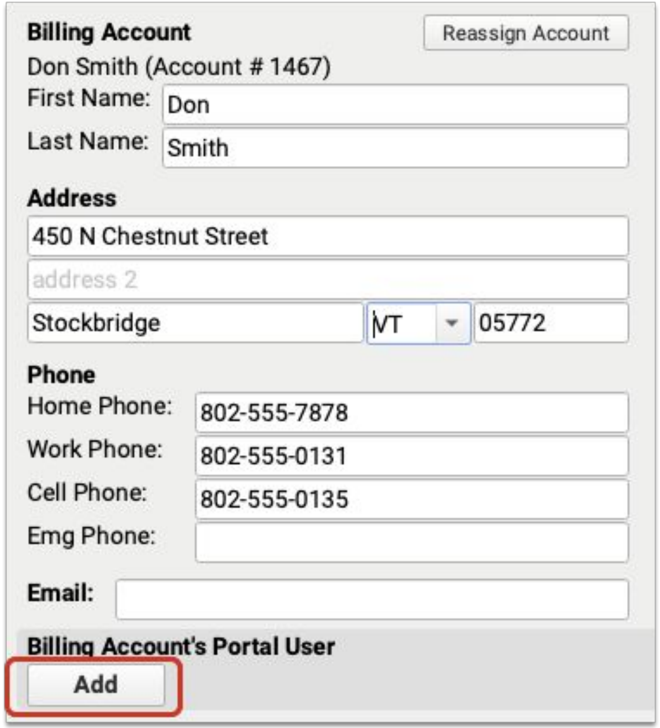
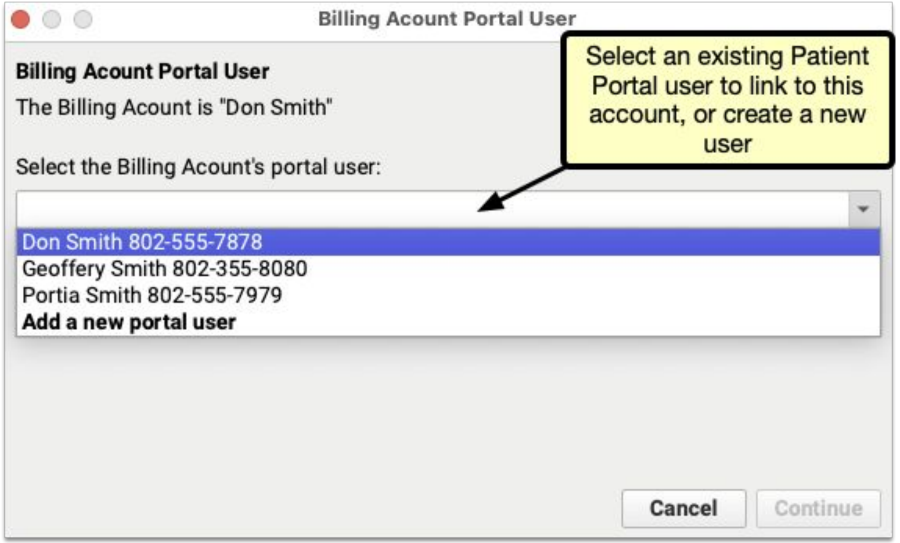
Part 1: The New Family: Account Structure

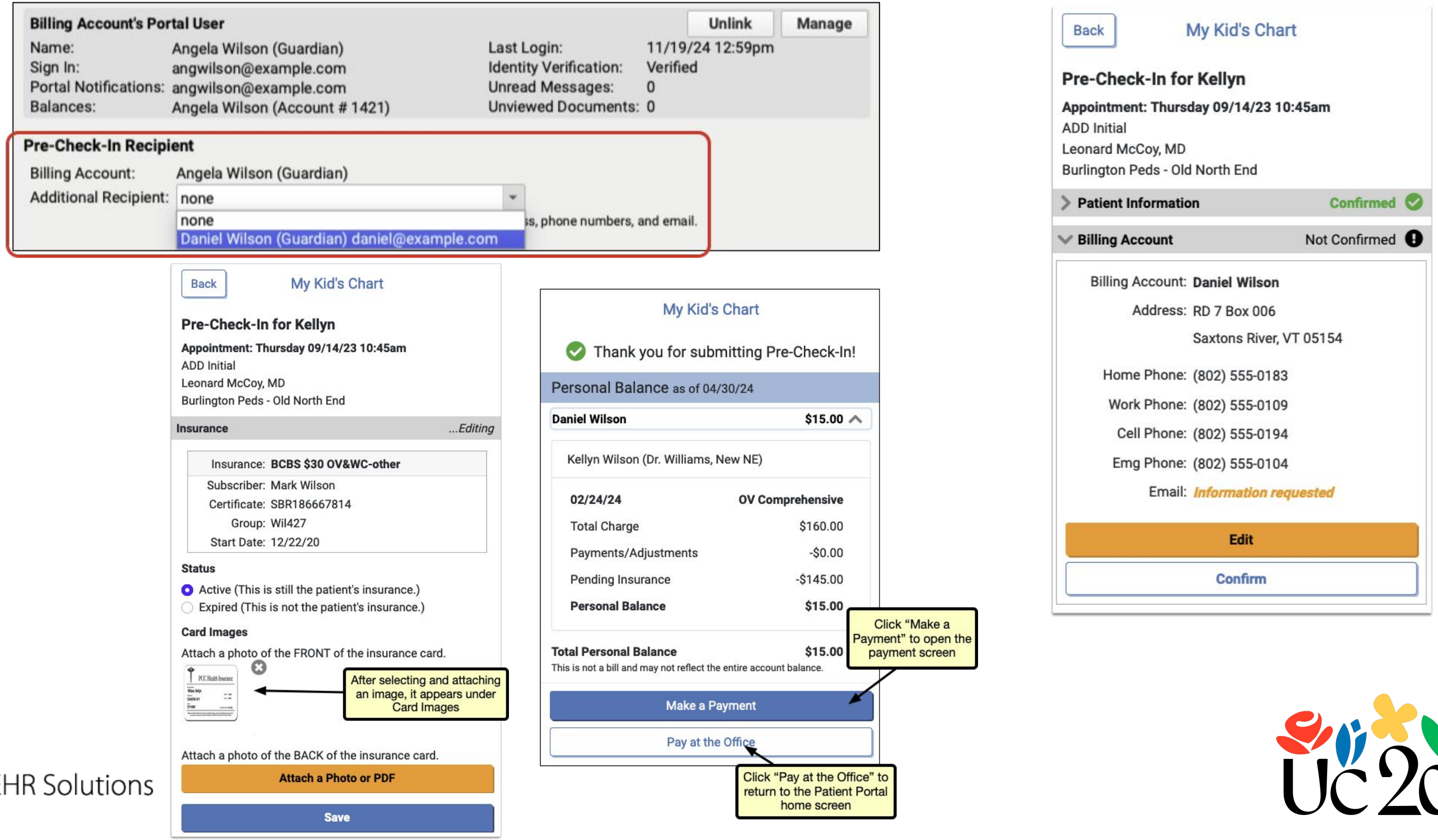


Part 1: The New Family: Account Structure

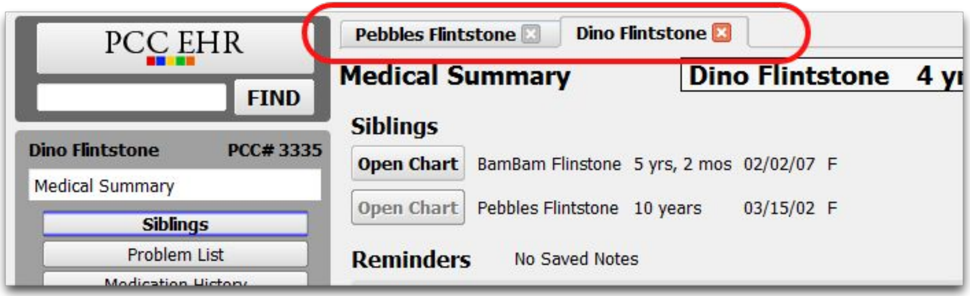


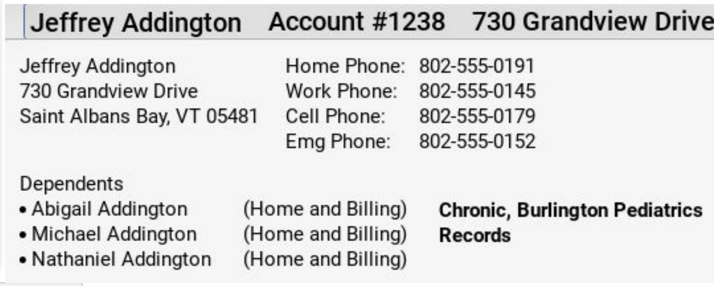


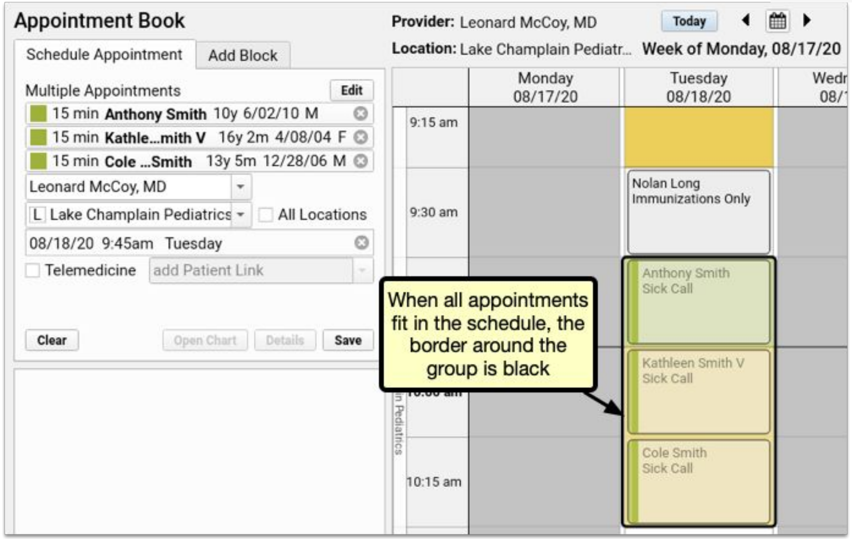
Part 1: The New Family: Account Structure



Part 1: The New Family: Multi-Patient Family







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Part 1: The New Family: Split Families

Posting | History (Wilma Flintstone) | History (Fred Flintstone)

Payment History

Search Filter:

Fred Flintstone (Account # 1980)

Transaction Date	Amount	Payment Type	Check Number	Refunds/Reversals	Unapplied Amount
09/08/23	60.00	Master Card Payment			0.00
10/11/22	10.00	Visa Card Payment			0.00
09/06/22	75.00 20.00	Ins Pmt - Cigna PPO Ins Adj - Cigna PPO	5555555		0.00 0.00
08/25/22	20.00	Visa Card Payment			0.00
08/01/22	34.74 10.26	Ins Pmt - Cigna PPO Ins Adj - Cigna PPO	13131313		0.00 0.00
07/21/22	119.29 40.71	Ins Pmt - Aetna HMO Ins Adj - Aetna HMO	414141414		0.00 0.00

119.29 Ins Pmt - Aetna HMO Applied to:

06/29/22	85.36	Dino Flintstone	99392	Well Child 1-4 yrs	Elizabeth Mary Casey, MD
06/29/22	10.00	Dino Flintstone	99173	Vision Screen	Elizabeth Mary Casey, MD
06/29/22	10.00	Dino Flintstone	92551	Hearing Screen	Elizabeth Mary Casey, MD
06/29/22	13.93	Dino Flintstone	90658	Influenza Vac 36m + older	Elizabeth Mary Casey, MD

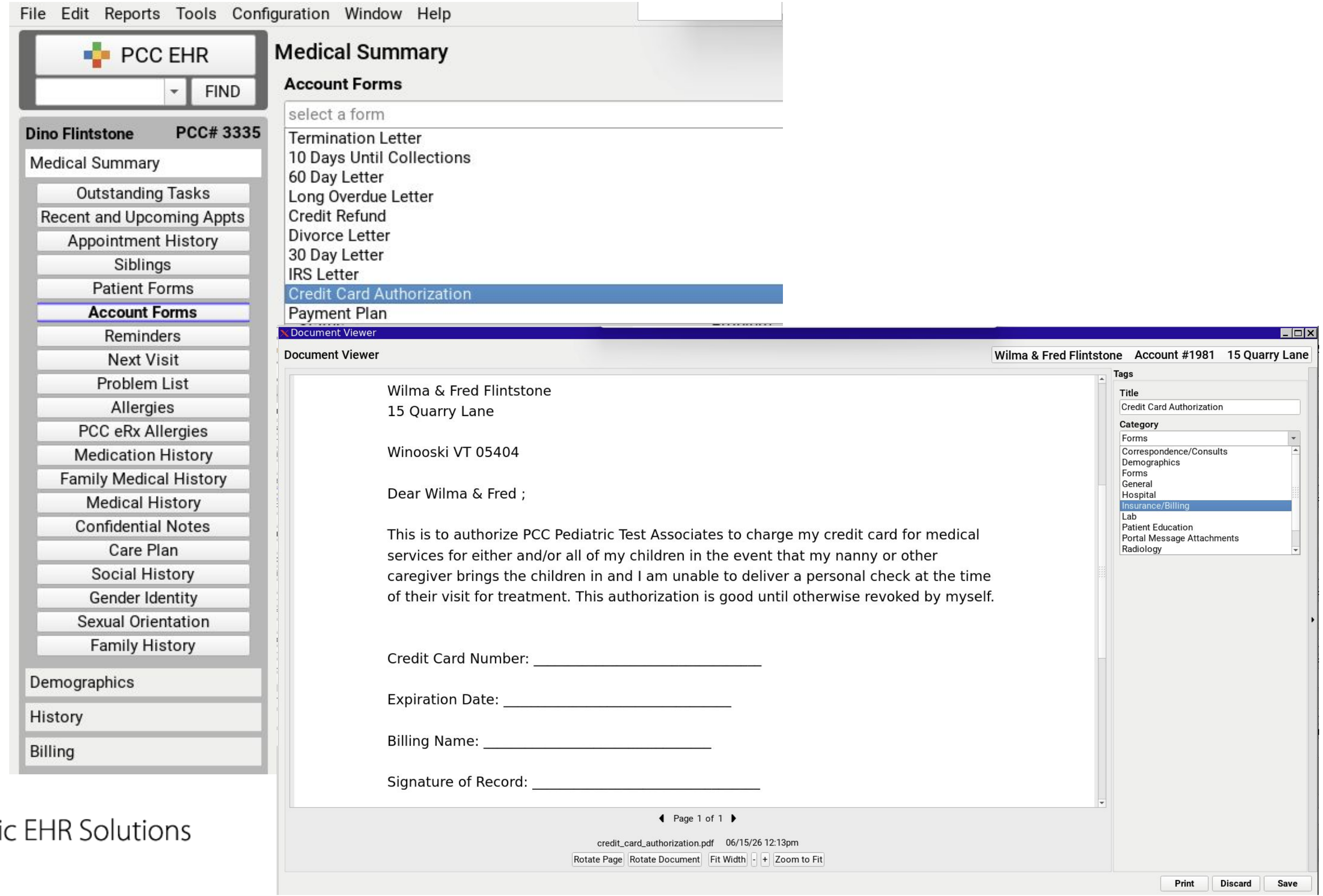
40.71 Ins Adj - Aetna HMO Applied to:

06/29/22	39.64	Dino Flintstone	99392	Well Child 1-4 yrs	Elizabeth Mary Casey, MD
06/29/22	1.07	Dino Flintstone	90658	Influenza Vac 36m + older	Elizabeth Mary Casey, MD

Transaction Date	Amount	Payment Type	Check Number	Refunds/Reversals	Unapplied Amount
02/09/22	0.00 56.00	Ins Pmt - Aetna HMO Ins Adj - Aetna HMO	090909090		0.00 0.00
01/22/22	100.34 99.66	Ins Pmt - Aetna HMO Ins Adj - Aetna HMO	36363636		0.00 0.00

Print Receipt | Refund Credits | Reverse Payment | Edit | Close

Part 1: The New Family: Forms



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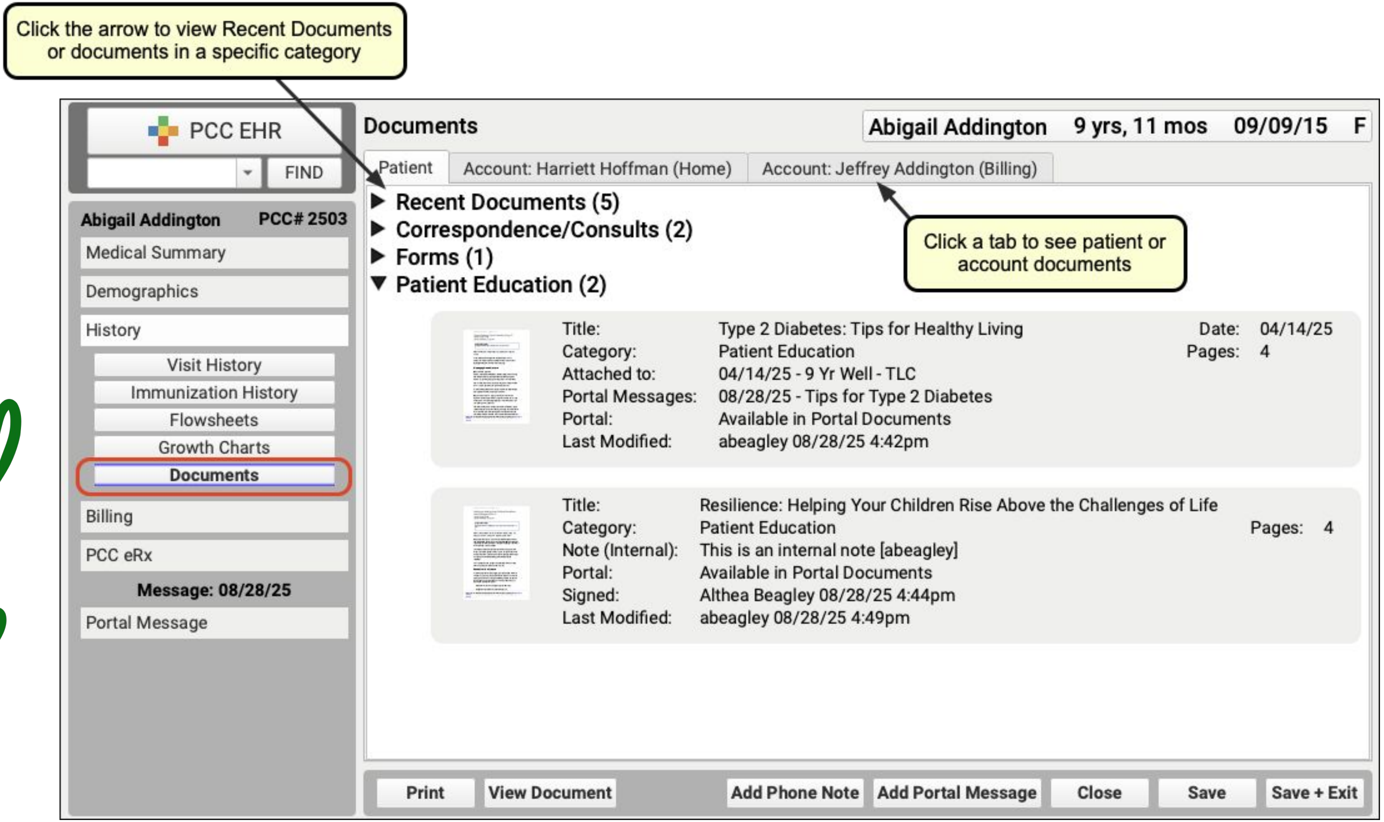
Part 1: The New Family: Saved Documents



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Part 1: The New Family: A Knowledgeable Arrival

Pre-Check-In ✓ Imported by Zelda Zen, LNA 09/14/23 3:00pm

Patient Demographics	Before Import	Pre-Check Information
Name	Jeremy Wilson	Jeremy Wilson
Nickname		
Date of Birth	05/15/10	05/15/10
Sex	Male	Male
Race		✓ White
Ethnicity		✓ Prefers not to answer
Pref. Language		✓ English
Account Demographics	**Before Import**	**Pre-Check Information**
Name	Daniel Wilson	Daniel Wilson
Address	RD 7 Box 006 Saxtons River, VT 05154	RD 7 Box 006 Saxtons River, VT 05154
Home Phone	802-555-0183	802-555-0183
Work Phone	802-555-0109	802-555-0109
Cell Phone	802-555-0194	802-555-0194
Emg Phone	802-555-0104	802-555-0104
Email		✓ daniel@example.com
New Insurance Policy	**Before Import**	**Pre-Check Information**
Insurance		✓ PCC Health Insurance, *Image*

Pre-Check information submitted by Daniel Wilson 09/14/23 2:58pm

Policies Edit Policy Add Policy Display: Active

Insurance	Copay	Certificate	Group		Start	End	Status
1. BCBS $30 OV&WC-oth...	$30.00	SBR103385379001	Wil427		12/21/20		Active

PCC EHR FIND

Schedule (11) Visit Tasks (99+) E-lab Results (40)

Wed 01/17/24

Visit Status	Room	Tasks	Arrival	Time	Last	First
Scheduled				8:00am	James D.D.S.	Heather "Cole" Danielle
Scheduled				8:00am	Lescavage	Alison Lee
Scheduled				8:00am	Wilson	Jose M.
Scheduled				8:00am	Peller	Erin Marie
Scheduled				8:15am	Guidarelli Sr.	Christophe "Ty" Lee
Scheduled				8:15am	Wilson	Andrew
Scheduled				8:30am	Denicholas II.	Caitlyn "Lee" Leigh
Scheduled				8:30am	Wilson	Kellyn
Scheduled				8:45am	Jones	Cindy

Pre-Check-In has not been completed

Pre-Check-In has been completed but not yet imported

Pre-Check-In has been completed and imported

Account Notes

Arny Addington (Account # 93441)

New Note

▼ **2022 (1 Thread)**

▼ 10/27/22 MPB Michael S. Markoff, M.D. (1 comment)

An important note about a billing issue with this family. An important note about a billing issue with this family. An important note about a billing issue with this family. An important note about a billing issue with this family. An important note about a billing issue with this family.

10/27/22 MPB Michael S. Markoff, M.D.

A followup note about this topic. A followup note about this topic.

▶ **2019 (1 Thread)**

Diagnoses

select diagnosis

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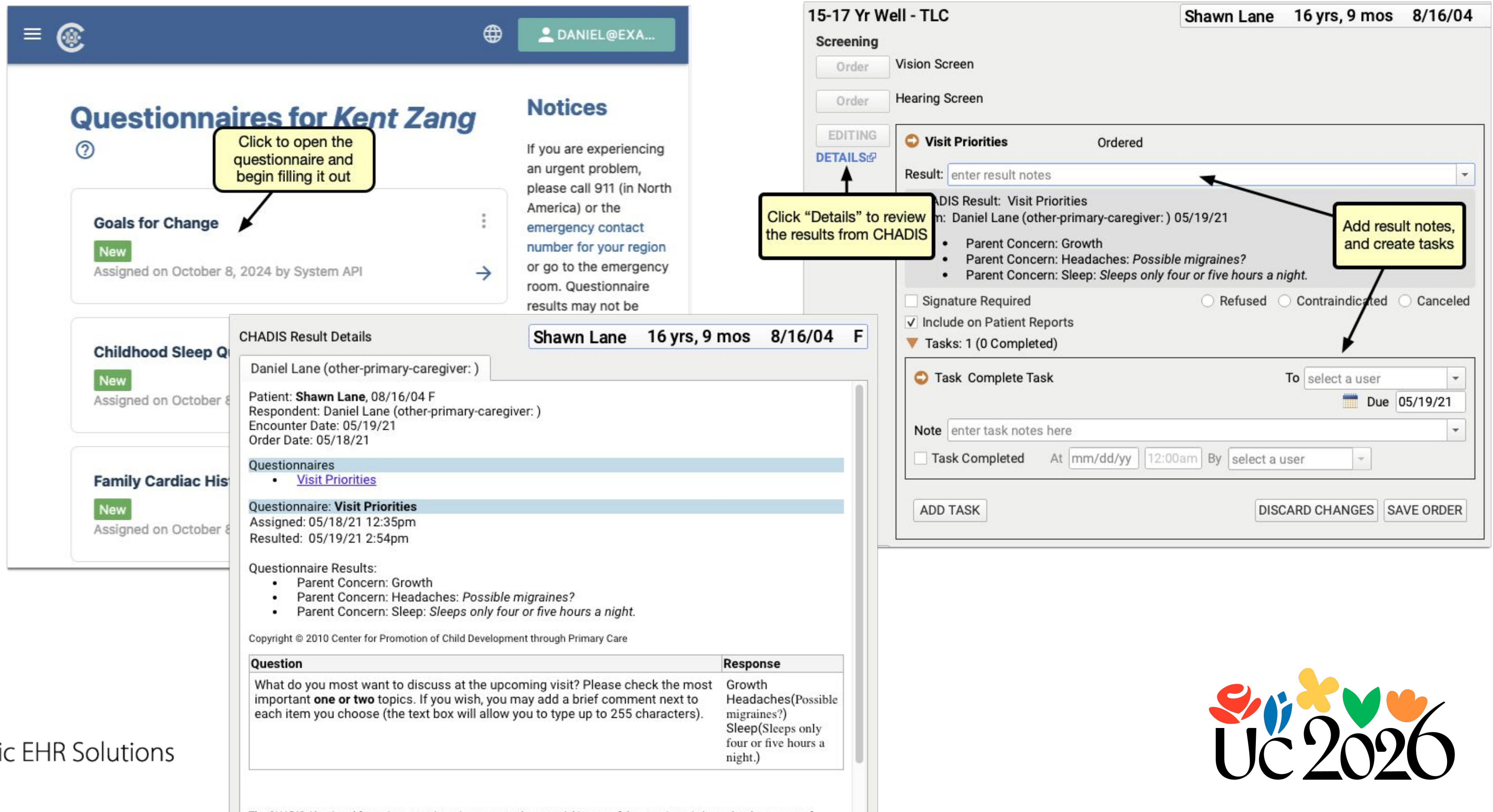
Part 2: The Pre-Visit: Chadis



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Part 2: The Pre-Visit: Appointment Reminders

What Do Notification Messages Sound or Look Like?

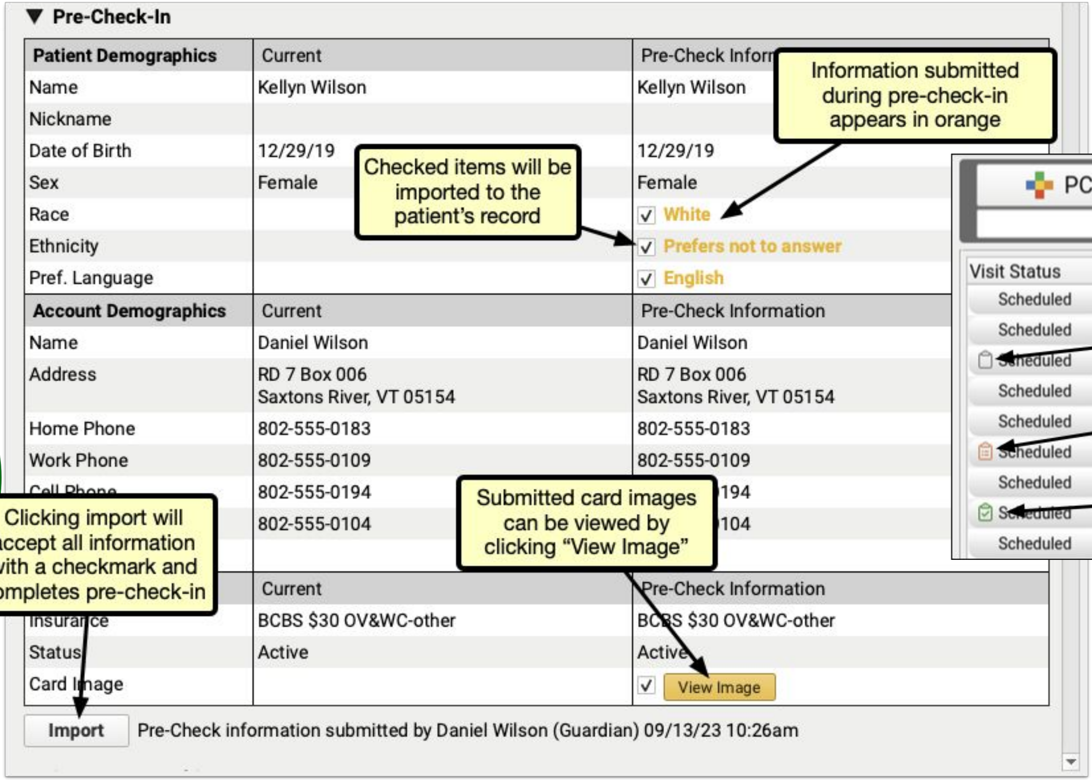
Phone Calls

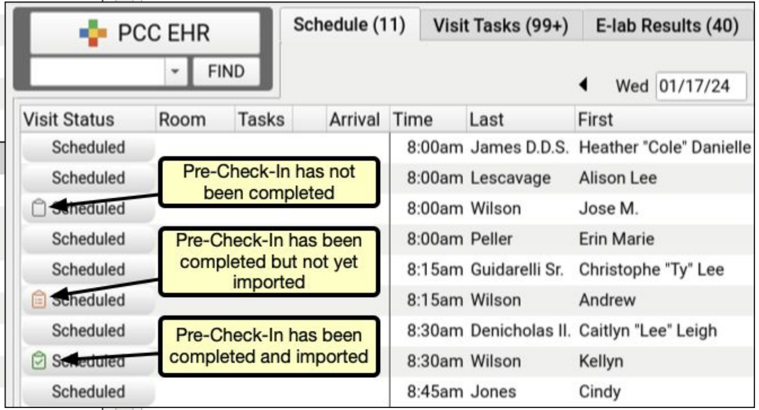
Here are the voice messages for various notification types. These messages are created byTeleVox and are not customizable.

Appointment Reminder w/ Clinician's Name	Hello. This is the office of Dr. James Smith at Pediatric Associates calling to remind Johnny of an appointment at 9:00am on May 15th, 2012.
Appointment Reminder w/o Clinician's Name	Hello. This is Pediatric Associates calling to remind Johnny of an appointment at 9:00am on May 15th, 2012.
Due For a Visit Notification w/ Recall Reason	Hello, this is Pediatric Associates calling with a reminder that Johnny is due for a <recall reason>. Please call us at 802-846-8177 or 800-722-7708 to schedule an appointment. We look forward to hearing from you soon
Due For a Visit Notification w/o Recall Reason	Hello, this is Pediatric Associates calling with a reminder that Johnny is due for a visit. Please call us at 802-846-8177 or 800-722-7708 to schedule an appointment. We look forward to hearing from you soon
Account Balance Notification	Hello this is Pediatric Associates calling. Our records indicate that your account is more than 60 days overdue. Please call our office at 802-846-8177 or 800-722-7708 to arrange payment today. Thank you!

Responding to a Phone Reminder: If a person answers the phone and hears the message live, they will have an opportunity to press numbers to confirm the appointment, repeat the message, or cancel the appointment. If an answering machine or voicemail answers the phone, an additional message will play instead: "If you need to cancel or reschedule this appointment, please call us during normal business hours at 802-846-8177 or 800-722-7708."

Part 2: The Pre-Visit: Pre-Checkin





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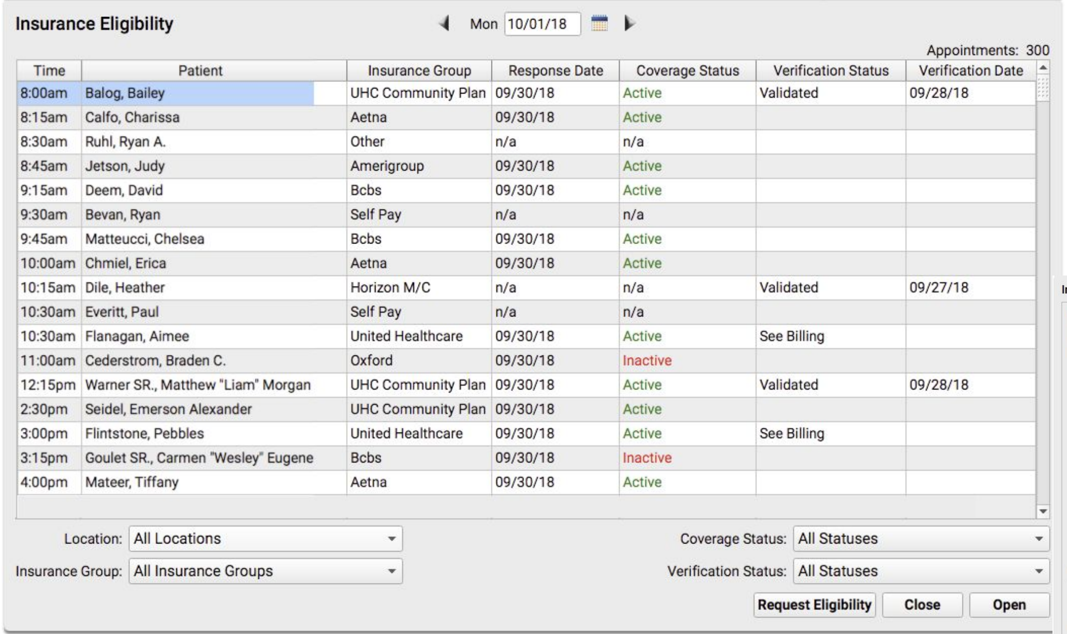
Part 2: The Pre-Visit: Insurance Eligibility



Insurance Eligibility ◀ Mon 10/01/18 ▶

Appointments: 300

Time	Patient	Insurance Group	Response Date	Coverage Status	Verification Status	Verification Date
8:00am	Balog, Bailey	UHC Community Plan	09/30/18	Active	Validated	09/28/18
8:15am	Calfo, Charissa	Aetna	09/30/18	Active		
8:30am	Ruhl, Ryan A.	Other	n/a	n/a		
8:45am	Jetson, Judy	Amerigroup	09/30/18	Active		
9:15am	Deem, David	Bcbs	09/30/18	Active		
9:30am	Bevan, Ryan	Self Pay	n/a	n/a		
9:45am	Matteucci, Chelsea	Bcbs	09/30/18	Active		
10:00am	Chmiel, Erica	Aetna	09/30/18	Active		
10:15am	Dile, Heather	Horizon M/C	n/a	n/a	Validated	09/27/18
10:30am	Everitt, Paul	Self Pay	n/a	n/a		
10:30am	Flanagan, Aimee	United Healthcare	09/30/18	Active	See Billing	
11:00am	Cederstrom, Braden C.	Oxford	09/30/18	Inactive		
12:15pm	Warner SR., Matthew "Liam" Morgan	UHC Community Plan	09/30/18	Active	Validated	09/28/18
2:30pm	Seidel, Emerson Alexander	UHC Community Plan	09/30/18	Active		
3:00pm	Flintstone, Pebbles	United Healthcare	09/30/18	Active	See Billing	
3:15pm	Goulet SR., Carmen "Wesley" Eugene	Bcbs	09/30/18	Inactive		
4:00pm	Mateer, Tiffany	Aetna	09/30/18	Active		

Location: All Locations
Insurance Group: All Insurance Groups
Coverage Status: All Statuses
Verification Status: All Statuses

Request Eligibility | Close | Open

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Part 2: The Pre-Visit: Huddle Sheet

Huddle Sheet

View today's appointments with relevant details to help plan for the day.

Review the day's schedule and pertinent appointment details

Appointment Date: From 01/17/2025 to 01/17/2025
Appointment Status: Scheduled, Arrived
Appointments / Blocks: Appointments Only

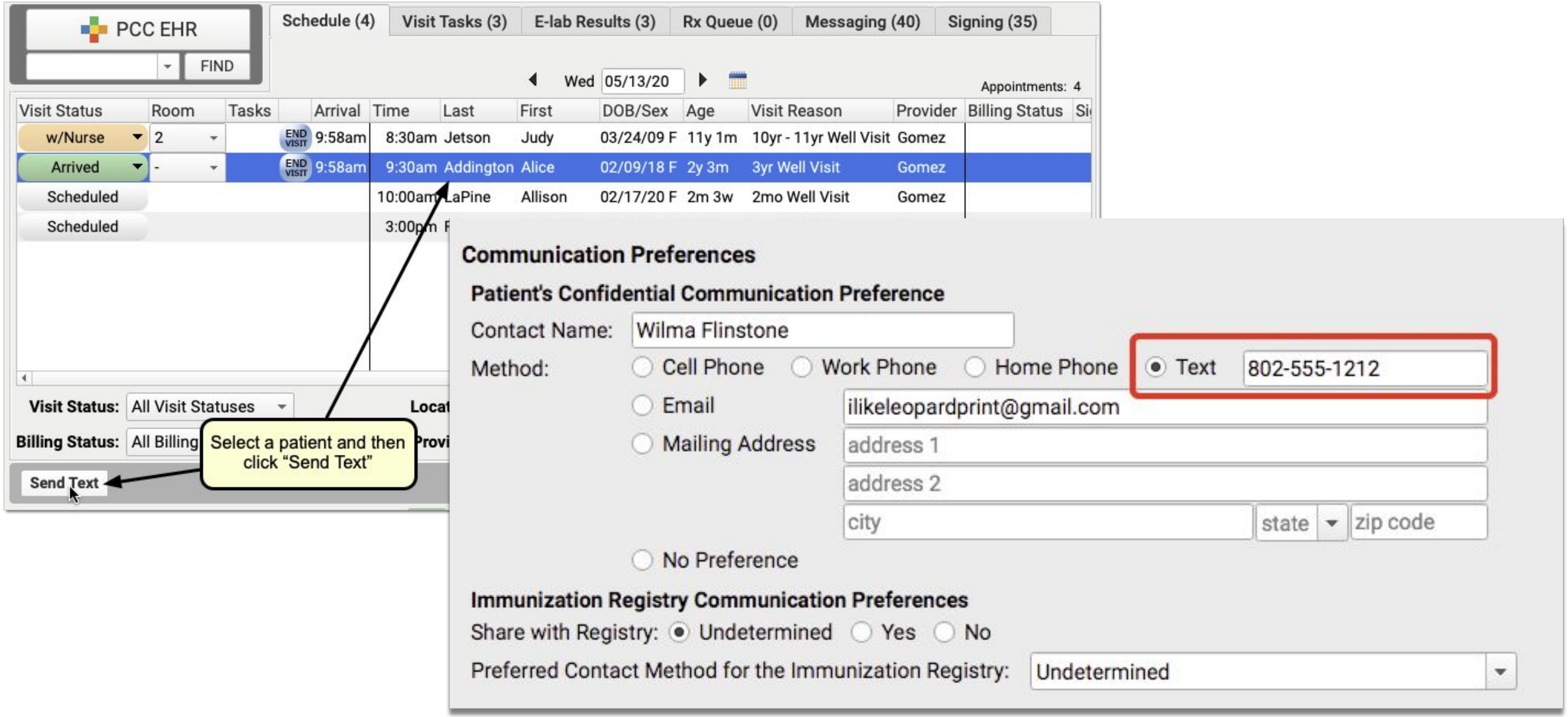
Columns: 7 Displayed

Group By: None

Search Filter:

Appointment Date	Appointment Time	Patient Name	Appointment Reason	Appointment Provider	Patient Primary Insurance Group	Outstanding Personal Balance
01/17/2025	9:45am	Moeller, Shannon	15mo Well Visit	Elizabeth Mary Casey, MD	Health America	$25.00
01/17/2025	2:45pm	Bennett, Karis Jean	4mo Well Visit	Kathleen W. Gomez, M.D.	Highmark Blue Shield	$0.00
01/17/2025	5:15pm	Stinson, Valerie	Asthma Recheck	Kathleen W. Gomez, M.D.	Health America	$76.00
01/17/2025	5:15pm	Pawling, Nathaniel	15mo Well Visit	Mark Williams, M.D.	Health America	$0.00
01/17/2025	5:30pm	Naftzinger, Hunter M	15mo Well Visit	Kathleen W. Gomez, M.D.	Health America	$76.00

Part 2: The Pre-Visit: Contacting Families



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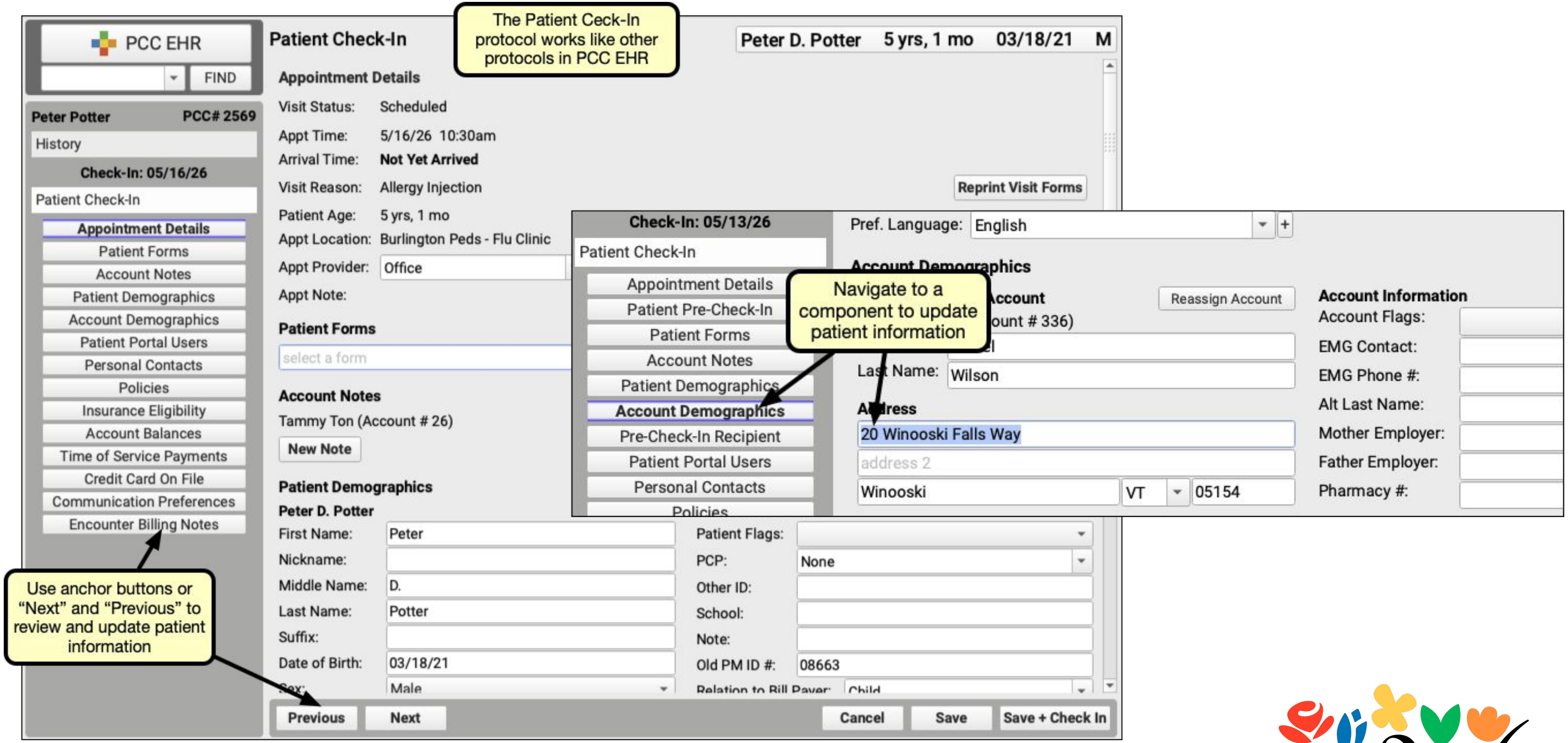
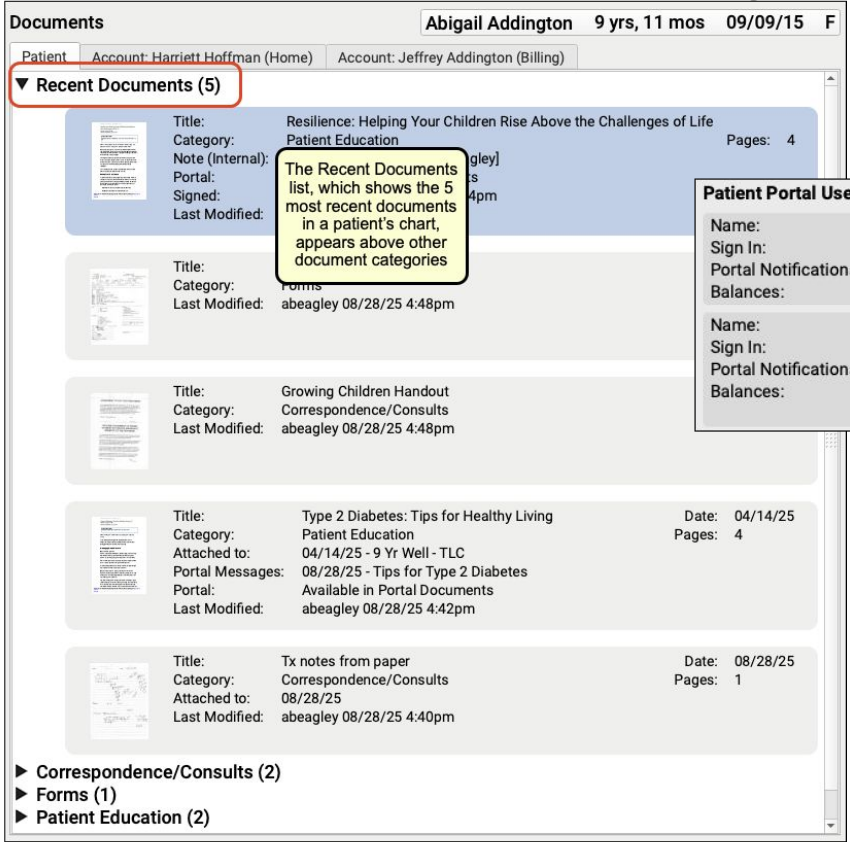
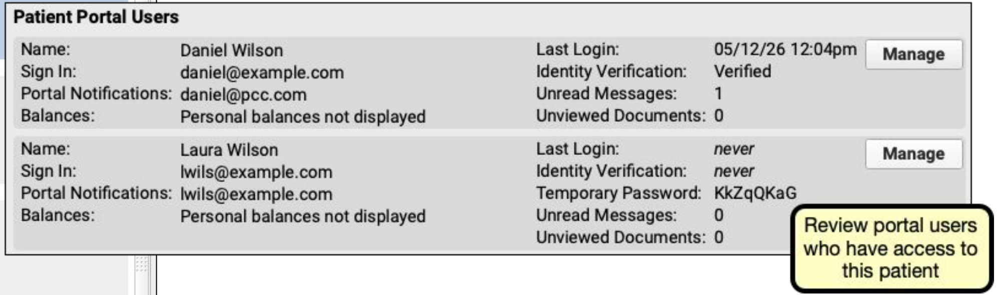
Part 3: Entering the Practice: Check-in



Part 3: Entering the Practice: Check-in





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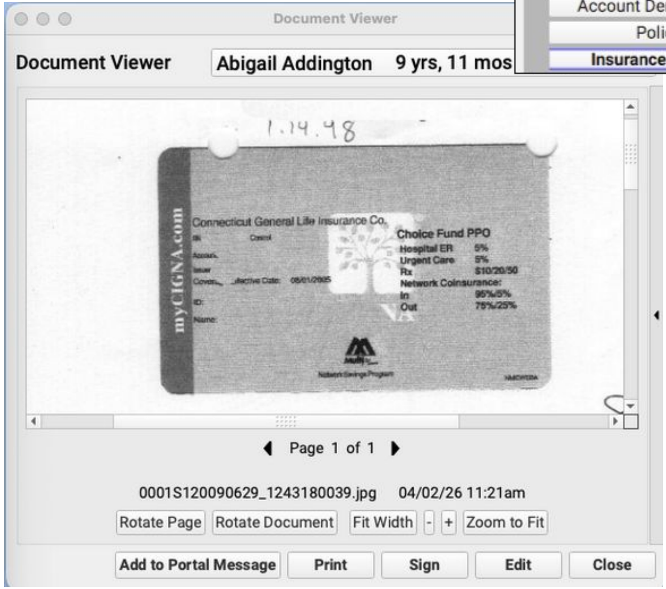
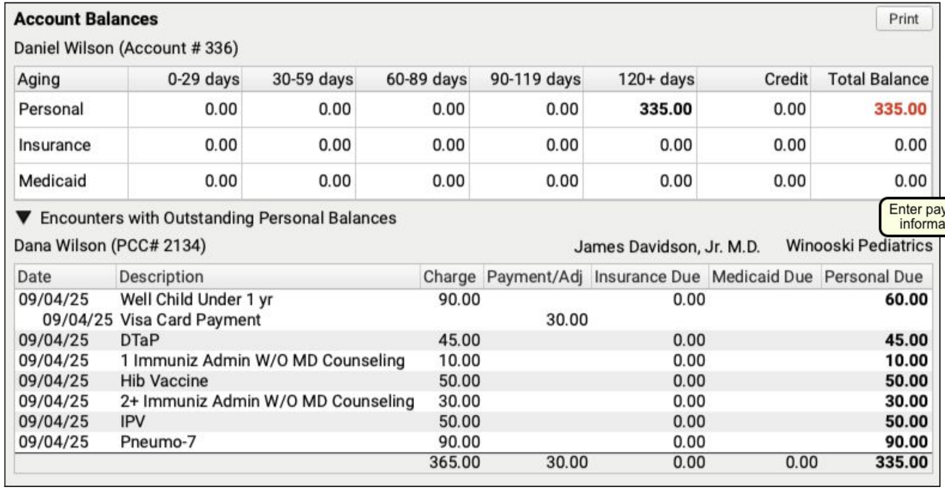
Part 3: Entering the Practice: Check-in



Part 3: Entering the Practice: Check-in



Account Balances

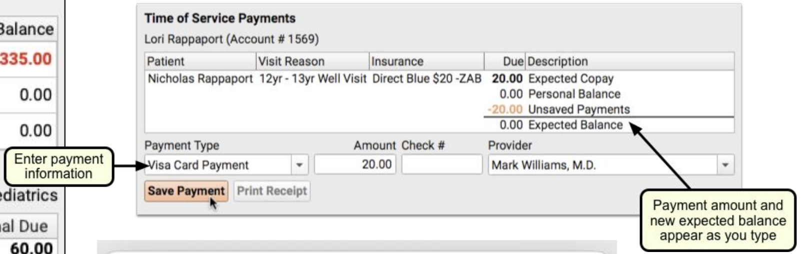
Daniel Wilson (Account # 336)

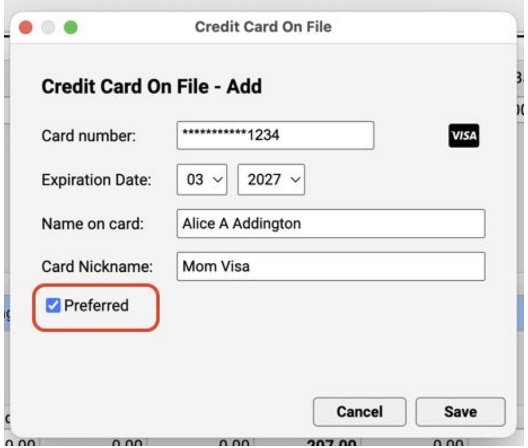
Aging	0-29 days	30-59 days	60-89 days	90-119 days	120+ days	Credit	Total Balance
Personal	0.00	0.00	0.00	0.00	335.00	0.00	335.00
Insurance	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Medicaid	0.00	0.00	0.00	0.00	0.00	0.00	0.00

▼ Encounters with Outstanding Personal Balances

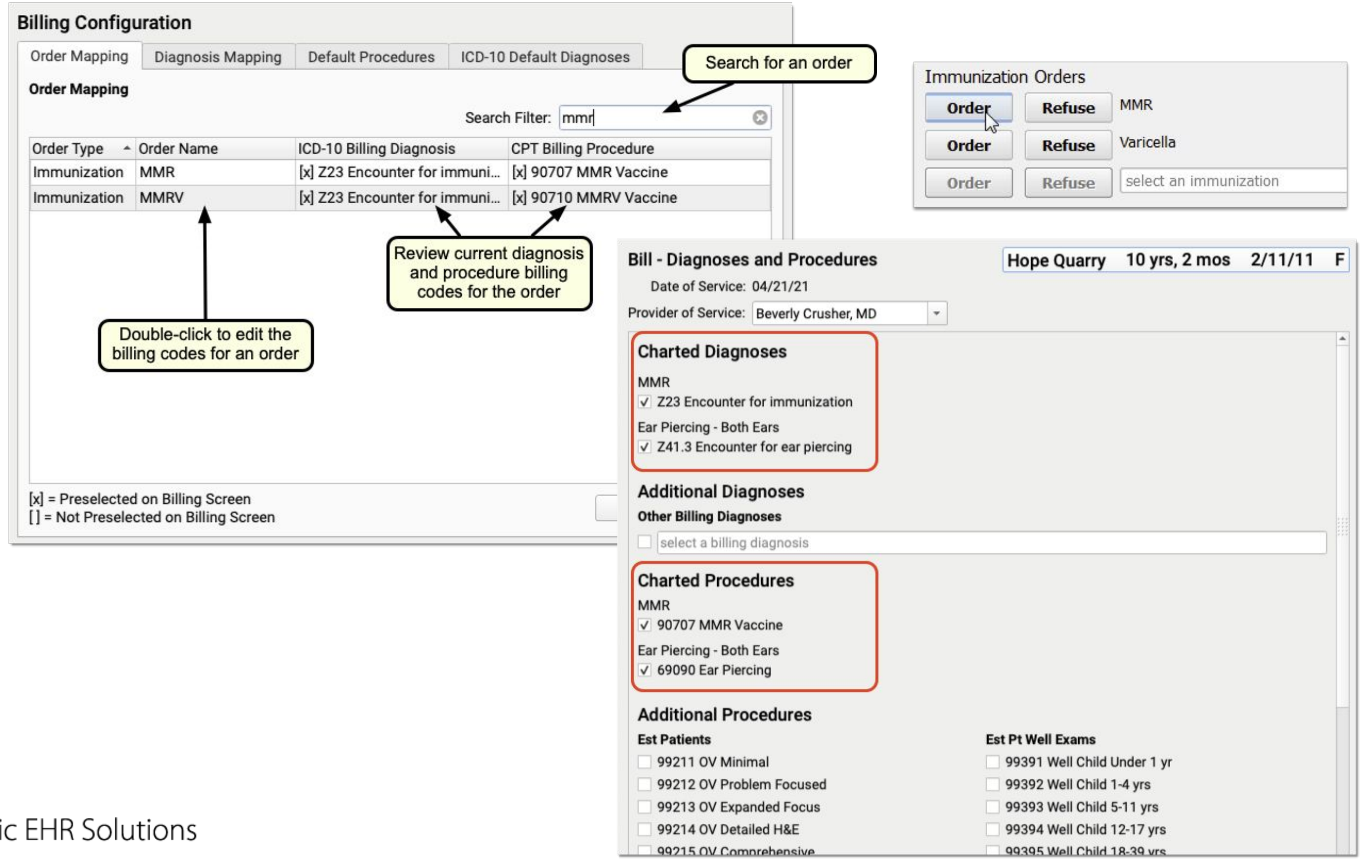
Dana Wilson (PCC# 2134) James Davidson, Jr. M.D. Winooski Pediatrics

Date	Description	Charge	Payment/Adj	Insurance Due	Medicaid Due	Personal Due
09/04/25	Well Child Under 1 yr	90.00		0.00		60.00
09/04/25	Visa Card Payment		30.00			
09/04/25	DTaP	45.00		0.00		45.00
09/04/25	1 Immuniz Admin W/O MD Counseling	10.00		0.00		10.00
09/04/25	Hib Vaccine	50.00		0.00		50.00
09/04/25	2+ Immuniz Admin W/O MD Counseling	30.00		0.00		30.00
09/04/25	IPV	50.00		0.00		50.00
09/04/25	Pneumo-7	90.00		0.00		90.00
		365.00	30.00	0.00	0.00	335.00

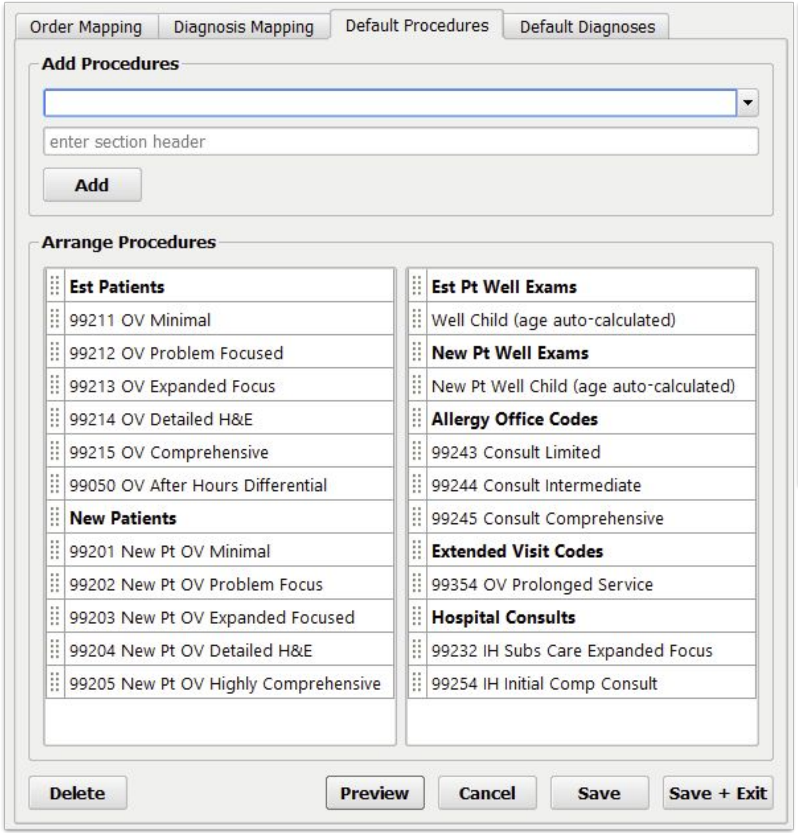


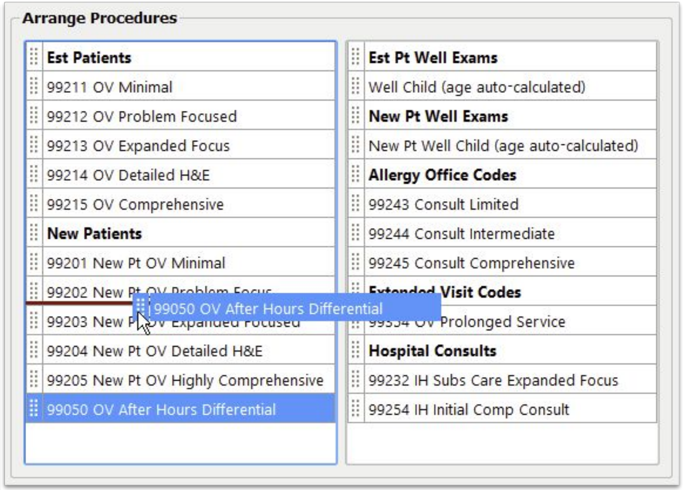


Part 4: During the Visit: Configuration & Orders



Part 4: During the Visit: EEF (Superbill) Defaults





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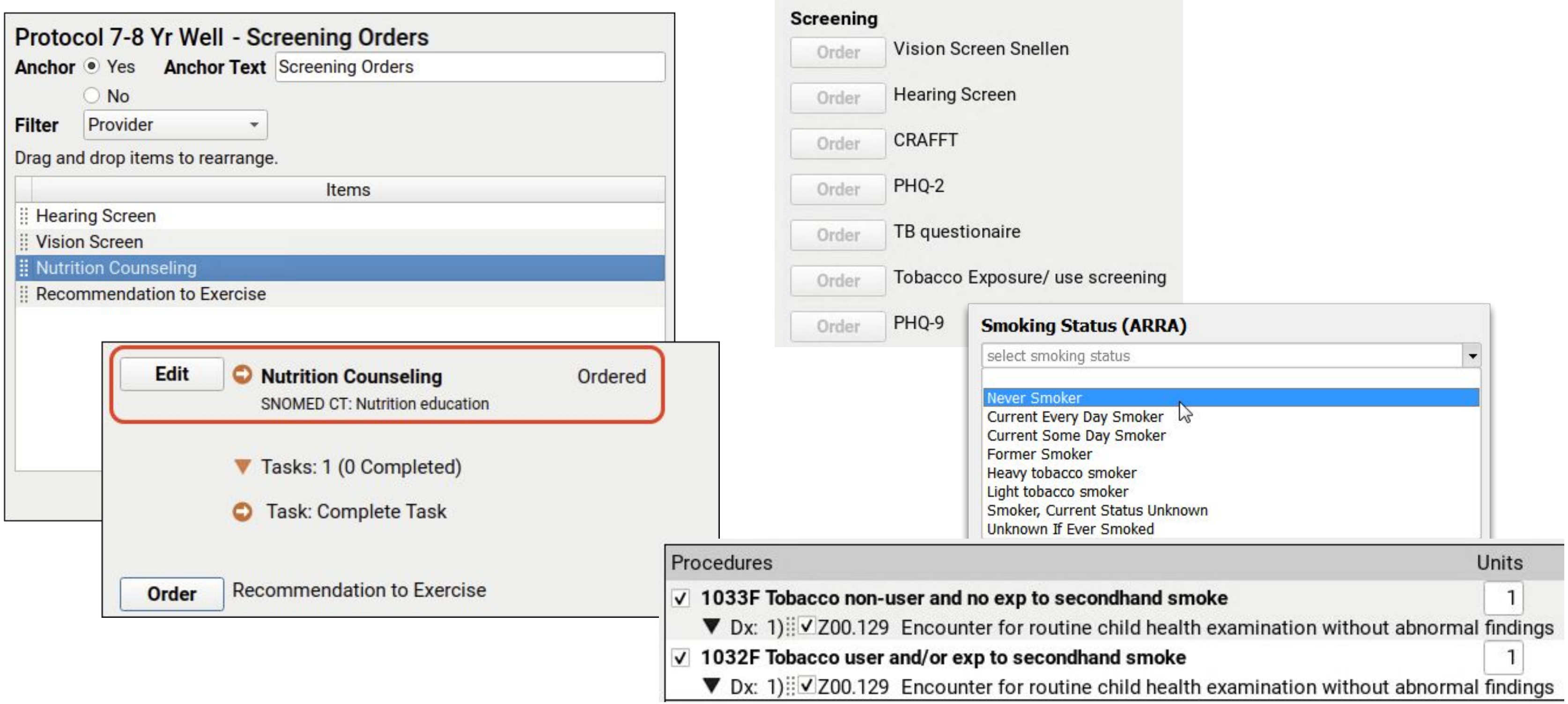
Part 4: During the Visit: Pay for Performance



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Part 4: During the Visit: Medical Decision Making Based E&M Coding

2021 Evaluation and Management

2021 MEDICAL DECISION MAKING

2021 Problems

Level 4 Problems

Select All

- [ ] 1 or more chronic illnesses w/exacerbation, progression, or side effects of treatment
  notes
- [ ] 2 or more stable chronic illnesses
  notes
- [ ] 1 undiagnosed new problem with uncertain prognosis
  notes
- [ ] 1 acute illness with systemic symptoms
  notes
- [ ] 1 acute complicated injury
  notes
- [ ] add item
  notes

Risk Level (Morbidity from diagnostics or treatment)

Select All

- [ ] Minimal
  notes
- [ ] Low
  notes
- [ ] Moderate
  notes
- [ ] High
  notes
- [ ] add item
  notes

Visit Documents

Navigational Anchors in 2021 Evaluation and Management

1. 2021 MEDICAL DECISION MAKING
2. 2021 Problems
3. 2021 Data (Captured by history, orders, communication, etc)
4. 2021 Risk
5. 2021 TIME
6. Prescriptions

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Part 4: During the Visit: Vaccinations

Forecasting Results Last updated: 10/20/23 04:01pm

☑ Show Informational Warnings(0) Refresh

Vaccine Family	Dose #	Recommended Date	Minimum Date	Past Due Date	Maximum Date
Flu	3rd	07/01/2023 (9y 9m)	07/01/2023	09/21/2133	09/21/2133
COVID-19	1st	10/20/2023 (10y)	10/20/2023	09/21/2133	09/21/2133
HPV	1st	09/21/2024 (11y)	**09/21/2022**	10/18/2026	09/21/2133
Hep-A	1st	09/21/2014 (1y)	09/21/2014	10/18/2015	09/21/2133
DTaP/DT/Td/Tdap	6th	09/21/2024 (11y)	09/21/2024	10/18/2026	09/21/2133
Meningococcal	1st	09/21/2024 (11y)	09/21/2024	10/18/2026	09/21/2133

Forecasting Warnings

Vaccine	Dat
Hepatitis B 08	03/03/

Billing Configuration

Order Mapping | Diagnosis Mapping | Default Procedures | ICD-10 Default Diagnoses

Order Mapping - Edit

Order Type: **Immunization**

Order Name: **COVID-19 (Pfizer 5-11)**

ICD-10 Billing Diagnoses

Z23 Encounter for immunization + ☑ Preselect on Billing Screen

CPT Billing Procedures

91307 COVID-19 (Pfizer 5-11) ☑ Preselect on Billing Screen

0071A Imms Admin (COVID-19, PFR, 5-11, 1st) ☐ Preselect on Billing Screen

0072A Imms Admin (COVID-19, PFR, 5-11, 2nd) + ☐ Preselect on Billing Screen

You can add the specific administration codes for each dose so the clinician can select one at the time of service

Cancel Save

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Part 4: During the Visit: Completeness of Documentation

- After-Hours Codes (99050-99060)
- Alcohol/Substance Abuse Counseling (99408-99409)
- Burn Treatment Codes (16000, 16020, 17250, 30901)
- Complex Chronic Care Management (99487-99489)
- Circumcision Codes (54150-54162)
- Developmental Screening and Testing Codes (96110-96119, 96160-96161, 96127)
- Foreign Body Removal Codes (30300-30320, 69200, 10120, 10060, 65205)
- Laceration Care Codes (11040-11049, 12001-13160)
- Medical Nutrition Therapy (97802-97804)
- Office Consultation Codes (99241-99245)
- Orthopedic Codes (20100-29999)
- Preventive Medicine Counseling (99401-99404, 99411-99412)
- Smoking and Tobacco Counseling (99406-99407)
- Telephone Care Codes (99441-99444)
- Vision/Hearing Screening Codes (99173, 99174, 99177, 92582-92588, 92550-92559)
- Wart/Lesion Removal Codes (17000-17009, 17110-17111)

BIOFIRE® SPOTFIRE®

Test Name	Analyte	CPT® Code	Description	Medicare Coverage and Rules	National CLFS Fee Schedule[1]	VERMONT Medicaid Fee Schedule[2]
BIOFIRE® SPOTFIRE® Respiratory (R) Panel Mini	SARS-CoV-2 Human rhinovirus/enterovirus Influenza A virus (2 Markers) Influenza B virus Respiratory syncytial virus	87631	Infectious agent detection by nucleic acid (DNA or RNA); respiratory virus (eg, adenovirus, influenza virus, coronavirus, metapneumovirus, parainfluenza virus, respiratory syncytial virus, rhinovirus), includes multiplex reverse transcription, when performed, and multiplex amplified probe technique, multiple types or subtypes, 3-5 targets	Active-A58741 CCI MUE	$142.63	$139.06

Part 5: After the Visit: Checkout

Transaction Date	Payment Type	Amount	Check #	Apply to Prev Bal	Unapplied	Provider
03/18/22	Personal Check Payment	161.00	1010101	161.00	0.00	

▼ Distribution

Date	Patient	Code	Description	Charge	Personal Due	Distribution	Balance
08/07/21	Abigail Addington	99213	OV Expanded Focus	56.00	46.00	46.00	0.00
08/16/21	Abigail Addington	99214	OV Detailed H&E	87.00	87.00	87.00	0.00
		81000	Urinalysis with Microscopy	13.00	13.00	13.00	0.00
08/16/21	Nathaniel Addington	99213	OV Expanded Focus	56.00	46.00	15.00	31.00
09/04/21	Abigail Addington		Missed Appointment Fee	15.00	15.00	0.00	15.00
Totals:					207.00	161.00	46.00

Save Payment   Print Receipt

Distribution total must equal the Apply to Previous Balance amount.

Optionally change how the money will be applied to charges

PCC Pediatric Test Associates
20 Winooski Falls Way, Suite 7
Winooski, VT 05404-2228
(800) 722-7708

Billing Account

Fred Flintstone
1400 Rock Road
Winooski, VT 05404

Payments

Date	Payment	Amount			
07/14/21	Personal Check Payment 12345	(140.00)			
	Applied to:	7.00	06/29/20	Pebbles	Well Child 5-11 yrs
		10.00	06/29/20	Pebbles	Vision Screen
		10.00	06/29/20	Pebbles	Hearing Screen
		64.00	02/17/21	Pebbles	OV Expanded Focus
		22.00	07/13/21	Pebbles	Rapid Strep Screen
		27.00	07/13/21	Pebbles	Rapid Strep Screen

PCC EHR   FIND

Schedule (17) | Visit Tasks (1) | E-lab Results (40) | Messaging (0) | Signing (99+)

Completed	Date	Due	Patient	Visit Status (Rm.)	Provider	Order	Task	To
	06/16/26 12:33pm	06/16/26	Flintstone, Dino	Arrived	Crusher	5 year well visit	Complete Task	Front Desk

Followup

EDITING

5 year well visit   Ordered

Result: enter result notes

- [ ] Signature Required
- [x] Include on Patient Reports

○ Refused ○ Canceled

▼ Tasks: 1 (0 Completed)

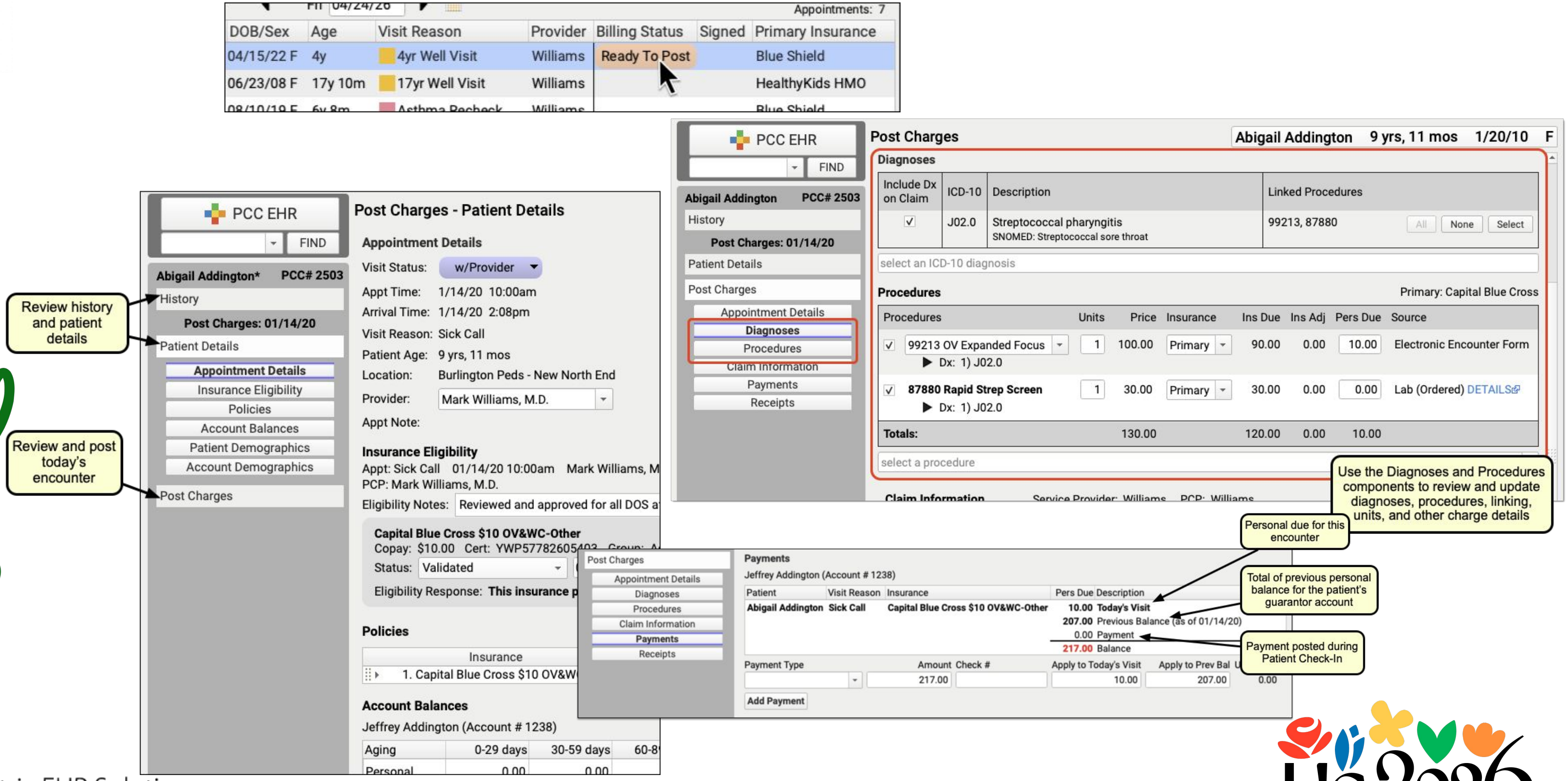
Task: Complete Task   To: Front Desk
Due: 06/16/26
Note: enter task notes here
- [ ] Task Completed   At mm/dd/yy 12:00am   By select a user

ADD TASK   DISCARD CHANGES   SAVE ORDER

PCC Pediatric EHR Solutions

UC 2026

Part 5: After the Visit: Post Charges



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UC 2026

Part 5: After the Visit: Finding Older Visits

Encounters by Billing Status

Identify visits, phone notes, and portal messages which are waiting to be billed.

Encounter Date: From 04/08/2026 to 05/08/2026
Billing Status: Ready to Post, New Items
Primary Insurances at Date of Service: BCBS $15 Custom Blue QAC,QAF, BCBS $20 Custom Blue QAC,QAF, BCBS $25 Custom Blue QAC,QAF, BCBS $5 Custom Blue QAC,QAF, BCBS Blue Chip QBD, Capital Blue Cross $10 OV&WC-Other, Capital Blue Cross $15 OV & Full WC - other, Capital Blue Cross $15 OV&WC-Other, Capital Blue Cross $20 OV&WC-Other, Capital Blue Cross $25 OV&WC-Other, Direct Blue $10 -ZAB, Direct Blue $15 -ZAB, Direct Blue $20 -ZAB, Highmark Classic Blue, Highmark Classic Blue $10 OV; Full WC cov, Highmark Classic

Columns: 8 Displayed   Group By: None   Search Filter:

Encounter Date/Time	Patient Name	Primary Insurance at Date of Service	Encounter Reason	Provider	Location	Billing Status	Signed
04/17/2026 10:45AM	Whitney, Chad	Highmark PPO Blue $20	3yr Well Visit	Elizabeth Mary Casey, MD	Lake	New Items	Dr. Casey
04/17/2026 10:45AM	Hoffman, Meghan	Capital Blue Cross $10 OV&WC-Other	Asthma Recheck	Elizabeth Mary Casey, MD	Lake	Ready to Post	
04/13/2026 11:15AM	Everitt, Paul	Capital Blue Cross $20 OV&WC-Other	Sick Call	Beverly Crusher, MD	Winooski	Ready	
04/13/2026 8:30AM	Achey, Diane "Anthony" Mae	Highmark Classic Blue	Sick Call	Beverly Crusher, MD	Winooski	Ready	

Print or export the results, then use the list to find and bill outstanding charges

4 Results

Report Library   Schedule Report   Export   Back   Print

Report Library

Encounters by Billing Status

Identify visits, phone notes, and portal messages which are waiting to be billed.

Encounter Date: From 05/18/2026 to 06/17/2026
Billing Status: Not Ready

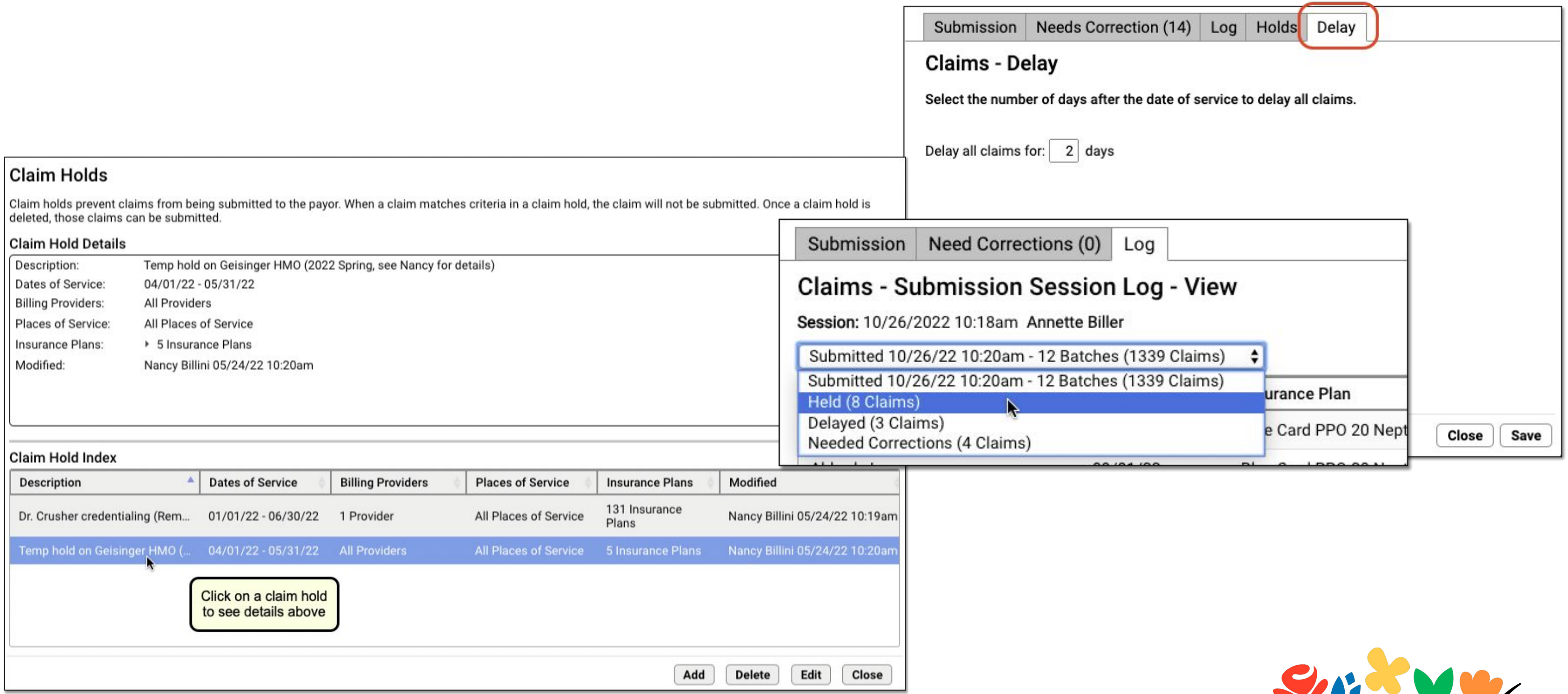
Columns: 9 Displayed   **Group By:** Provider   Search Filter:

Encounter Date/Time	Patient Name	Primary Insurance at Date of Service	Encounter Type	Encounter Reason	Provider	Location	Billing Status	Signed
Beverly Crusher, MD (43 results)								
05/27/2026 5:45PM	Jenson, Elroy		Visit	Sick Call	Beverly Crusher, MD	Winooski	Not Ready	Dr. Williams
06/03/2026 12:30PM	Jenson, Judy		Visit	2mo Well Visit	Beverly Crusher, MD	Winooski	Not Ready	Dr. Williams
06/03/2026 11:15AM	Jenson, Astro		Visit	4yr Well Visit	Beverly Crusher, MD	Winooski	Not Ready	
06/03/2026 4:15PM	Jenson, Elroy		Visit	12yr - 13yr Well Visit	Beverly Crusher, MD	Winooski	Not Ready	Dr. Williams
06/03/2026 3:02PM	Jetson, Astro	Keystone HealthPlan $0/0 CHIP	Visit	15yr+ Well Visit	Beverly Crusher, MD	Winooski	Not Ready	
06/03/2026 9:30AM	Jetson, Judy	Keystone HealthPlan $0/0 CHIP	Visit	10yr - 11yr Well Visit	Beverly Crusher, MD	Winooski	Not Ready	
06/10/2026 9:35AM	Merritt, Zachary		Visit	10yr - 11yr Well Visit	Beverly Crusher, MD	Winooski	Not Ready	
06/10/2026 1:32PM	Hudson, Walker		Visit	2mo Well Visit	Beverly Crusher, MD	Winooski	Not Ready	
06/10/2026 9:22AM	Smith, Baby		Visit	10yr - 11yr Well Visit	Beverly Crusher, MD	Winooski	Not Ready	
06/10/2026 1:32PM	Hudson, Francis		Visit	2mo Well Visit	Beverly Crusher, MD	Winooski	Not Ready	

PCC Pediatric EHR Solutions

UC 2026

Part 6: Revenue Cycle Leaves PCC: Claims Tool Configuration



PCC Pediatric EHR Solutions

UC 2026

Part 6: Revenue Cycle Leaves PCC: Preparing Claims

Submission | Needs Correction (0) | Log | Holds | Delay

Claims - Submission - Claims Prepared

Selected Batches:

Edit | All batches

Prepared Claims:
1168 Claim prepared to submit
0 Claims prepared to route to paper

Claims That Will Not Be Submitted:
8 Claims held
3 Claims delayed
6 Claims need corrections

Close | Submit Claims

Electronic Claim Batches Prepared to Submit

Select All | Select None — Search Filters:

Select	Claim Batches	Prepared Claims
	PCC - Aetna	99
	PCC - Horizon BCBS	1046
	PCC - Horizon PPO	9
	PCC - Medicaid	1
	PCC - Qualcare	1
	PCC - Qualcare Availity	1
	PCC - UHC Community Plan	10
	PCC - UHCCP Flores	1

Cancel | Save

Submission | Needs Correction (153) | Paper Claims (136) | Holds | Delay | Log

Paper Claims

Paper Claim Batch	Last Printed	Claims
BCBS Paper Claims	*never*	1
UHC Paper Claims	*never*	6
Other Paper Claims	*never*	129

Close | Print Claims

Submission | Needs Correction (9) | Log

Claims - Submission Session Log

Each claim submission session may include claims that were held, delayed, needed corrections, or routed to paper in addition to claims submitted to payors.

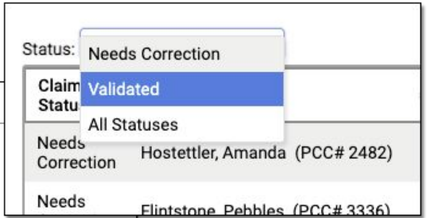
Year: 2024

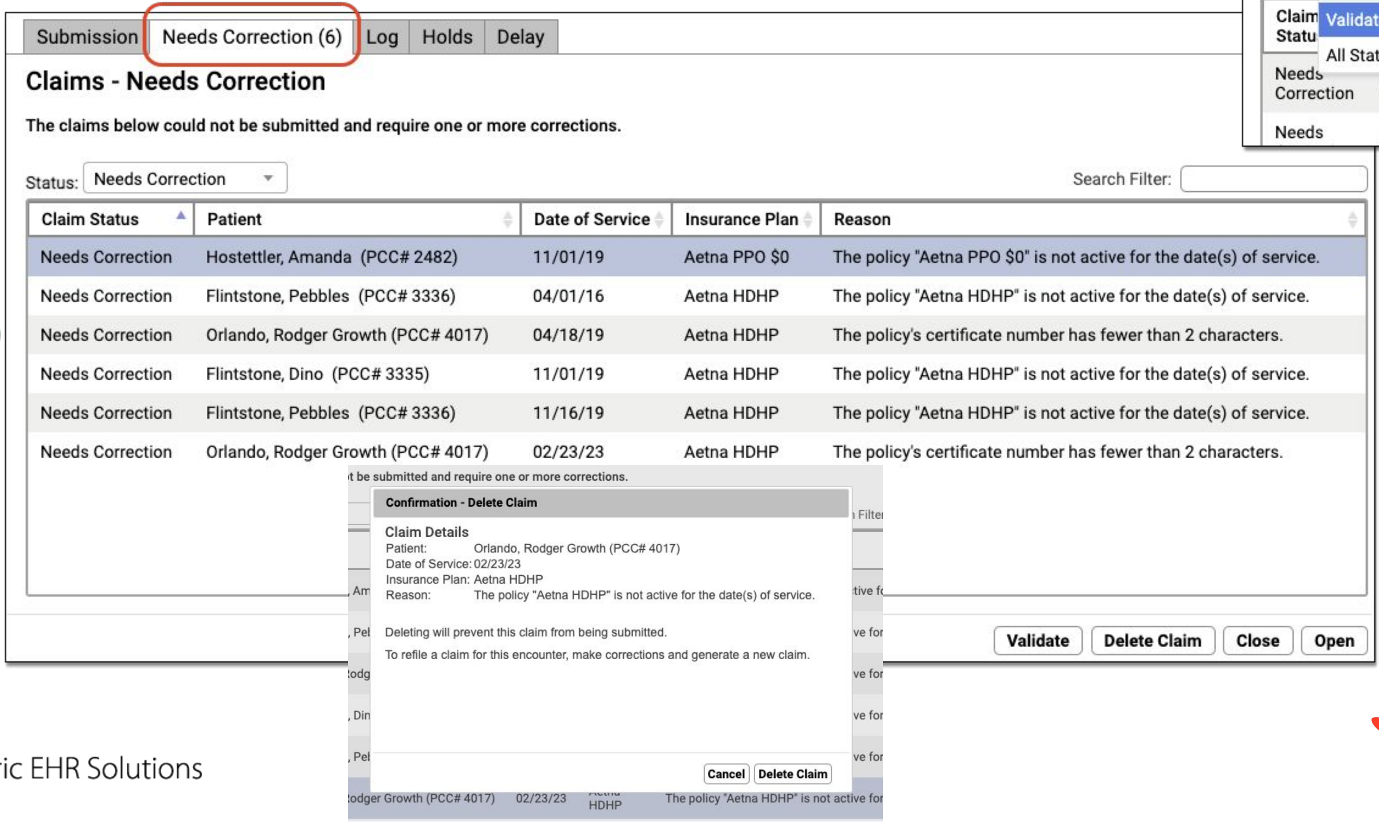
Date	User	Held	Delayed	Needed Correction	Routed to Paper	Submitted	Batches
01/16/24 12:50pm	PCC PCC	0	1	9	0	1	1

PCC Pediatric EHR Solutions

UC 2026

Part 6: Revenue Cycle Leaves PCC: Needs Corrections




Submission | Needs Correction (6) | Log | Holds | Delay

Claims - Needs Correction

The claims below could not be submitted and require one or more corrections.

Status: Needs Correction   Search Filter:

Claim Status	Patient	Date of Service	Insurance Plan	Reason
Needs Correction	Hostettler, Amanda (PCC# 2482)	11/01/19	Aetna PPO $0	The policy "Aetna PPO $0" is not active for the date(s) of service.
Needs Correction	Flintstone, Pebbles (PCC# 3336)	04/01/16	Aetna HDHP	The policy "Aetna HDHP" is not active for the date(s) of service.
Needs Correction	Orlando, Rodger Growth (PCC# 4017)	04/18/19	Aetna HDHP	The policy's certificate number has fewer than 2 characters.
Needs Correction	Flintstone, Dino (PCC# 3335)	11/01/19	Aetna HDHP	The policy "Aetna HDHP" is not active for the date(s) of service.
Needs Correction	Flintstone, Pebbles (PCC# 3336)	11/16/19	Aetna HDHP	The policy "Aetna HDHP" is not active for the date(s) of service.
Needs Correction	Orlando, Rodger Growth (PCC# 4017)	02/23/23	Aetna HDHP	The policy's certificate number has fewer than 2 characters.

Validate | Delete Claim | Close | Open

PCC Pediatric EHR Solutions

UC 2026

Part 7: Insurance RCM: Claim Rejections

Insurance Balances

Claim Rejections | Unpaid Encounters

Claim Rejections

Claim rejections are responses from a clearinghouse or payor about claims they cannot accept. The claims need to be corrected and resubmitted so they can be accepted by the payor for adjudication.

Insurance Group	Claim Rejections	Amount
Aetna	62	$28,039.00
American Partners	3	$1,300.00
BCBS	23	$9,505.00
Cigna	10	$4,985.00
Horizon	1,986	$767,588.00
Horizon Preferred	1	$415.00
Medicaid	2	$1,485.00
Other	4	$2,590.00
Totals	613	$1,142,504.00

Rejection Dates: Last 90 Days From: 05/23/25 To: 08/21/25

Work With All | Close | Select

Claim Rejections — View Details

Rejection Details
Rejection Date: 07/05/25
Claim ID: 4444444
Insurance: TRICARE East
Amount: $270.00

Claim Rejection Change History
07/05/25 06:40am Rejection received from Payor

Encounter Details
Patient: Rodger Orlando (PCC# 303030)
Date of Birth: 04/01/19
Member ID: 0303030303
Service Date: 04/23/25 (120 Days Elapsed)
Insurance Due: $251.00 (TRICARE East)
Personal Due: $0.00

Encounter Billing Notes
New Note

Rejection Reason: MEMBER ID NOT FOUND OR FORMAT INVALID

Find: 303030 4444444 1 of 1

```
Patient Name: ORLANDO, RODGER
From Date: 20250423 To Date: 20250423
Patient Control Number: 303030 4444444 Charge: 270.00
Provider Billing ID: 1234567890 Clearinghouse Trace #: 303030 4444444

Payer Claim #: NA Availity Trace #: 999999999

Error Initiator: TRICARE EAST (PGBA) Message Type: R
Error Code: H65
Error Message: MEMBER ID NOT FOUND OR FORMAT INVALID
Version: 5010A1 Loop: NA
Segment ID: NA Element #: NA
```

Assigned To:
Rejection Status: Unresolved Resolved

Billing History | Edit Charges | Cancel | Save

PCC Pediatric EHR Solutions

UC 2026

Part 7: Insurance RCM: Unpaid Encounters

Insurance Balances

Claim Rejections | **Unpaid Encounters**

Unpaid Encounters

Unpaid encounters include charges pending on insurance payor. Aging cateories are by transaction date, and amounts shown are the total charge amount pending insurance.

Insurance Group	Encounters	0-29 Days	30-59 Days	60-89 Days	90-120 Days	120+ Days	Amount %
Aetna HDHP	7	$99.00	$0.00	$0.00	$0.00	$2,065.88	2.8%
Aetna MC & Elect	13	$1,259.00	$0.00	$0.00	$0.00	$10.00	1.6%
Aetna Open	29	$2,059.00	$511.00	$0.00	$0.00	$0.00	3.3%
Aetna USHC HMO	13	$1,346.00	$260.00	$265.00	$0.00	$0.00	2.4%
BCBS	44	$3,368.80	$437.00	$215.30	$23.00	$186.90	5.5%
Capital Blue Cross	176	$10,325.00	$3,744.00	$1,898.00	$130.00	$336.51	21.2%
Cigna	8	$393.00	$0.00	$0.00	$0.00	$27.00	0.5%
Geisenger Health Plan	11	$1,105.00	$83.00	$229.00	$0.00	$0.00	1.8%
Totals	784	$58,158.77	$11,786.60	$3,417.60	$492.00	$3,582.29	

Work With All | Close | Select

Part 7: Insurance RCM: Unpaid Encounters

Insurance Group	Encounters	0-29 Days	30-59 Days	60-89 Days	90-120 Days	120+ Days	Amount %
Aetna HDHP	7	$99.00	$0.00	$0.00	$0.00	$2,065.88	2.8%
Aetna MC & Elect	13	$1,259.00	$0.00	$0.00	$0.00	[illegible]	1.6%
Aetna Open	29	$2,059.00	$511.00	$0.00	$0.00	$0.00	3.3%

Unpaid Encounters — Aetna HDHP

Search Filter:

Service Date	Days Since Service Date	Patient	Insurance Plan	Provider	Place of Service	Amount
03/18/25	149	Flintstone, Dino	Aetna HDHP	James Davidson, Jr. M.D.	Winooski Pediatrics	$64.00
03/18/25	149	Flintstone, Pebbles	Aetna HDHP	James Davidson, Jr. M.D.	Winooski Pediatrics	$64.00
08/10/20	1,830	Orlando, Rodger Growth	Aetna HDHP	Alfred Woodward, M.D.	UVM Medical Center Inpatient	$1,937.88

3 Encounters

Aging: 120+ Days

Place of Service: All Places of Service

Provider of Service: All Providers

Back | View Details

Pediatric EHR Solutions

Part 7: Insurance RCM: Unpaid Encounters

Insurance Balances

Claim Rejections | Unpaid Encounters

Unpaid Encounters — Health Assurance

Search Filter:

Service Date	Days Since Service Date	Patient	Insurance Plan	Provider	Place of Service	Amount	Encounter Status	Assigned User
08/23/25	74	Peters, Jeffrey	Health Assurance PPO $15	Elizabeth Mary Casey, MD	Winooski Pediatrics	$35.00	Waiting on Payor	Anita Sharp
09/12/25	54	Miller, Meagan William	Health Assurance CCPPO $15	Mark Williams, M.D.	Winooski Pediatrics	$18.00	Waiting on Payor	Anita Sharp
09/26/25	40	Greenawalt, Megan Marilyn	Health Assurance Healthstyles $10	Mark Williams, M.D.	Winooski Pediatrics	$56.00	Waiting on Payor	Anita Sharp
09/29/25	37	Neidig, Mark L.	Health Assurance PPO $15 Teamster	Kathleen W. Gomez, M.D.	Winooski Pediatrics	$41.00	Waiting on Payor	Anita Sharp
10/04/25	32	Westervelt, Megan M	Health Assurance PPO $15	Kathleen W. Gomez, M.D.	Winooski Pediatrics	$41.00	Waiting on Payor	Anita Sharp

Aging: All | Place of Service: All Places of Service | Provid

Encounter Status: Waiting on Payor | As

Insurance Balances

Claim Rejections | Unpaid Encounters | Status Configuration

Unpaid Encounters — Aetna HDHP

Search Filter:

Service Date	Days Since Service Date	Patient	Insurance Plan	Provider	Place of Service	Amount	Encounter Status
10/28/25	147	Flintstone, Pebbles	Aetna HDHP	James Davidson, Jr. M.D.	Winooski Pediatrics	$64.00	Important!
03/22/21	1,828	Orlando, Rodger Growth	Aetna HDHP	Alfred Woodward, M.D.	UVM Medical Center Inpatient	$1,937.88	Important!

2 Encounters

Aging: All | Place of Service: All Places of Service | Provider of Service: All Providers

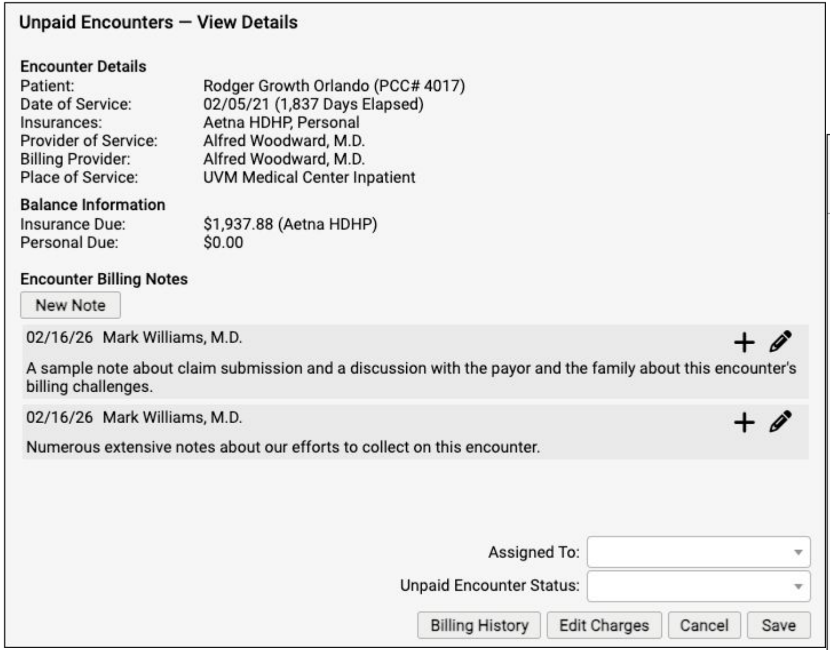
Encounter Status: Important! | Assigned User: All Users

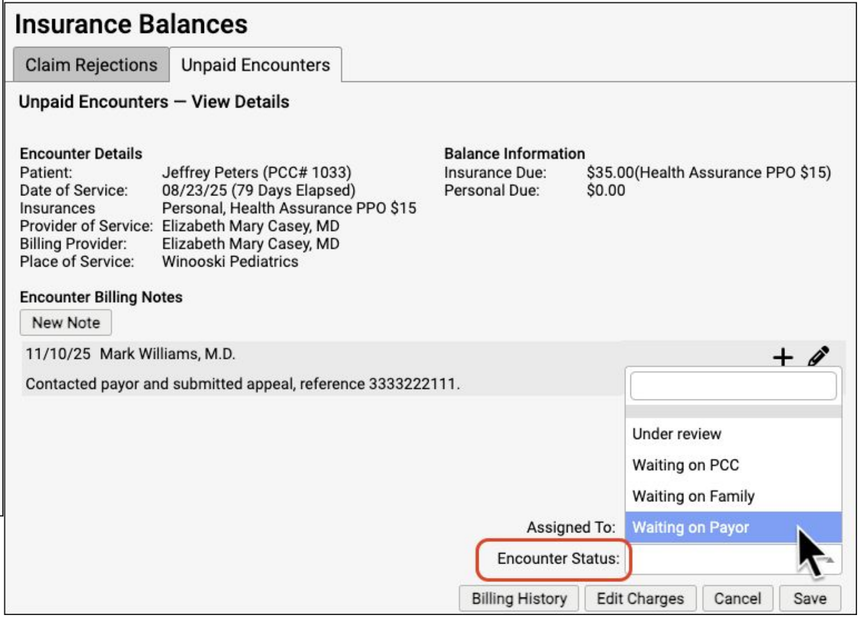
Back | View Details

PCC Pediatric EHR Solutions

UC 2026

Part 7: Insurance RCM: Unpaid Encounters





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Part 7: Insurance RCM: Unpaid Encounters

Request Claim Status

Claim Status Response: BCBS 4444 333 Last update: 12/03/25 12:36pm

Payor
Payor ID: 87
Payor Name: UNITEDHEALTHCARE

Practice
Practice Name: AMAZING PEDIATRICS LLC
ETIN: 1

Service Provider
Provider Name: MONSTER COOKIE
NPI: 189

Subscriber
Subscriber Name: PERSON STRUDEL
Member ID: 74199

Subscriber Status
Trace Number: 63
Claim Status Category: F3N Finalized/Not Forwarded-The claim/encounter processing has been completed. Any applicable payment has been made. The claim/encounter has NOT been forwarded to any subsequent entity identified on the original claim.
Claim Status: 1 For more detailed information, see remittance advice.
Response Date: 10/02/25

Adjudication Information
Adjudication Date: 09/02/25
Remittance Date: 09/03/25
Check Number: 44870
Total Amount: $530.00
Payment Amount: $220.15

Patient—STRUDEL, PERSON
Payor Claim Control Number: FH59 Ins ID: n/a Claim Service Date: 09/30/25

Date	Procedure Code	Modifiers	Quantity	Charge Amount	Payment Amount	Claim Status Category	Claim Status Code	Entity Identifier	Claim Status Date
09/30/25	99393	25	1	250.00	134.43	F3N	65		10/02/25
09/30/25	90656		1	55.00	23.60	F3N	65		10/02/25
09/30/25	90460		1	55.00	16.20	F3N	65		10/02/25
09/30/25	99173	59	1	40.00	3.75	F3N	65		10/02/25
09/30/25	96110		1	30.00	13.61	F3N	65		10/02/25
Total:				530.00	220.15				

Key

Code	Type	Description
1	Claim Status	For more detailed information, see remittance advice.
65	Claim Status	Claim/line has been paid.

Insurance Balances

Claim Rejections | Unpaid Encounters

Unpaid Encounters — View Details

Encounter Details
Patient: Kaitlin E. Melnick (PCC# 2496)
Date of Service: 11/09/25 (24 Days Elapsed)
Insurance: BCBS Generic
Provider of Service: Kathleen W. Gomez, M.D.
Billing Provider: Kathleen W. Gomez, M.D.
Place of Service: Winooski Pediatrics

Balance Information
Insurance Due: $397.00 (BCBS Generic)
Personal Due: $0.00

Encounter Billing Notes
New Note
12/03/25 Mark Williams, M.D.
Rejected 11/20, adjusted ID and resubmitted.

Claim Status
Request Claim Status
Claim Status Response: BCBS 4444 333

Assigned To:
Unpaid Encounter Status:

Billing History | Edit Charges | Cancel | Save

Part 7: Insurance RCM: ERA's

Autopost Processing Summary:

Payment:	16,450.04	35 claims
Adjustment:	17,948.16	
General Adjustments:	308.09	
Exceptions:	4,460.44	110 claims
Check Amount:	21,218.57	145 claims

Payor Processing Status:

Primary:	142
Primary, Forwarded:	1
Reversal:	2
Total:	145

Posting Exceptions:

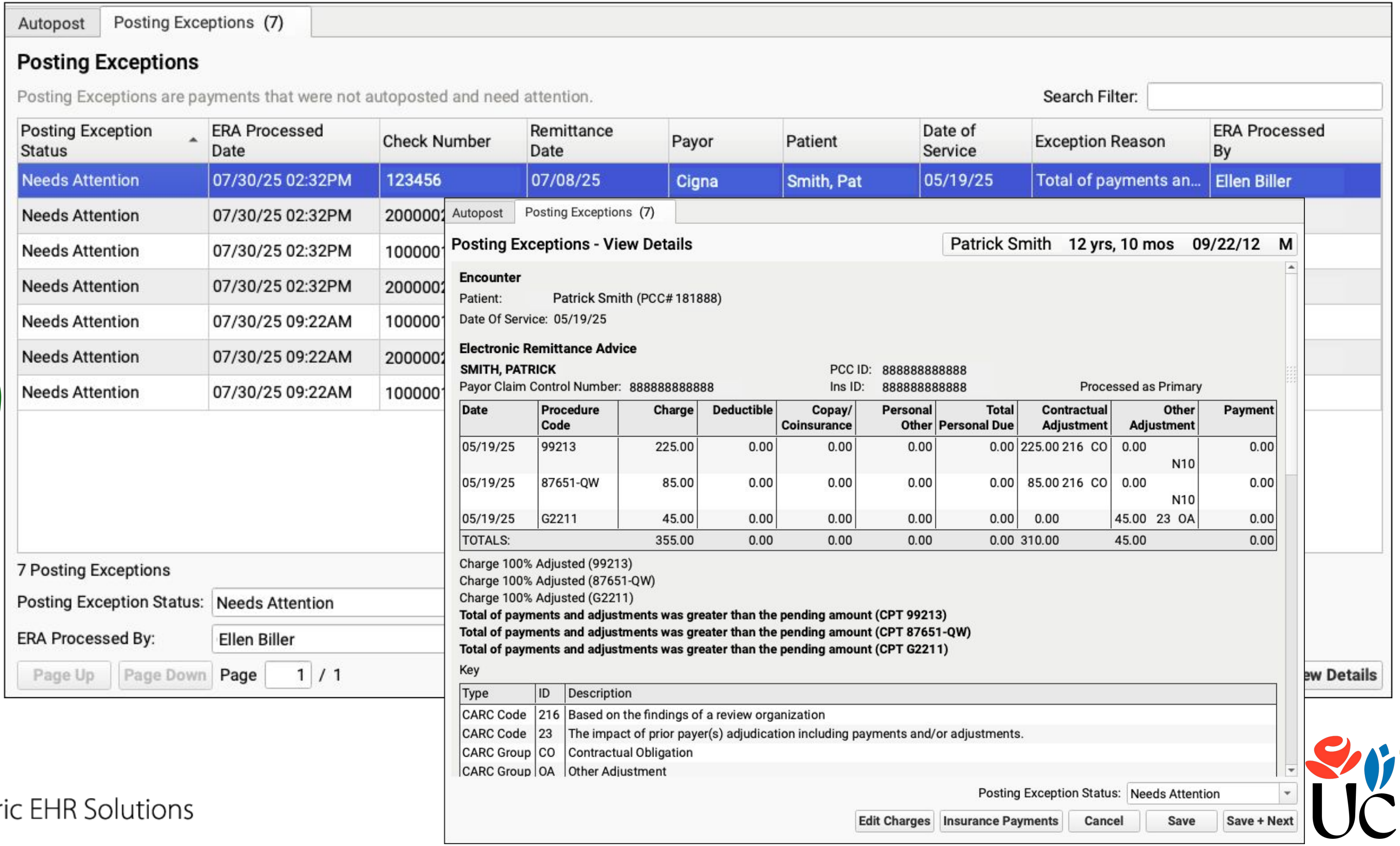
Did not find a payment to reverse	6
Did not find an adjustment to reverse	6
Procedure code not found in the charge history for this claim	138
Total of payments and adjustments was greater than the pending amount	4
Total:	154

Special Cases:

Charges 100% adjusted	18
Claims queued to subsequent insurance	1
Copay amounts changed	9
General Adjustments	1
Payments less than the allowable	15
Payments more than the allowable	70
Submitted if different (CPT Code)	5

When items on an ERA could not be autoposted, a summary of the posting exceptions appears in this section, along with any special cases of interest

Part 7: Insurance RCM: ERA's



Autopost	Posting Exceptions (7)

Posting Exceptions

Posting Exceptions are payments that were not autoposted and need attention.

Search Filter:

Posting Exception Status	ERA Processed Date	Check Number	Remittance Date	Payor	Patient	Date of Service	Exception Reason	ERA Processed By
Needs Attention	07/30/25 02:32PM	123456	07/08/25	Cigna	Smith, Pat	05/19/25	Total of payments an...	Ellen Biller
Needs Attention	07/30/25 02:32PM	200000						
Needs Attention	07/30/25 02:32PM	100000						
Needs Attention	07/30/25 02:32PM	200000						
Needs Attention	07/30/25 09:22AM	100000						
Needs Attention	07/30/25 09:22AM	200000						
Needs Attention	07/30/25 09:22AM	100000						

7 Posting Exceptions

Posting Exception Status: Needs Attention

ERA Processed By: Ellen Biller

Page Up | Page Down | Page 1 / 1

ew Details

Autopost	Posting Exceptions (7)

Posting Exceptions - View Details

Patrick Smith 12 yrs, 10 mos 09/22/12 M

Encounter

Patient: Patrick Smith (PCC# 181888)

Date Of Service: 05/19/25

Electronic Remittance Advice

SMITH, PATRICK PCC ID: 888888888888

Payor Claim Control Number: 888888888888 Ins ID: 888888888888 Processed as Primary

Date	Procedure Code	Charge	Deductible	Copay/ Coinsurance	Personal Other	Total Personal Due	Contractual Adjustment	Other Adjustment	Payment
05/19/25	99213	225.00	0.00	0.00	0.00	0.00	225.00 216 CO	0.00 N10	0.00
05/19/25	87651-QW	85.00	0.00	0.00	0.00	0.00	85.00 216 CO	0.00 N10	0.00
05/19/25	G2211	45.00	0.00	0.00	0.00	0.00	0.00	45.00 23 OA	0.00
TOTALS:		355.00	0.00	0.00	0.00	0.00	310.00	45.00	0.00

Charge 100% Adjusted (99213)

Charge 100% Adjusted (87651-QW)

Charge 100% Adjusted (G2211)

Total of payments and adjustments was greater than the pending amount (CPT 99213)

Total of payments and adjustments was greater than the pending amount (CPT 87651-QW)

Total of payments and adjustments was greater than the pending amount (CPT G2211)

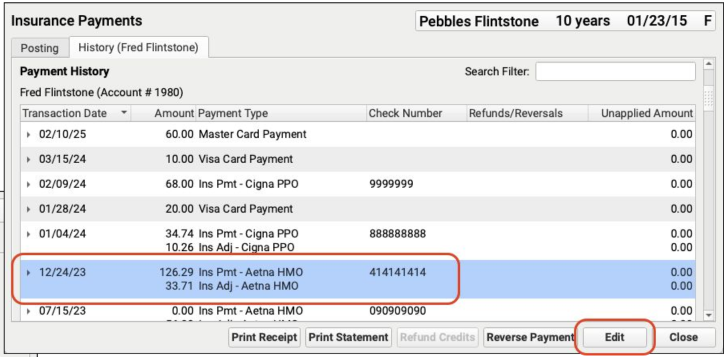
Key

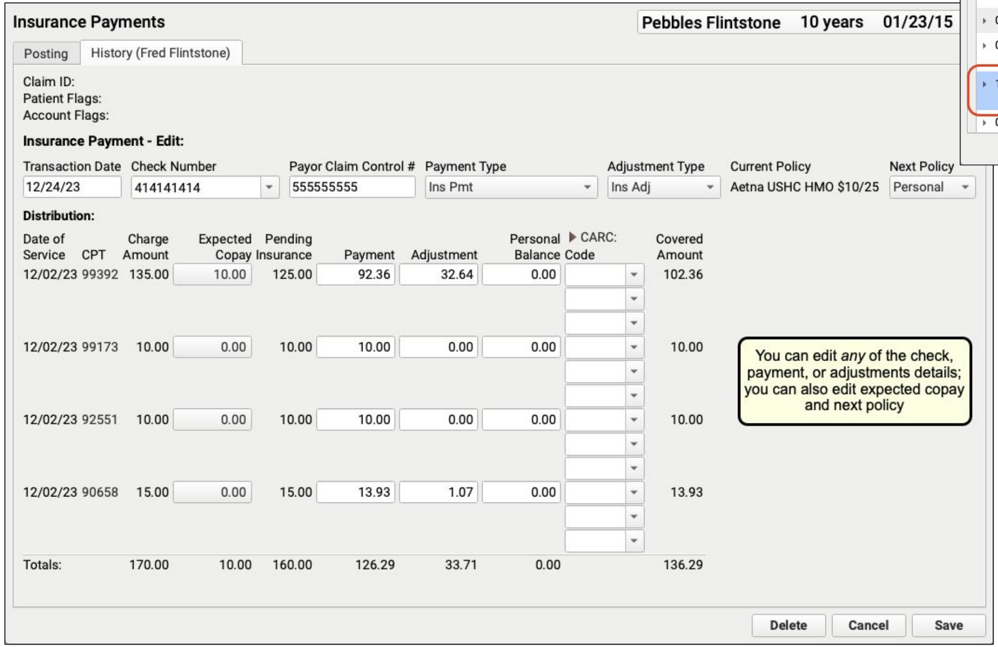
Type	ID	Description
CARC Code	216	Based on the findings of a review organization
CARC Code	23	The impact of prior payer(s) adjudication including payments and/or adjustments.
CARC Group	CO	Contractual Obligation
CARC Group	OA	Other Adjustment

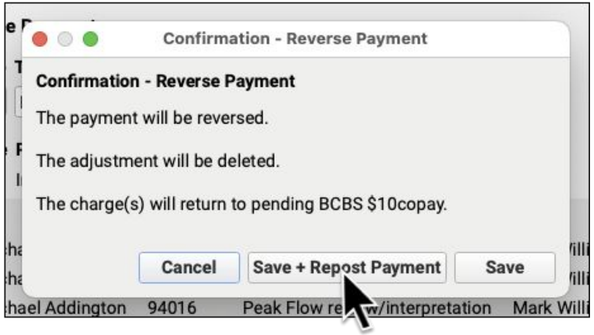
Posting Exception Status: Needs Attention

Edit Charges | Insurance Payments | Cancel | Save | Save + Next

Part 7: Insurance RCM: Insurance Posting



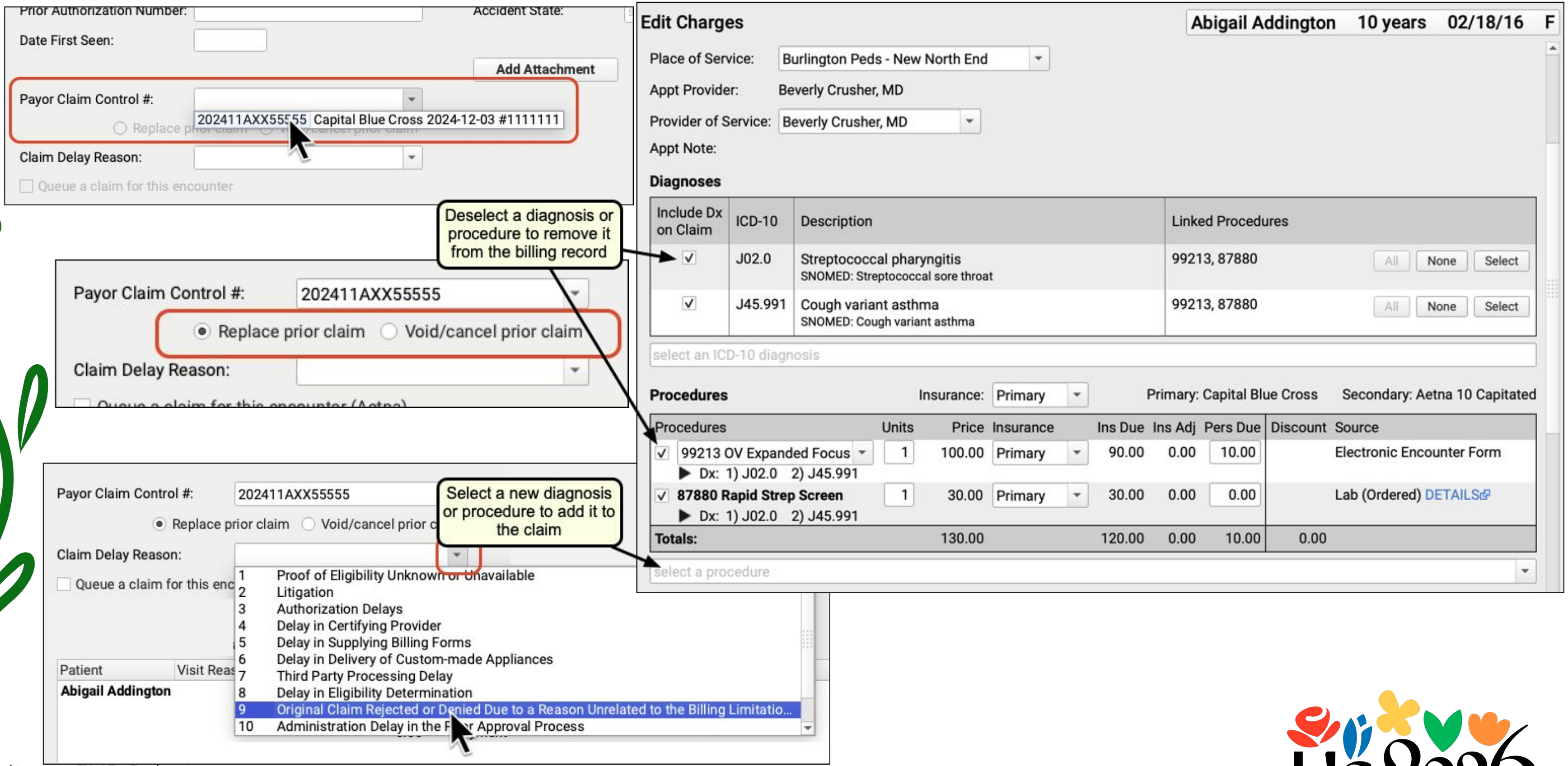




PCC Pediatric EHR Solutions

UC 2026

Part 7: Insurance RCM: Corrected Claim



PCC Pediatric EHR Solutions

UC 2026

Part 7: Insurance RCM: Balancing Insurance Checks

Electronic Remittance Advice

Autopost | Posting Exceptions (127) | Custom Posting Exceptions

Autopost

The source of the information displayed is the payor.

Search: 04/09/26

Remittance	Transaction	Processed	Payor	Check#	Amount
03/20/26	04/09/26	04/09/26	BCBS	00855991	838.43
03/21/26	04/09/26	04/09/26	BCBS	00856011	571.41
03/21/26	04/09/26	04/09/26	BCBS	00309174	331.00
03/19/26	04/09/26	04/09/26	BCBS		
03/24/26	04/09/26	04/09/26	BCBS		

Status: Processed

Page Up | Page Down | Page 1 / 1

Payment Totals by Check Number

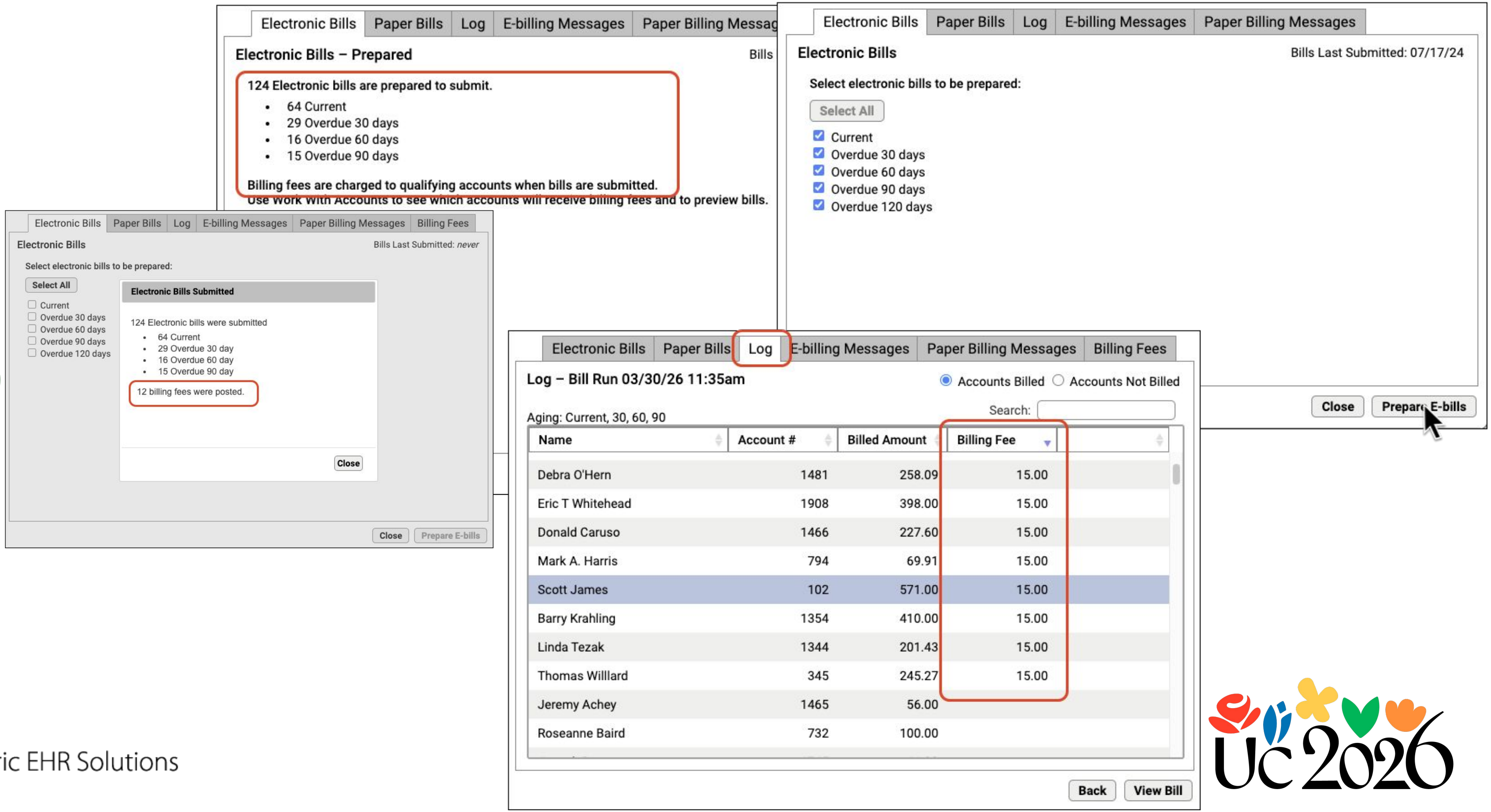
Compare posted insurance check payments against ERA/EOB amounts to ensure that all payments were entered.

Posting Date: From 04/09/2026 to 04/09/2026
Payment Class: Insurance

Columns: All 7 Displayed | Group By: Check Number | Search Filter: peoples

Posting User	Insurance Group	Transaction Date	Check Number	Total Payment Amount	Total Refund Amount	Net Total
0085599146 (2 results)						
Peoples Computer Company	BCBS	04/09/2026	00855991	$732.54	$0.00	$732.54
Peoples Computer Company	BCBS	04/09/2026	00855991	$105.89	$0.00	$105.89
				$838.43	$0.00	$838.43
0085601148 (2 results)						
Peoples Computer Company	BCBS	04/09/2026	00856011	$571.41	$(84.66)	$486.75
Peoples Computer Company	BCBS	04/09/2026	00856011	$84.66	$0.00	$84.66
				$656.07	$(84.66)	$571.41
0030917479 (4 results)						
Peoples Computer Company	BCBS	04/09/2026	00309174	$331.00	$0.00	$331.00
Peoples Computer Company	BCBS	04/09/2026	00309174	$312.30	$0.00	$312.30
Peoples Computer Company	BCBS	04/09/2026	00309174	$568.11	$(473.26)	$94.85
Peoples Computer Company	BCBS	04/09/2026	00309174	$674.21	$(1,081.36)	$(407.15)
				$1,885.62	$(1,554.62)	$331.00

Part 8: Personal RCM: Automated Statements



Part 8: Personal RCM: Personal Balances

Personal Balances

▸ Criteria

Account Name	0-29 Days	30-59 Days	60-89 Days	90-119 Days	120+ Days	Total Personal Balance	Last Personal Payment
Bibb, Jill	$0.00	$0.00	$0.00	$0.00	$185.00	$185.00	06/16/25
Bibb, Mylinda	$0.00	$0.00	$5.00	$0.00	$355.00	$360.00	08/10/25
BigFamily, Hank And Howard	$0.00	$0.00	$0.00	$0.00	$165.00	$165.00	01/19/25
Billet, Marilyn	$0.00	$0.00	$0.00	$0.00	$40.00	$40.00	07/12/25
Bixler, John D	$0.00	$0.00	$0.00	$0.00	$362.00	$362.00	07/23/25
Blose, Ann	$0.00	$0.00	$0.00	$0.00	$149.00	$149.00	08/12/25
Blouch, Rebecca	$41.49	$0.00	$0.00	$0.00	$235.00	$276.49	07/12/25

645 Accounts

Mark as Reviewed | Back | Open Account

Personal Balances

Personal Balance

Minimum | Balance | $5.00 | Total Balance

Last Reviewed

Balance reviewed more than 14 days ago

Last Personal Payment

More than 30 days ago

Last Bill

More than 30 days ago

Include By Account Flags

Edit | All Account Flags

Exclude By Account Flags

Edit | ▸ 1 Account Flags Excluded

Save Defaults | Close | Generate

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Part 8: Personal RCM: Payments

Payments

Fred Flintstone (Account # 1980)

Pers Due	Description
160.00	Previous Balance (as of 07/14/21 11:02am)
-140.00	Unsaved Payments
20.00	Balance

As you enter payment information, the ledger will display the outcome

Transaction Date	Payment Type	Amount	Check #	Apply to Prev Bal	Unapplied	Provider
07/14/21	Personal Check Payment	140.00	12345	140.00	0.00	

Save Payment Print Receipt

Account Balances

Fred Flintstone (Account # 1980)

Aging	0-29 days	30-59 days	60-89 days	90-119 days	120+ days	Credit	Total Balance
Personal	160.00	0.00	0.00	0.00	0.00	0.00	160.00
Insurance	15.00	0.00	0.00	0.00	64.00	0.00	79.00
Medicaid	0.00	0.00	0.00	0.00	0.00	0.00	0.00

▶ Encounters with Outstanding Personal Balances

Account Demographics

Billing Account

Fred Flintstone (Account # 1980)

First Name: Fred

Last Name: Flintstone

Billing Account Information

Account Flags:

EMG Contact: Wilma

Cancel Save Save + Exit

Review balances, demographics, account notes, and more

PCC Pediatric EHR Solutions

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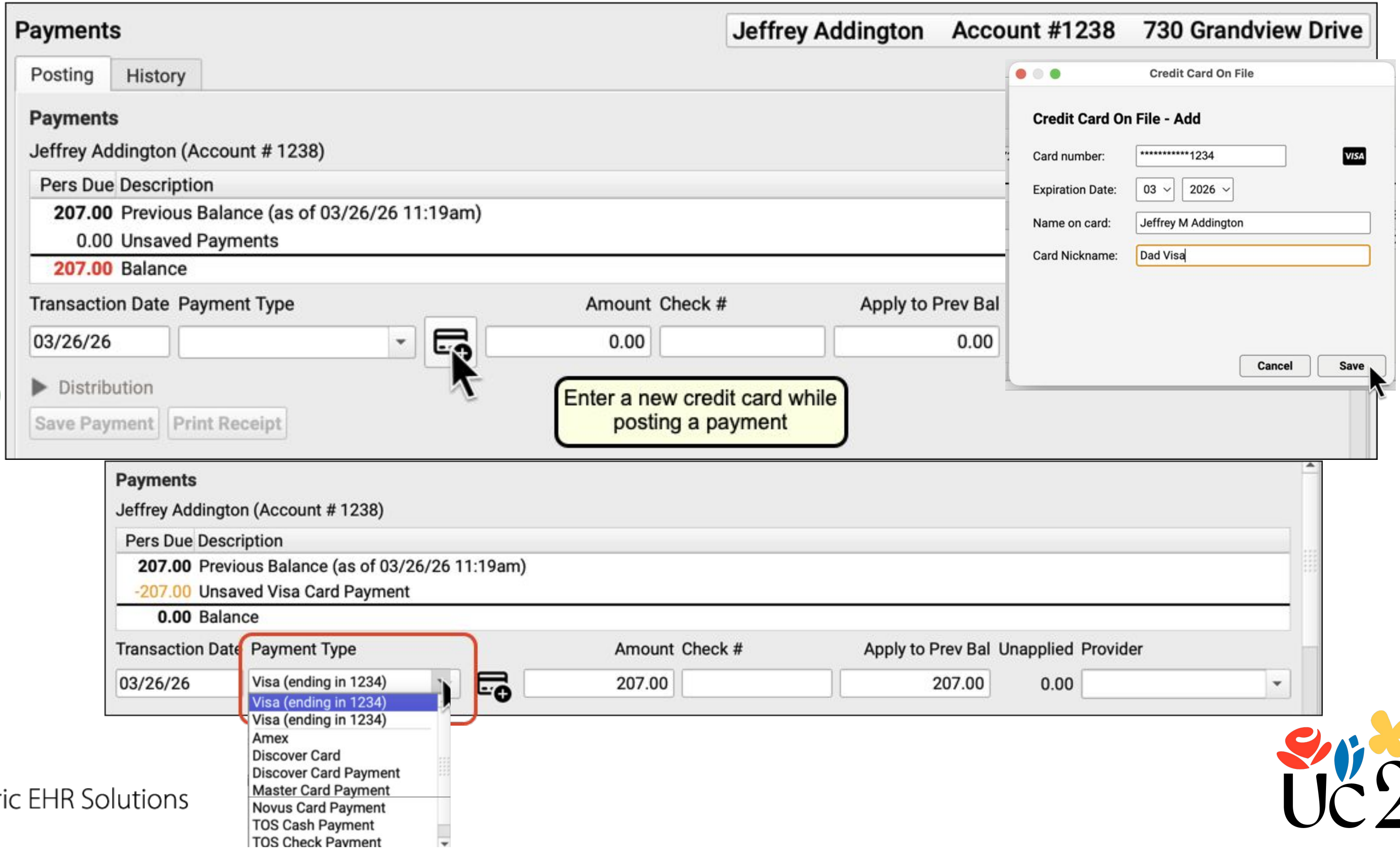
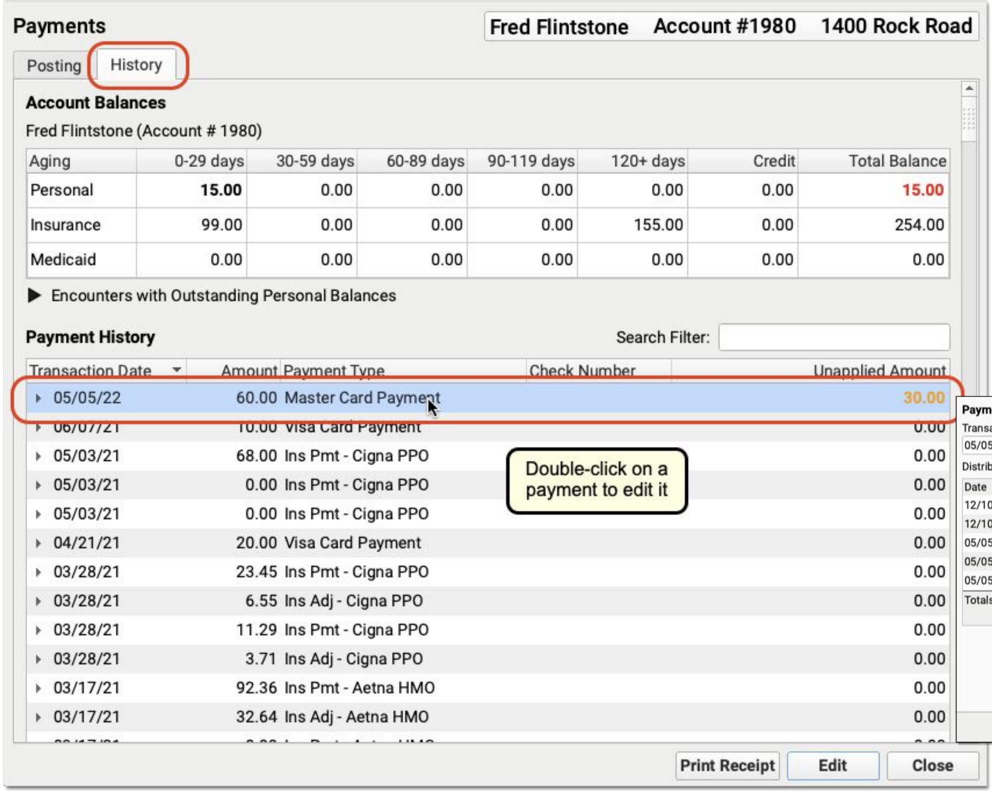
Part 8: Personal RCM: Payments



Part 8: Personal RCM: Payment History



Payments

Fred Flintstone | Account #1980 | 1400 Rock Road

Posting | History

Account Balances

Fred Flintstone (Account # 1980)

Aging	0-29 days	30-59 days	60-89 days	90-119 days	120+ days	Credit	Total Balance
Personal	15.00	0.00	0.00	0.00	0.00	0.00	15.00
Insurance	99.00	0.00	0.00	0.00	155.00	0.00	254.00
Medicaid	0.00	0.00	0.00	0.00	0.00	0.00	0.00

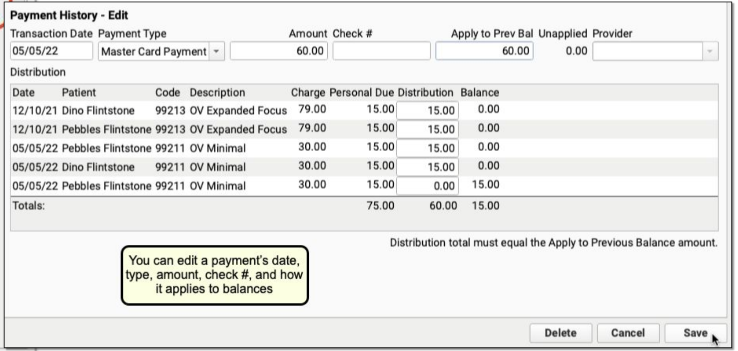
▶ Encounters with Outstanding Personal Balances

Payment History Search Filter:

Transaction Date	Amount	Payment Type	Check Number	Unapplied Amount
05/05/22	60.00	Master Card Payment		30.00
06/07/21	10.00	Visa Card Payment		0.00
05/03/21	68.00	Ins Pmt - Cigna PPO		0.00
05/03/21	0.00	Ins Pmt - Cigna PPO		0.00
05/03/21	0.00	Ins Pmt - Cigna PPO		0.00
04/21/21	20.00	Visa Card Payment		0.00
03/28/21	23.45	Ins Pmt - Cigna PPO		0.00
03/28/21	6.55	Ins Adj - Cigna PPO		0.00
03/28/21	11.29	Ins Pmt - Cigna PPO		0.00
03/28/21	3.71	Ins Adj - Cigna PPO		0.00
03/17/21	92.36	Ins Pmt - Aetna HMO		0.00
03/17/21	32.64	Ins Adj - Aetna HMO		0.00

Double-click on a payment to edit it

Print Receipt | Edit | Close



Payment History - Edit

Transaction Date	Payment Type	Amount	Check #	Apply to Prev Bal	Unapplied	Provider
05/05/22	Master Card Payment	60.00		60.00	0.00	

Distribution

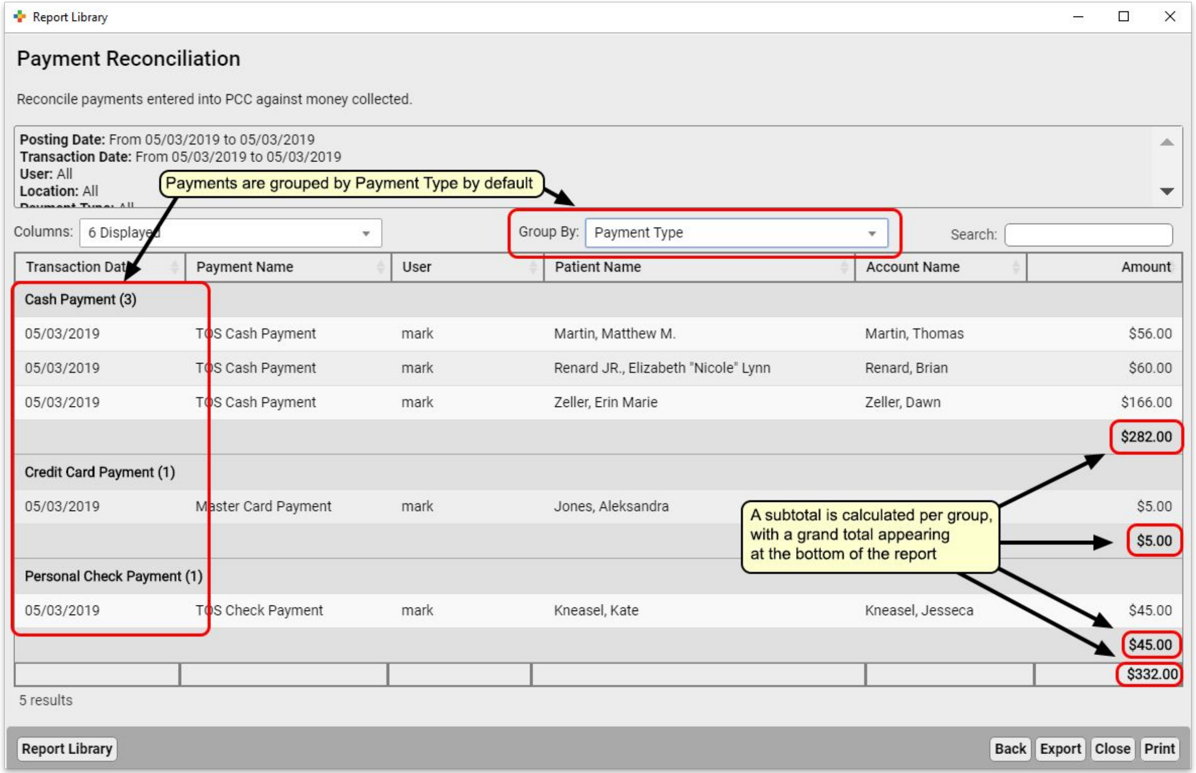
Date	Patient	Code	Description	Charge	Personal Due	Distribution	Balance
12/10/21	Dino Flintstone	99213	OV Expanded Focus	79.00	15.00	15.00	0.00
12/10/21	Pebbles Flintstone	99213	OV Expanded Focus	79.00	15.00	15.00	0.00
05/05/22	Pebbles Flintstone	99211	OV Minimal	30.00	15.00	15.00	0.00
05/05/22	Dino Flintstone	99211	OV Minimal	30.00	15.00	15.00	0.00
05/05/22	Pebbles Flintstone	99211	OV Minimal	30.00	15.00	0.00	15.00
Totals:					75.00	60.00	15.00

Distribution total must equal the Apply to Previous Balance amount.

You can edit a payment's date, type, amount, check #, and how it applies to balances

Delete | Cancel | Save

Part 8: Personal RCM: Reporting



Report Library

Payment Reconciliation

Reconcile payments entered into PCC against money collected.

Posting Date: From 05/03/2019 to 05/03/2019
Transaction Date: From 05/03/2019 to 05/03/2019
User: All
Location: All

Columns: 6 Displayed   Group By: Payment Type   Search:

Transaction Date	Payment Name	User	Patient Name	Account Name	Amount
Cash Payment (3)					
05/03/2019	TOS Cash Payment	mark	Martin, Matthew M.	Martin, Thomas	$56.00
05/03/2019	TOS Cash Payment	mark	Renard JR., Elizabeth "Nicole" Lynn	Renard, Brian	$60.00
05/03/2019	TOS Cash Payment	mark	Zeller, Erin Marie	Zeller, Dawn	$166.00
					$282.00
Credit Card Payment (1)					
05/03/2019	Master Card Payment	mark	Jones, Aleksandra		$5.00
					$5.00
Personal Check Payment (1)					
05/03/2019	TOS Check Payment	mark	Kneasel, Kate	Kneasel, Jesseca	$45.00
					$45.00
					$332.00

5 results

Report Library   Back   Export   Close   Print

Session Takeaways

1. Takeaway

2. Takeaway

3. Takeaway

4. Etc, etc, etc

Session Takeaways

1. Revenue Cycle Management is not just collecting money due, it is a cyclical process that takes many hands to maximize.

2. PCC is a partner in this. The tools and workflows we create should save you time and effort. If they do not we should talk.

3. Thinking about every aspect of the process can help open opportunities to find where you can improve your revenue.

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Please complete the course survey in the UC App.

Asking Questions:

Virtual attendees: Use the chat if you have a question that you want answered

In-person attendees: Go to the stationary microphone in your room.

CEUs:

You can request CEU codes for qualifying sessions using the form PCC shares out at the conclusion of the conference.

Do you have any questions?