Are You ePrescribing Like It's 2026?

Morgan Ellixson-Boyea, CPhT, CSPO
Operations Manager - Clinical Interoperability
Product Owner - PCC eRx

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The Top 10 Grooviest Things About PCC eRx

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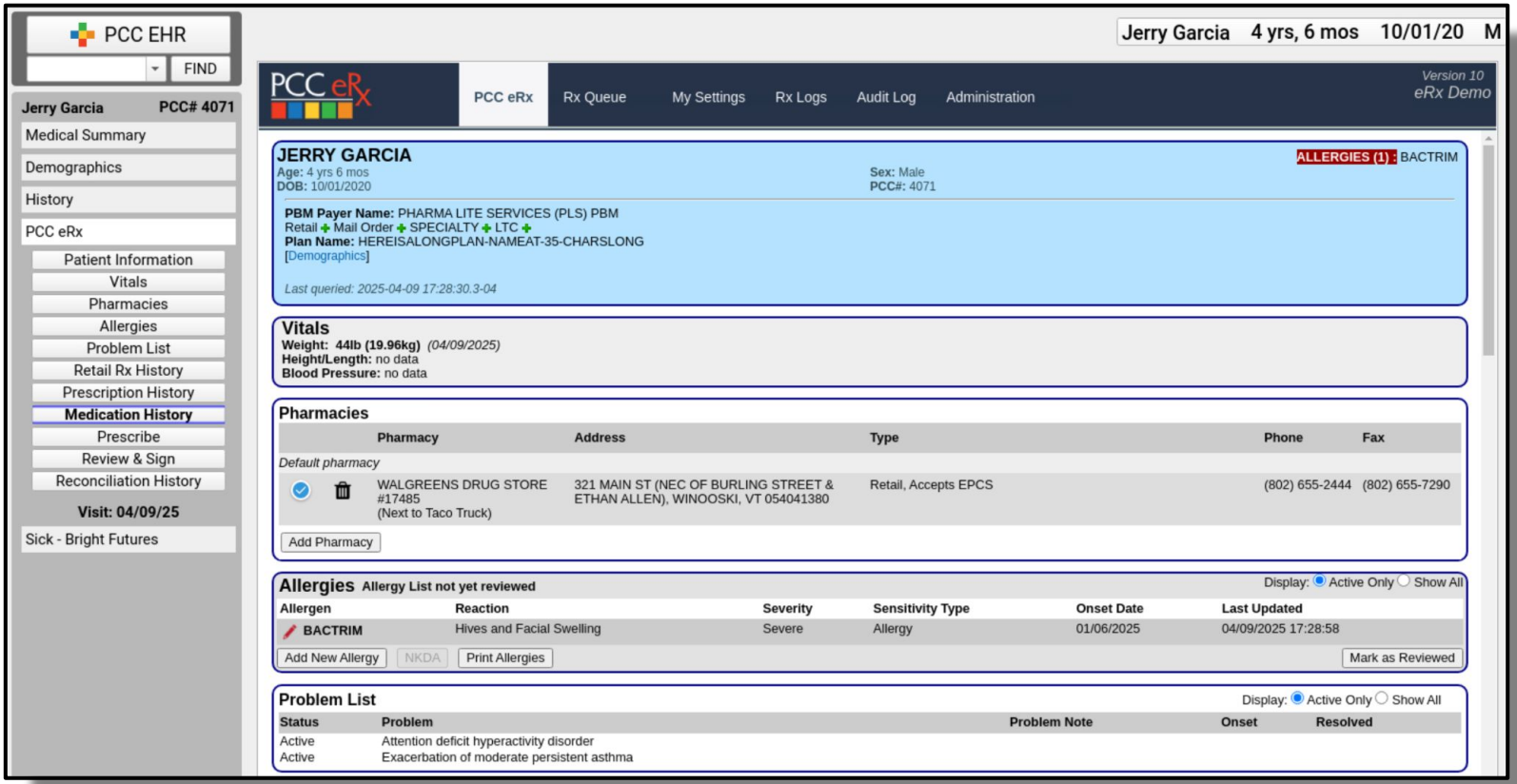
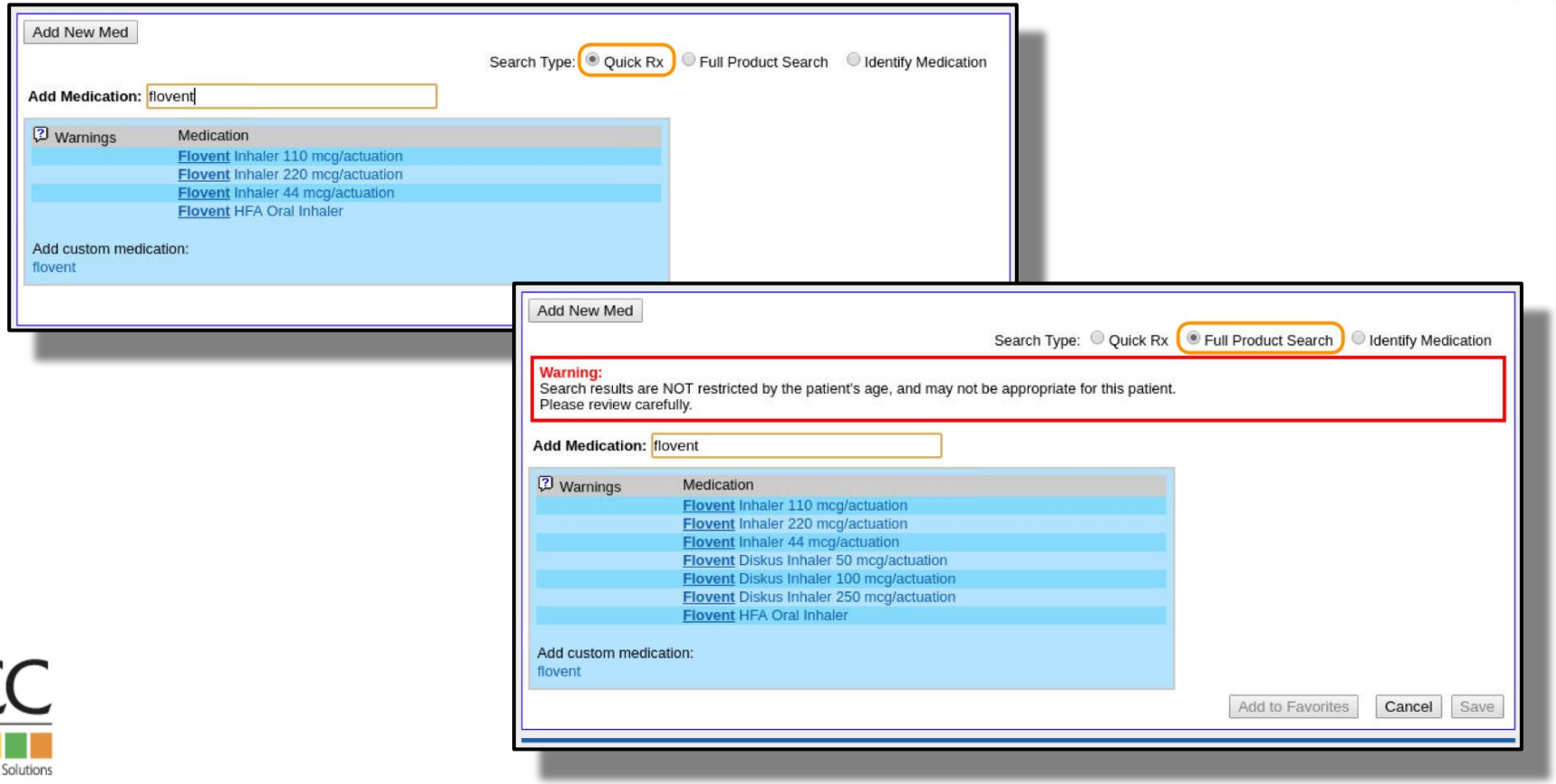
PCC eRx: Designed and Developed by a PCC-Employed Physician



View Age Specific Search Results While Prescribing

1



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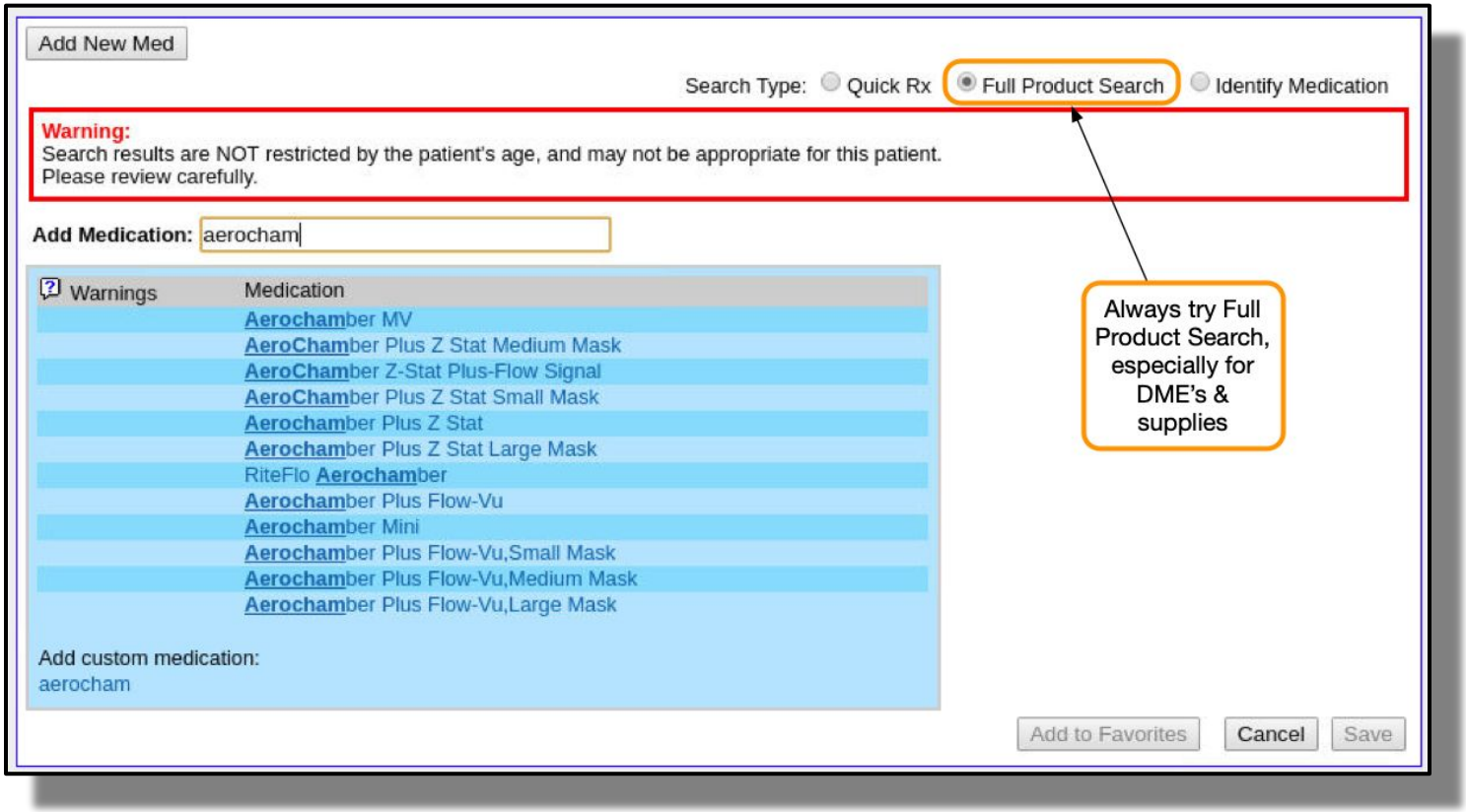
Write Prescriptions for DMEs, Supplies, & More!

2



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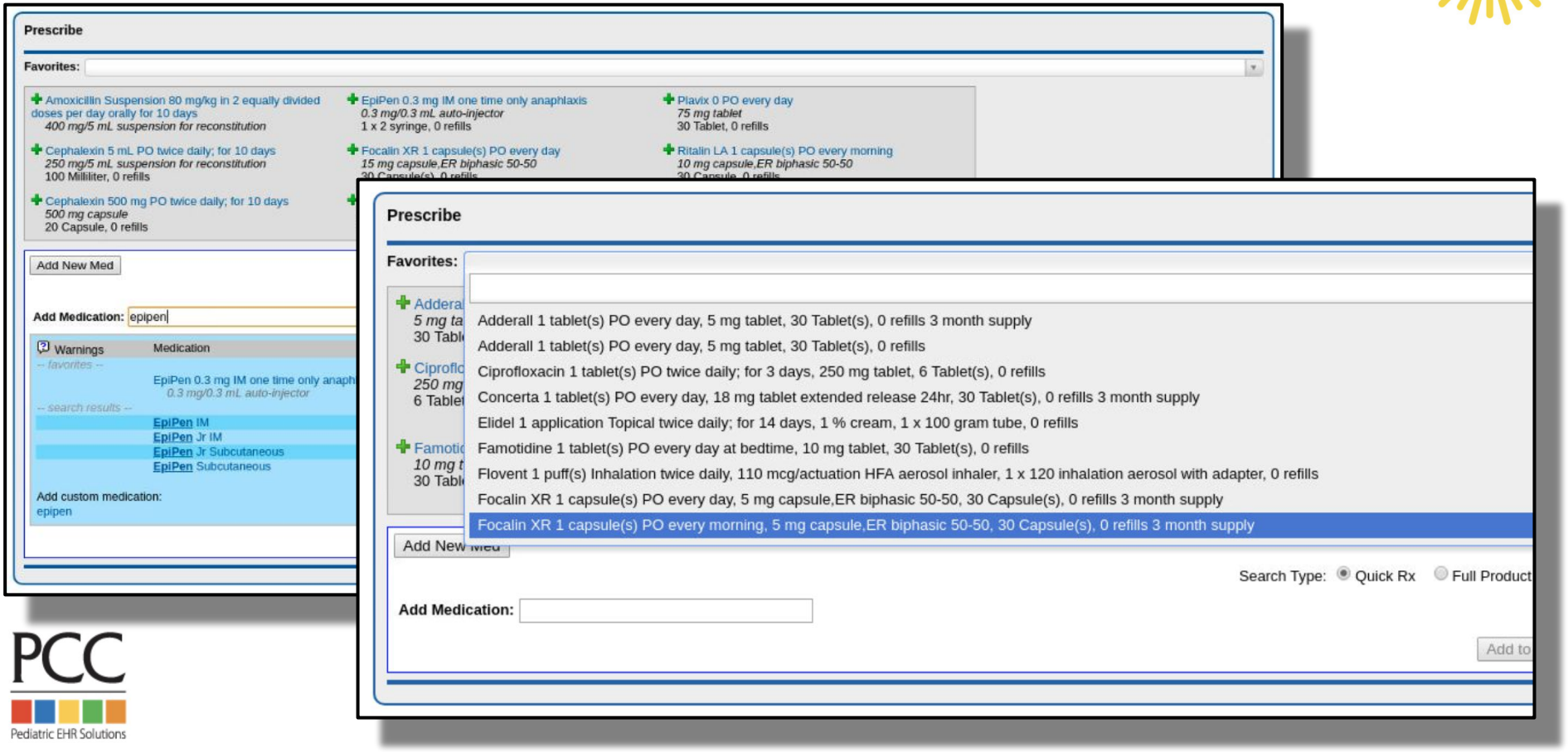
Create Personal Favorites & Share with Friends!

3



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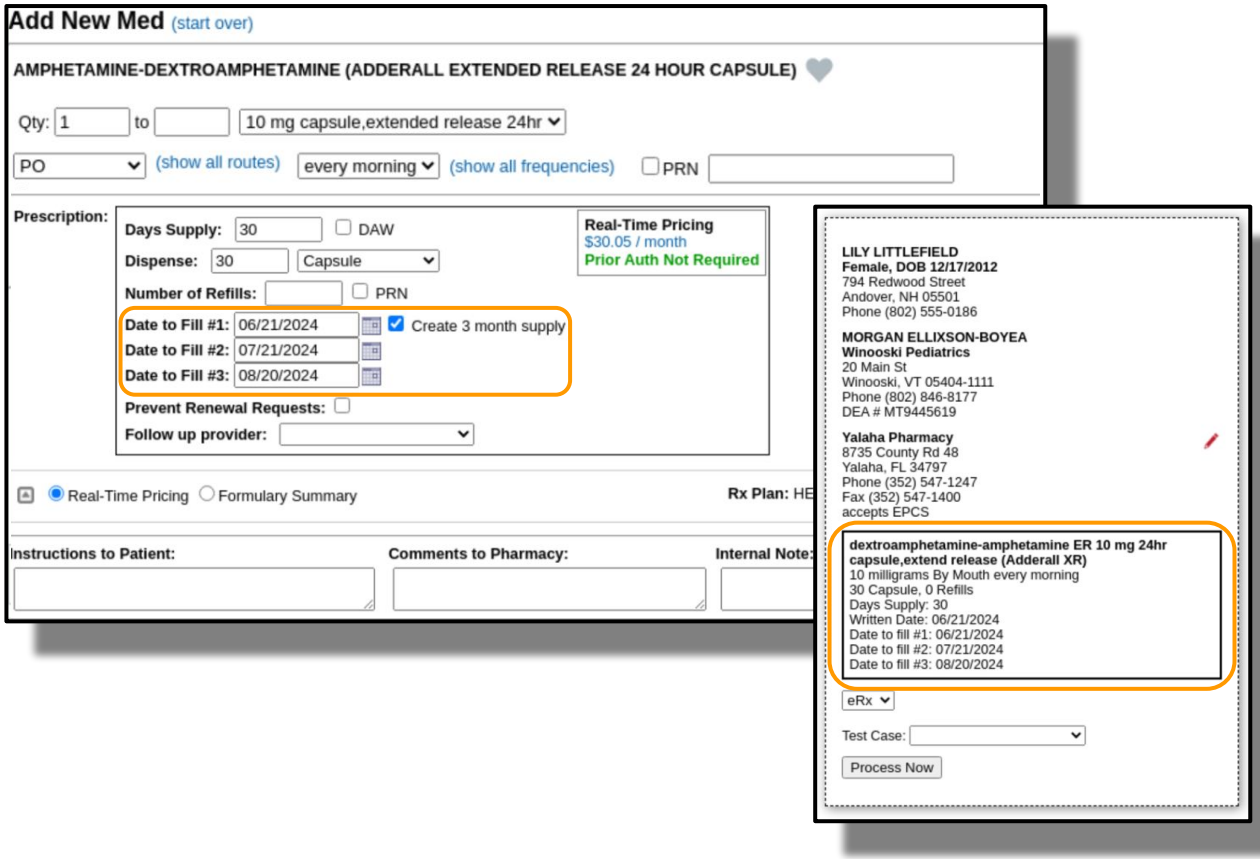
Send 3 month Supplies of ADHD Medications via EPCS

4



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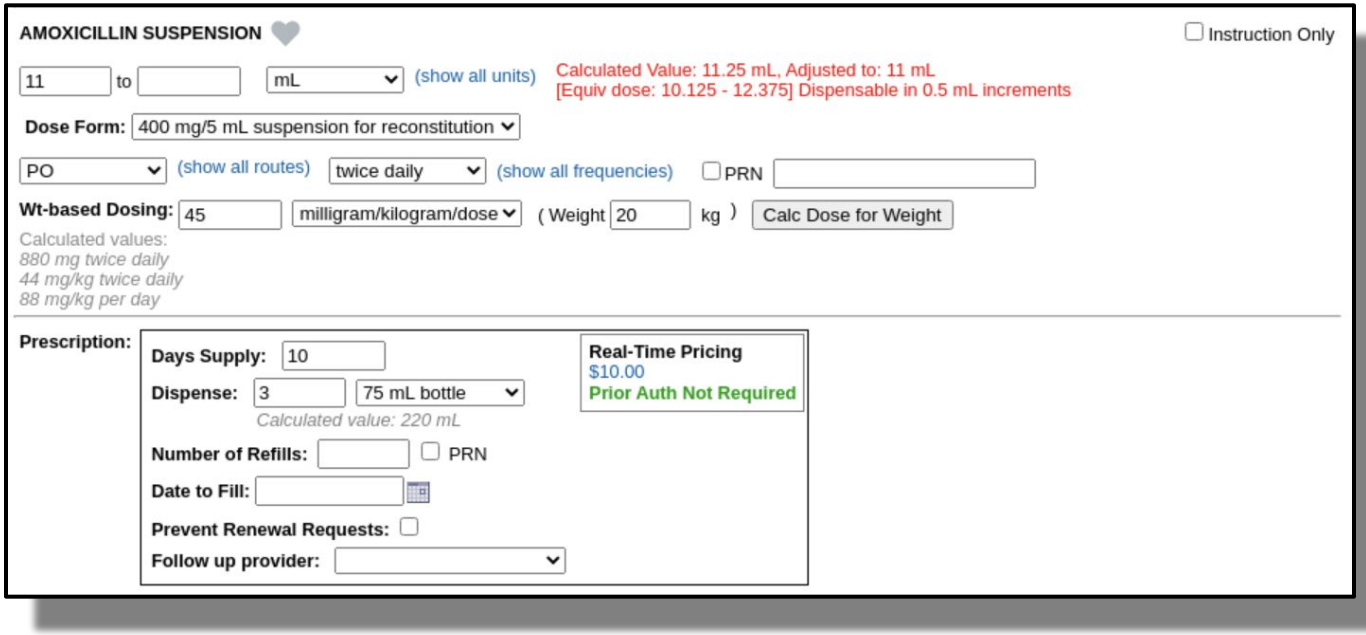
Calculate using Weight-Based Dosing in PCC eRx

5

amoxicillin Suspension 80 mg/kg in 2 divided dose per day orally for 10 days
400 mg/5 mL suspension for reconstitution

amoxicillin Suspension 90 mg/kg in 2 divided dose per day orally for 10 days
400 mg/5 mL suspension for reconstitution



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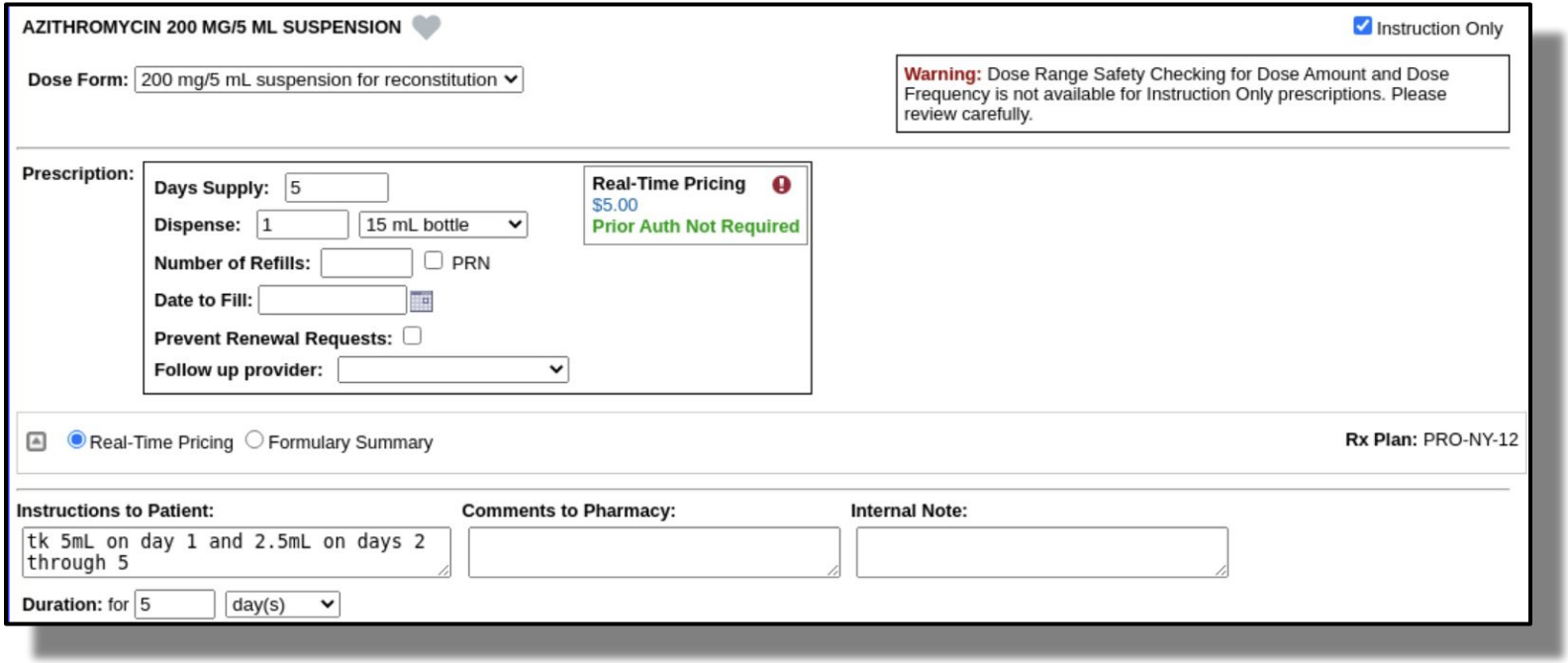
Create Loading Dose Antibiotics, Tapers, and More!

6



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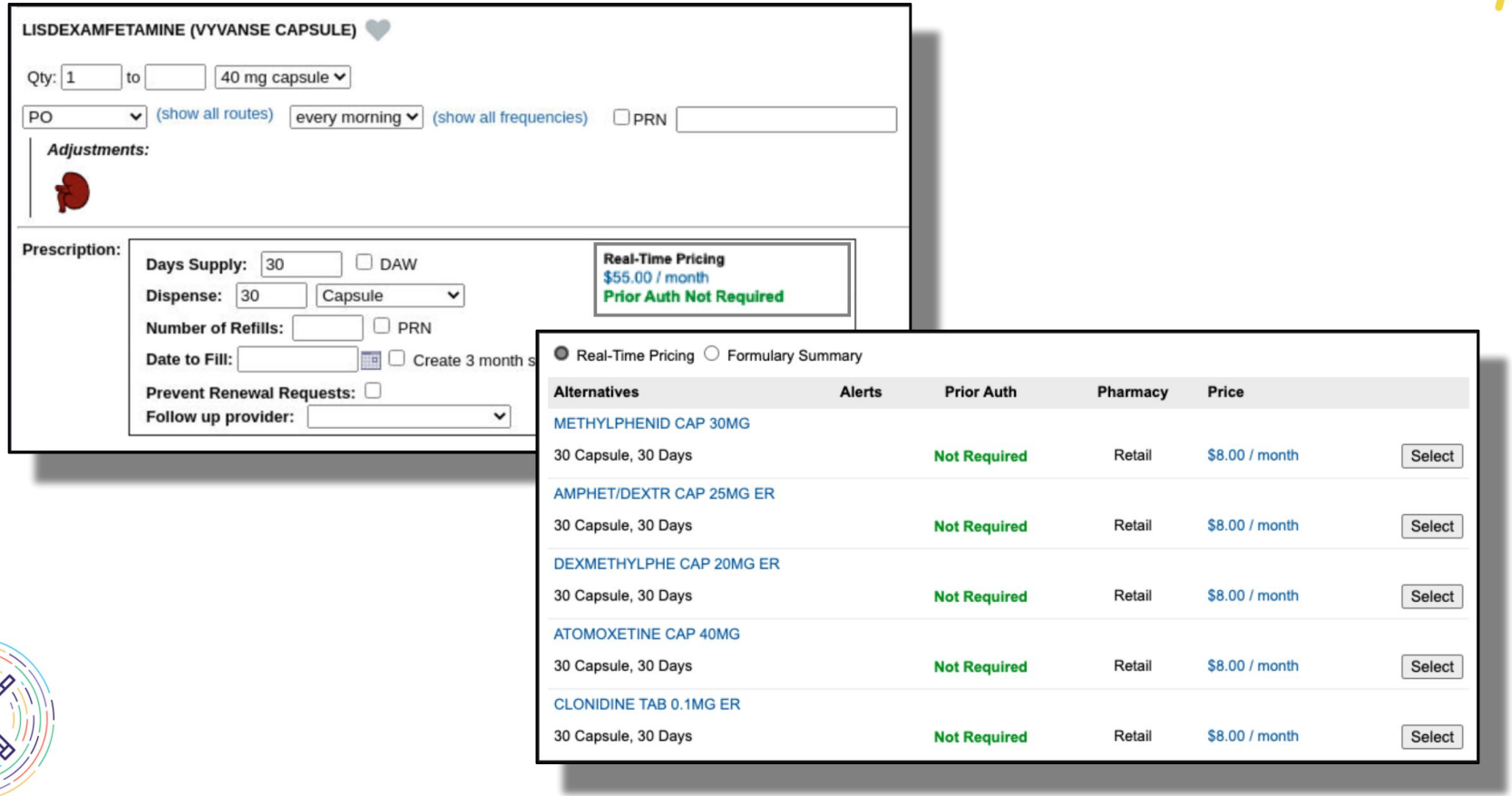
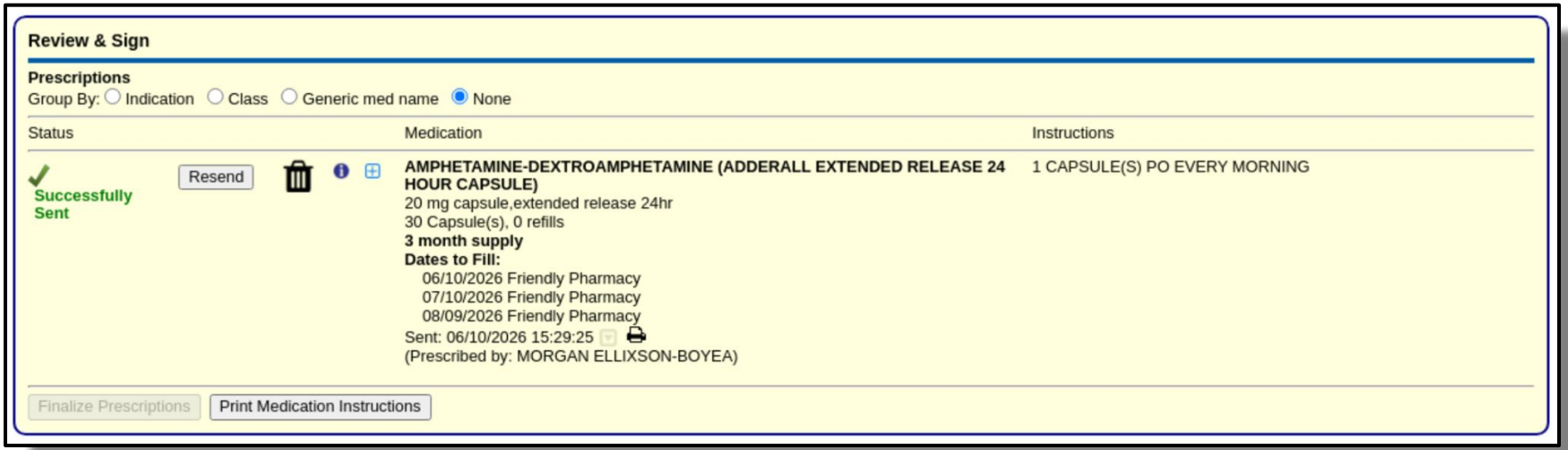
Review Real Time Prescription Benefit Data

7



Reroute Prescriptions to Another Pharmacy via Resend



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Learn About your Patient via Retail Prescription History

Retail Rx History *(Last Queried: 08/13/2024 11:44:23)*

	Medication	Instructions	Last Quantity	Last Fill Date	Notes
Copy	AMOXICILLIN 250 MG/5ML SUSR		300 Milliliter	08/10/2024	7 days supply
Copy	ALBUTEROL HFA 90 MCG INHALER		8	07/02/2024	25 days supply
Copy	FLUOXETINE HCL 10 MG CAPSULE		30 Capsule	07/02/2024	30 days supply
Copy	AUVI-Q 0.3 MG/0.3ML SOAJ		2 Each	06/20/2024	14 days supply
Copy	PERMETHRIN 5% CREAM		60 Gram	06/04/2024	30 days supply

* Certain information may not be available or accurate in this report, including items that the patient asked not be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, prescriptions paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.

Page: << 1 2 >>

Patient Consent: ☑

Query Retail Rx History

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Tinker with Custom Configurations & Settings Galore!

10

Current Warnings:

Delete	Edit	Med Name	Warning	Last Modified By	Modified Datetime	Analyst Comment
✖		Alvesco Inhaler 160 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm	
✖		Alvesco Inhaler 80 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm	
✖		Mebendazole Oral Chewable	Very expensive! Please consider alternate treatment	MORGAN ELLIXSON-BOYEA	2023-02-19 03:16pm	

Add Medication: alvesco

Warnings	Medication
	Alvesco Inhaler 80 mcg/actuation (Don't forget coupon!)

Add custom medication:
alvesco

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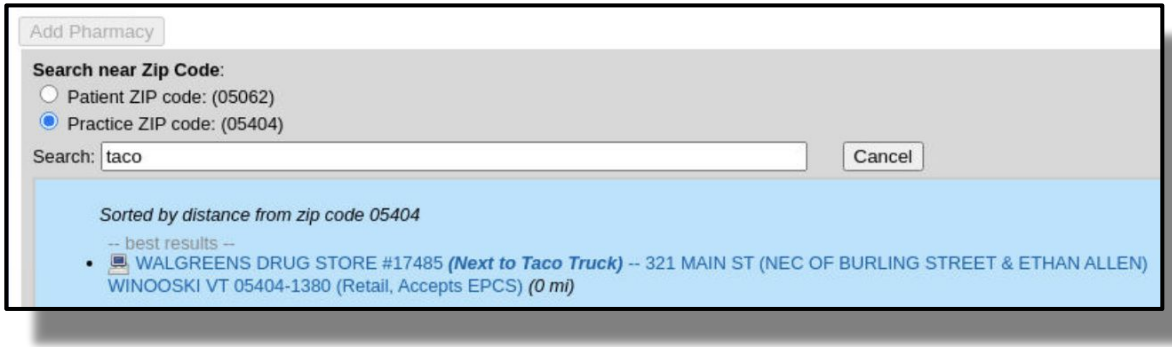
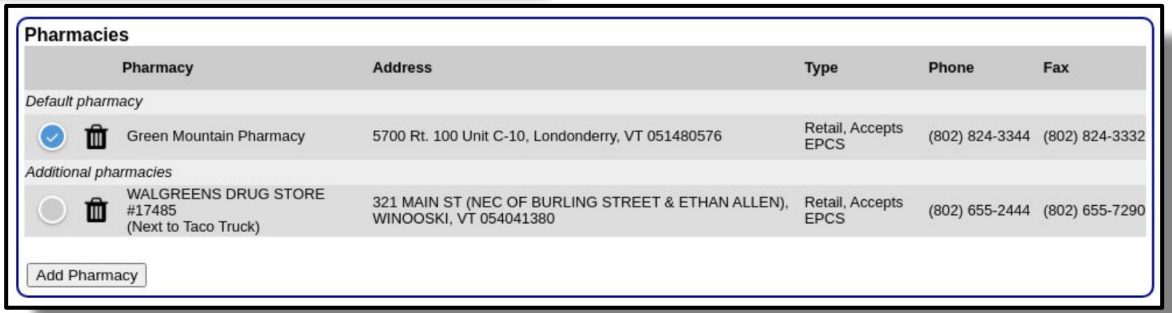
Add Custom Search Terms or Nicknames to any Pharmacy





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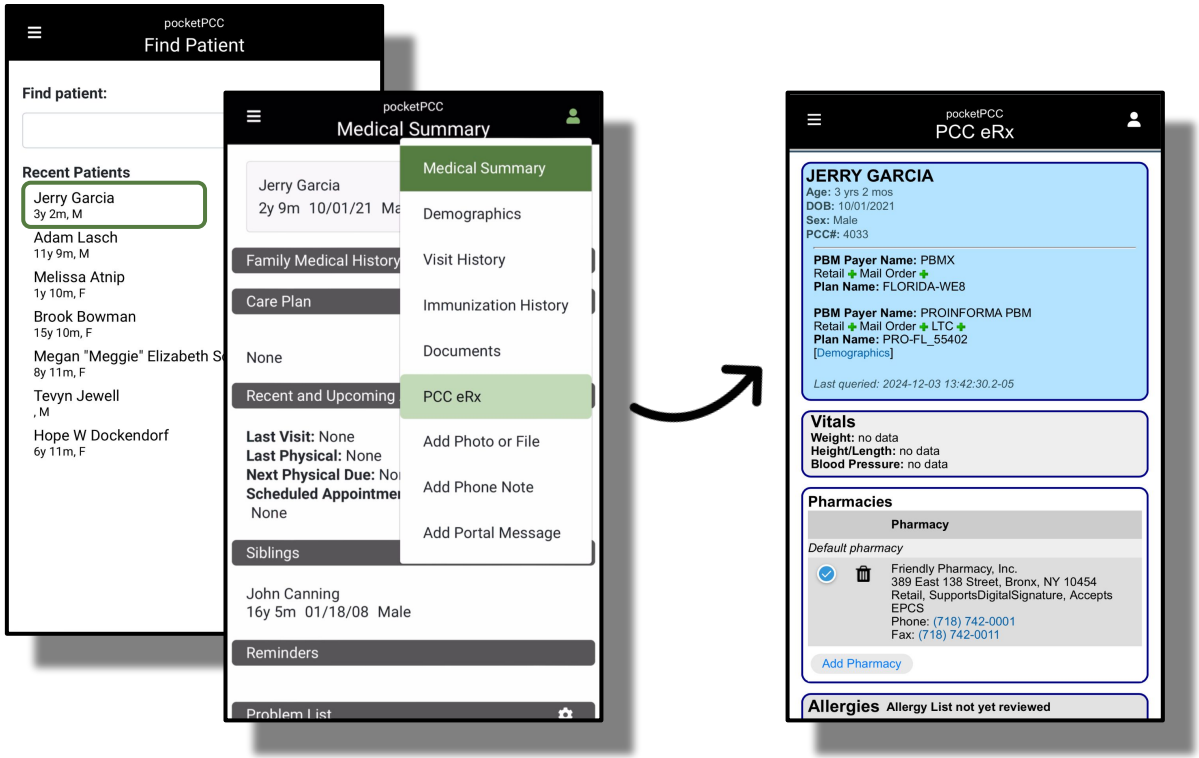
Create & Send Mobile Prescriptions via PocketPCC



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PCC eRx:
A Year in Review

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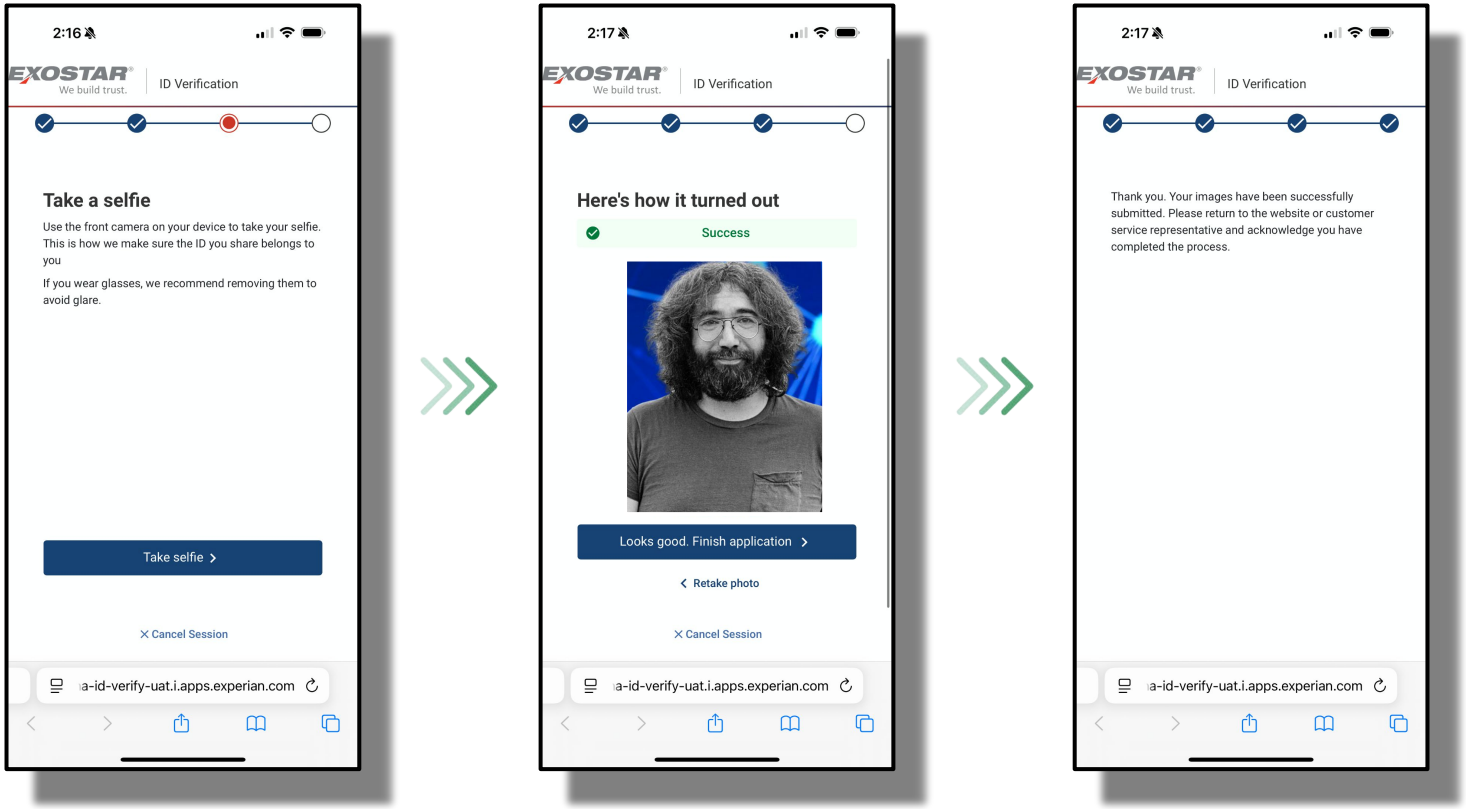
EPCS Onboarding: Extreme Makeover Edition

What's New!



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In Case You Missed It:
Recent Improvements for Resend

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Recent Improvements for Resend Functionality

What's New!

- ✿ Allow Resend from Prescription History
- ✿ Add pending option for non-provider staff
- ✿ Make it more obvious when a prescription is successful
- ✿ Prevent “Resend” if no changes have been made
- ✿ Support for resending *within* 3 month supply prescriptions

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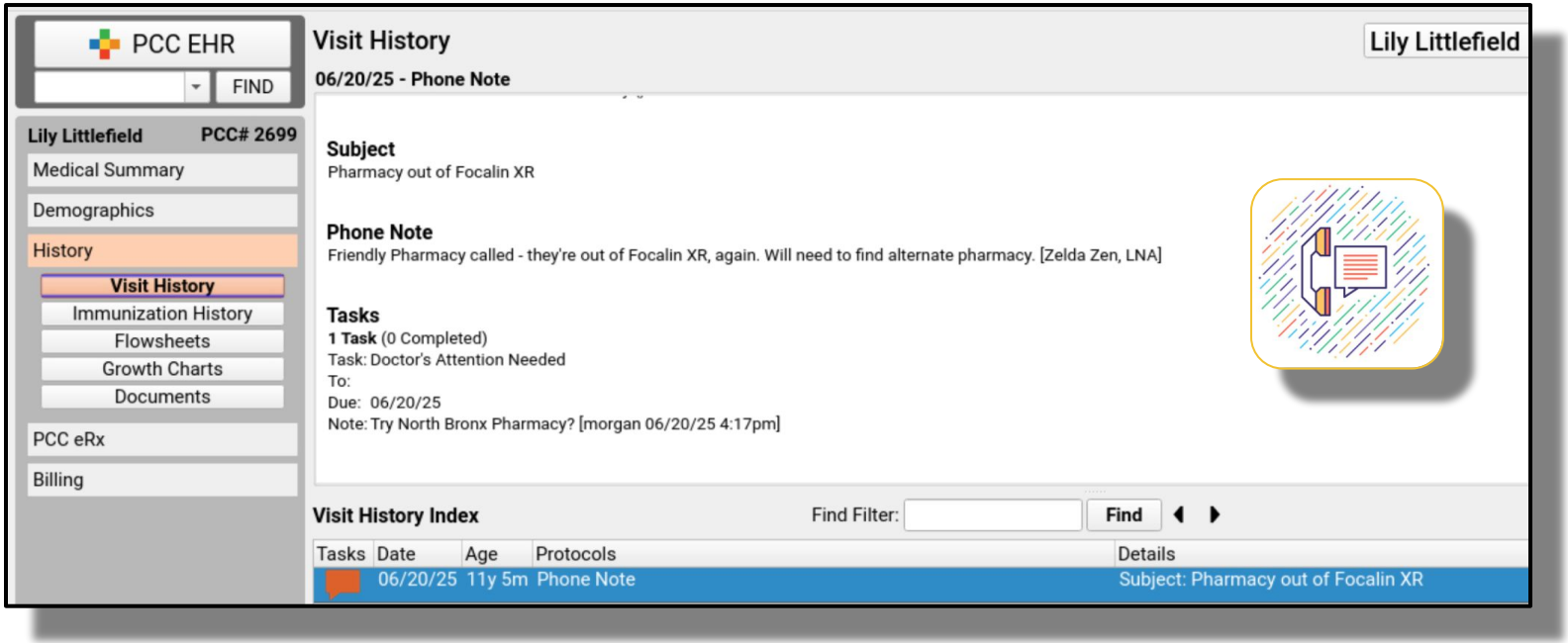
Available Now:
Prepare pending EPCS Rx's for Ordering Provider

What's New!



Nursing & Clinical Staff can now take advantage of Resend when needed!

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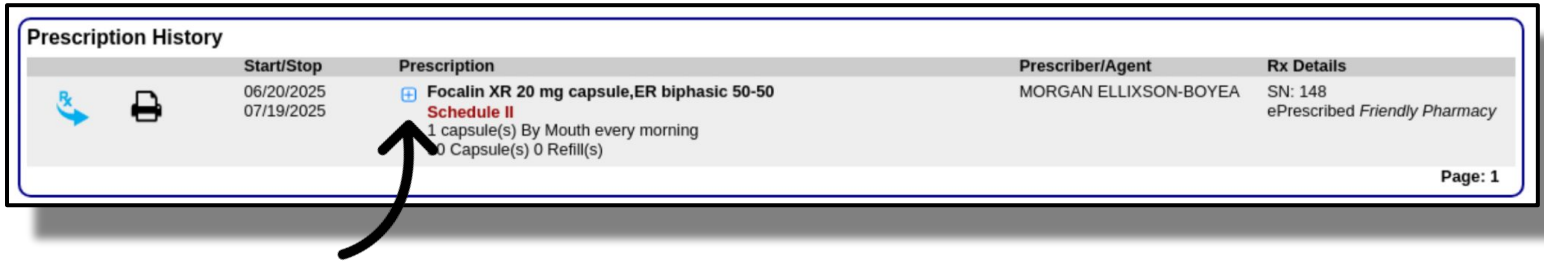
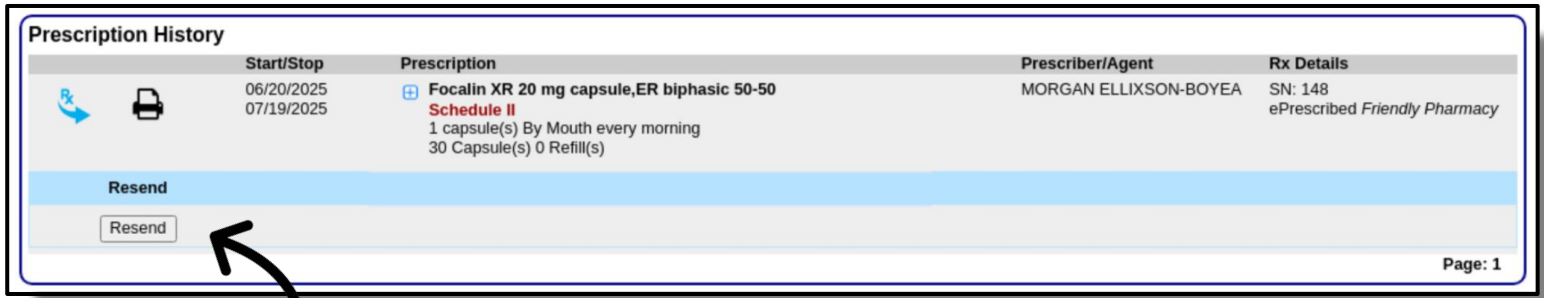
Available Now:
Resend from Prescription Hx

What's New!



Click here to access new prescription management options



Resend from Prescription History for up to 7 days after initial transaction

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Better Experience for Triage Staff with Controlled & Legend Drugs

What's New!

PETER PLANT
Male, DOB 08/15/2012
5705 Roush Road
Westminster Station, VT 05159
Phone (802) 555-0120

MORGAN ELLIXSON-BOYEA
Winooski Pediatrics
20 Main St
Winooski, VT 05404-1111
Phone (802) 846-8177
DEA # MT9445619

North Bronx Pharmacy
4166 White Plains Rd
Bronx, NY 104663020
Fax (718) 925-4112
Phone (718) 925-4114
accepts EPCS

dexmethylphenidate ER 20 mg capsule,extended release biphasic50-50 (Focalin XR)
1 capsule(s) By Mouth every morning
NDC: 00093555301
30 Capsule(s), 0 Refills
Days Supply: 30
Written Date: 07/02/2025

eRx

Test Case:

Process Now

Nursing & Triage Staff can now adjust pharmacy or any other pertinent information

Resend Reason:

Friendly Pharm OOS. Unable to determine inventory over phone - but trying this other pharmacy.

Add to Favorites | Cancel | Save

Required: Add a Resend Reason for the Ordering Provider and Save

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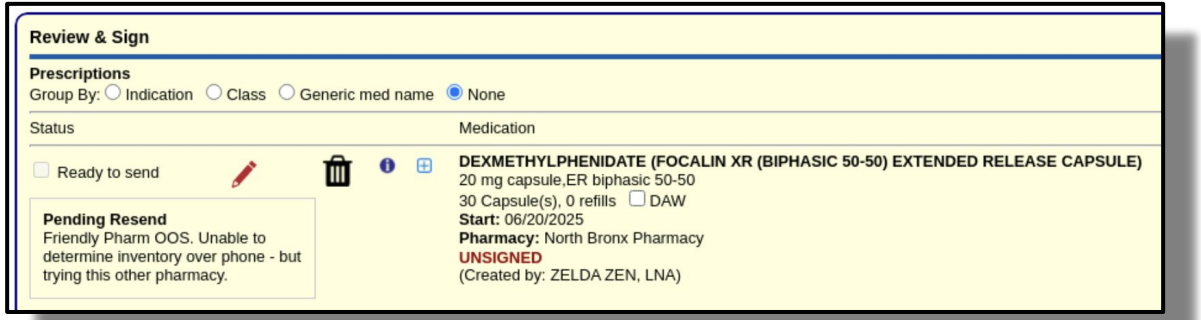
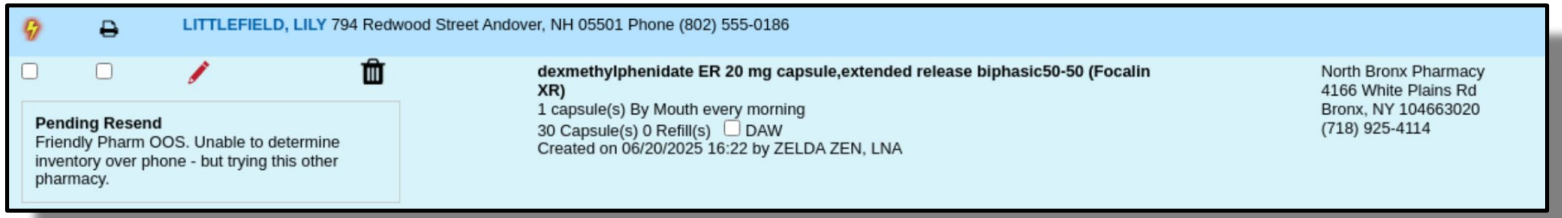
Resend: Pending Prescriptions Now Available for Provider via Rx Queue

What's New!

Provider can now sign & send the Pending Resend from Review & Sign or Rx Queue





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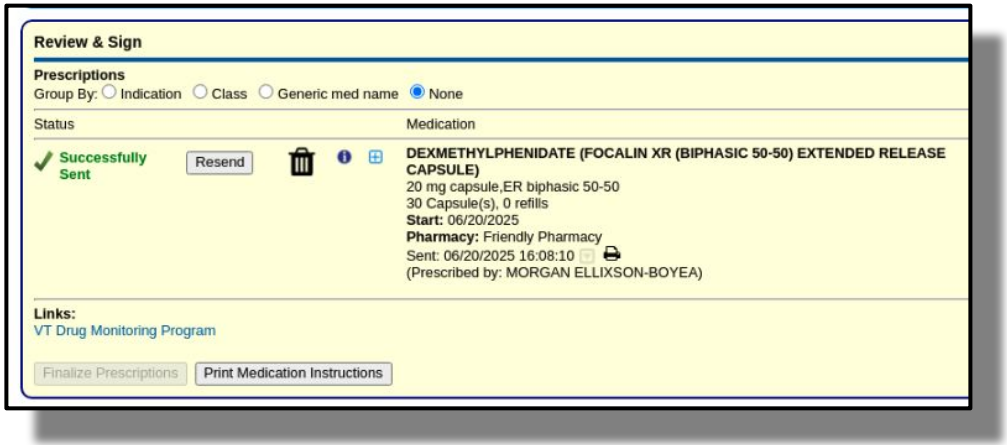
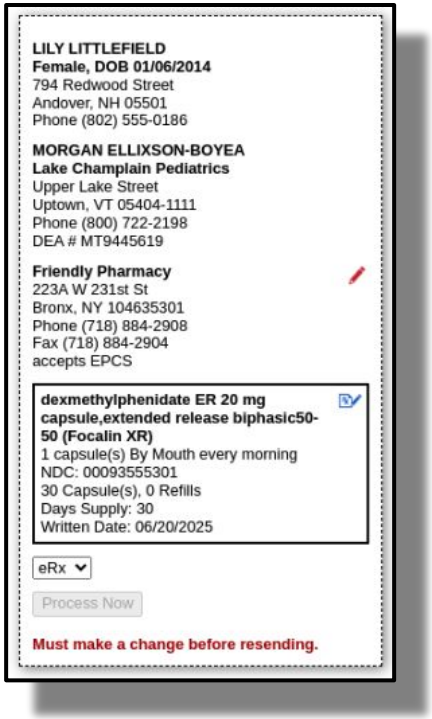
Resend: A Few Other Improvements

What's New!

Make it more obvious the transmission was successful



Prevent "Resend" if no changes have been made



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Improvements for 3 Month Supplies

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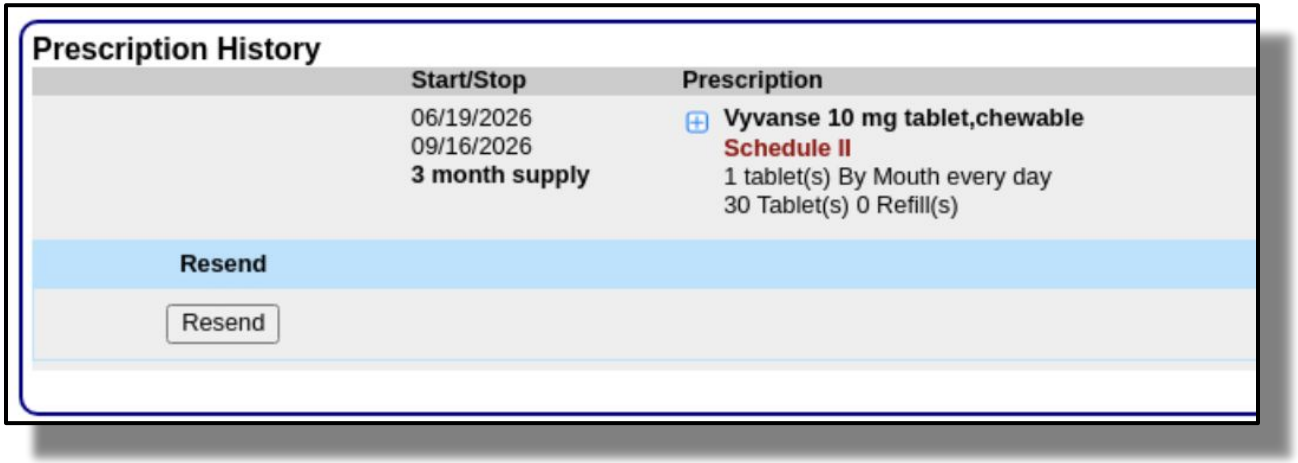
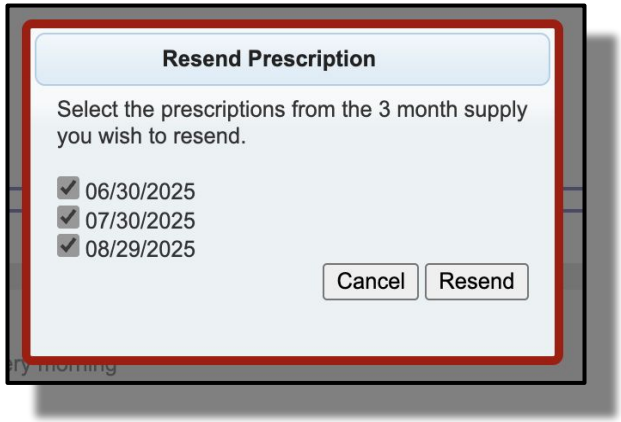
Flexibility Resend *within* 3 Month Supplies

What's New!





Easily reroute individual prescriptions within a 3-Month Supply via Resend in Prescription Hx

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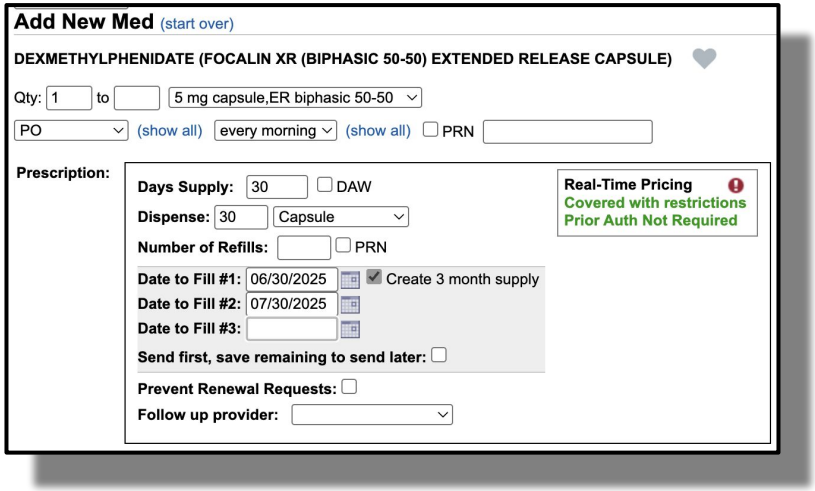
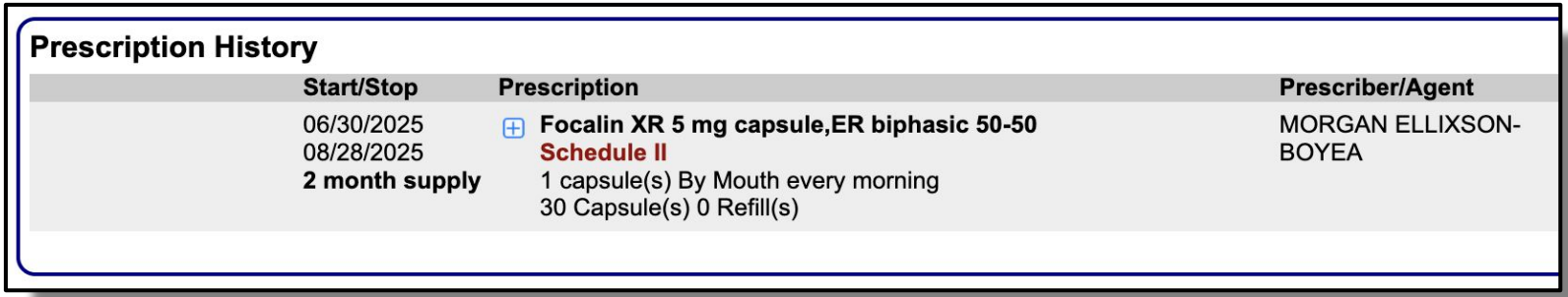
Send Two Month Supplies!

What's New!



Easily create a 2 month supply by removing the third date & save/send

Prescription Hx will reflect 2 month supply



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… But wait! There's more!

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“What’s the deal with Concerta?”

BROOK BOWMAN
Female, DOB 08/14/2009
73 Tanglewood
Lyndon, VT 05849
Phone (802) 555-0105

MORGAN ELLIXSON-BOYEA
Lake Champlain Pediatrics
Upper Lake Street
Uptown, VT 05404-1111
Phone (800) 722-2198
DEA # MT9445619

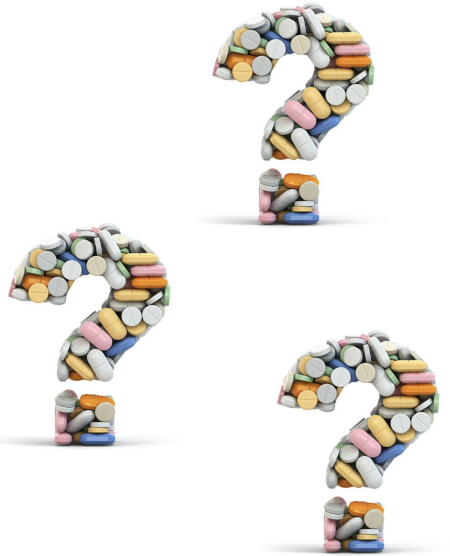
Friendly Pharmacy
223A W 231st St
Bronx, NY 104635301
Phone (718) 884-2908
Fax (718) 884-2904
accepts EPCS

methylphenidate ER 18 mg tablet (OROS)
1 tablet(s) By Mouth every morning
NDC: 62037072501
30 Tablet(s), 0 Refills
Days Supply: 30
Written Date: 06/30/2025

eRx

Test Case:

Process Now



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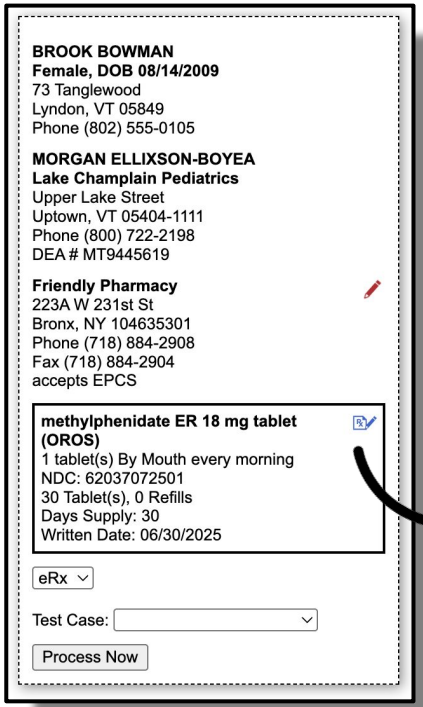
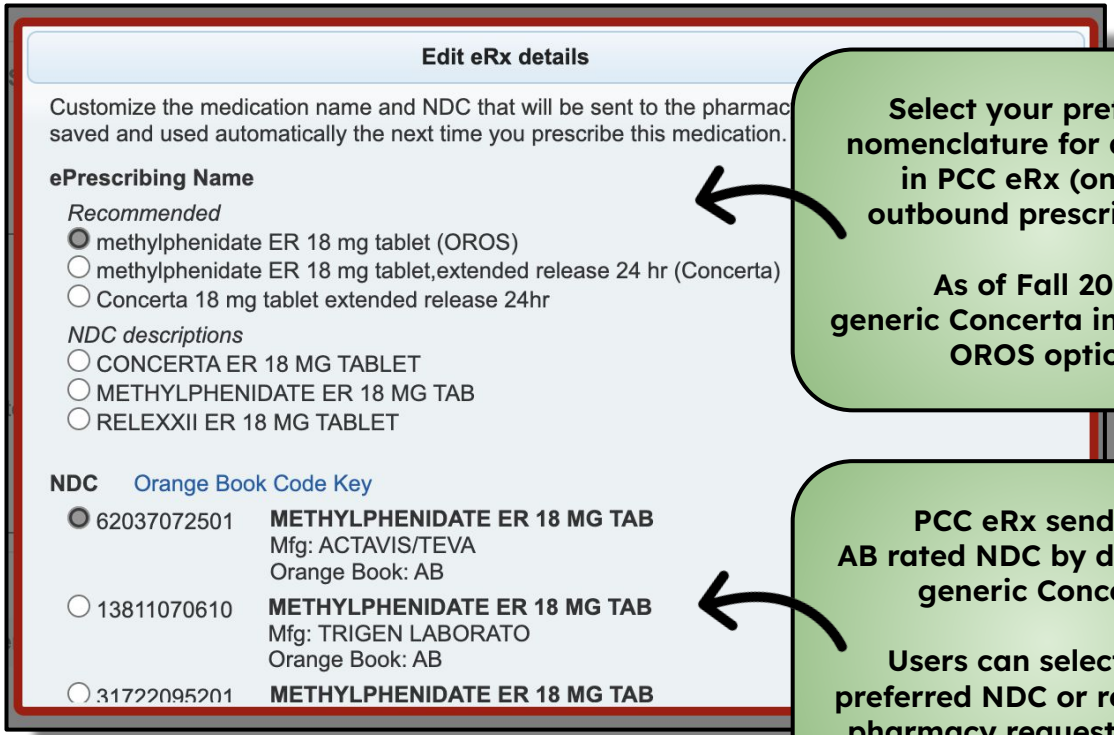
Better Representative NDC for Concerta & Ability to See & Edit NDCs

What's New!





Select your preferred nomenclature for any drug in PCC eRx (only on outbound prescriptions)

As of Fall 2025, generic Concerta includes an OROS option

PCC eRx sends an AB rated NDC by default for generic Concerta

Users can select their preferred NDC or respond to pharmacy requested NDCs if needed

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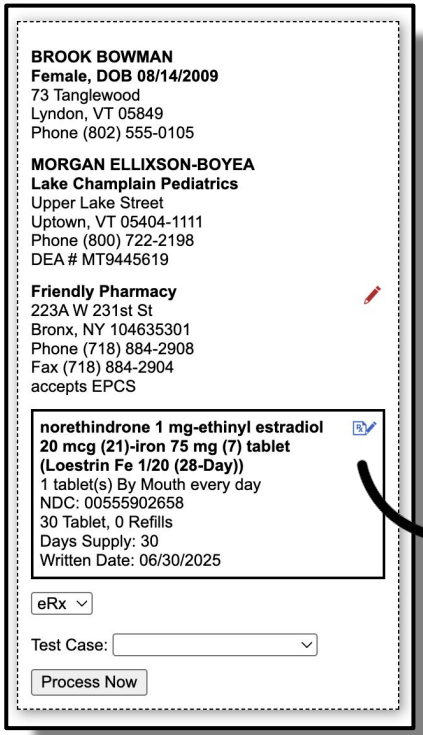
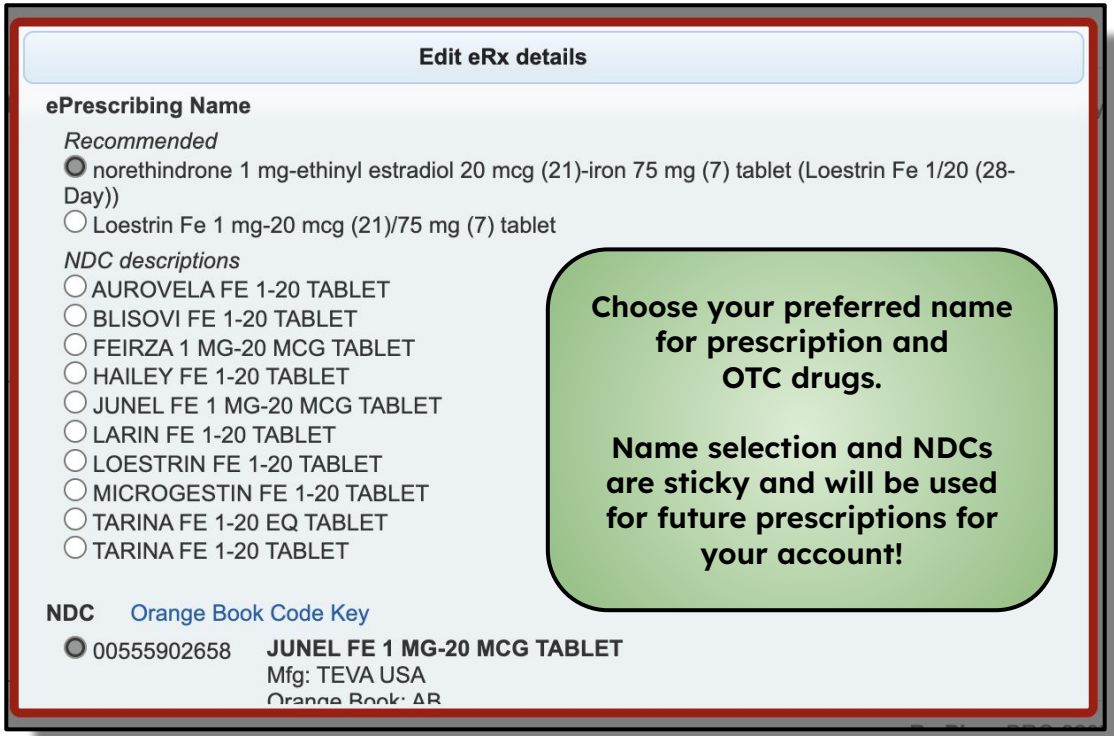
Choose Your Preferred Name & NDCs for Other Drugs, too!

What's New!





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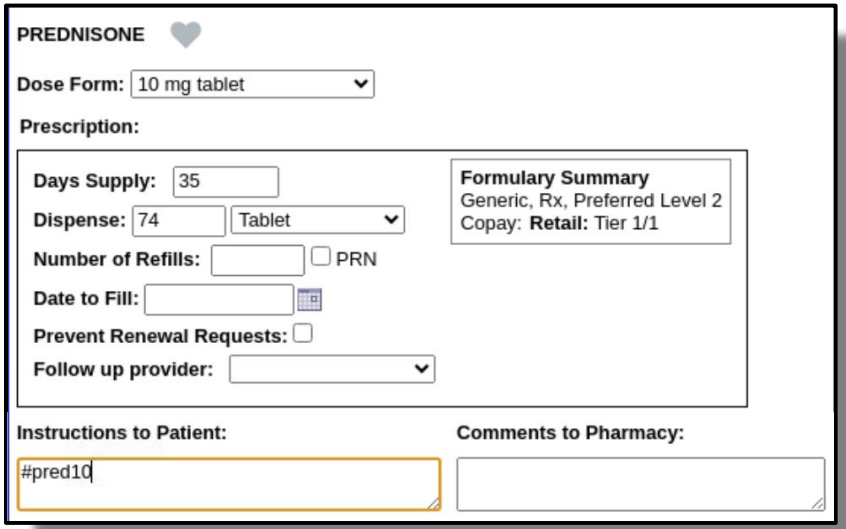
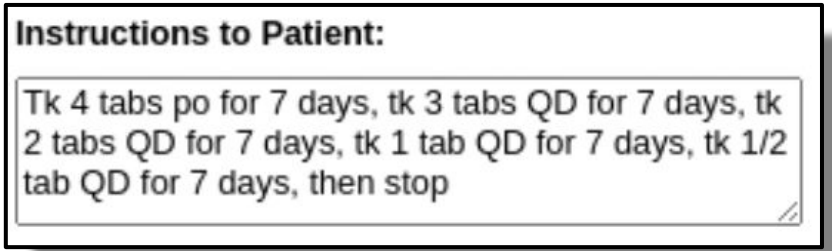
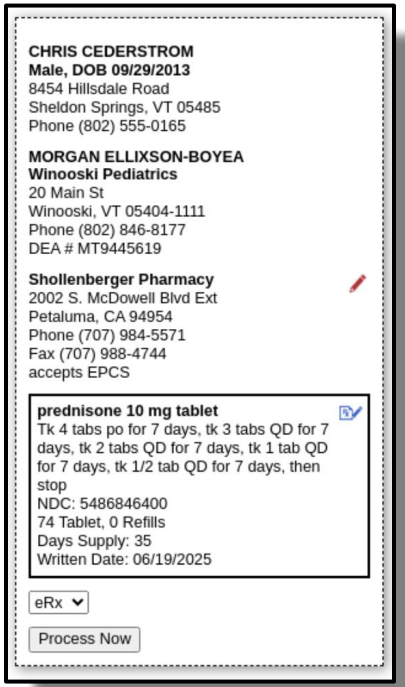
Snap Text inside PCC eRx

What's New!



Snap Texts from PCC EHR are now available for use inside PCC eRx and mobile prescribing via pocketPCC!





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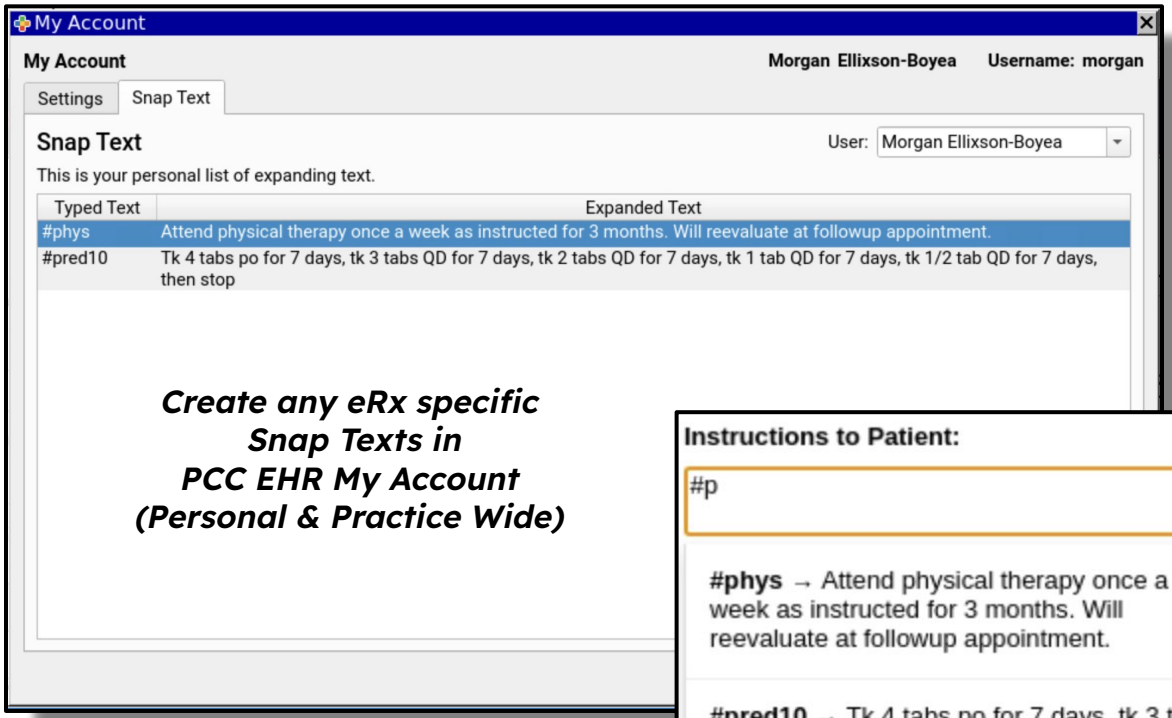
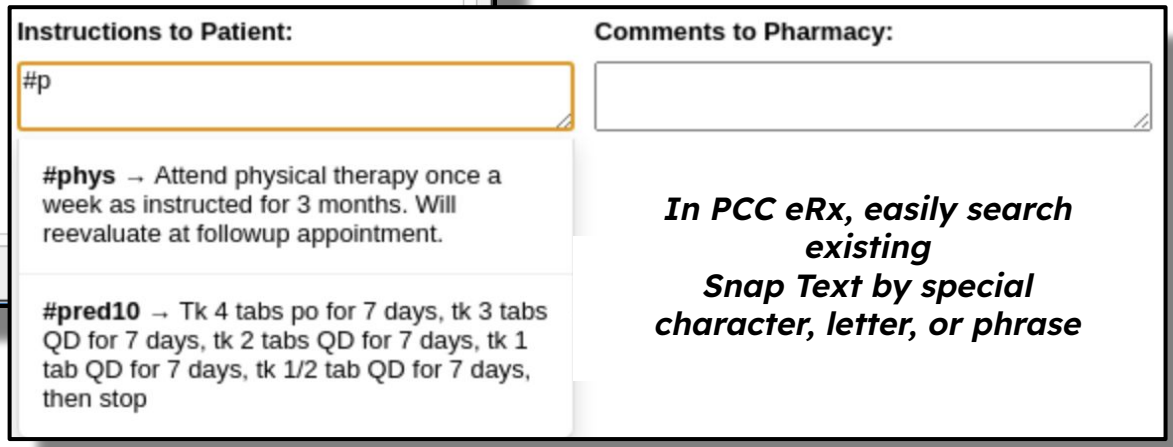
Snap Text inside PCC eRx

What's New!



Create any eRx specific Snap Texts in PCC EHR My Account (Personal & Practice Wide)

PCC eRx



In PCC eRx, easily search existing Snap Text by special character, letter, or phrase

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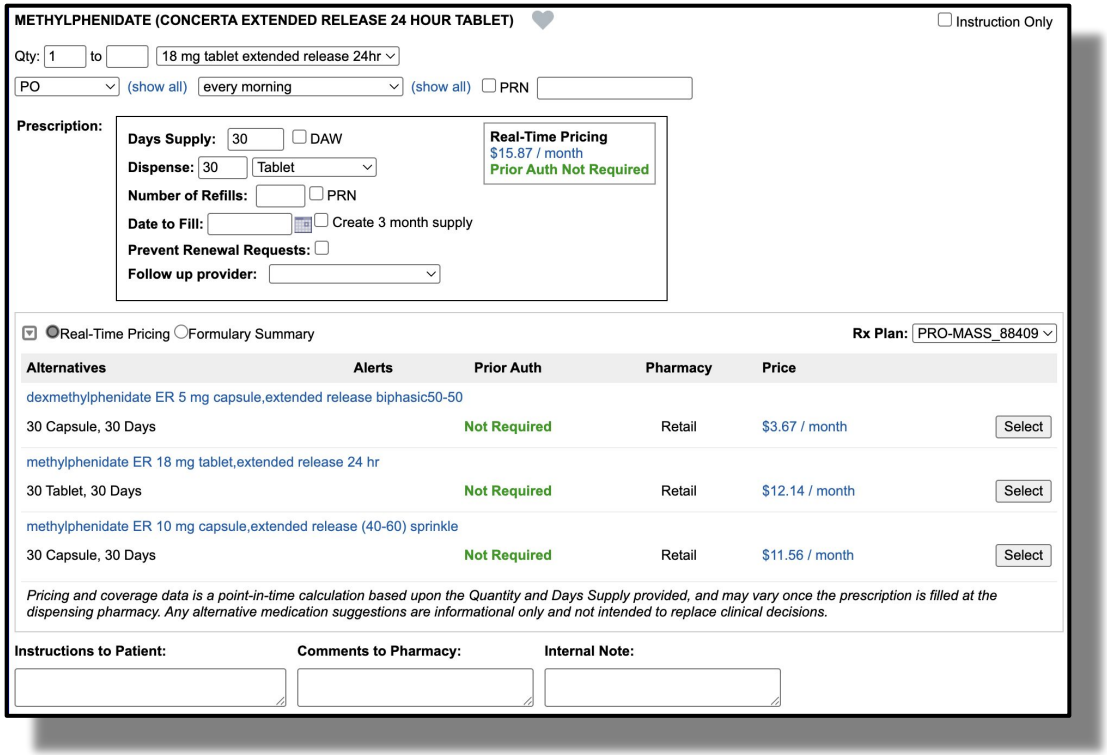
Real-Time Prescription Results - Previous Experience

Until October 2025



Results can be manually collapsed using this triangle

Alternatives can obscure important fields from view

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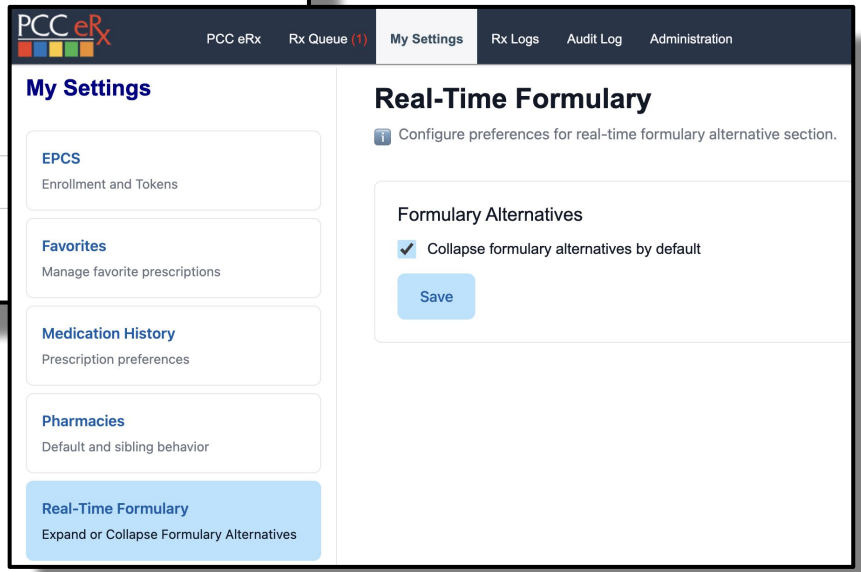
In Case You Missed It:
Per Provider Configuration Option for RTPB

What's New!



Configure your personal account to expand or collapse formulary results by default

Setting also applies to pocketPCC!

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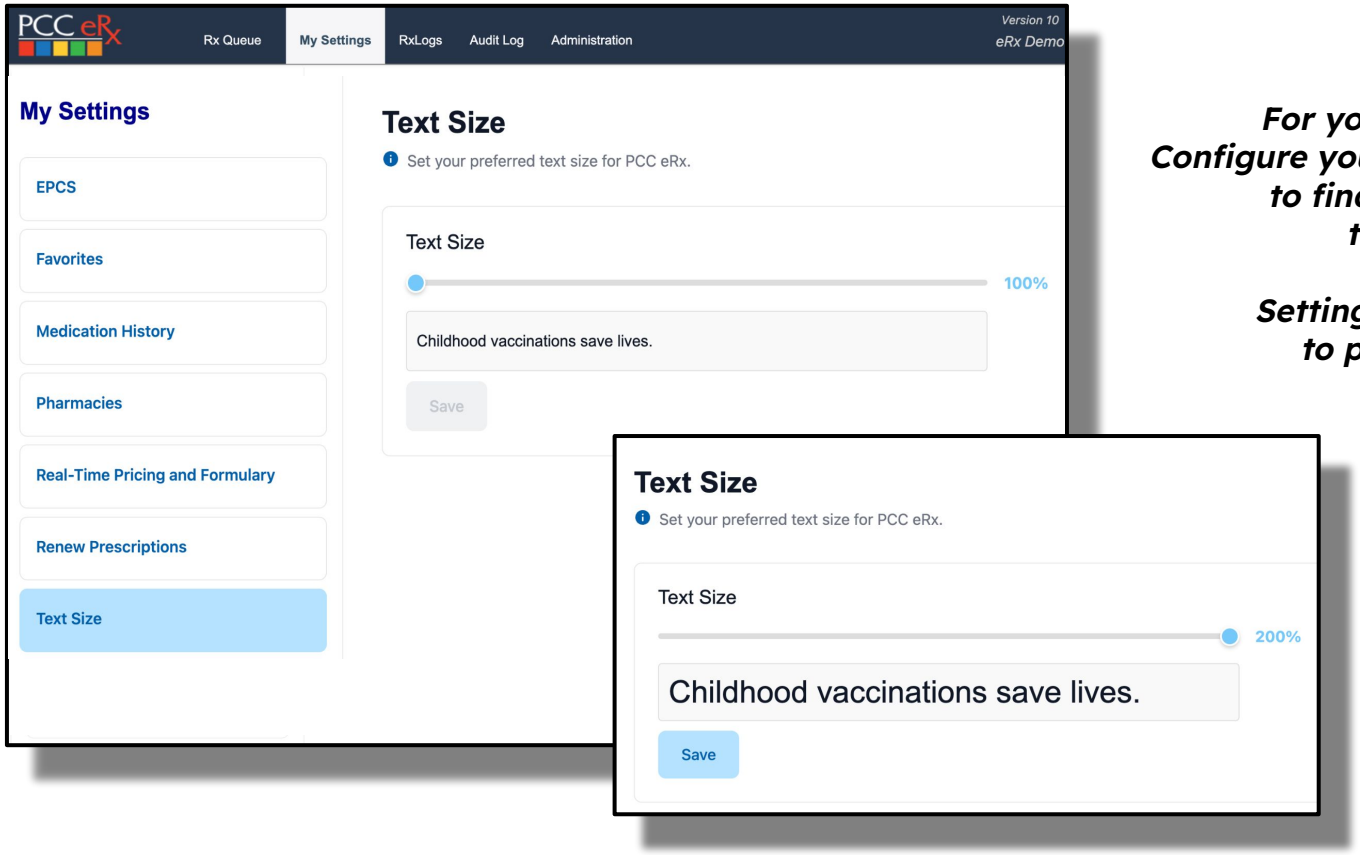
Customize Your Text Size in PCC eRx

What's New!



For your eyes only!
Configure your personal account to find the perfect text size

Setting also applies to pocketPCC!

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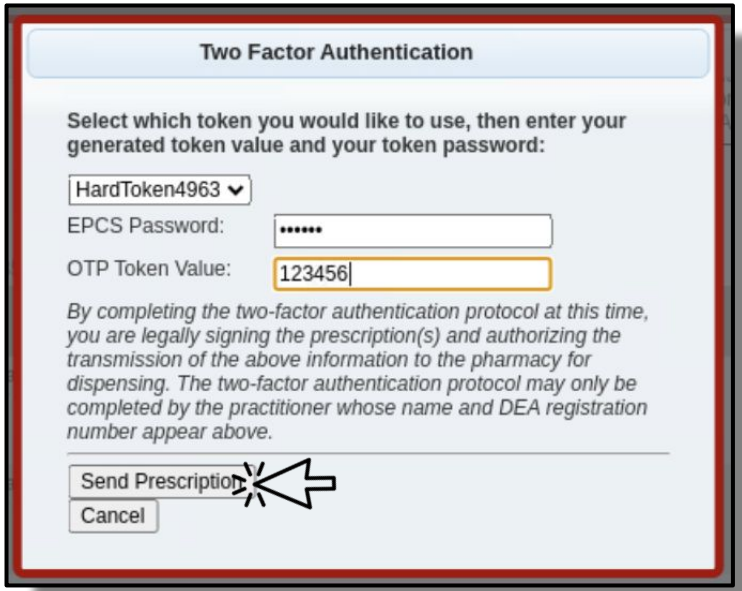
Did You Know?
When Processing EPCS Prescriptions...

What's New!



OR

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Updates from our Spring 2026 Release

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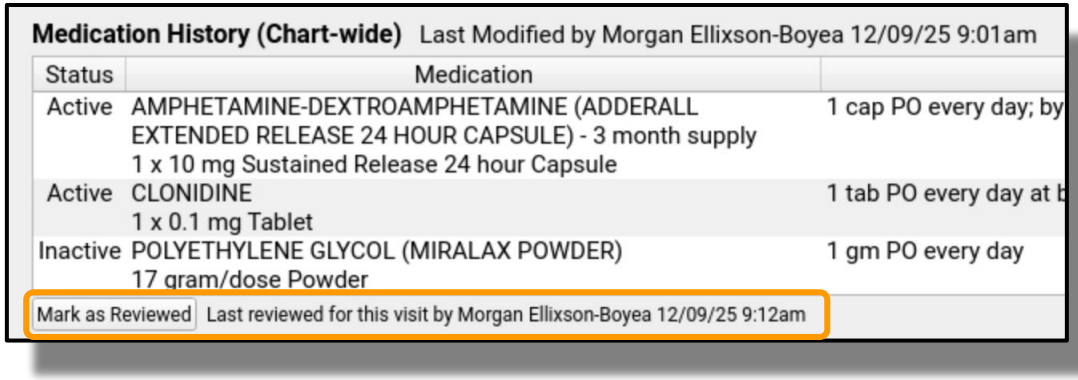
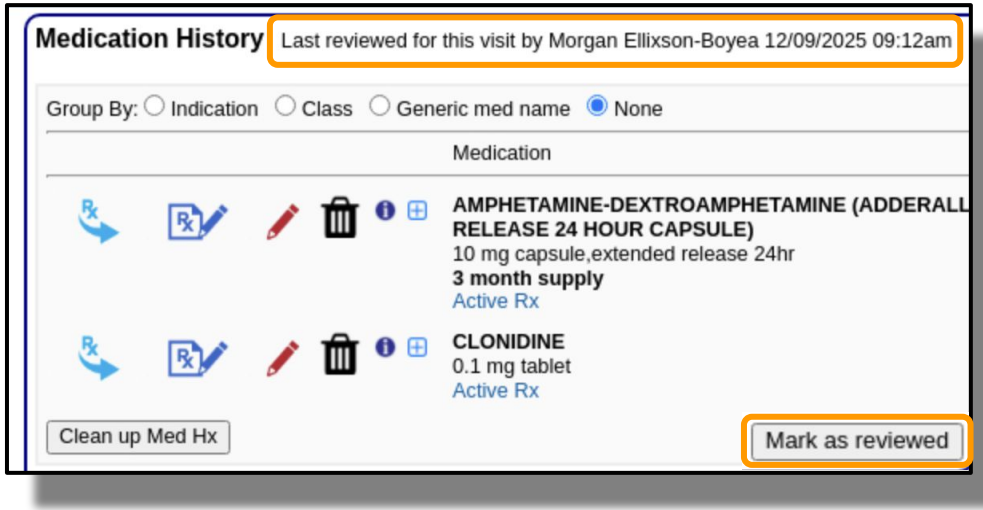
Mark as Reviewed: PCC EHR & PCC eRx

What's New!



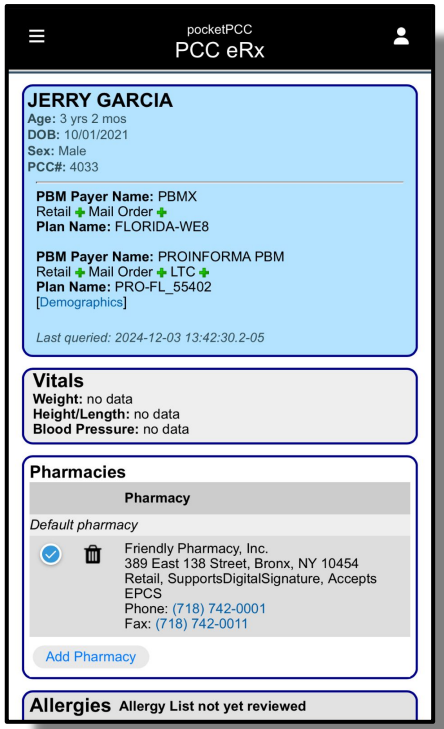
"Mark as Reviewed" Status is now communicated across both Medication History sections - in PCC EHR and PCC eRx!



- **Most recent status *also* displays in the chart-wide Medical Summary > Medication History component**
- **Providers & Staff can still "Mark as Reviewed" in both places if desired for your workflow**

Good News for EPCS & Mobile Prescribing

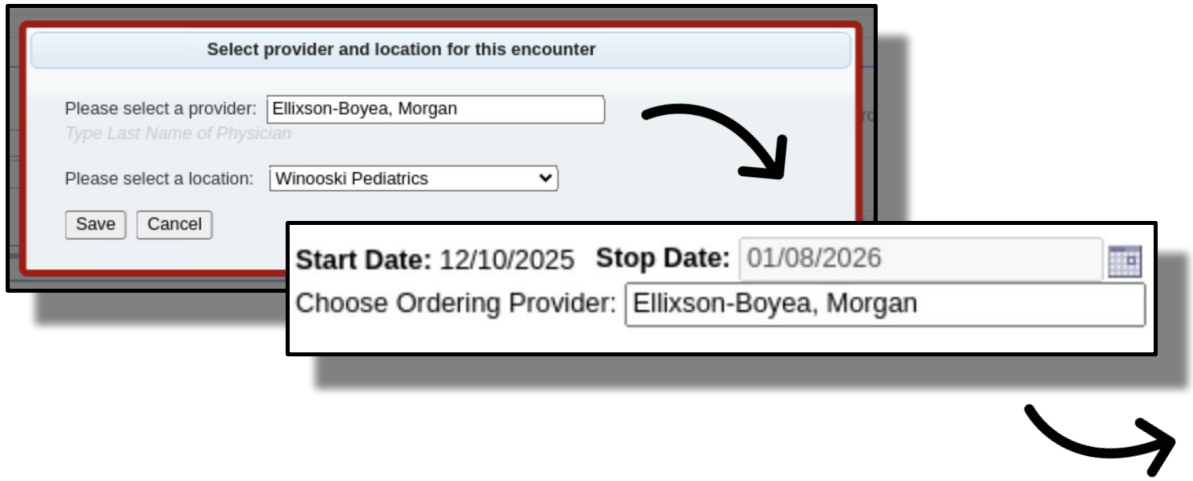
What's New!

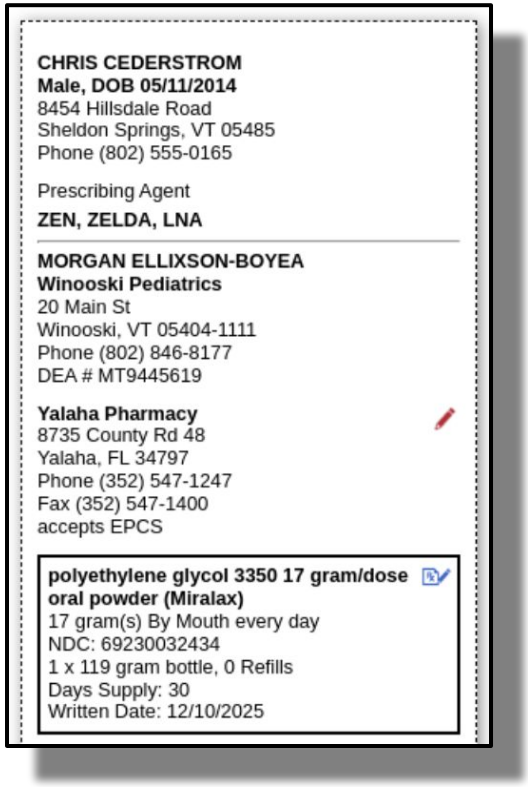


The DEA requires your second factor of authentication to come from a device <u>other than the one being used for prescribing.</u> As of February 2026, PCC allows you to use your hard token OR the Authy app on a different phone, tablet, or watch to meet this requirement.

Resolved: Known Issues with Ordering Provider Fields

What's New!





Staff may have previously reported:

- ✿ **Selected Ordering Provider in pop-up not saving**
- ✿ **Changes to Ordering Provider in edit screen not correctly updating in RapidRx**
- ✿ **Being prompted to select an Ordering Provider when one already exists in RapidRx**

A few seedlings from our June 2026 Release

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UC 2026

What's New
Updates from our June 2026 Release

11.0

- **See more accurate real-time pricing for common inhalers such as:**
  - **Ventolin & Albuterol HFA**
  - **Advair HFA**
  - **Xopenex HFA**
  - **Symbicort/Breyna/Generic HFA**
  - **… and more!**
- **Mark as Reviewed - No More Funky Filters!**

PCC Pediatric EHR Solutions

UC 2026

Dewey Graduates from Notre Dame with a Masters in Data Science!

🤓☘️😎

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UC 2026

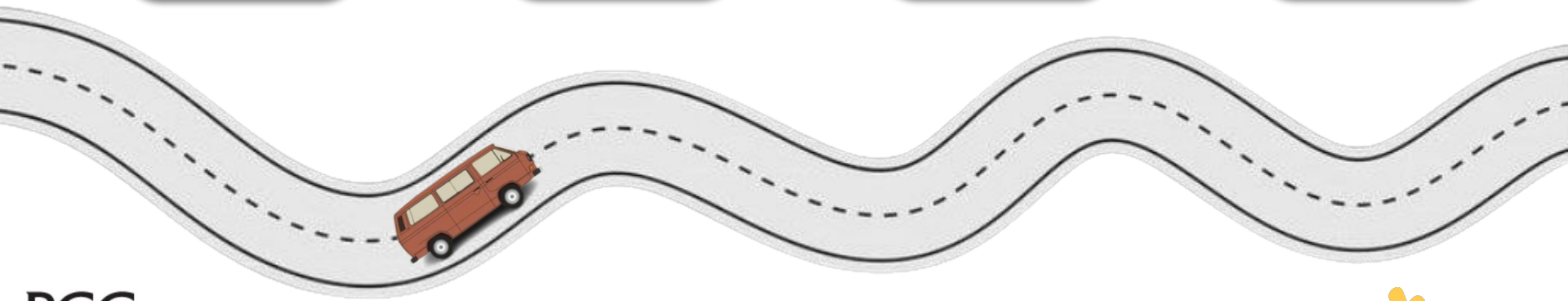
What's Next for PCC eRx?

11.0

11.1

ePA

???



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Sproutin’ Up this Fall…

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UC 2026

Sproutin’ up this Fall…

11.1

- ✿ Reduce surprises at the pharmacy with PCC’s new Predictive Prior Auth model
- ✿ See more dependable responses for Retail Rx Hx
- ✿ Help us prepare for NCPDP deadlines

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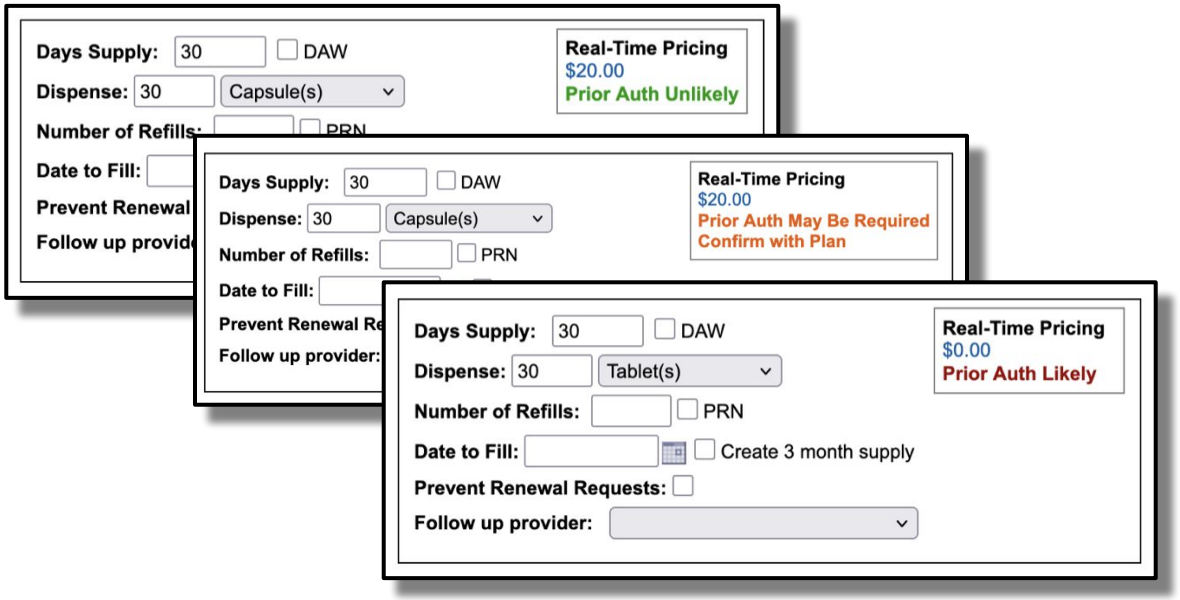
UC 2026

Coming in October 2026
New Predictive Prior Auth Results in PCC eRx

11.1



Prescribe with greater confidence & reduce surprises at the pharmacy through predictive prior authorization details Powered by PCC eRx!

PCC Pediatric EHR Solutions

UC 2026

Retail Rx History:
When Prescriptions Play Hide & Seek

Production

Retail Rx History (*Last Queried: 06/23/2026 15:28:59*)

No retail medications

Patient Consent: ☑

Query Retail Rx History

Querying Surescripts RxHistory is not allowed now. Please try again in 24 hours.

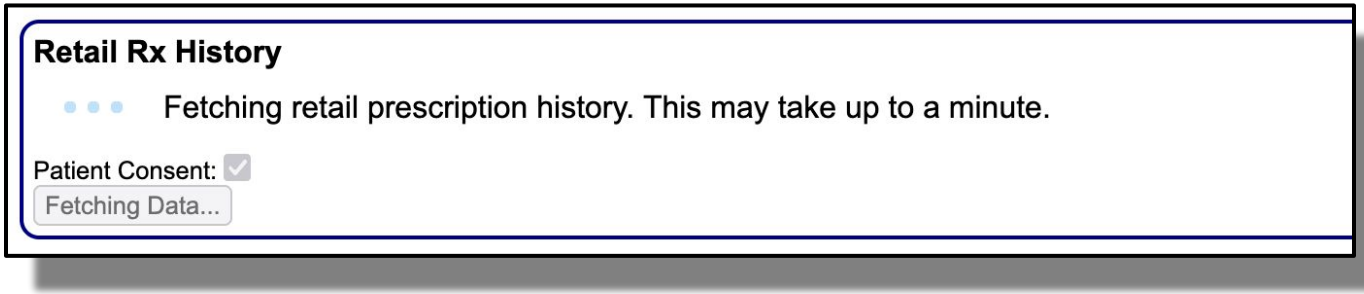
OK

PCC Pediatric EHR Solutions

UC 2026

Coming in October 2026
See more dependable results for Retail Rx Hx

11.1



- ✿ **New waiting indicator keeps you from guessing! Results should be returned within one minute**
- ✿ **Need to navigate away? Connection to Surescripts stays active**
- ✿ **Want to try again? 24 hour limitation still applies in some cases**

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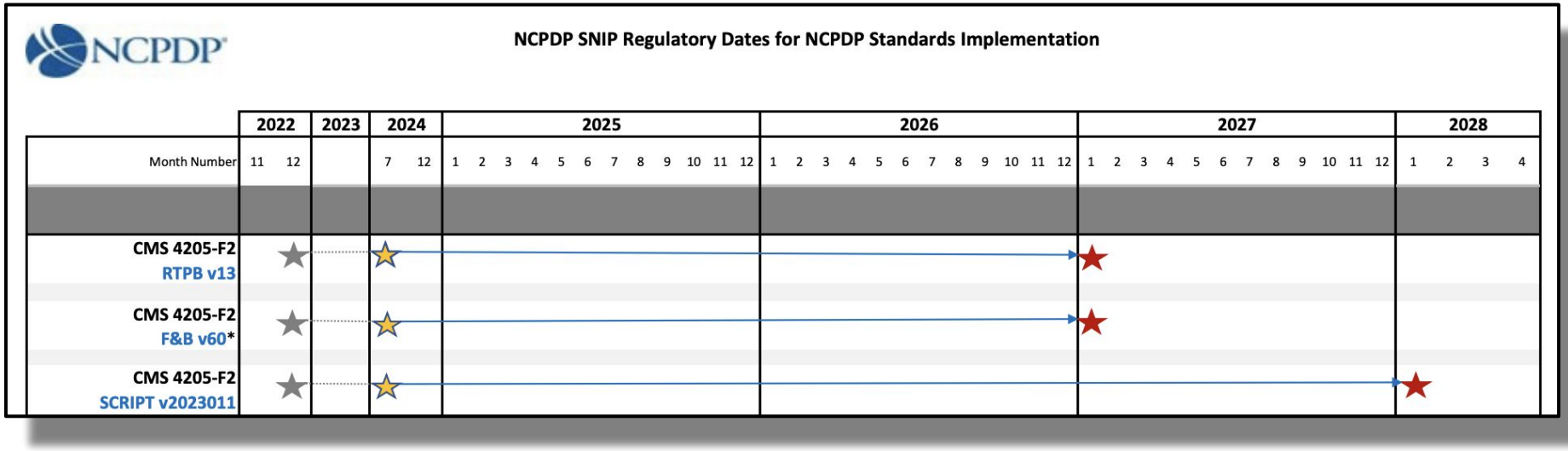
NCPDP Regulatory Deadlines

11.1



PCC will migrate to all required versions by October 2026 so we can get back to the fun stuff!

DEA Number expiring this year? Timing is important for migration of SPIs (Surescripts Provider Identifiers)

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What's Next for PCC eRx: Electronic Prior Authorization

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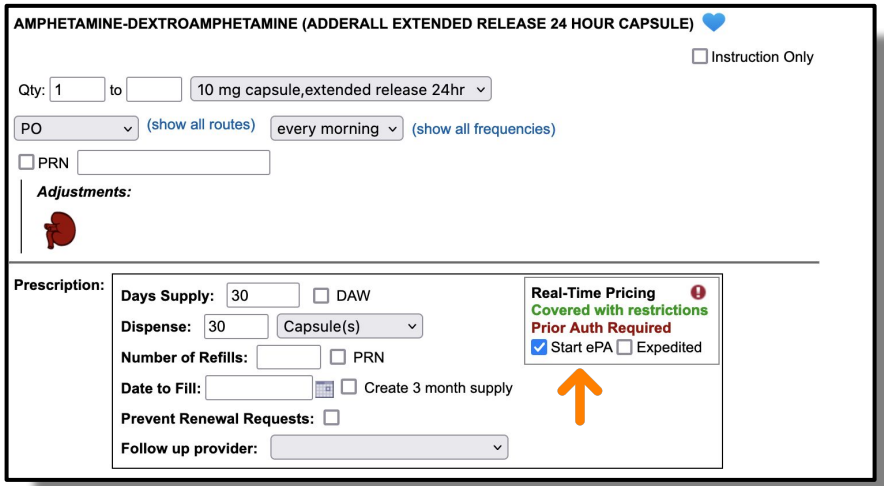
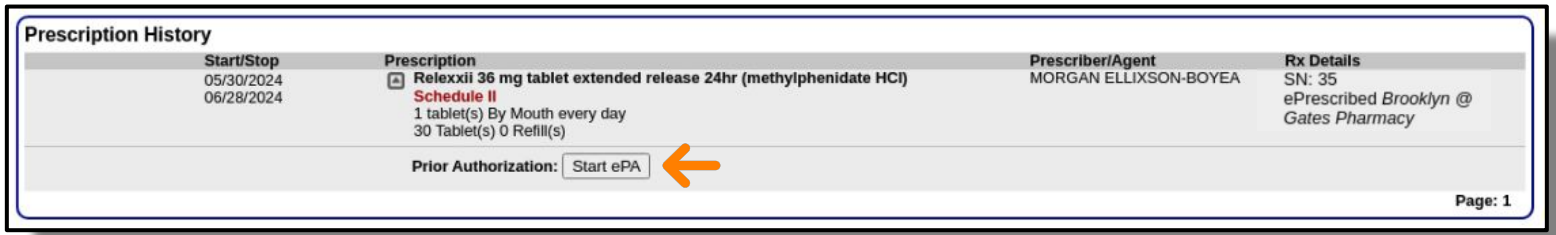
UC 2026

What's Next for PCC eRx: Electronic Prior Authorization

Future



- Work on ePA began in December 2023
- Partnership through Surescripts
- PCC EHR Release Date: 2027
- Feedback requested!



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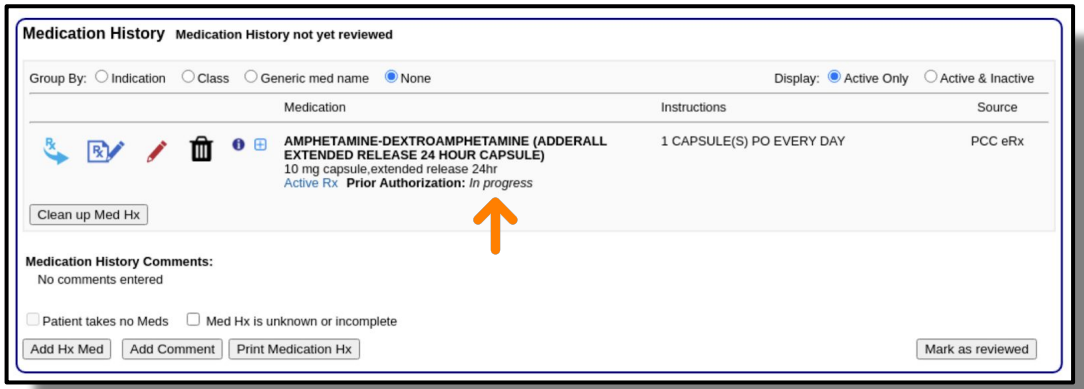
What's Next for PCC eRx: Electronic Prior Authorization

Future

View status of Prior Auth inside PCC eRx!



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What's Next for PCC eRx: Electronic Prior Authorization

Future

Medication History Last Modified by Dewey Howell 05/21/24 2:35pm Display: All Statuses

Status	Medication	Instructions	Start	Stop
Active	AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) 1 x 10 mg capsule,extended release 24hr Prior Authorization: In progress	1 cap PO every day; by Dewey Howell	05/21/24	

Last reviewed by PCC PCC 05/30/24 12:21pm

View status of patient-specific Prior Auth in PCC EHR Medication History & Patient Portal

Sign Out | My Kid's Chart | Settings

Welcome Morgan Ellixson-Boyea

Medications

Active

Adderall (10 mg Sustained Release 24 hour Capsule)

1 x 10 mg capsule
extended release 24hr
Instructions: 1 Sustained Release 24 hour Capsule By Mouth every day
Start: 05/21/24
Prior Authorization: In progress

Allergies

None

Problem List

None

Immunizations

None

And search for <u>any</u> Prior Auth from Rx Queue!

PCC eRx | Rx Queue | My Settings | RxLogs | Audit Log | Administration

Prior Authorizations

Current (1) | Sent to plan | Search

Search:

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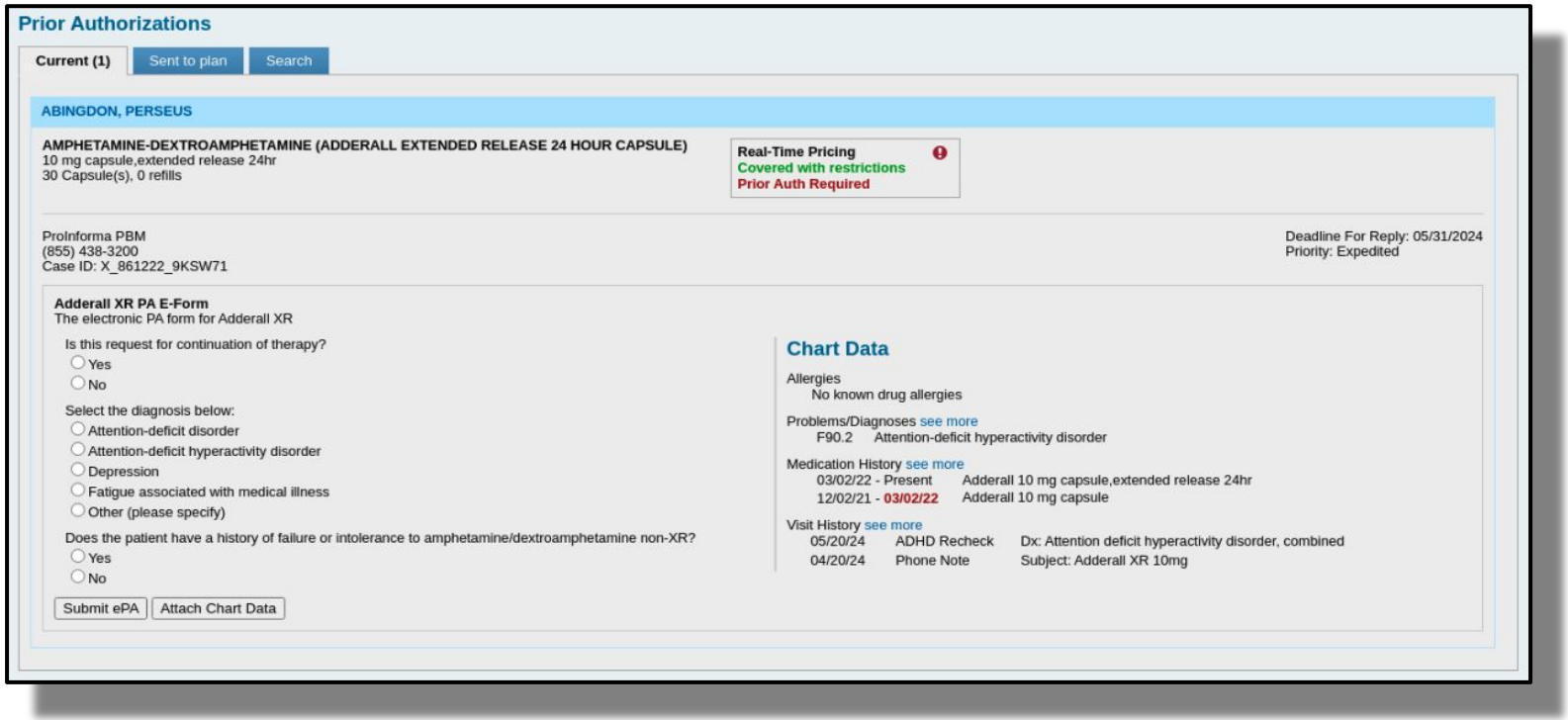
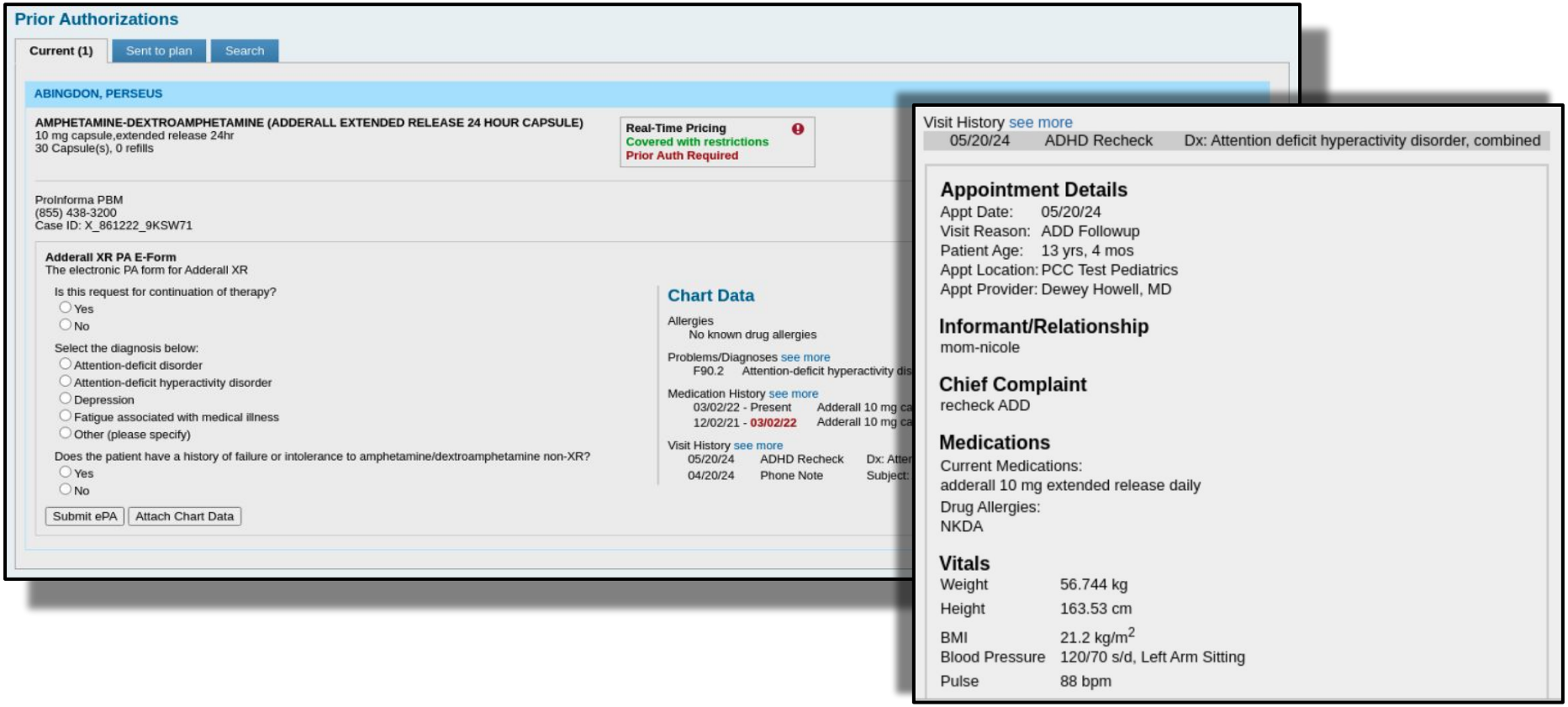
What's Next for PCC eRx: Electronic Prior Authorization

Future



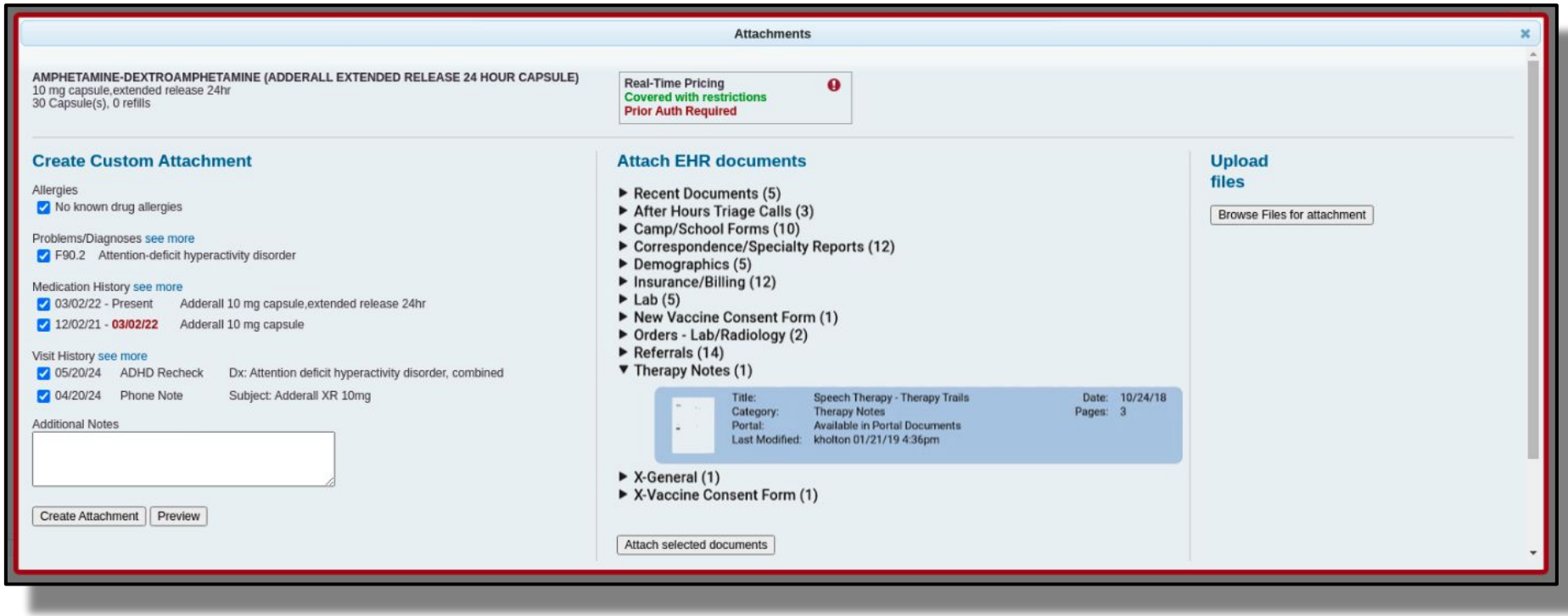
What's Next for PCC eRx: Electronic Prior Authorization

Future



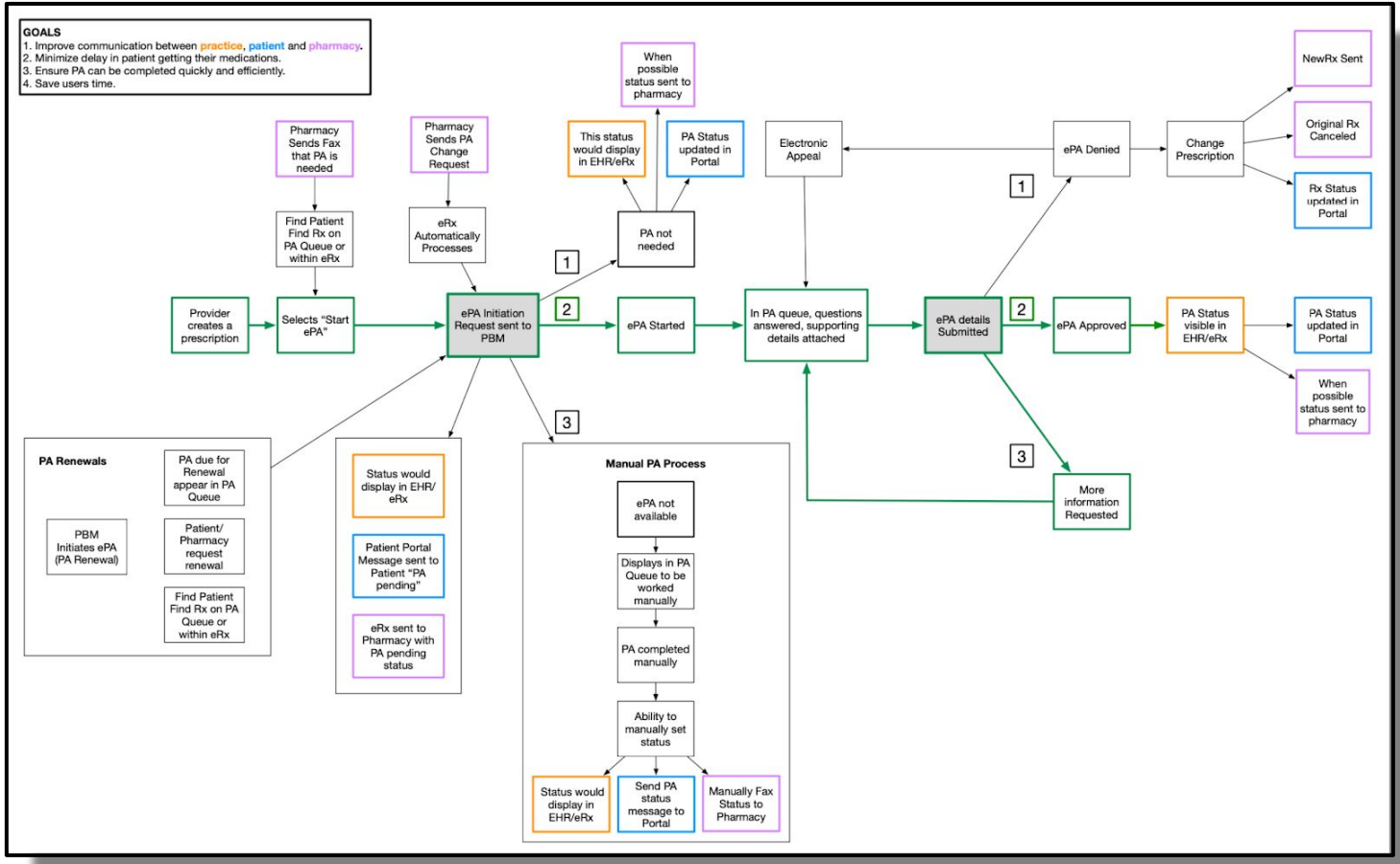
What's Next for PCC eRx: Electronic Prior Authorization

Future



What's Next for PCC eRx: Electronic Prior Authorization

Future



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Popular Wishes & Enhancement Requests for PCC eRx

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Popular Wishes & Enhancement Requests for PCC eRx

- Add Electronic Prior Authorization (ePA) services inside PCC eRx
- Integrate state-specific prescription drug monitoring programs (PDMPs)
- Ability to mark medications as confidential to control where and when they will display
- Prescribe 3-month supplies your way: Send Now, Send Later
- Ability to document handwritten prescriptions in PCC eRx
- Let staff edit discontinuation dates after initial save in Medication Hx
- Allow users to customize safety checking alerts (suppress, add additional drug specific)
- Alert me if a prescription needs to be saved or sent when leaving PCC eRx

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Let’s Prune Some Thorns!

(Solutions for Support Issues)

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Can’t find FIRST Compounding Kits? Or other “common” liquid medications?

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PCC eRx > Administration > Medication Search > Custom Medications

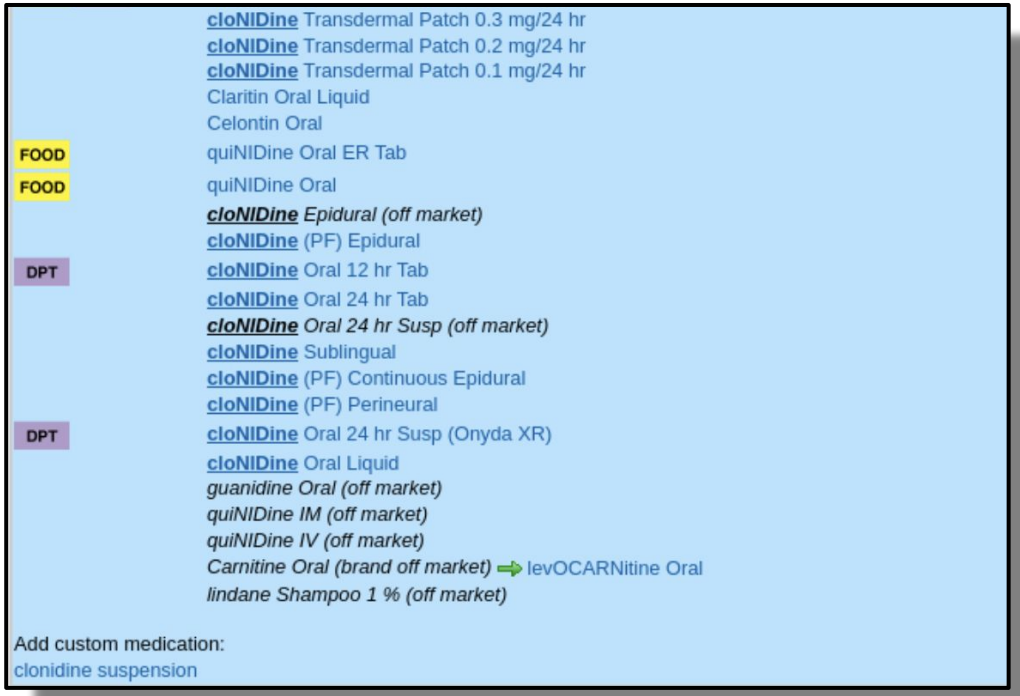
UC 2026

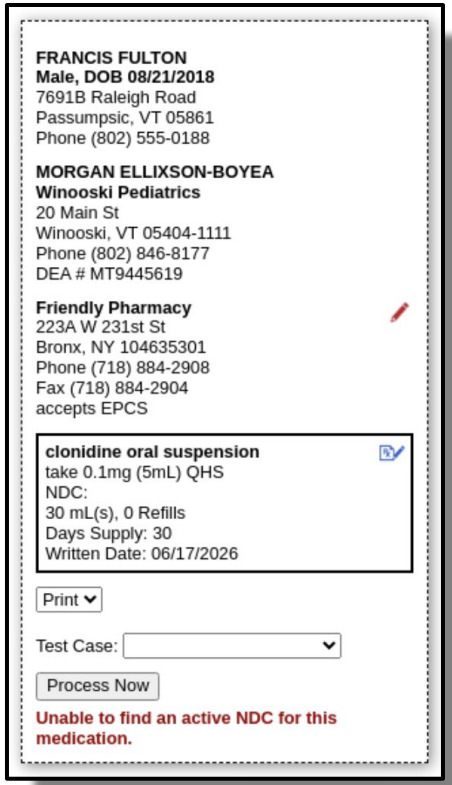
The case of the missing 2mg/mL omeprazole suspension…

PCC Pediatric EHR Solutions

UC 2026

Unable to find an active NDC? It's not your fault!





On-the-fly "custom medications" do not contain the necessary NDCs to send electronically!

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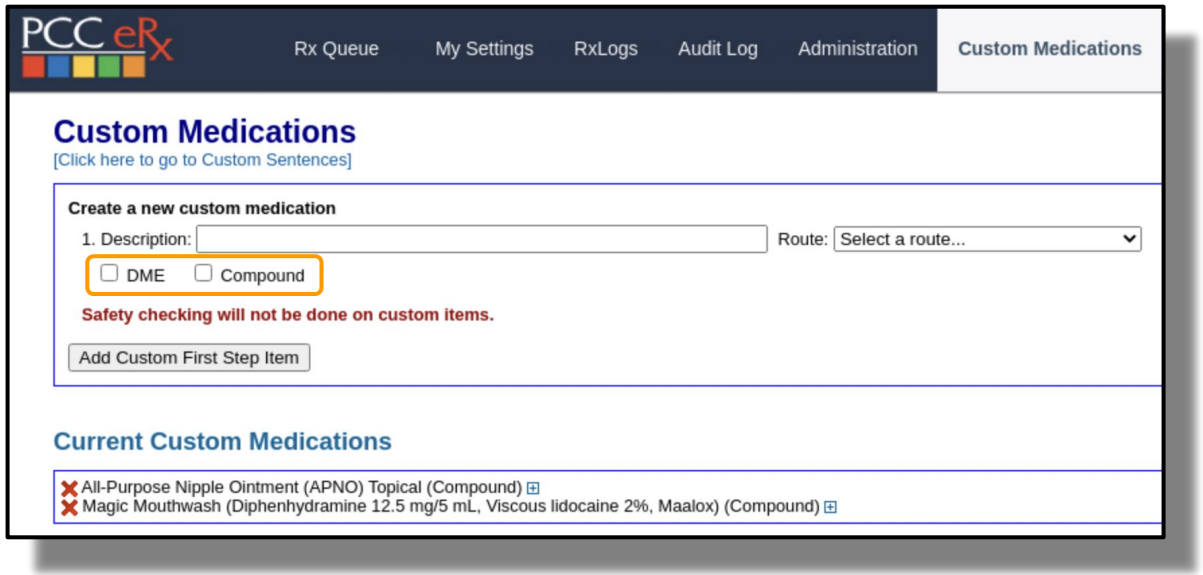
Create Custom Medications & Statements (Compounds, DMEs, Therapy Prescriptions)



Use the Custom Medications Tool to create:

- ✿ **Compounds**
- ✿ **DME's not in database**
- ✿ **Speech & Occupational Therapies, etc**
- ✿ **Anything you can dream of!**

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Entries created in Admin > Custom Medications do not require NDCs for transmission to pharmacies

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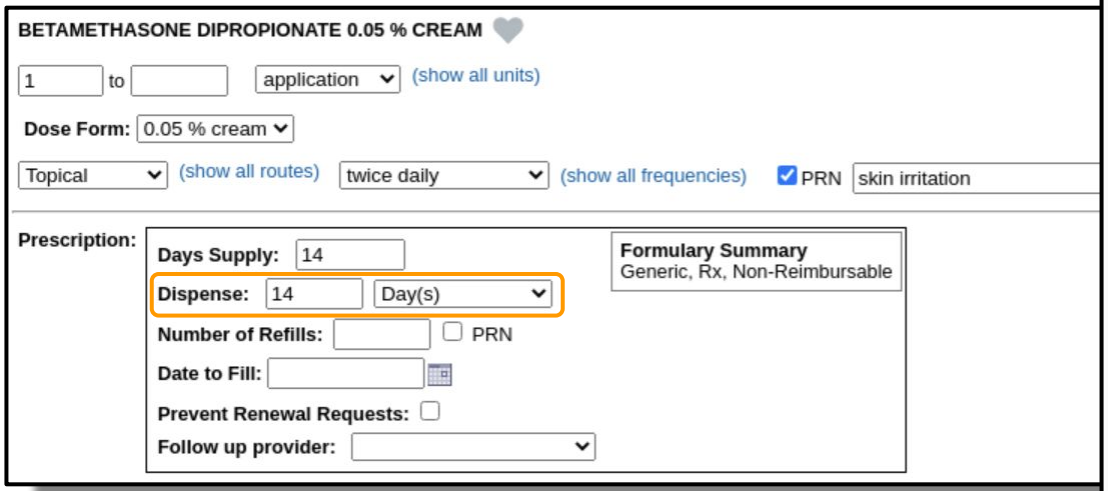
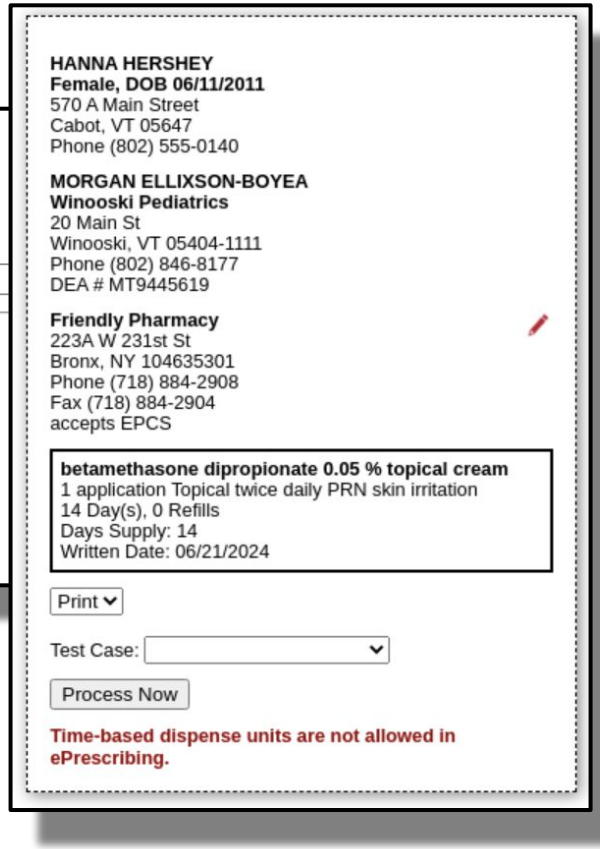
The trouble with time-based units of measure…





Surescripts does not allow days, weeks, or months to be used for Dispense Qty

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SPI errors & your prescribing locations

ABIGAIL ADDINGTON
Female, DOB 04/26/2013
730 Grandview Drive
Saint Albans Bay, VT 05481
Phone (802) 555-0191

MORGAN ELLIXSON-BOYEA
DEA # MT9445619

Friendly Pharmacy
223A W 231st St
Bronx, NY 104635301
Phone (718) 884-2908
Fax (718) 884-2904
accepts EPCS

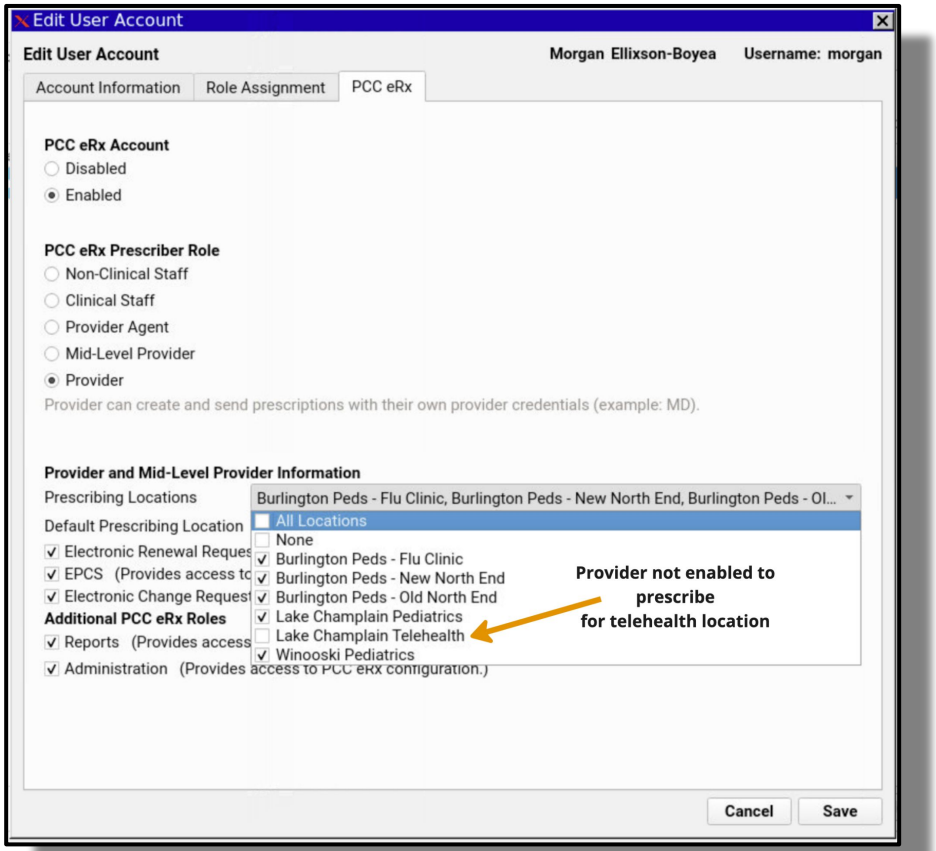
amoxicillin 400 mg/5 mL oral suspension
5 milliliter(s) By Mouth twice daily; for 10 days
100 Milliliter, 0 Refills
Days Supply: 10
Written Date: 06/02/2023

Print

Test Case:

Process Now

Provider does not have a SPI to use for the current location.



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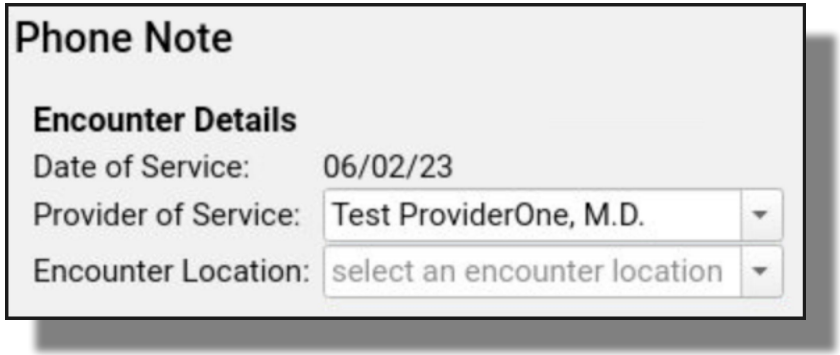
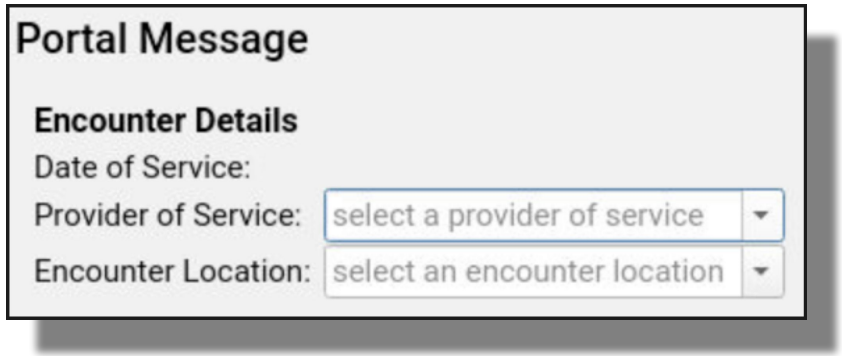
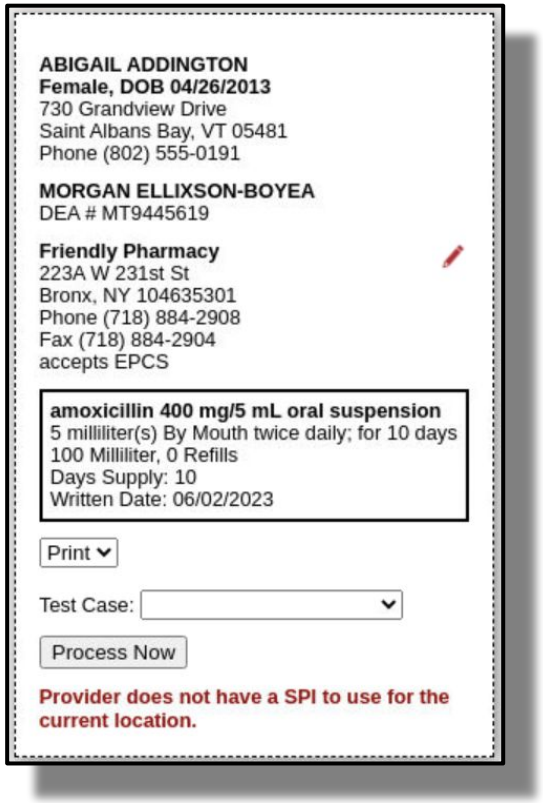
SPI errors & your prescribing locations







Still having location or SPI issues? Contact PCC Support - we're here to help

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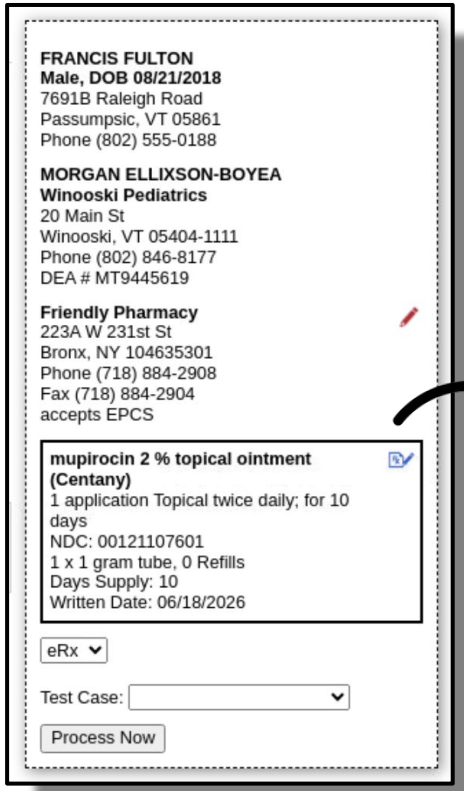
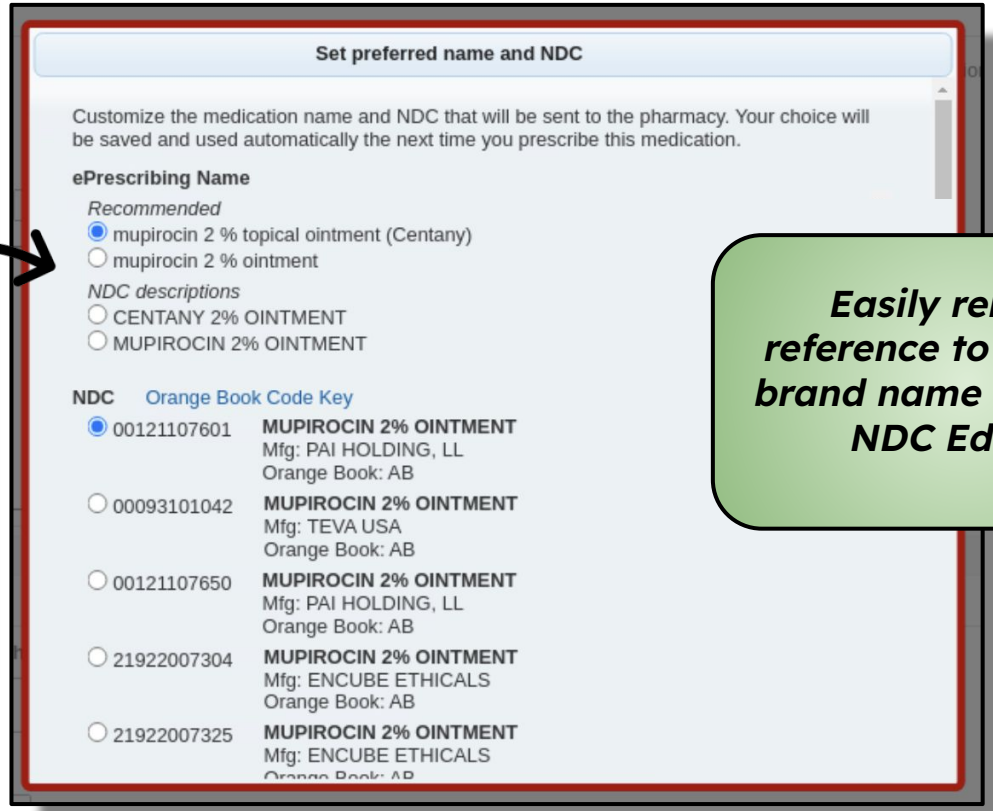
Calls about Mupirocin making you crazy?





Easily remove reference to Centany brand name using the NDC Editor!

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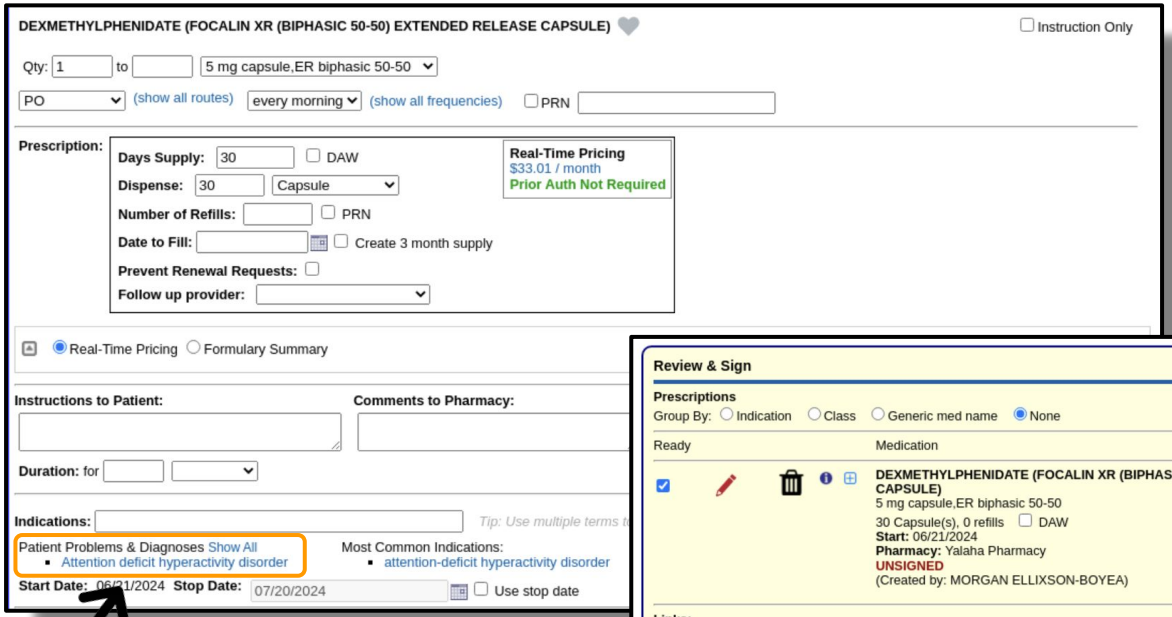
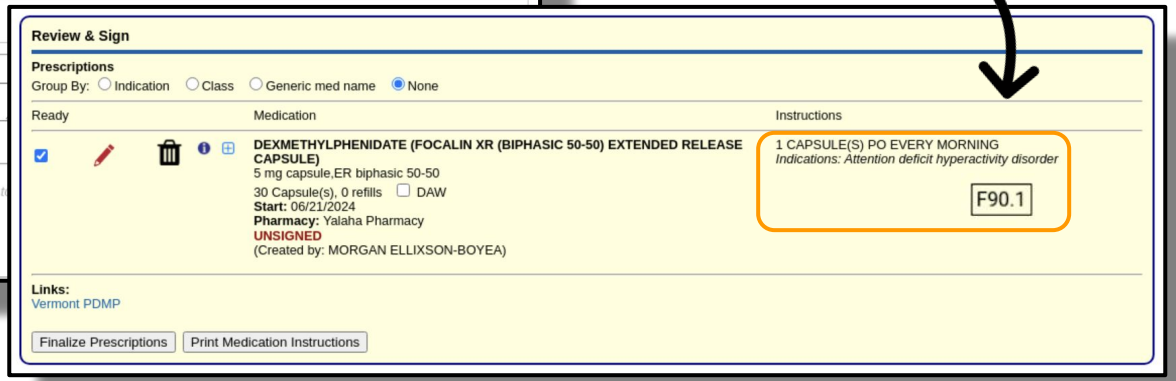
Indications - sending ICD-10's to the pharmacy





Both the text based Indication & ICD-10 code are sent to the pharmacy with the prescription

PCC eRx contains an extensive list of Indications mapped to basic ICD-10 Codes.

UC 2026

Amazon Pharmacy: Legend Rx and CIII-CV only

Pharmacies

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
Amazon Pharmacy	42-10 43rd Ave, Sunnyside, NY 11104	Retail, Accepts EPCS	(718) 786-0707	(718) 786-0709

Add Pharmacy

New
Refill
Change
Cancel
ControlledSubstance

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Join us for our next monthly eRx drop-in!

Tuesday
August 25th
2-4pm EDT

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Please complete the course survey in the UC App.

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How can PCC help?

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