

Practice on the Go - A Review of pocketPCC

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Featuring Chewie & Friends



Hrrrrraaaawwwrrrrr!

Learning Objectives

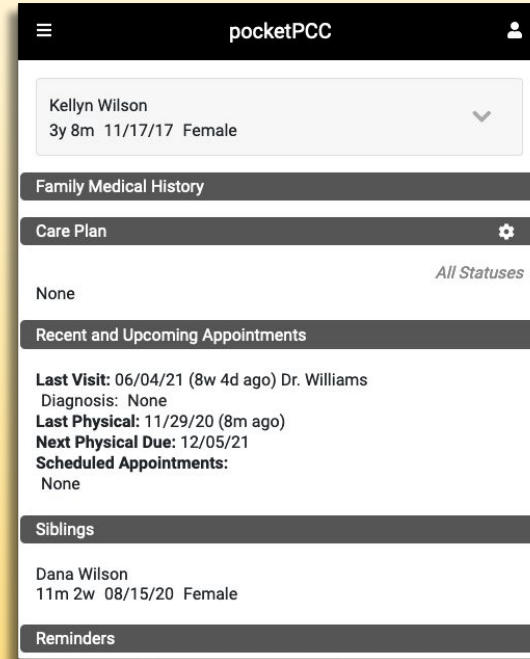
By the end of this presentation, participants will be able to:

- Describe key capabilities and use-cases for pocketPCC.
- Navigate pocketPCC's interface confidently, including charts, prescriptions, and tasks.
- Identify differences between pocketPCC and the full PCC EHR experience.
- Understand recent improvements.
- Recognize how PocketPCC can optimize workflow efficiency for clinicians on-the-go.



What is pocketPCC?

- A web/mobile interface to PCC EHR accessible via browser or mobile devices.
- Ideal for clinicians & staff on the move—no app downloads required.



PCC on the go.
This is the way.



Benefits of pocketPCC

- Mobility: Chart and prescribe anytime, anywhere
- Efficiency: Quick workflows without desktop
- Security: Device verification + session control
- Continuous Innovation: Regular updates in PCC releases



But can it do the Kessel Run in 12 parsecs?

Getting Started with pocketPCC

- Access via practice-specific URL (e.g., <https://ACRO.pcc.com/pocketpcc>)
- Users need proper role permissions & a security question set.
- Supports bookmarking or adding to home screen for quick access.

My Account Mark Williams Username: mark

PCC EHR Password
Username: mark
Password: * (Minimum 8 characters)
Confirm Password: *

* Required Fields

Practice Management Authentication
Practice Management Username: mark
Provider: Mark Williams, M.D.

pocketPCC Security
Question: Name of your first employer?
Answer: pcc

Visit Status Counters
Arrived/Checked In, Ready-Prov, Ready-Nurse

Default Sign-in Location
Winooski Pediatrics
☐ Ask for my location each time I sign in

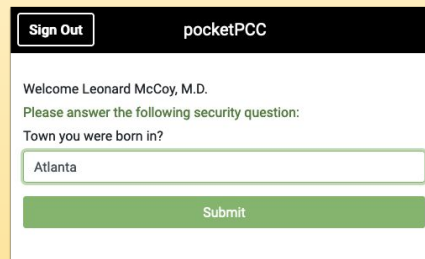
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Once you start down the pocketPCC path, forever will it help you.

Security & Session Management

- First-time devices require answering a security question; re-prompt every two months.
- Supports session timeout configuration via practice preferences.
- Note: Private/incognito browsing resets device trust—security question required each session



Sign Out pocketPCC

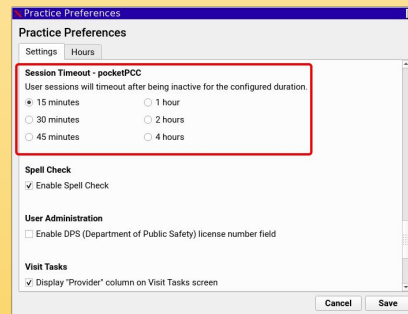
Welcome Leonard McCoy, M.D.

Please answer the following security question:

Town you were born in?

Atlanta

Submit



Practice Preferences

Settings Hours

Session Timeout - pocketPCC
User sessions will timeout after being inactive for the configured duration.

☒ 15 minutes ☐ 1 hour
☐ 30 minutes ☐ 2 hours
☐ 45 minutes ☐ 4 hours

Spell Check
☒ Enable Spell Check

User Administration
☐ Enable DPS (Department of Public Safety) license number field

Visit Task
☒ Display "Provider" column on Visit Tasks screen

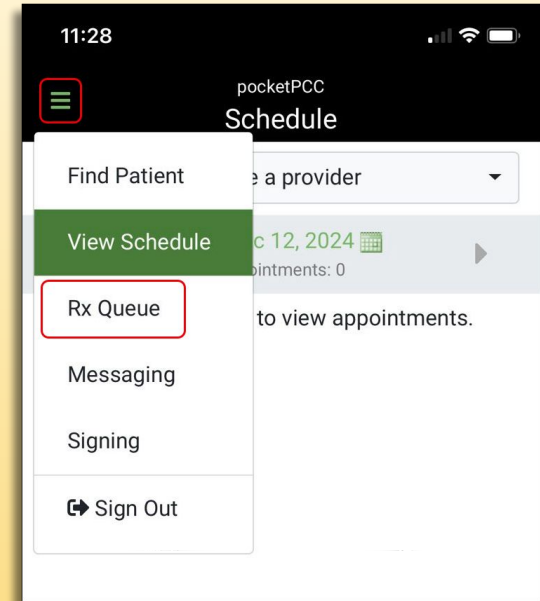
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Did someone call for security?



Navigation & Patient Charts

- View your daily schedule and easily search for patients.
- Access Medical Summary, Demographics, Immunizations, Visit History, and Documents.
- Seamless toggling between patient chart sections with intuitive menu structure.



Core Clinical Features

Prescriptions (eRx):

- Create new prescriptions, renew/refill, manage Rx Queue
- Edit pharmacies, review med history/allergies; EPCS requires a physical hard token.
- Some advanced eRx capabilities (e.g., pharmacy responses, soft tokens, logs) remain exclusive to full PCC EHR.

Phone Notes & Tasks: Easily document and manage phone calls.

Portal Messages: Read and reply to patient portal messages.

Vitals & Files: Enter/edit vitals; upload photos or files to patient chart on-the-fly.

Signing Documents: Sign visits, phone notes, documents directly within pocketPCC.

I am frozen to my core.



EHR & pocketPCC: A Feature Comparison

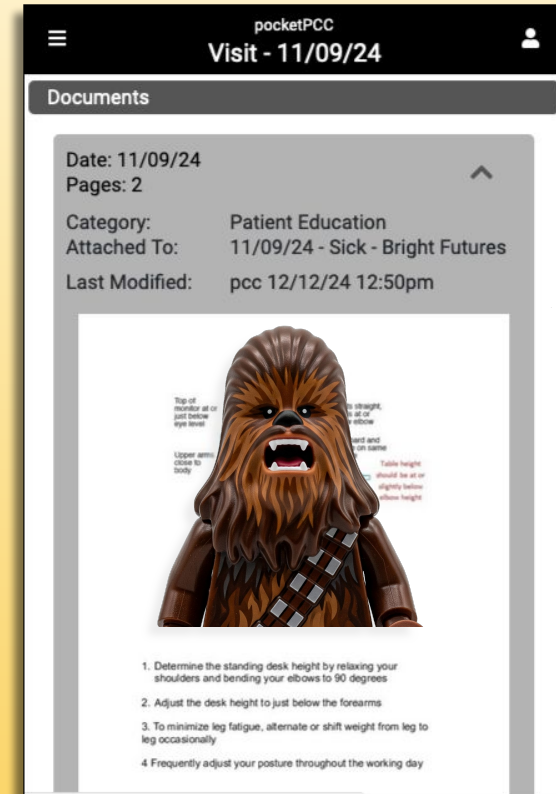
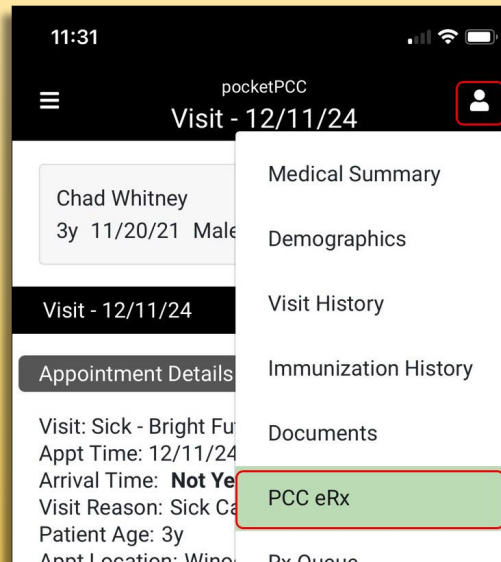
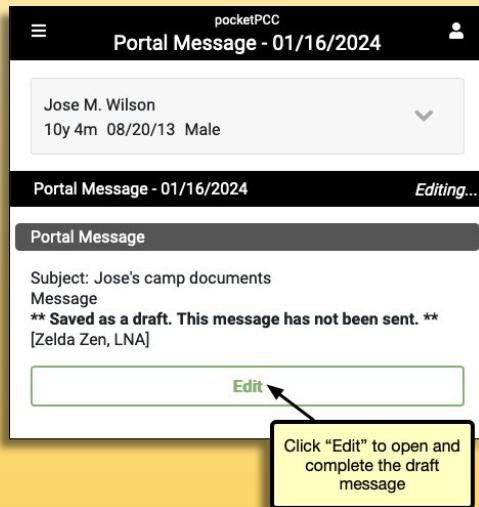
Feature	PocketPCC	Full PCC EHR
Schedule & Patient Charts	✓	✓
Prescribe & Manage Meds	✓ Basic + EPCS w/ hard token	✓ Full Rx queue, logs, soft token
Phone Notes & Tasks	✓	✓
Portal Messaging	✓	✓
Signing Queue	✓	✓
Vitals & Attachments	✓	✓
Placing Orders	✗	✓



Recent Updates

What's New?

- **PCC 9.9:** Better visibility of draft messages
- **PCC 10.2:** eRx mobile prescribing + doc preview



What Questions Do You Have?



References

- <https://learn.pcc.com/help/get-started-with-pocketpcc/>
- <https://learn.pcc.com/help/set-up-and-configure-pocketpcc-user-accounts/>
- <https://learn.pcc.com/help/review-patient-chart-pocketpcc/>
- <https://learn.pcc.com/help/enter-vitals-in-pocketpcc/>
- <https://learn.pcc.com/help/create-phone-notes-in-pocketpcc/>
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- <https://learn.pcc.com/help/sign-notes-visits-and-documents-in-pocketpcc/>
- <https://learn.pcc.com/help/prescribe-from-pocketpcc/>