Practice on the Go - A Review of pocketPCC

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PCC
Pediatric EHR Solutions

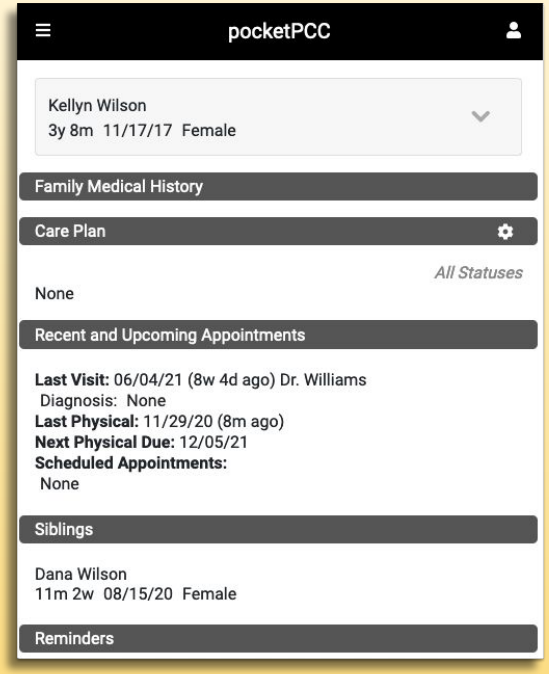
Learning Objectives

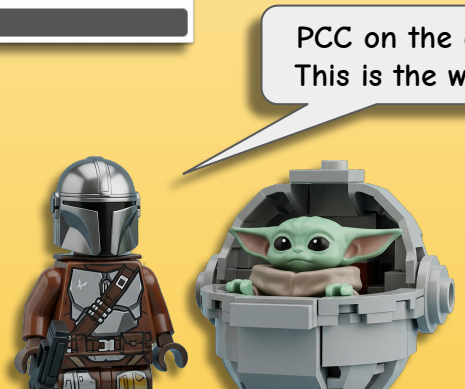
By the end of this presentation, participants will be able to:

- Describe key capabilities and use-cases for pocketPCC.
- Navigate pocketPCC's interface confidently, including charts, prescriptions, and tasks.
- Identify differences between pocketPCC and the full PCC EHR experience.
- Understand recent improvements.
- Recognize how PocketPCC can optimize workflow efficiency for clinicians on-the-go.

What is pocketPCC?

- A web/mobile interface to PCC EHR accessible via browser or mobile devices.
- Ideal for clinicians & staff on the move—no app downloads required.



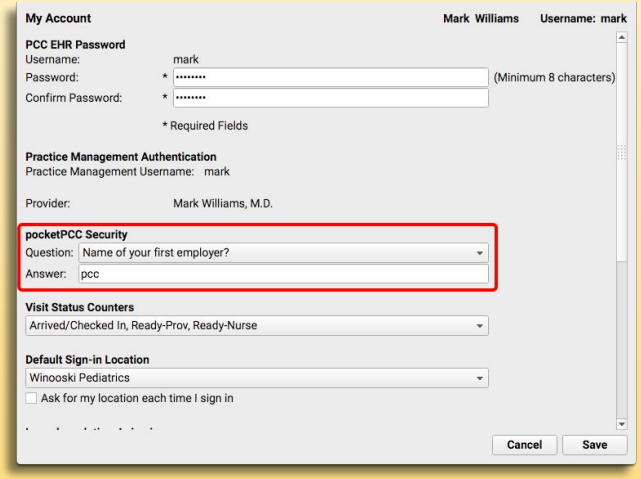


Benefits of pocketPCC

- Mobility: Chart and prescribe anytime, anywhere
- Efficiency: Quick workflows without desktop
- Security: Device verification + session control
- Continuous Innovation: Regular updates in PCC releases

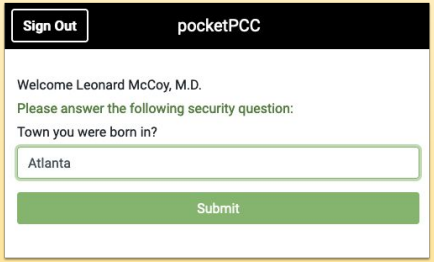
Getting Started with pocketPCC

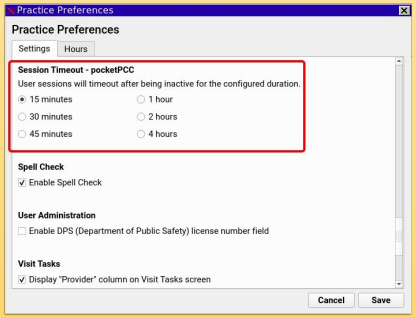
- Access via practice-specific URL (e.g., https://ACRO.pcc.com/pocketpcc)
- Users need proper role permissions & a security question set.
- Supports bookmarking or adding to home screen for quick access.



Security & Session Management

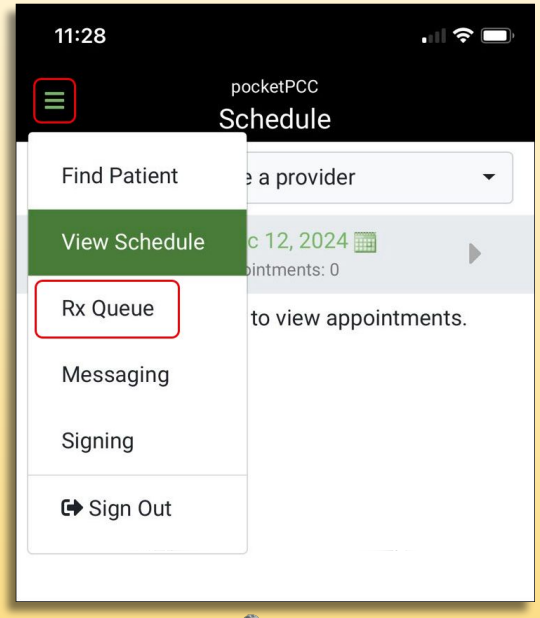
- First-time devices require answering a security question; re-prompt every two months.
- Supports session timeout configuration via practice preferences.
- Note: Private/incognito browsing resets device trust—security question required each session





Navigation & Patient Charts

- View your daily schedule and easily search for patients.
- Access Medical Summary, Demographics, Immunizations, Visit History, and Documents.
- Seamless toggling between patient chart sections with intuitive menu structure.



Core Clinical Features

Prescriptions (eRx):

- Create new prescriptions, renew/refill, manage Rx Queue
- Edit pharmacies, review med history/allergies; EPCS requires a physical hard token.
- Some advanced eRx capabilities (e.g., pharmacy responses, soft tokens, logs) remain exclusive to full PCC EHR.

Phone Notes & Tasks: Easily document and manage phone calls.

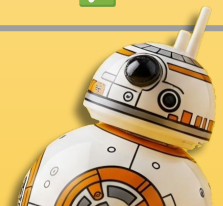
Portal Messages: Read and reply to patient portal messages.

Vitals & Files: Enter/edit vitals; upload photos or files to patient chart on-the-fly.

Signing Documents: Sign visits, phone notes, documents directly within pocketPCC.

EHR & pocketPCC: A Feature Comparison

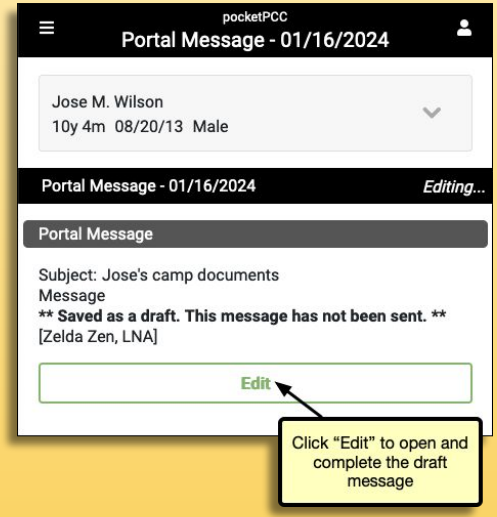
Feature	PocketPCC	Full PCC EHR
Schedule & Patient Charts	✅	✅
Prescribe & Manage Meds	✅ Basic + EPCS w/ hard token	✅ Full Rx queue, logs, soft token
Phone Notes & Tasks	✅	✅
Portal Messaging	✅	✅
Signing Queue	✅	✅
Vitals & Attachments	✅	✅
Placing Orders	❌	✅

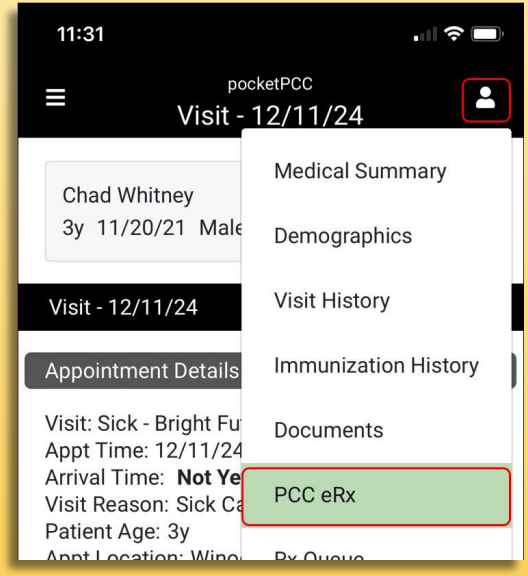


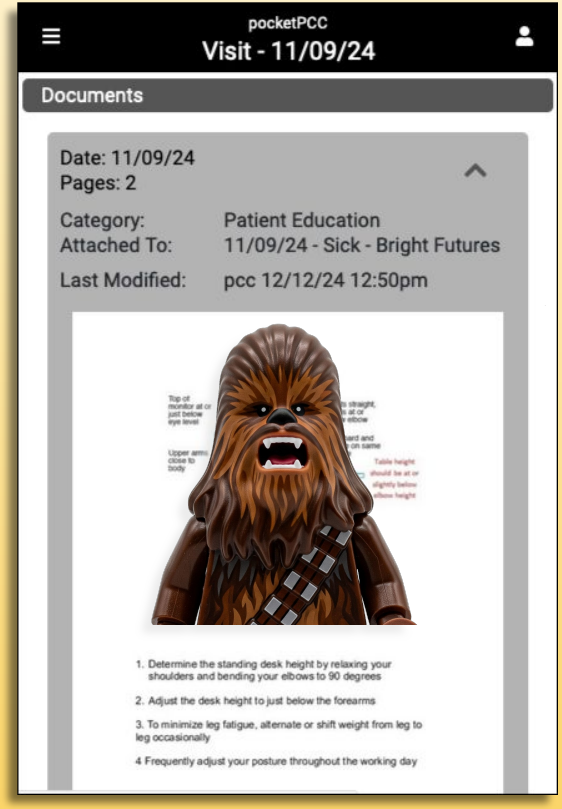
Recent Updates

What's New?

- **PCC 9.9**: Better visibility of draft messages
- **PCC 10.2**: eRx mobile prescribing + doc preview







What Questions Do You Have?

References

- https://learn.pcc.com/help/get-started-with-pocketpcc/
- https://learn.pcc.com/help/set-up-and-configure-pocketpcc-user-accounts/
- https://learn.pcc.com/help/review-patient-chart-pocketpcc/
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