

# Are You ePrescribing Like It's 2025?



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PCC Users Conference 2025

# PCC eRx: A Year in Review



# PCC eRx: A Year in Review

## Prescribing from pocketPCC



☰ pocketPCC PCC eRx ⓘ

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

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**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WEB

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

*Last queried: 2024-12-03 13:42:30.2-05*

---

**Vitals**  
**Weight:** no data  
**Height/Length:** no data  
**Blood Pressure:** no data

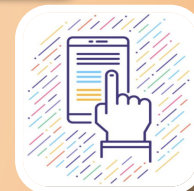
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**Pharmacies**

Pharmacy	
Default pharmacy	
<input checked="" type="checkbox"/>	<input type="checkbox"/>
Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, Supports Digital Signature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011	
<a href="#">Add Pharmacy</a>	


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**Allergies** Allergy List not yet reviewed



# PCC eRx:

## The same prescribing tool in both PCC EHR and pocketPCC!

 PCC EHR

Jerry GarciaPCC# 4033

Medical Summary

Demographics

History

PCC eRx

Patient Information

Vitals

Pharmacies

Allergies

Problem List

Retail Rx History

Prescription History

Medication History


Prescribe

Review & Sign

Reconciliation History

12/03/24

eRx Encounter

 PCC eRx

Rx Queue (1)My SettingsRx LogsAudit LogAdministration

Version 10eRx Demo

JERRY GARCIA

Age: 3 yrs 2 mosDOB: 10/01/2021Sex: MalePCC#: 4033

ALLERGIES: NO KNOWN DRUG ALLERGIES

PBM Payer Name: PBMX  
Retail + Mail Order +  
Plan Name: FLORIDA-WE8

PBM Payer Name: PROINFORMA PBM  
Retail + Mail Order + LTC +  
Plan Name: PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

Vitals

Weight: no data  
Height/Length: no data  
Blood Pressure: no data

Pharmacies

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>	Friendly Pharmacy, Inc.	389 East 138 Street, Bronx, NY 10454	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 742-0001 (718) 742-0011

Add Pharmacy


Allergies Allergy List not yet reviewed

Display: ☒ Active Only ☐ Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
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☰

pocketPCC  
PCC eRx



JERRY GARCIA

Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

PBM Payer Name: PBMX  
Retail + Mail Order +  
Plan Name: FLORIDA-WE8

PBM Payer Name: PROINFORMA PBM  
Retail + Mail Order + LTC +  
Plan Name: PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

Vitals

Weight: no data  
Height/Length: no data  
Blood Pressure: no data

Pharmacies

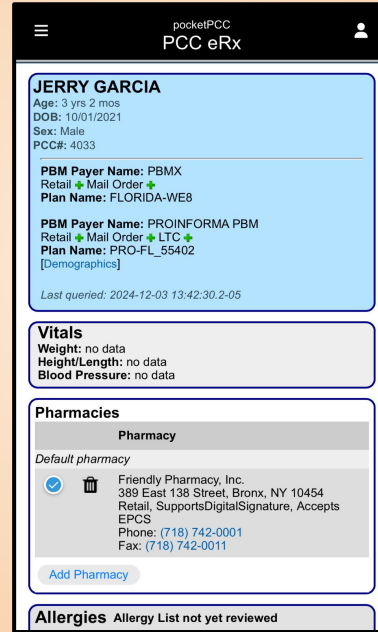
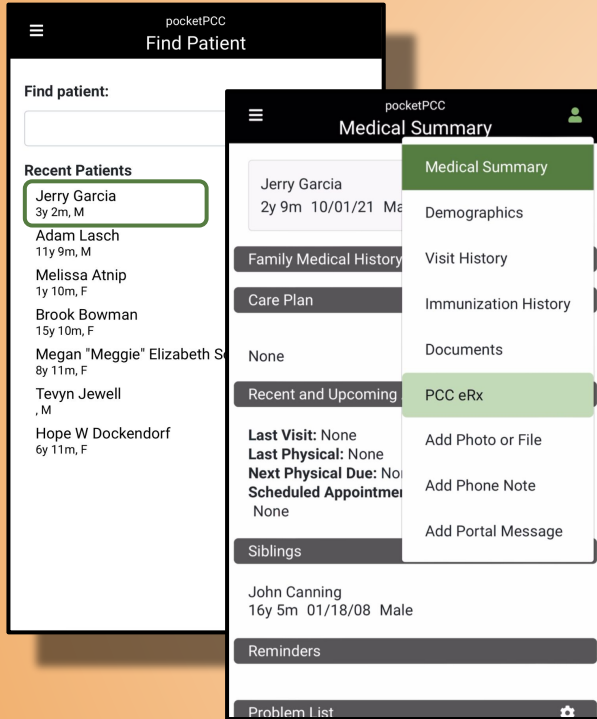
Pharmacy	
Default pharmacy	
<input checked="" type="checkbox"/>	Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, SupportsDigitalSignature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011

Add Pharmacy

Allergies Allergy List not yet reviewed



# Prescribing via pocketPCC



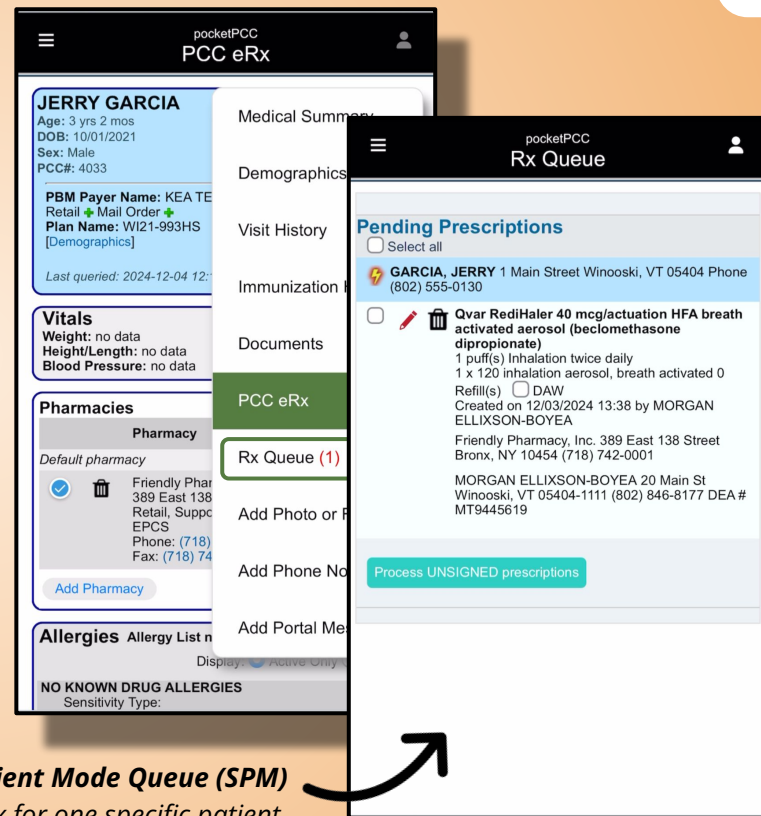
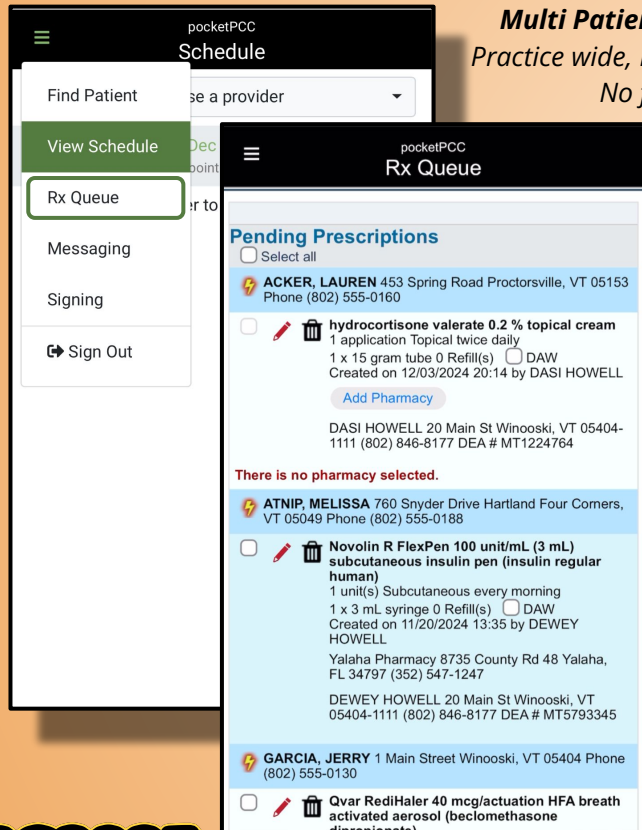
- ❁ Send both legend & EPCS prescriptions!
- ❁ Requires use of hard token for EPCS
- ❁ Rx Queue access for pending prescriptions
- ❁ Printing disabled via mobile
- ❁ Retail Rx Hx only available via PCC EHR

# Accessing Rx Queues (MPM & SPM) via pocketPCC



## Multi Patient Mode Queue (MPM)

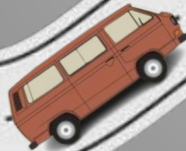
Practice wide, Pending Rx for all patients  
No filters available



## Single Patient Mode Queue (SPM)

Pending Rx for one specific patient  
No filters available

# What's Next for PCC eRx?



# EPCS Extreme Makeover Edition



# EPCS Onboarding: Extreme Makeover Edition



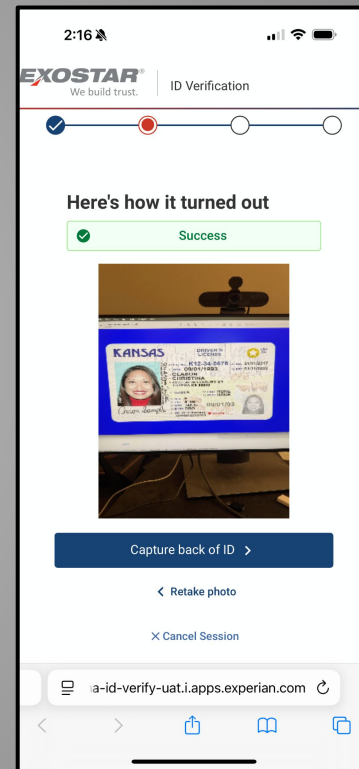
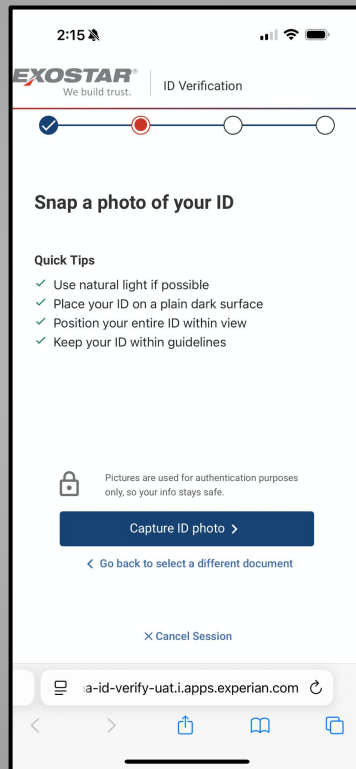
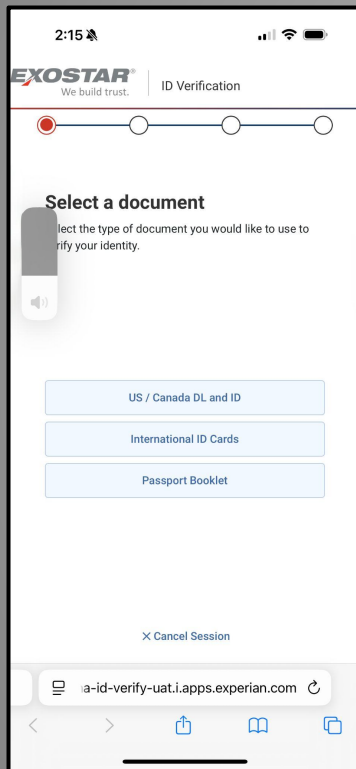
- ❁ Future Providers - Say goodbye to credit based questions! \*
- ❁ Replaced with biometric screening
- ❁ Grab your drivers licence and take a selfie!
- ❁ Most other steps remain the same but with a new look & feel

A screenshot of a credit-based question from a form, overlaid with a large red X. The question text is: "4. You may have opened a mortgage loan in or around March 2004. Please select the amount that includes principal, interest, and escrow (escrow could include taxes and insurance if co-owned). Select NONE OF THE ABOVE/DOES NOT APPLY if you do not have a mortgage loan." The options are: ☒ \$460 - \$659, ☐ \$660 - \$859, ☐ \$860 - \$1059, ☐ \$1060 - \$1259, and ☐ NONE OF THE ABOVE/DOES NOT APPLY. A mouse cursor is pointing at the first option.

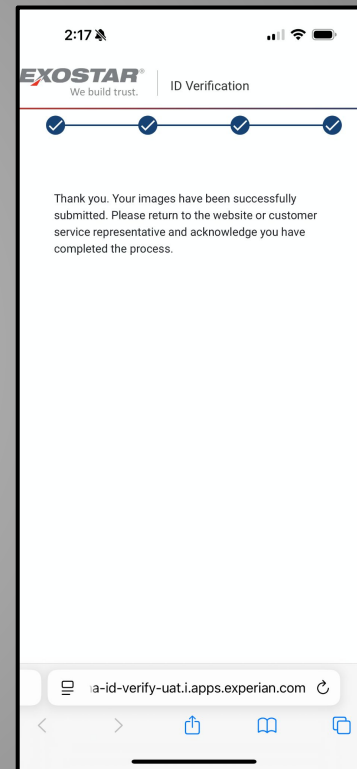
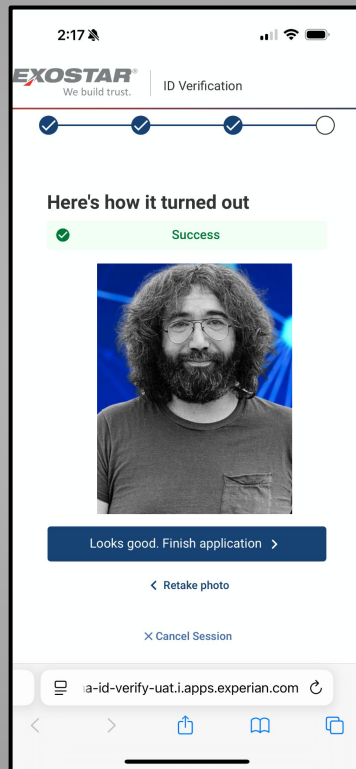
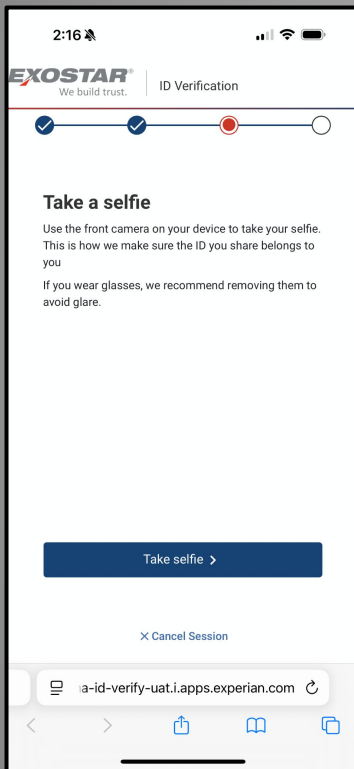
*Existing EPCS users do not need to reproof due to this change.*

*Note: Some users may still need to complete credit-based questions if other verifications fail*

# EPCS Onboarding: Extreme Makeover Edition



# EPCS Onboarding: Extreme Makeover Edition





# Upcoming Changes for Resend








# “Wait - What’s Resend?”



**Review & Sign**

**Prescriptions**  
Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Ready Medication

**Resend**   

**\* Current production experience \***

**LISDEXAMFETAMINE (VYVANSE CAPSULE)**  
20 mg capsule  
30 Capsule(s), 0 refills  
Start: 11/14/2023  
Pharmacy: CVS/pharmacy #11037  
eRx: 11/14/2023 16:46:56    
(Prescribed by: MORGAN ELLIXSON-BOYEA)

**Links:**  
[Daily Med - Drug Reference Materials](#)  
[State of Vermont Prescription Monitoring Program](#)

**Finalize Prescriptions** **Print Medication Instructions**

**Resend:**  
**Only when you want to!**

- ❁ Use Resend to:
  - A) Switch to a different pharmacy or
  - B) Edit prescription and send back to original pharmacy
- ❁ Resend button displays for ALL prescriptions & does not indicate an issue
- ❁ Automatically deletes original rx & sends cancellation to the pharmacy
- ❁ Subsequent Rx will also show option to Resend
- ❁ Only available for 7 days!

# Upcoming Changes for Resend Functionality




- ❁ **Allow Resend from Prescription History**
- ❁ **Add pending option for non-provider staff**
- ❁ **Make it more obvious when a prescription is successful**
- ❁ **Prevent “Resend” if no changes have been made**
- ❁ **Support for resending *within* 3 month supply prescriptions**



# Flexibility for Resend

## Prepare pending EPCS Rx's for Ordering Provider


**PCC EHR**

**Lily Littlefield**
**PCC# 2699**

Medical Summary  
Demographics  
**History**  

**Visit History**  
Immunization History  
Flowsheets  
Growth Charts  
Documents

PCC eRx  
Billing


**Visit History**

**06/20/25 - Phone Note**

**Subject**  
Pharmacy out of Focalin XR


**Phone Note**  
Friendly Pharmacy called - they're out of Focalin XR, again. Will need to find alternate pharmacy. [Zelda Zen, LNA]

**Tasks**  
**1 Task** (0 Completed)  
Task: Doctor's Attention Needed  
To:  
Due: 06/20/25  
Note: Try North Bronx Pharmacy? [morgan 06/20/25 4:17pm]



**Visit History Index**




Find Filter:

Tasks	Date	Age	Protocols	Details
	06/20/25	11y 5m	Phone Note	Subject: Pharmacy out of Focalin XR

**Nursing & Clinical Staff can now take advantage of Resend when needed!**







# Flexibility for Resend Resend from Prescription Hx

Prescription History				
	Start/Stop	Prescription	Prescriber/Agent	Rx Details
 	06/20/2025 07/19/2025	 Focalin XR 20 mg capsule,ER biphasic 50-50 <b>Schedule II</b> 1 capsule(s) By Mouth every morning 0 Capsule(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 148 ePrescribed Friendly Pharmacy
Page: 1				

*Click here to access new  
prescription management options*



Prescription History				
	Start/Stop	Prescription	Prescriber/Agent	Rx Details
 	06/20/2025 07/19/2025	 Focalin XR 20 mg capsule,ER biphasic 50-50 <b>Schedule II</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 148 ePrescribed Friendly Pharmacy
Resend				
				
Page: 1				

*Resend from Prescription History for up  
to 7 days after initial transaction*


# Resend: Better Experience for Triage Staff with Controlled & Legend Drugs



**PETER PLANT**  
Male, DOB 08/15/2012  
5705 Roush Road  
Westminster Station, VT 05159  
Phone (802) 555-0120

**MORGAN ELLIXSON-BOYE**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

**North Bronx Pharmacy**  
4166 White Plains Rd  
Bronx, NY 104663020  
Fax (718) 925-4112  
Phone (718) 925-4114  
accepts EPCS

**dexamethylphenidate ER 20 mg capsule, extended release biphasic 50-50 (Focalin XR)**   
1 capsule(s) By Mouth every morning  
NDC: 00093555301  
30 Capsule(s), 0 Refills  
Days Supply: 30  
Written Date: 07/02/2025

eRx 

Test Case: 



*Nursing & Triage Staff can now adjust pharmacy or any other pertinent information*



## Resend Reason:

Friendly Pharm OOS. Unable to determine inventory over phone - but trying this other pharmacy.

Add to Favorites

Cancel

Save

*Required: Add a Resend Reason for the Ordering Provider and Save*



# Resend: Pending Prescriptions Now Available for Provider via Rx Queue



***Provider can now sign & send the Pending Resend from Review & Sign or Rx Queue***

**Review & Sign**

**Prescriptions**  
Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Status	Medication
<input type="checkbox"/> Ready to send	<b>DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 20 mg capsule,ER biphasic 50-50 30 Capsule(s), 0 refills <input type="checkbox"/> DAW <b>Start:</b> 06/20/2025 <b>Pharmacy:</b> North Bronx Pharmacy <b>UNSIGNED</b> (Created by: ZELDA ZEN, LNA)

**Pending Resend**  
Friendly Pharm OOS. Unable to determine inventory over phone - but trying this other pharmacy.

**LITTLEFIELD, LILY** 794 Redwood Street Andover, NH 05501 Phone (802) 555-0186

<input type="checkbox"/>	<input type="checkbox"/>			<b>dexmethylphenidate ER 20 mg capsule,extended release biphasic50-50 (Focalin XR)</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s) <input type="checkbox"/> DAW Created on 06/20/2025 16:22 by ZELDA ZEN, LNA	North Bronx Pharmacy 4166 White Plains Rd Bronx, NY 104663020 (718) 925-4114
--------------------------	--------------------------	--	--	--	---


**Pending Resend**  
Friendly Pharm OOS. Unable to determine inventory over phone - but trying this other pharmacy.



# Resend: A Few Other Improvements



*Make it more obvious the transmission was successful*



**Review & Sign**


**Prescriptions**  
Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Status	Medication
<b>Successfully Sent</b>	<div><b>Resend</b> </div> <b>DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 20 mg capsule, ER biphasic 50-50 30 Capsule(s), 0 refills <b>Start:</b> 06/20/2025 <b>Pharmacy:</b> Friendly Pharmacy Sent: 06/20/2025 16:08:10 (Prescribed by: MORGAN ELLIXSON-BOYEA)

**Links:**  
[VT Drug Monitoring Program](#)

[Finalize Prescriptions](#) [Print Medication Instructions](#)

*Prevent "Resend" if no changes have been made*



**LILY LITTLEFIELD**  
Female, DOB 01/06/2014  
794 Redwood Street  
Andover, NH 05501  
Phone (802) 555-0186

**MORGAN ELLIXSON-BOYEA**  
**Lake Champlain Pediatrics**  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**dexmethylphenidate ER 20 mg capsule, extended release biphasic 50-50 (Focalin XR)**

1 capsule(s) By Mouth every morning  
NDC: 00093555301  
30 Capsule(s), 0 Refills  
Days Supply: 30  
Written Date: 06/20/2025

eRx

[Process Now](#)

**Must make a change before resending.**

# Improvements for 3 Month Supplies



# Flexibility for Resend within 3 Month Supplies



Prescription History		
	Start/Stop	Prescription
	06/30/2025 09/27/2025 3 month supply	<b>Vyvanse 20 mg capsule</b> <b>Schedule II</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s)
<b>Resend</b>	<b>3 month supply</b>	



### Resend Prescription

Select the prescriptions from the 3 month supply you wish to resend.

- ☒ 06/30/2025
- ☒ 07/30/2025
- ☒ 08/29/2025

***Easily reroute individual prescriptions within a 3-Month Supply via Resend in Prescription Hx***

# Manage Individual Prescriptions within a 3 month supply via Details

Prescription History

Start/Stop	Prescription
06/30/2025 09/27/2025 3 month supply	<div>⊕</div> <b>Ritalin LA 10 mg capsule,ER biphasic 50-50</b> <b>Schedule II</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s)

Resend

3 month supply

Resend

Details


3 month supply details

☐ 06/30/2025 Sent: 06/30/2025 to Yalaha Pharmacy  
☐ 07/30/2025 Sent: 06/30/2025 to Yalaha Pharmacy  
☐ 08/29/2025 Sent: 06/30/2025 to Yalaha Pharmacy

Close window

Cancel Rx

Send Now



Independently cancel one or more months within a single 3-Month Supply via Prescription Hx

# What's Next: Two Month Supplies!



**Add New Med** [\(start over\)](#)

DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)

Qty:  to

[\(show all\)](#)  [\(show all\)](#) ☐ PRN

Prescription:

Days Supply:  ☐ DAW

Dispense:

Number of Refills:  ☐ PRN

Date to Fill #1:  ☒ Create 3 month supply

Date to Fill #2:

Date to Fill #3:

Send first, save remaining to send later: ☐

Prevent Renewal Requests: ☐

Follow up provider:

Real-Time Pricing   
Covered with restrictions  
Prior Auth Not Required

*Easily create a 2 month supply  
by removing the third date &  
save/send*

*Prescription Hx will reflect  
2 month supply*

## Prescription History

Start/Stop	Prescription	Prescriber/Agent
06/30/2025 08/28/2025 2 month supply	Focalin XR 5 mg capsule,ER biphasic 50-50 <b>Schedule II</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA

# Introducing: Send Now or Send Later for 3-Month Supplies



Days Supply: 30 ☐ DAW

Dispense: 30 Capsule

Number of Refills: ☐ PRN

Date to Fill #1: 06/03/2025 ☒ Create 3 month supply


Date to Fill #2: 07/03/2025

Date to Fill #3: 08/02/2025

Send first, save remaining to send later: ☐

Prevent Renewal Requests: ☐

Follow up provider:

Real-Time Pricing   
Covered with restrictions  
Prior Auth Not Required

**Send All 3 Prescriptions  
Now (existing  
behavior)**

Days Supply: 30 ☐ DAW

Dispense: 30 Capsule

Number of Refills: ☐ PRN

Date to Fill #1: 06/03/2025 ☒ Create 3 month supply


Date to Fill #2: 07/03/2025

Date to Fill #3: 08/02/2025

Send first, save remaining to send later: ☒

Prevent Renewal Requests: ☐

Follow up provider:

Real-Time Pricing   
Covered with restrictions  
Prior Auth Not Required

**Or... Send Month  
#1 Now, and let  
PCC eRx queue  
M2 & M3 to send at  
a future date**

**Configure on the fly at the point of prescribing**





# Send Now, Send Later: Optional - Configure Your Preferred Behavior

**PCC eRx** Rx Queue **My Settings** Rx Logs Audit Log Administration

**Medication History**  
Prescription preferences

**Pharmacies**  
Default and sibling behavior

**Real-Time Formulary**  
Expand or Collapse Formulary Alternatives

**Renewing with RapidRx**  
Show or hide RapidRx

**Three Month Supply**  
Prescription preferences

**Vacation Hours**  
Set time away

**3 Month Supply**  
Configure preferences for three-month supply prescriptions, pre-dating settings, and delivery options.

**Delivery Options**

☒ Send all prescriptions immediately  
☐ Send first prescription, save remaining to be sent later

Save

**Delivery Options**

☐ Send all prescriptions immediately  
☒ Send first prescription, save remaining to be sent later

Add pending prescriptions to Rx Queue

5 days before fill date

Save

- ❁ Per Provider option under My Settings
- ❁ Default = send all immediately
- ❁ If you opt to send later, rx will appear on queue to remind you
- ❁ EPCS Password & Token needed to send each month
- ❁ Configure # of days before rx appears on queue



# Send Later: Process Month 2 and Month 3 via Rx Queue



*Thirty days  
later... \**



### Pending Prescriptions

☐ Select all

**PLANT, PETER** 5705 Roush Road Westminster Station, VT 05159 Phone (802) 555-0120

☐☐

**Pending Rx 2 of 3:**  
3 month supply started on 06/03/2025

**ADDERALL XR 5 MG CAPSULE**  
1 capsule(s) By Mouth every day  
30 Capsule(s) 0 Refill(s) ☐ DAW  
**Dates to Fill:**  
07/03/2025  
08/02/2025  
Created on 06/03/2025 23:34 by MORGAN ELLIXSON-BOYEA

**Yalaha Pharmacy**  
8735 County Rd 48  
Yalaha, FL 34797  
(352) 547-1247

[Process UNSIGNED prescriptions](#)

*\* Number of days based on your personal config*

**Month 2 and Month 3 will appear on Rx Queue for sending  
by provider via EPCS**

# Manage Individual Prescriptions within a 3 month supply

Prescription History

Start/Stop	Prescription
06/02/2025 08/31/2025 3 month supply	<div>+</div> <b>Adderall 5 mg capsule,extended release 24hr</b> <b>Schedule II</b> 1 capsule(s) By Mouth every day 30 Capsule(s) 0 Refill(s)
Resend	3 month supply
Resend	Details

3 month supply details

☐ 06/02/2025 Sent: 06/03/2025 to Yalaha Pharmacy  
☐ 07/03/2025 Pending, not yet sent  
☐ 08/02/2025 Pending, not yet sent

Close window

Cancel Rx

Send Now

**Manage any unsent  
prescriptions via Details in  
Rx Hx:  
Send ahead of schedule or  
cancel remaining months**



... But wait! There's more!





# Issues with Concerta - Production

**BROOK BOWMAN**  
Female, DOB 08/04/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**methylphenidate ER 18 mg tablet,extended release 24 hr**  
18 milligrams By Mouth every morning  
30 Tablet, 0 Refills  
Days Supply: 30  
Written Date: 06/30/2025

eRx

Test Case:



**NewRx Message Data**

**PATIENT**  
BROOK BOWMAN  
Gender: F, DOB: 08/04/2009  
73 Tanglewood  
Lyndon, VT 05849  
Primary: (802) 555-0105  
Work: (802) 555-0107

**PRESCRIBED MEDICATION**  
methylphenidate ER 18 mg tablet,extended release 24 hr  
1 tablet(s) By Mouth every morning  
Days Supply: 30  
30 Tablet, 0 Refill(s)  
Substitutions permitted  
Written Date: 06/30/2025  
NDC: 62175031037

[message XML](#)

**Currently, PCC eRx sends a BX rated option**

- ❁ Not all “Generic Concerta” tablets or methylphenidate ER options are created equal
- ❁ NDC sent to pharmacy only visible *after* sending
- ❁ Pushback from pharmacies about ability to substitute

**FDA's Orange Book:**  
**For any generic to be considered therapeutically equivalent to Concerta, it needs to be AB rated**  
**8 AB Rated NDC's**  
**2 BX Rated NDC's**

# Coming Soon: Ability to See & Edit NDCs



**BROOK BOWMAN**  
Female, DOB 08/14/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Upton, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**methylphenidate ER 18 mg tablet (OROS)**  
1 tablet(s) By Mouth every morning  
NDC: 62037072501  
30 Tablet(s), 0 Refills  
Days Supply: 30  
Written Date: 06/30/2025

eRx

Test Case:

### Edit eRx details

Customize the medication name and NDC that will be sent to the pharmacist. The NDC will be saved and used automatically the next time you prescribe this medication.

**ePrescribing Name**

*Recommended*

- ☒ methylphenidate ER 18 mg tablet (OROS)
- ☐ methylphenidate ER 18 mg tablet, extended release 24 hr (Concerta)
- ☐ Concerta 18 mg tablet extended release 24hr

*NDC descriptions*

- ☐ CONCERTA ER 18 MG TABLET
- ☐ METHYLPHENIDATE ER 18 MG TAB
- ☐ RELEXXII ER 18 MG TABLET

**NDC** [Orange Book Code Key](#)

- ☒ 62037072501 **METHYLPHENIDATE ER 18 MG TAB**  
Mfg: ACTAVIS/TEVA  
Orange Book: AB
- ☐ 13811070610 **METHYLPHENIDATE ER 18 MG TAB**  
Mfg: TRIGEN LABORATO  
Orange Book: AB
- ☐ 31722095201 **METHYLPHENIDATE ER 18 MG TAB**

Select your preferred nomenclature for any drug in PCC eRx (only on outbound prescriptions)

With the 10.4 Release, generic Concerta will include an OROS option

PCC eRx will now send an AB rated NDC by default for generic Concerta

Users can select their preferred NDC or respond to pharmacy requested NDCs if needed





# Choose Your Preferred Name & NDCs for Other Drugs, too!


**BROOK BOWMAN**  
Female, DOB 08/14/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105


**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

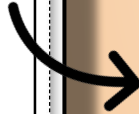
**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**norethindrone 1 mg-ethinyl estradiol 20 mcg (21)-iron 75 mg (7) tablet (Loestrin Fe 1/20 (28-Day))**   
1 tablet(s) By Mouth every day  
NDC: 00555902658  
30 Tablet, 0 Refills  
Days Supply: 30  
Written Date: 06/30/2025

eRx 

Test Case: 





**Edit eRx details**

**ePrescribing Name**

*Recommended*

☒ norethindrone 1 mg-ethinyl estradiol 20 mcg (21)-iron 75 mg (7) tablet (Loestrin Fe 1/20 (28-Day))

☐ Loestrin Fe 1 mg-20 mcg (21)/75 mg (7) tablet

*NDC descriptions*

☐ AUROVELA FE 1-20 TABLET

☐ BLISOVI FE 1-20 TABLET

☐ FEIRZA 1 MG-20 MCG TABLET

☐ HAILEY FE 1-20 TABLET

☐ JUNEL FE 1 MG-20 MCG TABLET

☐ LARIN FE 1-20 TABLET

☐ LOESTRIN FE 1-20 TABLET

☐ MICROGESTIN FE 1-20 TABLET

☐ TARINA FE 1-20 EQ TABLET

☐ TARINA FE 1-20 TABLET

**NDC** [Orange Book Code Key](#)

☒ 00555902658 **JUNEL FE 1 MG-20 MCG TABLET**  
Mfg: TEVA USA  
Orange Book: AB

**Choose your preferred name for prescription and OTC drugs.**

**Name selection and NDCs are sticky and will be used for future prescriptions for your account!**

# Introducing: Snap Text inside PCC eRx



***Snap Texts from  
PCC EHR are now  
available for use  
inside PCC eRx!***

**PREDNISONE** ❤️

Dose Form: 10 mg tablet ▼

**Prescription:**

Days Supply: 35

Dispense: 74 Tablet ▼

Number of Refills:  ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:  ▼

**Formulary Summary**  
Generic, Rx, Preferred Level 2  
Copay: Retail: Tier 1/1

Instructions to Patient: #pred10

Comments to Pharmacy:

## Instructions to Patient:

Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop

**CHRIS CEDERSTROM**  
Male, DOB 09/29/2013  
8454 Hillside Road  
Sheldon Springs, VT 05485  
Phone (802) 555-0165

**MORGAN ELLIXSON-BOYEA**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

**Shollenberger Pharmacy**  
2002 S. McDowell Blvd Ext  
Petaluma, CA 94954  
Phone (707) 984-5571  
Fax (707) 988-4744  
accepts EPCS

**prednisone 10 mg tablet**

Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop  
NDC: 5486846400  
74 Tablet, 0 Refills  
Days Supply: 35  
Written Date: 06/19/2025

eRx ▼

Process Now



# Introducing: Snap Text inside PCC eRx



**My Account** Morgan Ellixson-Boyea Username: morgan

Settings Snap Text

### Snap Text

This is your personal list of expanding text.

User: Morgan Ellixson-Boyea

Typed Text	Expanded Text
#phys	Attend physical therapy once a week as instructed for 3 months. Will reevaluate at followup appointment.
#pred10	Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop

**Create any eRx specific  
Snap Texts in PCC EHR  
My Account  
(Personal & Practice  
Wide)**



**Instructions to Patient:**

#p

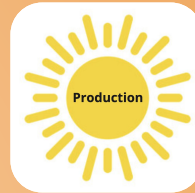
#phys → Attend physical therapy once a week as instructed for 3 months. Will reevaluate at followup appointment.


#pred10 → Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop

**Comments to Pharmacy:**

**In PCC eRx, easily  
search existing Snap  
Text by special  
character, letter, or  
phrase**

# Real-Time Prescription Results - Current Experience



**METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET)**  ☐ Instruction Only

Qty: 1 to 18 mg tablet extended release 24hr ▾

(show all)  (show all) ☐ PRN

**Prescription:**

Days Supply:  ☐ DAW

Dispense:   ▾

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider:

**Real-Time Pricing**  
\$15.87 / month  
Prior Auth Not Required

☒ Real-Time Pricing ☐ Formulary Summary Rx Plan:


Alternatives	Alerts	Prior Auth	Pharmacy	Price	
dexamethylphenidate ER 5 mg capsule, extended release biphasic50-50					
30 Capsule, 30 Days		Not Required	Retail	\$3.67 / month	<input type="button" value="Select"/>
methylphenidate ER 18 mg tablet, extended release 24 hr					
30 Tablet, 30 Days		Not Required	Retail	\$12.14 / month	<input type="button" value="Select"/>
methylphenidate ER 10 mg capsule, extended release (40-60) sprinkle					
30 Capsule, 30 Days		Not Required	Retail	\$11.56 / month	<input type="button" value="Select"/>


Pricing and coverage data is a point-in-time calculation based upon the Quantity and Days Supply provided, and may vary once the prescription is filled at the dispensing pharmacy. Any alternative medication suggestions are informational only and not intended to replace clinical decisions.

Instructions to Patient:

Comments to Pharmacy:


Internal Note:

  
**Results can be manually collapsed using this triangle**

**Alternatives can obscure important fields from view**  


# New Per Provider Configuration Option for RTPB



METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET)  ☐ Instruction Only

Qty:  to  18 mg tablet extended release 24hr ▾


PO ▾ (show all) every morning ▾ (show all) ☐ PRN

Prescription:

Days Supply:  ☐ DAW

Dispense:  Tablet ▾

Number of Refills:  ☐ PRN

Date to Fill:   ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider:

☒ Real-Time Pricing ☐ Formulary Summary

Instructions to Patient:

Comments to Pharmacy:


Internal Note:

PCC eRx PCC eRx Rx Queue (1) My Settings Rx Logs Audit Log Administration

## My Settings

- EPCS**  
Enrollment and Tokens
- Favorites**  
Manage favorite prescriptions
- Medication History**  
Prescription preferences
- Pharmacies**  
Default and sibling behavior
- Real-Time Formulary**  
Expand or Collapse Formulary Alternatives

## Real-Time Formulary

 Configure preferences for real-time formulary alternative section.

**Formulary Alternatives**

☒ Collapse formulary alternatives by default

***Configure your personal account to expand or collapse formulary results by default***

***Setting also applies to pocketPCC!***

# Fall Release (10.4) - A Fresh Look for My Settings Page



Rx Queue

**My Settings**

Rx Logs

Audit Log

Administration

Version 10  
eRx Demo

## My Settings

**EPCS**  
Enrollment and Tokens

**Favorites**  
Manage favorite prescriptions

**Medication History**  
Prescription preferences

**Pharmacies**  
Default and sibling behavior

**Renewing with RapidRx**  
Show or hide RapidRx

**Three Month Supply**  
Prescription preferences

**Vacation Hours**  
Set time away

## EPCS

**i** These settings manage your Electronic Prescribing of Controlled Substances (EPCS) enrollment and tokens used for two-factor authentication when signing.

### EPCS Status

EPCS Enrollment is complete. You are now ready to e-prescribe controlled substances.

Exostar Account Management

### Token Settings

Default Token	Token name
<input checked="" type="radio"/> <b>Hard Token</b> (physical fob)	<input type="text" value="Key fob"/>
<input type="radio"/> <b>Soft Token</b> (Authy app)	<input type="text" value="Authy"/>

Save changes

# Less Roadblocks & Happier Prescriptions



- ❁ **Improve Errors in PCC eRx**
  - **Reduce drug specific issues resulting in unexpected “Medication is Incomplete. Dose form is missing” messages**
  - **Decrease transmission & communication related errors on Rx Queue *when possible***

**BROOK BOWMAN**  
Female, DOB 05/05/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
3137 Grand Concourse  
Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**lidocaine**  
1 patch Topical every day PRN pain  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 03/24/2025

Print

Test Case:

**Medication is incomplete. Please select dose form.**

# What's Next for PCC eRx?





# Popular Wishes & Enhancement Requests for PCC eRx





# Popular Wishes & Enhancement Requests for PCC eRx

- ✿ **Add Electronic Prior Authorization (ePA) services inside PCC eRx**
- ✿ **Integrate state-specific prescription drug monitoring programs (PDMPs)**
- ✿ **Ability to mark medications as confidential to control where and when they will display**
- ✿ **Build configuration options to allow for flexibility with package size vs # mLs**
- ✿ **Alert me if a prescription needs to be saved or sent when leaving PCC eRx**
- ✿ **Ability to document handwritten prescriptions in PCC eRx**
- ✿ **Allow users to suppress certain safety checking alerts**
- ✿ **Add provider & location filters for mobile Rx Queues (pocketPCC)**

# Are You ePrescribing Like It's 2025?



# Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)

LISDEXAMFETAMINE (VYVANSE CAPSULE) ❤️

Qty: 1 to 40 mg capsule ▾

PO ▾ (show all routes) every morning ▾ (show all frequencies) ☐ PRN

Adjustments:

Prescription:

Days Supply: 30 ☐ DAW

Dispense: 30 Capsule ▾

Number of Refills: ☐ PRN

Date to Fill:  ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider: ▾

Real-Time Pricing  
\$55.00 / month  
Prior Auth Not Required

☒ Real-Time Pricing ☐ Formulary Summary

Alternatives	Alerts	Prior Auth	Pharmacy	Price	
METHYLPHENID CAP 30MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
AMPHET/DEXTR CAP 25MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
DEXMETHYLPE CAP 20MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
ATOMOXETINE CAP 40MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
CLONIDINE TAB 0.1MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select

# Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)

LISDEXAMFETAMINE (VYVANSE CAPSULE) ♥

Qty: 1 to 40 mg capsule ▼

PO ▼ (show all routes) every morning ▼ (show all frequencies) ☐ PRN

Adjustments:

Prescription:

Days Supply: 30 ☐ DAW

Dispense: 30 Capsule ▼

Number of Refills: ☐ PRN

Date to Fill:  ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider:





Real-Time Pricing  
\$55.00 / month  
Prior Auth Not Required

- ❁ Coverage & results provided from PBMs via Surescripts > PCC eRx
- ❁ Little to no pricing guidance? May be due to a common payor not participating
- ❁ Want to contact non-participating payors? PCC has a letter template you can use

☒ Real-Time Pricing ☐ Formulary Summary

Alternatives	Alerts	Prior Auth	Pharmacy	Price	
METHYLPHENID CAP 30MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
AMPHET/DEXTR CAP 25MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
DEXMETHYLPE CAP 20MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
ATOMOXETINE CAP 40MG					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
CLONIDINE TAB 0.1MG ER					
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select

# Retail Prescription History

Retail Rx History (Last Queried: 03/23/2021 19:52:24)					
	Medication	Instructions	Last Quantity	Last Fill Date	Notes
<a href="#">Copy</a>	  doxycycline hyclate 100 mg capsule	Take 1 capsule orally once a day with food or milk	20 Capsule	12/22/2020	10 days supply
<a href="#">Copy</a>	  Tobramycin and Dexamethasone Ophthalmic Suspension	Instill two drops into the conjunctival sac every six hours for 7 days	10 Milliliter	11/25/2020	7 days supply
<small>* Certain information may not be available or accurate in this report, including items that the patient asked not be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, prescriptions paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.</small>					
Patient Consent: <input checked="" type="checkbox"/>					
<a href="#">Query Retail Rx History</a>					
Page: << 1 2 >>					

- ❁ Data sourced through Surescripts from Pharmacy Benefit Managers (PBMs)
- ❁ Retail Rx Hx can only be queried once every 72 hours
- ❁ Patient consent checked by default

# View RxFill Data inside PCC eRx

## Prescription History



**Start/Stop**  
06/05/2024  
12/31/2024

**Prescription**  
**Strattera 40 mg capsule**  
1 capsule(s) By Mouth every day  
30 Capsule(s) 6 Refill(s)

**Prescriber/Agent**  
MORGAN ELLIXSON-BOYEA

**Rx Details**  
SN: 39  
ePrescribed *Friendly Pharmacy, Inc.*

Page: 1

## Prescription History



**Start/Stop**  
06/05/2024  
12/31/2024

**Prescription**  
**Strattera 40 mg capsule**  
1 capsule(s) By Mouth every day  
30 Capsule(s) 6 Refill(s)

**Prescriber/Agent**  
MORGAN ELLIXSON-BOYEA

**Rx Details**  
SN: 39  
ePrescribed *Friendly Pharmacy, Inc.*

☐ 07/05/2024 | Status: *Dispensed*

☐ 06/05/2024 | Status: *Dispensed*

Page: 1

## Prescription History



**Start/Stop**  
06/05/2024  
12/31/2024

**Prescription**  
**levetiracetam 500 mg tablet**  
1 tablet(s) By Mouth twice daily  
60 Tablet(s) 6 Refill(s)

**Prescriber/Agent**  
MORGAN ELLIXSON-BOYEA

**Rx Details**  
SN: 40  
ePrescribed *Friendly Pharmacy, Inc.*

☐ 08/04/2024 | Status: *Transferred* | Note: OOS again - transferred to CVS on Broadway

☐ 06/05/2024 | Status: *Partially Dispensed* | Note: Balance of 25 tablets

☐ 06/05/2024 | Status: *Partially Dispensed* | Note: Dispense 5, balance owed = 25 tablets






















Page: 1

# Identify Active Prescriptions at a Glance in Medication History

**Medication History** Medication History not yet reviewed Last updated by MORGAN ELLIXSON-BOYEA on 09/06/2023 16:09:00

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Display: ☒ Active Only ☐ Active & Inactive

	Medication	Instructions	Source
    	<b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO EVERY MORNING	Patient
    	<b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO EVERY MORNING	Patient
    	<b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50 <b>3 month supply</b> <b>Active Rx</b>	1 CAPSULE(S) PO EVERY MORNING	PCC eRx
     	<b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50 (Ritalin LA) <b>3 month supply</b>	1 CAPSULE(S) PO EVERY MORNING	PCC eRx

Clean up Med Hx

**Medication History Comments:**  
No comments entered

☐ Patient takes no Meds ☐ Med Hx is unknown or incomplete

Add Hx Med Add Comment Print Medication Hx

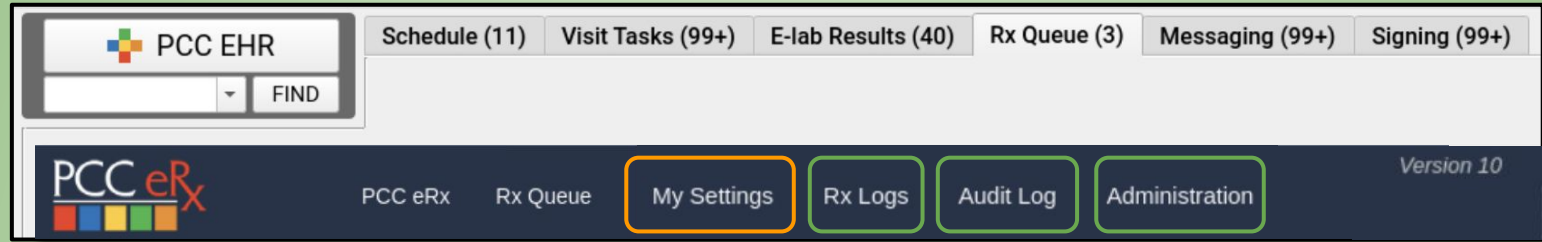
Mark as reviewed



# Build a Strong Foundation Under My Settings



# Personal eRx Settings vs Practice Wide Configuration



Control your own  
personal account under  
**My Settings**



Practice-wide config  
requires additional eRx  
permissions



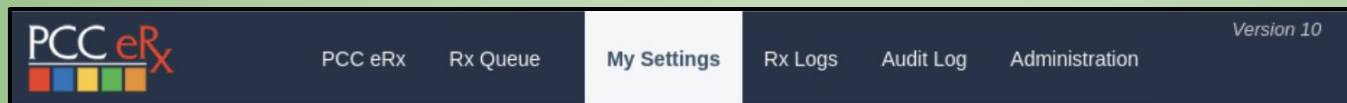
The 'Edit User Account' window is shown for user 'Morgan Ellixson-Boyce' with username 'morgan'. It has three tabs: 'Account Information', 'Role Assignment', and 'PCC eRx'. The 'PCC eRx' tab is active, showing the following settings:

- PCC eRx Account**
  - ☐ Disabled
  - ☒ Enabled
- PCC eRx Prescriber Role**
  - ☐ Non-Clinical Staff
  - ☐ Clinical Staff
  - ☐ Provider Agent
  - ☐ Mid-Level Provider
  - ☒ Provider

Provider can create and send prescriptions with their own provider credentials (example: MD).
- Provider and Mid-Level Provider Information**
  - Prescribing Locations: All Locations
  - Default Prescribing Location: Winooski Pediatrics
- Additional PCC eRx Roles**
  - ☒ Electronic Renewal Request Service (Enables pharmacy renewal requests on the Rx Queue)
  - ☒ EPCS (Provides access to enrollment for Electronic Prescribing of Controlled Substances)
  - ☒ Electronic Change Request Service (Enables pharmacy change requests on the Rx Queue)
- Additional PCC eRx Roles**
  - ☒ Reports (Provides access to PCC eRx reporting tools.)
  - ☒ Administration (Provides access to PCC eRx configuration.)

Buttons for 'Cancel' and 'Save' are at the bottom right.

# A tour of *My Settings* in PCC eRx: Personal Configuration



## My Settings

### Medication History

Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

- ☒ Always
- ☐ Never
- ☐ Ask each time

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

- ☐ Always
- ☒ Never
- ☐ Ask each time

Automatically apply pharmacy changes to all siblings

- ☐ Always
- ☒ Never
- ☐ Ask each time

### Vacation Hours

Start:   Stop:  

### RapidRx on Renew

☒ Display RapidRx when renewing a medication

### 3 Month Supply

Automatically pre-date 3 month supply  days

### Favorites

Manage Favorites List: ☒ Manual ☐ Automatic

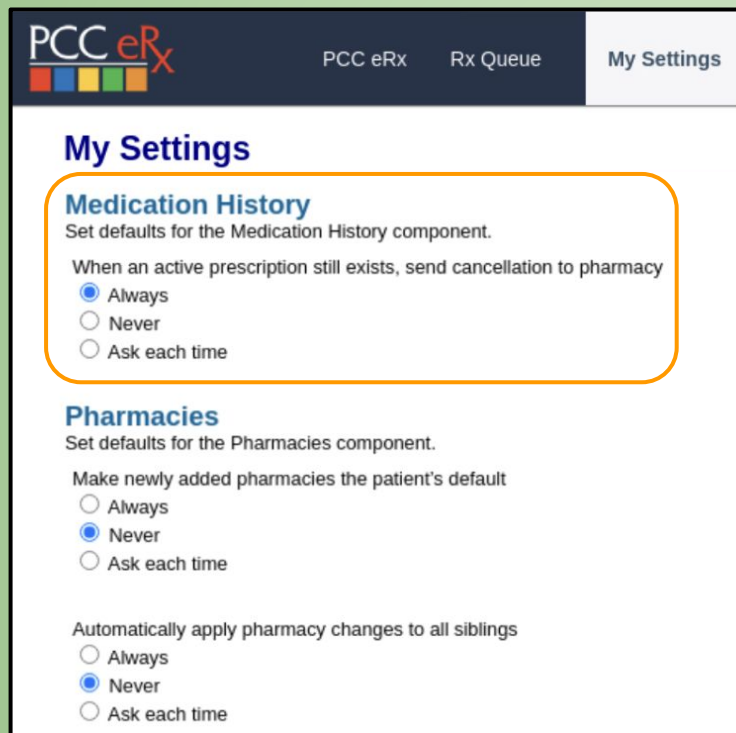
☒ Show Favorites as a drop-down menu

☒ Show Favorites as tiles

Number of Favorites to display in the Prescribe section:

No medication information available

# A tour of *My Settings* in PCC eRx: Medication History



**PCC eRx** PCC eRx Rx Queue My Settings

## My Settings

### Medication History

Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

☒ Always  
☐ Never  
☐ Ask each time

### Pharmacies

Set defaults for the Pharmacies component.

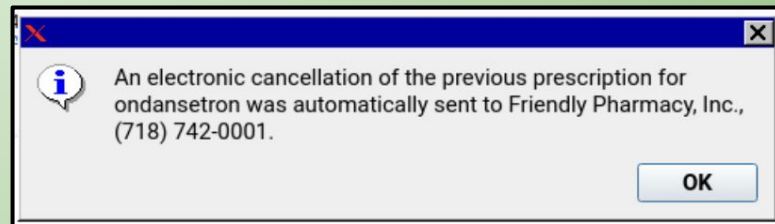
Make newly added pharmacies the patient's default

☐ Always  
☒ Never  
☐ Ask each time


Automatically apply pharmacy changes to all siblings

☐ Always  
☒ Never  
☐ Ask each time

- ❁ Per User Permission
- ❁ PCC eRx > My Settings > Medication History
- ❁ By default - all users will be set to "Always"



# Medication Hx Settings - Ask Each Time

PCC eRx

PCC eRxRx QueueMy Settings

## Medication History

Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

☐ Always

☐ Never

















☒ Ask each time

Medication History

Medication History not yet reviewed

Last updated by MORGAN ELLIXSON-BOYEA on 09/06/2023 16:09:00

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Medication	Instructions
    METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO
    METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO
    METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50 3 month supply <i>Active Rx</i>	1 CAPSULE(S) PO
    METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50 (Ritalin LA) 3 month supply	1 CAPSULE(S) PO

Clean up Med Hx

Medication History Comments:  
No comments entered

☐ Patient takes no Meds ☐ Med Hx is unknown or incomplete

Add Hx MedAdd CommentPrint Medication Hx

Mark as reviewed

## Cancel active prescription

Do you want to send an electronic cancellation to the pharmacy for this prescription?

METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)  
10 mg capsule,ER biphasic 50-50  
1 CAPSULE(S) PO EVERY MORNING  
30 Capsule(s), 2 refills  
Start: 09/06/2023 Stop: 10/05/2023  
Pharmacy: Yalaha Pharmacy

CancelNoYes

# A tour of *My Settings* in PCC eRx: Pharmacy Preferences

**PCC eRx** PCC eRx Rx Queue My Settings

## My Settings

### Medication History

Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

☒ Always  
☐ Never  
☐ Ask each time

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

☐ Always  
☒ Never  
☐ Ask each time

Automatically apply pharmacy changes to all siblings

☐ Always  
☒ Never  
☐ Ask each time

Pharmacy	Address
Default pharmacy	
<input checked="" type="checkbox"/>	Green Mountain Pharmacy 5700 Rt. 100 Unit C-10, Londonderry, VT 051480576
Additional pharmacies	
<input type="checkbox"/>	Friendly Pharmacy 223A W 231st St, Bronx, NY 104635301



Add Pharmacy

- ✿ Per User Permission
- ✿ PCC eRx > My Settings > Pharmacies
- ✿ By default - all users will be set to "Never"



# Adding a new Pharmacy - Ask Each Time

**Pharmacies**






Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="radio"/>  Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904
Additional pharmacies				
<input type="radio"/>  Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332

**Add Pharmacy**




**Search near Zip Code:**  
☒ Patient ZIP code: (05062)  
☐ Practice ZIP code: (05404)  
Search:

Sorted by distance from zip code 05062

-- best results --

-  Super Bee Pharmacy -- 3354 Rainbow Dr Rainbow City AL 35906 (Retail, Accepts EPCS) (971 mi)
-  CVS/pharmacy #4823 -- 3403 RAINBOW DR. (CORNER OF SUTTON BRIDGE ROAD) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)
-  WINN DIXIE #0442 -- 3331 RAINBOW DRIVE RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)
-  WALGREENS DRUG STORE #07716 -- 3434 RAINBOW DR (RT 25 (RAINBOW DR) & HWY 77 (GRAND)) RAINBOW CITY AL 35906-6240 (Retail, Accepts EPCS) (971 mi)
-  Publix #1476 Rainbow Landing -- 128 WEST GRAND AVENUE (GRAND AVE (SR 77) & RAINBOW DR) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)

-- additional results --

-  Rainbow Care Pharmacy -- 135-42 Roosevelt ave Flushing NY 11354 (Retail, SupportsDigitalSignature, Accepts EPCS) (198 mi)
-  CVS/pharmacy #5955 -- 2 RAINBOW PLZ MANNINGTON WV 26582 (Retail, Accepts EPCS) (485 mi)
-  West Liberty Hy-Vee Clinic -- 311 W Rainbow Dr, Suite #1 West Liberty IA 52776 (Retail, Accepts EPCS) (945 mi)

**PCC eRx** PCC eRx Rx Queue My Settings

**Pharmacies**  
Set defaults for the Pharmacies component.

**Make newly added pharmacies the patient's default**  
☐ Always  
☐ Never  
☒ Ask each time

**Automatically apply pharmacy changes to all siblings**  
☐ Always  
☒ Never  
☐ Ask each time

# Adding a new Pharmacy - Ask Each Time

Set default pharmacy

Do you want to make this the default pharmacy?

Rainbow Care Pharmacy  
135-42 Roosevelt ave  
Flushing, NY 11354


Cancel

No

Yes

Pharmacies					
Pharmacy		Address	Type	Phone	Fax
Default pharmacy					
<input checked="" type="radio"/>	 Rainbow Care Pharmacy	135-42 Roosevelt ave, Flushing, NY 11354	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 886-5899	(718) 886-8399
Additional pharmacies					
<input type="radio"/>	 Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904
<input type="radio"/>	 Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
<div>Add Pharmacy</div>					

# Share Pharmacies Across Siblings

**PCC EHR**

FIND

**John Canning**    **PCC# 3314**

Medical Summary


**Outstanding Tasks**

Forms

## Medical Summary

### Siblings

<b>Open Chart</b>	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	M
<b>Open Chart</b>	Bob Weir	15 yrs, 10 mos	06/28/07	M
<b>Open Chart</b>	Jerry Garcia	17 yrs, 6 mos	10/28/05	M

**PCC eRx**

PCC eRx   Rx Queue   **My Settings**

## Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

☐ Always

☒ Never

☐ Ask each time

Automatically apply pharmacy changes to all siblings

☐ Always

☒ Never

☐ Ask each time

# Share Across Siblings - Ask Each Time

**PCC EHR**

**John Canning** PCC# 3314

Medical Summary

**Outstanding Tasks**

Forms

### Medical Summary

#### Siblings

<b>Open Chart</b>	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	M
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<b>Open Chart</b>	Jerry Garcia	17 yrs, 6 mos	10/28/05	M

**PCC eRx** PCC eRx Rx Queue My Settings

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

☐ Always  
☒ Never  
☐ Ask each time

Automatically apply pharmacy changes to all siblings

☐ Always  
☐ Never  
☒ Ask each time

**Pharmacies**

Pharmacy	Address
<b>Default pharmacy</b>	
<input checked="" type="checkbox"/> <input type="button" value="trash"/> AmEx Pharmacy	1515 Elizabeth St., Suite J, Melbourne
<b>Additional pharmacies</b>	
<input type="checkbox"/> <input type="button" value="trash"/> HelloRx Pharmacy	2268 Senter Rd, San Jose, CA 95111

**Search near Zip Code:**

☒ Patient ZIP code: (05404)  
☐ Practice ZIP code: (05404)

Search:

Sorted by distance from zip code 05404

- Funderburk's Pharmacy, Inc. -- 134 W. Commerce Street Hernando MS 38

#### Update pharmacies for siblings

Pharmacy has been successfully added for JOHN CANNING.

#### Update pharmacies for siblings

Funderburk's Pharmacy, Inc. will be added to the selected siblings:  
(You can uncheck any siblings that you do not want to receive this change.)

☒ ERNEST ANASTASIO  
☒ JERRY GARCIA  
☒ BOB WEIR

# A tour of *My Settings* in PCC eRx: RapidRx on Renew

**PCC eRx** PCC eRx Rx Queue **My Settings** Rx Logs Audit Log

## My Settings

### Vacation Hours

Start:   Stop:

**RapidRx on Renew**  
☒ Display RapidRx when renewing a medication

### 3 Month Supply

Automatically pre-date 3 month supply  days







### Favorites

Manage Favorites List: ☒ Manual ☐ Automatic

☒ Show Favorites as a drop-down menu  
☒ Show Favorites as tiles



Number of Favorites to display in the Prescribe section:

No medication information available

Prescription History		
	Start/Stop	Prescription
 	07/10/2022 07/16/2022	<b>Mupirocin 2 % ointment</b> 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
 	07/10/2022 08/08/2022	<b>Miralax 17 gram/dose powder</b> 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
 	07/07/2022 08/05/2022	<b>Dulera 100-5 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

- ❖ Per User Setting
- ❖ PCC eRx > My Settings > RapidRx on Renew
- ❖ Checked = Swish & with option to send immediately via RapidRx
- ❖ Un-checked = Swish & queue to send from Review & Sign

# Renewing from the “Blue Swish” - Setting is Enabled

Prescription History		
		<b>Start/Stop</b> 07/10/2022 07/16/2022
		<b>Prescription</b> <b>Mupirocin 2 % ointment</b> 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
		<b>Start/Stop</b> 07/10/2022 08/08/2022
		<b>Prescription</b> <b>Miralax 17 gram/dose powder</b> 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
		<b>Start/Stop</b> 07/07/2022 08/05/2022
		<b>Prescription</b> <b>Dulera 100-5 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

**PCC eRx**

Rx QueueMy Settings

**RapidRx on Renew**

☒ Display RapidRx when renewing a medication

**Renew Prescription**

MUPIROCIIN 2 % OINTMENT

1 to application (show all units)

Dose Form: 2 % ointment

Topical (show all routes) twice daily (show all frequencies) PRN

Prescription:  
Days Supply: 7  
Dispense: 1 15 gram tube  
Number of Refills: PRN  
Date to Fill:   
Prevent Renewal Requests: ☐  
Follow up provider:

Real-Time Pricing  
\$2.77  
Prior Auth Not Required

☒ Real-Time Pricing ☐ Formulary Summary Rx Plan: HEREISALONGPLAN-NAMEAT-35-CHARSLONG

Instructions to Patient: Comments to Pharmacy: Internal Note:

Duration: for 7 day(s)

Indications:  Tip: Use multiple terms to refine your search  
Most Common Indications: (see 4 more)  
• impetigo

Start Date: 06/23/2024 Stop Date: 06/29/2024 ☒ Use stop date

**HOUSTON SENGHER**  
Male, DOB 04/23/2024  
1 Main street,  
Burlington, VT 05401

**MORGAN ELLIXSON-BOYEA**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MTM445619

**HANNAFORD FOOD & DRUG #8161**  
1127 N AVE STE 11  
BURLINGTON, VT 05401  
Phone (802) 862-7752  
Fax (802) 862-7815  
accepts EPCS

mupirocin 2 % topical ointment (Centany)  
1 application Topical twice daily; for 7 days  
1 x 15 gram tube, 0 Refills  
Days Supply: 7  
Written Date: 06/23/2024

eRx

Test Case:

Process Now

Add to Favorites Cancel Save

*Send  
immediately via  
RapidRx*



# Renewing from the “Blue Swish” - Setting is Disabled

Prescription History		
		<b>Start/Stop</b> 07/10/2022 07/16/2022
		<b>Prescription</b> <b>Mupirocin 2 % ointment</b> 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
		07/10/2022 08/08/2022
		<b>Miralax 17 gram/dose powder</b> 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
		07/07/2022 08/05/2022
		<b>Dulera 100-5 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

**PCC eRx**

Rx Queue

My Settings

**RapidRx on Renew**

☐ Display RapidRx when renewing a medication



**Review & Sign**

**Prescriptions**

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Ready	Medication	Instructions
<input checked="" type="checkbox"/>    	<b>MUPIROCIN 2 % OINTMENT</b> 2 % ointment 1 x 30 gram tube, 0 refills <input type="checkbox"/> DAW <b>Start:</b> 07/10/2022 <b>Stop:</b> 07/16/2022 <b>Pharmacy:</b> Bannockburn Pharmacy <b>UNSIGNED</b> (Created by: MORGAN ELLIXSON-BOYEA)	1 APPLICATION TOPICAL 3 TIMES DAILY ; for 7 DAYS

**Links:**  
[Ohio Drug Monitoring Program](#)

Finalize Prescriptions

Print Medication Instructions

*Automatically create & save to be sent later from Review & Sign*

# Where's my "swish"?

## Prescription History

Start/Stop	Prescription	Prescriber/Agent	Rx Details
06/23/2024 07/22/2024	<b>albuterol 90 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation every 4 to 6 hours PRN shortness of breath or wheezing 1 x 200 inhalation canister (ALBUTEROL SULFATE HFA or equivalent) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 51 ePrescribed Green Mountain Pharmacy
06/23/2024	<b>mupirocin 2 % ointment</b> 1 application Topical twice daily; for 10 days 1 x 15 gram tube 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 50 pending Green Mountain Pharmacy
05/01/2024 <b>05/30/2024</b>	<b>Lexapro 5 mg tablet</b> 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 49 ePrescribed Green Mountain Pharmacy

Page: 1



## Medication History

Last reviewed by MORGAN ELLIXSON-BOYEA on 06/23/2024 19:57:27

Last updated by MORGAN ELLIXSON-BOYEA on 06/23/2024 19:54:52

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Display: ☒ Active Only ☐ Active & Inactive

Medication	Instructions	Source
     <b>ALBUTEROL 90 MCG/ACTUATION AEROSOL</b> 90 mcg/actuation HFA aerosol inhaler <i>Active Rx</i>	2 PUFF(S) INHALATION EVERY 4 TO 6 HOURS PRN shortness of breath or wheezing <i>Indications: shortness of breath or wheezing</i>	PCC eRx
     <b>AMOXICILLIN SUSPENSION</b> 400 mg/5 mL suspension for reconstitution	6 ML PO EVERY 8 HOURS	Retail Pharmacy
     <b>ESCITALOPRAM (LEXAPRO)</b> 5 mg tablet <i>Active Rx</i>	1 TABLET(S) PO EVERY DAY	PCC eRx
     <b>POLYETHYLENE GLYCOL (MIRALAX POWDER)</b> 17 gram/dose powder	17 GM(S) PO EVERY DAY PRN Constipation <i>Indications: Constipation</i>	Patient

Clean up Med Hx

### Medication History Comments:

No comments entered

☐ Patient takes no Meds ☐ Med Hx is unknown or incomplete

Add Hx Med

Add Comment

Print Medication Hx

Mark as reviewed

# Do any of these thoughts sound familiar to you?

- ❁ I'm having trouble finding the pharmacy my patient uses
- ❁ I wish it was easier to find my commonly used medications
- ❁ How can I ensure my staff remembers to send the coupon for this drug?
- ❁ There's way too many options in the search results!
- ❁ I can never find pantoprazole 2mg/mL suspension...



# Open New Doors with Practice Wide Settings in PCC eRx



# Permissions for eRx Administration begin in PCC EHR User Admin

The screenshot displays the PCC eRx Administration interface. At the top, a dark blue navigation bar contains the PCC eRx logo and links for Rx Queue, My Settings, Rx Logs, Audit Log, and Administration. The Administration menu is highlighted. Below the navigation bar, a sidebar lists various administrative functions: Units Routes Freq, MedsTracker Units of Measure, MedsTracker Frequencies, MedsTracker Routes, MedsTracker Dosage Forms, Pharmacies, Pharmacy Nicknames, Medication Search, Orderable Exclusions, Custom Search Terms, Custom Medications, Custom Medication Sentences, Medication Warnings, Safety Checking Overrides, Prescribing, and Rx Quantities. The main content area shows the 'Edit User Account' dialog box for Morgan Ellixson-Boyea. The dialog has three tabs: Account Information, Role Assignment, and PCC eRx. The PCC eRx tab is active, showing options for the PCC eRx Account (Enabled), PCC eRx Prescriber Role (Provider), and Provider and Mid-Level Provider Information. The 'Administration' checkbox under 'Additional PCC eRx Roles' is highlighted with an orange box.

**PCC eRx**

Rx Queue My Settings Rx Logs Audit Log **Administration**

**Units Routes Freq**

[MedsTracker Units of Measure](#)

[MedsTracker Frequencies](#)

[MedsTracker Routes](#)

[MedsTracker Dosage Forms](#)

**Pharmacies**

[Pharmacy Nicknames](#)

**Medication Search**

[Orderable Exclusions](#)

[Custom Search Terms](#)

[Custom Medications](#)

[Custom Medication Sentences](#)

[Medication Warnings](#)

[Safety Checking Overrides](#)

**Prescribing**

[Rx Quantities](#)

**Edit User Account**

Morgan Ellixson-Boyea Username: morgan

Account Information Role Assignment **PCC eRx**

**PCC eRx Account**

☐ Disabled

☒ Enabled

**PCC eRx Prescriber Role**

☐ Non-Clinical Staff

☐ Clinical Staff

☐ Provider Agent

☐ Mid-Level Provider

☒ Provider

Provider can create and send prescriptions with their own provider credentials (example: MD).

**Provider and Mid-Level Provider Information**

Prescribing Locations All Locations

Default Prescribing Location Winooski Pediatrics

☒ Electronic Renewal Request Service (Enables pharmacy renewal requests on the Rx Queue)

☒ EPCS (Provides access to enrollment for Electronic Prescribing of Controlled Substances)

☒ Electronic Change Request Service (Enables pharmacy change requests on the Rx Queue)

**Additional PCC eRx Roles**

☒ Reports (Provides access to PCC eRx reporting tools.)

☒ Administration (Provides access to PCC eRx configuration.)

Cancel Save

# Add Custom Search Terms or Nicknames to any Pharmacy





## Pharmacy Nicknames

Create searchable nicknames for pharmacies. Nicknames appear in the the Pharmacies component and in search results.

Pharmacy search:

Cancel

## Current pharmacy nicknames

Delete	Edit	Pharmacy Name & Address	Nickname	Created By	Created Datetime	Admin Comment
		CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784	Across from Hospital	MORGAN ELLIXSON-BOYEA	2023-05-16 04:53pm	
		Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797	Next to the train station!	PCC PCC	2022-11-16 10:15am	

PCC eRx > Administration > Pharmacy Nicknames



# Add Custom Search Terms or Nicknames to any Pharmacy

Add Pharmacy

Search near Zip Code:

☐ Patient ZIP code: (05062)

☒ Practice ZIP code: (05404)


Search:

taco



Cancel

Sorted by distance from zip code 05404

-- best results --





WALGREENS DRUG STORE #17485 (Next to Taco Truck) -- 321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN) WINOOSKI VT 05404-1380 (Retail, Accepts EPCS) (0 mi)

Pharmacies				
Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="radio"/>  Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
Additional pharmacies				
<input type="radio"/>  WALGREENS DRUG STORE #17485 (Next to Taco Truck)	321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN), WINOOSKI, VT 054041380	Retail, Accepts EPCS	(802) 655-2444	(802) 655-7290
Add Pharmacy				









PCC eRx > Administration > Pharmacy Nicknames

# Adding Custom Search Terms

Current Search Terms:

Delete	Edit	Med Name	Search Term	Created By	Created Datetime	Admin Comment
		Sodium Chloride Nebulized 0.9 %	saline neb	MORGAN ELLIXSON-BOYEA	2023-02-19 02:59pm	

Current Search Terms:

Delete	Edit	Med Name	Search Term	Created By	Created Datetime	Admin Comment
		cetirizine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:33pm	
		Fexofenadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
		Loratadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
		Montelukast Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	

PCC eRx > Administration > Medication Search > Custom Search Terms

# Using Custom Search Terms

Add New Med

Add Medication: allergy

Warnings	Medication
	loratadine Oral
FOOD	fexofenadine Oral
	cetirizine Oral

Add New Med

Add Medication: saline neb

Warnings	Medication
	sodium chloride Nebulized 0.9 %

# Adding Custom Medication Warnings

Current Warnings:						
Delete	Edit	Med Name	Warning	Last Modified By	Modified Datetime	Analyst Comment
✖		Alvesco Inhaler 160 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm	
✖		Alvesco Inhaler 80 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm	
✖		Mebendazole Oral Chewable	Very expensive! Please consider alternate treatment	MORGAN ELLIXSON-BOYEA	2023-02-19 03:16pm	

Add Medication:

Warnings	Medication
	<u>Alvesco</u> Inhaler 80 mcg/actuation (Don't forget coupon!)

Add custom medication:  
alvesco

Add Medication:

Warnings	Medication
	<u>Adderall</u> Oral
	<u>Adderall</u> Oral 24 hr Cap (Low Inventory/Backorder. Consider alternate.)

Add custom medication:  
adderal

PCC eRx > Administration > Medication Search > Medication Warnings

# Adjust your Safety Checking *override reasons* in PCC eRx

## PCC eRx > Administration > Safety Checking Overrides

Override Reason	Display?	Actions	
Clinically insignificant warning	<input checked="" type="checkbox"/>	Update	Delete
Disagree with alert	<input checked="" type="checkbox"/>	Update	Delete
Patient currently taking safely	<input checked="" type="checkbox"/>	Update	Delete

# Hide infrequently used medications & statements for your practice:

**Orderable Exclusions**

☒ Show other order options on second step of picklist

Medication:  Search Type: ☒ Quick Rx

Medication	Click to:  Include Item    Exclude Item
albuterol Nebulized	Medication History , Prescribe
albuterol-ipratropium Nebulized 3 mg (2.5 mg base)-0.5 mg/3 mL	Medication History , Prescribe
albuterol Oral	Medication History , Prescribe
levalbuterolL Nebulized	Medication History , Prescribe
levalbuterolL Inhaler	Medication History , Prescribe
albuterol Oral Liquid	Medication History , Prescribe
albuterol Oral 12 hr Tab	Medication History , Prescribe
albuterol HFA Inhaler 90 mcg/actuation	Medication History , Prescribe
albuterol Continuous Nebulization	Medication History , Prescribe
albuterol Continuous Nebulization (concentrate)	Medication History , Prescribe
albuterol Nebulized (concentrate)	Medication History , Prescribe
levalbuterolL Nebulized (concentrate)	Medication History , Prescribe
albuterol AEPB Inhaler 90 mcg/actuation	Medication History , Prescribe
albuterol-ipratropium Inhaler 100 mcg-20 mcg/actuation	Medication History , Prescribe
albuterol-budesonide HFA Inhaler 90 mcg-80 mcg/actuation	Medication History , Prescribe



# Create Custom Medications & Statements (Compounds, DMEs, Therapy Prescriptions)

The screenshot shows the PCC eRx web application interface. At the top is a dark blue navigation bar with the PCC eRx logo on the left and several menu items: Rx Queue, My Settings, RxLogs, Audit Log, Administration, and Custom Medications (which is highlighted). Below the navigation bar is a white header area with the title 'Custom Medications' and a link '[Click here to go to Custom Sentences]'. The main content area is divided into two sections. The first section, 'Create a new custom medication', contains a form with a '1. Description:' text input field, a 'Route:' dropdown menu set to 'Select a route...', and two checkboxes for 'DME' and 'Compound'. Below these is a red warning message: 'Safety checking will not be done on custom items.' and a button labeled 'Add Custom First Step Item'. The second section, 'Current Custom Medications', lists two items: 'All-Purpose Nipple Ointment (APNO) Topical (Compound)' and 'Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound)', each preceded by a red 'X' icon and followed by an external link icon.

**PCC eRx** Rx Queue My Settings RxLogs Audit Log Administration **Custom Medications**

## Custom Medications

[\[Click here to go to Custom Sentences\]](#)

**Create a new custom medication**

1. Description:  Route:

☐ DME ☐ Compound

**Safety checking will not be done on custom items.**

### Current Custom Medications

- ✗ All-Purpose Nipple Ointment (APNO) Topical (Compound) [\[link\]](#)
- ✗ Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound) [\[link\]](#)

**Use the Custom Medications Tool to create:**

- ✿ **Compounds**
- ✿ **DME's not in database**
- ✿ **Speech & Occupational Therapies, etc**
- ✿ **Anything you can dream of!**

# Do you want to enter a reason to discontinue a medication?



A screenshot of a software dialog box with a light blue header and a white body. The header contains the text "Please enter a reason for deleting **Geodon**:". Below the header is a text input field with a yellow border containing the text "I actually like entering a reason for d/c'ing a medication!". At the bottom of the dialog are two buttons: "Cancel" and "Submit".

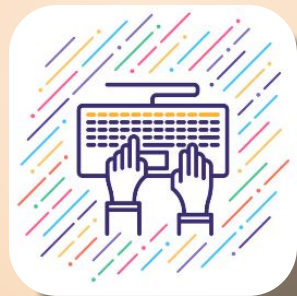
OR



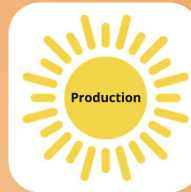
A screenshot of a software dialog box with a blue header and a white body. The header contains the text "Discontinue this medication?". Below the header are two buttons: "OK" with a green checkmark icon and "Cancel" with a red X icon.

Contact PCC Support to switch & disable  
the "reason to delete" prompt!

# Solutions for Support Issues



# Recent FDB Drug Database Updates - June 2025



Add New Med

Search Type: ☐ Quick Rx ☒ Full Product Search

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

Add Medication:

Warnings	Medication
	<a href="#">Neffy Nasal Spray 1 mg/spray (0.1 mL)</a>
	<a href="#">Neffy Nasal Spray 2 mg/spray (0.1 mL)</a>

Add custom medication:

*Relexxii now displays only appropriate options, reducing confusion at pharmacy*

*Neffy 1mg now available inside PCC eRx*

METHYLPHENIDATE (RELEXXII EXTENDED RELEASE 24 HOUR TABLET)

Qty:  to

(show all)

18 mg tablet extended release 24hr ▼

18 mg tablet extended release 24hr

27 mg tablet extended release 24hr

36 mg tablet extended release 24hr

45 mg tablet extended release 24hr

54 mg tablet extended release 24hr

63 mg tablet extended release 24hr

72 mg tablet extended release 24hr

Prescription:

Days Sup

Dispense

Number of

Date to Fill:  ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider:

Real-Time Pricing  
\$15.87 / month  
Prior Auth Not Required

# Fun with methylphenidates...



Medication: <input type="text" value="methylphenidate"/>	
Warnings	Medication
	<a href="#">methylphenidate</a> Oral
	<a href="#">methylphenidate</a> Oral ER Tab
	<a href="#">methylphenidate</a> Oral 24 hr Tab
	<a href="#">dexmethylphenidate</a> Oral
	<a href="#">dexmethylphenidate</a> Oral ER Cap (biphasic 50-50)
	<a href="#">methylphenidate</a> Oral Chewable
	<a href="#">methylphenidate</a> Oral Delayed Release
FOOD	<a href="#">methylphenidate</a> Oral ER Cap (biphasic 30-70)
FOOD	<a href="#">methylphenidate</a> Oral ER Cap (biphasic 50-50)

- **methylphenidate oral:** generic IR Ritalin
- **methylphenidate ER tab:** Metadate ER (brand off market)
- **methylphenidate 24hr tab:** Concerta/Relexxii
- **methylphenidate chewable:** Methylin chew (brand off market)
- **methylphenidate delayed release:** Jornay PM
- **methylphenidate ER biphasic 30-70:** Metadate CD 30-70
- **methylphenidate ER biphasic 50-50:** Ritalin LA 50-50
- **methylphenidate ER biphasic 40-60:** Aptensio XR 40-60 (not listed in screenshot)

“Sometimes it feels like *every* medication is on backorder!”



View known drug shortages, here:  
[accessdata.fda.gov](https://accessdata.fda.gov) & [ashp.org](https://ashp.org)



# Change Requests - How to deal with Out of Stock Messages

## Change Requests

OBLINSKY, OLIVER 936 Browning Drive Reading, VT 05062 Phone (802) 555-0170

### OUT OF STOCK

The pharmacy is out of stock of amoxicillin 400 mg/5 mL oral suspension and has requested a substitution for the prescription sent on 02/17/2023.

Bannockburn Pharmacy  
6798 Pyle Rd  
Bethesda, MD 20817


MORGAN ELLIXSON-BOYEA  
Twenty Main Street  
Winooski, VT 05404  
(802) 846-8177  
DEA # MT9445619

#### Message from Pharmacy


Amoxicillin is on long term backorder - please send alternate treatment.

Please choose one option:

☐ Keep or edit original prescription

 **amoxicillin 400 mg/5 mL oral suspension**  
10 milliliter(s) By Mouth twice daily; for 10 days  
200 Milliliter, 0 refills

☐ Approve requested substitution

 **amoxicillin 400 mg/5 mL oral suspension**  
10 milliliter(s) By Mouth twice daily; for 10 days  
200 Milliliter, 0 refills

☒ Replace with new prescription

☐ Cancel original prescription

☐ Reassign

*Optional, per-provider service level*  
*Enable your account in PCC EHR User Admin*

# Change Requests - How to deal with Out of Stock Messages

**Replacement Prescription** Original Rx: amoxicillin 400 mg/5 mL oral suspension  
10 milliliter(s) By Mouth twice daily; for 10 days  
200 Milliliter, 0 refills

amoxicillin 400 mg/5 mL oral suspension [change medication](#)

10 to mL (show all units)

Dose Form: 400 mg/5 mL suspension for reconstitution

PO (show all routes) twice daily (show all frequencies) ☐ PRN

Wt-based Dosing: 45 milligram/kilogram/dose (Weight 18.14 kg)

Prescription:

Days Supply: 10

Dispense: 200 Milliliter

Number of Refills:  ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:

***\*Different  
drug, same  
pharmacy***

**Replacement Prescription** Original Rx: amoxicillin 400 mg/5 mL oral suspension  
10 milliliter(s) By Mouth twice daily; for 10 days  
200 Milliliter, 0 refills

Add Medication:  ☒ Quick Rx ☐ Full Product Search

# Can't find FIRST Compounding Kits? Or other "common" liquid medications?




PCC eRx > Administration > Medication Search > Custom Medications

# The case of the missing 2mg/mL omeprazole suspension...

Add New Med

Add New Med (start over)

OMEPRAZOLE DELAYED RELEASE SUSPENSION 

5

 to 

mg

(show all units)

Dose Form: 

2.5 mg susp, delayed release for recon

PO

2.5 mg susp, delayed release for recon

(show all frequencies)


Wt-based Dosing: 

10 mg susp, delayed release for recon

(weight)

kg

☐ Instruction Only

Adjustments: 

Prescription:

Days Supply: 

30

Dispense: 

1

30 susp for recon, delayed rel. in a packet

Number of Refills: 

☐ PRN

Date to Fill:

Prevent Renewal Requests: 

☐

Follow up provider:

Formulary Summary

Generic, Rx, Unknown

☒ Formulary Summary

Rx Plan: 

PRO-NH\_02447

Alternatives

Alerts

Prior Auth

Copay

No formulary information available.

MIRANDA MANNING N  
Female, DOB 10/06/2006  
48 North Railroad Street  
South Barre, VT 05670  
Phone (802) 555-0107

MORGAN ELLIXSON-BOYEA  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

Yalaha Pharmacy  
8735 County Rd 48  
Yalaha, FL 34797  
Phone (352) 547-1247  
Fax (352) 547-1400  
accepts EPCS

Prilosec 2.5 mg oral suspension, delayed release  
(omeprazole magnesium)  
5 milligrams By Mouth every day  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 06/01/2024

Print

Process Now

# Indications - sending ICD-10's to the pharmacy

DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) ♥ ☐ Instruction Only

Qty:  to  5 mg capsule, ER biphasic 50-50 ▾

PO ▾ (show all routes) every morning ▾ (show all frequencies) ☐ PRN

Prescription:

Days Supply:  ☐ DAW

Dispense:  Capsule ▾

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider:

Real-Time Pricing  
\$33.01 / month  
Prior Auth Not Required

☒ Real-Time Pricing ☐ Formulary Summary Rx Plan: PRO-NY-12

Instructions to Patient:

Comments to Pharmacy:

Internal Note:

Duration: for

Indications:  Tip: Use multiple

Patient Problems & Diagnoses Show All

- Attention deficit hyperactivity disorder

Most Common Indications:





- attention-deficit hyperactivity disorder

Start Date: 06/21/2024 Stop Date: 07/20/2024 ☐ Use stop date

Review & Sign

Prescriptions

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Ready	Medication	Instructions
<input checked="" type="checkbox"/>    	<b>DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 5 mg capsule, ER biphasic 50-50 30 Capsule(s), 0 refills <input type="checkbox"/> DAW Start: 06/21/2024 Pharmacy: Yalaha Pharmacy <b>UNSIGNED</b> (Created by: MORGAN ELLIXSON-BOYEA)	1 CAPSULE(S) PO EVERY MORNING Indications: Attention deficit hyperactivity disorder <b>F90.1</b>

Links:  
Vermont PDMP

# The trouble with time-based units of measure...

**BETAMETHASONE DIPROPIONATE 0.05 % CREAM** ❤️

1 to application (show all units)

Dose Form: 0.05 % cream

Topical (show all routes) twice daily (show all frequencies) ☒ PRN skin irritation

Prescription:

Days Supply: 14

Dispense: 14 Day(s)

Number of Refills:  ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:

**Formulary Summary**  
Generic, Rx, Non-Reimbursable

*Surescripts does not allow days, weeks, or months to be used for Dispense Qty*

**HANNA HERSHEY**  
Female, DOB 06/11/2011  
570 A Main Street  
Cabot, VT 05647  
Phone (802) 555-0140

**MORGAN ELLIXSON-BOYEA**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**betamethasone dipropionate 0.05 % topical cream**  
1 application Topical twice daily PRN skin irritation  
14 Day(s), 0 Refills  
Days Supply: 14  
Written Date: 06/21/2024

Print

Test Case:

Process Now

**Time-based dispense units are not allowed in ePrescribing.**



# SPI errors & your prescribing locations

**ABIGAIL ADDINGTON**  
Female, DOB 04/26/2013  
730 Grandview Drive  
Saint Albans Bay, VT 05481  
Phone (802) 555-0191

**MORGAN ELLIXSON-BOYEA**  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**amoxicillin 400 mg/5 mL oral suspension**  
5 milliliter(s) By Mouth twice daily; for 10 days  
100 Milliliter, 0 Refills  
Days Supply: 10  
Written Date: 06/02/2023

Print ▼

Test Case: ▼

Process Now

**Provider does not have a SPI to use for the current location.**

**Edit User Account** Morgan Ellixson-Boyea Username: morgan

Account Information Role Assignment PCC eRx

**PCC eRx Account**  
☐ Disabled  
☒ Enabled

**PCC eRx Prescriber Role**  
☐ Non-Clinical Staff  
☐ Clinical Staff  
☐ Provider Agent  
☐ Mid-Level Provider  
☒ Provider

Provider can create and send prescriptions with their own provider credentials (example: MD).

**Provider and Mid-Level Provider Information**

Prescribing Locations  
Default Prescribing Location

☒ Electronic Renewal Request  
☒ EPCS (Provides access to  
☒ Electronic Change Request

**Additional PCC eRx Roles**  
☒ Reports (Provides access  
☒ Administration (Provides access to PCC eRx configuration.)

Burlington Peds - Flu Clinic, Burlington Peds - New North End, Burlington Peds - Old North End  
☒ All Locations  
☐ None  
☒ Burlington Peds - Flu Clinic  
☒ Burlington Peds - New North End  
☒ Burlington Peds - Old North End  
☒ Lake Champlain Pediatrics  
☒ Lake Champlain Telehealth  
☒ Winooski Pediatrics

**Provider not enabled to prescribe for telehealth location**

Cancel Save

# SPI errors & your prescribing locations

## Phone Note

### Encounter Details

Date of Service: 06/02/23

Provider of Service: Test ProviderOne, M.D. ▼

Encounter Location: select an encounter location ▼

## Portal Message

### Encounter Details

Date of Service:

Provider of Service: select a provider of service ▼

Encounter Location: select an encounter location ▼

**ABIGAIL ADDINGTON**  
Female, DOB 04/26/2013  
730 Grandview Drive  
Saint Albans Bay, VT 05481  
Phone (802) 555-0191

**MORGAN ELLIXSON-BOYEA**  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**amoxicillin 400 mg/5 mL oral suspension**  
5 milliliter(s) By Mouth twice daily; for 10 days  
100 Milliliter, 0 Refills  
Days Supply: 10  
Written Date: 06/02/2023


Print ▼

Test Case: ▼

Process Now


**Provider does not have a SPI to use for the current location.**

# Amazon Pharmacy: Legend Rx and CIII-CV only

Pharmacies				
Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>  Amazon Pharmacy	42-10 43rd Ave, Sunnyside, NY 11104	Retail, Accepts EPCS	(718) 786-0707	(718) 786-0709
<input type="button" value="Add Pharmacy"/>				

New  
Refill  
Change  
Cancel  
ControlledSubstance



 **Delivered**  
Today at 8:59 AM, Springdale, AR

# This Week at UC 2025

## Let's Talk about PCC eRx!

Friday 7/18

***Are You ePrescribing Like it's 2025?***  
***(Review of New Features, Roadmap, & More!)***

With Morgan Ellixson-Boyea, CPhT, CSPO  
Emerald I @ 1015am EST

***eRx Walk-in Clinic***

Hosted by eRx Team  
Diamond II @ 115pm EST

Join us for our  
next monthly  
eRx drop-in!

Thursday  
August 27th  
1230-230pm EDT



# Let's talk about PCC eRx!



*Please fill out the course survey in the UC 2025 app!*