Are You Sharing Data Like It's 2025?

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Q&A

- Scan the QR code, or
- Go to <u>slido.com</u> and enter the code 2098185
- Select "Are You Sharing Data Like It's 2025?"
- Submit questions
- We'll answer at the end





Course Objectives



Identify the various options for sharing clinical data



Understand the use cases for each data sharing option



Know how to get your practice started with the various methods of exchange





Course Overview

Single-patient, EHR-based offerings



Direct Secure Messaging



Chart Export



Clinical Document Exchange



Bidirectional Immunizations



Population-level, backend offerings













What is it?

Direct Secure Messaging (DSM) is really secure email meant for the exchange of health information.







Why would I use this solution?





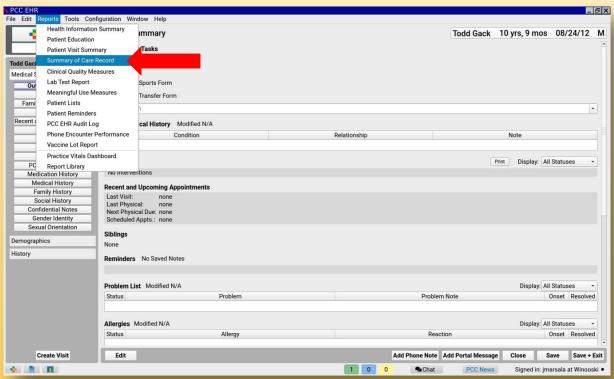






How does it work?

Sending a Direct Secure Message in PCC EHR

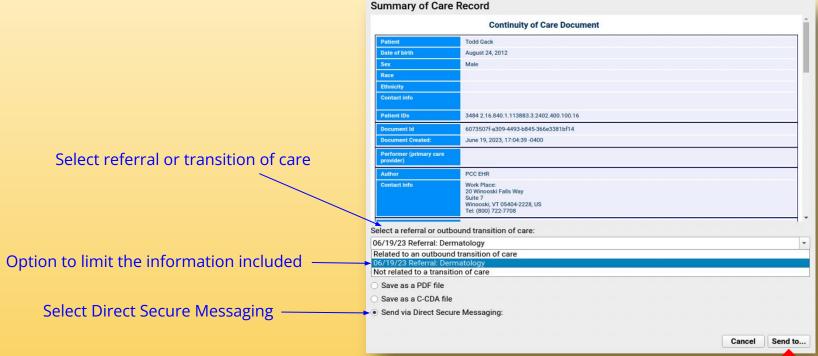






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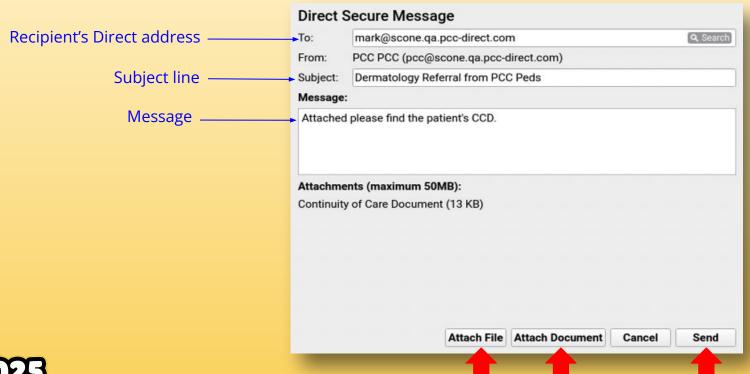






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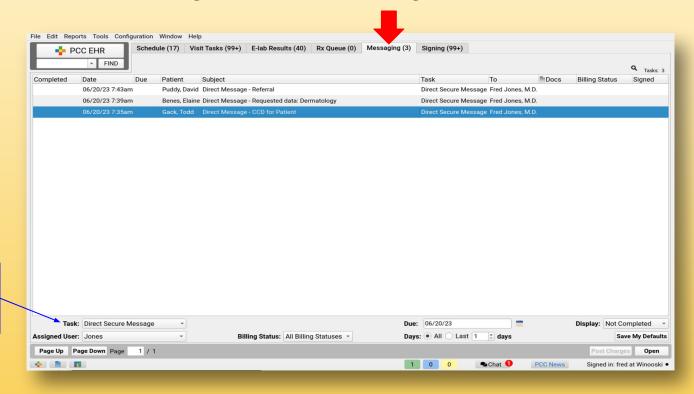






How does it work?

Receiving a Direct Secure Message in PCC EHR





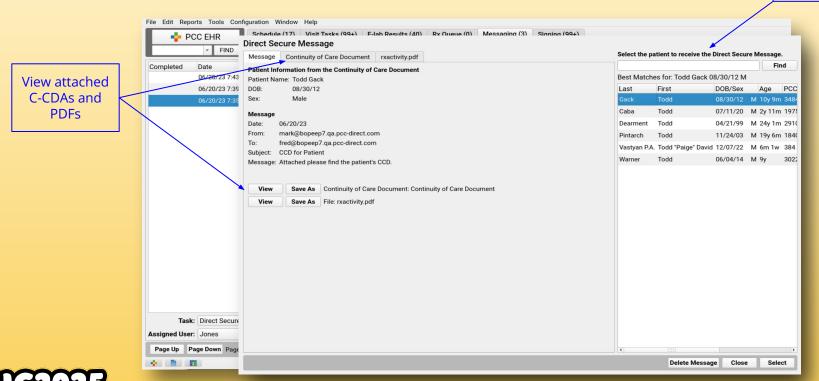
Use the task filter to easily find messages.



How does it work?

Add the message to the patient's chart

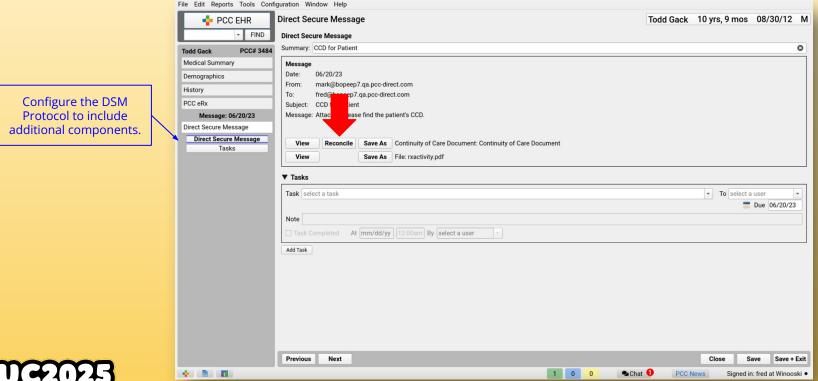
Receiving a Direct Secure Message in PCC EHR





How does it work?

Receiving a Direct Secure Message in PCC EHR

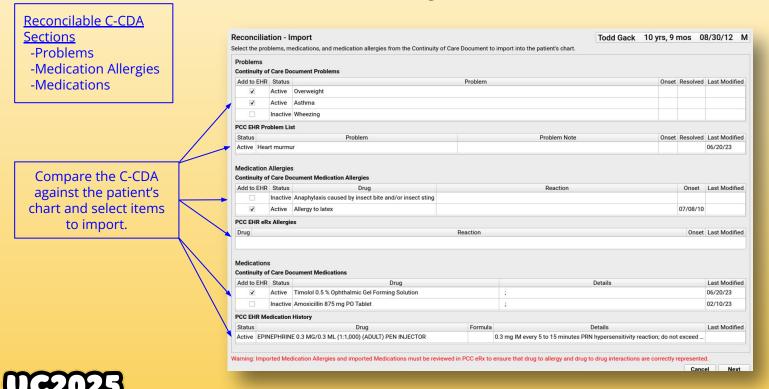






How does it work?

Reconciling a C-CDA in PCC EHR





How do I get started?

Check with the healthcare organizations you exchange with to confirm that they have Direct addresses

Contact your Client Advocate and express your interest

An implementation specialist will provide training and onboard your practice.





What is it?

A framework that provides a way for an organization to

- Query another organization for a particular patient
- Learn what clinical documents are available for the patient
- Retrieve the documents





What is it?

Initiator



You can retrieve documents from other organizations.

Responder



Other organizations can retrieve documents from you.

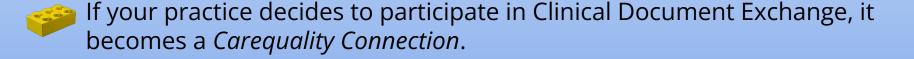




What is it?

carequality





Documents are shared directly and securely between organizations.





Why would I use this solution?



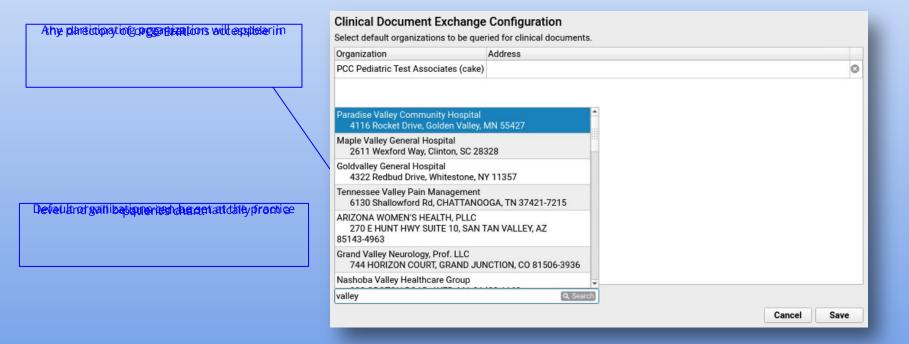
- Check for and retrieve records from an organization that treated your patient (e.g., Discharge summary from the hospital)
- Make your patients' Summary of Care document available for retrieval by authorized healthcare organizations





How does it work?

Initiator Role





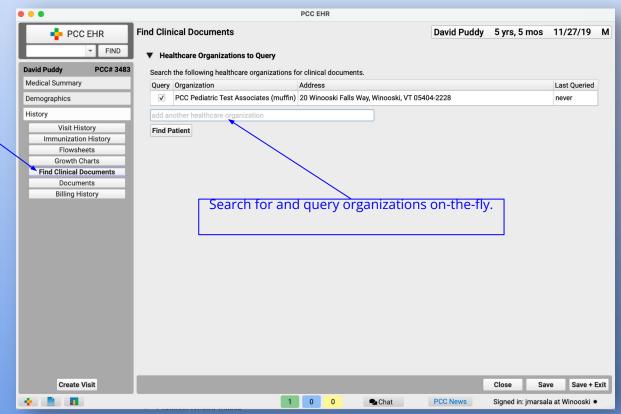


How does it work?

Navigate to History and then the Find Clinical Documents

component.

Initiator Role







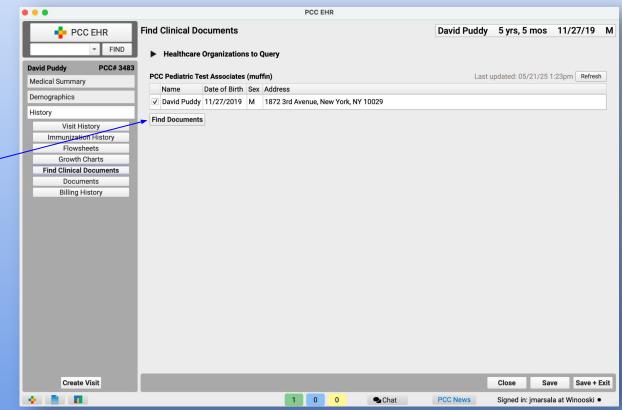
How does it work?

Confirm the patient

match then proceed

to Find Documents.

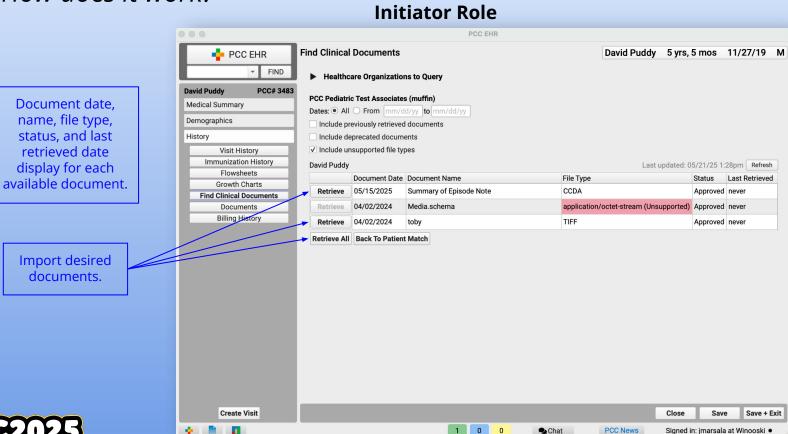








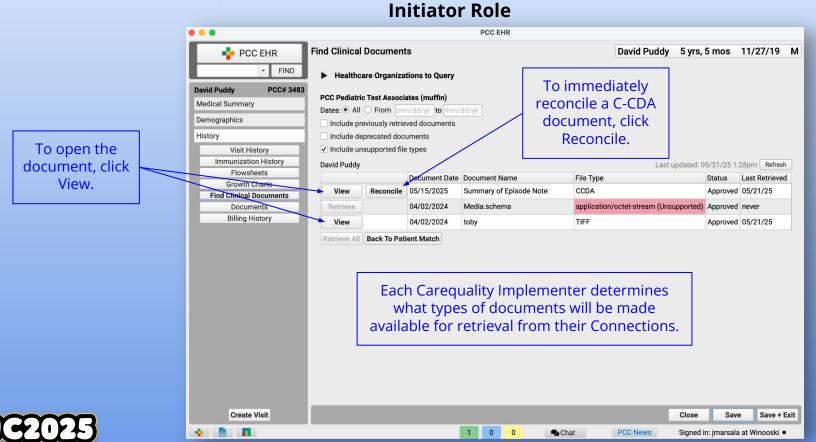
How does it work?







How does it work?





How does it work?

One **Summary of Care (CCD)** document per patient is available for retrieval (when

patient consent is set to Yes).

When changes occur to a patient's record, an updated copy is made available for retrieval.

PCC EHR does this automatically!

Responder Role







How do I get started?

https://carequality.org/active-sites-search/

Find out if your exchange partners are active with Carequality.









How do I get started?



Contact your Client Advocate and express your interest

An implementation specialist will provide training and onboard your practice





What is it?

A tool within PCC EHR that allows you to export a whole patient chart into a password-protected encrypted file







Why would I use this solution?





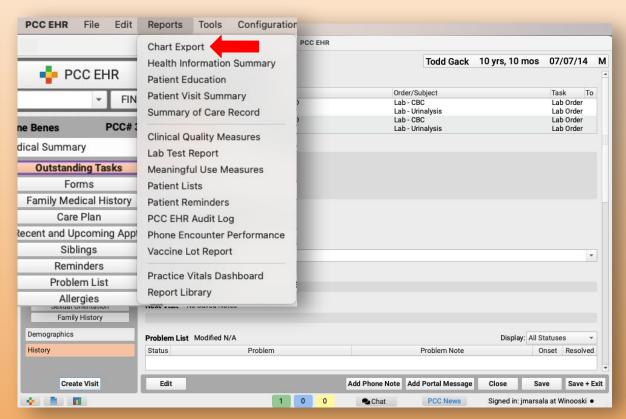


Insurance chart audits





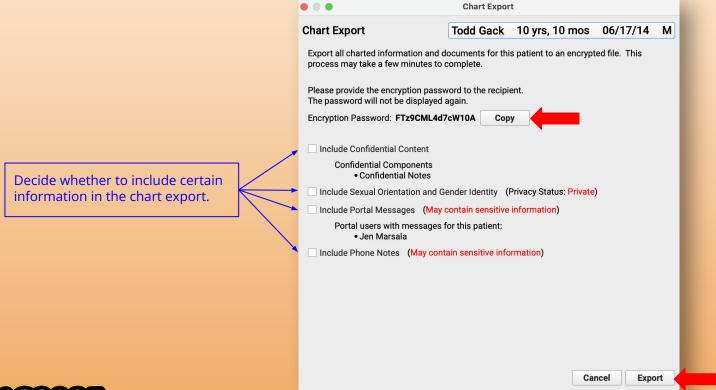
How does it work?







How does it work?

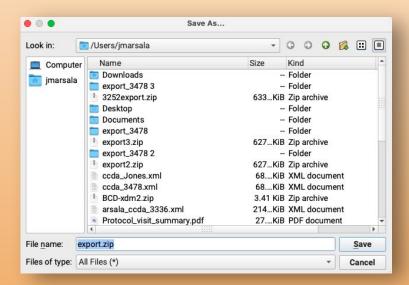






How does it work?

Save the export to the workstation and then share the file with the recipient.



The recipient uses the encryption password to access the export.

Please enter the password for "export.zip".

Password:

Cancel

OK





How does it work?

The export contains all data from the patient's chart.

File formats include CSV, HTML, PDF, and XML.

The encounters folder contains html files of the patient's Visit Summaries.

Name	Date Modified	Size	Kind
billing_diagnoses.csv	Today at 10:55 AM	695 bytes	CSV Document
ccda_3478.xml	Today at 10:55 AM	69 KB	XML document
chart.html	Today at 10:55 AM	14 KB	HTML text
chart.pdf	Today at 10:55 AM	41 KB	PDF Document
demographics.csv	Today at 10:55 AM	1 KB	CSV Document
diagnoses.csv	Today at 10:55 AM	222 bytes	CSV Document
documents.csv	Today at 10:55 AM	108 bytes	CSV Document
encounters	Today at 10:55 AM		Folder
ehrreportstyle.css	Today at 10:55 AM	594 bytes	Text Document
PHONE_03-25-2024_9816.html	Today at 10:55 AM	5 KB	HTML text
VISIT_03-20-2024_9744.html	Today at 10:55 AM	31 KB	HTML text
VISIT_03-21-2024_9739.html	Today at 10:55 AM	5 KB	HTML text
VISIT_04-10-2024_9745.html	Today at 10:55 AM	3 KB	HTML text
webfonts.css	Today at 10:55 AM	757 KB	Text Document
encounters.csv	Today at 10:55 AM	493 bytes	CSV Document
familyhistory.csv	Today at 10:55 AM	226 bytes	CSV Document
immunizations.csv	Today at 10:55 AM	2 KB	CSV Document
immunizations.pdf	Today at 10:55 AM	16 KB	PDF Document
medallergies.csv	Today at 10:55 AM	182 bytes	CSV Document
medications.csv	Today at 10:55 AM	360 bytes	CSV Document
notes.csv	Today at 10:55 AM	252 bytes	CSV Document
ordernotes.csv	Today at 10:55 AM	608 bytes	CSV Document
prescriptions.csv	Today at 10:55 AM	284 bytes	CSV Document
problems.csv	Today at 10:55 AM	426 bytes	CSV Document
README.txt	Today at 10:55 AM	88 bytes	Plain Text
results.csv	Today at 10:55 AM	854 bytes	CSV Document
smokingstatus.csv	Today at 10:55 AM	114 bytes	CSV Document
vitals.csv	Today at 10:55 AM	497 bytes	CSV Document





How do I get started?

Visit learn.pcc.com to learn more about the tool

- Carefully consider who should have Chart Export permissions at your practice
- Chart Export permissions can be granted through User Administration





Bidirectional Immunizations

What is it?

The ability to



submit your patients' immunization data to your immunization registry and

retrieve immunization data from your immunization registry and import it into your patient's chart in PCC EHR

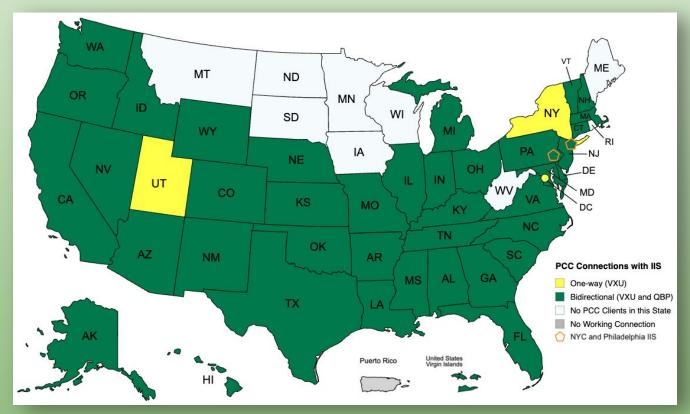




Bidirectional Immunizations

What is it?

PCC's Immunization Registry Connections







Bidirectional Immunizations

Why would I use this solution?

Submission



Electronically submit immunization data to your registry

Retrieval



Verify your new patient's vaccine history and import the data into PCC EHR



Check to see if your patient received any vaccinations outside of your practice





How does it work?

Submission

- Automated triggers in PCC EHR submit patient immunization data to the immunization registry
- Submission models are custom for registry jurisdictions (timing, supported trigger interactions)
- Proper immunization configuration is key (CVX, VFC, NDC)

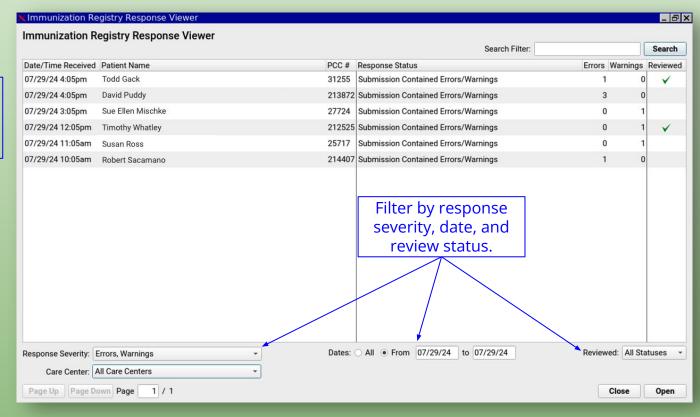




How does it work?

Submission

Some registries return responses that can be viewed in PCC EHR.

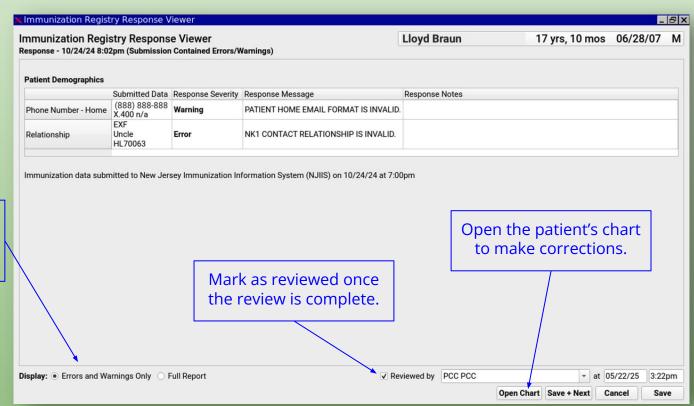






How does it work?

Submission





View only Errors and

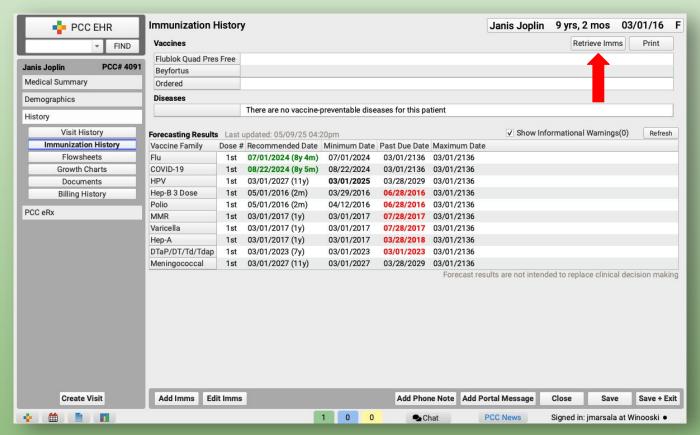
Warnings or the

registry's full response.



How does it work?

Retrieval



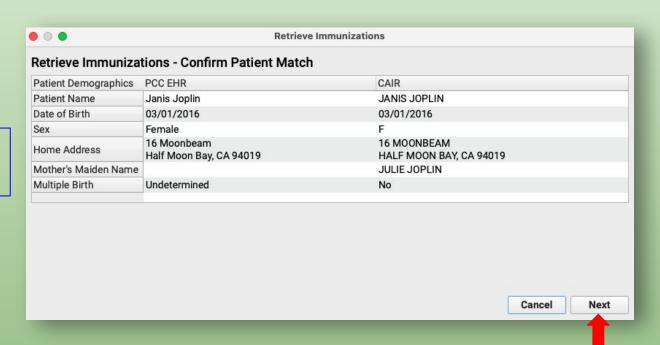




How does it work?

Retrieval

Confirm the patient match before proceeding.

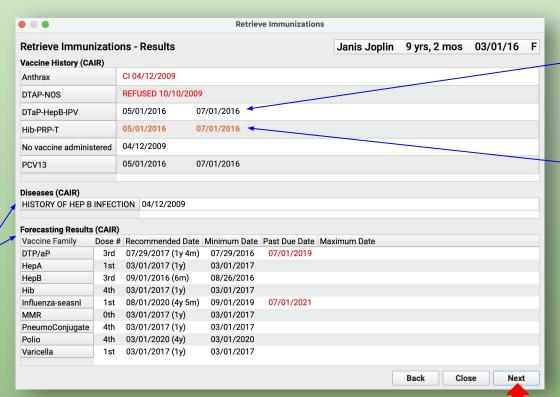






How does it work?

Retrieval



Black dates are in the patient's Imms History in PCC EHR already.

Orange dates are *not* in the patient's Imms History in PCC EHR yet.

Some registries provide diseases and forecasting results.





How does it work?

Retrieval

Retrieve Immunizations

Retrieve Immunizations - Import Janis Joplin 9 yrs, 2 mos 03/01/16 F Selected immunizations will be added to the patient's Immunization History. ✓ Hib-PRP-T (CVX 48) as Hib-PRP-T Select which dates to √ 05/01/2016 import into the ✓ 07/01/2016 patient's Immunization Anthrax (CVX 24) - Not configured in PCC EHR History. Vaccines that have not 04/12/2009 Contraindicated (Lot#: wxyz) been configured in PCC DTAP-NOS (CVX 107) - Not configured in PCC EHR EHR cannot be 10/10/2009 Refused (Lot#: abc1234) imported. Back Close Import





How do I get started?



Contact your Client Advocate and express your interest

An implementation specialist will reach out with more information about the steps to onboard your practice





How Else Does PCC Keep You Connected?



Besides the interactive features, PCC supports the automated integration of your data with a variety of care delivery partners, depending on your needs.



These integrations are handled as individual projects, and generally involve PCC working directly with personnel from external organizations in order to establish connectivity and data exchange methods that meet the needs of the specific use case.









Provider networks (CIN, ACO, IPN, etc.)





Public Health Reporting





Certain state Departments of Health support automated reporting of specific results, such as Lead and COVID.



These integrations are fairly non-standard, and can vary widely depending on state capacities.



If your state supports an automated/integrated reporting option like this, you can request that PCC work with them to get it set up. We will address these requests based on the compatibility and engagement of the state DOH.





Public Health Reporting

Existing integrations include:



Lead reporting

MI, IL, NH, AZ, OH



COVID reporting

OH, IL, MN, OK







Health Information Exchange (HIE)



PCC assists in integrating customer data with a number of Health Information Exchanges (HIEs) around the country.



These integrations typically take the form of outbound demographic and clinical document (HL7 CCDA) feeds that automatically propagate EHR data to the HIE.



Many HIEs are also Carequality Connections (either directly or via eHealth Exchange), in which case PCC users can retrieve data from them with CDE.





Provider Networks (CIN, ACO, IPN, etc.)



PCC works with various provider networks to help providers share data for purposes like care coordination and clinical quality measures tracking.



Depending on the needs of a network and its constituent practices, the specifics of data integration can vary, sometimes requiring custom exports or even read-only remote database access agreements.





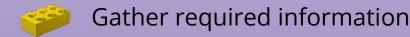
How do I get started?



Access the Interoperability Request Form

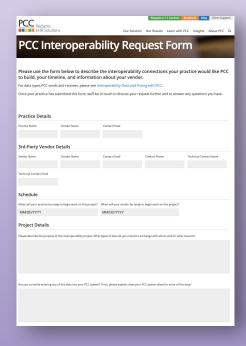
https://www.pcc.com/interoperability/request/

Password: interop!PCC





Complete and submit the Request Form







Please fill out the course survey in the app





Q&A

