

#### PCC eRx: A Year in Review













#### **PCC eRx: A Year in Review**



- ★ Choose preferred status behavior when adding new pharmacies to patient charts
- **©** Copy pharmacies across siblings
- **Create custom nicknames for your pharmacies**

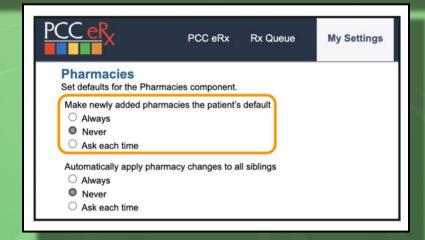




### New & Improved Pharmacies Component Default Pharmacy Settings



Pharmacy	Address	Туре	Phone	Fax
Default pharmacy				
Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
Additional pharmacies				
Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904







#### Adding a new Pharmacy - Ask Each Time



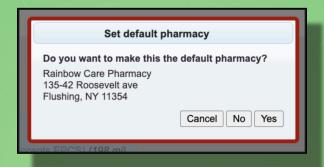
Pharmaci	es							
	Pharmacy	Address	Туре	Phone	Fax			
Default phar	macy							
<b>O</b>	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904			
Additional pl	armacies							
<b>•</b>	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332			
	ar Zip Code:							
	t ZIP code: (05062) ce ZIP code: (05404)							
Search: ra	inbow  rted by distance from zip code 05062  best results —			PCC	<u>e</u> Rx	PCC eRx	Rx Queue	My Settings
. ja . ja . ja . ja . ja . ja . ja . ja	CVS/pharmacy #4823 - 3403 RAM WINN DIXIE #0442 - 3331 RAINBO WALGREENS DRUG STORE #077 Publix #1476 Rainbow Landing - 12 additional results - Bainbow Care Pharmacy - 135-42   CVS/pharmacy #5955 - 2 RAINBO	ow Dr Rainbow City AL 35906 (Retail, Accepts EPCS) (971 m) BOW DR. (CORNER OF SUTTON BRIDGE ROAD) RAINBOW CI DW DRIVE RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (97: 16 – 3434 RAINBOW DR (RT 25 (RAINBOW DR) & HWY 77 (GR. 28 WEST GRAND AVENUE (GRAND AVE (SR 77) & RAINBOW D ROOSevelt ave Flushing NY 11354 (Retail, SupportsDigitalSignatun W PLZ MANNINGTON WV 26582 (Retail, Accepts EPCS) (485 m) Rainbow Dr, Suite #1 West Liberty IA 52776 (Retail, Accepts EPC	Set of Mak		Pharmacies component. pharmacies the patient's d	efault		
				0	omatically apply Always Never Ask each time	pharmacy changes to all s	siblings	





#### Adding a new Pharmacy - Ask Each Time





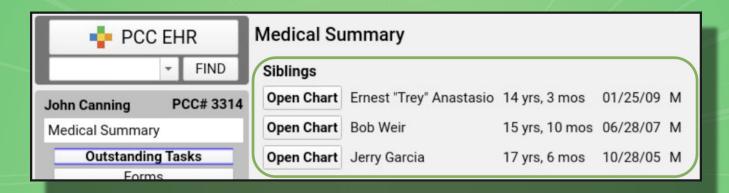
Pharma	Pharmacies											
	Pharmacy	Address	Туре	Phone	Fax							
Default ph	Default pharmacy											
	Rainbow Care Pharmacy	135-42 Roosevelt ave, Flushing, NY 11354	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 886-5899	(718) 886-8399							
Additional	Additional pharmacies											
O t	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904							
O t	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332							
Add Pha	Add Pharmacy											





#### **Share Pharmacies Across Siblings**





PCC eRx	PCC eRx	Rx Queue	My Settings
Pharmacies			
Set defaults for the Pha	rmacies component.		
Make newly added pha	armacies the patient's	s default	
O Always	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
<ul><li>Never</li></ul>			
<ul> <li>Ask each time</li> </ul>			
Automatically apply ph	armacy changes to a	Il siblings	
O Always	, , , , , ,		
O Never			
O Ask each time		J	

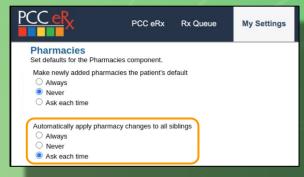




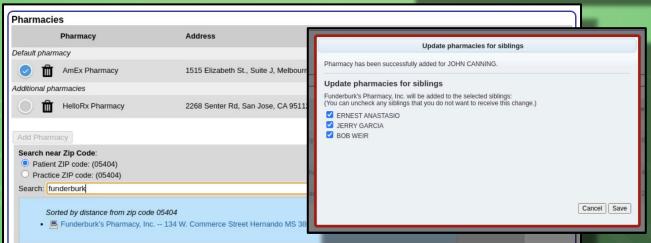
#### **Share Pharmacies Across Siblings - Ask Each Time**



♣ PCC EHR	Medical Su	ımmary			
→ FIND	Siblings				
John Canning PCC# 3314	Open Chart	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	М
Medical Summary	Open Chart	Bob Weir	15 yrs, 10 mos	06/28/07	М
Outstanding Tasks Forms	Open Chart	Jerry Garcia	17 yrs, 6 mos	10/28/05	М





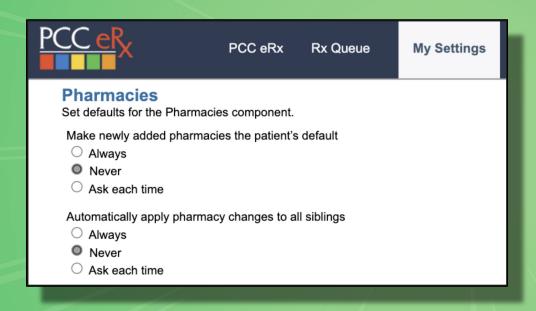






#### **Pharmacies Component Configuration Options**





- Per User Permission
- PCC eRx > My Settings > Pharmacies
- ★ By default all users will be set to "Never"





## Add Custom Search Terms or Nicknames to any Pharmacy



		Nicknames ble nicknames for pharmacies. Nicknames appear in the the Ph	narmacies component and ir	n search results.		
Pharma	cy sea	arch:		Cancel		
Curre	ent p	pharmacy nicknames				
Delete	Edit	Pharmacy Name & Address	Nickname	Created By	Created Datetime	Admin Comment
×		CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784	Across from Hospital	MORGAN ELLIXSON- BOYEA	2023-05-16 04:53pm	
×		Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797	Next to the train station!	PCC PCC	2022-11-16 10:15am	

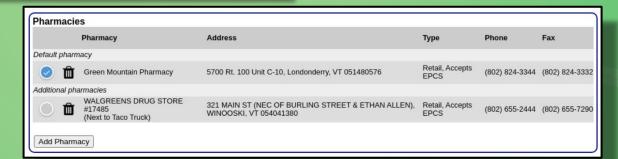




### Add Custom Search Terms or Nicknames to any Pharmacy



Add Pha	аттасу
O Pati	near Zip Code: ient ZIP code: (05062) ctice ZIP code: (05404)
Search:	taco Cancel
	Sorted by distance from zip code 05404  best results  WALGREENS DRUG STORE #17485 (Next to Taco Truck) 321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN) WINOOSKI VT 05404-1380 (Retail, Accepts EPCS) (0 mi)







#### **PCC eRx: A Year in Review**

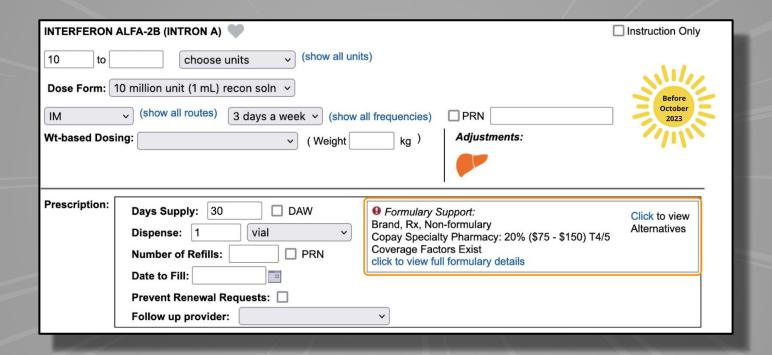


- ♦ View accurate and up-to-date prescription benefits while you prescribe (RTPB & ODF)
- See when an item in Medication History has an active prescription
- Specify which prescriptions to send a cancel message for
- Reroute prescriptions to a different pharmacy with one click





#### A trip back in time... Original Formulary Support in PCC eRx







# Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)



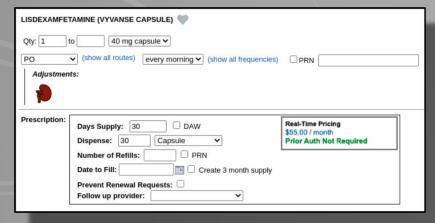
LISDEXAMFE	TAMINE (VYVANSE CAPSULE)							
47.	to 40 mg capsule v (show all routes) every morning v (show all frequencies) tas:	□PR	SN					
Prescription:	Days Supply: 30 DAW Dispense: 30 Capsule  Number of Refills: PRN Date to Fill: Create 3 month supply	\$55.00	ime Pricing ) / month Auth Not Required					
	Prevent Renewal Requests:		■ Real-Time Pricing ○ Formulary Su	ummary				
	Follow up provider:		Alternatives	Alerts	Prior Auth	Pharmacy	Price	
_			METHYLPHENID CAP 30MG 30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
			AMPHET/DEXTR CAP 25MG ER 30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
			DEXMETHYLPHE CAP 20MG ER 30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
			ATOMOXETINE CAP 40MG 30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select
			CLONIDINE TAB 0.1MG ER 30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select





# Real Time Prescription Benefit Service and On-Demand Formulary (RTPB & ODF)



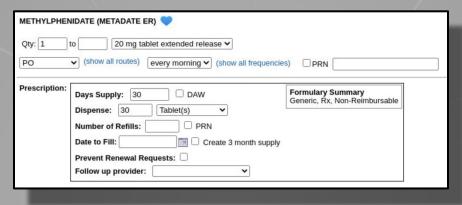


■ Real-Time Pricing ○ Formulary Summary										
Alternatives	Alerts	Prior Auth	Pharmacy	Price						
METHYLPHENID CAP 30MG										
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select					
AMPHET/DEXTR CAP 25MG ER										
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select					
DEXMETHYLPHE CAP 20MG ER										
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select					
ATOMOXETINE CAP 40MG										
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select					
CLONIDINE TAB 0.1MG ER										
30 Capsule, 30 Days		Not Required	Retail	\$8.00 / month	Select					

- Coverage & results provided from PBMs via Surescripts > PCC eRx
- **☆** Little to no pricing guidance? May be due to a common payor not participating
- **☆** Want to contact non-participating payors? PCC has a letter template you can use
- sues with selecting alternatives? Fix was delivered in June!



# Available when you need it: On-Demand Formulary (ODF)



Alternatives	Alerts	Prior Auth	Сорау					
methylphenidate 10 mg tablet Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select				
methylphenidate 20 mg tablet Generic, Rx Preferred Level 2	9		Retail: Tier 1/1	Select				
methylphenidate 5 mg tablet Generic, Rx Preferred Level 2	9		Retail: Tier 1/1	Select				
methylphenidate ER 18 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	θ		Retail: Tier 1/1	Select				
methylphenidate ER 27 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select				
methylphenidate ER 36 mg tablet,extended release 24 hr Generic, Rx Preferred Level 2	0		Retail: Tier 1/1	Select				







# Identify Active Prescriptions at a Glance in Medication History



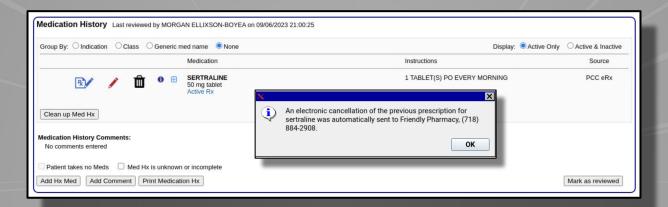
Medicatio	n History	Medicatio	n Histor	y not	yet rev	viewed	Last updated by MOF	RGAN ELLIXSON-BOYEA	A on 09/06/2023 16:09:
Group By:	OIndication	Class	○ Ger	neric m	ned nar	me None		Display:   Active Only	OActive & Inactive
						Medication	Instructions		Source
	R	8	Û	0	<b></b>	METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO EVERY MORNING		Patient
	R	1	Û	0	<b></b>	METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO EVERY MORNING		Patient
	R	1	Ô	0	<b>H</b>	METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50 3 month supply Active Rx	1 CAPSULE(S) PO EVERY MORNING		PCC eRx
R.	R	1	Û	0	<b>H</b>	METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE) 10 mg capsule,ER biphasic 50-50 (Ritalin LA) 3 month supply	1 CAPSULE(S) PO EVERY MORNING		PCC eRx
Clean up	Med Hx								
	History Com ents entered	ments:							
Patient ta	kes no Meds	☐ Med	Hx is un	known	or inc	omplete			
Add Hx Me	_		Print Me						Mark as reviewed

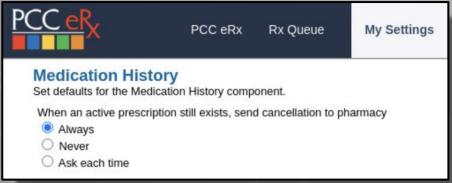




#### Specify which prescriptions to send a <u>cancel message</u> for







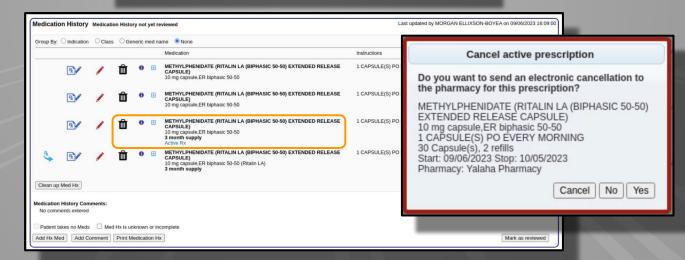
- **Per User Permission**
- ✿ PCC eRx > My Settings > Medication History
- By default all users will be set to "Always"



### Specify which prescriptions to send a <u>cancel message</u> for (Ask each time)



PCC eRx	PCC eRx	Rx Queue	My Settings								
Medication History Set defaults for the Medication History component.											
When an active prescri Always Never	When an active prescription still exists, send cancellation to pharmacy  Always										
Ask each time											







## Use *Resend* to re-route prescriptions to a different pharmacy with one click



Review & Sign		
Prescriptions Group By: Olndication OClass OGer	neric med name   None	
Ready	Medication	Instructions
Resend 🛍 🕕	AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) 20 mg capsule, extended release 24hr 30 Capsule(s), 0 refills 3 month supply Dates to Fill: 09/06/2023 11/05/2023 11/05/2023 Pharmacy: Friendly Pharmacy eRx: 09/06/2023 17:07:41  (Prescribed by: MORGAN ELLIXSON-BOYEA)	1 CAPSULE(S) PO EVERY MORNING
Links: Ohio Drug Monitoring Program Phish Tour	Netrotions	
Finalize Prescriptions Print Medication	1 Instructions	





## Use *Resend* to re-route prescriptions to a different pharmacy with one click



	y edits that are needed, including selecting a new pharmacy, and click <b>Process Now</b> to cancel hal prescription and send a new prescription.		BROOK BOWMAN Female, DOB 10/15/2007
AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)			73 Tanglewood Lyndon, VT 05849 Phone (802) 555-0105
Qty: 1 to 20 mg capsule,extended release 24hr ✓  PO ✓ (show all routes) every morning ✓ (show all frequence)  Adjustments:	es) PRN		MORGAN ELLIXSON-BOYEA Winooski Pediatrics Winooski, VT 05404 Phone (802) 846-8177 DEA # MT9445619
Prescription: Days Supply: 30 DAW Dispense: 30 Capsule(s)	Real-Time Pricing \$10.00 / month Prior Auth Not Required	-	Friendly Pharmacy 1654 ST.NICHOLAS AVENUE 1654 ST.NICHOLAS AVENUE 1654 VORK, NY 10040 1670 Phone (212) 568-4000 1670 (212) 568-4752 1670 Phone (212) 568-1752 1670 Phone (212)
Number of Refills:  Date to Fill #1:   09/06/2023   2	ply		dextroamphetamine-amphetamine ER 20 mg 24hr capsule_extend release (Adderall XR)  1 capsule(s) By Mouth every morning 30 Capsule(s), 0 Refills 10 Days Supply: 0 Days Suppl
			Process Now

Select a new destination pharmacy

- OR -

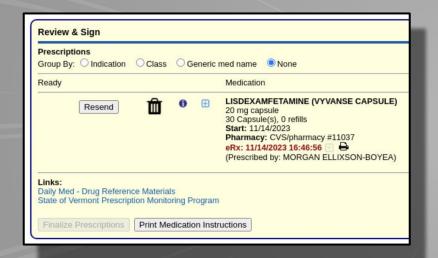
Adjust current prescription & send back to the same pharmacy!





### Use *Resend* to re-route prescriptions to a different pharmacy with one click





Resend:
Only when you want to!

- Resend button will automatically display for ALL prescriptions
- **Does not indicate there was an issue** with a recent prescription
- **☆** Use Resend to:
  - A) edit prescription and send back to original pharmacy
  - B) switch to a different pharmacy
- ★ Will automatically delete original rx > send cancellation to the pharmacy > display history in Review & Sign
- Subsequent Rx will also show option to Resend
- Only available for 7 days!





### PCC eRx: A Year in Review Other Important Improvements & Bug Fixes

- Minimum commercial package size suggested for liquids and drops
- **Only show safety alerts for** *active* **diagnoses and medications**
- Off-market medications? No Problem!
- No more trouble with Patient Takes No Medications button
- Ordering Provider saves and sends properly for all prescriptions
- **☆** Weight-based Dosing for Augmentin & Bactrim fixed (again!)







#### Additional Improvements & Bug Fixes - PCC eRx

- Improved logic and display when you delete a prescription or discontinue a medication
- **Edits** to historic medications carry over when you renew with the blue swish
- **Dispense quantity carried forward as expected with renewed entries**
- Improved logic to decide when a unique row gets created in Medication History in PCC eRx
- **✿** Better handling of stop dates and auto-expiration in PCC eRx and PCC EHR
- **Fewer opportunities for Start Date errors on new prescriptions**
- One-time only prescriptions automatically become inactive after one day in Medication History
- **☆** Clearer view into prescribing activity on an eRx encounter with improved Reconciliation History
- See patient instructions when viewing prescriptions linked to a historic medication





#### Additional Improvements & Bug Fixes - PCC eRx

#### **controlled Substances & EPCS:**

- Prescribe controlled substances without running into unexpected future stop date or days supply limit errors
- Identify 3-month supply prescriptions at-a-glance in Medication History with a "3 month supply" label
- DEA number now correctly displays on printed prescriptions

#### Assorted Favorites Issues:

- Deleting a favorite from My Settings yielded an endless deleting experience
- Favorites saved with custom dispense quantities not respected at time of prescribing
- Asynchronous error when creating a favorite from a Pending Rx
- Favorites: 3 month supply & DAW status now properly display





#### Additional Improvements & Bug Fixes - PCC eRx

- **Practice location zip code accurately used in pharmacy search**
- Create custom search terms for your preferred nebulizers, medications, and more
- ♦ Various logs incorrectly displayed "ampoule" as unit of measure instead of intended designation of 'each'
- Removed access for Non-Clinical staff to be able to renew prescriptions w/ blue swish
- ♣ Utilize smarter dispense quantity logic on prescriptions that reference "both" eyes, ears, or nostrils
- **Transmit more appropriate NDC's for brand and generic prescriptions**
- Say goodbye to issues with Albuterol HFA inhalers
- mproper truncation of dispense quantity at the decimal value (think: albuterol inhalers)





#### What's Next for PCC eRx?







#### What's Next for PCC eRx?





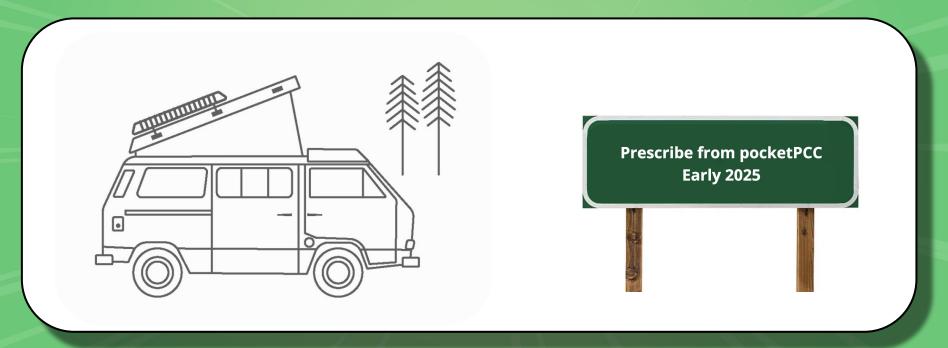






## Arriving ahead of schedule: Prescribing from pocketPCC









### Coming soon to a phone near you! Prescribing from pocketPCC







- Send both legend & EPCS prescriptions!
- Will require use of hard token for EPCS
- All eRx data syncs back to PCC EHR
- Printing disabled via phone
- **Expected arrival: early 2025**

Note: All images and specifications subject to change.

Very early prototype!

### What's Next for PCC eRx?













#### **Prior Authorization - Current Experience**

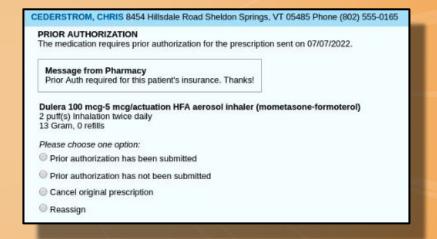


AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)		
		☐ Instruction Only
Qty: 1	10 mg capsule,extended release 24hr v	
РО	√ (show all routes)	ncies)
□PRN		
Adjustmen	its:	
Prescription:	Days Supply: 30 DAW	Real-Time Pricing 9
	Dispense: 30 Capsule(s) V	Covered with restrictions Prior Auth Required
	Number of Refills: PRN	
	Date to Fill: Create 3 month supply	
	Prevent Renewal Requests:	
	Follow up provider:	







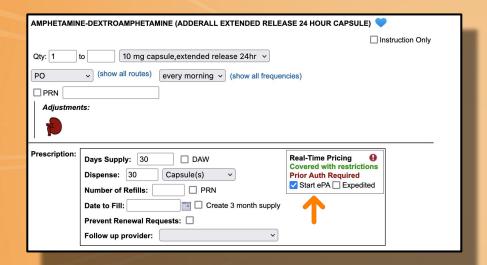






### What's Next for PCC eRx: Electronic Prior Authorization





- **☆** Work on ePA began in December 2023
- Partnership through Surescripts
- PCC EHR Release Date TBD
- **☆** Feedback requested!

Prescription	History			
	Start/Stop 05/30/2024 06/28/2024	Prescription Relexxii 36 mg tablet extended release 24hr (methylphenidate HCI) Schedule II 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s)	Prescriber/Agent MORGAN ELLIXSON-BOYEA	Rx Details SN: 35 ePrescribed Brooklyn @ Gates Pharmacy
		Prior Authorization: Start ePA		Page: 1





### What's Next for PCC eRx: Electronic Prior Authorization





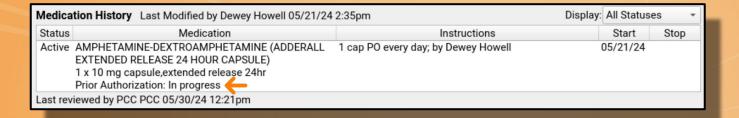
View status of Prior Auth inside PCC eRx!







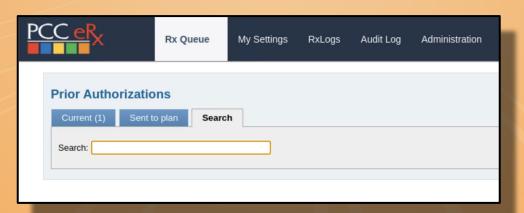
### What's Next for PCC eRx: Electronic Prior Authorization



### View status of patient-specific Prior Auth in PCC EHR Medication History & Patient Portal

And search for any Prior Auth from Rx Queue!







Sign Out My Kid's Chart Settings  Welcome Morgan Ellixson-Boyea
Medications
Active
Adderall (10 mg Sustained Release 24 hour Capsule)
1 x 10 mg capsule extended release 24hr Instructions: 1 Sustained Release 24 hour Capsule By Mouth every day Start: 05/21/24 Prior Authorization: In progress
Allergies
None
Problem List
None
Immunizations
None

### What's Next for PCC eRx: Electronic Prior Authorization



ABINGDON, PERSEUS	
LU mg capsule, extended release 24nr 30 Canesille(s) 0 rofille	Real-Time Pricing Covered with restrictions Prior Auth Required
ProInforma PBM 855) 438-3200 Case ID: X_861222_9KSW71	Deadline For Reply: 05/31 Priority: Expedited
Adderall XR PA E-Form The electronic PA form for Adderall XR	
Is this request for continuation of therapy?  Yes  No  Select the diagnosis below:  Attention-deficit disorder  Attention-deficit hyperactivity disorder  Depression  Fatigue associated with medical illness  Other (please specify)  Does the patient have a history of failure or intolerance to amphetamine/dextroamphetamine non-XR?  Yes  No  Submit ePA  Attach Chart Data	Chart Data  Allergies No known drug allergies Problems/Diagnoses see more F90.2 Attention-deficit hyperactivity disorder  Medication History see more 03/02/22 - Present Adderall 10 mg capsule, extended release 24hr 12/02/21 - 03/02/22 Adderall 10 mg capsule  Visit History see more 05/20/24 ADHD Recheck Dx: Attention deficit hyperactivity disorder, combined 04/20/24 Phone Note Subject: Adderall XR 10mg





# What's Next for PCC eRx: Electronic Prior Authorization



Prior Authorizations  Current (1) Sent to plan Search		
ABINGDON, PERSEUS		
10 mg capsule, extended release 24hr	Real-Time Pricing Covered with restrictions Prior Auth Required	Visit History see more 05/20/24 ADHD Recheck Dx: Attention deficit hyperactivity disorder, combined
Proinforma PBM (855) 438-3200 Case ID: X_861222_9KSW71  Adderall XR PA E-Form The electronic PA form for Adderall XR Is this request for continuation of therapy?	Chart Data  Allergies No known drug allergies Problems/Diagnoses see more F90.2 Attention-deficit hyperactivity d  Medication History see more 03/02/22 - Present Adderall 10 mg of 12/02/21 - 03/02/22 Adderall 10 mg of Visit History see more 05/20/24 ADHD Recheck Dx: Atte 04/20/24 Phone Note Subject	Chief Complaint recheck ADD  Medications  Current Medications:
		Vitals Weight 56.744 kg Height 163.53 cm
		BMI 21.2 kg/m <sup>2</sup> Blood Pressure 120/70 s/d, Left Arm Sitting Pulse 88 bpm

# What's Next for PCC eRx: Electronic Prior Authorization

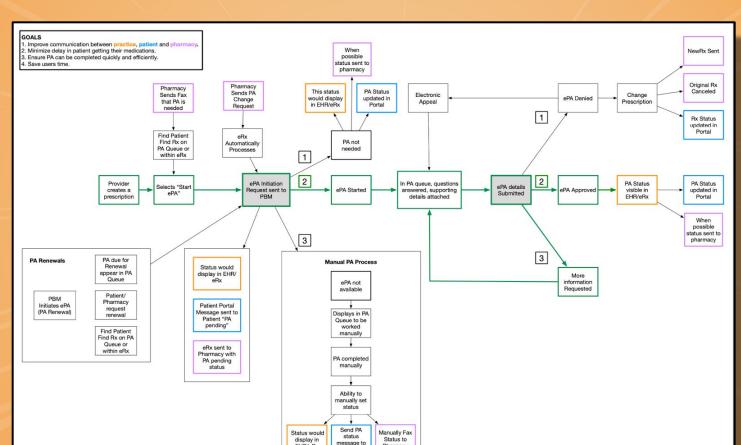


Attachments				
AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) 10 mg capsule, extended release 24hr 30 Capsule(s), 0 refills	Real-Time Pricing Covered with restrictions Prior Auth Required			
Create Custom Attachment  Allergies  ✓ No known drug allergies  Problems/Diagnoses see more ✓ F90.2 Attention-deficit hyperactivity disorder  Medication History see more ✓ 03/02/22 - Present Adderall 10 mg capsule,extended release 24hr ✓ 12/02/21 - 03/02/22 Adderall 10 mg capsule  Visit History see more ✓ 05/20/24 ADHD Recheck Dx: Attention deficit hyperactivity disorder, combined	Attach EHR documents  Recent Documents (5)  After Hours Triage Calls (3)  Camp/School Forms (10)  Correspondence/Specialty Reports (12)  Demographics (5)  Insurance/Billing (12)  Lab (5)  New Vaccine Consent Form (1)  Orders - Lab/Radiology (2)  Referrals (14)  Therapy Notes (1)	Upload files  Browse Files for attachment		
✓ 04/20/24 Phone Note Subject: Adderall XR 10mg  Additional Notes  Create Attachment Preview	Title: Speech Therapy Therapy Trails Date: 10/24/18 Category: Therapy Notes Pages: 3 Portal: Available in Portal Documents Last Modified: khotton 01/21/19 4:36pm   > X-General (1) X-Vaccine Consent Form (1)  Attach selected documents	•		





### What's Next for PCC eRx: Electronic Prior Authorization



Pharmacy

Portal

EHR/eRx







# Popular Wishes & Enhancement Requests for PCC eRx







# Popular Wishes & Enhancement Requests for PCC eRx

- **♦** Integrate state-specific prescription drug monitoring programs (PDMPs)
- **✿** Include "pending" option so non-providers can utilize the resend functionality
- Add extra flexibility for resending individual months within a 3 month supply
- **Give users the option to resend from other locations in PCC eRx**
- Ability to mark medications as confidential to control where and when they will display
- **☆** Implement snap text capability inside PCC eRx
- **✿** Build configuration options to allow for flexibility with package size vs # mL





# PCC eRx Tips and Tricks







## "Sometimes it feels like every medication is on backorder!"

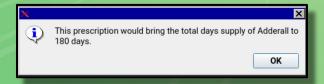


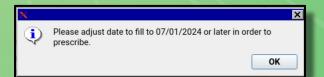




# If OOS - use Resend or delete ADHD prescriptions to avoid DEA prescribing limitations in PCC eRx



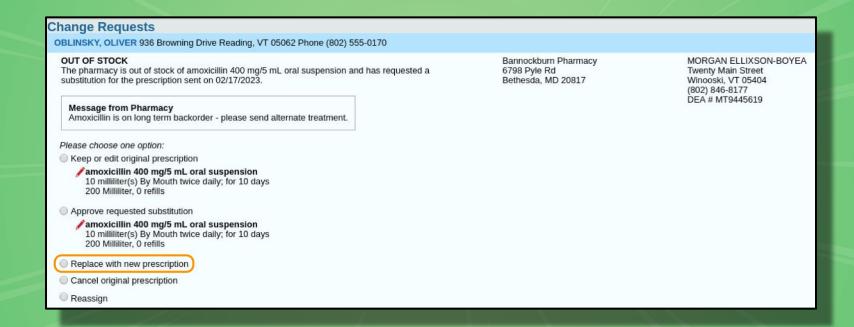








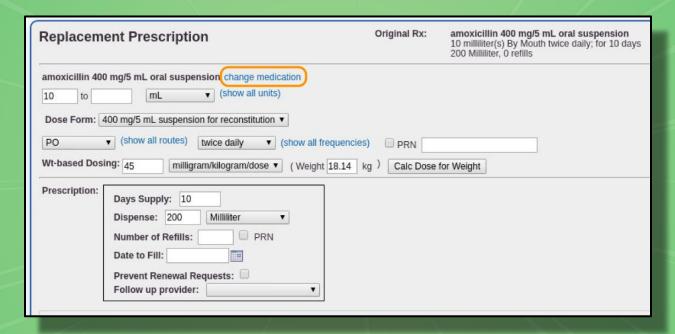
# **Change Requests - How to deal with Out of Stock Messages**







# **Change Requests - How to deal with Out of Stock Messages**



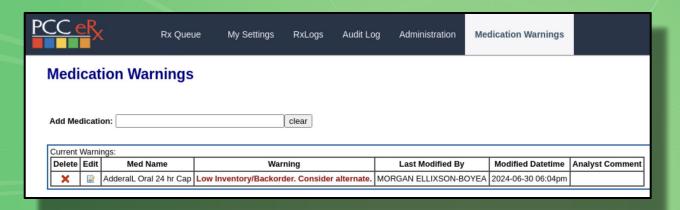
\*Different drug, same pharmacy

Replacement Prescription	Original Rx:	amoxicillin 400 mg/5 mL oral suspension 10 milliliter(s) By Mouth twice daily; for 10 days 200 Milliliter, 0 refills
Add Medication:	Quick Rx Full Product Search	





# Create Internal Only Alerts for Staff - OOS Medications & more!



Add Medication: adderall				
Warnings	Medication AdderalL Oral			
Add custom medica	AdderalL Oral 24 hr Cap (Low Inventory/Backorder. Consider alternate.) ation:			





### View RxFill Data inside PCC eRx

#### Prescription History



Start/Stop 06/05/2024 12/31/2024

Prescription Strattera 40 mg capsule 1 capsule(s) By Mouth every day 30 Capsule(s) 6 Refill(s)

Prescriber/Agent

Prescriber/Agent

Prescriber/Agent

MORGAN ELLIXSON-BOYEA

MORGAN ELLIXSON-BOYEA

MORGAN ELLIXSON-BOYEA

**Rx Details** SN: 39

**Rx Details** 

**Rx Details** 

Pharmacv. Inc.

ePrescribed Friendly

SN: 40

Pharmacy, Inc.

SN: 39

ePrescribed Friendly Pharmacy, Inc.

ePrescribed Friendly

Page: 1

#### Prescription History

910
· 10

Start/Stop 06/05/2024 12/31/2024 Prescription Strattera 40 mg capsule 1 capsule(s) By Mouth every day

30 Capsule(s) 6 Refill(s)

07/05/2024 | Status: Dispensed

06/05/2024 | Status: Dispensed

Page: 1

#### Prescription History



Start/Stop Prescription 06/05/2024 12/31/2024

levetiracetam 500 mg tablet 1 tablet(s) By Mouth twice daily 60 Tablet(s) 6 Refill(s)

08/04/2024 | Status: Transferred | Note: OOS again - transfered to CVS on Broadway

06/05/2024 | Status: Partially Dispensed | Note: Balance of 25 tablets

06/05/2024 | Status: Partially Dispensed | Note: Dispense 5, balance owed = 25 tablets

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# **Amazon Pharmacy: Legend Rx and CIII-CV only**











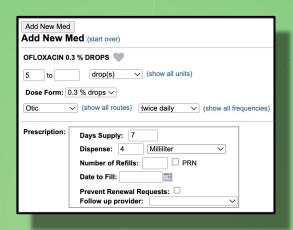
### Minimum commercial package size suggested for liquids and drops

#### **Previous experience:**

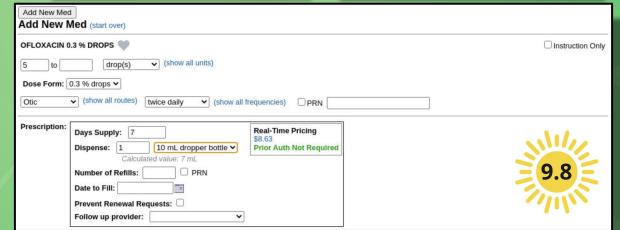
- Not a true dispensable amount
- Pharmacy likely "upgraded" to full package size regardless

#### **Current experience:**

- Uses minimum commercial package size for dispense qty
  - Eye/ear drops
  - Reconstituted ABX
- Uses # of mL for larger bulk bottles (ex: Bactrim)
- Can "override" suggested
   quantity to use # of mL if
   desired









# **Dose Range Alerts: Pediatric vs Adult Upper Limits**

	Hanna Hershey 12 yrs, 11 mos 06/11/11 F
AMOXICILLIN SUSPENSION	☐ Instruction Only
	125 mL, Adjusted to: 19 mL 21.038] Dispensable in 0.5 mL increments
Dose Form: 400 mg/5 mL suspension for reconstitution ✓	
PO (show all routes) twice daily (show all frequencies)	PRN
Wt-based Dosing: 45 milligram/kilogram/dose ✔ (Weight 34 kg	Calc Dose for Weight
Calculated values: 1520 mg twice daily 44.7 mg/kg twice daily 89.4 mg/kg per day	

#### FDB's <u>current</u> safety checking alerts:

- Pediatric (<18y): not to exceed 100mg/kg/day</li>
- Adult (18+): not to exceed 3000mg/day





# **Dose Range Alerts: Pediatric vs Adult Upper Limits**

		Hanna Hershey	12 yrs, 11 mos 06/11/11 F
AMOXICILLIN SUSPENSIO	N 🖤		☐ Instruction Only
19 to		culated Value: 19.125 mL, Adjusto iiv dose: 17.213 - 21.038] Disper	
Dose Form: 400 mg/5 mL	suspension for reconstitution 🗸		
PO v (show all	routes) twice daily (show all fre	equencies)  PRN	
Wt-based Dosing: 45	milligram/kilogram/dose ✔ ( Weig	ht 34 kg ) Calc Dose	for Weight
Calculated values: 1520 mg twice daily 44.7 mg/kg twice daily 89.4 mg/kg per day	Dose range alert (amoxicillin) The prescribed dose of 1520 MG TWICE DAILY is above the You must provide a reason to override the above alert(s)	, , ,	
	Select a reason here and/or customize below  Override Reason:	PCC is adjusting safety checking logic to include adult dose ranges for patients <18y to ensure maximum safety	
E COMPANY CONTRACTOR OF THE CO	Override   Cancel   Developed and funded by: First Databank, Inc Release date: 30 May 2024		10.

# "Why won't this NKDA go away?"



Allergies Last reviewed by MORGAN ELLIXSON-BOYEA on 06/05/2024 20:31:04 Display: ● Active Only ○ Show All					
Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
NO KNOWN DRUG ALLERGIES					06/05/2024 20:30:58
NO KNOWN DRUG ALLERGIES					06/05/2024 20:30:58
Add New Allergy NKDA Print Allergies	]				Mark as Reviewed



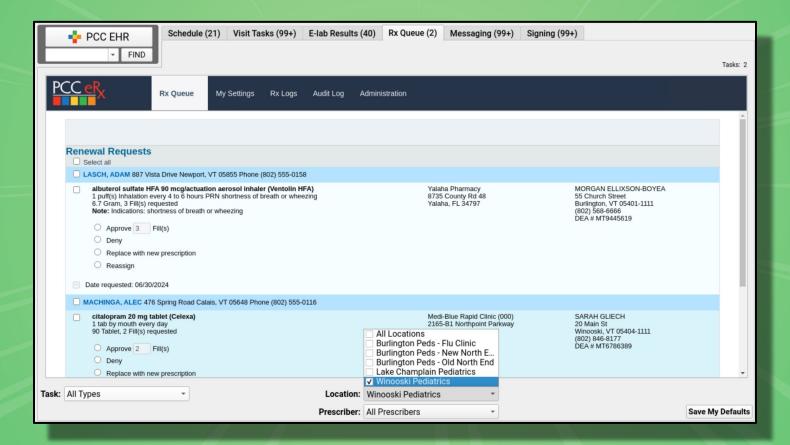
PCC eRx Allergies Last Modified by Morgan Ellixson-Boyea 06/05/24 8:32pm Display: All						ses 🔻
Status	Allergen	Reaction	Severity	Sensitivity Type	Onset	Resolved
Active	cefdinir	Hives and Trouble Breathing		Allergy		
Active	Active NO KNOWN DRUG ALLERGIES					
Last rev	Last reviewed by Morgan Ellixson-Boyea 06/05/24 8:31pm					



Fix to prevent extraneous NKDA coming later this year Contact PCC Support for assistance cleaning up old entries



# "Why do I see all renewals even when my location filter is set?"







# Coming Soon: Rx Queue properly filters by location for all task types

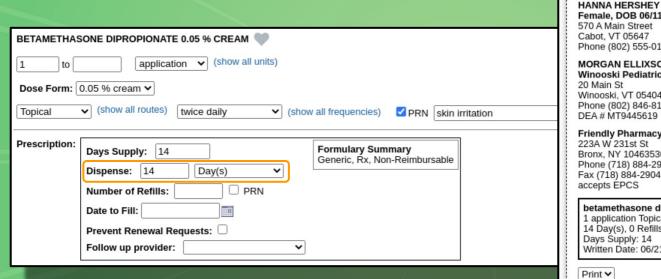


PCC EHR Schedule (21) Visit Tasks (99+) E-lab Results	(40) Rx Queue (1) Messaging (99+) S	Signing (99+)
- FIND		Tasks: 1
PCC eRX Queue My Settings Rx Logs Audit Log	Administration	
Renewal Requests		
□ Select all		
☐ MACHINGA, ALEC 476 Spring Road Calais, VT 05648 Phone (802) 555-0116		
citalopram 20 mg tablet (Celexa)  1 tab by mouth evey day  90 Tablet, 2 Fill(s) requested  Approve 2 Fill(s)  Deny  Replace with new prescription  Reassign	Medi-Blue Rapid Clinic (000) 2165-B1 Northpoint Parkway Santa Rosa, CA 95407	SARAH GLIECH 20 Main SI Winooski, VT 05404-1111 (802) 846-8177 DEA # MT6786389
Date requested: 06/30/2024		
Sign and Process		
ask: All Types Location:	Winooski Pediatrics *	
Prescriber:	All Prescribers *	Save My Defaults





### The trouble with time-based units of measure...



Surescripts does not allow days, weeks, or months to be used for Dispense Qty







# The case of the missing 2mg/mL omeprazole suspension...







# Can't find FIRST Compounding Kits? Or other "common" liquid medications?







# **Compounds & Custom Medications in PCC eRx**

#### **Current Custom Medications**

- \* 10ml Syringe Miscellaneous (DME)
- 12 inch Y Extension Set for Mini One button Feeding Tube
- 16 inch 10 Fr Red Rubber Catheter Miscellaneous
- ★ 3ml Syringe Miscellaneous (DME)
- ★ 5ml Syringe Miscellaneous (DME)
- ★ 60 ml syringe Miscellaneous (DME)
- X Aerochamber Miscellaneous (DME)
- X Aerochamber with Mask Miscellaneous (DME)
- XAFO Orthodics Miscellaneous (DME)
- X All-Purpose Nipple Ointment (APNO) Topical (Compound)
- X Aquaphor with Hydrocortisone 2.5% Topical (Compound)
- ★ Audiology Testing Miscellaneous
- X Augmentative and Alternative Communications Miscellaneous
- X Barrier Cream Topical
- X Bayer Contour Next Glucose Meter Miscellaneous
- X Behavioral Evaluation Miscellaneous
- ★ Benick W-323 Miscellaneous (DME)
- ★ Benik W-211 wrist wrap Miscellaneous (DME)
- ★ Benik W-323 splint Miscellaneous (DME)
- ★ Bilateral AFOs Miscellaneous (DME)
- ★ Bilateral Orthotics Miscellaneous
- X Binaural Hearing Aid Earmolds Otic
- ★ Bismos Orthopedic Shoes Miscellaneous (DME)
- ★ Boost Kids Essential PO (DME)
- X Breast Pump Not Applicable (DME)
- X Cam Boot Miscellaneous (DME)
- Car Seat Installation Miscellaneous (DME)

- Specific OTC Medications
- Therapies requiring prescription
- Standard compounds such as:
  - Clonidine 0.2mg/mL suspension
  - Pantoprazole 2mg/mL suspension
  - FIRST Compounding kits
- Any DME you can think of!



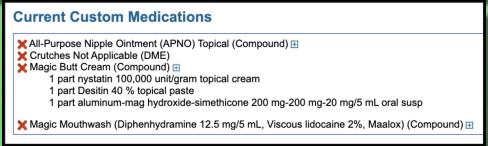


### Compounds & Custom Medications in PCC eRx



# Currently available on all systems:

- Magic Mouthwash
- APNO







### **Interested in more customizations for PCC eRx?**

**Head to PCC eRx > Administration** 

\*\*\*\*

**Orderable Exclusions** 

**Custom Search Terms** 

**Custom Medications & Sentences** 

**Medication Warnings** 

**Safety Checking Alert Settings** 

**Safety Checking Overrides** 







# This Week at UC 2024 Let's Talk about PCC eRx!

#### Wednesday 7/17

The Next Big Thing for PCC eRx with Dewey Howell, MD, PhD Mt Columbia @ 115pm MDT

eRx Walk-in Clinic
Hosted by eRx Team

Mt Princeton @ 3pm MDT

#### **Friday 7/19**

What's Next for PCC eRx (Review of New Features, Roadmap, & More!)

With Morgan Ellixson-Boyea, CPhT, CSPO Mt Columbia @ 950am MDT

eRx Walk-in Clinic

Hosted by eRx Team
Mt Princeton @ 115pm MDT





Join us for our next monthly eRx drop-in!

Thursday
August 22nd
2-4pm EDT







# Let's talk about PCC eRx!





