

Unleash The Benefits Of PCC/CHADIS Integration

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**UC
2024**

Session Objectives

1. Learn how integrations are enabling client success
2. If you already have an integration, learn how we can help you improve it
3. If you don't have one, learn how an integration could make a difference for your practice

How Did We Get Here?

Clients asked us for a better solution to integrate clinical questionnaires

PCC did research and found a partner in CHADIS whose values and goals align with ours and those of our clients

After multiple years of development, testing, and piloting, the floodgates opened!

The integration solution has been in our clients' hands for a few years now (2021) and we want to talk about how it's going

History Continued

I'm your guide for today, but I've been involved since the beginning and embarked on this journey just like our clients did

I manage implementations and work directly with clients to prepare for and go live with integrations

Defining Success

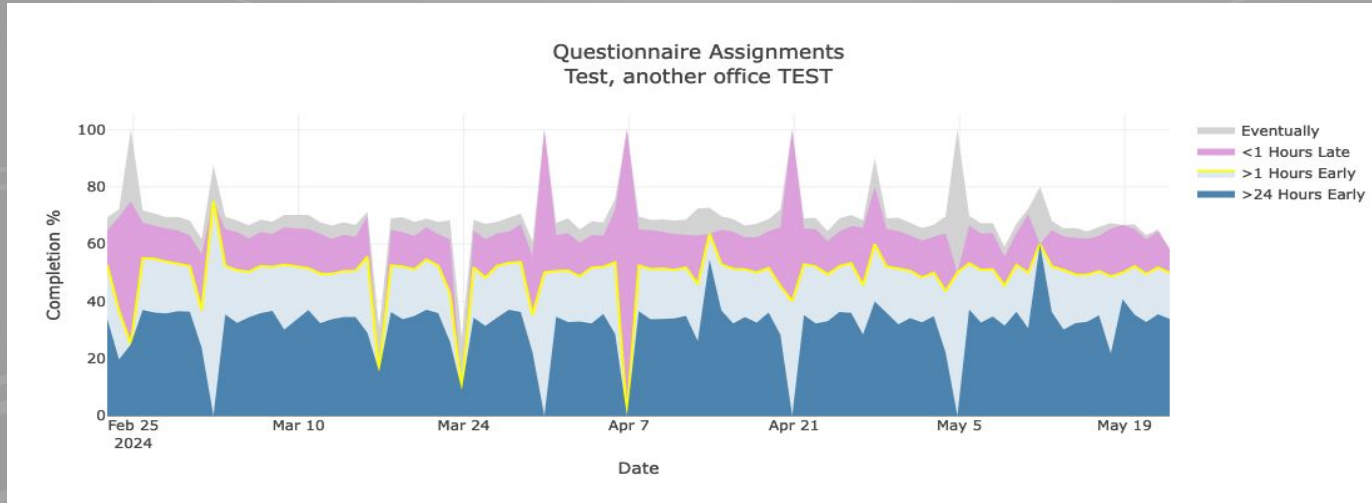
Improved efficiency for offices and families

Better clinical outcomes

Increased Revenue

Improved Efficiency

Questionnaires Completed Before Scheduled Visit = 51.4%



Data Provided through courtesy of CHADIS Reporting

Improved Efficiency Continued

Waiting Room Time Saved....(rough estimate averaging ~3 min per screening/ 2 screenings per family)

- 20 patients a day: about 60 min a day(1hr)
- 50 patients a day: about 153 min a day (2.5hrs)
- 100 patients a day: about 306 a day (5hrs)

Improved Efficiency Continued

Saved Staff Time

Improved Efficiency Continued

Reduced manual entry for results

Improved Efficiency Continued

**Clinician time saved by eliminating
the need to score questionnaires**

Improved Efficiency Continued

Less crowded/noisy waiting rooms

Clinical Impact

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Clinical Impact

Clients with integrations are able to deliver more developmental screenings

Clinical Impact

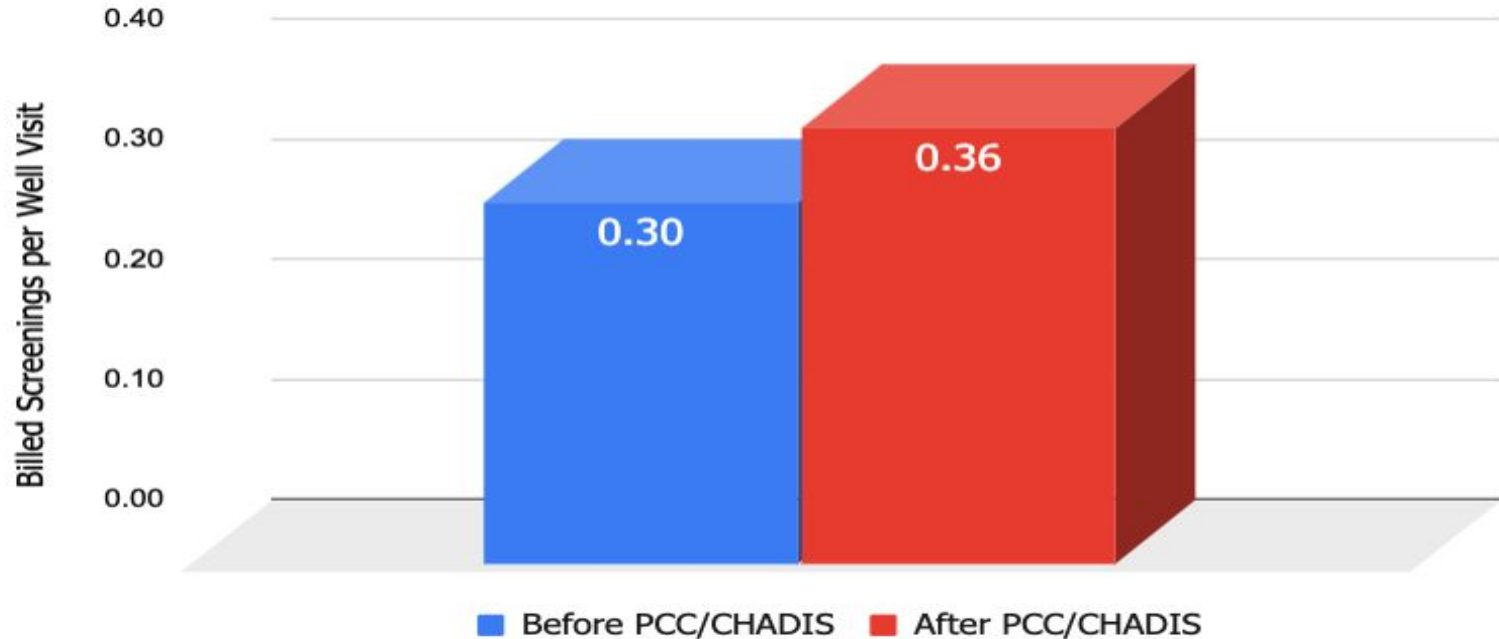
More Screenings = Early detection of developmental delays

Clinical Impact

Automatic Results

Clinical Impact

Impact of Billed Screenings



Clinical Case Studies

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PCC Client A

Significant increase in screenings assigned for various Visit Types

PCC Client A

Able to schedule more Well Visits

PCC Client A

Easy access to more automated screenings

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PCC Client B

***ASQs being performed at regular Intervals**

PCC Client B

**Patient Portal Adoption Increase due to
integration**

PCC Client C

Added Additional Visit Types

PCC Client C

*Increased Abnormal Findings

PHQ9 Stats:

2019: 545; 114 were abnormal.

2020: 635; 150 were abnormal.

2021: 669; 256 were abnormal.

2022: 672; 275 were abnormal.

2023: 665; 238 were abnormal.

2024: 231, so far this year 67 abnormal for reference. From: Brenna at Topeka Pediatrics

Financial Benefits

Integrations pay for themselves - simple as that!!!!

Financial Benefits

**More screenings provide opportunity for
more revenue**

Financial Benefits

More Well Visits = More Revenue

Financial Benefits

Saved Staff Time = More Well Visits

Financial Benefits

Paper costs Money and Time and Time is Money

Financial Case Studies

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Financial Case Studies

Bloom Pediatrics:

CPT 96110&96110-59

Pre- PCC/CHADIS Integration (2 years prior)

Date Range 5/16/19 - 5/16/21

Total Charges Billed: 5309

Total Amount Paid: \$95,242

Post Integration: Date Range 5/16/21 - 5/16/23

Total Charges Billed = 11013

Total Paid = \$ 231,346.00

Financial Case Studies

Altitude Peds:

CPT 96110&96110-59

Pre- PCC/CHADIS Integration

Date Range 7/1/22 - 7/1/23

Total Charges Billed: 4015

Total Amount Paid: \$108,252.00

Post Integration: Date Range 7/1/23 - 7/1/24

Total Charges Billed = 5159

Total Paid = \$137,409

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Financial Case Studies

Hartman Peds:

CPT 96127,96127-59 & 96127-HD

Pre- PCC/CHADIS Integration

Date Range 5/20/19 - 7/1/21

Total Charges Billed: 1192

Total Amount Paid: \$35,736

Post Integration: Date Range 5/20/21 - 7/1/23

Total Charges Billed = 1892

Total Paid = \$56,613

Ingredients for Success

Here's how you can benefit from an integration, too

- Patient Engagement
- Configuration

Patient Engagement

Talk to your patients and families for a successful integration

- **Communication**
- **Portal Adoption and Use**

Configuration

Config enables a successful integration

- **Questionnaire Mapping**
- **Billing Codes**

If you have config questions please reach out

We're here to help!

Session Takeaways

1. Integrations are enabling client success
2. If you already have an integration, we can help you improve it
3. If you don't have one, an integration could make a difference for your practice

References

PCC

learn.pcc.com

<https://learn.pcc.com/help/configure-incoming-chadis-questionnaire-results/>

CHADIS

<https://www.site.chadis.com/>

Sharing Success!

We want to tell your integration success story at the UC next year

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What Questions Do You Have?

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