

2024 PCC Users' Conference
Get Paid
Pediatric Billing Drop-In

Getting Paid Team

UC
2024

Drop-In Premise

- This is your time to ask questions of each other ...
... and of PCC (Coding, Billing, Payer issues)
- PCC wants your input into our development of services and products

Q&A Chatters: Please mention the state in which you practice in your question to facilitate crowdsourcing solutions specific to geographic areas



Getting Clients Paid Crew

Ben SME & Consultant
Brian K Application Specialist
Doug B Implementation Spec
Douglas Ed Content Creator
Jack Application Specialist

Mary Tech Support Specialist
Michael Product Designer
Noah Product Developer
Owen Quality Assurance
Phil Operations Specialist
TimB Product Developer

Jan Operations/HR
Jay Backend Developer
Jordan Product Developer
Justin Visionary
Kelsey Business Analyst
Kristen Project Manager

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Getting Clients Paid Vision

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort



Discussion Topics

1. Change Healthcare EDI Service Disruption Update
2. Coding Chat
3. Development Show & Tell

Change Healthcare

EDI Service Disruption Update

Real-Time Eligibility Verification

- Fewer than 7% of total eligibility requests processed by PCC are routed through the Change Healthcare affected gateway
 - Represents miscellaneous exclusive payors
 - Change Healthcare continues to restore payor connectivity
 - Eligibility payors still affected include Aetna Better Health, Molina Healthcare
 - Alert “The payor or clearinghouse is unable to process the request at this time. (Reject Reason Code 42)” / Coverage Status “Unknown” now returned for requests to still affected payors

Change Healthcare EDI Service Disruption Update

Electronic Claims (ECS)

- Roughly 2% of total claims processed by PCC are routed through the Change Healthcare affected / now operational gateway
 - Represents miscellaneous Medicaid and exclusive commercial payors
 - Change Healthcare continues work to resolve internal payor ID mismatching causing erroneous claim rejections

Change Healthcare EDI Service Disruption Update

Electronic Remittance Advice (ERA)

- Change Healthcare continues to restore payor connectivity
 - Increasing number of payors reconnected and pending ERA distributed
- Change Healthcare's [Payer Enrollment Services](#) for ERA and EFT, on which numerous payors rely for provider enrollment, remains inaccessible
- PCC can assist with provider reenrollment for alternate ERA routing where possible, e. g. via Availity

Change Healthcare EDI Service Disruption Update

Protected Health Information (PHI) Breach Notification

- [Change Healthcare HIPAA WEBSITE SUBSTITUTE NOTICE OF DATA BREACH](#)
 - Change Healthcare will mail notification letters to affected individuals starting July 20th
 - “information involved for affected individuals may have included contact information (such as first and last name, address, date of birth, phone number, and email) and one or more of the following:
 - Health insurance information (such as primary, secondary or other health plans/policies, insurance companies, member/group ID numbers, and Medicaid-Medicare-government payor ID numbers);
 - Health information (such as medical record numbers, providers, diagnoses, medicines, test results, images, care and treatment);
 - Billing, claims and payment information (such as claim numbers, account numbers, billing codes, payment cards, financial and banking information, payments made, and balance due); and/or
 - Other personal information such as Social Security numbers, driver’s licenses or state ID numbers, or passport numbers.”

Coding Chat

1. Dengue
2. ICD Updates
3. July 1 Vaccine Update

2025 ICD-10 Updates - Eff 10/1/23

- [2025 ICD-10 All Addenda \(zip file\)](#)
 - Changes only and they're FREE!!!
- [2025 ICD-10 Guidelines](#)
 - No guideline changes relevant to outpatient Pediatrics

ICD-10 2025 - Chapter 4 Endocrine, nutritional and metabolic diseases (E00-E89)

- E66 Overweight and obesity
 - Use Additional
 - Revise to “code to identify body mass index (BMI), if known, for adults (Z68.1-Z68.45) or pediatrics (Z68.5-)”
- E66.8 Other obesity
- NEW CODES
 - E66.81 Obesity class
 - E66.811 Obesity, class 1
 - E66.812 Obesity, class 2
 - E66.813 Obesity, class 3
 - Add E66.89 Other obesity not elsewhere classified

ICD-10 2025 - Chapter 5 Mental, Behavioral, Neurodevelopmental (F01-F99)

- F50.01 Anorexia nervosa, restricting type
- NEW CODES
 - F50.010 Anorexia nervosa, restricting type, mild
 - F50.011 Anorexia nervosa, restricting type, moderate
 - F50.012 Anorexia nervosa, restricting type, severe
 - F50.013 Anorexia nervosa, restricting type, extreme
 - F50.014 Anorexia nervosa, restricting type, in remission
 - F50.019 Anorexia nervosa, restricting type, unspecified

ICD-10 2025 - Chapter 5 Mental, Behavioral, Neurodevelopmental (F01-F99)

- F50.02 Anorexia nervosa, binge eating/purging type
- NEW CODES
 - Add F50.020 Anorexia nervosa, binge eating/purging type, mild
 - Add F50.021 Anorexia nervosa, binge eating/purging type, moderate
 - Add F50.022 Anorexia nervosa, binge eating/purging type, severe
 - Add F50.023 Anorexia nervosa, binge eating/purging type, extreme
 - Add F50.024 Anorexia nervosa, binge eating/purging type, in remission
 - Add F50.029 Anorexia nervosa, binge eating/purging type, unspecified

ICD-10 2025 - Chapter 5 Mental, Behavioral, Neurodevelopmental (F01-F99)

- F50.2 Bulimia nervosa
- NEW CODES
 - F50.20 Bulimia nervosa, unspecified
 - F50.21 Bulimia nervosa, mild
 - F50.22 Bulimia nervosa, moderate
 - F50.23 Bulimia nervosa, severe
 - F50.24 Bulimia nervosa, extreme
 - F50.25 Bulimia nervosa, in remission

ICD-10 2025 - Chapter 5 Mental, Behavioral, Neurodevelopmental (F01-F99)

- F50.81 Binge eating disorder
- NEW CODES
 - Add F50.810 Binge eating disorder, mild
 - Add F50.811 Binge eating disorder, moderate
 - Add F50.812 Binge eating disorder, severe
 - Add F50.813 Binge eating disorder, extreme
 - Add F50.814 Binge eating disorder, in remission
 - Add F50.819 Binge eating disorder, unspecified

ICD-10 2025 - Ch 6 Diseases of the nervous system (G00-G99)

- G93.4 Other and unspecified encephalopathy
- NEW CODE
 - G93.45 Developmental and epileptic encephalopathy
 - Early infantile epileptic encephalopathy

ICD-10 2025 - Ch 6 Diseases of the nervous system (G00-G99)

- NEW CODE
- G90.81 Serotonin syndrome
 - Serotonin toxicity
- Code first poisoning due to drug or toxin

ICD-10 2025 - Ch 10 Diseases of the respiratory system (J00-J99)

- J34 Other and unspecified disorders of nose and nasal sinuses
 - J34.8 Other specified disorders of nose and nasal sinuses
 - NEW CODES
 - Add J34.82 Nasal valve collapse
 - Add J34.820 Internal nasal valve collapse
 - Add J34.8200 Internal nasal valve collapse, unspecified
 - Add J34.8201 Internal nasal valve collapse, static
 - Add J34.8202 Internal nasal valve collapse, dynamic
 - Add J34.821 External nasal valve collapse
 - Add J34.8210 External nasal valve collapse, unspecified
 - Add J34.8211 External nasal valve collapse, static
 - Add J34.8212 External nasal valve collapse, dynamic
 - Add J34.829 Nasal valve collapse, unspecified

ICD-10 2025 - Ch 11 Diseases of the digestive system (K00-K95)

- K50 Crohn's disease [regional enteritis]
 - Use Additional code to identify any associated fistulas, if applicable:
 - NEW CODES
 - anal fistula (K60.3-)
 - anorectal fistula (K60.5-)
 - rectal fistula (K60.4-)
- K51 Ulcerative colitis
 - Use Additional code to identify any associated fistulas, if applicable:
 - NEW CODES
 - anal fistula (K60.3-)
 - anorectal fistula (K60.5-)
 - rectal fistula (K60.4-)

ICD-10 2025 - Ch 11 Diseases of the digestive system (K00-K95)

- K60.30 Anal fistula, unspecified
 - Anal fistula NOS
- K60.31 Anal fistula, simple
 - Low intersphincteric anal fistula
 - Superficial anal fistula
 - (K60.31-) Initial, Persistent, Recurrent, Unspecified
- K60.32 Anal fistula, complex
 - Extrasphincteric anal fistula
 - High intersphincteric anal fistula
 - Suprasphincteric anal fistula
 - Transsphincteric anal fistula
 - (K60.32-) Initial, Persistent, Recurrent, Unspecified

ICD-10 2025 - Ch 11 Diseases of the digestive system (K00-K95)

- K60.40 Rectal fistula, unspecified
 - Rectal fistula NOS
- K60.41 Rectal fistula, simple
 - Low intersphincteric rectal fistula
 - Superficial rectal fistula
 - (K60.41-) Initial, Persistent, Recurrent, Unspecified
- K60.42 Rectal fistula, complex
 - Extrasphincteric rectal fistula
 - High intersphincteric rectal fistula
 - Suprasphincteric rectal fistula
 - Transsphincteric rectal fistula
 - (K60.42-) Initial, Persistent, Recurrent, Unspecified

ICD-10 2025 - Ch 11 Diseases of the digestive system (K00-K95)

- K60.50 Anorectal fistula, unspecified
 - Anorectal fistula NOS
- K60.51 Anorectal fistula, simple
 - Low intersphincteric anorectal fistula
 - Superficial anorectal fistula
 - (K60.51-) Initial, Persistent, Recurrent, Unspecified
- K60.52 Anorectal fistula, complex
 - Extrasphincteric anorectal fistula
 - High intersphincteric anorectal fistula
 - Suprasphincteric anorectal fistula
 - Transsphincteric anorectal fistula
 - (K60.52-) Initial, Persistent, Recurrent, Unspecified

ICD-10 2025 - Ch 13 Diseases of the musculoskeletal system and connective tissue (M00-M99)

- M65.9 Synovitis and tenosynovitis, unspecified
- NEW CODES
 - M65.90 Unspecified synovitis and tenosynovitis, unspecified site
 - M65.91- Unspecified synovitis and tenosynovitis, shoulder
 - M65.92- Unspecified synovitis and tenosynovitis, upper arm
 - M65.93- Unspecified synovitis and tenosynovitis, forearm
 - M65.94- Unspecified synovitis and tenosynovitis, hand
 - M65.95- Unspecified synovitis and tenosynovitis, thigh
 - M65.96- Unspecified synovitis and tenosynovitis, lower leg
 - M65.97- Unspecified synovitis and tenosynovitis, ankle and foot
 - M65.98 Unspecified synovitis and tenosynovitis, other site
 - M65.99 Unspecified synovitis and tenosynovitis, multiple sites

ICD-10 2025 - Chapter 15 Pregnancy, childbirth and the puerperium (O00-O9A)

Codes from this chapter are *NEVER* reported for the baby

ICD-10 2025 - Ch 17 Congenital malformations, deformations and chromosomal abnormalities (Q00-Q99)

- Q23.8 Other congenital malformations of aortic and mitral valves
- NEW CODES
 - Q23.81 Bicuspid aortic valve
 - Congenital bicuspid aortic valve
 - Unicuspid (congenital) aortic valve (at birth)
 - Q23.82 Congenital mitral valve cleft leaflet
 - Cleft mitral valve leaflet at birth
 - Q23.88 Other congenital malformations of aortic and mitral valves
- Q87.8 Other specified congenital malformation syndromes, not elsewhere classified
 - NEW CODE
 - O87.86 Kleefstra syndrome

ICD-10 2025 - Ch 18 Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified (R00-R99)

- R11 Nausea and vomiting
 - Excludes1:
 - Revise from “vomiting associated with bulimia nervosa (F50.2)”
 - Revise to “vomiting associated with bulimia nervosa (F50.2-)”
- R11.1 Vomiting
 - R11.15 Cyclical vomiting syndrome unrelated to migraine
 - Excludes2:
 - Revise from “bulimia nervosa (F50.2)”
 - Revise to “bulimia nervosa (F50.20)”

ICD-10 2025 - Ch 18 Symptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified (R00-R99)

- R73 Elevated blood glucose level
 - R73.0 Abnormal glucose
 - NEW EXCLUSION
 - Excludes1:
 - type 1 diabetes mellitus, presymptomatic (E10.A-)

ICD-10 2025 - Ch 19 Injury, poisoning, other consequences of ext causes (S00-T88)

- T45.1 Poisoning by, adverse effect of and underdosing of antineoplastic and immunosuppressive drugs
 - NEW - Excludes1: poisoning by, adverse effect of and underdosing of immune checkpoint inhibitors and immunostimulant drugs (T45.A)
- NEW CODE
- T45.A Poisoning by, adverse effect of and underdosing of immune checkpoint inhibitors and immunostimulant drugs
 - Excludes1: poisoning by, adverse effect of and underdosing of antineoplastic and immunosuppressive drug (T45.1)

ICD-10 2025 - Ch 19 Injury, poisoning, other consequences of ext causes (S00-T88)

- NEW CODES
- T45.AX Poisoning by, adverse effect of and underdosing of immune checkpoint inhibitors and immunostimulant drugs
- T45.AX1 Poisoning by immune checkpoint inhibitors and immunostimulant drugs, accidental (unintentional)
 - Poisoning by immune checkpoint inhibitors and immunosuppressive drugs NOS
- T45.AX2 Poisoning by immune checkpoint inhibitors and immunostimulant drugs, intentional self-harm
- T45.AX3 Poisoning by immune checkpoint inhibitors and immunostimulant drugs, assault
- T45.AX4 Poisoning by immune checkpoint inhibitors and immunostimulant drugs, undetermined
- T45.AX5 Adverse effect of immune checkpoint inhibitors and immunostimulant drugs
- T45.AX6 Underdosing of immune checkpoint inhibitors and immunostimulant drugs

ICD-10 2025 - Ch 19 Injury, poisoning, other consequences of ext causes (S00-T88)

- T63 Toxic effect of contact with venomous animals and plants
 - T63.4 Toxic effect of venom of other arthropods
 - NEW - “Use Additional code, if applicable, for anaphylactic shock (T78.2)”

ICD-10 2025 - Ch 21 Factors influencing health status, contact with health services

- NEW CODES
- Z15.1 Genetic susceptibility to epilepsy and neurodevelopmental disorders
 - Code also, if applicable, related disorders such as:
 - developmental and epileptic encephalopathy (G93.45)
 - developmental disorder of speech and language (F80.-)
 - developmental disorders of scholastic skills (F81.-)
 - epilepsy, by specific type (G40.-)
 - intellectual disabilities (F70-F79)
 - other neurodevelopmental disorder (F88)
 - pervasive developmental disorders (F84.-)
- Z15.2 Genetic susceptibility to obesity
 - Code also, if applicable, any associated manifestations, such as:
 - other obesity (E66.8-)
 - polyphagia (R63.2)
 - Use Additional code to identify body mass index (BMI), if known (Z68.1)

ICD-10 2025 - Ch 21 Factors influencing health status, contact with health services

- Persons with potential health hazards related to socioeconomic and psychosocial circumstances (Z55-Z65)
 - Z59 Problems related to housing and economic circumstances
 - Z59.7 Insufficient social insurance and welfare support
 - Add Insufficient social and welfare insurance
 - NEW CODES
 - Add Z59.71 Insufficient health insurance coverage
 - Inadequate social insurance
 - Insufficient social insurance
 - No health insurance coverage

ICD-10 2025 - Ch 21 Factors influencing health status, contact with health services

- Z68.5 Body mass index [BMI] pediatric
 - Revise to Z68.54 Body mass index [BMI] pediatric, 95th percentile for age to less than 120% of the 95th percentile for age
- NEW CODES
- Z68.55 Body mass index [BMI] pediatric, 120% of the 95th percentile for age to less than 140% of the 95th percentile for age
- Z68.56 Body mass index [BMI] pediatric, greater than or equal to 140% of the 95th percentile for age

Top 10 ICDs (PCC usage; last 365 days)

Primary Usage Rank	Code	Description	All Count
1	Z00.129	Encounter for routine child health examination without abnormal findings	4798747
2	Z23	Encounter for immunization	4399362
3	Z00.121	Encounter for routine child health examination with abnormal findings	1419998
4	Z71.3	Dietary counseling and surveillance	1045577
5	Z71.82	Exercise counseling	788101
6	Z68.52	Body mass index (BMI) pediatric, 5th percentile to less than 85th percentile for age	740709
7	R50.9	Fever, unspecified	735306
8	J02.9	Acute pharyngitis, unspecified	715882
9	J06.9	Acute upper respiratory infection, unspecified	608058
10	R05.9	NULL	388418

What questions
do you have?

What Other Questions Do You Have?



Future Drop-Ins

Register at PCC Events & Trainings

Next: Tuesday, 8/20/24 2pm-4pm EDT

Future: Wednesday, 9/18/24 2pm-4pm EDT

Recordings and Materials available at:

PCC's Pediatric Practice Management, Billing, and Coding Web Labs



2024



Thank You!



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**UC
2024**

Release 10.0 Overview



Arriving in your practice this
Sunday, 2024-06-16!

