

What's Changed with Implementations?

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Session Goals

1. Review current PCC EHR defaults
2. Determine which ones work for your practice
3. Work on implementing changes to your PCC EHR software

The New Forms!

- Provider of signature selection on the fly!
- Responses typed into a box instead of a line!

Snap Text

- We do not have defaults, but we encourage new clients use them any time they will type in the same thing more than once a day!
 - Texting patients, portal message instructions, visit notes, and more!

Fake Users aka User Groups

Assign tasks to a group of users, not a specific person. Why?

- Order memory!

Fake Users aka User Groups

- Front Desk
- Nurse/MA
- Billing Dept
- Pending PPD
- Pending Radiology
- Pending Referral
- Referral Coordinator
- Pending Lab
- Overnight Lab

Visit Status

Our defaults now include:

- Check Out
- Results Ready
- Breastfeeding
- RProv
 - Should out to the PCC EHR Queen at Pediatric Associates of Mt Carmel for this one

Portal Templates

- Agreements
 - Have portal users e-sign your financial policy
 - Use snap text to easily send a portal message with instructions!
- Attachments
 - Make it easy to upload insurance cards
 - Snap text works here as well!

Portal Templates

- Demographics Update
 - Sure, this will be obsolete once we have check in via the portal, but until then...
- Other
 - Finally you can assign it to someone!
 - Or disable it

Immunizations

Display NOTHING by default

- Every time you have PCC add a new vaccine, make sure to turn it off

Billing Configuration

- Default procedures
 - Telemed codes added
- Default diagnosis
 - We removed the Z23, because of...
- Order Mapping
 - Vaccines now have the Z23, which links automatically when billing

Documents

- Have you added a Trash bucket?

Visit Reasons

Tired of staff forgetting to change the visit reason when scheduling?

- Our default visit reason is now “Select a Reason”
 - Once again, a shout out to the PCC EHR Queen!

Growth Charts

- Make sure your Growth Charts are configured to appear in the portal!

Task Types - Documents

- ** URGENT **
- Add New Insurance
- Complete Document
- ED/Hosp Discharge
- Left Message
- Please Review
- Records Request
- Referral Needed

Task Types - eLabs

- **** URGENT ****
- Left Message
- Please Review

Task Types - Follow Ups

- ** URGENT **
- Left Message
- Letter Sent
- Please Review

Task Types - Labs

- ** URGENT **
- 24 Hour Check
- 48 Hour Check
- Call with Results
- Left Message
- Notify of Results - Portal
- Please Review

Task Types - Phone Notes

- ** URGENT **
- Followup
- Left Message
- Please Review

Task Types - Radiology

- ** URGENT **
- X-Ray Needed

Task Types - Referrals

- ** URGENT **
- Need More Information

Workflows

- learn.pcc.com
 - Search for workflow

Session Takeaways

1. Takeaway
2. Takeaway
3. Takeaway

References

<https://learn.pcc.com>

What Questions Do You Have?

Later Viewing

This and all other UC2023 course recordings will be available for later viewing through the app.