

PCC eRx 101: Prescribing Fundamentals



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PCC's Users Conference 2023
Burlington, VT



Welcome to PCC eRx 101: Prescribing Fundamentals

- How we arrived at the prescribing tool we use today
- Why some things are charted in PCC EHR and others are in PCC eRx
- What does Surescripts have to do with all of this?
- Commonly asked questions about PCC eRx
- Tips & Tricks to make prescribing more efficient
- Troubleshooting common issues
- ... and opportunities at the UC to learn more!



slido



**Join at slido.com
#1980**

slido



**How long have you been
prescribing with PCC eRx?**

slido



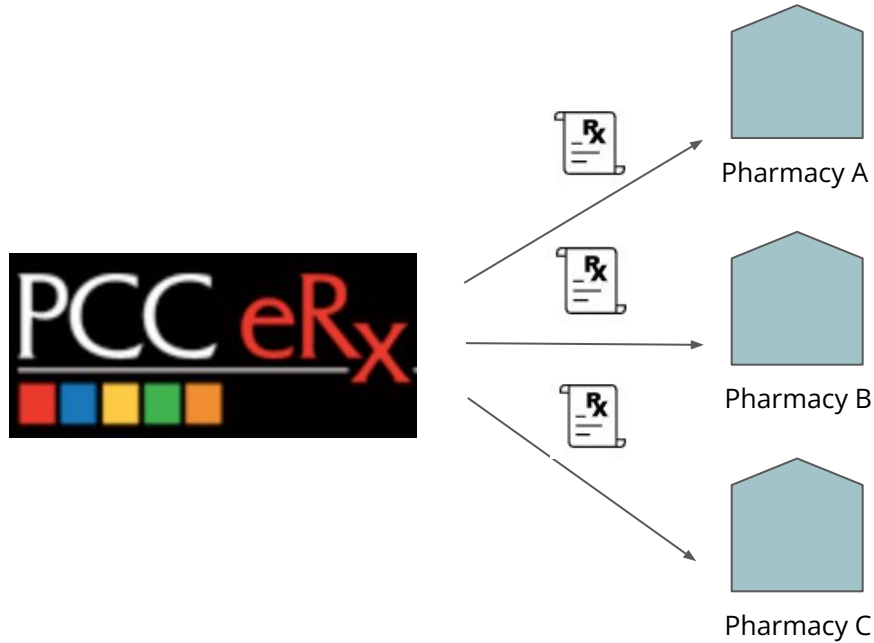
What is the #1 question and/or topic about PCC eRx you are hoping to learn about today?

A Brief History of PCC eRx

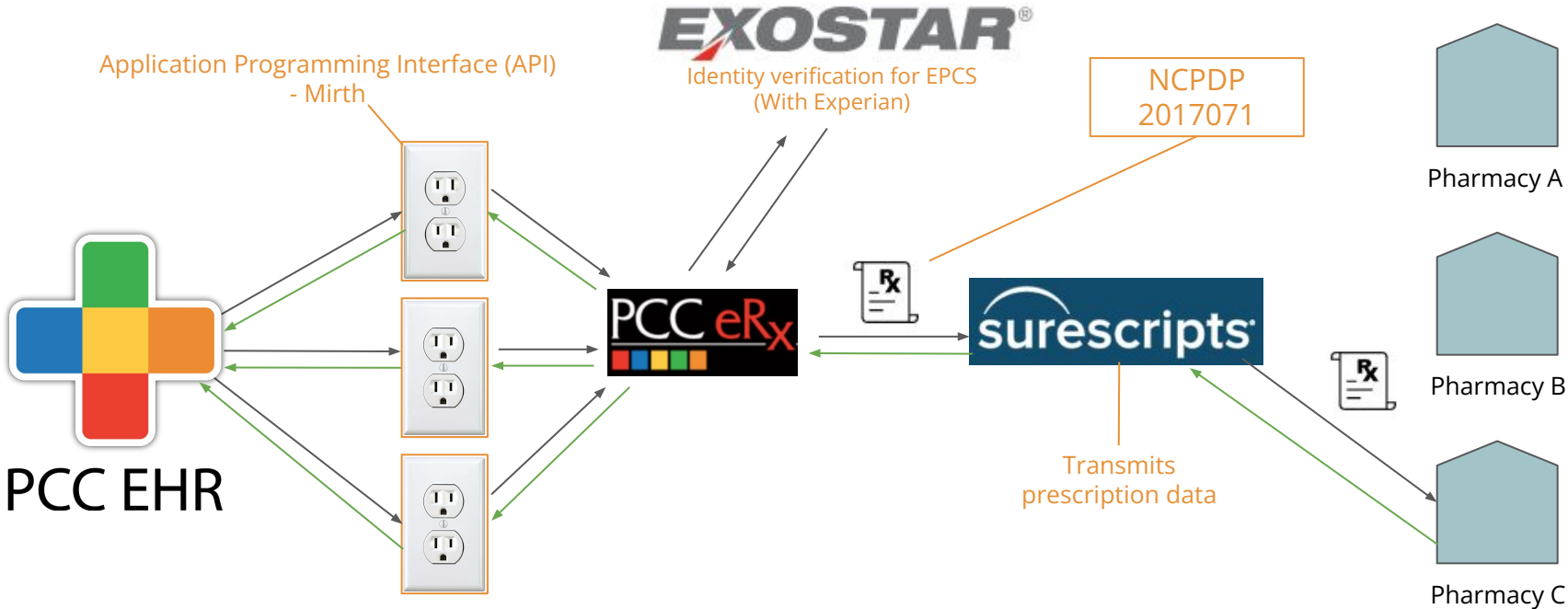
DrFirst >>> FDB >>> PCC eRx



Sending a prescription (the easy version)



Sending a prescription (the technical version)



Delivery confirmations and renewal & change requests from pharmacies travel the same path back to PCC EHR

Let's Get Started with PCC eRx!



User Permissions for prescribing begin in PCC EHR User Admin

- **Mid-Level Providers (NPs & PAs)**
 - If your state does not require a Supervising Provider on your *prescriptions* - switch to Provider Role
- **Nursing and other clinical users**
 - Clinical Staff - create prescriptions, but cannot send
 - Provider Agent - create AND send prescriptions on behalf of provider

Edit User Account Morgan Ellixson-Boyea Username: morgan

Account Information Role Assignment **PCC eRx**

PCC eRx Account

Disabled

Enabled

PCC eRx Prescriber Role

Non-Clinical Staff

Clinical Staff

Provider Agent

Mid-Level Provider

Provider

Provider can create and send prescriptions with their own provider credentials (example: MD).

Provider and Mid-Level Provider Information

Prescribing Locations All Locations

Default Prescribing Location Winooski Pediatrics

Electronic Renewal Request Service (Enables pharmacy renewal requests on the Rx Queue)

EPCS (Provides access to enrollment for Electronic Prescribing of Controlled Substances)

Electronic Change Request Service (Enables pharmacy change requests on the Rx Queue)

Additional PCC eRx Roles

Reports (Provides access to PCC eRx reporting tools.)

Administration (Provides access to PCC eRx configuration.)

Cancel Save

The “mysterious” grey *Select an Encounter* screen...

PCC EHR

SEARCH [] FIND

Jerry Garcia PCC# 4018

- Medical Summary
- Demographics
- History**
- PCC eRx

Select an encounter.

Select an encounter

- Start an eRx Encounter**
- 07/07/23 Sick - Bright Futures
- 04/30/23 Sick - Bright Futures
- 04/28/23 Phone Note
- 04/28/23 Sick - Bright Futures
- 04/28/23 Sick - Bright Futures
- 02/19/20 Sick Demo
- 02/19/20 Imms Only
- 02/19/20 Sick Demo

An official tour of the components in PCC eRx



Jerry Garcia 2 yrs, 8 mos 10/01/20 M



PCC eRx
Rx Queue
My Settings
Rx Logs
Audit Log
Administration

Version 9

JERRY GARCIA Sex: Male

Age: 2 yrs 8 mos DOB: 10/01/2020

PBM Payer Name: PBMX
Retail + Mail Order +
Plan Name: FLORIDA-WEB
[\[Activate\]](#)

PBM Payer Name: PROINFORMA PBM
Retail + Mail Order + LTC +
Plan Name: PRO-FL_55402
Active Plan ✓
[\[Demographics\]](#)

Last queried: 2023-06-27 17:00:10.2-04

Vitals

Weight: 25lb (11.34kg) (06/27/2023)
Height/Length: 2ft 6in (76.2cm) (06/27/2023)
Blood Pressure: no data

Pharmacies

Pharmacy	Address	Type	Telephone Number	Fax Number	Date Added	Preferred
Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	(Retail, SupportsDigitalSignature, Accepts EPCS)	(718) 884-2908	(718) 884-2904	06/27/2023	<input checked="" type="radio"/>

[Add Pharmacy](#)

Allergies Allergy List not yet reviewed Display: Active Only Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
NO KNOWN DRUG ALLERGIES					

[Add New Allergy](#)
[NKDA](#)
[Print Allergies](#)
[Mark as Reviewed](#)

Jerry Garcia PCC# 4001

Medical Summary

Demographics

History

PCC eRx

Patient Information

Vitals

Pharmacies

Allergies

Problem List

Retail Rx History

Prescription History

Medication History

Prescribe

Review & Sign



Reconciliation History

06/27/23



eRx Encounter



Pharmacy Component in PCC eRx

Pharmacies						
Pharmacy	Address	Type	Telephone Number	Fax Number	Date Added	Preferred
 Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	(Retail, Accepts EPCS)	(802) 824-3344	(802) 824-3332	06/02/2023	<input checked="" type="radio"/>
 Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	(Retail, SupportsDigitalSignature, Accepts EPCS)	(718) 884-2908	(718) 884-2904	06/02/2023	<input type="radio"/>

[Add Pharmacy](#)

Pharmacies					
Pharmacy	Address	Type	Phone	Fax	
<i>Default pharmacy</i>					
<input checked="" type="radio"/>  Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332	
<i>Additional pharmacies</i>					
<input type="radio"/>  Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904	

[Add Pharmacy](#)



New and exciting changes coming this summer!



Allergies and the Tale of Two Components



Allergies Modified 05/24/23		Display: All Statuses		
Status	Allergy	Reaction	Onset	Resolved
Active	Allergy to cat dander			
Active	Allergy to grass pollen			

PCC eRx Allergies Last Modified by Morgan Ellixson-Boyea 05/24/23 3:14pm		Display: All Statuses				
Status	Allergen	Reaction	Severity	Sensitivity Type	Onset	Resolved
Active	Penicillins	Rash and Trouble Breathing	Severe	Allergy		

Last reviewed by Morgan Ellixson-Boyea 05/24/23 3:14pm

PCC EHR Allergies
(think environmental)



PCC eRx Allergies
(think medications)



Allergies in PCC eRx

Allergies Allergy List not yet reviewed Display: Active Only Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
PENICILLINS	Rash and Trouble Breathing	Severe	Allergy		05/24/2023 15:14:16

Allergies Allergy List not yet reviewed

Allergen	Reaction	Severity
PENICILLINS		

Allergen:

Sensitivity Type:

Reaction: Severity:

Onset Date:

Comments: (Optional)

Little Hippies Pediatrics, Winooski, VT, 05404

Allergy Report

JERRY GARCIA	DOB: 10/28/2005 (17 yrs 6 mos M)
PENICILLINS Reaction: Rash and Trouble Breathing Severity: Severe Sensitivity Type: Allergy	
Allergies Reviewed By: Allergies have not been reviewed.	



PCC EHR

Problem List & Prescribing



PCC EHR



Problem List		Modified 06/24/23		Display: Active	
Status	Problem	Problem Note	Onset	Resolved	
Active	Attention deficit hyperactivity disorder, predominantly inattentive type				
Active	Childhood asthma				



Problem List		Display: <input checked="" type="radio"/> Active Only <input type="radio"/> Show All		
Status	Problem	Problem Note	Onset	Resolved
Active	Attention deficit hyperactivity disorder, predominantly inattentive type			
Active	Childhood asthma			


Indications: *Tip: Use multiple terms to refine your search*

Patient Problems & Diagnoses

- Attention deficit hyperactivity disorder, predominantly inattentive type
- Childhood asthma
- Otitis media







Most Common Indications: (hide 29 more)

- E. coli urinary tract infection
- Enterobacter cloacae urinary tract infection
- Haemophilus influenzae bronchitis
- Haemophilus influenzae chronic bronchitis
- Haemophilus influenzae pneumonia
- Klebsiella urinary tract infection
- Moraxella catarrhalis bronchitis
- Moraxella catarrhalis chronic bronchitis
- Moraxella catarrhalis pneumonia
- Staphylococcus aureus skin and skin structure infection
- acute Haemophilus influenzae bacterial sinusitis
- acute Moraxella catarrhalis bacterial sinusitis
- acute bacterial otitis media



Retail Prescription History

Retail Rx History (Last Queried: 03/23/2021 19:52:24)

Medication	Instructions	Last Quantity	Last Fill Date	Notes
   doxycycline hyclate 100 mg capsule	Take 1 capsule orally once a day with food or milk	20 Capsule	12/22/2020	10 days supply
   Tobramycin and Dexamethasone Ophthalmic Suspension	Instill two drops into the conjunctival sac every six hours for 7 days	10 Milliliter	11/25/2020	7 days supply

* Certain information may not be available or accurate in this report, including items that the patient asked not be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, prescriptions paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.

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Patient Consent:

- Data sourced through Surescripts from Pharmacy Benefit Managers (PBMs)
- Retail Rx Hx can only be queried once every 72 hours
- Patient consent checked by default



Prescription Hx vs Medication Hx

Prescription History		Start/Stop	Prescription	Prescriber/Agent	Rx Details
		06/17/2023 09/14/2023	Miralax 17 gram/dose powder 17 gram(s) By Mouth every day PRN constipation 1 x 120 gram jar 2 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 86 ePrescribed <i>Friendly Pharmacy</i>
		06/17/2023 06/10/2024	Dulera 100-5 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 11 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 85 ePrescribed <i>Friendly Pharmacy</i>
		04/06/2023 04/15/2023	Mupirocin 2 % ointment 1 application Topical twice daily; for 10 days 1 x 15 gram tube 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 83 ePrescribed <i>Friendly Pharmacy</i>
		04/01/2023 04/30/2023	Clonidine 0.1 mg tablet 0.1 milligrams By Mouth every day at bedtime 30 Tablet(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 87 ePrescribed <i>Friendly Pharmacy</i>
		01/17/2023 01/26/2023	Amoxicillin 400 mg/5 mL suspension for reconstitution 10 milliliter(s) By Mouth twice daily; for 10 days 200 Milliliter 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 84 ePrescribed <i>Friendly Pharmacy</i>

Page: 1

Prescription Hx:

* A historic list of any prescription written at your practice, including pharmacy, qty, refills, and more

Medication Hx:

* Displays Active medications (by default) and is more about current treatments than specific prescriptions

* Can include manually entered OTC meds, entries imported from Retail Rx Hx and more

Medication History Medication History not yet reviewed Last updated by MORGAN ELLIXSON-BOYEA on 06/19/2023 17:25:49

Group By: Indication Class Generic med name None Display: Active Only Active & Inactive

	Medication	Instructions	Source
	CLONIDINE 0.1 mg tablet	0.1 MG PO EVERY DAY AT BEDTIME	PCC eRx
	MOMETASONE-FORMOTEROL (DULERA 100 MCG-5 MCG/ACTUATION AEROSOL) 100-5 mcg/actuation HFA aerosol inhaler	2 PUFF(S) INHALATION TWICE DAILY	PCC eRx
	POLYETHYLENE GLYCOL (MIRALAX POWDER) 17 gram/dose powder	17 GM(S) PO EVERY DAY PRN constipation <i>Indications: Constipation</i>	PCC eRx

Medication History Comments:
No comments entered









Patient takes no Meds Med Hx is unknown or incomplete

Review & Sign - the hub of prescription activity for your encounter

Review & Sign

Prescriptions

Group By: Indication Class Generic med name None

Ready	Medication	Instructions
  	AMOXICILLIN SUSPENSION 400 mg/5 mL suspension for reconstitution (45mg/kg/dose; wt: 20lb (9.07kg)) 100 Milliliter, 0 refills Start: 06/18/2023 Stop: 06/27/2023 Pharmacy: Yalaha Pharmacy eRx: 06/18/2023 15:49:04  (Prescribed by: MORGAN ELLIXSON-BOYEA)	5 ML PO TWICE DAILY ; for 10 DAYS
  	ONDANSETRON 4 mg tablet 5 Tablet(s), 0 refills Start: 06/18/2023 Stop: 06/20/2023 Pharmacy: Yalaha Pharmacy eRx: 06/18/2023 19:23:40  (Prescribed by: MORGAN ELLIXSON-BOYEA)	0.5 TABLET(S) PO EVERY 8 HOURS PRN NAUSEA/VOMITING; for 3 DAYS <i>Indications: NAUSEA/VOMITING</i>

Links:
[Vermont PDMP](#)



PCC EHR

Prescriptions

✓ AMOXICILLIN SUSPENSION 400 mg/5 mL Suspension for Reconstitution (45 mg/kg/dose; wt: 9.07 kg) 5 mL PO twice daily; for 10 days Quantity: 100 Milliliter, 0 refills	(Completed)	Start: 06/18/23 Stop: 06/27/23
Created: Morgan Ellixson-Boyea 06/18/23 3:49pm ePrescribed: Morgan Ellixson-Boyea 06/18/23 3:49pm Delivered: Yalaha Pharmacy 06/18/23 3:49pm		
✓ ONDANSETRON 0.5 x 4 mg Tablet 0.5 tab PO every 8 hours PRN NAUSEA/VOMITING; for 3 days Quantity: 5 Tablet(s), 0 refills Indications: NAUSEA/VOMITING	(Completed)	Start: 06/18/23 Stop: 06/20/23
Created: Morgan Ellixson-Boyea 06/18/23 7:23pm ePrescribed: Morgan Ellixson-Boyea 06/18/23 7:23pm Delivered: Yalaha Pharmacy 06/18/23 7:23pm		

Prescribe Component

Prescribe

Favorites:

<p>+ Amoxicillin Suspension 90 mg/kg in 2 equally divided doses per day orally for 10 days 400 mg/5 mL suspension for reconstitution</p>	<p>+ Concerta 18 mg PO every day 18 mg tablet extended release 24hr 30 Tablet, 0 refills</p>	<p>+ Strattera 18 mg PO every day; for 7 days 18 mg capsule 7 Capsule, 0 refills</p>
--	--	--

Add Medication:

Search Type: Quick Rx Full Product Search Identify Medication



Why can't I find a specific medication? Or DME's & Supplies?

Add New Med

Search Type: Quick Rx Full Product Search Identify Medication

Add Medication: flovent

Warnings	Medication
	Flovent Inhaler 110 mcg/actuation
	Flovent Inhaler 220 mcg/actuation
	Flovent Inhaler 44 mcg/actuation
	Flovent HFA Oral Inhaler

Add custom medication:
flovent

Add to Favorites Cancel Save

Add New Med

Search Type: Quick Rx Full Product Search Identify Medication

Warning:
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.
Please review carefully.

Add Medication: flovent

Warnings	Medication
	Flovent Inhaler 110 mcg/actuation
	Flovent Inhaler 220 mcg/actuation
	Flovent Inhaler 44 mcg/actuation
	Flovent Diskus Inhaler 50 mcg/actuation
	Flovent Diskus Inhaler 100 mcg/actuation
	Flovent Diskus Inhaler 250 mcg/actuation
	Flovent HFA Oral Inhaler

Add custom medication:
flovent

Add to Favorites Cancel Save

Why can't I find a specific medication? Or DME's & Supplies?

Add New Med

Search Type: Quick Rx Full Product Search Identify Medication

Warning:
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.
Please review carefully.

Add Medication:

Warnings	Medication
	Aerochamber MV
	AeroChamber Plus Z Stat Medium Mask
	AeroChamber Z-Stat Plus-Flow Signal
	AeroChamber Plus Z Stat Small Mask
	Aerochamber Plus Z Stat
	Aerochamber Plus Z Stat Large Mask
	RiteFlo Aerochamber
	Aerochamber Plus Flow-Vu
	Aerochamber Mini
	Aerochamber Plus Flow-Vu,Small Mask
	Aerochamber Plus Flow-Vu,Medium Mask
	Aerochamber Plus Flow-Vu,Large Mask

Add custom medication:

Always try Full Product Search, especially for DME's & supplies


Can't find FIRST Compounding Kits? Or other "common" liquid medications?



PCC eRx > Administration > Medication Search > Custom Medications



Start & Stop Dates in PCC eRx

GUANFACINE EXTENDED RELEASE 24 HOUR TABLET  Instruction Only

Qty: 1 to 1 mg tablet extended release 24 hr ▼

PO ▼ (show all routes) every day ▼ (show all frequencies) PRN

Prescription:

Days Supply: 30

Dispense: 30 Tablet ▼

Number of Refills: 5 PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

Formulary Support:
Generic, Rx, Unknown
[click to view full formulary details](#)

Instructions to Patient:

Comments to Pharmacy:

Internal Note:

Duration: for ▼

Indications: *Tip: Use multiple terms to refine your search*

Patient Problems & Diagnoses

- Attention deficit hyperactivity disorder, predominantly inattentive type
- Childhood asthma
- Otitis media

Most Common Indications:


- attention-deficit hyperactivity disorder

Start Date: 06/18/2023

Stop Date: 12/14/2023 Use stop date



Use Instruction Only for Loading Dose Antibiotics, tapers, and more!

AZITHROMYCIN 200 MG/5 ML SUSPENSION 

Instruction Only

Dose Form: 200 mg/5 mL suspension for reconstitution ▼


Warning: Dose Range Safety Checking for Dose Amount and Dose Frequency is not available for Instruction Only prescriptions. Please review carefully.

Prescription:

Days Supply: 5

Dispense: 1 15 mL bottle ▼

Number of Refills: PRN

Date to Fill: 

Prevent Renewal Requests:

Follow up provider: ▼

Formulary Support: Generic, Rx, On-formulary (Not Preferred) No alternatives found
[click to view full formulary details](#)

Instructions to Patient: tk 5mL po on day 1 and 2.5mL qd for days 2 through 5

Comments to Pharmacy:

Internal Note:

Duration: for 5 day(s) ▼

Indications - sending ICD-10's to the pharmacy

Add New Med (start over)

DEXMETHYLPHENIDATE (FOCALIN XR EXTENDED RELEASE CAPSULE) Instruction Only

Qty: to **10 mg capsule,ER biphasic: 50-50** ▼

[PO] ▼ (show all routes) every day ▼ (show all frequencies) PRN

Prescription:

Days Supply: 30 DAW

Dispense: 30 (Capsule) ▼

Number of Refills: PRN

Date to Fill: Create 3 month supply

Prevent Renewal Requests:

Follow up provider:

Formulary Support:
Generic, Rx, Unknown
[click to view full formulary details](#)

Instructions to Patient: Comments to Pharmacy: Internal Note:

Duration: for ▼

Indications: Tip: Use multiple terms to refine your search

Patient Problems & Diagnoses
• Attention deficit hyperactivity disorder, predominantly inattentive type

Most Common Indications:
• attention-deficit hyperactivity disorder

Start Date: 06/02/2023 Stop Date: 07/01/2023 Use stop date

OLIVER OBLINSKY
Male, DOB 02/02/2020
938 Browning Drive
Reading, VT 05062
Phone (802) 555-0170

MORGAN ELLIXSON-BOYEA
Winoski Pediatrics
Twenty Main Street
Winoski, VT 05404
Phone (802) 846-8177
DEA # MT9445619

Yalaha Pharmacy
8735 Country Rd 48
Yalaha, FL 34797
Phone (352) 547-1247
Fax (352) 547-1400
accepts EPCS

dexamethylphenidate ER 10 mg capsule,extended release biphasic:50-50 (Focalin XR)
1 capsule(s) By Mouth every day
30 capsule, 0 Refills
Days Supply: 30
Written Date: 06/02/2023

eRx ▼

Test Case: ▼

Review & Sign

Prescriptions

Group By: Indication Class Generic med name None

Ready Medication Instructions


DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)
10 mg capsule,ER biphasic 50-50
30 Capsule(s), 0 refills DAW
Start: 06/02/2023
Pharmacy: Yalaha Pharmacy
UNSIGNED
(Created by: MORGAN ELLIXSON-BOYEA)

1 CAPSULE(S) PO EVERY DAY
Indications: Attention deficit hyperactivity disorder, predominantly inattentive type

Links:
[Vermont PDMP](#)



Is this mg/kg/DAY or per DOSE? Help!

AMOXICILLIN SUSPENSION 

11 to mL Calculated Value: 11.25 mL, Adjusted to: 11 mL
[Equiv dose: 10.125 - 13.5] Dispensable in 0.5 mL increments

Dose Form: 400 mg/5 mL suspension for reconstitution

PO twice daily PRN

Wt-based Dosing: 45 (Weight kg)

Calculated values:
880 mg twice daily
44 mg/kg twice daily
88 mg/kg per day

Prescription:

Days Supply:

Dispense:

Number of Refills: PRN

Date to Fill:


Prevent Renewal Requests:

Follow up provider:

Formulary Support:
Generic, Rx, Unknown
[click to view full formulary details](#)

How can I send a 3 month supply of ADHD medication?

Add New Med (start over)

METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET)  Instruction Only

Qty: to ▾

▾ (show all routes) ▾ (show all frequencies) PRN

Prescription:

Days Supply: <input type="text" value="30"/> <input type="checkbox"/> DAW	Formulary Support: Brand, Rx, Unknown click to view full formulary details
Dispense: <input type="text" value="30"/> <input type="text" value="Tablet"/> ▾	
Number of Refills: <input type="text"/> <input type="checkbox"/> PRN	
Date to Fill: <input type="text"/> <input type="checkbox"/> Create 3 month supply	
Prevent Renewal Requests: <input type="checkbox"/>	
Follow up provider: <input type="text"/>	

Instructions to Patient: **Comments to Pharmacy:** **Internal Note:**

Duration: for ▾

Indications: Tip: Use multiple terms to refine your search

Most Common Indications:

- attention-deficit hyperactivity disorder

Start Date: **Stop Date:** Use stop date

GWENIVERE GALLAGHER
Female, DOB 05/25/2004
2165 Trappe Rd Apt B
Montpelier, VT 05602
Phone (802) 555-0149

MORGAN ELLIXSON-BOYEA
Lake Champlain Pediatrics
20 Winooski Falls Up
Winooski city Uptown, VT 05404
Phone (800) 722-2198
DEA # MT2545498


Friendly Pharmacy
223A W 231st St
Bronx, NY 104635301
Fax (718) 884-2904
Phone (718) 884-2908
accepts EPCS

methylphenidate ER 27 mg tablet,extended release 24 hr (Concerta)
27 milligrams By Mouth every morning
30 Tablet, 0 Refills
Days Supply: 30
Written Date: 03/24/2021

▾

How can I send a 3 month supply of ADHD medication?

Add New Med (start over)

METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET)  Instruction Only

Qty: 1 to 27 mg tablet extended release 24hr ▼

PO ▼ (show all routes) every morning ▼ (show all frequencies) PRN

Prescription:

Days Supply: 30 DAW

Dispense: 30 Tablet ▼

Number of Refills: PRN

Date to Fill #1: 03/24/2021 Create 3 month supply

Date to Fill #2: 04/23/2021

Date to Fill #3: 05/23/2021

Prevent Renewal Requests:

Follow up provider:

Formulary Support:
Brand, Rx, Unknown
[click to view full formulary details](#)

Instructions to Patient:

Comments to Pharmacy:

Internal Note:

Duration: for ▼

Indications: Tip: Use multiple terms to refine your search

Most Common Indications:
• [attention-deficit hyperactivity disorder](#)

Start Date: 03/24/2021 Stop Date: 06/21/2021 Use stop date

GWENIVERE GALLAGHER
Female, DOB 05/25/2004
2165 Trappe Rd Apt B
Montpelier, VT 05602
Phone (802) 555-0149

MORGAN ELLIXSON-BOYEA
Lake Champlain Pediatrics
20 Winooski Falls Up
Winooski city Uptown, VT 05404
Phone (800) 722-2198
DEA # MT2545498

Friendly Pharmacy
223A W 231st St
Bronx, NY 104635301
Fax (718) 884-2904
Phone (718) 884-2908
accepts EPCS

methylphenidate ER 27 mg tablet,extended release 24 hr (Concerta)
27 milligrams By Mouth every morning
30 Tablet, 0 Refills
Days Supply: 30
Written Date: 03/24/2021
Date to fill #1: 03/24/2021
Date to fill #2: 04/23/2021
Date to fill #3: 05/23/2021

eRx ▼

Process Now

Add to Favorites Cancel Save

How can I send a 3 month supply of ADHD medication?

[Add New Med](#)
Add New Med [\(start over\)](#)

METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET)

Qty: 1 to 27 mg tablet extended release 24hr

PO [\(show all routes\)](#) every morning [\(show all frequencies\)](#) PRN

Prescription:

Days Supply: 30 DAW

Dispense: 30 Tablet

Number of Refills: PRN

Date to Fill #1: 08/04/2021 Create 3 month supply

Date to Fill #2: 09/01/2021 pre-dated 2 days

Date to Fill #3: 10/01/2021 pre-dated 2 days

Prevent Renewal Requests:

Follow up provider:

Formulary Support:
Brand, Rx, Unknown
[click to view full formulary details](#)

Instructions to Patient:

Comments to Pharmacy:

Internal Note:

Duration: for

Indications: *Tip: Use multiple terms to refine your search*

Most Common Indications:
• attention-deficit hyperactivity disorder

Start Date: 08/04/2021 Stop Date: 11/01/2021 Use stop date

PCC eRx

PCC eRx Rx Queue (1) My Settings Rx Logs Audit Log Administration

My Settings

EPCS Status

EPCS enrollment complete. You are ready to ePrescribe controlled substances.

Default Token Label

Hard Token:

Hard Token

[Exostar Token Management](#)

Soft Token:

Soft Token

[Save Changes](#)

Vacation Hours

Start: Stop: [Clear](#) [Save](#)

RapidRx on Renew

Display RapidRx when renewing a medication

3 Month Supply

Automatically pre-date 3 month supply 2 days [Save](#)

Favorites

Manage Favorites List: Manual Automatic

Show Favorites as a drop-down menu

Show Favorites as tiles

Number of Favorites to display in the Prescribe section: 9 [Save](#)



Adjust your pre-dating under PCC eRx > My Settings > 3 Month Supply






Rx Queue - Pending Rx vs Agent Prescriptions

Pending Prescriptions:
Awaiting provider action - *not yet sent to the pharmacy*

  SANTANGELO, SAMANTHA 355 Edgewood Ave Milton, VT 05468 Phone (802) 555-0114			
<input checked="" type="checkbox"/>		ofloxacin 0.3 % eye drops (Ocuflox) 1 drop(s) in eye(s) 4 times daily into right eye; for 5 days 1 Milliliter 0 Refill(s) Created on 03/24/2021 20:15 by MORGAN ELLIXSON-BOYEA	Bannockburn Pharmacy 6798 Pyle Rd Bethesda, MD 20817 (301) 644-2418
			MORGAN ELLIXSON-BOYEA Twenty Main Street Winooski, VT 05404 (802) 846-8177 DEA # MT2545498
  SHEETS, JOSHUA 529 N Loop Road West Danville, VT 05873 Phone (802) 555-0176			
<input checked="" type="checkbox"/>		clonidine HCl 0.1 mg tablet 1 tablet(s) By Mouth every day at bedtime 30 Tablet(s) 0 Refill(s) Created on 03/24/2021 20:34 by MORGAN ELLIXSON-BOYEA	WALGREENS DRUG STORE #17185 82 VT ROUTE 15 W HARDWICK, VT 05843 (802) 472-6961
			MORGAN ELLIXSON-BOYEA 45 North Avenue Burlington, VT 05401 (802) 863-9988 DEA # MT2545498
<input checked="" type="checkbox"/>		Vyvanse 10 mg capsule (lisdexamfetamine) 1 capsule(s) By Mouth every day 30 Capsule(s) 0 Refill(s) Created on 03/24/2021 20:33 by MORGAN ELLIXSON-BOYEA	WALGREENS DRUG STORE #17185 82 VT ROUTE 15 W HARDWICK, VT 05843 (802) 472-6961
			MORGAN ELLIXSON-BOYEA 45 North Avenue Burlington, VT 05401 (802) 863-9988 DEA # MT2545498
  WEAVER, TYFFANI 8673 Ottawa Court Underhill Center, VT 05490 Phone (802) 555-0195			
<input checked="" type="checkbox"/>		dextroamphetamine-amphetamine 5 mg tablet (Adderall) 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s) Created on 03/24/2021 20:32 by MORGAN ELLIXSON-BOYEA	Freedom Pharmacy 434 Hurricane Lane Williston, VT 05495 (802) 655-3544
			MORGAN ELLIXSON-BOYEA Twenty Main Street Winooski, VT 05404 (802) 846-8177 DEA # MT2545498
<input type="button" value="Process UNSIGNED prescriptions"/>			

Agent Prescriptions:
Already sent to pharmacy by staff, *approval needed* after the fact

Agent Prescriptions			
<input type="checkbox"/> Select all			
  MASON, MELANIE 123 Spring Street Brattleboro, VT 05301 Phone (802) 555-0166			
<input type="checkbox"/>		tobramycin 0.3 %-dexamethasone 0.1 % eye drops,suspension (TobraDex) 1 drop(s) in eye(s) 4 times daily into right eye 1 x 10 mL dropper bottle 0 Refill(s) 06/18/2023 19:32	Friendship Pharmacy 9 W Main St Friendship, NY 147398701 (585) 973-3496
			KATHLEEN W GOMEZ, MD Agent: ZELDA ZEN, LNA
<input type="button" value="Sign"/>			

Troubleshooting with PCC eRx



SPI errors & your prescribing locations

ABIGAIL ADDINGTON
Female, DOB 04/26/2013
730 Grandview Drive
Saint Albans Bay, VT 05481
Phone (802) 555-0191

MORGAN ELLIXSON-BOYEA
DEA # MT9445619

Friendly Pharmacy
223A W 231st St
Bronx, NY 104635301
Phone (718) 884-2908
Fax (718) 884-2904
accepts EPCS

amoxicillin 400 mg/5 mL oral suspension
5 milliliter(s) By Mouth twice daily; for 10 days
100 Milliliter, 0 Refills
Days Supply: 10
Written Date: 06/02/2023

Print ▾

Test Case: ▾

Process Now

Provider does not have a SPI to use for the current location.

Edit User Account Morgan Ellixson-Boyea Username: morgan

Account Information Role Assignment PCC eRx

PCC eRx Account
 Disabled
 Enabled

PCC eRx Prescriber Role
 Non-Clinical Staff
 Clinical Staff
 Provider Agent
 Mid-Level Provider
 Provider

Provider can create and send prescriptions with their own provider credentials (example: MD).

Provider and Mid-Level Provider Information

Prescribing Locations Burlington Peds - Flu Clinic, Burlington Peds - New North End, Burlington Peds - Ol...

Default Prescribing Location All Locations

None
 Burlington Peds - Flu Clinic
 Burlington Peds - New North End
 Burlington Peds - Old North End
 Lake Champlain Pediatrics
 Lake Champlain Telehealth
 Winooski Pediatrics

Additional PCC eRx Roles
 Reports (Provides access to...)
 Administration (Provides access to PCC eRx configuration.)

Provider not enabled to prescribe for telehealth location

Cancel Save

SPI errors & your prescribing locations

ABIGAIL ADDINGTON
Female, DOB 04/26/2013
730 Grandview Drive
Saint Albans Bay, VT 05481
Phone (802) 555-0191

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100 Milliliter, 0 Refills
Days Supply: 10
Written Date: 06/02/2023

Print

Test Case:

Provider does not have a SPI to use for the current location.

Phone Note

Encounter Details

Date of Service: 06/02/23

Provider of Service: Test ProviderOne, M.D.

Encounter Location:

Portal Message

Encounter Details

Date of Service:

Provider of Service:

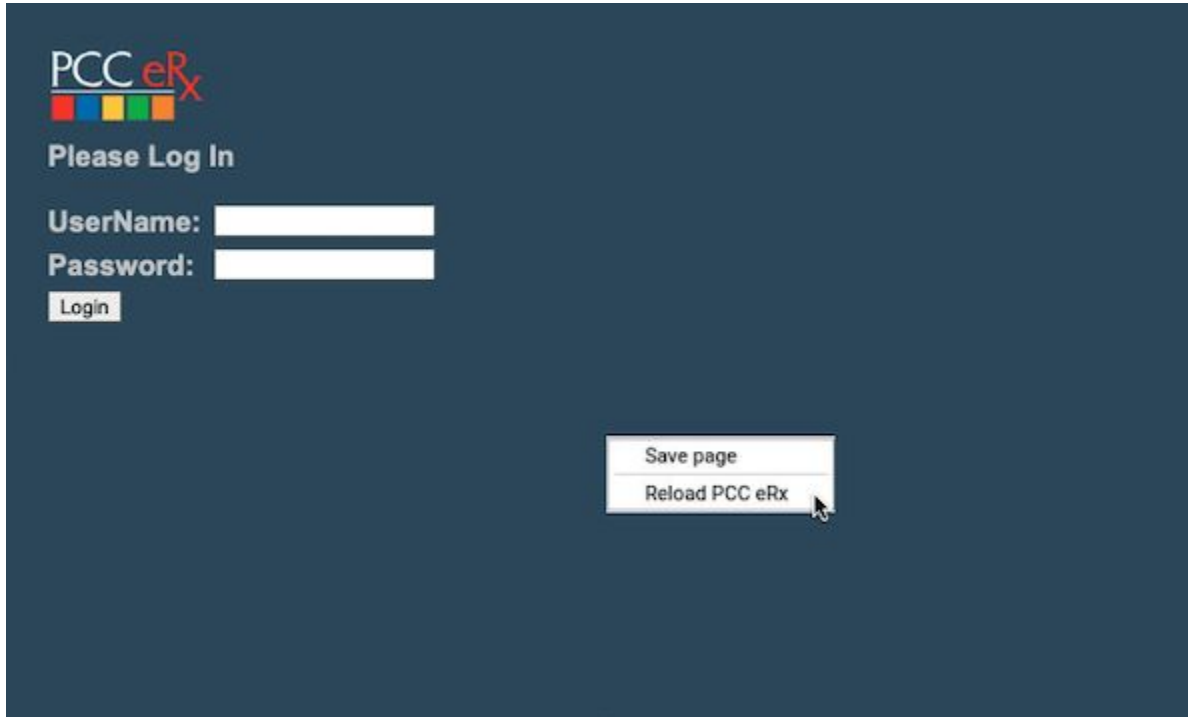
Encounter Location:



Still having location or SPI issues? Contact PCC Support - we're here to help



Seemingly frozen in PCC eRx or stuck on this screen?



Let's Talk about PCC eRx!

Wednesday

Real Time Prescription Benefit Service - An Industry Perspective

with Dewey Howell, MD, PhD

Emerald I @ 230pm EST

Friday

What's Next for PCC eRx with Morgan - Emerald II @ 10am EST

&

Inaugural PCC eRx Open Lab

1230pm - 230pm

