PCC Shortcuts for Faster Charting

Sarah Bunning
Physician's Computer Company





Session Goals

- Introduce tools for charting efficiency
- Provide customization options
- Share tips and tricks with your peers













Leverage Your Words

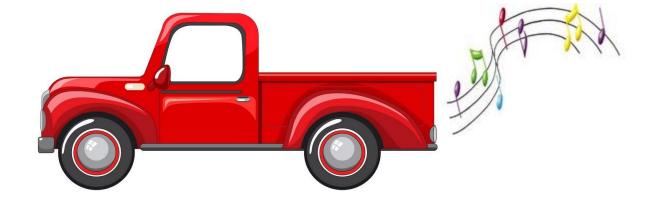
- Auto-notes
- Historic Answer Memory
- Last Saved Answer
- Snap Text





Auto-Notes

- Create proactively or save on the fly
- Practice defaults and per provider
- Set it and forget it
- Customizable







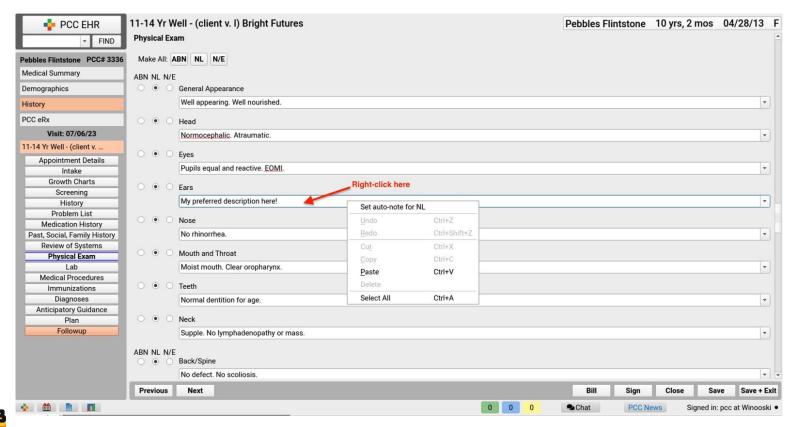
Auto-Notes

| Auto-Notes Configuration | Protocol: 2 Mo Well - (client v. I) | Bright Futures Superior Superi |
|---|---|--|
| 2 Mo Well - (client v. I) Brig Development Physical Exam Anticipatory Guidance | Mouth and Throat ABN Practice Default: User Default: NL Practice Default: V/E Practice Default: User Default: User Default: User Default: | |
| | O User Default: | Select "Practice Default" or enter a custom user auto-note |
| | Chest/Lungs ABN Practice Default: User Default: NL Practice Default: User Default: | Inspiratory stridor. Clear and symmetric breath sounds without distress. |





Auto-Notes







- Remember by provider or by patient
- Works with Generic Components:
- Check, Note, Q/A, and Radio
- Customizable



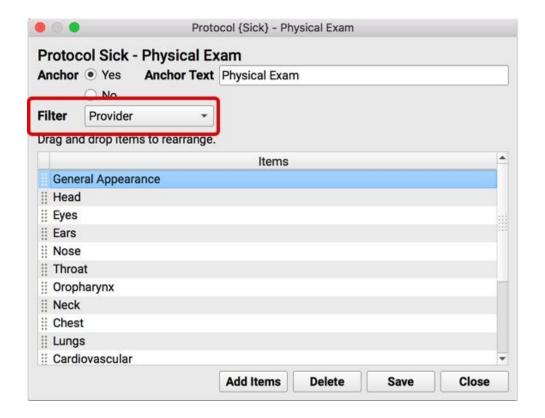




| Component Name | | Comp | onent Type | |
|--|-----------|------------|------------|--|
| Policies (Chart-wide) | policies | | | |
| Intake | generic | header | | |
| Smoking Status (ARRA) | smokin | g status | | |
| Informant/Relationship | generic | note | | |
| Chief Complaint | generic | note | | |
| Vitals | vitals | | | |
| Immunization current for age: Indicate Yes or No | generic | note | | |
| History: location timing quality severity context modify factors | generic | radio | | |
| Transition of Care (ARRA) | transitio | on of care | | |
| Review of Systems | generic | check | | |
| Social/Family History | generic | спеск | | |
| Physical Exam | generic | radio | | |
| Diagnoses | diagnos | 202 | | |
| Lab Orders | lab | | | |
| Medical Test Orders | medica | test | | |
| " Dadistan Orden | | | | |

















Last Saved Answer

- Previous date and user present
- Review and click to reuse
- Reference only
- Customizable







Last Saved Answer

| Edit Component - Feeding | behavior, position and | latch (visualor verbal) | |
|--------------------------------------|---------------------------|-------------------------|--------|
| Edit Component | | | |
| Component Name: Feeding beha | avior, position and latch | | |
| Component Type: Generic Chec | k | | |
| ✓ Display the last saved answer | | | |
| | | Clear Historical | Delete |
| Item Name | | Answers for Item | Item |
| Audible swallowing | | | |
| Cheeks dimpling Cheeks rounded | | 님 | -H |
| Chin indents breast | | | H |
| Circular movement of jaw | | H | - 6 |
| Cries at the breast | | | |
| Ears, shoulders, hips in alignmen | | | |
| Falls of breast (during feed and/ | or end of feed) | | |
| Feeds on nipple, not areola | | | |
| Lips flanged | | | |
| Lips not flanged Nipple confusion | | | |
| Other | | H | H |
| Stays attached & sleeps, no suck | rina | H | |
| | • | | |
| Add New Items | | | |
| | | | |
| | | Cancel | Save |





Last Saved Answer

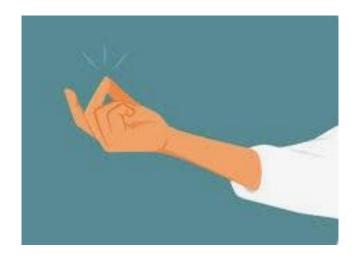
| Plan Details | |
|--------------|---|
| Last Answer | 02/20/2020: "Wesley will carry inhaler to lacrosse. Regular checks every six weeks, call if worsens." [Leonard McCoy, M.D.] |
| | |
| | |





Snap Text

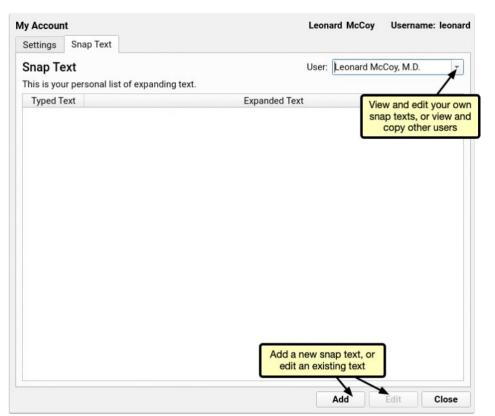
- PCC offers a text auto-completion tool for quickly inserting text into various parts of the chart
- Snap Text can be used for:
 - Plan Notes
 - Broadcast Messaging
 - Single Texts
 - And Much More!







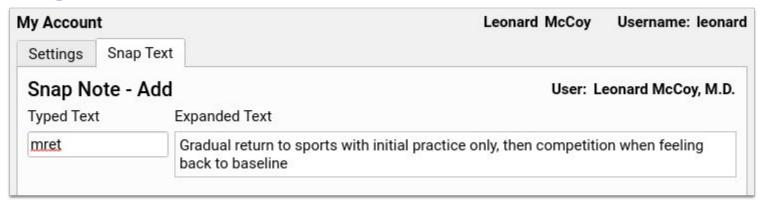
Snap Text







Snap Text



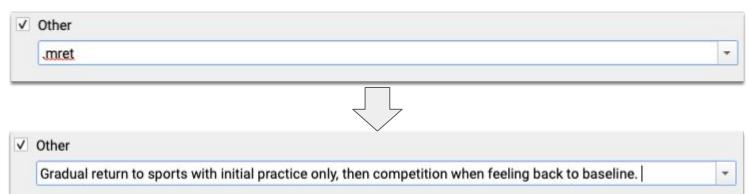






Chart-wide Components

- For Reference
- Reviewable
- Customizable
- Confidential



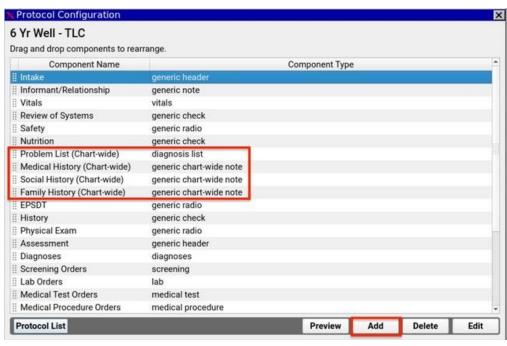






Chart-wide Components







Chart-wide Components

| Create Component | × |
|---|------|
| Create Component | |
| Component Name: | |
| Component Type: generic chart-wide note | 75 |
| Confidential: ○ Yes ● No | |
| Reviewable in Visit: Yes No | |
| | |
| | |
| | |
| | |
| | |
| Cancel | Save |





Available Chart-wide Components

- Account Balances
- Account Demographics
- Allergies & PCC Allergies
- Appointment History
- Care Plan
- Communication Preferences
- Confidential Notes
- Family History
- Family Medical History
- Forms
- Growth Charts
- Medical History

- Medication History
- Outstanding Tasks
- Patient Demographics
- Patient Portal Users
- Policies
- Problem List
- Recent and Upcoming Appointments
- Reminders
- Siblings
- Social History
- <Your Chart-wide here>





Mark as Reviewed



| PCC EHR | Sick - Bri | ght Futures | | Pebbles Flintstone 1 | 0 yrs, 1 mo 6/19/10 |
|------------------------------|--------------|-------------------------------------|--|-------------------------|--|
| → FIND | PCC eRx A | Allergies (Chart-wide) Last Modifie | d by Mark Williams, M.D. 07/21/20 12:03pm | | Display: All Statuses 🔻 |
| | Status | Allergen | Reaction | Severity Sensitiv | ity Type Onset Resolved |
| Pebbles Flintstone PCC# 3336 | Active Pe | nicillins | Hives and Facial Swelling | Moderate Allergy | 07/01/20 |
| Medical Summary | Mark as Revi | ewed | | Last reviewed eRv | Allergies appears in the Visit History |
| Demographics | | _ | - d b. Made Williams - M.D. 07/01/00 10:00 | | |
| History | | | ed by Mark Williams, M.D. 07/21/20 12:08pm | | Diopiay. 7111 Ottatages |
| | Status | Medication | | Instructions | Start Stop |
| PCC eRx | | PENICILLIN VK SUSPENSION | 10 mL PO twice daily; f | for 10 days | 06/29/20 07/09/20 |
| Visit: 07/21/20 | | 25 mg/5 mL Recon Soln | | | |
| Sick - Bright Futures | Mark as Revi | ewed | | Last reviewed Medicatio | n History appears in the Visit History |
| Appointment Details | Lab | | | | Generate Requisition |
| Intake | Order | Rapid Strep | | | |
| History | | i | | | |
| Review of Systems | Order | Urine dipstick | | | |
| Social/Family History | Order | CBC | | | |
| Physical Exam | Order | 000 | | | |
| Diagnoses | Order | select a lab | | | + |
| PCC eRx Allergies | | | | | |





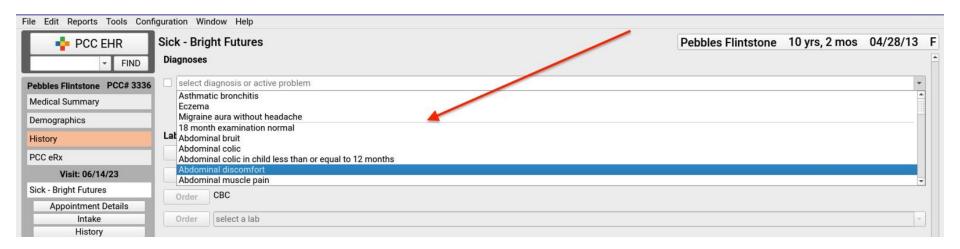
Mark as Reviewed

| viedication mistor | y (Chart-wide) Last Modified by Mark V | /illiams, M.D. 07/21/20 12:08pm Display. | All Status | ses 🔻 |
|-----------------------|---|---|---------------|----------------|
| Status | Medication | Instructions | Start | Stop |
| | IN VK SUSPENSION mL Recon Soln | 10 mL PO twice daily; for 10 days | 06/29/20 | 07/09/20 |
| Mark as Reviewed Last | t reviewed for this visit by Mark Williams, M.D. 07/2 | 1/20 12:13pm Last reviewed Medication History a | ppears in the | e Visit Histor |





Chart Active Diagnoses from Problem List







Copy Notes to Siblings 1.

Dx: Japanese encephalitis virus disease, Gastritis, Otitis externa of bilateral ears

and Upcoming Appointments

hysical Due: 05/12/23 Scheduled Appts.: none

05/19/23 (6w 6d ago) Dr. Casey

05/06/22 (1y 2m ago)

Open Chart Dinosaur Flintstone 4 vrs. 3 mos 03/08/19 M



| | guration Window Help | | B1 11 11 1 11 11 11 11 11 11 11 11 11 11 | and the second second | | | | |
|------------------------------|---------------------------|-------------------|--|-----------------------|--------------------|---------------|----------|--|
| PCC EHR | Medical Summary | | Right click on the con | ponent to copy | Pebbles Flintstone | 10 yrs, 2 mos | 04/28/13 | |
| → FIND | Family Medical History | Modified 07/06/23 | Copy Family Medical History to Siblings | | | | | |
| | | Condition | Copy Family Medical History to Sibilings | Relationship | | Note | | |
| Pebbles Flintstone PCC# 3336 | Hypertensive disorder | | Maternal Grandfather | | Current | | | |
| Medical Summary | Familial cancer of breast | | Maternal Grandmother | | Dx age 61 | | | |



Send Text

Find Next

Problem List Allergies

PCC eRx Allergies

Medication History

Find

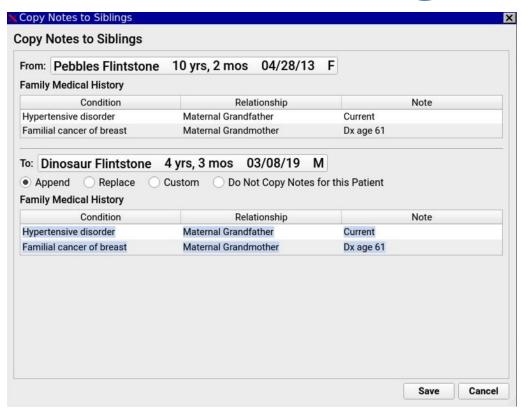
Copy Notes to Siblings

Ctrl+F

Siblings



Copy Notes to Siblings







Anchor Buttons

- Medical Summary Screen
- Demographics
- History
- Encounters









Future Dates for Tasks



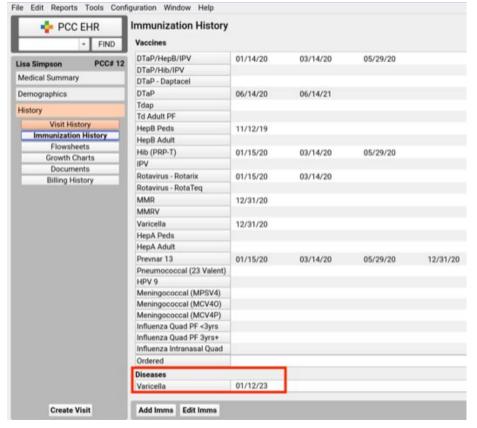
| EDITING | Control of the contro | |
|---------|--|----------------------------|
| | Result: Check in with mom re: 6/13 visit. Night terrors still happening? | - |
| | ☐ Signature Required | Canceled |
| | ✓ Include on Patient Reports | |
| | ▼ Tasks: 1 (0 Completed) | |
| | Task Complete Task | ▼ To Gomez, MD, Kathleen ▼ |
| | | Due 06/29/23 |
| | Note enter task notes here | <u></u> |
| | ☐ Task Completed At mm/dd/yy 12:00am By select a user → | |
| | ADD TASK | DISCARD CHANGES SAVE ORDER |





Vaccine-preventable diseases

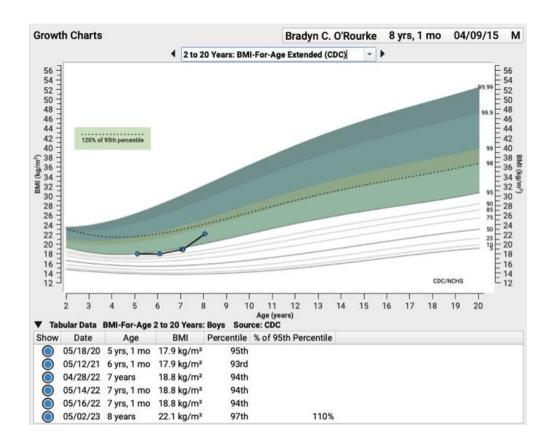
| mmunization History Screen Dise | ases |
|---------------------------------------|------------------------------------|
| Diseases | |
| Select diseases to be displayed on th | e immunization h |
| Disease | Display Disease on Imms History |
| Acute poliomyelitis | ✓ |
| Anthrax | ✓ |
| Diphtheria | • |
| Disease due to Rotavirus | ✓ |
| Haemophilus influenzae infection | ✓ |
| Hepatitis A immune | ✓ |
| Hepatitis B immune | ✓ |
| Human papilloma virus infection | ✓ |
| Influenza | ✓ |
| Japanese encephalitis virus disease | • |
| Measles | • |
| Measles immune | ✓ |
| Meningococcal infectious disease | ✓ |
| Mumps | ✓ |
| Mumps immune | • |
| Pertussis | ✓ |
| Pneumococcal infectious disease | • |
| Rabies | ▼ |
| Rubella | ✓ |
| Rubella immune | ✓ |







Extended BMI Growth Charts

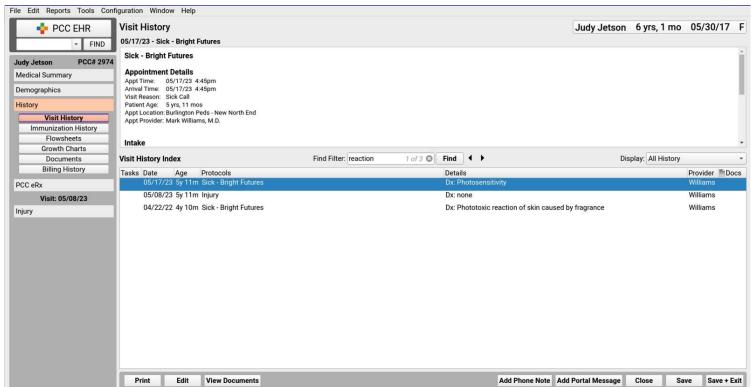






Search Visit History

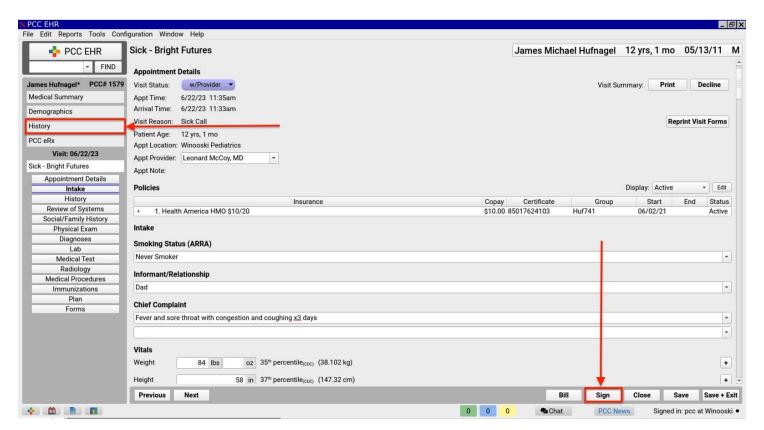








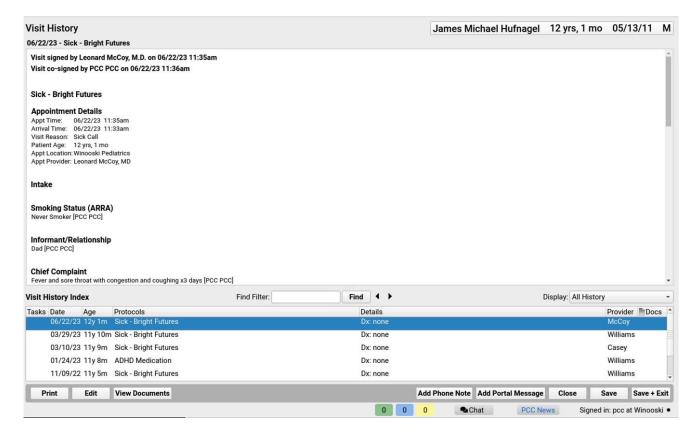
Review Your Notes As You Go







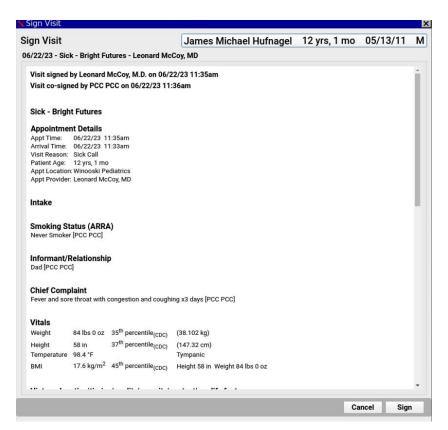
Review Your Notes As You Go







Review Your Notes As You Go







Patient Banner









Signing in pocketPCC!

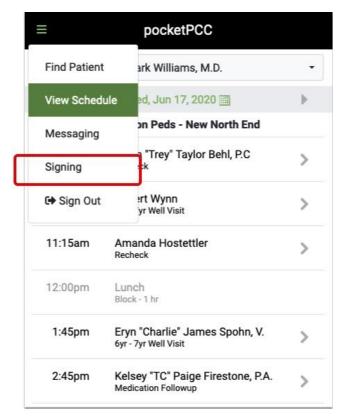
- Visits
- Phone Notes
- Documents

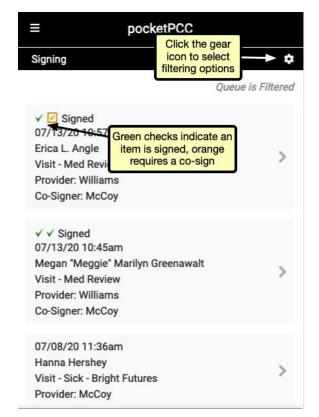






Signing in pocketPCC

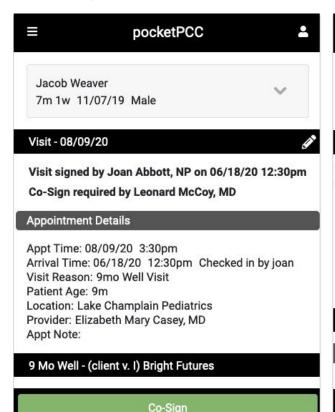


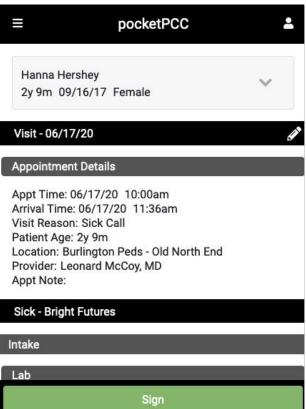






Signing in pocketPCC



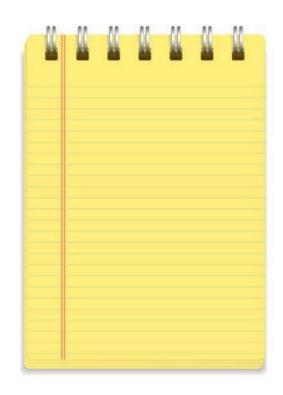






Not Charting, but Noteworthy

- Appt notes on Schedule Screen
- Send Text on Schedule Screen
- Patient Finder Drop-down
- Chat staff for assistance
- Personal Contacts
- Spell check







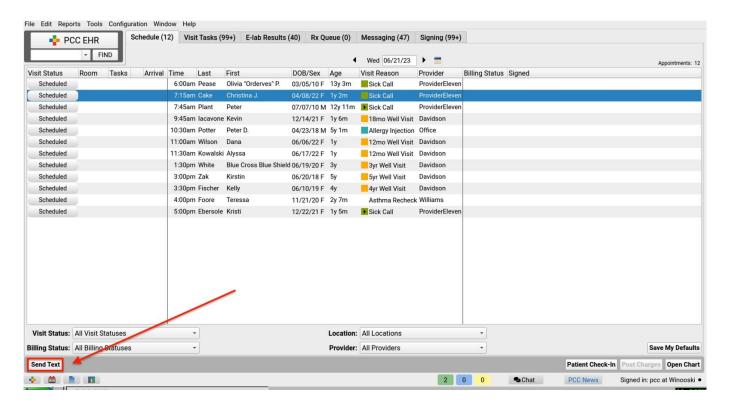
Appointment Notes on Schedule Screen

| ♣ PC | C EHR | | Schedule (1 | 2) V | isit Tasks (9 | 9+) E-lab Results | (40) Rx C | (0) ueue | Messaging (47) | Signing (99+) | | |
|--------------|-------|-------|-------------|-------|---------------|------------------------|--------------|-----------|---|----------------|-----------------------|------------------|
| 11000 | → FII | ND | | | | | | | Wed 06/21/23 | - | | Appointments: 12 |
| Visit Status | Room | Tasks | Arrival | Time | Last | First | DOB/Sex | Age | Visit Reason | Provider | Billing Status Signed | |
| Scheduled | | | | 6:00 | am Pease | Olivia "Orderves" P. | 03/05/10 F | 13y 3m | Sick Call | ProviderEleven | | |
| Scheduled | | | | 7:15 | am Cake | Christina J. | 04/08/22 F | 1y 2m | Sick Call | ProviderEleven | | |
| Scheduled | ji | | | 7:45 | am Plant | Peter | 07/07/10 N | 1 12y 11m | Sick Call | ProviderEleven | | |
| Scheduled | | | | 9:45 | am lacavone | Kevin | 12/14/21 F | 1y 6m | Appt Note: | son | | |
| Scheduled | | | | 10:30 | am Potter | Peter D. | 04/23/18 N | 1 5y 1m | Early bird gets the v removed out of his | worm | | |
| Scheduled | | | | 11:00 | am Wilson | Dana | 06/06/22 F | 1у | stomach. He accid | entally son | | |
| Scheduled | | | | 11:30 | am Kowalski | Alyssa | 06/17/22 F | 1у | swallowed it. T2mo Well Visit | Davidson | | |
| Scheduled | | | | 1:30 | pm White | Blue Cross Blue Shield | d 06/19/20 F | Зу | 3yr Well Visit | Davidson | | |
| Scheduled | | | | 3:00 | pm Zak | Kirstin | 06/20/18 F | 5у | 5yr Well Visit | Davidson | | |
| Scheduled | | | | 3:30 | pm Fischer | Kelly | 06/10/19 F | 4y | 4yr Well Visit | Davidson | | |
| Scheduled | | | | 4:00 | pm Foore | Teressa | 11/21/20 F | 2y 7m | Asthma Recheck | Williams | | |
| Scheduled | | | | 5:00 | pm Ebersole | Kristi | 12/22/21 F | 1y 5m | ▶ Sick Call | ProviderEleven | | |





Send Text on Schedule Screen







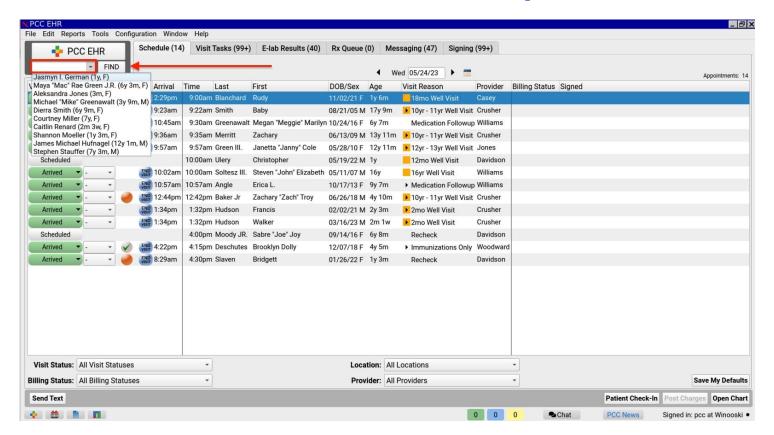
Send Text on Schedule Screen







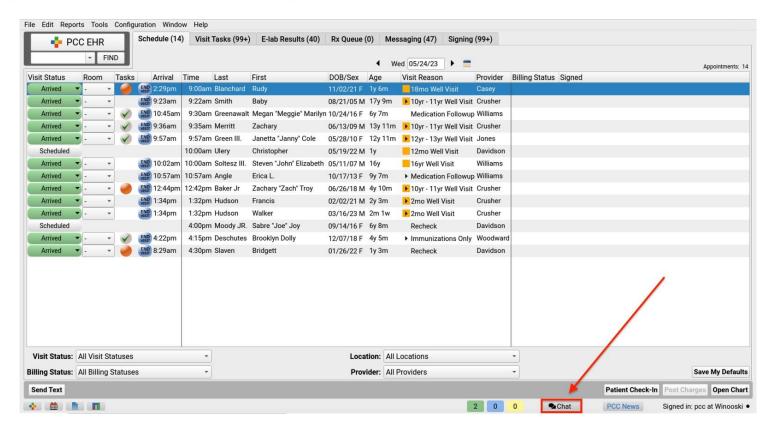
Patient Finder Drop Down







Chat for Assistance

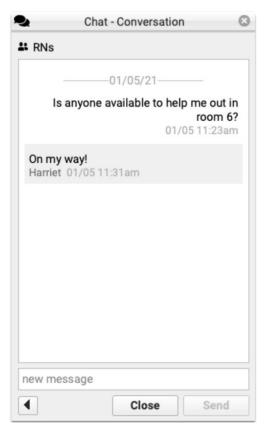






Chat for Assistance









Personal Contacts

Address: 465 Chestnut St Apt 596 Brownsville, VT 05037

Personal Contacts

John Ulery (Custodian, Father)

Home Phone: 802-555-0113 Work Phone: 802-555-0143 Cell Phone: 802-555-0170 Emg Phone: 802-555-0125

Note:

Jennifer Ulery (Mother)

Phone: 802-333-2798 Email: jennyu162@aol.com

Note: CUSTODY ISSUE: Mom has supervised visits 1x per wk. Not allowed to schedule/cancel or obtain information from us

Melba Ulery (Paternal Grandmother)

Phone: 802-575-0673

Note: Has permission to authorize vaccines, schedule/cancel, and to speak with us regarding Christopher

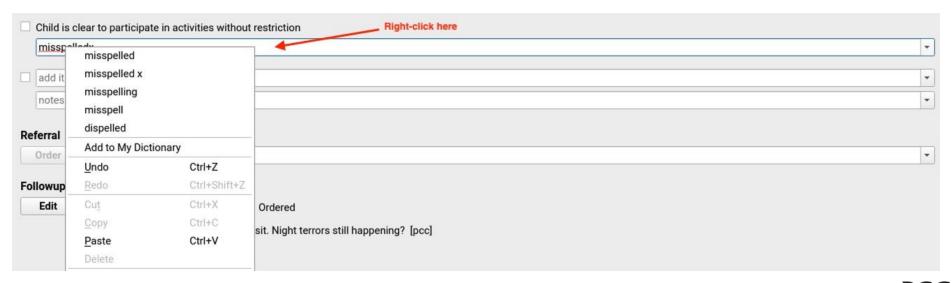




Spell Check

Child is clear to participate in activities without restriction

misspelledx







Questions







Session Takeaways

- Knowledge of PCC tools designed for efficiency
- Understanding of available customizations
- Inspiration to use them!





Resources

- PCC EHR online documentation is available 24/7 at: learn.pcc.com
- Stay on top of release documentation by joining PCC Community or scheduling a regular call with your Client Advocate.





Later Viewing

This and all other UC2023 course recordings will be available for later viewing through the app.





