Leave Behind the Dark Side: Post Charges, Payments, Submit Claims, and More in PCC EHR!

Brian Kennedy CPC-A





Session Goals

- 1. Identify tools that are now in the EHR!
- 2. Show off some upcoming features!





Why leave the Darkness?

- Training time for new and established staff is reduced significantly
- 2. Less jumping from PM to EHR
- 3. General usability





Familiar Tools

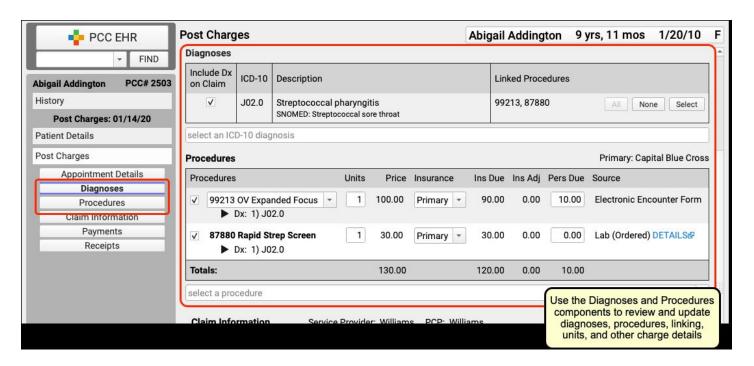
If you are not using them, you really should start!

Eligibility, Checkin, Appointment Book, Report Library





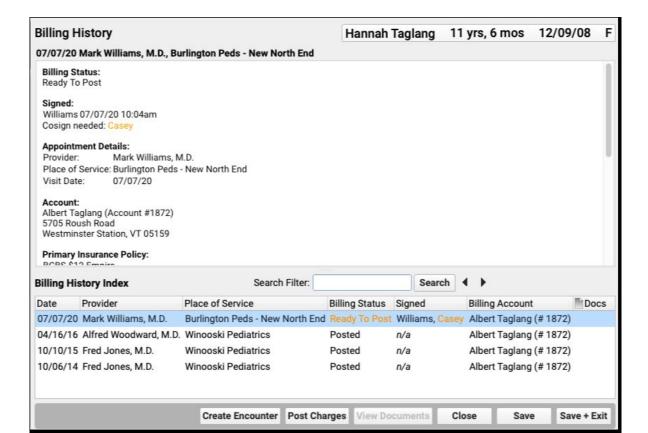
Post Charges







Billing History







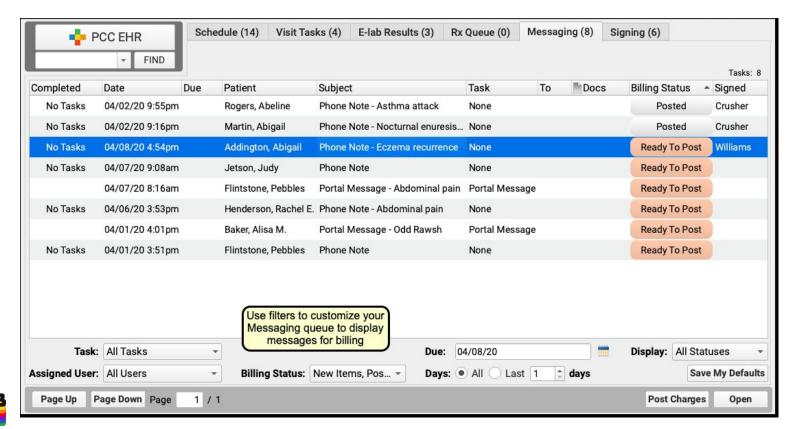
Create Billing Encounters

Billing History Index			Search Filter:				Search			
Date	Provider	Place of Service	Billing Status	Signed	Billing Account	Docs				
	Print			Don't C	Charges View D	Lagrina anto	Close	- 16	Save	Save + Exit





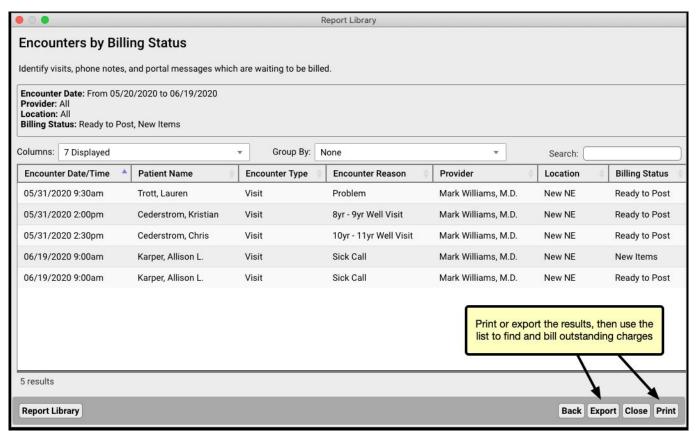
Bill Phone Notes and Portal Messages







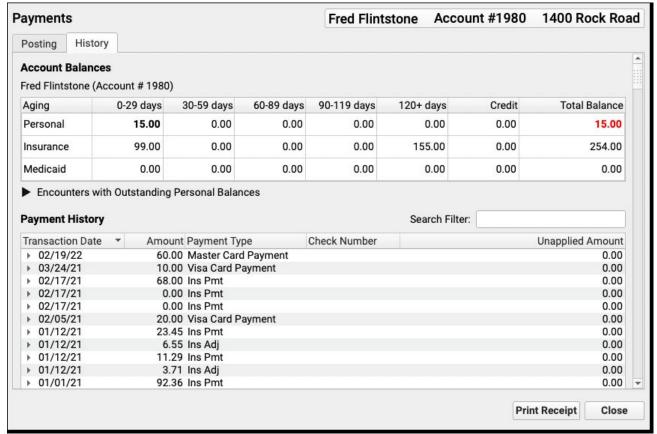
Find Encounters to be Billed







Personal Payments







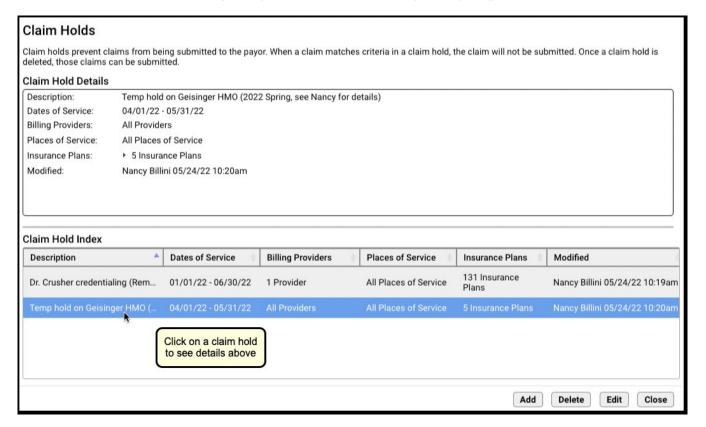
Account Notes

WORK Pr	none:	802-555-0146	Last Bill Sent:	09/13/18				
Cell Phone:		802-555-0112	Last Pers. Pmt: Last Ins. Pmt:	07/14/21 07/14/21				
Emg Ph	one:		Hold Bill Until:	771721				
Email:	Email: stones@HannaBarbera.com		Budget Amt:	\$				
Account	tstone	(Account # 1980)						
▶ 02/	/17/11	1275 (1 comment)			-	+ 0		
insuran	ce on t	count for Pebbles today and place he acct. Jody will conctact both ch one is primary for the first 3	n plans					
				Cancel	Save	Save + Exit		





Claim Holds







Submit Claims

Submission L	og			
Claims - Sub	mission			
Will not be subm Delayed: Held: Need Corrections:	3 Claims 8 Claims			
Electronic claim	batches prepared to Claims (1168 claims)	o submit:		
Claims to be rou	ted to paper: 0 Clair	ms		
			Close Submit Cla	ims





Coming Soon!

Insurance Payments

Work on claims that can not be submitted





References

Find step by step instructions on Learn.pcc.com





What Questions Do You Have?





Later Viewing

This and all other UC2023 course recordings will be available for later viewing through the app.



