Recall: Who and When?

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Session Goals

- 1. How do you know you need to recall patients?
- 2. Knowing the reports to use
- 3. Tools that PCC offers to assist





We slow down this time of year







Reports for recalling your patients

Financial Pulse

53 .

the PCC benchmark.

Dashboard News

include your COVID-19 vaccination rate trends for various age groups. See how many of your patients are vaccinated at

various dose levels (0, 1+, 2+, or 3+ doses) and compare to

Release 9.4 includes an update to the COVID-19 page to

Clinical Pulse

89



Score Measure

- 0 <u>Weight Assessment and Counseling Nutritional</u> <u>Counseling</u>
- 0 Weight Assessment and Counseling Physical Activity Counseling
- 18 Fluoride Varnish Rate

Next Priorities

Score Measure

- 23 <u>Revenue-per-Visit</u>
- 31 Coding Expertise
- 35 RVUs-per-Visit
- 44 Revenue-per-Visit (Without Imms)
- 49 <u>E&M Coding Distribution</u>
- 56 <u>Diagnoses-per-Visit</u>
- 63 Missed Appointment Rate
- 65 Developmental Screening Rate Infants
- 69 Sick-to-Well Visit Ratio
- 77 (Well Visit Rates Patients 12-21 Years)
- 79 A/R 60-90 Days Old
- 85 Depression Screening Rate Adolescents
- 86 Pricing
- 89 <u>A/R Days</u>
- 89 A/R Over 60 Days Old
- 94 Immunization Rates Influenza (Asthma)
- 94 Well Visit Rates Patients 15-36 Months
- 97 Immunization Rates Meningococcal
- 97 Immunization Rates Tdap





Reports for recalling your patients

Saved Results

Conten

Patient Portal	
 Patient Recall 	
Name	
Broadcast Messag	ing Patient List 💠
Broadcast Messag	ing Patient List - CUSTOM
Chronic Condition	Recall 💠
Chronic Condition	Recall - CUSTOM
Overdue Vaccine F	tecall +
Overdue Vaccine F	tecall - CUSTOM
Overdue Vaccine F	tecall - custom from a custom recall - 2 yr old
Overdue Vaccine F	tecall - custom from a custom recall - 4 yr old
Overdue Vaccine F	tecall - custom recall
Patient Immunizat	ion Administration Summary 🕈
Patient List 💠	
Patient List - CUST	ом
Patients Overdue 1	or Weight Management 💠
Preventive Care Re	ecall 🕈
Preventive Care Re	ecall - CUSTOM
Preventive Care Re	ecall - custom last 90 days
Well Visit Recall	

Scheduled Reports

Reports

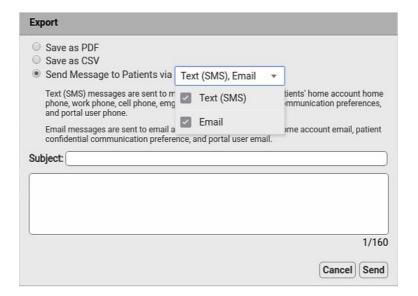
ext]	Priorities
core	Measure
3	Revenue-per-Visit
1	Coding Expertise
5	RVUs-per-Visit
4	Revenue-per-Visit (Without Imms)
9	E&M Coding Distribution
6	Diagnoses-per-Visit
3	Missed Appointment Rate
5	Developmental Screening Rate - Infants
9	Sick-to-Well Visit Ratio
7	Well Visit Rates - Patients 12-21 Years
9	<u>A/R 60-90 Days Old</u>
5	Depression Screening Rate - Adolescents
6	Pricing
9	<u>A/R Days</u>
9	A/R Over 60 Days Old
4	Immunization Rates - Influenza (Asthma)
4	Well Visit Rates - Patients 15-36 Months
7	Immunization Rates - Meningococcal





Tools you have to accomplish this

	Pe	diatric	EHR So	lutions		Pract	ice Vi	itals Da	ashb	oard		
HOME	c	DVID-19	FINAN	CIAL PULSE	CLINICAL P	JLSE PCM	H PATIEN	T POPULATION	EDI	PRODUCTIVITY		
	iple P ooski	ractice , VT	•									
Pat	ients	Over	rdue I	For a Well	l Visit	(Under	15 Mon	ths old)				
Why	are t	nese 5	patien	ts overdue	?					Data i	s up-to-date a	ns of 6/4/202
	ND	Deen seen	by someon	e in your practice	at least 0	lice before they	were six week	5 010				
• T A • T	hey are n ND hey had f s Spread:	ewer than sheet File	six well vis Spreadshe	inactive flags its before they tur et file is in .csv for	mat and ir	o ucludes patient a						
• T A • T Save a	hey are n ND hey had f	ewer than	six well vis	its before they tur			ddress. Date of Last Visit	Date of Next Scheduled Visit	Reason fo		Phone Number	Email Address
• T A • T Save a First Name First	hey are n ND hey had f s Spread Last Last	ewer than sheet File Date of Birth 03/19/20	six well vis Spreadshe Patient PCC # 13250	its before they tur eet file is in .csv for Primary Care Provider Provider 13	mat and ir Patient	Date of Last Well Visit 03/22/22	Date of Last Visit 03/22/22			d Visit		
• T A • T Save a First Name First First First	hey are n ND hey had f s Spread: Last Last Last Last	ewer than sheet File Date of Birth 03/19/20 05/09/20	six well vis Spreadshe Patient PCC # 13250 13273	its before they tur et file is in .csv for Primary Care Provider Provider 13 Provider 13	mat and ir Patient	Date of Last Well Visit 03/22/22 07/06/20	Date of Last Visit 03/22/22 07/06/20	Scheduled Visit	Schedule	d Visit		
• T A • T	hey are n ND hey had f s Spread Last Last	ewer than sheet File Date of Birth 03/19/20	six well vis Spreadshe Patient PCC # 13250 13273 13825	its before they tur eet file is in .csv for Primary Care Provider Provider 13	mat and ir Patient	Date of Last Well Visit 03/22/22	Date of Last Visit 03/22/22	Scheduled Visit	Schedule	d Visit		







Session Takeaways

- 1. How to keep staff busy during slow times
- 2. PCC Reports to set goal(s)
- 3. PCC Tools to achieve goal(s)





References

- Your Practices Dashboard
- Jim's brain
- **Reports Library**





What Questions Do You Have?

Questions posted in the Socio will be read aloud by moderator for the presenter to answer. Please post your questions in Socio now.





Later Viewing

This and all other UC2022 course recordings will be available for later viewing through Socio and <u>PCC's YouTube Channel</u>



