Recall: Who and When?

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PCC/Client Advocate

Session Goals

1. How do you know you need to recall patients?

2. Knowing the reports to use

3. Tools that PCC offers to assist

We slow down this time of year

Reports for recalling your patients

Reports for recalling your patients

Conten

Reports	Scheduled Reports	Saved Results

Reports

> ▸ Patient Portal
> ▾ Patient Recall

Name ▲
Broadcast Messaging Patient List ✦
Broadcast Messaging Patient List - CUSTOM
Chronic Condition Recall ✦
Chronic Condition Recall - CUSTOM
Overdue Vaccine Recall ✦
Overdue Vaccine Recall - CUSTOM
Overdue Vaccine Recall - custom from a custom recall - 2 yr old
Overdue Vaccine Recall - custom from a custom recall - 4 yr old
Overdue Vaccine Recall - custom recall
Patient Immunization Administration Summary ✦
Patient List ✦
Patient List - CUSTOM
Patients Overdue for Weight Management ✦
Preventive Care Recall ✦
Preventive Care Recall - CUSTOM
Preventive Care Recall - custom last 90 days
Well Visit Recall

> ▸ Prescription

Next Priorities

Score	Measure
23	Revenue-per-Visit
31	Coding Expertise
35	RVUs-per-Visit
44	Revenue-per-Visit (Without Imms)
49	E&M Coding Distribution
56	Diagnoses-per-Visit
63	Missed Appointment Rate
65	Developmental Screening Rate - Infants
69	Sick-to-Well Visit Ratio
77	Well Visit Rates - Patients 12-21 Years
79	A/R 60-90 Days Old
85	Depression Screening Rate - Adolescents
86	Pricing
89	A/R Days
89	A/R Over 60 Days Old
94	Immunization Rates - Influenza (Asthma)
94	Well Visit Rates - Patients 15-36 Months
97	Immunization Rates - Meningococcal

UC 2022

PCC
Pediatric EHR Solutions

Tools you have to accomplish this

Session Takeaways

1. How to keep staff busy during slow times

2. PCC Reports to set goal(s)

3. PCC Tools to achieve goal(s)

References

Your Practices Dashboard

Jim's brain

Reports Library

What Questions Do You Have?

Questions posted in the Socio will be read aloud by moderator for the presenter to answer. Please post your questions in Socio now.

Later Viewing

This and all other UC2022 course recordings will be available for later viewing through Socio and [PCC's YouTube Channel](#)