Get the Most Out Of the CHADIS and PCC EHR Integration

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Session Goals

1. Provide an understanding of Best Practices for preparation and configuration of the CHADIS/PCC integration
2. Introduce PCC Reports which can maximize patient and family participation while reducing steps for staff
3. Familiarize attendees with the benefits of integration

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Configuration - Visit Reasons

- Review and Configure Visit Reasons
  - Do you have specific visit reasons needed for the integration?
  - Have you requested the needed CHADIS visit types?
  - Are they all mapped appropriately?

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Configuration - Orders

- Review and Configure Screening Orders
  - Do you have appropriate Screening orders for questionnaires?
  - Have you linked CHADIS questionnaires to Screening orders?
  - Are Screening orders mapped to billing codes?

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Configuration - CHADIS

- Work with CHADIS to select and configure questionnaires
  - Patient age-ranges per questionnaire
  - Relationship to patient per questionnaire
  - Minimum days between assignments
  - Teen based questionnaires

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Why weren’t CHADIS Questionnaires assigned?

Yes, this is in fact the number ONE asked question related to the CHADIS Integration!

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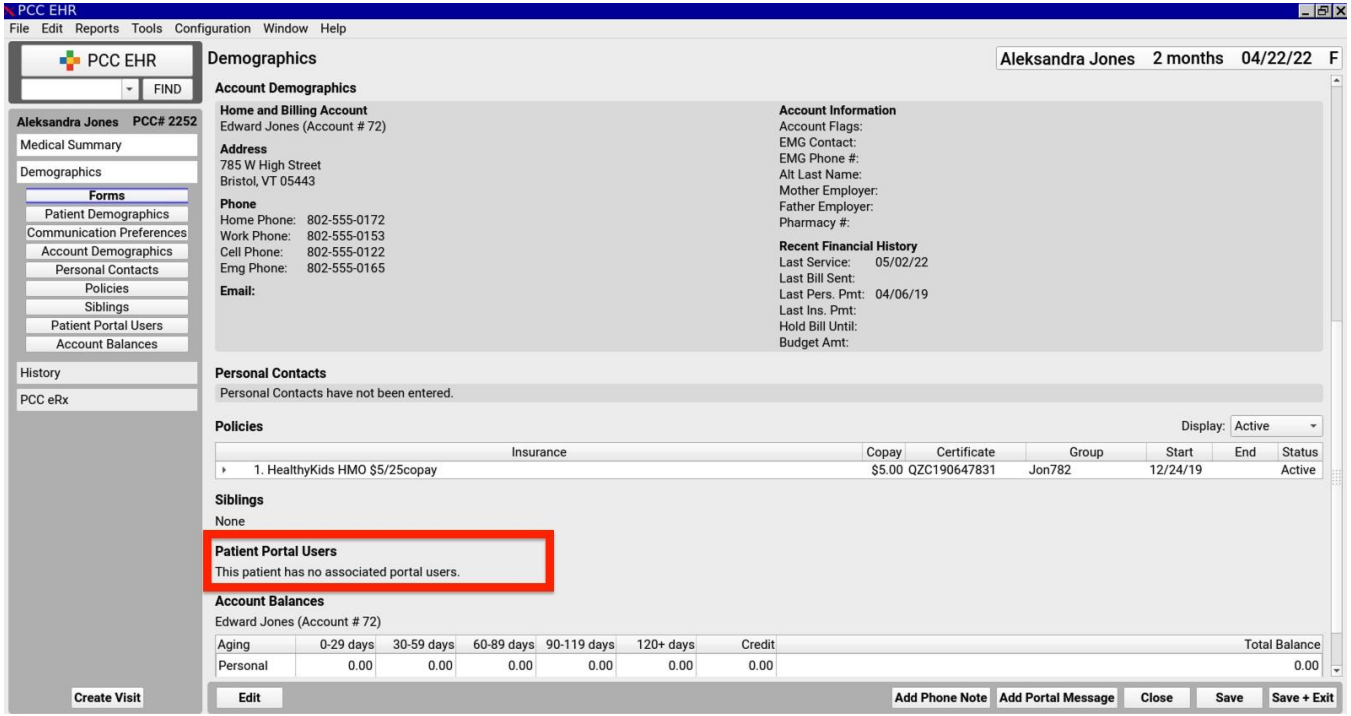
Could It Be… No Portal Account?



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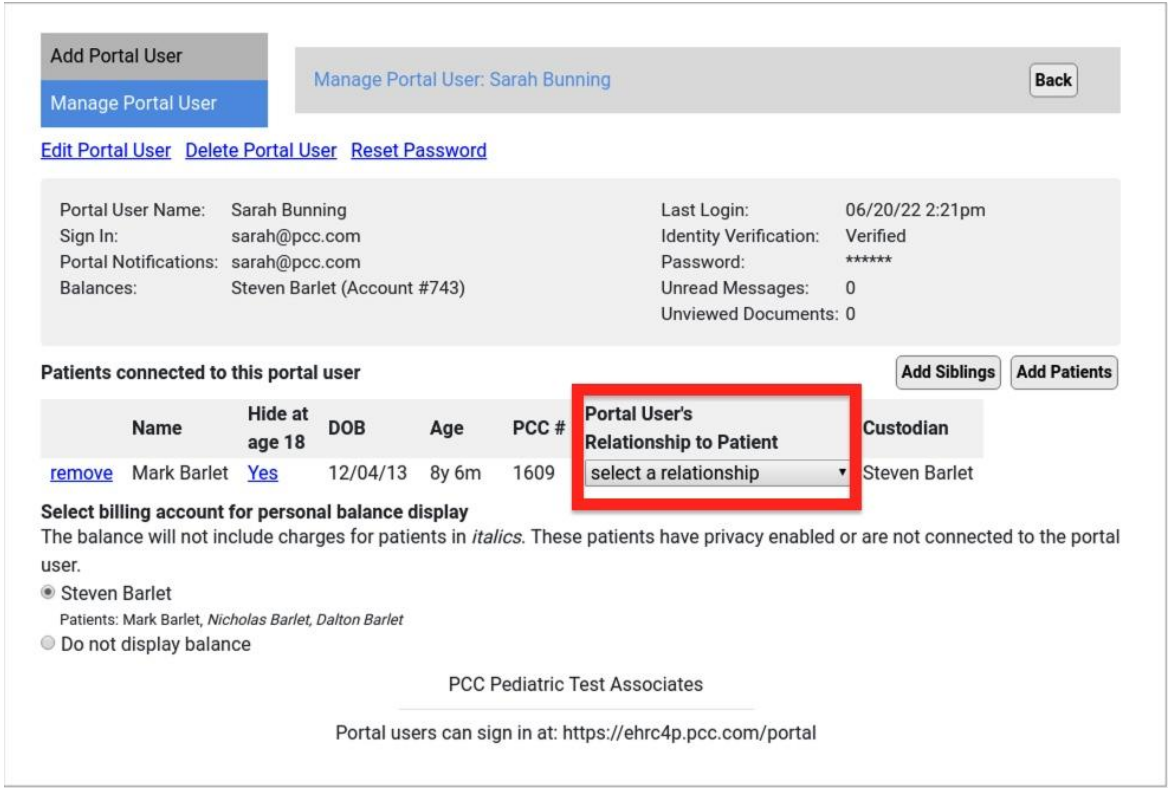
Could It Be… No Relationship?



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Could It Be… Min/Max Age Range?

New Patient Well Check Visit

Questionnaire	Min Age	Max Age	Relationship
#905 Initial Patient History	0 years	25 years	ny Primary Caregivers
#905 Initial Patient History	18 years	25 years	elf/Patient
#201 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 6 months	5 months	7.5 months	ny Primary Caregivers
#205 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 9 months	7.5 months	10.5 months	ny Primary Caregivers
#207 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 12 months	10.5 months	13 months	ny Primary Caregivers
#208 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 14 months	13 months	15 months	ny Primary Caregivers
#210 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 18 months	17 months	22 months	ny Primary Caregivers
#213 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 24 months	22 months	2 years 4 months	ny Primary Caregivers
#216 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 30 months	2 years 4 months	2 years 10 months	ny Primary Caregivers
#218 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 36 months	2 years 10 months	3 years 8 months	ny Primary Caregivers
#220 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 48 months	3 years 8 months	4 years 9 months	ny Primary Caregivers
#222 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 60 months	4 years 9 months	5 years 6 months	ny Primary Caregivers
#362 Modified Checklist for Autism in Toddlers Revised			ny Primary Caregivers
#660 Edinburgh Postnatal Depression Scale	0 years	6 months	Any Primary Caregivers
#504 Lead Questionnaire - TX - No Opt-out	11 months	6 years	Any Primary Caregivers
#237 CRAFFT+N Questionnaire Self Administered Version 2.1	12 years 11 months	19 years	Any Self
#129 EPSDT-Anemia Screen	8 months	3 years	Any Primary Caregivers
#794 Patient Health Questionnaire-9 Modified	10 years 10 months	14 years	Any Primary Caregivers
#794 Patient Health Questionnaire-9 Modified	10 years 10 months	19 years	Self/Patient
#237 CRAFFT+N Questionnaire Self Administered Version 2.1	13 years	14 years	Any Primary Caregivers
#200 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 4 months	3 months	5 months	Any Primary Caregivers
#209 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 16 months	15 months	17 months	Any Primary Caregivers
#199 Ages & Stages Questionnaires®, Third Edition (ASQ®-3): 2 months	1.5 months	3 months	Any Primary Caregivers

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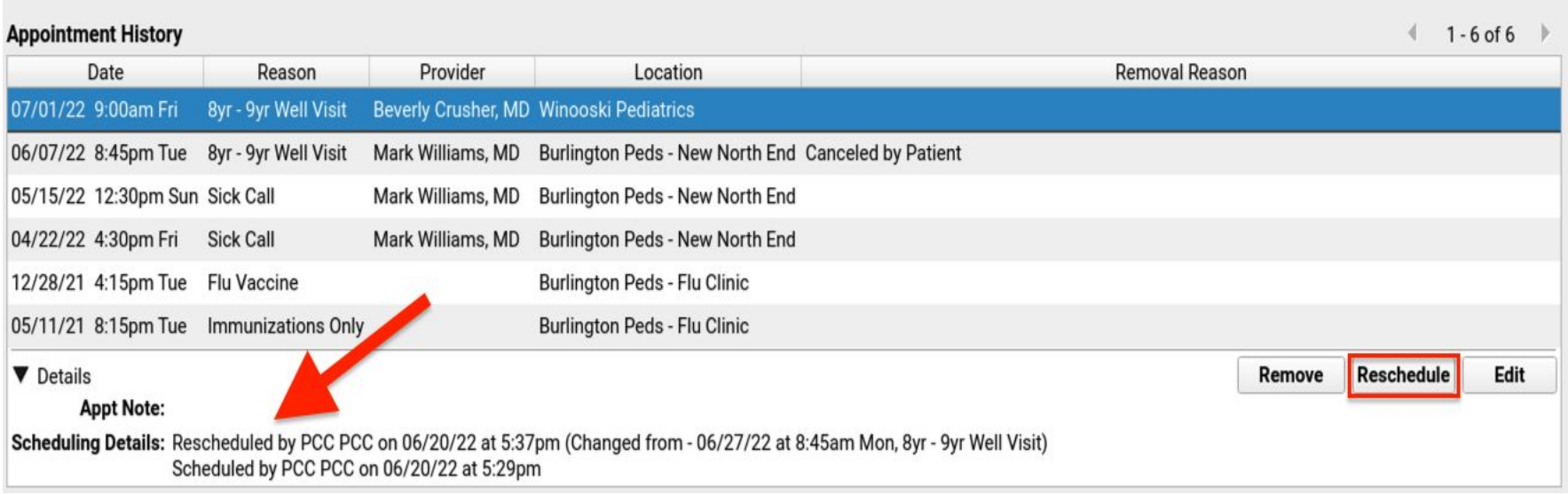
Could It Be… Cancel vs. Reschedule?



Appointment History 1 - 6 of 6

Date	Reason	Provider	Location	Removal Reason
07/01/22 9:00am Fri	8yr - 9yr Well Visit	Beverly Crusher, MD	Winooski Pediatrics	
06/07/22 8:45pm Tue	8yr - 9yr Well Visit	Mark Williams, MD	Burlington Peds - New North End	Canceled by Patient
05/15/22 12:30pm Sun	Sick Call	Mark Williams, MD	Burlington Peds - New North End	
04/22/22 4:30pm Fri	Sick Call	Mark Williams, MD	Burlington Peds - New North End	
12/28/21 4:15pm Tue	Flu Vaccine		Burlington Peds - Flu Clinic	
05/11/21 8:15pm Tue	Immunizations Only		Burlington Peds - Flu Clinic	

▼ Details

Remove | Reschedule | Edit

Appt Note:

Scheduling Details: Rescheduled by PCC PCC on 06/20/22 at 5:37pm (Changed from - 06/27/22 at 8:45am Mon, 8yr - 9yr Well Visit)
Scheduled by PCC PCC on 06/20/22 at 5:29pm

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No Patient Portal = No Questionnaires!!

- Review Patient Portal Reports
  - What's my patient portal adoption look like?
  - Identify upcoming appointments without a linked portal account
  - Identify teens without their own portal account

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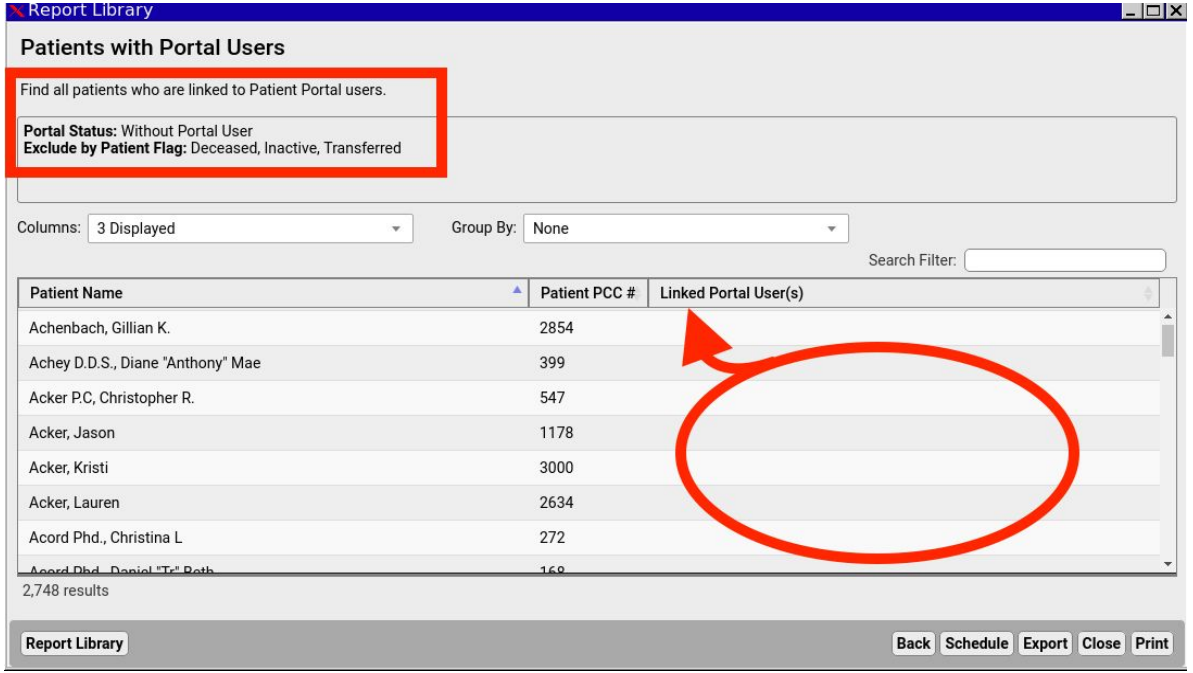
Patients with Portal Users

Click on the Reports Menu
-->Report Library
-->Patient Portal
-->Patients with Portal Users



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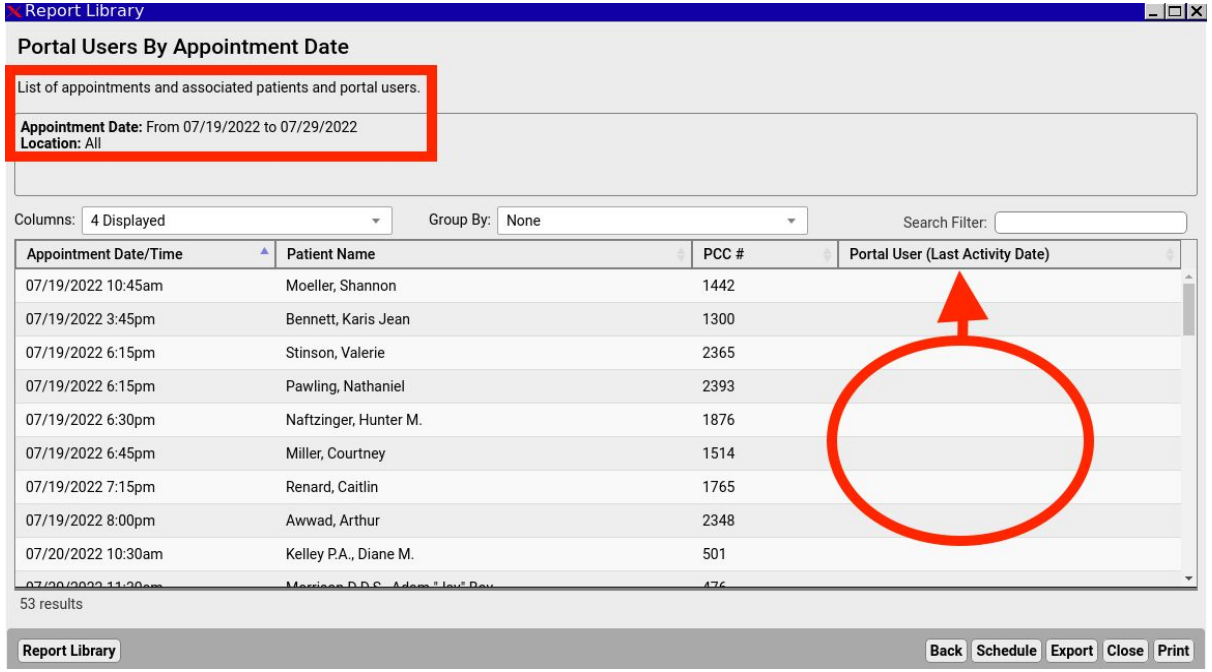
Portal Users by Appointment Date

Click on the Reports Menu
-->Report Library
-->Patient Portal
-->Portal Users By Appointment Date



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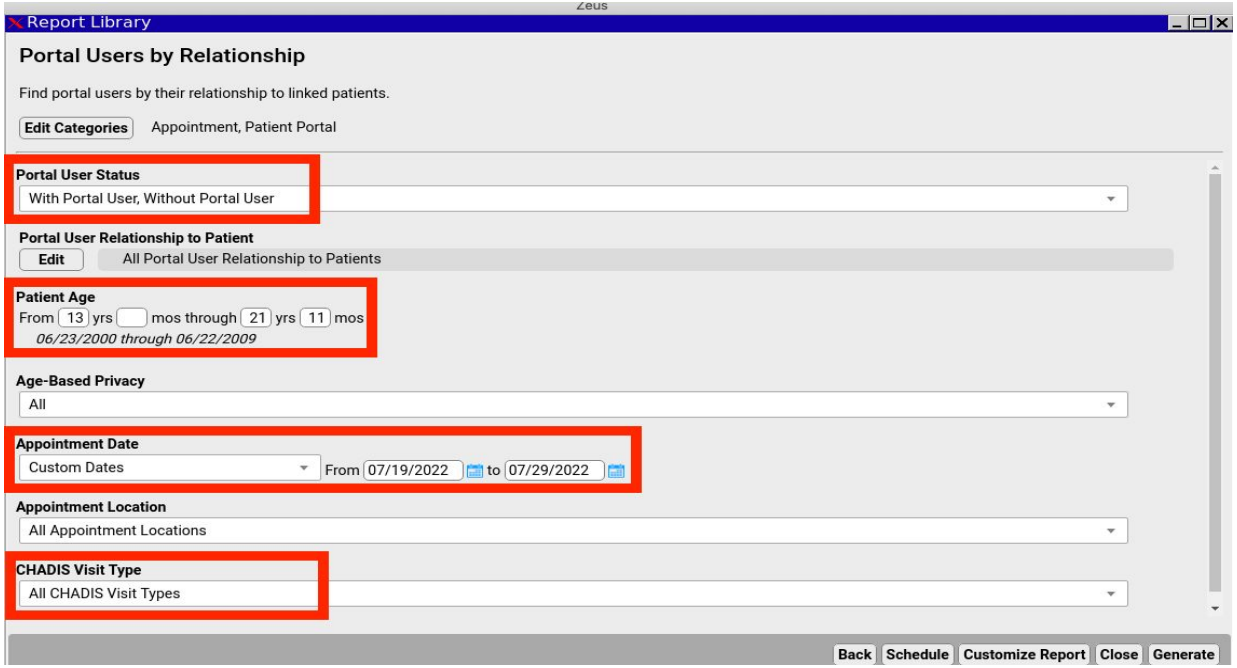
Portal Users by Relationship

Click on the Reports Menu
->Report Library
->Patient Portal
->Portal Users By Relationship



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What's Next for PCC/CHADIS?

1. Reduce the need for practices to manually add patients to CHADIS **(9.4)**
2. Update pocketPCC to include CHADIS questionnaire results **(9.4)**
3. Ability to move CHADIS results to a different encounter **(9.5)**

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Session Takeaways

1. Workflow and configuration Best Practices to consider with the PCC/CHADIS Integration
2. Reports for maximizing automation as well as patient and family engagement
3. Understanding the benefits of integration for your practice, your patients, and their families

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What Questions Do You Have?

Questions posted in the Socio will be read aloud by moderator for the presenter to answer. Please post your questions in Socio now.

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References

Configure CHADIS in PCC EHR

https://learn.pcc.com/help/configure-chadis-in-pcc-ehr/

CHADIS Questionnaires

https://www.chadis.com

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Later Viewing

This and all other UC2022 course recordings will be available for later viewing through Socio and PCC's YouTube Channel

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