What's Next for PCC eRx?

Morgan Ellixson-Boyea, CPhT, CSM
Operations Manager - Clinical Interoperability
Clinical Applications Project Manager
PCC's Virtual Users Conference 2021





PCC eRx: A Year in Review

- In-depth testing and planning for PCC 9.0 deployment
- Assorted bug fixes patched to your office:
 - Unexpected strength change when renewing certain medications
 - One common cause for the PCC eRx is unavailable message.
 - ICD10 mapping issues for Indications



Dewey Howell, MD, PhD joins PCC!





PCC EHR 9.0: Coming soon to an EHR near you

Beta Testing begins mid-July

Blue Account Team: Sunday 8/1 Green Account Team: Sunday 8/8

Red Account Team: Sunday 8/25





PCC EHR 9.0: Coming soon to an EHR near you

- ARRA 2015-E PI Updates
- PHP v5 to PHP v7
- NCPDP SCRIPT Standard Version (2017071)
- PCC eRx Delighters
- Industry Quality Improvements
- PCC eRx SME Support Tools
- Educational Content for the PCC eRx v9 Update







Pediatric Delighters:

Updates to Favorites





Pediatric Delighters: Access to Favorites in a drop-down list







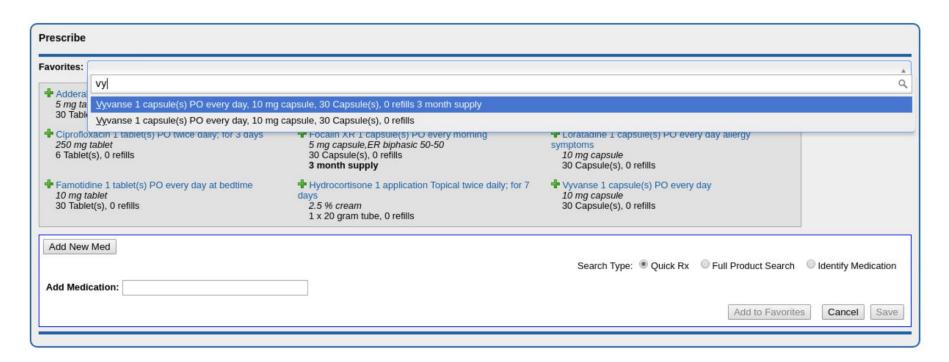
Pediatric Delighters: Access to Favorites in a drop-down list





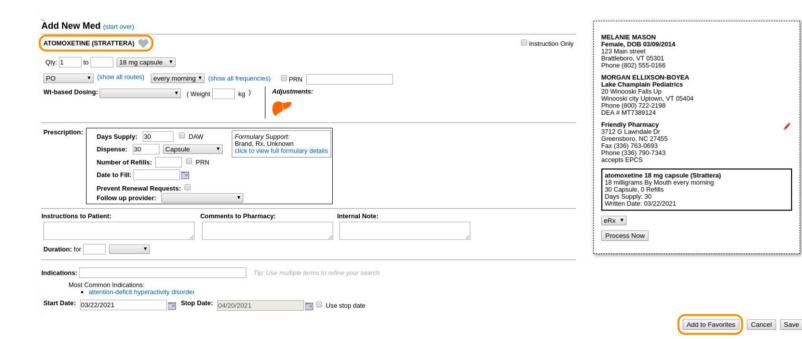


Pediatric Delighters: Access to Favorites in a drop-down list



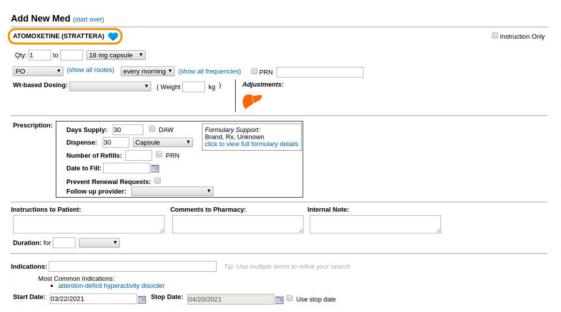










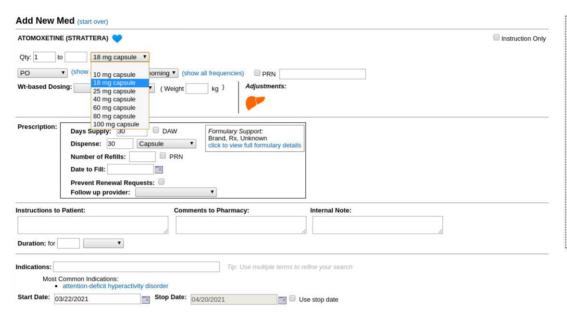


MELANIE MASON	
Female, DOB 03/09/2014 123 Main street	
Brattleboro, VT 05301	
Phone (802) 555-0166	
MORGAN ELLIXSON-BOYEA	
Lake Champlain Pediatrics	
20 Winooski Falls Up Winooski city Uptown, VT 05404	
Winooski city Optown, V1 05404 Phone (800) 722-2198	
DEA # MT7389124	
Friendly Pharmacy	,
3712 G Lawndale Dr	,
Greensboro, NC 27455	
Fax (336) 763-0693 Phone (336) 790-7343	
accepts EPCS	
atomoxetine 18 mg capsule (Strattera)	
18 milligrams By Mouth every morning	
30 Capsule, 0 Refills	
Days Supply: 30 Written Date: 03/22/2021	
THINGI DAW. TOTAL LOCA	-
eRx ▼	
Process Now	







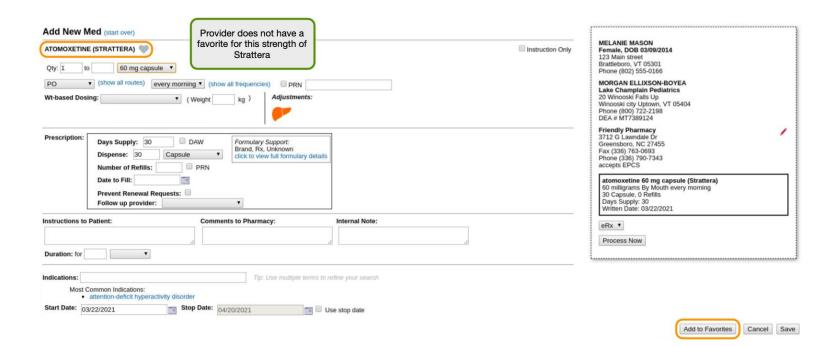


MELANIE MASON Female, DOB 03/09/2014 123 Main street Brattleboro, VT 05301 Phone (802) 555-0166	
MORGAN ELLIXSON-BOYEA Lake Champlain Pediatrics 20 Winooski Falls Up Winooski city Uptown, VT 05404 Phone (800) 722-2198 DEA # MT7389124	
Friendly Pharmacy 3712 G Lawndale Dr Greensboro, NC 27455 Fax (336) 763-0693 Phone (336) 790-7343 accepts EPCS	/
atomoxetine 18 mg capsule (Strattera) 18 milligrams By Mouth every morning 30 Capsule, 0 Refills Days Supply: 30 Written Date: 03/22/2021	
eRx ▼ Process Now	

Add to Favorites	Cancel	Save











Pediatric Delighers:

Prescribe Faster

ADHD Medications

& 3 Month Supply



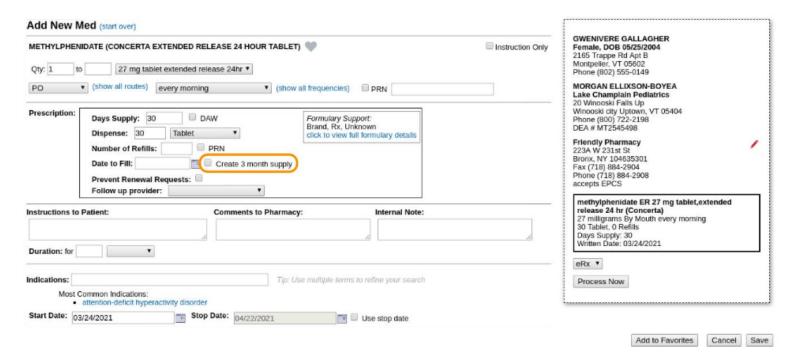


Generate and send 3 month supply of CII's (current experience)

Add New Med (start over)								
CONCERTA EXTENDED RELEASE 24 HOUR TABLET								
Qty: 1 to 27 mg tablet extended release 24hr ▼ PO ▼ (show all routes) every morning ▼ (show all frequencies) PRN	Create a 30 day prescription: Search Select							
Prescription: Days Supply: 30 DAW Dispense: 30 Tablet Tablet Tablet Days Support: Number of Refills: PRN Date to Fill: 03/24/2021				Adjust the date Save Times THREE!				
	LILY LITTL Female, DO 794 Redwo Andover, NI Phone (802	B 08/2 od Stre 1 0550	24/2009 et 1			Wino Twent Winos Phone	criber— SAN ELLIXSON-BO oski Pediatrics y Main Street soki, VT 05404 e (802) 846-8177 # MT1442867	YEAAAA
	Friendly 3712 G La	Phar vndale	macy Dr. Greensboro, NC 27455	Phone: (336) 790-7343 Fax: (336) 763-0693 (a	ccepts EPCS)			
	9	0	Medication	Instructions	Rx details		Written Date	Date to fill
	•		Concerta 27 mg tablet extended release 24hr	tablet(s) By Mouth every morning Indications: Attention deficit hyperactivity disorder	30 Tablet(s) / 0 refills	DAW	03/24/2021	03/24/2021
	•		Concerta 27 mg tablet extended release 24hr	tablet(s) By Mouth every morning Indications: Attention deficit hyperactivity disorder	30 Tablet(s) / 0 refills	□ DAW	03/24/2021	04/23/2021
Already 8 to 10 clicks before getting to this screen (with more clicking)	Ø		Concerta 27 mg tablet extended release 24hr	1 tablet(s) By Mouth every morning indications: Attention deficit hyperactivity disorder	30 Tablet(s) / 0 refills	□ DAW	03/24/2021	05/21/2021
more clicking)	CVS Pha 68 MAIN ANDOVE	STREE	ET	New Pharmacy				
9 0 0 21	Hard Toker EPCS Pass OTP Token	word: Value: ng the ng. The	two-factor authentication protein two-factor authentication pro	on enter your generated token value and you use 123456 to test use 123456 to test use 123456 to test cool at this time, you are legally signing the pre-tocool may only be completed by the practitione.	•	the transmiss gistration numi	ion of the above info ber appear above.	mation to the pharmacy



Generate and send 3 month supply of CII's in PCC 9.0







Generate and send 3 month supply of CII's in PCC 9.0

Add New Med (start over)		
METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET) Qty: 1 to 27 mg tablet extended release 24hr ▼ PO ▼ (show all routes) every morning ▼ (show all	GWENIVERE GALLAGHER Female, DOB 05/25/2004 2165 Trappe Rd Apt B Montpeller, VT 05602 Phone (802) 555-0149 MORGAN ELLIXSON-BOYEA Lake Champlain Pediatrics	
Prescription: Days Supply: 30 Dispense: 30 Tablet Number of Refills: PRN Date to Fill #1: 03/24/2021 Date to Fill #2: 04/23/2021 Date to Fill #3: 05/23/2021 Prevent Renewal Requests: Follow up provider:	Formulary Support: Brand, Rx, Unknown click to view full formulary details	20 Winnosik city Uptown, VT 05404 Phone (800) 722-2198 DEA # MT2545498 Friendly Pharmacy 223A W 231st St Bronx, NY 104635301 Fax (718) 884-2904 Phone (718) 884-2908 accepts EPCS methylphenidate ER 27 mg tablet, extended release 24 hr (Concerta) 27 milligrams By Mouth every morning
Instructions to Patient: Comments to Pharmacy: Duration: for Indications:	Internal Note:	30 Tablet, 0 Refills Days Supply; 30 Written Date: 03/24/2021 Date to fill #1: 03/24/2021 Date to fill #3: 05/23/2021 Date to fill #3: 05/23/2021
Most Common Indications: attention-deficit hyperactivity disorder Start Date: 03/24/2021 Stop Date: 06/21/2021	Use stop date	Process Now





Add to Favorites | Cancel | Save

Generate and send 3 month supply of CII's in PCC 9.0

Start/Stop	Prescription	Prescriber/Agent	Rx Details
03/24/2021 06/21/2021 3 month supply	Concerta 27 mg tablet extended release 24hr Schedule II 1 tablet(s) By Mouth every morning 30 Tablet(s) 0 Refili(s)	MORGAN ELLIXSON-BOYEA	SN: 37, 35, 36 ePrescribed Bannockburn Pharmacy

Medication History Last reviewed by MORGAN ELLIXSON-BOYEA on 03/24/2021 10:22:19								
Group By: O Indication	Cla	ss 🛈 G	eneric	med	name ® None		Display: Active Only	Active & Inactive
					Medication	Instructions		Source
Clean up Med Hx	1	Û	0		METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET 27 mg tablet extended release 24hr 3 month supply	1 TABLET(S) PO EVERY MORNING	G	PCC eRx
Medication History Con No comments entered								
Patient takes no Meds	s M			7/2005X101	ncomplete			Mark as reviewed





Pediatric Delighers:

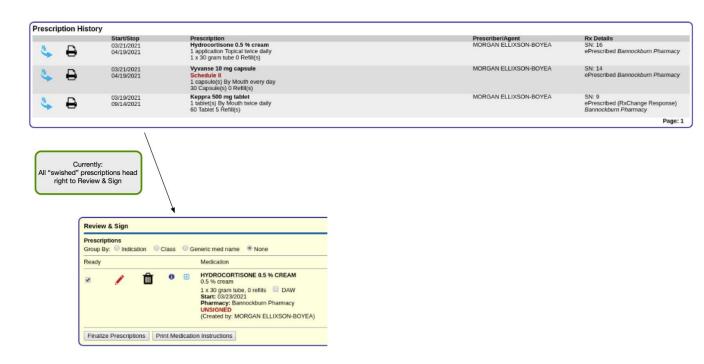
Prescribe Faster

(other improvements)





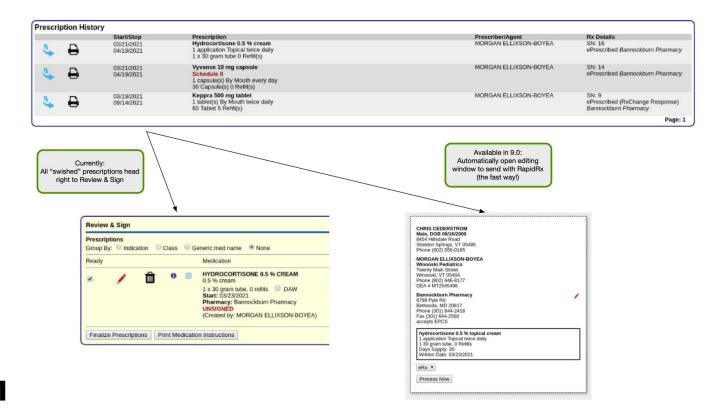
Prescribe faster from the "Blue Swish"







Prescribe faster from the "Blue Swish"







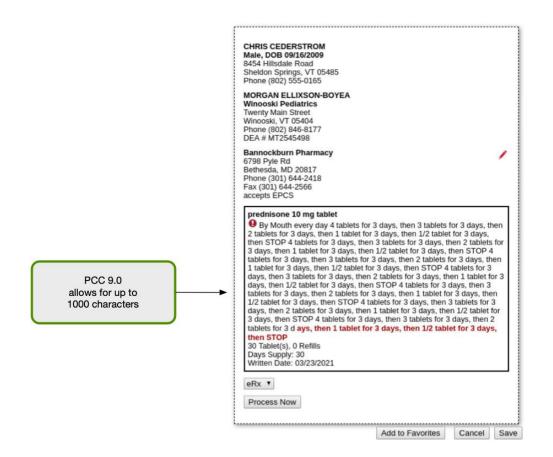
Send up to 1000 characters for patient instructions

Add New Med (start over)		
PREDNISONE TAPER TABLET Dose Form: 10 mg tablet ▼ PO ▼ (show all routes) every day ▼ (show all forms)		CHRIS CEDERSTROM Male, DOB 05/17/2009 8454 Hillsdale Road Sheldon Springs, VT 05485 Phone (802) 555-0165 MORGAN ELLIXSON-BOYEA
Prescription: Days Supply: Dispense: 30 Tablet(s) ▼ Number of Refills: Days Supply: Days Supply	Formulary Support: Generic, Rx, Unknown click to view full formulary details	Winooski Pediatrics Twenty Main Street Winooski, VT 05404 Phone (802) 846-8177 DEA # MT1442867 CVS Pharmacy # 2773 130 DYCKMAN STREET NEW YORK, NY 10040 Phone (212) 304-4698
Instructions to Patient: 4 tablets for 3 days, then 3 tablets for 3 days, then 2 tablets for 3 days, then 1 tablet for 3 days, then 1/2 tablet for 3 days, then Duration: for	Currently, prescripti limited to 140 charac patient instruction	Fax (212) 304-4798 does NOT accept EPCS Prednisone Taper 10 mg tablet By Mouth every day 4 tablets for 3 days, then 3 tablets for 3 days, then 2 tablets for 3 days, then 1 tablet for 3 days, then 1/2 t ablet for 3 days, then 1 tablet for 3 days, then 1/2 t ablet for 3 days,
Indications: Most Common Indications: (see 91 more) Start Date: 03/23/2021 Stop Date: 04/2	Tip: Use multiple terms to refine your search 2/2021	Date to fill: 03/23/2021 eRx ▼ Process Now





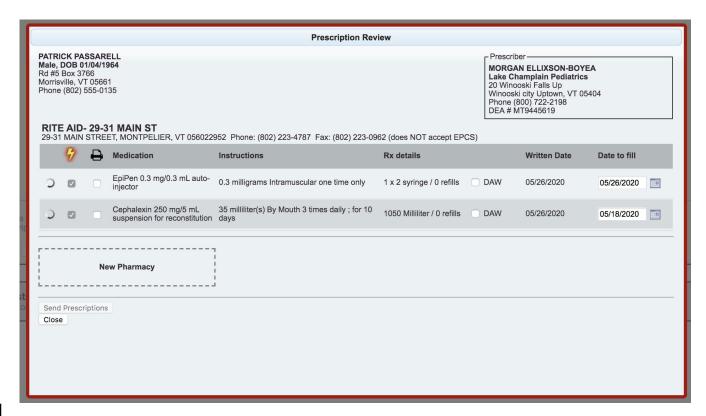
Send up to 1000 characters for patient instructions







Save time by not waiting for your prescription to process!







Updates to Renewal Requests





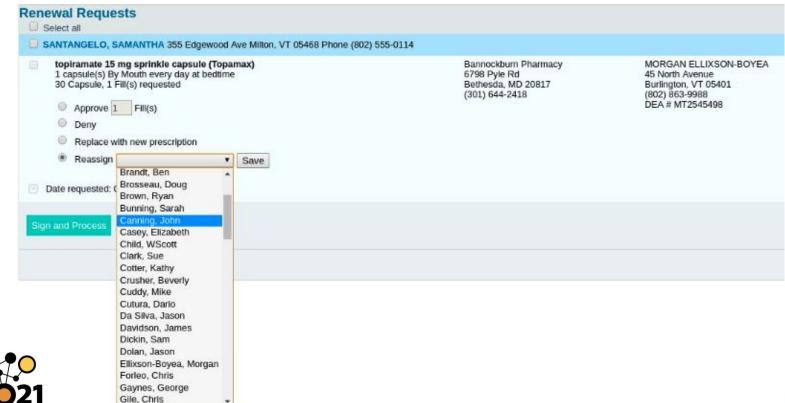
Ability to reassign existing Renewal Requests







Ability to reassign existing Renewal Requests





Ability to reassign existing Renewal Requests







Better handling of repeat requests for Renewals from Pharmacies

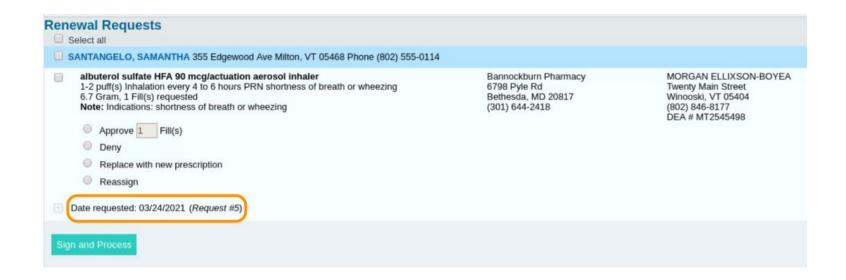




Prior to PCC 9.0, each of these Renewals needed to be addressed individually, even though they are repeat requests from the pharmacy



Better handling of repeat requests for Renewals from Pharmacies







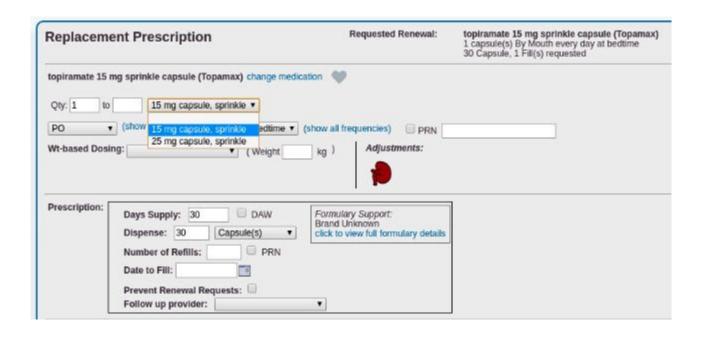
Deny, New to Follow becomes Replace







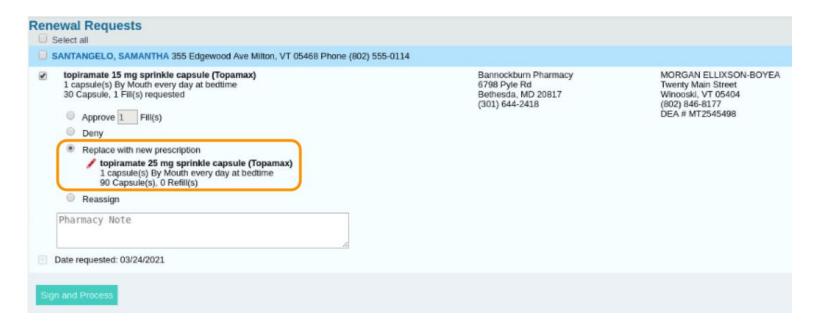
Deny, New to Follow becomes Replace







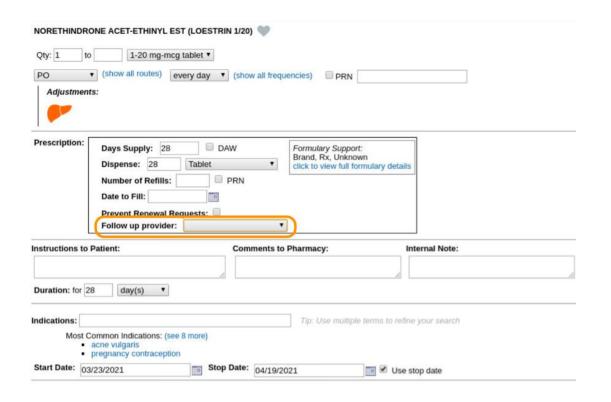
Deny, New to Follow becomes Replace







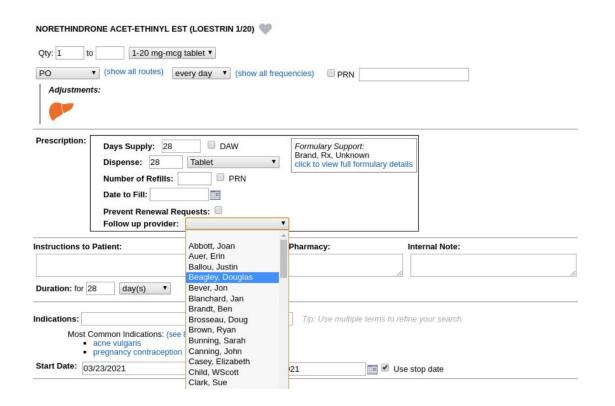
Select a Follow Up Provider when creating an outbound prescription







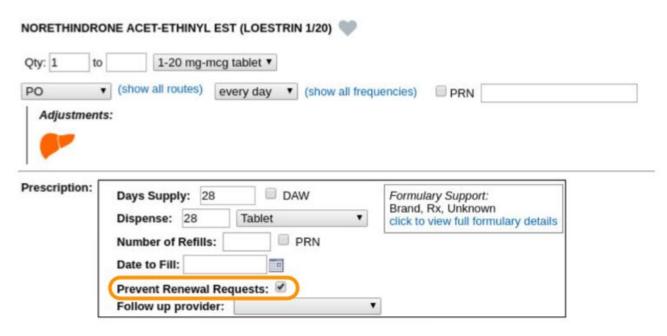
Select a Follow Up Provider when creating an outbound prescription







Prevent certain medications from being Renewed by Pharmacy staff







Rx Task Queue Improvements For Pending Prescriptions





Edit or Delete Pending Prescriptions from the Rx Task Queue







Process pending prescriptions across multiple patients on Rx Task queue with Select All

SANTANGELO, SAMANTHA				
Ofloxacin 0.3 % drops 1 drop(s) in eye(s) 4 times daily into right eye; for 5 days - 1 Millilliter 0 Refill(s) UNSIGNED	1 Milliliter	0	03/24/2021 20:14	MORGAN ELLIXSON- BOYEAAAA
Process UNSIGNED prescriptions				
WEAVER, TYFFANI				
Adderall 5 mg tablet 1 tablet(s) By Mouth every day - 30 Tablet(s) 0 Refill(s) UNSIGNED	30 Tablet(s)	0	12/08/2020 09:46	MORGAN ELLIXSON- BOYEAAAA
Process UNSIGNED prescriptions SHEETS, JOSHUA				
Clonidine 0.1 mg tablet 1 tablet(s) By Mouth every day at bedtime -	30 Tablet(s)	0	03/24/2021 20:30	MORGAN ELLIXSON-
30 Tablet(s) 0 Refill(s) UNSIGNED	30 Tablet(s)	U	03/24/2021 20.30	BOYEAAAA
Vyvanse 10 mg capsule 1 capsule(s) By Mouth every day - 30 Capsule(s) 0 Refill(s) UNSIGNED	30 Capsule(s)	0	03/24/2021 20:30	MORGAN ELLIXSON- BOYEAAAA
Process UNSIGNED prescriptions				



Currently: Sign & Send by individual patient



Process pending prescriptions across multiple patients on Rx Task queue with Select All

9	0	SANT	ANGEL	O, SAMANTHA 355 Edgewood Ave Milton, VT 05468 Phone (802) 555-0114		
•		1	Û	ofloxacin 0.3 % eye drops (Ocuflox) 1 drop(s) in eye(s) 4 times daily into right eye; for 5 days 1 dilliliter 0 Refill(s) Created on 03/24/2021 20:15 by MORGAN ELLIXSON-BOYEA	Bannockburn Pharmacy 6798 Pyle Rd Bethesda, MD 20817 (301) 644-2418	MORGAN ELLIXSON-BOYEA Twenty Main Street Winooski, VT 05404 (802) 846-8177 DEA # MT2545498
9	0	SHEE	TS, JO	SHUA 529 N Loop Road West Danville, VT 05873 Phone (802) 555-0176		
•		1	Û	clonidine HCI 0.1 mg tablet 1 tablet(s) By Mouth every day at bedtime 30 Tablet(s) 0 Refill(s) Created on 03/24/2021 20:34 by MORGAN ELLIXSON-BOYEA	WALGREENS DRUG STORE #17185 82 VT ROUTE 15 W HARDWICK, VT 05843 (802) 472-6961	MORGAN ELLIXSON-BOYEA 45 North Avenue Burlington, VT 05401 (802) 863-9988 DEA # MT2545498
•		1	Û	Vyvanse 10 mg capsule (lisdexamfetamine) 1 capsule(s) By Mouth every day 30 Capsule(s) 0 Refili(s) Created on 03/24/2021 20:33 by MORGAN ELLIXSON-BOYEA	WALGREENS DRUG STORE #17185 82 VT ROUTE 15 W HARDWICK, VT 05843 (802) 472-6961	MORGAN ELLIXSON-BOYEA 45 North Avenue Burlington, VT 05401 (802) 863-9988 DEA # MT2545498
0	0	WEAV	/ER, TY	FFANI 8673 Ottawa Court Underhill Center, VT 05490 Phone (802) 555-0195		
•		1	Û	dextroamphetamine-amphetamine 5 mg tablet (Adderall) 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s) Created on 03/24/2021 20:32 by MORGAN ELLIXSON-BOYEA	Freedom Pharmacy 434 Hurricane Lane Williston, VT 05495 (802) 655-3544	MORGAN ELLIXSON-BOYEA Twenty Main Street Wincoski, VT 05404 (802) 846-8177 DEA # MT2545498
Pro	cess (JNSIGN	NED pre	escriptions		



New in PCC 9.0: Sign & Send across multiple patients (and more!)

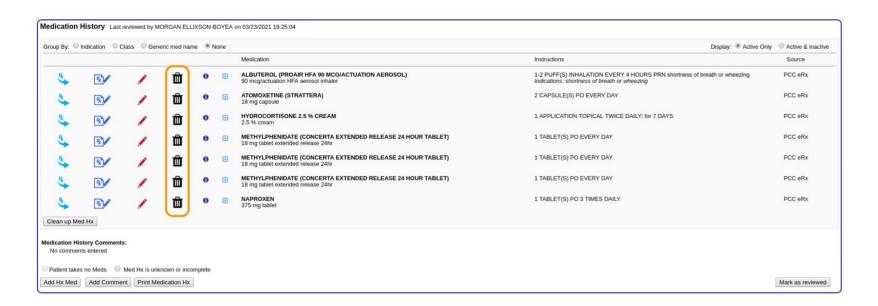


Updates to PCC eRx Medication History





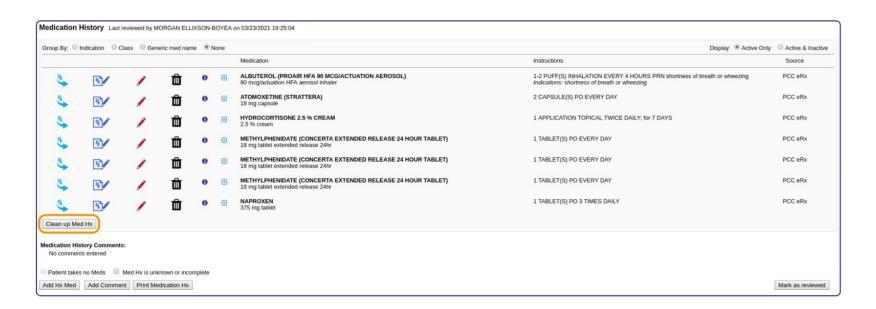
Easily discontinue individual entries in Medication Hx







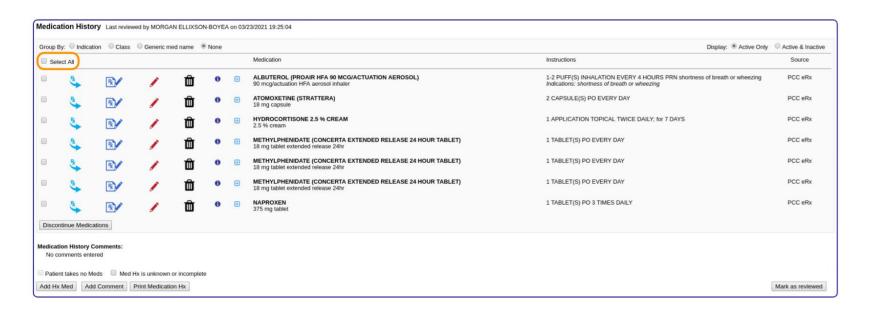
Delete multiple entries from Medication Hx at the same time







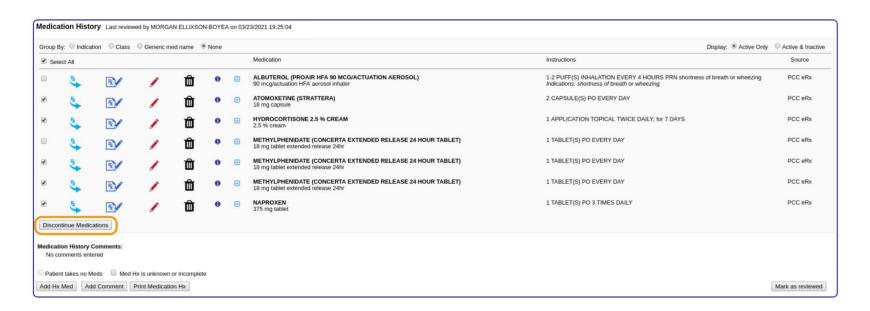
Delete multiple entries from Medication Hx at the same time







Delete multiple entries from Medication Hx at the same time





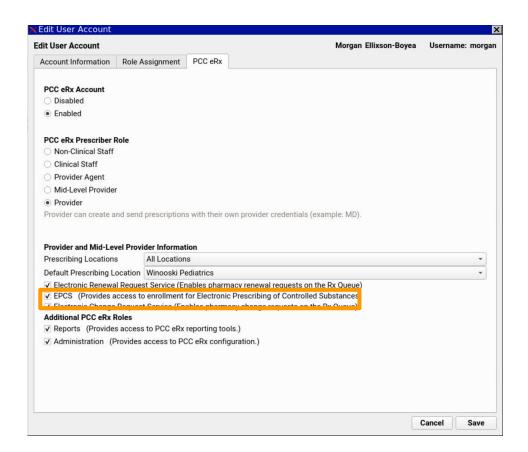


RxChange





RxChange Requests - Getting started!







RxChange Requests - 7 Different Types

Generic Substitution

Therapeutic Substitution

Drug Use Evaluation

Script Clarification

Out of Stock

Prior Authorization

Provider Authorization







RxChange Request - Script Clarification

REAGAN, REBECCA 5050 Sandhill Road East Randolph, VT 05041 Phone (802) 555-0144

SCRIPT CLARIFICATION

The pharmacy has requested clarification for the prescription sent on 03/08/2021. Note: Last few prescriptions were for cream (not ointment). Did you intend to switch to ointment?

Please choose one option:

Keep original prescription:

mupirocin 2 % topical ointment (Centany)

1 application Topical twice daily 15 Gram, 0 refills

Accept requested substitution:

mupirocin 2 % topical cream

1 application Topical twice daily Note: Last few prescriptions were for cream (not ointment). Did you intend to switch to ointment? 15 Gram, 0 refills

Reassign



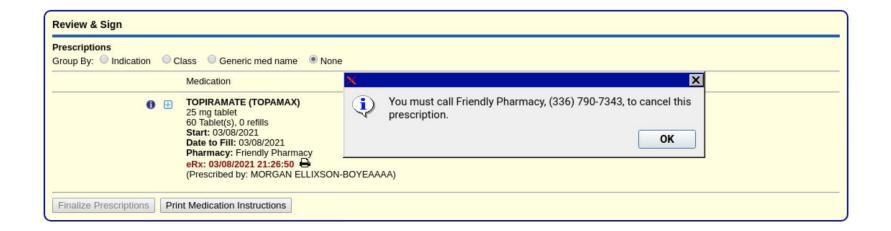


RxCancel





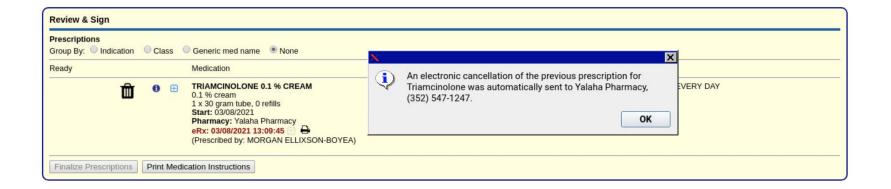
Cancelling prescriptions - before PCC 9.0







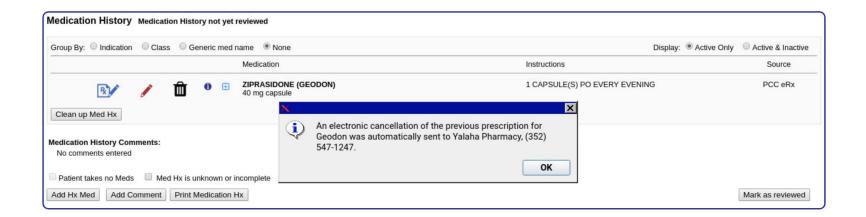
RxCancel of sent Prescriptions - Participating Pharmacies







Using RxCancel with Historic Entries in Medication Hx







RxCancel Response: Rx Logs > Rx Queue Hx







RxFill





RxFill

Prescription History				
, f	Start/Stop 03/08/2021 10/03/2021	Prescription Strattera 40 mg capsule 1 capsule(s) By Mouth every day 30 Capsule(s) 6 Refill(s)	Prescriber/Agent MORGAN ELLIXSON-BOYEA	Rx Details SN: 60 ePrescribed Bannockburn Pharmacy
				Page: 1

Start/Stop 03/08/2021 10/03/2021	Prescription Strattera 40 mg capsule 1 capsule(s) By Mouth every day 30 Capsule(s) 6 Refill(s)	Prescriber/Agent MORGAN ELLIXSON-BOYEA	Rx Details SN: 60 ePrescribed Bannockburn Pharmacy
03/08/2021 Status: Dispensed			
02/06/2021 Status: Dispensed			
01/05/2021 Status: Dispensed			





RxFill

Prescription Histor	У			
á	Start/Stop 03/08/2021 09/03/2021	Prescription Keppra 1000 mg tablet 1 tablet(s) By Mouth twice daily 60 Tablet(s) 5 Refill(s)	Prescriber/Agent MORGAN ELLIXSON-BOYEA	Rx Details SN: 61 ePrescribed Bannockburn Pharmacy
9 02/02/2021 Statu	s: Transferred Note:	Transfered to CVS - we're OOS again		
9 01/08/2021 Statu	s: Partially Dispensed	d Note: Dispensed remaining 25		
9 01/06/2021 Statu	s: Partially Dispensed	d Note: Dispensed 5 of 30		





Mark Ready to Sign: Changes to non-provider workflows in PCC 9.0





Mark Ready to Sign - Changes to specific non-provider workflows





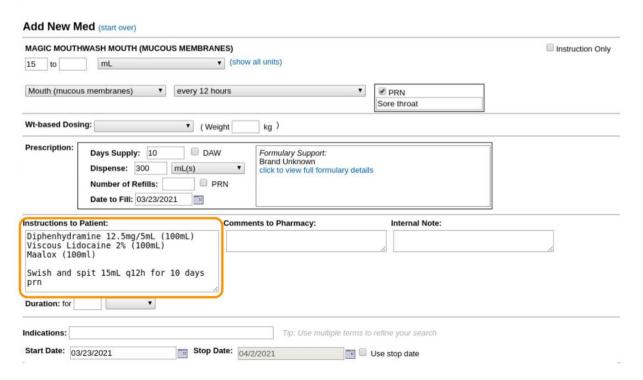


Improvements to Compounds With PCC 9.0





Better support for Compounds in PCC eRx









Better support for Compounds in PCC eRx

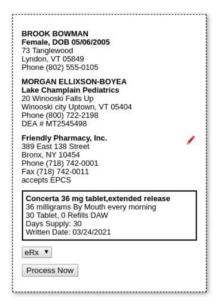






Updates to EPN (ePrescribing Name) for outbound prescriptions









Search for brand name Concerta, to be substituted generically Search for brand name Concerta, to be filled DAW Search for generic name (harder to find), now shows Brand name info as well



Improvements to importing prescriptions from Retail Rx History

Retail R	x History (La	ast Queried: 03/23/2021 19:52:24)				
		Medication	Instructions	Last Quantity	Last Fill Date	Notes
Сору	& ■	doxycycline hyclate 100 mg capsule	Take 1 capsule orally once a day with food or milk	20 Capsule	12/22/2020	10 days supply
Сору	& ! ■	Tobramycin and Dexamethasone Ophthalmic Suspension	Instill two drops into the conjunctival sac every six hours for 7 days	10 Milliliter	11/25/2020	7 days supply

^{*} Certain information may not be available or accurate in this report, including items that the patient asked not be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, prescriptions paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.

Page: << 1 2 >>

Patient Consent:
Query Retail Rx History

,	(Last Queried: 05/27/2021 21:08:09) Medication	Instructions	Last Quantity	Last Fill Date	Notes
рру 🔥 🏣	Victoza 18 mg/3 mL Pen		9 Milliliter (1 refills)	05/27/2021	30 days supply
рру 👪 🗮	Fluarix Quadrivalent vaccine 0.5 ML prefilled syringe		1 Syringe	05/26/2021	
рру 🐁 🏣	ZyrTEC-D XR oral tablet		12 Tablet	04/28/2021	6 days supply
рру 🚠 🏣	Metoprolol Succinate ER 100 mg tablet		30 Tablet (1 refills)	04/08/2021	30 days supply
рру 🔥 🏣	naproxen 500 mg tablet		28 Tablet	03/21/2021	14 days supply
рру 👪 🔳	Oxycodone HCL 20 mg tablet		30 Tablet	03/12/2021	15 days supply
ру 🐁 🎞	amoxicillin 875 MG oral tablet		24 Tablet	02/27/2021	12 days supply
рру 🐁 🗮	Ibuprofen 200 MG oral tablet		50 Tablet	02/07/2021	30 days supply
рру 👫 🗮	Magic Mouthwash; Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox 1 part	Swish and spit 15 mL orally for 1 minute every 12 hours	900 Milliliter (1 refills)	02/02/2021	30 days supply
ру 🚠 🏣	Ketamine 0.5% - Amitriptyline 1% - Lidocaine 4% topical cream		30 Milliliter	01/15/2021	Advise patient to wear gloves for application

^{*} Certain information may not be available or accurate in this report, including items that the patient asked not be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, prescriptions paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.

Page: 1

Patient Consent:

Ouery Retail Rx History

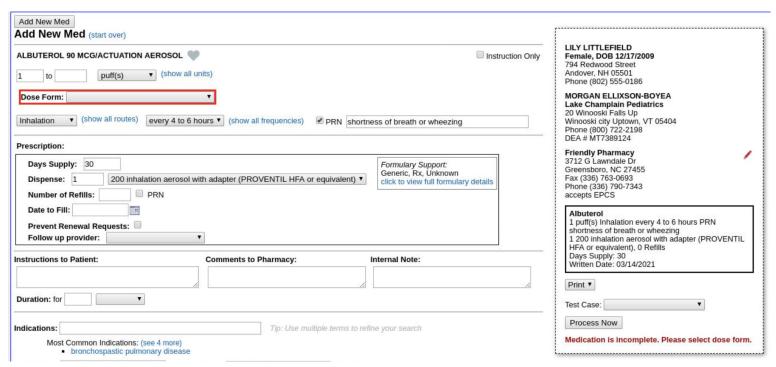
Better error messaging: Before 8.

After you prescribe





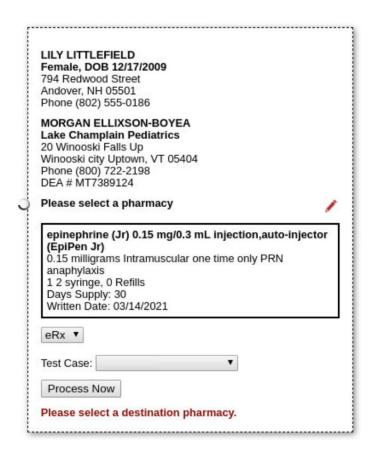
Improved error messaging when prescribing

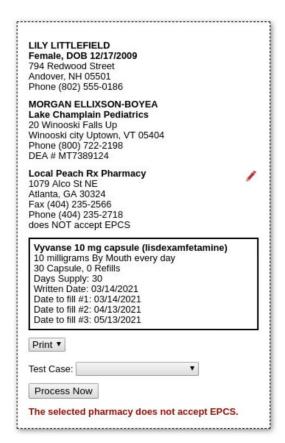






Improved error messaging when prescribing

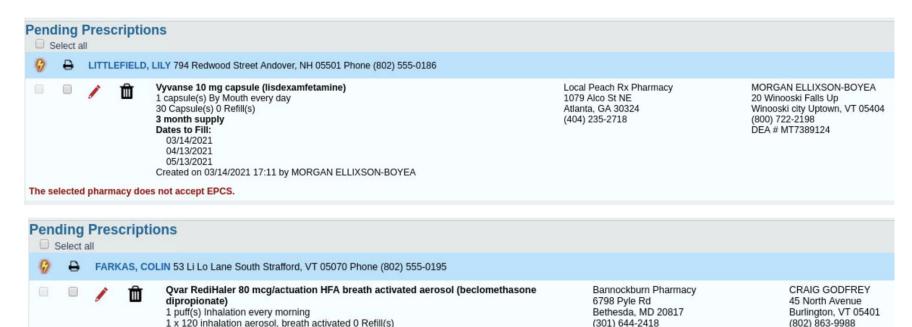








Improved error messaging when prescribing



Created on 03/14/2021 17:13 by CRAIG GODFREY

Provider does not have a SPI to use for the current location.





DEA # MT6524513

Addressing transmission-based errors: After you prescribe





Rx Task Queue: Transmission Errors

Errors

BOWMAN, BROOK 73 Tanglewood Lyndon, VT 05849 Phone (802) 555-0105

hydrocortisone 2.5 % topical cream

1 application Topical twice daily; for 7 days 20 Gram, 0 Refill(s) Sent: 03/14/2021

Error Code E004S:

eRx system error (Test case)

Unable to retry, action required:

Start/Stop

- Keep this prescription, I called the pharmacy and resolved the issue
- Delete this prescription, I created a new prescription
- Print this prescription, I will give to the patient or fax to the pharmacy

Resolve

Prescription History

Hydrocortisone 2.5 % cream 03/14/2021 03/20/2021 1 x 20 gram tube 0 Refill(s)

1 application Topical twice daily; for 7 days

Bannockburn Pharmacy 6798 Pyle Rd Bethesda, MD 20817 (301) 644-2418

Prescriber/Agent **Rx Details** MORGAN ELLIXSON-BOYEA SN: 57 Error: Action required







Rx Task Queue: Transmission Errors

Errors

MASON, MELANIE 123 Main street Brattleboro, VT 05301 Phone (802) 555-0166

Flovent HFA 220 mcg/actuation aerosol inhaler (fluticasone propionate)

1 puff(s) Inhalation twice daily 12 Gram, 0 Refill(s)

Sent: 03/14/2021

CVS Pharmacy # 640 268 WEST ST. KEENE, NH 03431 (603) 357-7610

Error Code E003S:

Intermittent connectivity issue. DT2 team will review.

Sent 1 time. Next attempt: 03/14/2021 17:31:15

Stop Retrying

St1 St		D	D. D. 4-11-
Start/Stop	Prescription	Prescriber/Agent	Rx Details
03/14/2021	Flovent 220 mcg/actuation HFA aerosol inhaler	MORGAN ELLIXSON-BOYEA	SN: 59
04/12/2021	1 puff(s) Inhalation twice daily		Error: Retrying
04/12/2021	1 x 120 inhalation aerosol with adapter 0 Refill(s)		Error. Red ying





Improvements to EPCS Onboarding





Improvements to EPCS Provisioning

- eRx Administrator will be notified of issues when enrolling providers (license key based)
- Improvements to prevent entering a hard token serial number already in use
- Users can now edit hard token serial number, if necessary
- Want to skip the credit check? Bypass and go right to video proofing
- eRx administrator no longer needed for final token activation step







PCC eRx Bugs Fixed in PCC 9.0

- No longer need to call PCC to delete pending-yet-inactive prescriptions
- A fix for the "Unable to prescribe without a location" message when renewing from Prescription Hx or Medication Hx
- Start & Stop Date for 'historic' prescriptions will retain correct dates in Review
 & Sign
- EPCS prescriptions will automatically display in Prescription Hx or Medication Hx when sent through RapidRx
- Creating a Favorite from a Custom Medication will no longer trigger an asynchronous error







Top 15 Known Enhancement Requests For PCC eRx







Top 15 eRx Enhancements from YOU!

- Tune Favorites to work better for PCC's Pediatricians (in addition to what's in 9.0)
- Allow me to determine which Favorites display in the tiled section
- Use the same default pharmacy across siblings
- When Adding a New Pharmacy Give me a Choice of What the Default Pharmacy Should Be
- Ability to mark medications as confidential to control where and when they will display





Top 15 eRx Enhancements from YOU!

- Integrate state-specific query for controlled substances into PCC eRx (PDMP)
- Add Electronic Prior Authorization to PCC EHR (ePA)
- Allow Prescribers to create Handwritten prescriptions as-needed in PCC eRx
- Allow my office to change what visit or encounter a prescription is attached to
- Improve Ordering Provider logic in PCC eRx current sticky provider concept not working well





Top 15 eRx Enhancements from YOU!

- Implement Surescripts Realtime Formulary Benefit service
- Improve Weight-based dosing functionality in PCC eRx it's not intuitive
- Document in PCC EHR when I approve or deny a Refill Request in PCC eRx
- Create comprehensive solution to address overall drug database changes at FDB (off-market medications, etc)
- Prescribe from within PocketPCC



Please submit your vote for your top THREE enhancement requests!

<u>Voting Form</u>



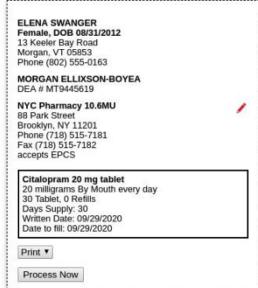
PCC eRx Tips and Tricks





The only option for this prescription is to print it – why is that?





Check your location!

For best results with "free text" or custom items, head to:
PCC eRx > Administration > Custom
Medication Items

Avoid time-based units of measure such as: Day(s), Week(s), Month(s)





Using Custom Search Terms

PCC eRx > Administration > Medication Search > Custom Search Terms

Add Ne	ew Me	d
Medica	tion:	allergy
Wa	rnings	Medication
DPT		Loratadine Oral
FOOD	DPT	Fexofenadine Oral
DPT		cetirizine Oral
		Montelukast Oral





Adding Custom Search Terms

PCC eRx > Administration > Medication Search > Custom Search Terms

Current Search Terms:

Delete	Edit	Med Name	Search Term	Created By	Created Datetime	Admin Comment
×		cetirizine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:33pm	
×	2	Fexofenadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
×		Loratadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
×		Montelukast Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	





Using Custom Medication Warnings

PCC eRx > Administration > Medication Search > Medication Warnings

Add New Med	eben
② Warnings	Medication
	Mebendazole Oral Chewable (Very expensive!! Please consider alternate treatment.)
Add custom med	





Adding Custom Medication Warnings

PCC eRx > Administration > Medication Search > Medication Warnings

Current Warnings:							
Delete	Edit	Med Name	Warning	Last Modified By	Modified Datetime	Analyst Comment	
×	2	Dymista Nasal Spray 137 mcg-50 mcg/spray	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2018-04-19 11:55am		
×	2	Mebendazole Oral Chewable	Very expensive!! Please consider alternate treatment.	MORGAN ELLIXSON-BOYEA	2018-04-19 11:53am		





Do you want to enter a reason to discontinue a medication?











Adjust your Safety Checking levels in PCC eRx

PCC eRx > Administration > Application Administration > Safety Checking

[top] Safety Checking

Features/Configuration

Drug Food Severity Level [view comment]

3 V Update Value [use default value]

- ✓ Perform Drug-Allergy Interaction Checking [show roles]
- ✓ Perform Drug-Allergy Group Checking [show roles]
- Perform Drug-Allergy Cross-sensitivity Checking [show roles]
- ✓ Perform Drug Disease Checking [show roles]

Drug Disease Checking Level [view comment]

3 V Update Value [use default value]

✓ Perform Drug-Drug Interaction Checking [show roles]

Drug-drug Interaction Checking Level [view comment]

3 ✓ Update Value [use default value]

- ✓ Perform Duplicate Drug Class Checking [show roles]
- ✓ Perform Dose-Range Safety Checking [show roles]
 - Perform Dose-Range Safety Checking on Doses [show roles]
 - ✓ Perform Dose-Range Safety Checking on Duration [show roles]
 - Perform Dose-Range Safety Checking on Frequency [show roles]





Adjust your Safety Checking override reasons in PCC eRx

PCC eRx > Administration > Safety Checking Overrides

Override Reason	Display?	Actions	
Clinically insignificant warning	✓	Update Delete	
Disagree with alert		Update Delete	
Patient currently taking safely		Update Delete	





Checking the status of sent prescriptions





All transmission based cases need to be submitted to Surescripts within 10 business days



Let's talk about PCC eRx!

Questions posted in Socio will be read aloud by moderator for presenter to answer, so please submit your questions now!





