

# Optimizing PCC EHR: Workflow & Configuration Improvements You Can Use Today

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# Goals of this Course

- PCC EHR changes constantly and we are always adding new and exciting features that can help optimize your use of PCC EHR.
- This course will focus on some of the new PCC EHR functionality, providing you with takeaways that you can begin using at your practice.



# Patient Communication



# Send a Text Message Directly to the Patient or Family in PCC EHR

- Since the June 2020 COVID Release, PCC has added the ability to send single text messages to patients/families.
- Messages have been used for follow up on missing documents for an upcoming appointment, sending policy updates, COVID protocols, etc.



# Send Text

PCC EHR

Schedule (4) Visit Tasks (3) E-lab Results (3) Rx Queue (0) Messaging (40) Signing (35)

Wed 05/13/20 Appointments: 4

Visit Status	Room	Tasks	Arrival	Time	Last	First	DOB/Sex	Age	Visit Reason	Provider	Billing Status	Si
w/Nurse	2	END VISIT	9:58am	8:30am	Jetson	Judy	03/24/09 F	11y 1m	10yr - 11yr Well Visit	Gomez		
Arrived	-	END VISIT	9:58am	9:30am	Addington	Alice	02/09/18 F	2y 3m	3yr Well Visit	Gomez		
Scheduled				10:00am	LaPine	Allison	02/17/20 F	2m 3w	2mo Well Visit	Gomez		
Scheduled				3:00pm	Firestone	Abigail Joy	08/28/16 F	3y 8m	3yr Well Visit	Gomez		

Visit Status: All Visit Statuses Location: All Locations

Billing Status: All Billing Provider: Gomez Save My Defaults

Send Text Patient Check-In Post Charges Open Chart

Select a patient and then click "Send Text"

# Send Text

## Helpful Notes:

- Consider including a footer text for unsubscribe/opt-out
- Use SnapText for easy recall of your most-used messages.

9:00am Benes Elaine "Lanev" 06/12/07 F 12v 11m Sick Call

Send Text

**Send Text**

Text messages should not contain PHI.  
Replies from the recipient will not be displayed.

Phone #: 202-838-2342 (Cell Phone)

Message:

Hi Judy! The exam room (#5) is ready for Alice. Please wear protective masks in the building.

☒ Include Footer

This text is from Beagle Peds. This # does not receive replies.

157/160

Cancel Send

Choose from phone numbers associated with the patient, or enter any number

1:11

1:13

2:00pm James Diana 06/19/14 F 5y 10m 2yr Well V

# Text Message Reporting

- You can review a log of single text messages via the EHR Report Library.
- This reporting includes a status of sent messages.



# Text Message Reporting

**Report Library**

▼ Communication

Search:

Name	Description
Broadcast Message Details	View detailed results of all attempted messages from a single broadcast message run.
Broadcast Message Log	View message counts per broadcast message run. Message status counts may take a day to become accurate.
Inbound Messages	View replies to email and SMS messages sent by your practice.
Single Text Log	View single patient text messages sent by your practice.

► Data Source

► Front Desk



# Text Message Reporting

## Single Text Log

View single patient text messages sent by your practice.


[Edit Categories](#) Communication

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**Message Date**

Last 30 Days ▾

From 

04/13/2020 

 to 

05/13/2020 

**User**

[Edit](#) All Users

**Patient**

Enter search term ▾

You can review sent text messages by date, user, or patient

# Text Message Reporting

## Single Text Log

View single patient text messages sent by your practice.

**Message Date:** From 04/13/2020 to 05/13/2020  
**User:** All  
**Patient:** All

Columns: All 6 Displayed Group By: None Search:

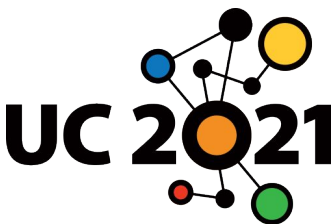
Date / Time	User	Patient	Contact	Message	Message Status
05/13/2020 10:01am	Mark Williams, M.D.	Alice Addington	Addington, Jody (802-233- 1234)	Hi Judy! The exam room (#5) is ready for Alice. Please wear protective masks in the building. This text is from Beagle Peds. This # does not receive replies.	Pending

1 results

Report LibraryBackExportClosePrint

# Broadcast Messaging

- You can send broadcast messaging for more than recalls for overdue well visits. Additional report types include:
  - Patients overdue for vaccines
  - Families without portal accounts
  - Patients with chronic conditions



# Broadcast Messaging

Report Library

## Overdue Vaccine Recall

Find patients who are forecast to be due, or overdue, for specified vaccine families. This report requires immunization forecasting to be enabled.

Categories: Clinical, Immunization, Patient Recall

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**Last Visit Date**

Last 3 Years

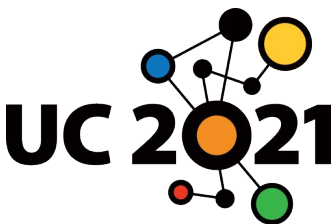
From 10/13/2017 to 10/13/2020

Back

Schedule

Close

Generate



# Broadcast Messaging

Report Library

Overdue Vaccine Recall

Find patients who are forecast to be due, or overdue, for specified vaccine families. This report requires immunization forecasting to be enabled.

Last Visit Date: From 10/13/2017 to 10/13/2020

Deceased Status: Not Deceased

Include by Patient Flag: All

Exclude by Patient Flag: None

Include by Account Flag: All

Columns: 8 Displayed

Group By: Patient

Search Filter:

Vaccine Family	Dose #	Recommended Date	Past Due Date	Next Visit Date	Next Visit Reason	Current Primary Insurance	Current Secondary Insurance
Case, Brady - 16y 6m 04/02/2004 M (9)							
DTaP/DT/Td/Tdap	2	07/19/2019	07/19/2019			Health Assurance CCPPO \$15	
Flu	6	07/01/2020	07/28/2020			Health Assurance CCPPO \$15	

Report Library

Back Schedule **Export** Close Print

# Broadcast Messaging

**Export**

☐ Save as PDF

☐ Save as CSV

☒ Send Message to Patients via Text (SMS), Email ▾

Text (SMS) messages are sent to mobile phone numbers from patients' home account home phone, work phone, cell phone, emg phone, patient confidential communication preferences, and portal user phone.

Email messages are sent to email addresses from the patients' home account email, patient confidential communication preference, and portal user email.

**Subject:** Schedule Your Shots!

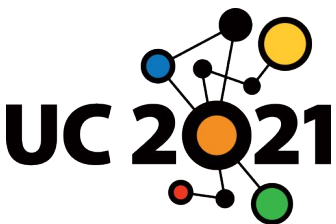
According to Winooski Peds' records, your child is due for immunizations! Please schedule today: [wpeds.pcc.com/portal](http://wpeds.pcc.com/portal) or 802-333-5897

154/160

Cancel Send

# Managing Subscriptions to Messages

- You can resubscribe families to broadcast and text messages.
- Families can also manage their subscriptions to broadcast and portal notifications.



# Resubscribing to Broadcast/Text

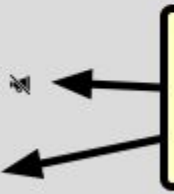
**Demographics**Julie Byler 1 yr, 11 m

**Account Demographics**

**Home and Billing Account**  
Morris Byler (Account # 799)  
  
**Address**  
958 East Wlanut Street  
East Thetford, VT 05043  
  
**Phone**  
Home Phone: 802-555-0178  
Work Phone: 802-555-0155  
Cell Phone: 802-557-1151  
Emg Phone: 802-555-0101  
  
**Email:** mbyler@gmail.com

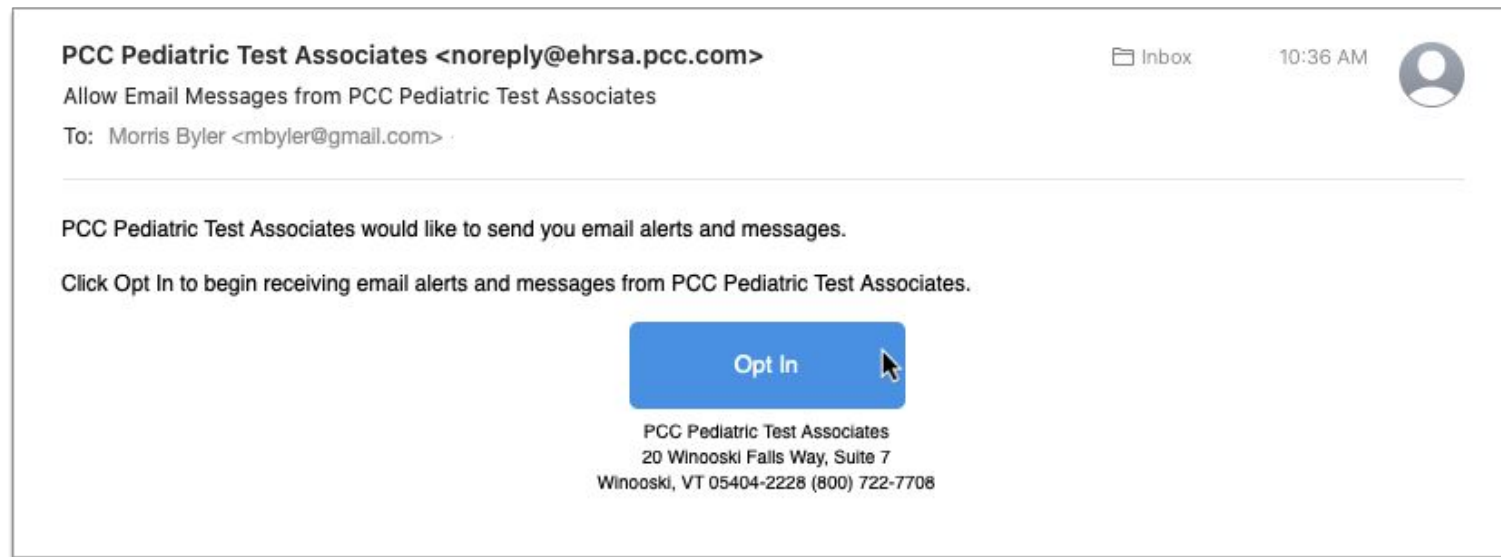
**Account Information**  
Account Flags:  
EMG Contact:  
EMG Phone #:  
Alt Last Name:  
Mother Employer:  
Father Employer:  
  
**History**  
05/03/16  
11/10/15  
05/12/16  
03/03/16  
  
Last Ins. Pmt:  
Hold Bill Until:  
Budget Amt:

An icon lets you know when a contact method can't receive messages

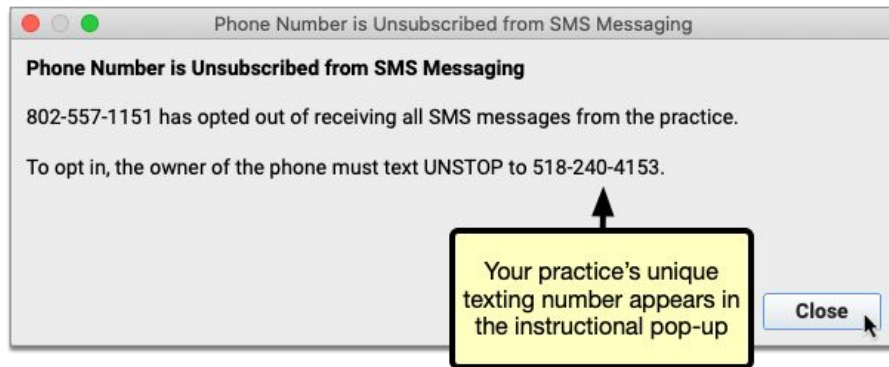




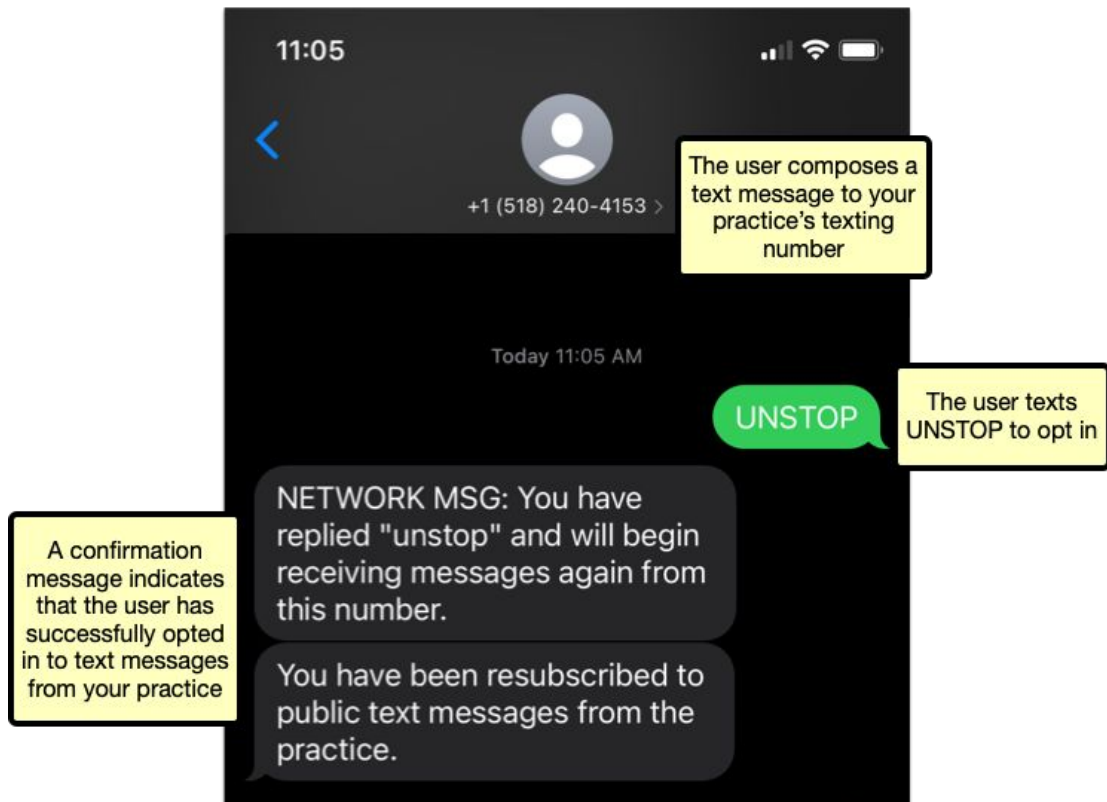
# Resubscribing to Broadcast/Text



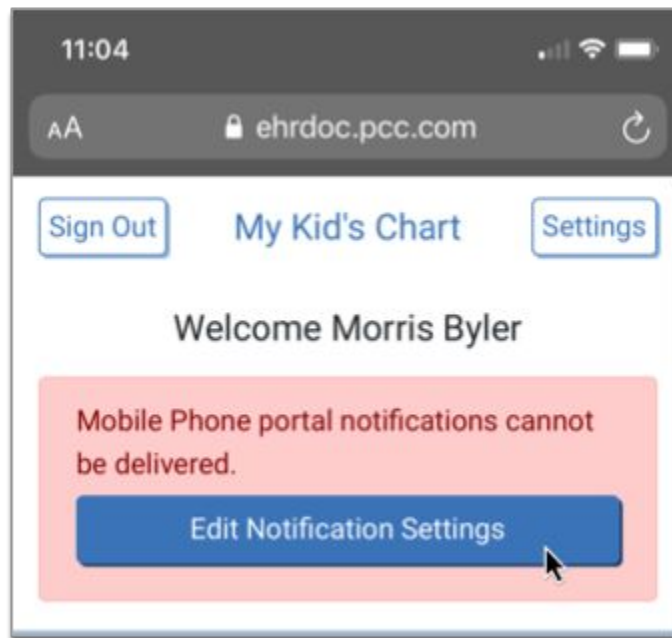
# Resubscribing to Broadcast/Text



# Resubscribing to Broadcast/Text



# Resubscribing to Portal Notifications



# Resubscribing to Portal Notifications

11:04

AA ehrdoc.pcc.com

Back Edit Account

A valid portal notification setting must be entered. 802-557-1151 has opted out of receiving text messages from PCC Pediatric Test Associates.

Opt in by texting UNSTOP to 518-240-4153 from 802-557-1151.

A message at the top of the page explains the issue and how to resolve it

Portal Notifications

☒ Email

mbyler@gmail.com

☒ Mobile Phone

802-557-1151 Opt in

Save

The opted-out phone number is highlighted in red at the bottom of the Edit Account page

# Phone Numbers as Portal Sign In

- With the June 2020 COVID Release, portal accounts can now be registered under their phone number and/or email address.
- Portal accounts can also control their method of sign in and communication.



# Phone Numbers as Portal Sign In

Patient Portal Administration

**Add Portal User**  
Manage Portal User

Add Portal User

First Name: Wilma  
Last Name: Flintstone  
Sign In: 555-123-4567  
Email Address or Mobile Phone Number

**Portal Notifications**  
☒ Use Sign In  
☐ Use a different method

Clear Add User

PCC Pediatric Test Associates  
Portal users can sign in at: <https://ehrdesign.pcc.com/portal>

Close

A portal user can use an email address or phone number as a sign in



# Phone Numbers as Portal Sign In

**Patient Portal Administration**

Add Portal User

Manage Portal User

Add Portal User

First Name: Wilma

Last Name: Flintstone

Sign In: 555-123-4567

Email Address or Mobile Phone Number

**Portal Notifications**

☒ Use Sign In

☐ Use a different method



# Phone Numbers as Portal Sign In

**Patient Portal Administration**

Add Portal User

Manage Portal User

Add Portal User

First Name: Wilma

Last Name: Flintstone

Sign In: 555-123-4567

Email Address or Mobile Phone Number

**Portal Notifications**

☒ Use Sign In

☐ Use a different method

# Phone Numbers as Portal Sign In

Patient Portal Administration

**Add Portal User**  
Manage Portal User

**Add Portal User**

First Name: Wilma  
Last Name: Flintstone  
Sign In: 555-123-4567  
Email Address or Mobile Phone Number

**Portal Notifications**  
☐ Use Sign In  
☒ Use a different method

Wilma has chosen to receive portal notifications at both wilma@pcc.com, and 555-555-9876

☒ Email wilma@pcc.com  
☒ Mobile Phone 555-555-9876

**Clear Add User**

PCC Pediatric Test Associates

Portal users can sign in at: <https://ehrdesign.pcc.com/portal>

**Close**



# Phone Numbers as Portal Sign In

Sign Out My Kid's Chart Settings

Welcome Wilma Flintstone

**Edit Account**  
New Password  
Activity Log

**Patient Charts**

Dino Flintstone 03/04/16

Pebbles Flintstone 04/25/10

**Upcoming Appointments**

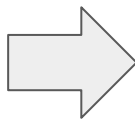
Fri 05/15/20 10:12am Dino

Fri 05/15/20 4:05pm Pebbles

Wed 07/22/20 1:22pm Pebbles

**Messages**

Create Message



Back Edit Account

First Name

Wilma

Last Name

Flintstone

Sign In

555-123-4567

*Email Address or Mobile Phone Number*

**Portal Notifications**

☒ Email

nate@pcc.com

☒ Mobile Phone

555-555-9876

Save

Families can change their notification email or phone number, and activate or deactivate either one

# Read/Unread Portal Messages

- Portal messages now show a read/unread status.
- You can additionally set a task to follow up on unread messages.



# Read/Unread Portal Messages

**Portal Messages**

Subject: Please call the office

Date: 01/08/21 2:29pm  
To: Daniel Wilson (Guardian)  
From: Leonard McCoy, M.D.

Please call our Winoski office at your earliest convenience.

**Status: Unread**

Task: Follow Up On Unread Message    Due: mm/dd/yy    To: select a user

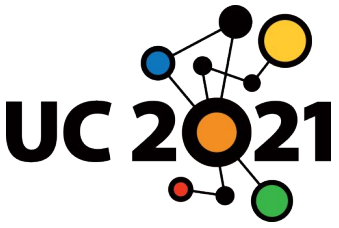
Notes:

☐ Task Completed    At: mm/dd/yy 12:00am    By: select a user

Add Reply

The sent message is marked unread in PCC EHR

# In-Office Communication



# Chat Inside PCC EHR

- PCC now offers an instant messaging feature inside the EHR.
- With the 8.15 release, PCC also supports group chat in addition to individual messaging.
- Chat groups can be updated via PCC EHR User Administration.



# Chat Inside PCC EHR

PCC EHR

File Edit Reports Tools Configuration Window Help

Schedule (5) Visit Tasks (3) E-lab Results (3) Rx Queue (0) Messaging (8) Signing (1)

PCC EHR

Thu 05/14/20

Appointments: 5

Visit Status	Room	Tasks	Arrival	Time	Last	First	DOB/Sex	Age	Visit Reason	Provider	Billing Status	Signed
Scheduled			9:00am	James D.D.S.	Heather "Cole" Danielle	01/26/07 F	13y 3m	18mo Well Visit	Davidson			
Scheduled			9:00am	Lescavage	Alison Lee	05/21/01 F	18y 11m	Sick Call	Jones			
Scheduled			9:00am	Zeller	Erin Marie	11/06/18 F	1y 6m	18mo Well Visit	Williams			
Scheduled			9:15am	Guidarelli Sr.	Christophe "Ty" Lee	08/26/87 M	32y 8m	ADD HS Annual Visit	Jones			
Scheduled			9:30am	Denicholas II.	Caitlyn "Lee" Leigh	09/21/15 F	4y 7m	Sick Call	Jones			

Open chat by clicking on the button at the bottom of PCC EHR. Alternately, select it from the File menu or use keyboard command Ctrl+5 (Command+5 on a Mac)

Visit Status: All Visit Statuses

Billing Status: All Billing Statuses

Location: All Locations

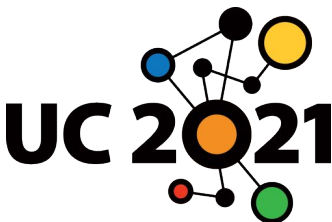
Provider: All Providers

Save My Defaults

Send Text

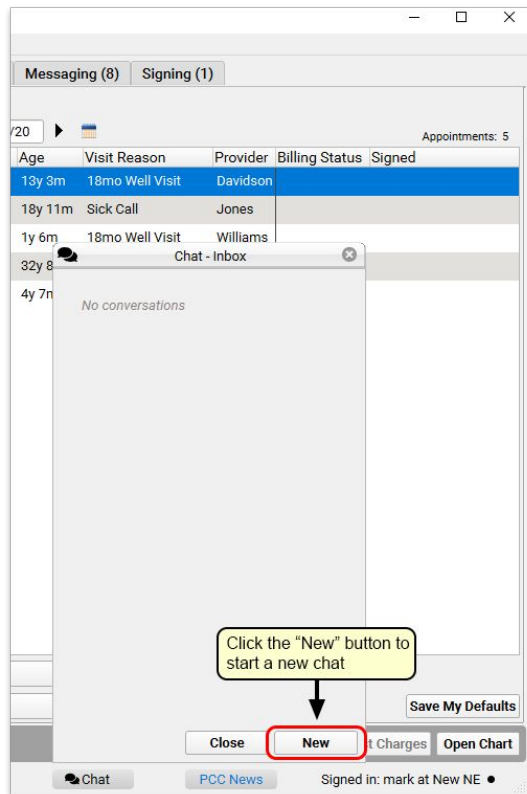
Patient Check-In Post Charges Open Chart

1 0 0 Chat PCC News Signed in: mark at New NE

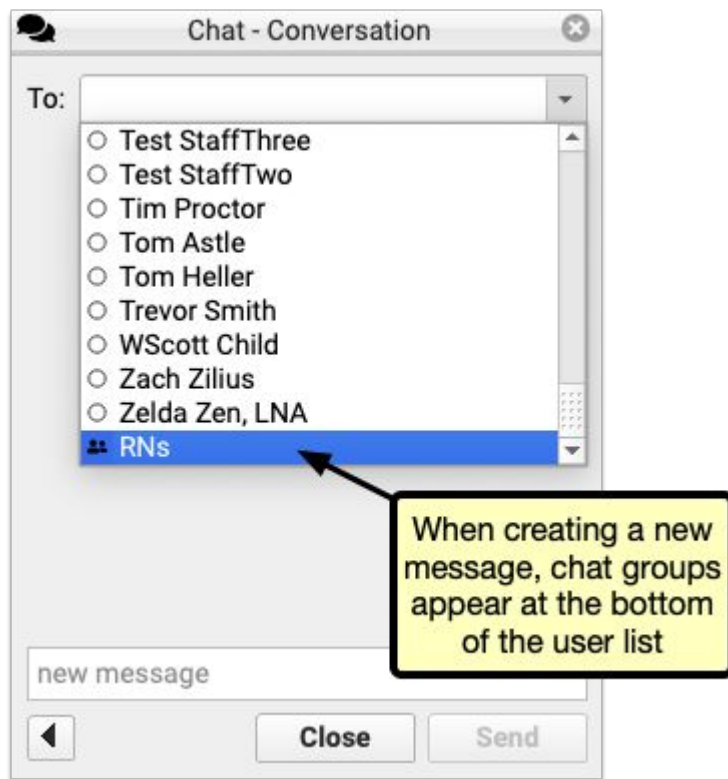




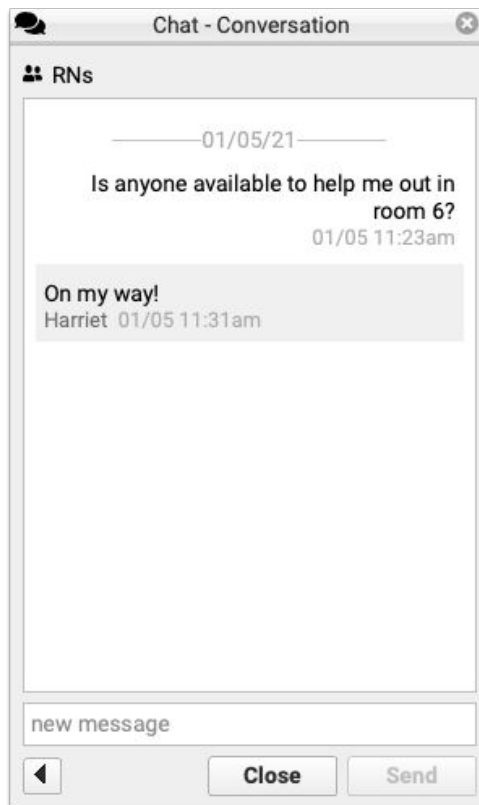
# Chat Inside PCC EHR



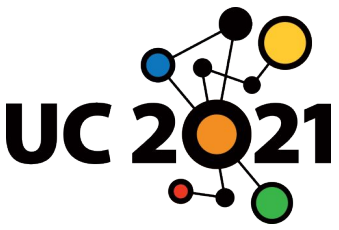
# Chat Inside PCC EHR



# Chat Inside PCC EHR



# Documenting



# Snap Text

- PCC offers a text auto-completion tool for quickly inserting text into various parts of the chart
- Snap Text can be used for:
  - Plan Notes
  - Broadcast Messaging
  - Single Texts
  - And Much More!



# Snap Text

☒ Other

.mret



☒ Other

Gradual return to sports with initial practice only, then competition when feeling back to baseline. |

# Snap Text

**My Account** Leonard McCoy Username: leonard

Settings Snap Text

**Snap Text** User: Leonard McCoy, M.D.

This is your personal list of expanding text.

Typed Text	Expanded Text
------------	---------------

View and edit your own snap texts, or view and copy other users

Add a new snap text, or edit an existing text

Add Edit Close



# Snap Text

**My Account** Leonard McCoy Username: leonard

Settings Snap Text

**Snap Note - Add** User: Leonard McCoy, M.D.

Typed Text

mret

Expanded Text

Gradual return to sports with initial practice only, then competition when feeling back to baseline




# Review Medications and eRx Allergies

- You can now mark Medication History and eRx Allergies as reviewed from within the patient chart
- These components, when marked as reviewed inside a protocol, will commit the contents of those components to the charted visit note.



# Review Medications and eRx Allergies

 PCC EHR

**Pebbles Flintstone PCC# 3336**

Medical Summary

Demographics

**History**

PCC eRx

Visit: 07/21/20

Sick - Bright Futures

Appointment Details

Intake

History

Review of Systems

Social/Family History

Physical Exam

Diagnoses

**PCC eRx Allergies**

**Sick - Bright Futures**

**PCC eRx Allergies (Chart-wide)** Last Modified by Mark Williams, M.D. 07/21/20 12:03pm Display: All Statuses

Status	Allergen	Reaction	Severity	Sensitivity Type	Onset	Resolved
Active	Penicillins	Hives and Facial Swelling	Moderate	Allergy	07/01/20	

Last reviewed eRx Allergies appears in the Visit History

**Medication History (Chart-wide)** Last Modified by Mark Williams, M.D. 07/21/20 12:08pm Display: All Statuses

Status	Medication	Instructions	Start	Stop
Inactive	PENICILLIN VK SUSPENSION 125 mg/5 mL Recon Soln	10 mL PO twice daily; for 10 days	06/29/20	07/09/20

Last reviewed Medication History appears in the Visit History

**Lab**

Rapid Strep

Urine dipstick

CBC

# Review Medications and eRx Allergies

<b>Medication History (Chart-wide)</b> Last Modified by Mark Williams, M.D. 07/21/20 12:08pm			Display: All Statuses ▾	
Status	Medication	Instructions	Start	Stop
Inactive	PENICILLIN VK SUSPENSION 125 mg/5 mL Recon Soln	10 mL PO twice daily; for 10 days	06/29/20	07/09/20
Mark as Reviewed	Last reviewed for this visit by Mark Williams, M.D. 07/21/20 12:13pm		Last reviewed Medication History appears in the Visit History	

# Review Medications and eRx Allergies

Sign Visit

Sign Visit

Pebbles Flintstone 10 yrs, 1 mo 6/19/10 F

07/21/20 - Sick - Bright Futures - Leonard McCoy, MD

Sick - Bright Futures

Appointment Details

Appt Time: 07/21/20 8:15am  
Arrival Time: 07/21/20 12:28pm  
Visit Reason: Sick Call  
Patient Age: 10 yrs, 1 mo  
Location: Winooski Pediatrics  
Provider: Leonard McCoy, MD

Intake

PCC eRx Allergies (Chart-wide)

Active and Inactive and Resolved

Status	Allergen	Reaction	Severity	Sensitivity Type	Onset	Resolved
Active	Penicillins	Hives and Facial Swelling	Moderate	Allergy	07/01/20	

[Last Reviewed for this visit by Mark Williams, M.D. 07/21/20 12:29pm]

Medication History (Chart-wide)

Active and Inactive

Status	Medication	Instructions	Start	Stop
Inactive	PENICILLIN VK SUSPENSION 125 mg/5 mL Recon Soln	10 mL PO twice daily; for 10 days	06/29/20	07/09/20

[Last Reviewed for this visit by Mark Williams, M.D. 07/21/20 12:13pm]

Cancel

Sign

# Record Gender Identity and Sexual Orientation in the Patient Chart

- 8.14 release included components for recording Gender Identity and Sexual Orientation in the chart
- Both components act as Confidential components, with Gender Identity having an option for a “public” status. The public status displays pronouns and preferred name throughout the chart.



# Sexual Orientation

**PCC EHR**

Paige Firestone PCC# 19

Medical Summary

Recent and Upcoming Appts

Reminders

Problem List

Outstanding Tasks

Appointment History

Family Medical History

PCC eRx Allergies

Medication History

Confidential Notes

Gender Identity

**Sexual Orientation**

Demographics

History

PCC eRx

Create Visit

**Medical Summary** Paige Firestone 16 yrs, 4 mos 5/20/04 F

**Family Medical History** Modified N/A

Condition	Relationship	Note
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**PCC eRx Allergies** Last Modified N/A Display: All Statuses

Status	Allergen	Reaction	Severity	Sensitivity Type	Onset	Resolved
--------	----------	----------	----------	------------------	-------	----------

Allergy List not yet reviewed

**Medication History** Last Modified N/A Display: All Statuses

Status	Medication	Instructions	Start	Stop
--------	------------	--------------	-------	------

Medication History not yet reviewed

► **Confidential Notes** No Saved Notes

► **Gender Identity** No Saved Notes

▼ **Sexual Orientation** Modified 10/05/20

Sexual Orientation: Homosexual

Notes: Sample chart-wide, persistent note.

The Sexual Orientation component appears on the Medical Summary by default

Edit Add Phone Note Add Portal Message Close Save Save + Exit



# Gender Identity

PCC EHR

Matilda Mouse PCC# 3382

Medical Summary

Recent and Upcoming Appts

Reminders

Problem List

Outstanding Tasks

Appointment History

Family Medical History

PCC eRx Allergies

Medication History

Confidential Notes

**Gender Identity**

Sexual Orientation

Demographics

History

PCC eRx

Create Visit

Medical Summary

Matilda Mouse 13 years 9/21/07 F

Condition	Relationship	Note
Asthma	Father	

**PCC eRx Allergies** Last Modified N/A Display: All Statuses

Status	Allergen	Reaction	Severity	Sensitivity Type	Onset	Resolved
--------	----------	----------	----------	------------------	-------	----------

Allergy List not yet reviewed

**Medication History** Last Modified N/A Display: All Statuses

Status	Medication	Instructions	Start	Stop
--------	------------	--------------	-------	------

Medication History not yet reviewed

► **Confidential Notes** No Saved Notes

▼ **Gender Identity** Modified 10/05/20

Privacy Status: Private

Gender Identity: Male (Identifies as Male)

Preferred Name: Matt

Pronouns: He/Him/His

Notes:

► **Sexual Orientation** No Saved Notes

Edit Add Phone Note Add Portal Message Close Save Save + Exit

The Gender Identity component appears on the Medical Summary by default

# Gender Identity

▼ **Gender Identity** Modified 10/05/20

Privacy Status:

Gender Identity:

Preferred Name:

Pronouns:

Notes:



# Gender Identity

▼ **Gender Identity** Modified 10/05/20

Privacy Status:	Private
Gender Identity:	Public
Preferred Name:	Matt
Pronouns:	He/Him/His
Notes:	

# Gender Identity

The screenshot displays the PCC EHR interface. On the left, a sidebar contains a search bar with a dropdown menu showing 'Matt Mouse' and a 'PCC# 3382'. Below this are links for 'Medical Summary', 'Recent and Upcoming Appts', 'Reminders', and 'Problem List'. The main content area is titled 'Medical Summary' and features a patient information bar at the top: 'Matt (Matilda) Mouse 13 years 9/21/07 F He/Him'. Below this bar, the 'Recent and Upcoming Appointments' section lists: 'Last Visit: 09/29/20 (6d ago) Dr. Davidson', 'Dx: Haemophilus influenzae infection', 'Last Physical: none', 'Next Physical Due: none', and 'Scheduled Appts.: none'. A yellow callout box with arrows pointing to the patient information bar contains the text: 'By default, when a patient has a *public* preferred name and pronoun, they appear along with legal first name and sex at the top of the chart'. At the bottom of the main area, it says 'Reminders No Saved Notes'.

PCC EHR

FIND

Matt Mouse PCC# 3382

Medical Summary

Recent and Upcoming Appts

Reminders

Problem List

Medical Summary

Matt (Matilda) Mouse 13 years 9/21/07 F He/Him

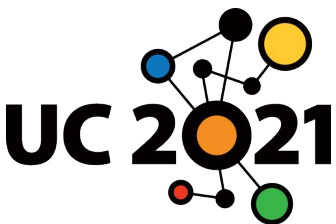
Recent and Upcoming Appointments

Last Visit: 09/29/20 (6d ago) Dr. Davidson  
Dx: Haemophilus influenzae infection,  
Last Physical: none  
Next Physical Due: none  
Scheduled Appts.: none

Reminders No Saved Notes

By default, when a patient has a *public* preferred name and pronoun, they appear along with legal first name and sex at the top of the chart

# Requisitions




# Lab and Radiology Requisitions

- As of 8.13, PCC EHR now allows you to generate Lab and Radiology requisitions that include charted data
- These requisition forms include a signature function for provider of encounter
- Signature functionality also allows for PCP and provider of encounter signatures on non-requisition forms



# Lab and Radiology Requisitions

**Diagnoses**

☒  Venereal disease screening



ICD-10:


☐ Include on Patient Reports

notes


☐ Add to Problem List    Onset:     Problem Note:



**Lab** Generate Requisition


 **GC/Chlamydia**  Ordered

[DETAILS](#)  Facility: Oakton Crest Laboratories    Order Date: 07/20/20


▼ Tasks: 1 (0 Completed)

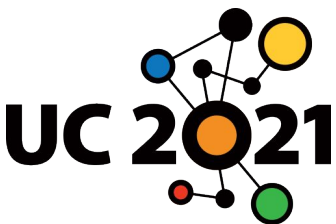
 Task: Complete Task    To: Due: 07/20/20

 **HIV**  Ordered

[DETAILS](#)  Facility: Oakton Crest Laboratories    Order Date: 07/20/20

▼ Tasks: 1 (0 Completed)

 Task: Complete Task    To: Due: 07/20/20



# Lab and Radiology Requisitions

**Lab**

Generate Requisition

Edit

GC/Chlamydia

Ordered

DETAILS

Facility: Oakton Crest Laboratories

Order Date: 07/20/20

Tasks: 1 (0 Completed)

Task: Complete Task

To:

Due: 07/20/20

Edit

HIV

Ordered

DETAILS

Facility: Oakton Crest Laboratories

Order Date: 07/20/20

# Lab and Radiology Requisitions

Generate Lab Requisition

Facility:

**Generate Lab Requisition**

Requisition Orders

☒ GC/Chlamydia ☒ HIV

Diagnoses

☒ Z00.129 Encounter for routine child health examination without abnormal findings ☐ Z68.52 Body mass index (BMI) pediatric, 5th percentile to less than 85th percentile for age

☐ Z71.3 Dietary counseling and surveillance ☒ Z11.3 Encounter for screening for infections with a predominantly sexual mode of transmission

☐ Z71.89 Other specified counseling

Instructions

☐ STAT

☐ Call with STAT results

☐ Fasting

Additional Instructions

Cancel Generate

# Lab and Radiology Requisitions

Instructions

☒ STAT

☒ Call with STAT results

☐ Fasting

Additional Instructions

802-8

802-444-7777 (Burlington Peds - Flu Clinic)

802-863-9988 (Burlington Peds - New North End)

802-568-6666 (Burlington Peds - Old North End)

802-846-8177 (Winooski Pediatrics)



# Lab and Radiology Requisitions

Generate Lab Requisition

Facility: Oakton Crest Laboratories

**Generate Lab Requisition**

Requisition Orders

☒ GC/Chlamydia ☒ HIV

Diagnoses

☒ Z00.129 Encounter for routine child health examination without abnormal findings ☐ Z68.52 Body mass index (BMI) pediatric, 5th percentile to less than 85th percentile for age

☐ Z71.3 Dietary counseling and surveillance ☒ Z11.3 Encounter for screening for infections with a predominantly sexual mode of transmission

☐ Z71.89 Other specified counseling

Instructions

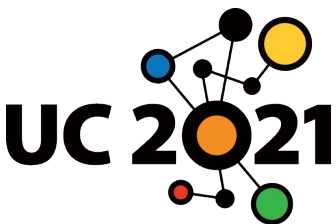
☒ STAT

☒ Call with STAT results 802-863-9988 (Burlington Peds - New North End)

☐ Fasting

Additional Instructions

Cancel Generate



# Lab and Radiology Requisitions

Document Viewer

Courtney Horricks 17 yrs, 10 mos 9/19/02 F

Beagle Pediatrics - New North End  
1433 North Avenue  
Suite 4b  
Burlington, VT 05408  
Phone: 802-863-9988 Fax: 802-777-1234

Lab Order Form  
Dorian Creek Laboratories 3079 State Street, Colton, CA 94007 Phone:

Patient Information	Insurance Information
Patient Name: Courtney Horricks	Insurance: HealthyKids HMO \$10/25copay
Birthdate: 09/19/2002	Subscriber ID:
Sex: Female	Group #: Hcr300
Address:	Subscriber Name: Olga Horricks
44 Oakdale Drive	Subscriber Birthdate: 12/06/69
East Dorset, VT 05253	Subscriber Sex: Female
Phone Number: 802-455-0185	Patient Relationship: Daughter

Diagnoses

230.139 Encounter for routine child health examination without abnormal findings  
Z11.3 Encounter for screening for infections with a predominantly sexual mode of transmission

Orders

GC/Chlamydia  
HIV

Instructions

☒ STAT Please call with STAT Results: 802-863-9988  
☐ Fasting

Ordering Provider: Mark Williams, M.D.  
NPI:

Page 1 of 1

Lab\_Requisition.pdf 07/24/20 01:38pm

Rotate Page Rotate Document Fit Width Zoom to Fit

Back Add to Portal Message Print Sign Discard Save

Tags

Title  
Lab Requisition

Category  
Lab

Attach Document

07/20/20, 15-17 Yr Well - TLC

Lab - GC/Chlamydia

Lab - HIV

select an order

File as Unattached Document

Document Date:

Display in the Visit History Index

Needs to be Signed by Provider:

select a provider

Display in Portal Documents

Document will be visible to all portal users attached to the patient.

Note (Internal)

Tasks

Task:  
select a task

To:  
select a user

Click "Back" if you need to make changes to the requisition

Click "Save" to save the document settings and return to the patient's chart note

Print the requisition or attach it to a portal message

The title and category automatically fill out based on the type of requisition it is

The requisition automatically attaches to the visit and orders it is for

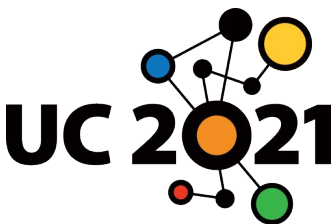
Share the requisition to the patient portal

# Schedule



# Schedule Multiple Patients

- With the 8.13 release, PCC's Appointment Book more easily supports the scheduling of siblings or multiple patients



# Schedule Multiple Patients

**Appointment Book**


Schedule Appointment   Add Block

Patient Name   Find   **+**

 Sick Call   15 min   -

Leonard McCoy, MD

W Winooski Pediatrics   ☐ All Locations

mm/dd/yy   12:00am   ◀  ▶

Appointment Note

☐ Telemedicine   add Patient Link

Clear   Open Chart   Details   Save

# Schedule Multiple Patients

**Appointment Book** Provider: Leonard McCoy, MD Today 08/16/20

Schedule Appointment Add Block Location: Lake Champlain Ped... Week of Sunday, 08/16/20

Anthony Smith 10y 6/02/10 M Sick Call 15 min

**Schedule Multiple Appointments**

**Schedule Multiple Appointments**

Anthony Smith 10y 6/02/10 M Sick Call 15 min

Appointment Note

Patient Name Find

- Anthony Smith (10y, M)
- Kathleen "Katie" Brooke Smith V (16y 2m, F)
- Nolan E.G. Long (3y 5m, M)
- Amanda L Plouse (, F)
- Elise "Eli" Ruth Taylor III. (10y 5m, F)
- McKenna L. Miller (15y 3m, F)
- Clara Belleman (16y 1m, F)
- Matilda Mouse (13y, F)
- Aimee Flanagan (11m, F)
- Abigail Addington (9y 11m, F)
- Faith J. Flanagan JR. (4y 2m, F)

Cancel Continue

McKenna ... 15yr+ Well ...

Amanda Plo... Chronic 10y

Elise Taylor 10yr - 11yr ...

# Schedule Multiple Patients

**Appointment Book**

Multiple Appointments

15 min	Anthony Smith	10y 6/02/10 M	<input type="button" value="x"/>
15 min	Kathle...mith V	16y 2m 4/08/04 F	<input type="button" value="x"/>
15 min	Cole ...Smith	13y 5m 12/28/06 M	<input type="button" value="x"/>

Leonard McCoy, MD

☐ Lake Champlain Pediatrics ☐ All Locations

08/18/20 8:45am Tuesday

☐ Telemedicine

# Appointment Notes on the Schedule

- New with 8.16, PCC EHR will allow you to view Appointment Notes on the EHR Schedule Screen





# Appointment Notes

PCC EHR




File Edit Reports Tools Configuration Window Help

PCC EHR

Schedule (3) Visit Tasks (99+) E-lab Results (40) Messaging (47) Signing (99+)

Thu 06/03/21

Appointments: 3

Visit Status	Room	Tasks	Arrival	Time	Last	First	DOB/Sex	Age	Visit Reason	Provider	Billing Status	Signed
w/Nurse	-	 END VISIT	4:52pm	8:00am	Mouse	Mickey	01/06/11 M	10y 4m	Sick Call	Casey	New Items	
Arrived	-	 END VISIT	11:14am	10:15am	Flintstone	Dino	03/23/17 M	4y 2m	Appt Note: Cough for 3 days, low fever Mom will bring new insurance card		Posted	
Ready-Prov	-	 END VISIT	5:05pm	3:30pm	Flintstone	Pebbles	05/14/11 F	10y			New Items	

Visit Status: All Visit Statuses

Billing Status: All Billing Statuses

Location: Winooski Pediatrics

Provider: Casey

Send Text

Patient Check-In Post Charges Open Chart

1 1 0 Chat PCC News Signed in: pcc at Winooski

Save My Defaults

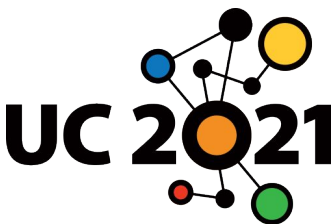
# Other New Features

- Pocket PCC
  - Sign charts, phone notes, and documents
  - More easily view portal message attachments
  - Find recently added documents
- Schedule Recurring Reports in the EHR Report Library
- Pick from your last 10 patients in Import Documents
- Manage all users/passwords in PCC EHR
- Configure the queues that appear for each user in EHR
- Search your Task Queues



# Online Documentation

- PCC EHR online documentation is available 24/7 at: [learn.pcc.com](https://learn.pcc.com)
- Stay on top of release documentation by joining PCC Community or scheduling a regular call with your Client Advocate.



# Wrap Up & Questions

