

Integrating CHADIS with Your PCC EHR System: Practical Tips from Your Peers

Melissa Schwartz, MD - Olney Pediatrics

Robin Warner, MD - Union Pediatrics

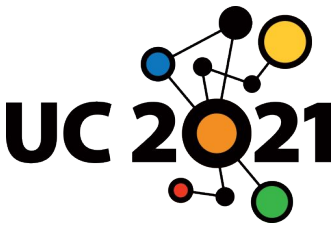
Roger Hovis - El Paso Pediatric Associates

Jim Leahy - Physician's Computer Company



Session Goals

1. Understand how CHADIS integrates with PCC
2. Learn how other practices have improved Portal registration and buy-in
3. Determine ways to improve your system configuration and internal processes to make integration smooth

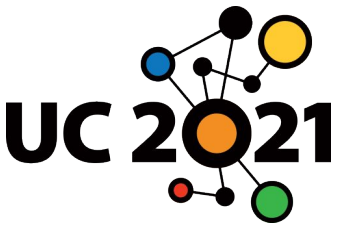


Panelist Introductions

- Melissa Schwartz, MD - Olney Pediatrics
- Robin Warner, MD - Union Pediatrics
- Roger Hovis - El Paso Pediatric Associates



Panelist Questions



EHR Configuration

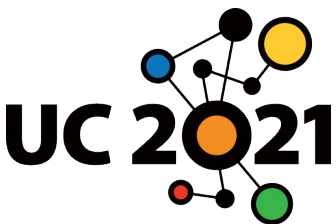
What EHR system settings and configuration did you update as part of the move to a CHADIS integration?

1. Visit Reasons
2. Protocols; Checkin and Appointment Detail Components
3. Screening Orders



Portal Adoption and Access

What have you done about patients who do not have a portal account associated with them?



Olney Pediatrics
Adolescent Portal SignUp Form
PLEASE RETURN COMPLETED

We participate in a program called CHADIS – Child Health And Development Interactive System, and have recently linked the questionnaires with our Patient Portal to limit the amount of usernames and passwords necessary for families.

Completing the CHADIS questionnaires prior to the appointment will improve the communication between you and your doctor by providing us with vital information before you come in.

For our patients between the ages of 11 and 17, we have questionnaires for BOTH the parents and patients. For that reason, we need to register the minor child with their own portal access in order to access their questionnaires.

Parents: Please do not write YOUR cell phone # or Email address below as that will conflict with your Patient Portal/Financial Acct. If you prefer not to give us this information for your minor child, we can provide them a tablet at the time of appointment.

Sample
Sign-Up
Form

MINOR PATIENT'S Name (Print) _____ DOB _____

PLEASE COMPLETE ONLY ONE BELOW:

Minor Child's cell phone # _____ Child does NOT have a cell phone

Minor Child's email address _____ Child does NOT have email

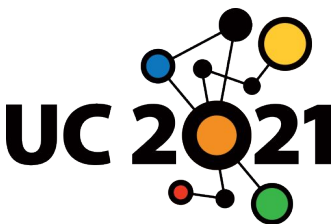
I prefer NOT to enroll my child this year

PARENT'S Signature: _____ Date: _____



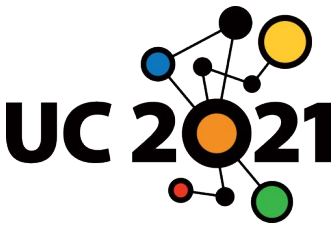
Portal Adoption and Access

How have you managed updating the relationship of the portal account holder to the patient?



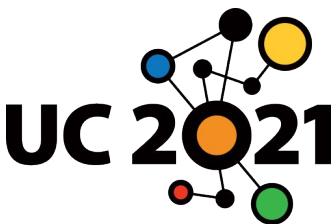
Portal Adoption and Access

Have you had parents who are resistant to children having their own portal account?



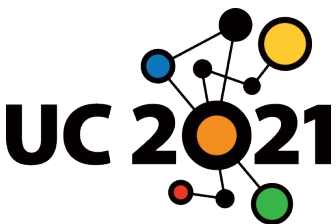
Portal Adoption and Access

Have there been families/parents who have refused to use the portal? How have you worked around this?



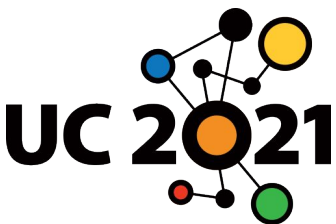
Portal Adoption and Access

Have you set up ways to prevent parents/portal accounts from receiving questionnaires?



Portal Adoption and Access

Other things to be prepared for with the portal, such as secure messaging?



Tracking Questionnaires

What sort of follow-up do you do when questionnaires are not completed?



Internal Processes

How have staff responded to the integration and change to processes? How have you ensured good office-wide communication about plans and processes?



Billing & Return on Investment

What has the financial impact of using CHADIS been for your practice?



What Questions Do You Have?

Questions posted in the Socio will be read aloud by moderator for the presenter to answer. Please post your questions in Socio now.



Resources

You can learn more about the CHADIS integration with PCC by visiting learn.pcc.com.

- [Send CHADIS Questionnaires Directly Through the Patient Portal](#)
- [Configure Incoming CHADIS Questionnaire Results](#)



Later Viewing

This and all other UC2021 course recordings will be available for later viewing through Socio and [PCC's YouTube Channel](#)

