What's Next for PCC eRx?

Morgan Ellixson-Boyea, CPhT, CSM Clinical Applications Project Manager PCC's Virtual Users Conference 2020





PCC eRx: A Year in Review

- PCC EHR 8.8 Update May 2019
 - RapidRx
 - Auto-calc (wack-a-mole) changes
 - And more!

- PCC announces acquisition of FDB's MedsTracker code base
 - Summer of 2019 > early March 2020





An Exciting Year for PCC eRx!

- Acquisition and Migration of existing MedsTracker code to PCC's ownership
 - Cloud-based architecture moved to locally-hosted at each office (10/2019)
 - All existing Surescripts accounts were moved from FDB to PCC's ownership (01/2020)
 - Successful migration of all existing EPCS accounts with Exostar (01/2020)
 - Small PCC eRx update delivered through PCC's deployment system (03/2020)
 - FDB's monthly drug database updates to be delivered by PCC (03/2020)
 - Surescripts formulary files now hosted at PCC (03/2020)





What does this mean for you?

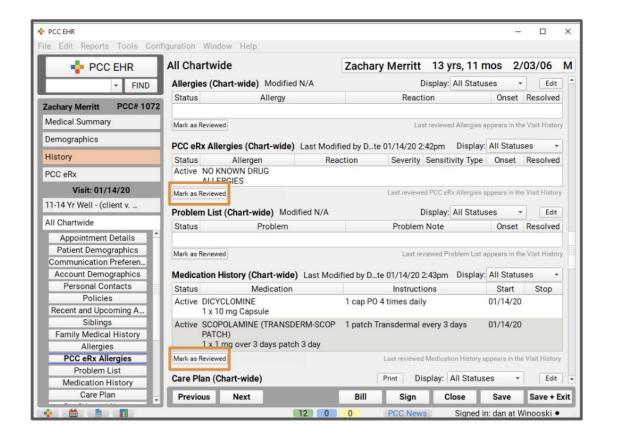
PCC's eRx solution no longer needs to be tailored to fit MedsTrackers other customers and will be designed exclusively for our clients

PCC Clients are the driving force behind all new development





Coming in PCC EHR 8.13 (Summer 2020)







What's Next for PCC eRx?

PCC eRx v9 Update (PCC EHR 9.0)





PCC eRx v9 Update

- ARRA 2015-E PI Updates
- PHP v5 to PHP v7
- NCPDP SCRIPT Standard version (2017071)
- PCC eRx Delighters
- Industry quality improvements
- PCC eRx SME Support Tools
- Educational Content for the PCC eRx v9 Update



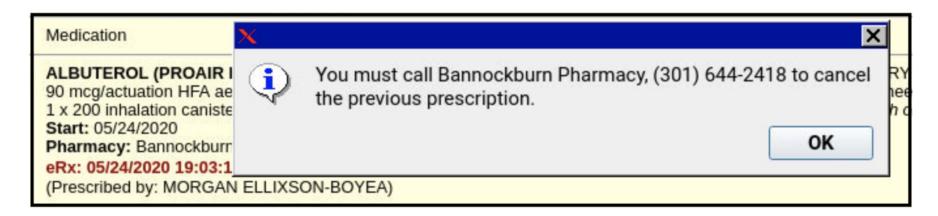


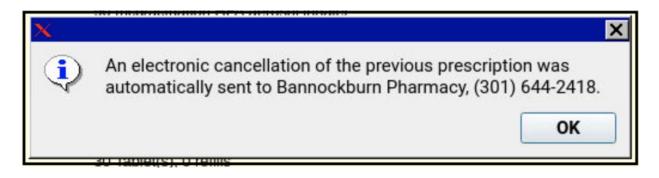
PCC eRx v9: ARRA 2015-E PI Updates





PCC eRx v9 - ARRA 2015: RxCancel









PCC eRx v9 - ARRA 2015: RxChange

Change Requests

BOWMAN, BROOK 73 Tanglewood Lyndon, VT 05849 Phone (802) 555-0105

view/hide chart details

GENERIC SUBSTITUTION

The pharmacy has requested a generic substitution for the prescription sent on 05/24/2020. Note: Insurance will not cover DAW Intuniv ER. Please consider generic equivalent.

Bannockburn Pharmacy

6798 Pyle Rd

Bethesda, MD 20817 (301) 644-2418 MORGAN ELLIXSON-BOYEA

20 Winooski Falls Up

Winooski city Uptown, VT 05404

(800) 722-2198 DEA # MT9445619

Please choose one option:

Keep original prescription: Intuniv ER 1 mg tablet, extended release

1 tablet(s) By Mouth every day

30 Tablet, 0 refills

Accept requested substitution: guanfacine extended release 1mg tablet

1 tablet(s) By Mouth every day

Note: Insurance will not cover DAW Intuniv ER. Please consider generic equivalent.

30 Tablet, 0 refills

Reassign





PCC eRx v9 - ARRA 2015: RxFill

Prescription H	istory			
á	Start/Stop 05/24/2020 06/23/2020	Prescription ProAir HFA 90 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing 1 x 200 inhalation canister (PROAIR HFA or equivalent) 0 Refill(s)	Prescriber/Agent MORGAN ELLIXSON- BOYEA	Rx Details SN: 29 ePrescribed Bannockburn Pharmacy
Prescription H				
á	Start/Stop 05/24/2020 06/23/2020	Prescription ProAir HFA 90 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing 1 x 200 inhalation canister (PROAIR HFA or equivalent) 0 Refill(s)	Prescriber/Agent MORGAN ELLIXSON- BOYEA	Rx Details SN: 29 ePrescribed Bannockburn Pharmacy
	Status: Dispensed Status: Dispensed			





PCC eRx v9 - ARRA 2015: RxFill

- 2
-
R:

05/24/2020

ProAir HFA 90 mcg/actuation HFA aerosol inhaler

2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing 1 x 200 inhalation canister (PROAIR HFA or equivalent) 0 Refill(s)

MORGAN ELLIXSON-BOYEA SN: 29 ePrescribed Bannockburr

Pharmacy

05/02/2020 | Status: Dispensed

RxFill Message Data

PATIENT

BROOK BOWMAN Gender: F, DOB: 07/06/2004 73 Tanglewood Lyndon, VT 05849 Primary: (802) 555-0105 Work: (802) 555-0107

PROVIDER

MORGAN ELLIXSON-BOYEA 20 Winooski Falls Up Suite 7 - Upstairs Winooski city Uptown, VT 05404 Primary: (800) 722-2198 Fax: (802) 846-7878

PHARMACY

Bannockburn Pharmacy 6798 Pyle Rd Bethesda, MD 20817 Primary: (301) 644-2418 Fax: (301) 644-2566

PRESCRIBED MEDICATION

albuterol sulfate HFA 90 mcg/actuation aerosol inhaler (ProAir HFA) 2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing Indications: shortness of breath or wheezing

Days Supply: 30 8.5 Gram, 0 Refill(s) Substitutions permitted Written Date: 05/24/2020

message XML

DISPENSED MEDICATION

albuterol sulfate HFA 90 mcg/actuation aerosol inhaler (ProAir HFA) 2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing Indications: shortness of breath or wheezing

Days Supply: 30 8.5 Gram, 0 Refill(s) Substitutions permitted Written Date: 05/24/2020 Last Fill: 04/04/2020





PCC eRx v9: Prescriber Delighters





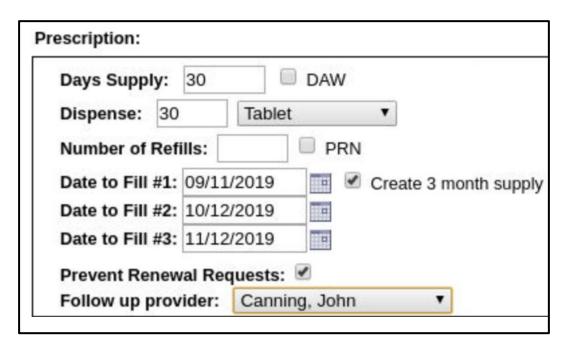
PCC eRx Prescriber Delighters - Create Prescriptions Faster!

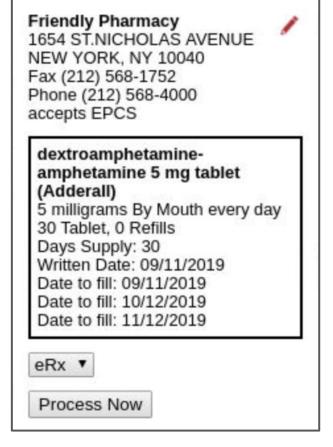
Days Supply: 30	□ DAW
Dispense: 30	Tablet ▼
Number of Refills:	■ PRN
Date to Fill:	Create 3 month supp
Prevent Renewal Re	equests:
Follow up provider:	•





PCC eRx Prescriber Delighters - Create Prescriptions Faster!







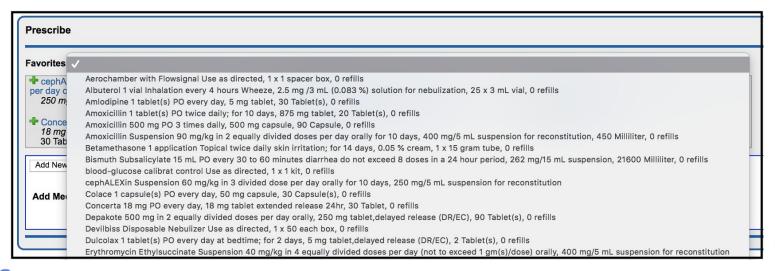
PCC eRx v9: Prescriber Delighers Favorites!





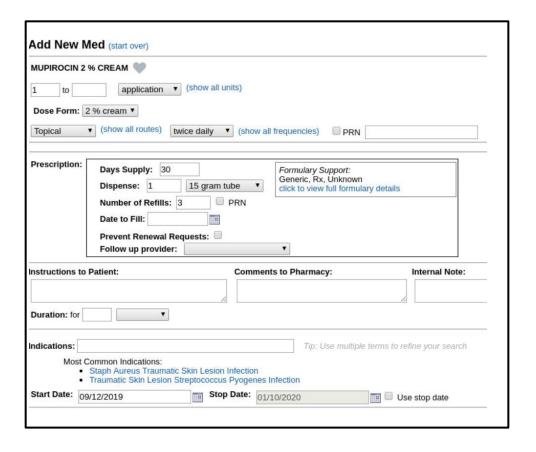
PCC eRx Prescriber Delighters - Create Prescriptions Faster!

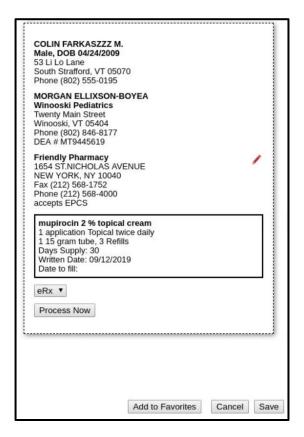
Long awaited improvements to Favorites in PCC eRx





PCC eRx Delighters - One Button Add to Favorites!





PCC eRx v9: Prescriber Delighers Sending Prescriptions Faster





PCC eRx Prescriber Delighters

- Finalizing Prescriptions: Remove delay after
 Sign & Send
- Better error handling at the time of sending prescriptions
- Prescription character count increased from 140 to 1000







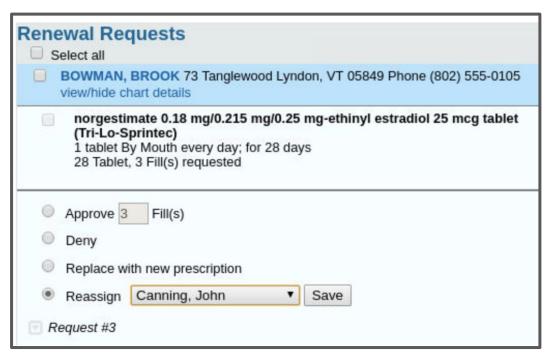
PCC eRx v9: Prescriber Delighers Renewal Requests



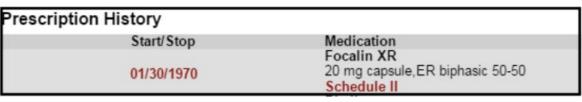


PCC eRx Prescriber Delighters - Renewals

- Reassign Renewal Requests
- *Multiple requests? No problem!*
- Deny, New Rx to Follow is now "Replace"
- Renewals will not display in Prescription History until approved





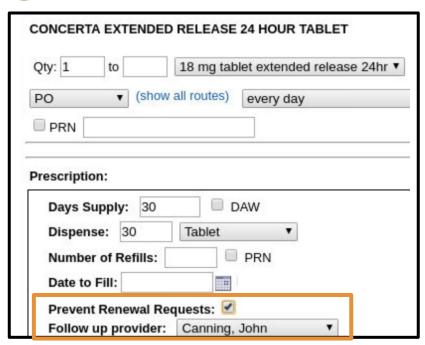




PCC eRx Prescriber Delighters - Renewals

 Prevent future inbound Renewal Requests

 Select Follow-up Provider for future Renewals







PCC eRx v9:

Prescriber Delighers

Rx Task Queue Improvements





PCC eRx Prescriber Delighters - Rx Task Queue

- Edit pending prescriptions directly from Rx Task Queue
- Delete pending prescriptions from Rx Task Queue (& patient chart)
- Process Pending prescriptions across multiple patients







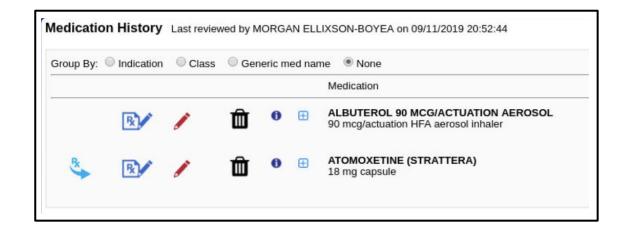
PCC eRx v9: Prescriber Delighers Updates to Medication Hx





PCC eRx Prescriber Delighters - Updates to Medication History

- Delete entries without using the Edit pencil
- Select multiple entries for even faster cleanup
- Improved copying from Retail Pharmacy Hx to Med Hx







What's next, next for PCC eRx?





Top 15 Known Enhancement Requests For PCC eRx





Top 15 eRx Enhancements from YOU!

- Tune Favorites to work better for PCC's Pediatricians (in addition to what is in v9)
- Allow me to determine which Favorites display in the tiled section
- Use the same default pharmacy across siblings
- When Adding a New Pharmacy Give me a Choice of What the Default Pharmacy Should Be
- Allow my office to change what visit or encounter a prescription is attached to





Top 15 eRx Enhancements from YOU!

- Integrate state-specific query for controlled substances into PCC eRx
- Add Electronic Prior Authorization to PCC EHR
- Allow Prescribers to authorize specific Provider-Agents to prescribe on their behalf
- Allow the option to enable/disable own Favorites vs those of Provider of Encounter for Clinical Staff and Provider Agents
- Allow Prescribers to create Handwritten prescriptions as-needed in PCC eRx





Top 15 eRx Enhancements from YOU!

- Improve Weight-based dosing functionality in PCC eRx it's not intuitive
- Document in PCC EHR when I approve or deny a Refill Request in PCC eRx
- Ability to mark medications as confidential to control where and when they will display
- Improve Ordering Provider logic in PCC eRx current sticky provider concept not working well
- Create comprehensive solution to address overall drug database changes at FDB (off-market medications, etc)



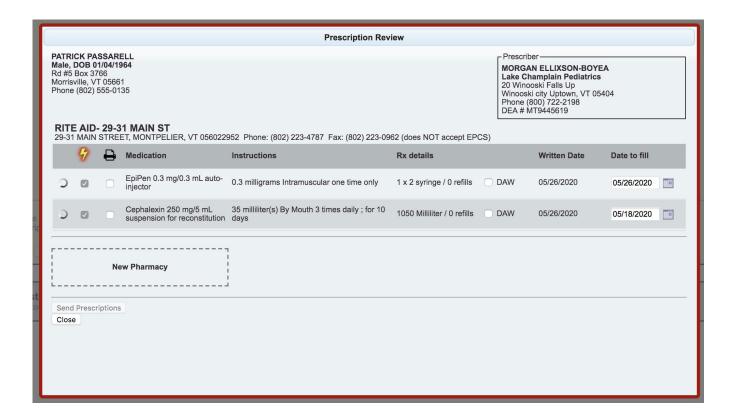


PCC eRx Tips and Tricks





"Wait - I thought I sent that prescription already!"







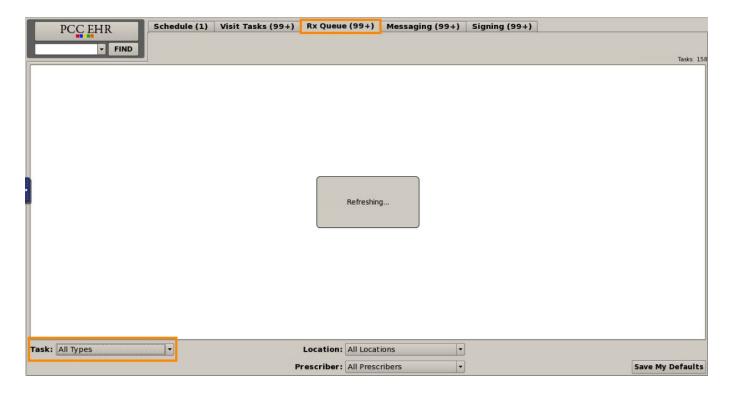
Where's my "swish"?

	Start/Stop	Medication	Instructions	Qty/Refills	Prescriber/Agent	Rx Details
	03/01/1970	Vyvanse Chewable Tablet 20 mg tablet,chewable Schedule II	1 tablet(s) By Mouth every morning chew thoroughly before swallowing; do not swallow whole	30 Tablet(s) 1 Refill(s)	MORGAN ELLIXSON- BOYEA	SN: 1035 pending
	06/12/2018	Mupirocin 2 % Ointment 2 % ointment	1 application Topical twice daily	1 x 30 gram Tube 0 Refill(s)	MORGAN ELLIXSON- BOYEA	SN: 1125 ePrescribed NYC Pharmacy 10.6MU
	06/12/2018 07/12/2018	Ofloxacin 0.3 % Drops 0.3 % drops	1 drop(s) in eye(s) 4 times daily into both eyes	6 Milliliter 0 Refill(s)	MORGAN ELLIXSON- BOYEA	SN: 1124 ePrescribed NYC Pharmacy 10.6MU
0	03/27/2018	Medrol 4 mg tablets,dose pack	1 tablet By Mouth Per package directions		MORGAN ELLIXSON- BOYEA	SN: 1008 ePrescribed NYC Pharmacy 10.6MU
-0	03/27/2018 04/26/2018	Vyvanse Chewable Tablet 20 mg tablet,chewable Schedule II	1 tablet(s) By Mouth every morning chew thoroughly before swallowing; do not swallow whole	30 Tablet(s) 0 Refill(s)	MORGAN ELLIXSON- BOYEA	SN: 1007 ePrescribed NYC Pharmacy 10.6MU





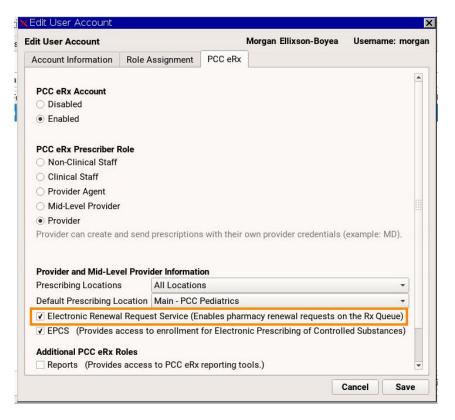
Does your Rx Task queue take too long to load?







Still receiving Renewal Requests for a provider who has left your office?







Do you want to enter a reason to discontinue a medication?



OR







Why can't I access PCC eRx for this patient?

PCC eRx is unavailable.

Please exit and reopen the chart.

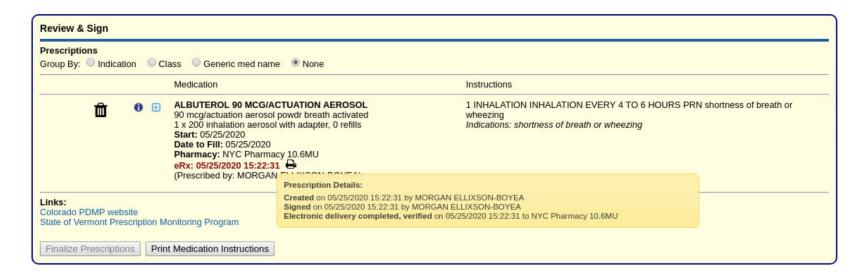
If PCC eRx continues to be unavailable, please contact PCC Support (800-722-7708)

Timestamp: 06/03/2019 08:34:12





Checking the status of sent prescriptions

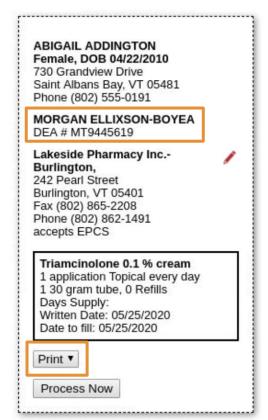


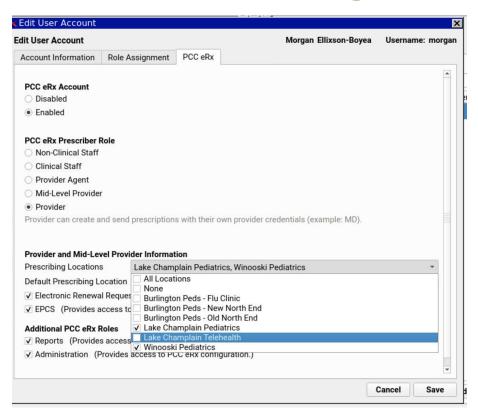


All transmission based cases need to be submitted to Surescripts within 10 business days



Telemedicine Locations & Prescribing





Let's talk about PCC eRx!

Questions posted in the <u>Live Session channel of UC Chat</u> will be read aloud by moderator for presenter to answer. Please post your questions in Live Session.



