What’s Next for PCC eRx?

Morgan Ellixson-Boyea, CPhT, CSM
Clinical Applications Project Manager
PCC’s Virtual Users Conference 2020
PCC eRx: A Year in Review

- PCC EHR 8.8 Update - May 2019
  - RapidRx
  - Auto-calc (wack-a-mole) changes
  - And more!

- PCC announces acquisition of FDB’s MedsTracker code base
  - Summer of 2019 > early March 2020
An Exciting Year for PCC eRx!

- Acquisition and Migration of existing MedsTracker code to PCC’s ownership
  - Cloud-based architecture moved to locally-hosted at each office (10/2019)
  - All existing Surescripts accounts were moved from FDB to PCC’s ownership (01/2020)
  - Successful migration of all existing EPCS accounts with Exostar (01/2020)
  - Small PCC eRx update delivered through PCC’s deployment system (03/2020)
  - FDB’s monthly drug database updates to be delivered by PCC (03/2020)
  - Surescripts formulary files now hosted at PCC (03/2020)
What does this mean for you?

PCC’s eRx solution no longer needs to be tailored to fit MedsTrackers other customers and will be designed exclusively for our clients.

PCC Clients are the driving force behind all new development.
Coming in PCC EHR 8.13 (Summer 2020)
What’s Next for PCC eRx?

PCC eRx v9 Update

(PCC EHR 9.0)
PCC eRx v9 Update

- ARRA 2015-E PI Updates
- PHP v5 to PHP v7
- NCPDP SCRIPT Standard version (2017071)
- PCC eRx Delighters
- Industry quality improvements
- PCC eRx SME Support Tools
- Educational Content for the PCC eRx v9 Update
PCC eRx v9:
ARRA 2015-E PI Updates
PCC eRx v9 - ARRA 2015: RxCancel

ALBUTEROL (PROAIR HFA)
90 mcg/actuation HFA aerosol inhalation
1 x 200 inhalation canister
Start: 05/24/2020
Pharmacy: Bannockburn
eRx: 05/24/2020 19:03:16
(Prescribed by: MORGAN ELLIXSON-BOYEA)

You must call Bannockburn Pharmacy, (301) 644-2418 to cancel the previous prescription.

An electronic cancellation of the previous prescription was automatically sent to Bannockburn Pharmacy, (301) 644-2418.
<table>
<thead>
<tr>
<th>Change Requests</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>BOWMAN, BROOK</strong> 73 Tanglewood Lyndon, VT 05849 Phone (802) 555-0105</td>
</tr>
<tr>
<td><strong>MORGAN ELLIXSON-BOYEA</strong> 20 Winooski Falls Up Winooski city Uptown, VT 05404 (800) 722-2198 DEA # MT9445619</td>
</tr>
</tbody>
</table>

**GENERIC SUBSTITUTION**
The pharmacy has requested a generic substitution for the prescription sent on 05/24/2020. Note: Insurance will not cover DAW Intuniv ER. Please consider generic equivalent.

<table>
<thead>
<tr>
<th>Bannockburn Pharmacy</th>
<th>MORGAN ELLIXSON-BOYEA</th>
</tr>
</thead>
<tbody>
<tr>
<td>6798 Pyle Rd</td>
<td>20 Winooski Falls Up</td>
</tr>
<tr>
<td>Bethesda, MD 20817</td>
<td>Winooski city Uptown, VT 05404</td>
</tr>
<tr>
<td>(301) 644-2418</td>
<td>(800) 722-2198</td>
</tr>
</tbody>
</table>

**Please choose one option:**
- Keep original prescription: [Intuniv ER 1 mg tablet, extended release](#)
  - 1 tablet(s) By Mouth every day
  - 30 Tablet, 0 refills
- Accept requested substitution: [guanfacine extended release 1mg tablet](#)
  - 1 tablet(s) By Mouth every day
  - Note: Insurance will not cover DAW Intuniv ER. Please consider generic equivalent.
  - 30 Tablet, 0 refills
- Reassign
## Prescription History

<table>
<thead>
<tr>
<th>Start/Stop</th>
<th>Prescription</th>
<th>Prescriber/Agent</th>
<th>Rx Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>05/24/2020 - 06/23/2020</td>
<td>ProAir HFA 90 mcg/actuation HFA aerosol inhaler</td>
<td>MORGAN ELLIXSON-BOYEA</td>
<td>SN: 29 ePrescribed Bannockburn Pharmacy</td>
</tr>
</tbody>
</table>

**Prescription Details:**
- 2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing
- 1 x 200 inhalation canister (PROAIR HFA or equivalent)
- 0 Refill(s)

### Additional Notes:
- **05/02/2020** | Status: Dispensed
- **04/04/2020** | Status: Dispensed
**RxFill Message Data**

**PATIENT**
BROOK BOWMAN
Gender: F, DOB: 07/06/2004
73 Tanglewood
Lyndon, VT 05849
Primary: (802) 535-0051
Work: (802) 535-0051

**PROVIDER**
MORGAN ELLIXSON-BOYEA
20 Winooski Falls Up
Suite 7 - Upstairs
Winooski city Uptown, VT 05404
Primary: (800) 722-2198
Fax: (802) 946-7878

**PHARMACY**
Bannockburn Pharmacy
6798 Pyle Rd
Bethesda, MD 20817
Primary: (301) 644-2418
Fax: (301) 644-2566

**PRESCRIBED MEDICATION**
albuterol sulfate HFA 90 mcg/actuation aerosol inhaler (ProAir HFA)
2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing
Indications: shortness of breath or wheezing
Days Supply: 30
8.5 Gram, 0 Refill(s)
Written Date: 05/24/2020

**DISPENSED MEDICATION**
albuterol sulfate HFA 90 mcg/actuation aerosol inhaler (ProAir HFA)
2 puff(s) Inhalation every 4 hours PRN shortness of breath or wheezing
Indications: shortness of breath or wheezing
Days Supply: 30
8.5 Gram, 0 Refill(s)
Substitutions permitted
Written Date: 05/24/2020
Last Fill: 04/04/2020

message XML
PCC eRx v9:
Prescriber Delighters
PCC eRx Prescriber Delighters - Create Prescriptions Faster!

![Prescription Form](image-url)

- Days Supply: 30
- Dispense: 30 Tablet
- Number of Refills: PRN
- Date to Fill: Create 3 month supply
- Prevent Renewal Requests: 
- Follow up provider: 

[UC 2020 Burlington, Vermont]
PCC eRx Prescriber Delighters - Create Prescriptions Faster!

Prescription:

- Days Supply: 30
- Dispense: 30 Tablet
- Number of Refills: PRN
- Date to Fill #1: 09/11/2019
- Date to Fill #2: 10/12/2019
- Date to Fill #3: 11/12/2019
- Prevent Renewal Requests: ✓
- Follow up provider: Canning, John

Friendly Pharmacy
1654 ST. NICHOLAS AVENUE
NEW YORK, NY 10040
Fax (212) 568-1752
Phone (212) 568-4000
accepts EPICS

dextroamphetamine-amphetamine 5 mg tablet (Adderall)
5 milligrams By Mouth every day
30 Tablet, 0 Refills
Days Supply: 30
Written Date: 09/11/2019
Date to fill: 09/11/2019
Date to fill: 10/12/2019
Date to fill: 11/12/2019

eRx ▼
Process Now
PCC eRx v9:
Prescriber Delighers
Favorites!
PCC eRx Prescriber Delighters - Create Prescriptions Faster!

Long awaited improvements to Favorites in PCC eRx
PCC eRx Delighters - One Button Add to Favorites!
PCC eRx v9: Prescriber Delighers
Sending Prescriptions Faster
PCC eRx Prescriber Delighters

- Finalizing Prescriptions: Remove delay after Sign & Send
- Better error handling at the time of sending prescriptions
- Prescription character count increased from 140 to 1000
PCC eRx v9:
Prescriber Delighers
Renewal Requests
PCC eRx Prescriber Delighters - Renewals

- Reassign Renewal Requests
- Multiple requests? No problem!
- Deny, New Rx to Follow is now “Replace”
- Renewals will not display in Prescription History until approved
PCC eRx Prescriber Delighters - Renewals

- Prevent future inbound Renewal Requests
- Select Follow-up Provider for future Renewals
PCC eRx v9:
Prescriber Delighers
Rx Task Queue Improvements
- Edit pending prescriptions directly from Rx Task Queue
- Delete pending prescriptions from Rx Task Queue (& patient chart)
- Process Pending prescriptions across multiple patients
PCC eRx v9:
Prescriber Delighers
Updates to Medication Hx
PCC eRx Prescriber Delighters - Updates to Medication History

- Delete entries without using the Edit pencil
- Select multiple entries for even faster cleanup
- Improved copying from Retail Pharmacy Hx to Med Hx
What’s next, next for PCC eRx?
Top 15 Known Enhancement Requests
For PCC eRx
Top 15 eRx Enhancements from YOU!

- Tune Favorites to work better for PCC's Pediatricians (in addition to what is in v9)
- Allow me to determine which Favorites display in the tiled section
- Use the same default pharmacy across siblings
- When Adding a New Pharmacy Give me a Choice of What the Default Pharmacy Should Be
- Allow my office to change what visit or encounter a prescription is attached to
Top 15 eRx Enhancements from YOU!

- Integrate state-specific query for controlled substances into PCC eRx
- Add Electronic Prior Authorization to PCC EHR
- Allow Prescribers to authorize specific Provider-Agents to prescribe on their behalf
- Allow the option to enable/disable own Favorites vs those of Provider of Encounter for Clinical Staff and Provider Agents
- Allow Prescribers to create Handwritten prescriptions as-needed in PCC eRx
Top 15 eRx Enhancements from YOU!

- Improve Weight-based dosing functionality in PCC eRx - it's not intuitive
- Document in PCC EHR when I approve or deny a Refill Request in PCC eRx
- Ability to mark medications as confidential to control where and when they will display
- Improve Ordering Provider logic in PCC eRx - current sticky provider concept not working well
- Create comprehensive solution to address overall drug database changes at FDB (off-market medications, etc)

Please submit your vote for your top THREE enhancement requests!
“Wait - I thought I sent that prescription already!”

<table>
<thead>
<tr>
<th>Medication</th>
<th>Instructions</th>
<th>Rx details</th>
<th>Written Date</th>
<th>Date to fill</th>
</tr>
</thead>
<tbody>
<tr>
<td>EpiPen 0.3 mg/0.3 mL auto-injector</td>
<td>0.3 milligrams Intramuscular one time only</td>
<td>1 x 2 syringe / 0 refills</td>
<td>DAW</td>
<td>05/26/2020</td>
</tr>
<tr>
<td>Cephalexin 250 mg/5 mL suspension for reconstitution</td>
<td>35 milliliter(s) By Mouth 3 times daily; for 10 days</td>
<td>1050 Milliliter / 0 refills</td>
<td>DAW</td>
<td>05/26/2020</td>
</tr>
</tbody>
</table>

New Pharmacy

Send Prescriptions
Close
Where’s my “swish”?

<table>
<thead>
<tr>
<th>Prescription History</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Medication</strong></td>
</tr>
<tr>
<td>Vyvanse Chewable Tablet 20 mg tablet, chewable</td>
</tr>
<tr>
<td>06/12/2018 Mupirocin 2 % Ointment 2 % ointment</td>
</tr>
<tr>
<td>06/12/2018 07/12/2018 Ofloxacin 0.3 % Drops 0.3 % drops</td>
</tr>
<tr>
<td>03/27/2018 Medrol 4 mg tablets, dose pack</td>
</tr>
<tr>
<td>03/27/2018 04/26/2018 Vyvanse Chewable Tablet 20 mg tablet, chewable</td>
</tr>
</tbody>
</table>
Does your Rx Task queue take too long to load?
Still receiving Renewal Requests for a provider who has left your office?

https://learn.pcc.com/help/provider-gone/
Do you want to enter a reason to discontinue a medication?

OR

Please enter a reason for deleting Gooden:

I actually like entering a reason for dis'ing a medication!

Cancel  Submit

OR

Discontinue this medication?

OK  Cancel
Why can’t I access PCC eRx for this patient?

PCC eRx is unavailable.
Please exit and reopen the chart.
If PCC eRx continues to be unavailable, please contact PCC Support (800-722-7708)
Timestamp: 06/03/2019 08:34:12
Checking the status of sent prescriptions

<table>
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<tr>
<th>Medication</th>
<th>Instructions</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALBUTEROL 90 MCG/ACTION AEROSOL</td>
<td>1 INHALATION INHALATION EVERY 4 TO 6 HOURS PRN shortness of breath or wheezing</td>
</tr>
<tr>
<td>90 mcg/actuation aerosol powdr breath activated</td>
<td>Indications: shortness of breath or wheezing</td>
</tr>
<tr>
<td>1 x 200 inhalation aerosol with adapter, 0 refills</td>
<td></td>
</tr>
<tr>
<td>Start: 05/25/2020</td>
<td></td>
</tr>
<tr>
<td>Date to Fill: 05/25/2020</td>
<td></td>
</tr>
<tr>
<td>Pharmacy: NYC Pharmacy 10.6MU</td>
<td></td>
</tr>
<tr>
<td>eRx: 05/25/2020 15:22:31</td>
<td>(Prescribed by: MORGAN ELLIXSON-BOYE</td>
</tr>
<tr>
<td>(Prescribed by: MORGAN ELLIXSON-BOYE</td>
<td></td>
</tr>
<tr>
<td>Links:</td>
<td>Colorado PDMP website</td>
</tr>
<tr>
<td></td>
<td>State of Vermont Prescription Monitoring Program</td>
</tr>
</tbody>
</table>

All transmission based cases need to be submitted to Surescripts within 10 business days
Telemedicine Locations & Prescribing
Let’s talk about PCC eRx!

Questions posted in the Live Session channel of UC Chat will be read aloud by moderator for presenter to answer. Please post your questions in Live Session.