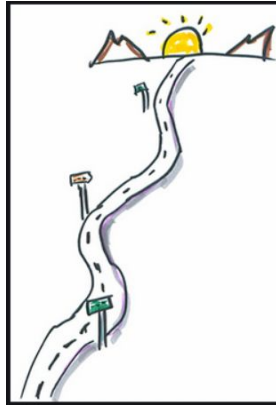


# PCC Roadmap Look Ahead

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## Q&A and Networking

While you're watching, please join us in the channel called "[Live Session](#)" in UC Chat.

You must register for the [UC Chat](#) if you have not done so already.



# Agenda

1. Review Roadmap Planning Concepts
2. Share Planned Release Schedule
3. Look at Coming Attractions!



# Session Goals

1. You will know what we're working on
2. You will be able to plan for change
3. We will have a shared understanding of the context of our current plans



# 3 Roadmap Planning Concepts



1. What is a Roadmap?
2. Agility - how does it apply?
3. MVP - Minimum Viable Product

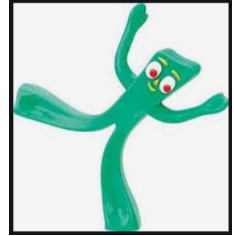
## A Roadmap is...

1. A plan which is subject to change
2. Typically looking out ~6 months
3. Occasionally disrupted!



# Agility means...

1. Welcoming change
2. Remaining nimble
3. Collaborating & communicating
4. Continuous improvement
5. Delivering working solutions quickly



# MVP: Minimum Viable Product

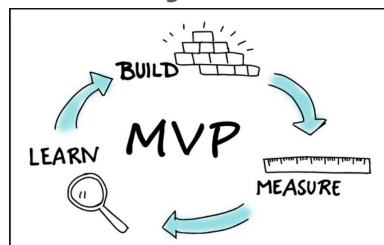
A minimum viable product is a version of a product with just enough features to satisfy early customers and provide feedback for future product development. [Wikipedia](#)

1. Broadcast Messaging
2. Charge Posting in the EHR
3. Forms Solution



# MVP Example #1: Broadcast Messaging

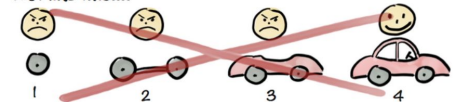
- One week to pilot
- Functional in the April Release (850K+ msgs)
- Extended in the June Release



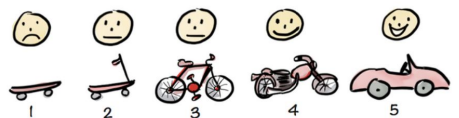
# MVP Example #2: EHR Charge Posting

- 01/20 = Basic Workflow
- 03/20 = Post Encounters
- 08/20 = Non-visit charges
- 11/20 = Workers comp et al

Not like this....



Like this!



# MVP Example #3: Forms Solution

- Lab & Radiology req (& friends) in 08/20
- WYSIWYG editor + create simple forms in 11/20 ... and more to come after!



# \*\*\*\*Planned\*\*\*\* Release Schedule

- June Release = June 7
- 8.13 target = mid-August
- 9.0 PCC eRx target = October
- 9.1 target = November/December



# \*Windows 7 EoL Reminder\*

- January 14, 2020 Support for Win 7 ended
- No Security updates!
- PCC 8.13 (August 2020) is the target for EoS
- 34 PCC Practices still opening charts on Win7
- Remember Windows Terminal Servers!



# Coming Attractions

## Themes:

1. OnePCC - Practice Management in the EHR
2. Caring for Patients
3. Leveraging Pediatric Data
4. PCC eRx
5. Clinical Interoperability
6. Promoting Interoperability
7. Workflow Improvements (& other Good Stuff!)



# OnePCC Roadmap

8.13 August Release:

- Post non-visit (Hospital/Administrative) charges
- Post Time of Service discounts
- Charge posting for sibling visits
- Migrate Practice Management tables



# OnePCC Roadmap

9.1 Release - Wrap up Posting Charges:

- Post worker's compensation encounters
- Apply credit balances to today's visit
- Ability to Back-date payments
- Eliminate duplicate Diagnoses on the EEF
- Preserve Dx/Procedure linking per Order config





# OnePCC Roadmap

What comes next in 2021?

- Payment posting in PCC EHR
- Referrals
- Managing charges & payments (oops)
- Billing
- Continued migration of Practice Management tables



# Caring for Patients

8.13 August Release:

- Appt Book: Schedule Sibling Appointments
- pocketPCC: Sign visits from anywhere
- CHADIS Phase 1 Pilot



# Caring for Patients

## 9.1 Release: CHADIS Integration Phase 2

Capability:	Summer 2020 Phase 1	4Q2020 Phase 2
Appt scheduled in the EHR triggers Questionnaire(s)	✓	✓
Respondents are notified	by CHADIS	by PCC
Respondents access Questionnaires	via CHADIS portal	via Patient Portal
Practice accesses results	via CHADIS portal	in PCC EHR



# Caring for Patients

What comes next?

What do you need?



- Chat enhancements? (Group chat & ?)
- Notify replacement (Appointment reminders...)



# Leveraging Pediatric Data

## Four Key Themes:



- Forms



- Report Library



- Dashboard

- Broadcast Messaging



# Leveraging Pediatric Data

## 8.13 August Release - **Forms:**

- Lab & Radiology requisition forms
- Encounter-specific vitals for forms
- Multiple BP measurements per visit
- Include Provider signatures on forms



# Leveraging Pediatric Data

## 8.13 August Release - **Report Library:**

- Schedule Reports to run on a recurring basis
- New Report: Provider utilization/productivity
- Added to Patient List Data Source:
  - Patient/Family 1st appointment date to track new patient volume
  - Patient Medications



# Leveraging Pediatric Data

## 8.13 August Release - **Dashboard:**

- Provider-specific breakdown for Influenza vaccines
- Update Influenza vaccine CPT codes
- Payor-specific & benchmark Telemedicine financial data for the COVID-19 Dashboard
  - Coming early in June!



Payor	Total Visit Volume %	Sick Visit Payment Parity
Aetna	31%	65%
BCBS	24%	85%
Cigna	15%	96%
Tricare	15%	100%
Medicaid	15%	100%
Other Payors	2%	76%



# Leveraging Pediatric Data

## 8.13 August Release - **Broadcast Messaging:**

- Caller ID Name support for SMS Messaging
- Enhancements to Recall support - add Overdue for Immunizations to Patient List Data Source
- Continue to learn & revise recognition of response from Carriers



# Leveraging Pediatric Data

## 9.1 Release & Beyond:

- Forms Library, WYSIWYG editor, Form creation
- Report Library: Provider utilization & patient flow
- Dashboard: More COVID, PM & Clinical measures
- Broadcast Messaging: Control over blacklist
  - Additional selection criteria needed?



# PCC eRx

- 8.13 August Release:
  - Mark PCC eRx Medications & Allergies as reviewed in the chart
- 9.0 PCC eRx: Whopper Release!
- 9.1 Release: Infrastructure investments
- Beyond 9.1: Your Wishes!



# PCC eRx v9.0



- Morgan's "[What's next with PCC eRx?](#)" session
  - RxCancel, RxChange, RxFill
  - Script standard update (up to 1,000 characters)
  - Prescribing Delighters
    - 3 month supply in one go
    - Easy access and one-click add to Favorites
    - Send prescriptions faster (asynchronously)
    - Sign & send All Renewals at once
    - ...and so much more!



# PCC eRx v9.x

- The 9.1 Release will come on the heels of 9.0
- Beginning with 9.1, PCC eRx functionality will deploy as part of our normal PCC Release
- Infrastructure/Technology updates are needed to facilitate further enhancements
- Seamless integration is the prize!



# Clinical Interoperability

8.13 August Release:

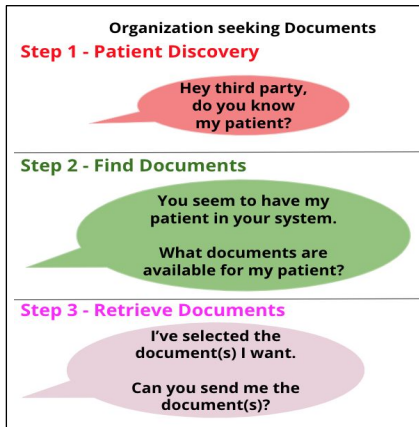
## Clinical Document Exchange Query Initiator

- Pilot to begin in late July
- Query Responder is preparing for rollout
- Plan ahead - start with Query Responder!
- Attend the June 12th UC2020 Session on QR



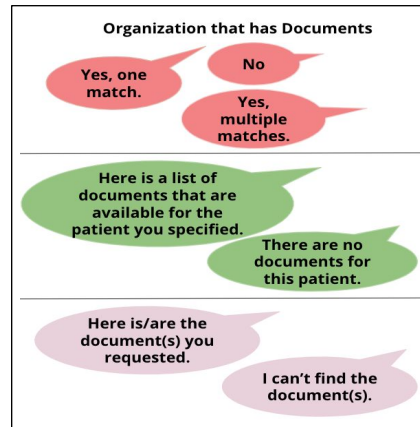
# Clinical Document Exchange: Two Halves of the Solution

## Initiator Role



You can retrieve documents from other organizations in 2020!

## Responder Role



Other organizations can retrieve documents from you.

*Available this summer!*



# Clinical Interoperability

## 9.1 Release:

- Bi-directional Immunization Registry support
- Immunization Forecasting enhancements:
  - STC 2.0 API:
    - Support for COVID vaccine, per STC/CDC
    - Support for contraindications, evidence of immunity
  - Researching alternatives to STC's service





# Clinical Interoperability

What comes next?

- Expect patient access functionality per the Cures Act Final Rule/FHIR API requirements
  - Your patients will have secure access to their own health information using an app of their choice
  - Certified APIs connecting clinicians, hospitals and health systems



# Promoting Interoperability

9.0 PCC eRx October Release:

- RxCancel - electronic Rx cancellation
- RxChange - electronic requests from Pharmacies
- RxFill - see when/if Rx are being filled



# Promoting Interoperability

## 9.1 Release:

- Gender identity and sexual orientation
- Track NDC per vaccine batch
- Bi-directional Immunization Registry support
- Updates and extensions to the Consolidated CDA exchange document



# Workflow Improvements (and other Good Stuff!)

## 8.13 August Release:

- Search functionality on the EHR Task Queues
- Remote printing through SecureConnect
- Supportability improvements:
  - tagsplit
  - immune



# Session Takeaways

1. Agility is perfect for planning during turbulent times
2. There is a lot of new & enhanced functionality coming your way this year!
3. We want to hear from YOU - What do you Need?

Please fill out the [PCC Roadmap questionnaire!](#)



# Related Courses

UC2020 course recordings will be available for later viewing on [PCC's UC 2020 YouTube Channel](#)

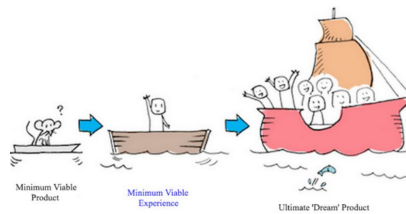
1. [What's Next with PCC eRx](#)
2. [PCC Roadmap - What's New?](#) (June 2019 → June 2020)
3. Clinical Document Exchange (UC June 12th @ 11am)
4. [PCC June COVID Release](#)



# What Questions Do You Have?

Questions posted in the [Live Session channel of UC Chat](#) will be read aloud by the moderator for the presenter to answer.

Please post your questions in Live Session.



# Thank You!

