

COVID and Promoting Caring Communities or “How Is PCC Going To Have A Users’ Conference?”

Chip Hart (chip@pcc.com, chip_pcc)
Director of Pediatric Solutions



Session Goals

1. Introduce everyone to the UC 2020
2. Walk through the mechanics of how it will work
3. Inform everyone of PCC's work and plans
4. Rant



Q&A and Networking

While you're watching, please join us in the channel called "Live Session" in UC Chat.

<https://uc2020.pcc.com/uc2020/channels/town-square>

You must register for UC Chat if you have not done so already.

https://uc2020.pcc.com/signup_user_complete/?id=ne1qjciotgmymb4j1k1s9jwch





Schedule:

<https://www.pcc.com/uc-2020>

Chat:

<https://uc2020.pcc.com/uc2020>

Meetings:

<https://www.youtube.com/c/PhysiciansComputerCompany/live>



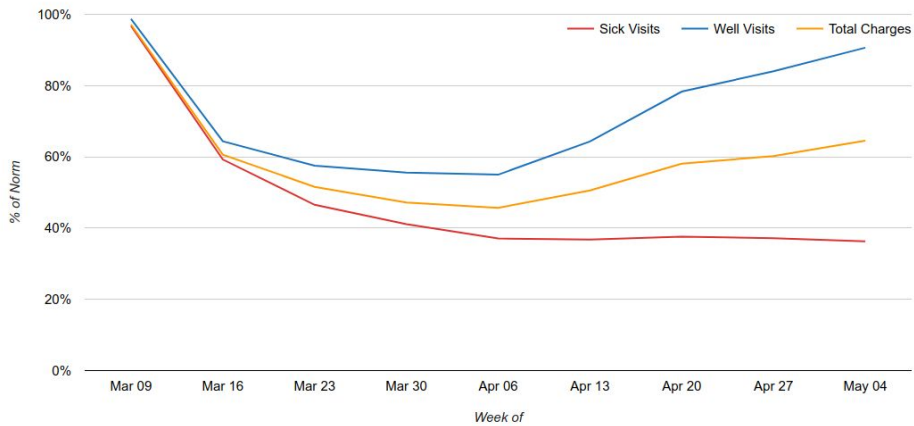


BLACK FRIDAY



What Has PCC Done Lately?





<https://www.pcc.com/business-impact-of-covid-19/>



Home Latest Top Items

Pediatric Management Institute

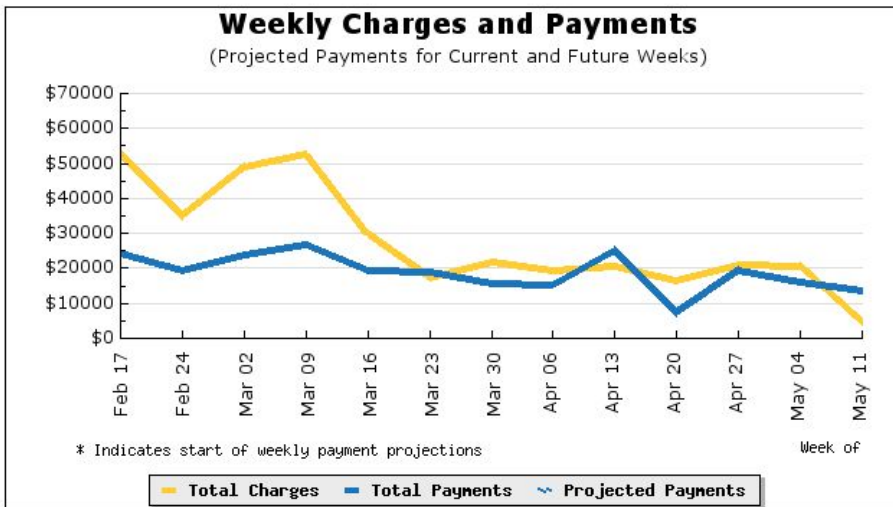
PNN Network Video [Click Here](#) / COVID 19 Business Impact Webinar #10 - May 21st [Register Here](#) / [Watch Recent Webinar Now](#) / [Did The Media Cover Your Story? Share A Copy In The Appropriate "Media Coverage" Category So We Can See Examples Of What Is Being Done](#)

all categories all tags Categories Top Latest New (2) Unread (49) + New Topic

Category	Topics	Latest
Business Impact Webinar Series 5 / month 2 unread PMI's Paulie Vanchiere and PCC's Chip Hart provide a weekly update on the business issues facing pediatric practices. These two knuckleheads usually bring in reinforcement to make sure the most accurate information is being provided- check out who we have lined up for our upcoming webinars.	<input type="checkbox"/> Post Your Practice Photos Here! Social positive 51 21m	<input type="checkbox"/> Hourly employees and PPP Human Resources 21 2h
Polls & Surveys 1 / month In an effort to see how people are responding to different situations, we have activated the ability for people to participate (and view results) in a variety of polls. If you have something you want to be polled, reach out to @Chip, @SKB or @Paulie and let them know.	<input type="checkbox"/> If you are overwhelmed by creating videos, emails, social media posts etc 0 5h	<input type="checkbox"/> Small Practice shout-outs! Operations/Work Flows 25 21h
Finance 29 / month 13 unread No margin, no mission...In order to be a successful medical practice, it is imperative that it take the steps necessary to remain financially viable. Here we can share and receive valuable information to help practices measure and monitor their financial health. Budgeting SBA Loans 10 unread Taxes	<input type="checkbox"/> Complete in Room Triage Operations/Work Flows 5 21h	<input type="checkbox"/> SBA PPP Loan Forgiveness Application Form SBA Loans 7 1d

<https://forum.pediatricsupport.com>





<https://dashboard.pcc.com>



- **234,454** electronic prescriptions
- **1,091,199** electronic eligibility requests
- **456,853** electronic claims
- **596,912** electronic remittance advice payments
- **178,617** electronic personal statements
- **35,644** electronic lab results
- **144,045** electronic immunization histories

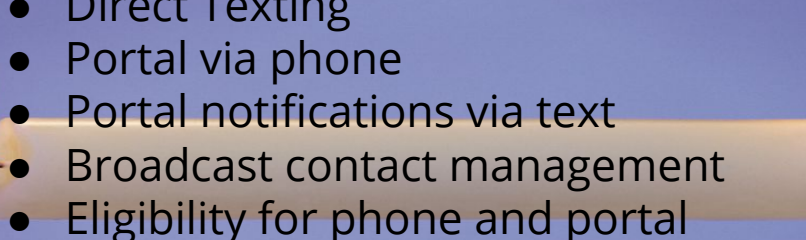


Date Range	Opened Requests	Incoming Calls
03/13-05/18 2019	4937	2521
03/13-05/18 2020	5899	2781
Change	19.5%	10.3%



<https://learn.pcc.com/help/pcc-april-covid-19-release/>




- 
- Chat
 - Snap Text
 - Direct Texting
 - Portal via phone
 - Portal notifications via text
 - Broadcast contact management
 - Eligibility for phone and portal
 - Documents -> Future appointments
 - CHADIS Pilot
 - Home Printing



Expected June Release



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- Mark eRx Medications / Allergies as reviewed
 - Sibling Appointments
 - Interim Lab Form and Radiology Solution
 - Schedule Reports
 - Specific Vitals -> Forms
 - QBCDE Initiator Pilot
 - Task Queue Searching
 - EHR Charge posting (TOS discounts, hospital Charges, etc.)
 - Perform Signing Tasks in PocketPCC



Release 8.13





Promoting Caring Communities



Session Takeaways

1. Over the next few weeks, PCC is going to fill your brains.
2. We're also going to try to stay connected with you
3. Stick with us and let us know how we can help



References

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<https://www.youtube.com/c/PhysiciansComputerCompany/live>



What Questions Do You Have?

Questions posted in the [Live Session channel of UC Chat](#) will be read aloud by moderator for presenter to answer. Please post your questions in Live Session.

