

COVID – Telemedicine (PCC Tools, Best Practices)

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Q&A and Networking

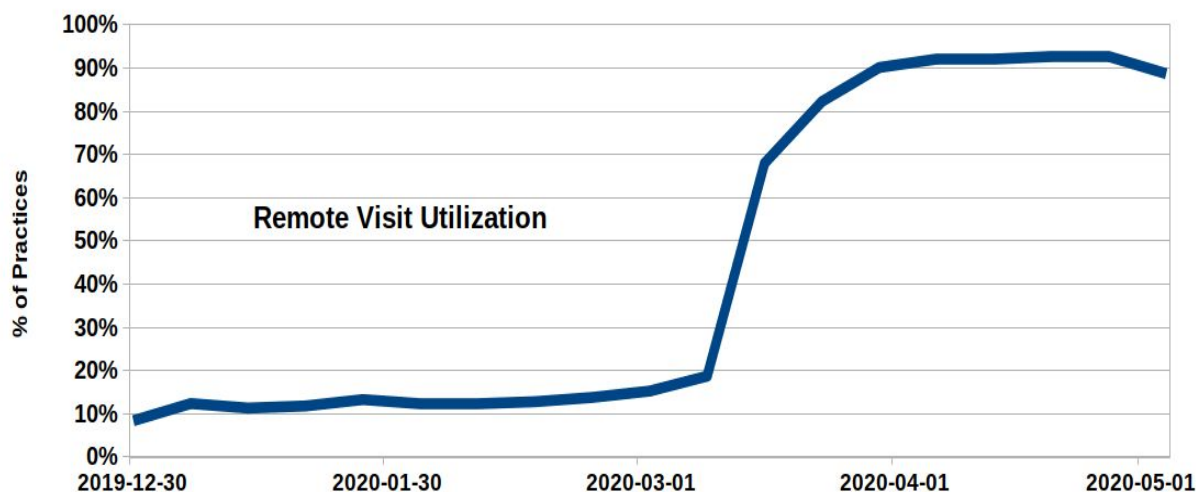
While you're watching, please join us in the channel called "[Live Session](#)" in UC Chat.

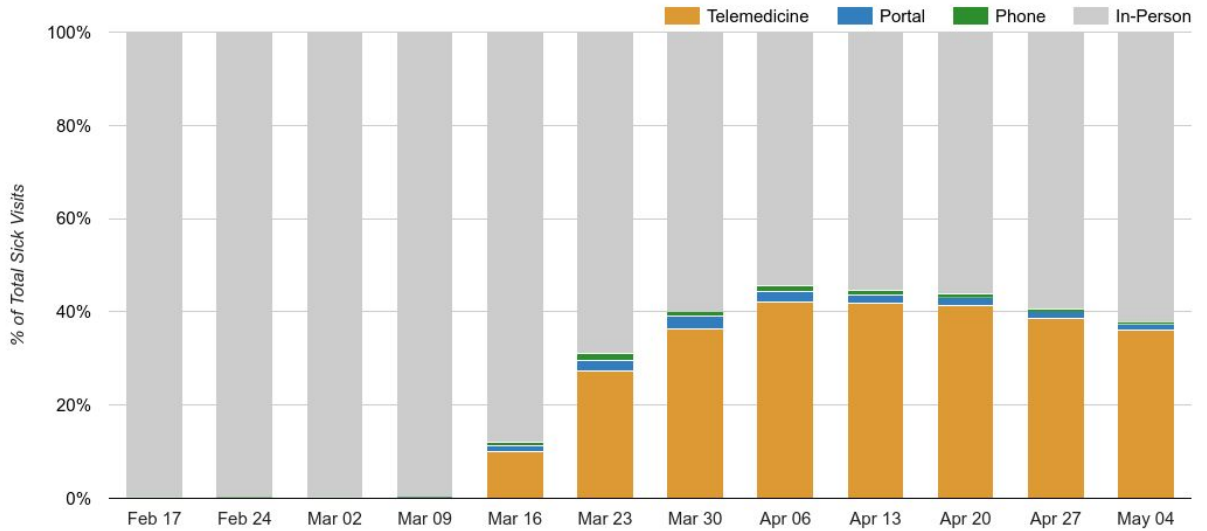
You must register for [UC Chat](#) if you have not done so already.



Session Goals

1. Embrace Telemedicine For What It Is
2. More focus on WHY than HOW, but still some HOW.





Start With The Obvious

<https://services.aap.org/en/pages/2019-novel-coronavirus-covid-19-infections/aap-guidance-telehealth-payer-policy-in-response-to-covid-19/>

https://bit.ly/AAP_telemed



Learn Your (State) Rules



CCOF and Financial Policy



What Visits Should Be Virtual?

Description	%age Of Total	Running Total
Acute upper respiratory infections (J00-J06)	13%	13%
General symptoms and signs (R50-R69)	12%	24%
Symptoms and signs involving the circulatory and respiratory systems (R00-R09)	7%	32%
Diseases of middle ear and mastoid (H65-H75)	6%	37%
Persons with potential health hazards related to communicable diseases (Z20-Z29)	3%	41%
Behavioral and emotional disorders with onset usually occurring in childhood and adolescence (F90-F98)	3%	44%
Other viral diseases (B25-B34)	3%	47%
Symptoms and signs involving the digestive system and abdomen (R10-R19)	3%	50%
Other diseases of upper respiratory tract (J30-J39)	3%	53%
Persons encountering health services for examinations (Z00-Z13)	3%	55%
Symptoms and signs involving the genitourinary system (R30-R39)	3%	58%
Chronic lower respiratory diseases (J40-J47)	2%	60%
Other disorders originating in the perinatal period (P90-P96)	2%	63%
Dermatitis and eczema (L20-L30)	2%	65%
Hemorrhagic and hematological disorders of newborn (P50-P61)	2%	67%
Persons with potential health hazards related to family and Personal history and certain conditions influencing health status (Z77-Z99)	1%	68%
Body mass index [BMI] (Z68)	1%	70%
Other disorders of ear (H90-H94)	1%	71%
Persons encountering health services in other circumstances (Z69-Z76)	1%	72%

In Person Visits



What Visits Should Be Virtual?

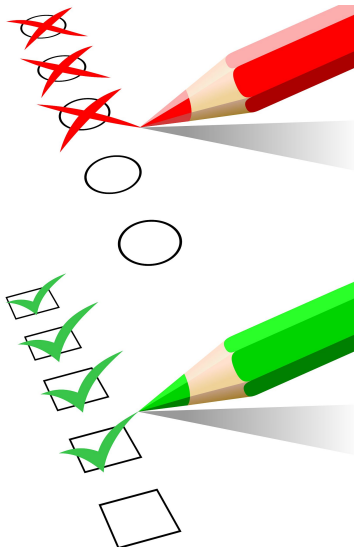
Description	%age Of Total	Running Total
Behavioral and emotional disorders with onset usually occurring in childhood and adolescence (F90-F98)	9%	9%
General symptoms and signs (R50-R69)	7%	16%
Dermatitis and eczema (L20-L30)	6%	22%
Acute upper respiratory infections (J00-J06)	5%	27%
Symptoms and signs involving the circulatory and respiratory systems (R00-R09)	5%	32%
Other diseases of upper respiratory tract (J30-J39)	4%	36%
Anxiety, dissociative, stress-related, somatoform and other nonpsychotic mental disorders (F40-F48)	4%	39%
Persons with potential health hazards related to family and personal history and certain conditions influencing health status (Z77-Z99)	3%	43%
Symptoms and signs involving the digestive system and abdomen (R10-R19)	3%	46%
Chronic lower respiratory diseases (J40-J47)	3%	49%
Persons with potential health hazards related to communicable diseases (Z20-Z29)	2%	51%
Other viral diseases (B25-B34)	2%	53%
Infections of the skin and subcutaneous tissue (L00-L08)	2%	56%
Mood [affective] disorders (F30-F39)	2%	58%
Symptoms and signs involving the skin and subcutaneous tissue (R20-R23)	2%	59%
Disorders of conjunctiva (H10-H11)	2%	61%
Viral infections characterized by skin and mucous membrane lesions (B00-B09)	1%	63%
Other diseases of intestines (K55-K64)	1%	64%
Persons encountering health services in other circumstances (Z69-Z76)	1%	65%
Persons encountering health services for examinations (Z00-Z13)	1%	67%



Virtual Visits



Set Expectations



Every Call Begins As Telemed



Preload Demographics, Location, Pictures!



Session Takeaways

1. Communication
2. Planning
3. Flexibility



What Questions Do You Have?

Questions posted in the [Live Session channel of UC Chat](#) will be read aloud by moderator for presenter to answer. Please post your questions in Live Session.



Later Viewing

UC2020 course recordings will be available for later viewing on [PCC's UC 2020 YouTube Channel](#)

