

Wednesday

- Practice Management
- Improve Workflows
- Industry Trends
- Maximize Revenue
- Better Utilize PCC Software



7:30 - 8:15	Breakfast				
8:15 - 9:30	General Session: What's New <i>Scott Ploof, Michael Stein, Katie Gudmundsen, Kate Taylor and Sarah Gleich</i>				
9:45 - 10:45	CMS E&M Changes Effect on Pediatrics (CEU) <i>Shannon DeConda</i> Room: Emerald 1	Practical Pediatric Legal Updates (CEU) <i>Shireen Hart, Esq & Anne Cramer, Esq., Primmer Piper Eggleston & Cramer PC</i> Room: Emerald 3	Effective Recruiting: Finding the Right People (CEU) <i>Tim Rushford, PedsOne</i> Room: Amphitheatre	Soup to Nuts: Pediatric Visit of the Future with PCC EHR <i>Jim Leahy</i> Room: Diamond	Client Perspective: How Huddles Can Improve Patient Care (CEU) <i>Lynne Gratton, CPPM</i> Room: Emerald 2
11:00 - 12:00		Practical Pediatric Legal Updates: Q & A (CEU) <i>Shireen Hart, Esq & Anne Cramer, Esq., Primmer Piper Eggleston & Cramer PC</i> Room: Emerald 3	Get the Most Out of Your Relationship with Your Client Advocate <i>Jen Perren & Nirav Shah</i> Room: Amphitheatre	Sharing Clinical Records: PCC's Newest Interoperability Connection <i>Jen Marsala, CSM, PMI-ACP</i> Room: Emerald 2	Faster and More Accurate Vaccines with Scanners <i>Sarah Bunning & Brian Kennedy</i> Room: Diamond
12:00 - 1:15	Lunch				
1:15 - 2:15	Updates in Pediatric Coding: What's New with CPT and ICD-10 Coding (CEU) <i>Donelle Holle, RN, PedsCoding, Inc.</i> Room: Amphitheatre	Achieving and Maintaining PCMH Recognition (CEU) <i>Tim Proctor, PCC and Amanda Ciadella, Patient Centered Solutions</i> Room: Diamond	Changing Management to Manage Change (CEU) <i>Chip Hart</i> Room: Emerald 1	Client Perspective: Switching to the Appointment Book <i>Lynne Gratton, CPPM</i> Room: Emerald 3	Client Perspective: Care Plan Success Stories (CEU) <i>Lauren Smith, PMP</i> Room: Emerald 2
2:30 - 3:30			How Payer Contracts Are Evolving in the Era of Big Data and Value-Based Payments (CEU) <i>Susanne Madden, MBA, CCE, The Verden Group</i> Room: Emerald 1	Client Perspective: e-Prescribing in PCC EHR <i>Morgan Ellixson-Boyea, CPhT, CSM and Sasha Pavlovic</i> Room: Emerald 2	Avoiding Bottlenecks in Patient Flow (CEU) <i>Jan Blanchard, CPC, CPMA</i> <i>Lynne Gratton, CPPM</i> Room: Emerald 3
3:45 - 4:45	A/R Collection Strategies (CEU) <i>Jan Blanchard, CPC, CPMA</i> <i>Lynne Gratton, CPPM</i> <i>Betsy Boyce, PedsOne</i> Room: Emerald 3	Success Stories of Pediatric Behavioral Health Integration (CEU) <i>Jim Smith</i> Room: Emerald 2	Small Practice Roundtable (CEU) <i>Ben Brandt</i> Room: Emerald 1	Positioning your Practice for Direct-to-Employer Contracting (CEU) <i>Susanne Madden, MBA, CCE, The Verden Group</i> Room: Diamond	What's Next for PCC eRx? <i>Morgan Ellixson-Boyea, CPhT, CSM</i> <i>Sasha Pavlovic</i> Room: Amphitheatre

Thursday

- Practice Management
- Improve Workflows
- Industry Trends
- Maximize Revenue
- Better Utilize PCC Software



7:30 - 8:15	Breakfast				
8:15 - 9:30	General Session: PCC's Roadmap Scott Ploof				
9:45 - 10:45	Updates in Pediatric Coding: What's New with CPT and ICD-10 Coding (CEU) <i>Donelle Holle, RN, PedsCoding, Inc.</i> Room: Emerald 1	Setting Up Accounts Payable Workflows in Your Office (CEU) <i>Paul Vanchiere, PMI</i> Room: Amphitheatre	Do You Work With the Wrong People? (CEU) <i>Chip Hart</i> Room: Emerald 2	Front Desk Best Practices (CEU) <i>Lynne Gratton, CPPM</i> Room: Diamond	PCC Roadmap and Playback <i>Paula VanDeventer</i> Room: Emerald 3
11:00 - 12:00		Adverse Childhood Experiences (ACEs) and Pediatric Health Care (CEU) <i>Aron Steward, PhD</i> Room: Amphitheatre	Is HR Part of Your Practices' Compliance Plan? (CEU) <i>Michelle Ann Richards, CPC, CPCO, SHRM-SCP, CPMA, Coding & Compliance Experts, LLC</i> Room: Emerald 2		
12:00 - 1:15	Lunch				
1:15 - 2:30	Personal Collections Best Practices (CEU) <i>Ben Brandt & Tracy Harter, PedsOne</i> Room: Diamond	Strategies for Improving Vaccine Compliance with Your Patient Population (CEU) <i>Lynne Gratton, CPPM</i> Room: Emerald 2	No Show Reduction (CEU) <i>Chip Hart</i> Room: Emerald 3	Optimizing PCC EHR: Workflow and Configuration Improvements You Can Use Today <i>Jim Leahy</i> Room: Amphitheatre	Order Workflow Roundtable: Sharing Perspectives on Optimizing Orders <i>Lauren Smith, Sarah Gleich, Jim Smith, Sarah Bunning, Kate Taylor, Maria Horn</i> Room: Emerald 1
2:45 - 4:00	The Business of Immunizations (CEU) <i>Chip Hart</i> Room: Amphitheatre	Engaging Patients and Families with Your Patient Portal <i>Ben Brandt & Lauren Smith, PMP</i> Room: Emerald 1	Managing Complex Family Structures within PCC EHR <i>Jim Leahy</i> Room: Emerald 3	What's New with PCC EHR Reports? <i>Dan Gillette</i> Room: Diamond	Client Perspective: Making the Most of Your PCC Protocols <i>Jim Smith & Sarah Bunning</i> Room: Emerald 2
4:15 - 4:45	Client Feedback Session: Post Charges in PCC EHR <i>Kristen Ryan & Michael Stein</i> Room: Emerald 3	Client Feedback Session: Clinical Document Exchange <i>Jen Marsala, CSM, PMI-ACP & Dan Gillette</i> Room: Emerald 2	Client Feedback Session: Screening Tools and Workflow <i>Amanda Smith & Erica Greenwood</i> Room: Emerald 1		

Friday

- Practice Management
- Improve Workflows
- Industry Trends
- Maximize Revenue
- Better Utilize PCC Software



7:30 - 8:15	Breakfast				
8:15 - 9:30	General Session: Clinically Integrated Networks: Right for Your Practice? (CEU) <i>Colleen Kraft, MD</i>				
9:45 - 10:45	Large Practice Roundtable (CEU) <i>Jim Smith</i> Room: Emerald 3	Insurance Billing Workflows (CEU) <i>Lynne Gratton, CPPM</i> Room: Emerald 2	Improve Your Practice Health with PCC's Practice Vitals Dashboard <i>Tim Proctor</i> Room: Diamond	KIDS (CEU) <i>Paul Vanchiere</i> Room: Emerald 1	Transition of Care: Adolescent to Adult (CEU) <i>Jennifer Gray, MD and Delia Garcia, FNP, Pearland Pediatrics</i> Room: Amphitheatre
11:00 - 12:00	Pediatric Coding Best Practices (CEU) <i>Jan Blanchard, CPC, CPMA</i> Room: Emerald 3	Improve Patient Education (CEU) <i>Lauren Smith, PMP</i> Room: Amphitheatre	Bring Your Employee Issues to an Expert (CEU) <i>Michelle Ann Richards, CPC, CPCO, SHRM-SCP, CPMA, Coding & Compliance Experts, LLC</i> Room: Emerald 1	Client Perspective: Patient Portal Success Stories (CEU) <i>Nate Venet</i> Room: Emerald 2	The Ask Chip Hour <i>Chip Hart</i> Room: Diamond
12:00 - 1:15	Lunch				
1:15 - 2:15	Improve Productivity with PCC Reports <i>Tim Proctor</i> Room: Diamond	Using PCC Tools to Connect to Your Data Safely and Securely <i>Jason DaSilva & Joey Hynson</i> Room: Emerald 1	Delivering on Your Practice Culture (CEU) <i>Chip Hart</i> Room: Amphitheatre	What's New with the Appointment Book? <i>Lynne Gratton, CPPM</i> Room: Emerald 3	Pediatrics in the Age of Pop-Up Practitioners (CEU) <i>Chris Forleo</i> Room: Emerald 2
2:30 - 3:30		Clinical Process Support: What is it and does it work? <i>Barbara Howard, MD, Total Child Health, Inc.</i> Room: Emerald 2	Be Ready for the Employee Who Says, "I Didn't Know!" (CEU) <i>Michelle Ann Richards, CPC, CPCO, SHRM-SCP, CPMA, Coding & Compliance Experts, LLC</i> Room: Emerald 1	What's Next for PCC eRx? <i>Morgan Ellixson-Boyea, CPhT, CSM</i> Room: Emerald 3	Food Insecurity: a practice, terminology, and policy snapshot (CEU) <i>Sarah DeSilvey, FNP-C</i> Room: Amphitheatre
3:45 - 4:45	Set Prices for your Practice (CEU) <i>Chip Hart</i> Room: Emerald 1	2015E Certification Development Feedback Opportunity <i>Tim Proctor</i> Room: Emerald 3	HIPAA Faux Pas (CEU) <i>Lauren Smith, PMP</i> Room: Amphitheatre	Use Direct Secure Messaging to Improve Coordination of Care <i>Morgan Ellixson-Boyea, CPhT, CSM</i> Room: Emerald 2	