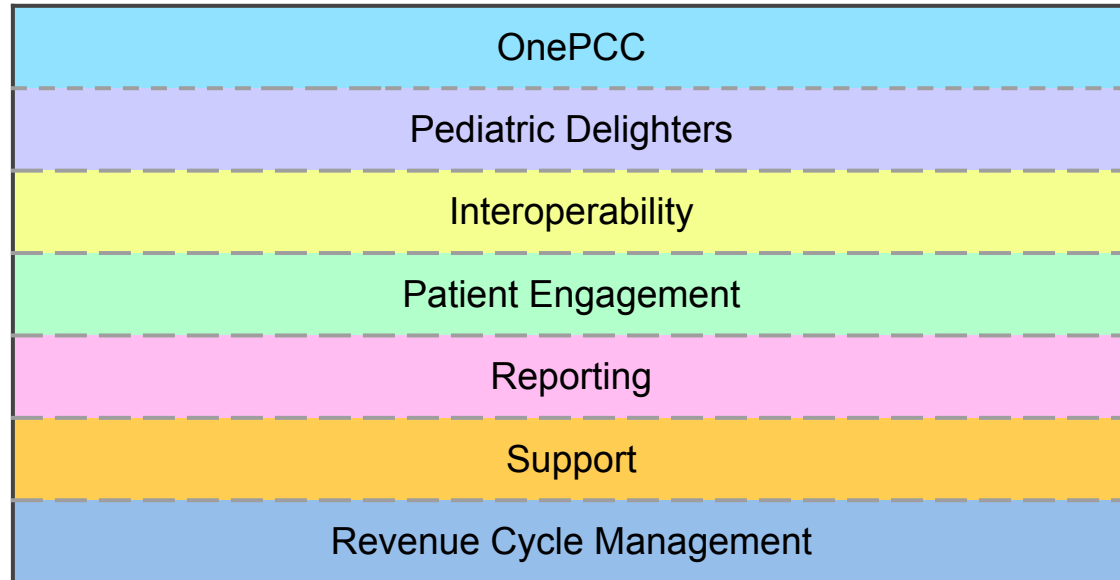
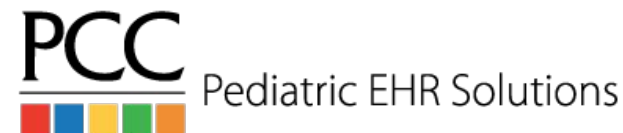


The PCC Roadmap



Paula VanDeventer
Michael Stein
User's Conference 2018



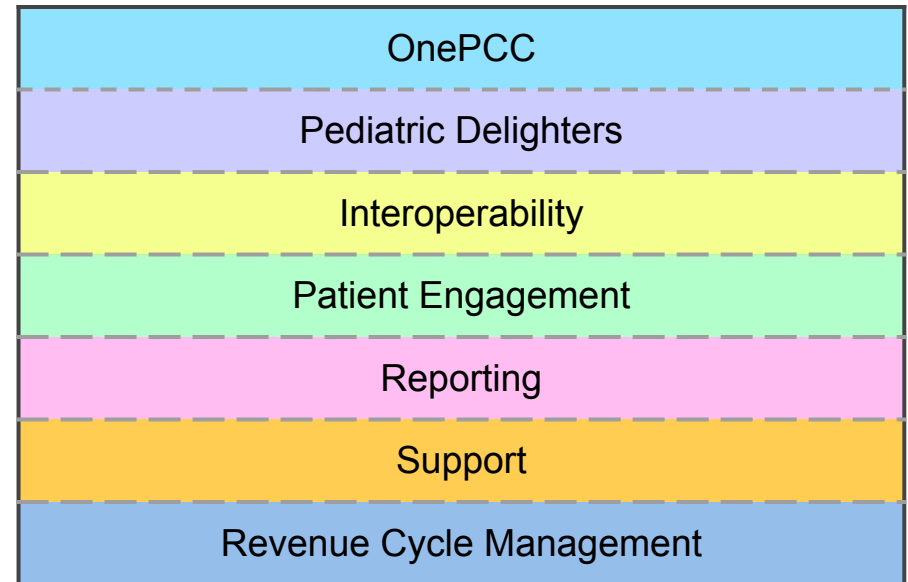
Roadmap Agenda

7 Themes



- Describe them
- Share Plans

Demo new Check-in



← This icon means there will be a sneak peek in this or the next Roadmap session!

Planning Timeframes



- Release 8.5 is due in August
- Development is just finishing



- Release 8.6 is planned for November
- Work has begun - defining, designing, building



- Release 8.7 is planned for February 2019
- This work is mostly in the planning stage

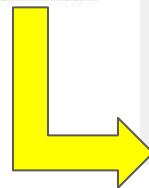
OnePCC Theme

Patient Editor Page 1 of 4

First Name: Bubbles	Born: May 28, 2008
Nickname:	Age: 10 years
Middle Name:	Sex: Female
Last Name: Flintstone	Deceased: No
Suffix:	Deceased Date:
Physician: Mark Williams, M.D.	
Status: Adoption, Burlington	
Other ID: 828-74-6184	Note: Bubble
School: Bedrock Central	Old PW ID: 3755
Patient Lives With:	
Milma Flintstone (#1981)	Fred Flintstone (#1980)
Addr: 15 Quarry Lane	1400 Rock Road
Addr:	
City: Winooki	Winooki
State: VT	Zip Code: 05404
Home Phone: 802-555-0194	Relation to Bill Payer: Child
Work Phone: 802-555-0197	Date of Last Visit: Aug 17, 2018
Cell Phone: 802-555-0161	Date of Last Physical: May 28, 2017
Emp Phone: 802-555-0168	Date Due for Next Physical: Jun 3, 2018

Save Edit Imms Reassign Patient Patient Edit
Policies Record Account History Forms Account

Migrating Practice
Management Workflows
to PCC EHR



PCC EHR

File Edit Reports Tools Help

PCC EHR

SEARCH FIND

Shaquana Padrone PCC# 132

Medical Summary

Demographics

Forms

- Patient Demographics
- Account Demographics
- Personal Contacts
- Policies
- Siblings

History

PCC eRx

Demographics

Forms

- Generate Medical Records
- Generate School Nurse Meds Admin

select a form

Patient Demographics

Shaquana Padrone

Date of Birth: 08/25/01

Sex: Female

Birth History

GA at Birth: 34 weeks 2 days

Multiple Birth: No

Race, Ethnicity, and Preferred Language

Race: White

Ethnicity: Not Hispanic or Latino

Pref. Language: English

OnePCC Plans - 2018

OnePCC will deliver new EHR-based workflows:



Patient Check-in:

- Verify Eligibility
- Display Account Balances
- Post TOS Payments
- Manage Patient Portal access ← Bonus!



- Verify Eligibility for all of tomorrow's appts
- Generate Forms for each visit (batch)

OnePCC Plans - 1Q2019+

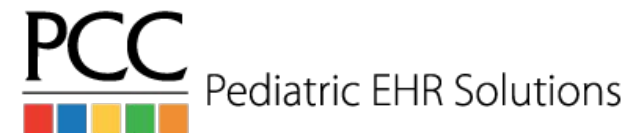
OnePCC will deliver new EHR-based workflows:



More to come in 8.7 and beyond:

- Charge Posting**
- Referrals
- Personal & Insurance Billing
- Payment Posting
- Tickle/Reminders
- Account/Patient Management
- Configuration
- Insurance Configuration

**Workflow discussion today!



OnePCC Scheduling

PCC EHR		Schedule (16)	Visit Tasks (99+)	E-lab Results (40)	Rx Queue (0)	Messaging (99+)	Signing (99+)	Appt Book
<input type="text"/> <input type="button" value="FIND"/>		Location: Burlington Peds - New North End		Provider: Elizabeth Casey, M.D.				
		Week of Sunday, 04/22/18						
	Sunday 04/22/18	Monday 04/23/18	Tuesday 04/24/18	Wednesday 04/25/18	Thursday 04/26/18	Friday 04/27/18		
		Injury	immunizations Only					
9:15 am		Elena Swanger School exam						
9:30 am		John Hartman 1 Day Sick	Tyler Banzrof 3yr Well Visit		Renee Weikert Daycare exam			
9:45 am		Joseph Keller 3yr Well Visit		Michael Weaver 6yr - 7yr Well Visit				
10:00 am			Brian Yeager 6yr - 7yr Well Visit	Jacob Weaver 6mo Well Visit	Cara Biggs Consult	Teresa Ream Evaluation		
10:15 am		Pebbles Flintstone Asthma Recheck	James Fritchman Recheck		Natalie Albert Medication Followup			
10:30 am		Emma Fay 15mo Well Visit	Kyle Washington 5yr Well Visit	Jason Traino 12yr - 13yr Well Visit		Todd Gack 10yr - 11yr Well Visit		
10:45 am		Elizabeth Gray New Sick Call						
11:00 am		April Tran Comprehensive Consult	Bradley Young Chronic 15y			Taryn Brodhead 1mo Well Visit		

OnePCC Scheduling Plans - 08/18

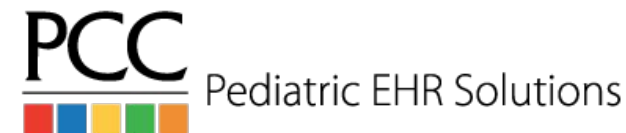
The Appointment Book plans to deliver:



Review patient details prior to scheduling:

- Last Visit Date
- Last PE Date
- Next PE Due
- Scheduled Appointments
- Personal Balances
- Insurance Policies
- **It's Configurable - YOU Decide!**

Improved support for large practices with lots of people updating the Appointment Book at once!



OnePCC Scheduling Plans - 11/18

The Appointment Book will deliver flexibility:



Does your office have:

- Providers who work different hours at different times of the year?
- Providers who prefer a different mix of visit types during certain seasons?

Support for multiple templates is already in development for the 8.6 Release!

... as well as Usability Improvements:

- Keep the Appointment Book open while working in other parts of PCC EHR
- See more of the day on the scheduling grid

OnePCC Scheduling - 1Q2019+



More to come in 8.7 and beyond:

- Scheduling "Smarts" - find a slot:
 - By date
 - By time
 - By visit type
- Schedule siblings
- Scheduling groups

Pediatric Delighters Theme



Clinical Features that:

- Make it easier for you to deliver the best quality care
- Are designed for Pediatricians
- Improve the efficiency of your visits

Pediatric Delighters - Plans 2018



How can I find the open tasks in my patient charts? Done for 8.5!



PCC eRx Dosing Sentences - Let me focus on just the medications we actually prescribe, and display them the way we prescribe them... Done for 8.5!



Barcode Scanners Part 2: Immunization Administration



Show ICD-10 codes selected for the patient

Pediatric Delighters - eRx 11/18



PCC eRx coming in 4Q2018:

- Auto-calculation improvements (Days Supply)
- RapidRx - create and send the Prescription right from the Prescription Edit window
- Redesign of the Review & Send component to improve Pharmacy assignment
- Support for Address Line 2 when ePrescribing
- Functionality to help with our research into PCC eRx in pocketPCC
- Limit # of Favorites learned automatically



Pediatric Delighters - Plans 1Q2019+



PCC eRx coming in 1Q2019 and Beyond:

- Favorites Enhancements:
 - Add-to-Favorites button
 - Optimized Learning Logic
 - Controls for Naming, Grouping, Managing
- 3 new messages supported:
 - RxCancel - send cancellation electronically
 - RxChange - amend an Rx already sent
 - RxFill - Notification of patient Rx pickup
- PDMP Integration Pilot
 - State-specific availability
- RxQueue enhancements for additional tasking
- Improved handling for meds that go off-market

Interoperability Theme



April 24, 2018: CMS renames Meaningful Use → **Promoting Interoperability**

Interoperability Priorities:

- Sharing Clinical Records
 - QBCDE
- Immunization Interfaces
- Lab Interfaces
- Direct Secure Messaging
- Financial Interfaces

Interoperability Plans - 1Q2019+



- QBCDE - Query Based Clinical Document Exchange
- Authorized Healthcare partners will be able to request and receive your patient records electronically
 - Records may be Encounter-based or longitudinal, Summary-of-Care records

After the Query Responder role is complete (ETA 1Q2019), PCC will develop the Query Initiator role: you will be able to request and receive your patient records from your Healthcare partners (e.g. Newborn records from your local hospital)

Interoperability Plans - 2018



- Configure the content of your C-CDA
- New and updated interfaces for:
 - HL7 Immunization Registries
 - Electronic lab results
 - Clinical data exchange
 - Eligibility checking
 - Claims submission



- New and updated interfaces for:
 - HL7 Immunization Registries
 - Electronic lab results
 - Clinical data exchange
 - Eligibility checking
 - Claims submission

Patient Engagement Theme



Helping you to:

- Communicate
- Be available
- Encourage participation
- Deliver care no matter where you are
- Build relationships
- Use the right tool for the task

Patient Engagement Plans - 2018



Stamp out the stickies: Enter Vitals measurements directly in PocketPCC



Patient Portal Goodies:

- Growth Charts in the Portal
- Portal Payments Enhancements:
 - For Your Families: Manage Credit Cards
 - For Your Practice: Autopost Portal Payments

PocketPCC: Capture Photos While Charting

Patient Engagement Plans - 2019+



Self-service via the Portal:

- Schedule appointments
- Screening tools
- Forms & handouts



Clinician Tools in PocketPCC:

- ePrescribe
- Schedule appointments
- Full charting features
- Video conferencing



Practice Management Tools:

- Automated notifications to patients
- Billing for Telemedicine visits

Reporting Theme



How's Your Dashboard?

- Clinical Pulse
- Financial Pulse
- Strategic Priorities

Reporting Solution:

- Measuring
- Benchmarking
- Monitoring
- Reporting
- Improving



Reporting Theme - 2018



- Dashboard: Updated Coding Expertise Benchmark
- Report Library: Flexible Patient List reporting



- Dashboard:
 - Research new dashboard platform
 - New and updated benchmarks
- Report Library:
 - New reports:
 - Obesity follow-up
 - Overdue Immunizations
 - Integrate reports into the EHR Workflows

Reporting Theme - 1Q2019



Dashboard: Transition to a new platform

Report Library:

- New reporting capabilities:
 - Drill-through?
 - Scheduling reports?
 - Access Control?
- Additional data sets for reporting?
 - PCMH data?
 - Office efficiency data?
- Performance Tuning



Support



Education
Training
Consulting

Hardware
Networking
Software



Support

PCC's Education Team delivers:

- Articles
- Videos
- Release Notes
- Migration Information
- ...You name it, they'll build the education materials you need
- Find it all on learn.pcc.com
- Watch for another survey coming in 2018



Support

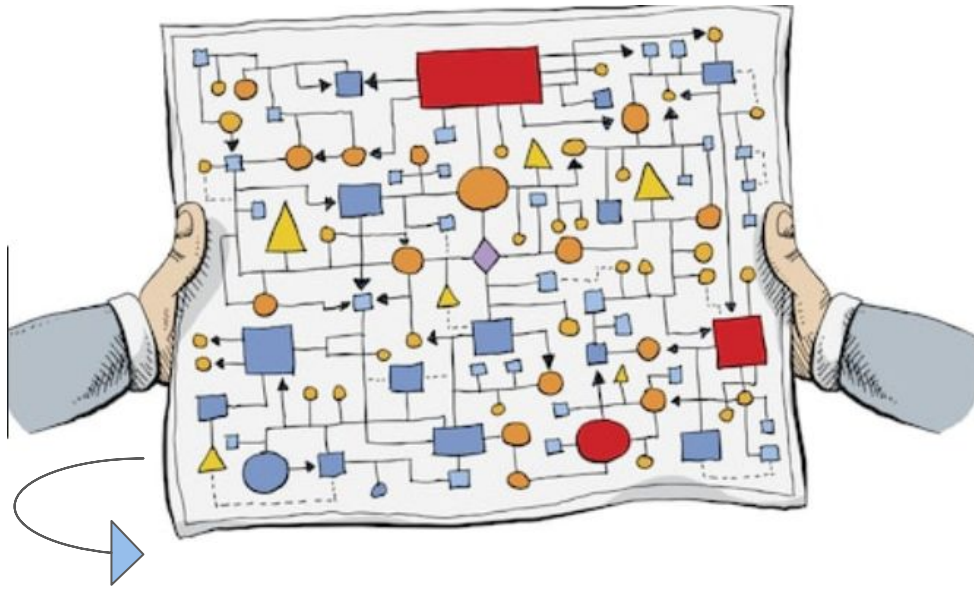


Three features coming soon from PCC's Technical Solutions Team:

- New PCC webmail client - Roundcube
- A Downloads web page
- PCC Remote Access with two factor authentication (Guacamole & Duo)



Revenue Cycle Management



Automate the flow of revenue, streamlining the process flow



Playback!



Questions?

- Wishing Well
- Your CA
- PCC Community

- We'll shift gears now and let Michael show you the new Patient Checkin process
- Please join us in Colorado B after the break to continue the Roadmap discussion

Thank You!