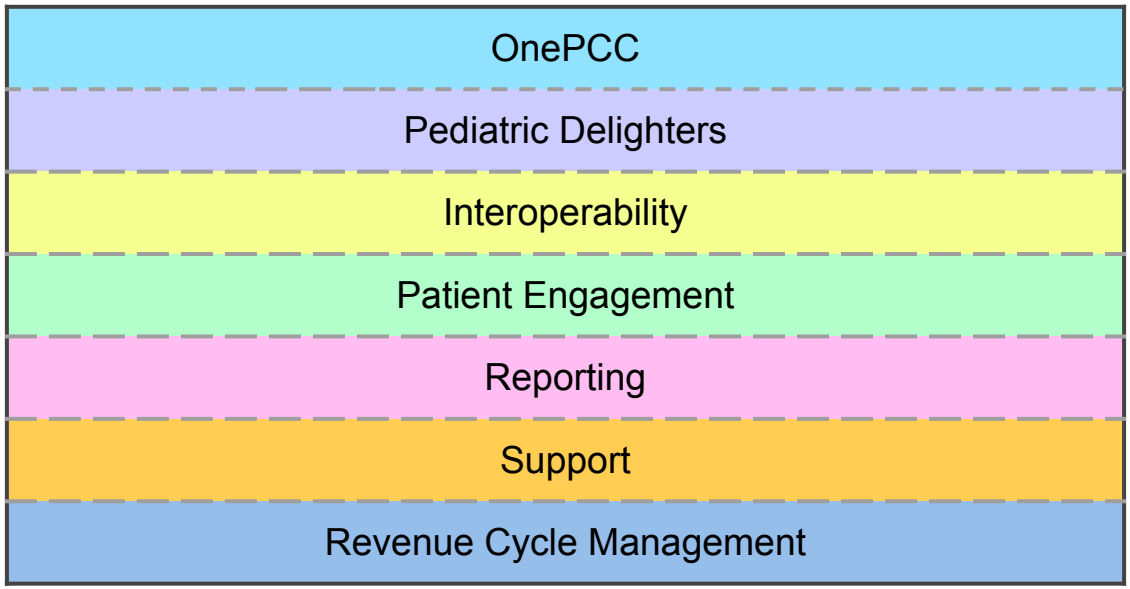
The PCC Roadmap



Paula VanDeventer
Michael Stein
User's Conference 2018

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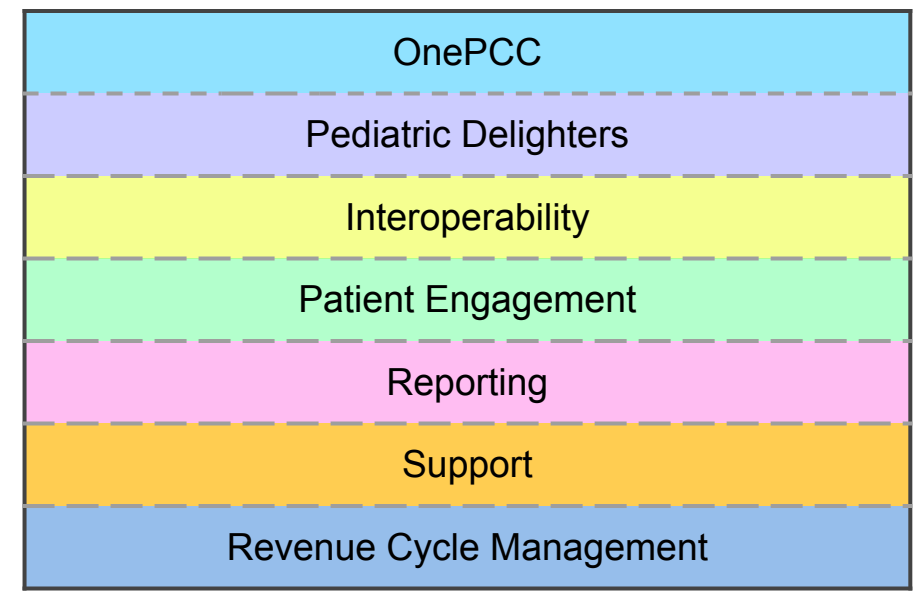
Roadmap Agenda

7 Themes
- Describe them
- Share Plans

Demo new Check-in

← This icon means there will be a sneak peek in this or the next Roadmap session!



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Planning Timeframes

Release 8.5 is due in August

- Development is just finishing

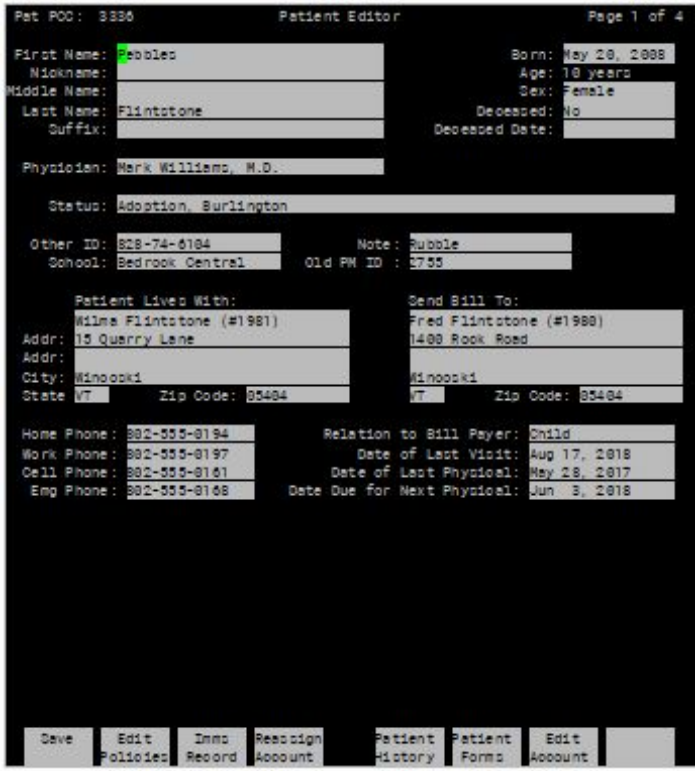
Release 8.6 is planned for November

- Work has begun - defining, designing, building

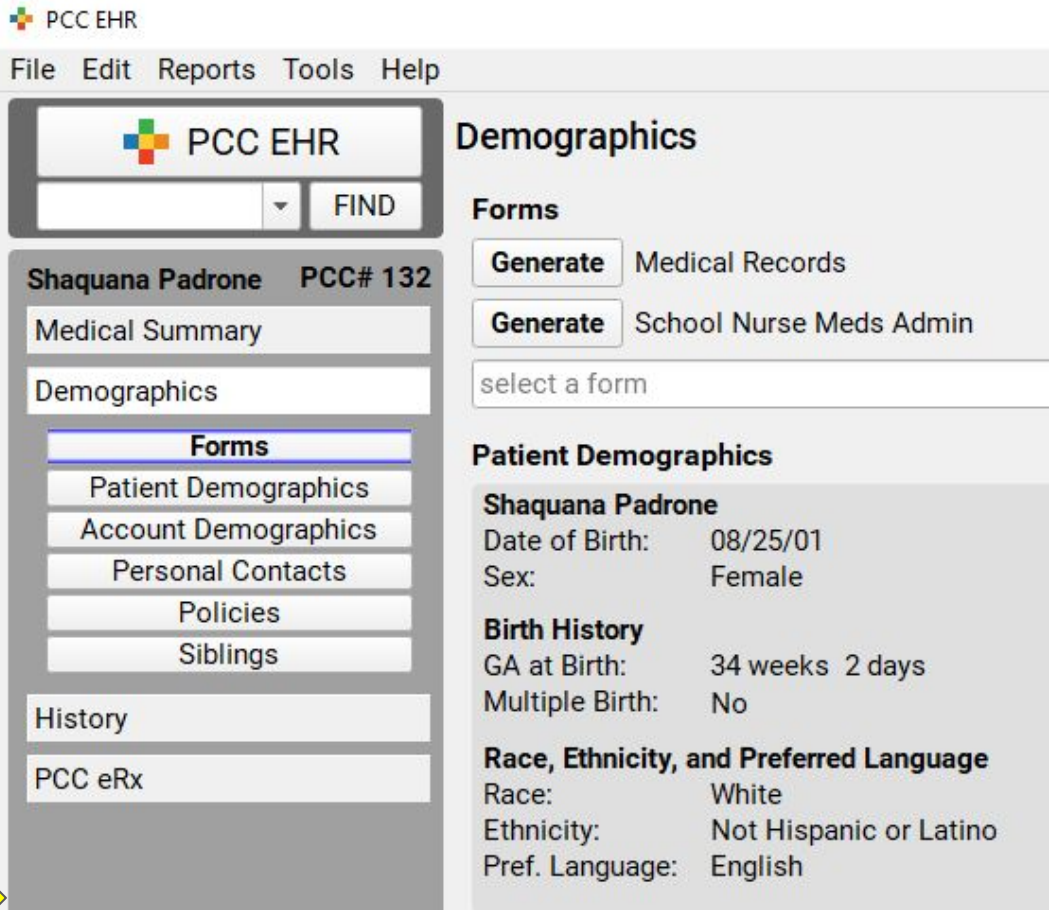
Release 8.7 is planned for February 2019

- This work is mostly in the planning stage

OnePCC Theme



Migrating Practice Management Workflows to PCC EHR



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OnePCC Plans - 2018

OnePCC will deliver new EHR-based workflows:

Patient Check-in:

- Verify Eligibility
- Display Account Balances
- Post TOS Payments
- Manage Patient Portal access ← Bonus!

- Verify Eligibility for all of tomorrow's appts
- Generate Forms for each visit (batch)

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OnePCC Plans - 1Q2019+

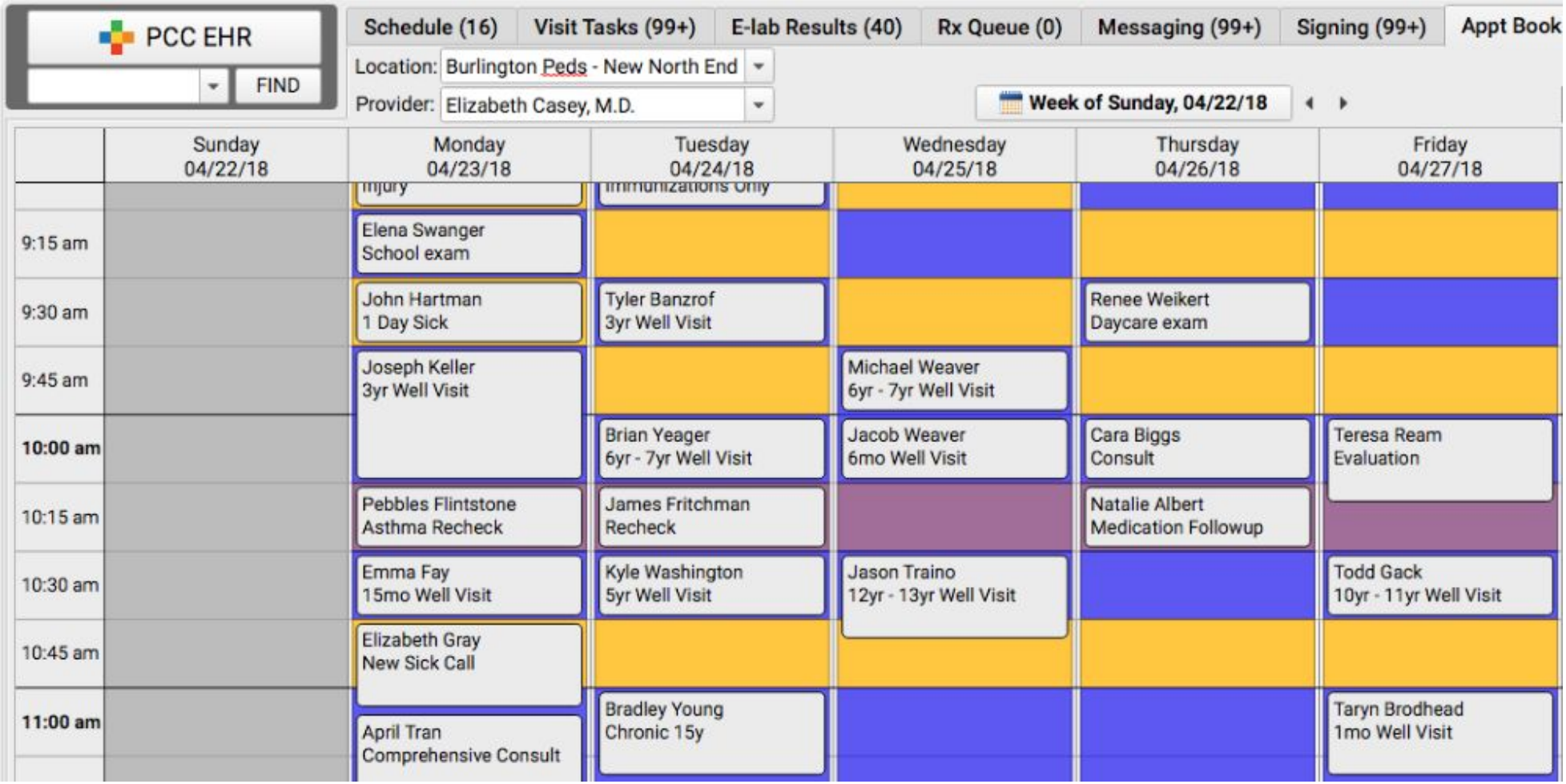
OnePCC will deliver new EHR-based workflows:

More to come in 8.7 and beyond:

- Charge Posting**
- Referrals
- Personal & Insurance Billing
- Payment Posting
- Tickle/Reminders
- Account/Patient Management
- Configuration
- Insurance Configuration

**Workflow discussion today!

OnePCC Scheduling



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OnePCC Scheduling Plans - 08/18

The Appointment Book plans to deliver:

Review patient details prior to scheduling:

- Last Visit Date
- Last PE Date
- Next PE Due
- Scheduled Appointments
- Personal Balances
- Insurance Policies
- It's Configurable - YOU Decide!

Improved support for large practices with lots of people updating the Appointment Book at once!

OnePCC Scheduling Plans - 11/18

The Appointment Book will deliver flexibility:

Does your office have:

- Providers who work different hours at different times of the year?
- Providers who prefer a different mix of visit types during certain seasons?

Support for multiple templates is already in development for the 8.6 Release!

... as well as Usability Improvements:

- Keep the Appointment Book open while working in other parts of PCC EHR
- See more of the day on the scheduling grid

OnePCC Scheduling - 1Q2019+

More to come in 8.7 and beyond:

- Scheduling “Smarts” - find a slot:
  - By date
  - By time
  - By visit type
- Schedule siblings
- Scheduling groups

Pediatric Delighters Theme

Clinical Features that:

- Make it easier for you to deliver the best quality care
- Are designed for Pediatricians
- Improve the efficiency of your visits

Pediatric Delighters - Plans 2018

How can I find the open tasks in my patient charts? Done for 8.5!

PCC eRx Dosing Sentences - Let me focus on just the medications we actually prescribe, and display them the way we prescribe them... Done for 8.5!

Barcode Scanners Part 2: Immunization Administration

Show ICD-10 codes selected for the patient

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Pediatric Delighters - eRx 11/18

PCC eRx coming in 4Q2018:

- Auto-calculation improvements (Days Supply)
- RapidRx - create and send the Prescription right from the Prescription Edit window
- Redesign of the Review & Send component to improve Pharmacy assignment
- Support for Address Line 2 when ePrescribing
- Functionality to help with our research into PCC eRx in pocketPCC
- Limit # of Favorites learned automatically

Pediatric Delighters - Plans 1Q2019+

PCC eRx coming in 1Q2019 and Beyond:

- Favorites Enhancements:
  - Add-to-Favorites button
  - Optimized Learning Logic
  - Controls for Naming, Grouping, Managing
- 3 new messages supported:
  - RxCancel - send cancellation electronically
  - RxChange - amend an Rx already sent
  - RxFill - Notification of patient Rx pickup
- PDMP Integration Pilot
  - State-specific availability
- RxQueue enhancements for additional tasking
- Improved handling for meds that go off-market

Interoperability Theme

April 24, 2018: CMS renames Meaningful Use → Promoting Interoperability

Interoperability Priorities:

- Sharing Clinical Records
  - QBCDE
- Immunization Interfaces
- Lab Interfaces
- Direct Secure Messaging
- Financial Interfaces

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Interoperability Plans - 1Q2019+

QBCDE - Query Based Clinical Document Exchange

- Authorized Healthcare partners will be able to request and receive your patient records electronically
- Records may be Encounter-based or longitudinal, Summary-of-Care records

After the Query Responder role is complete (ETA 1Q2019), PCC will develop the Query Initiator role: you will be able to request and receive your patient records from your Healthcare partners (e.g. Newborn records from your local hospital)

Interoperability Plans - 2018

- Configure the content of your C-CDA
- New and updated interfaces for:
  - HL7 Immunization Registries
  - Electronic lab results
  - Clinical data exchange
  - Eligibility checking
  - Claims submission

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  - HL7 Immunization Registries
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  - Eligibility checking
  - Claims submission

Patient Engagement Theme

Helping you to:

- Communicate
- Be available
- Encourage participation
- Deliver care no matter where you are
- Build relationships
- Use the right tool for the task

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Patient Engagement Plans - 2018

Stamp out the stickies: Enter Vitals measurements directly in PocketPCC

Patient Portal Goodies:

- Growth Charts in the Portal
- Portal Payments Enhancements:
  - For Your Families: Manage Credit Cards
  - For Your Practice: Autopost Portal Payments

PocketPCC: Capture Photos While Charting

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Patient Engagement Plans - 2019+

Self-service via the Portal:
- Schedule appointments
- Screening tools
- Forms & handouts

Clinician Tools in PocketPCC:
- ePrescribe
- Schedule appointments
- Full charting features
- Video conferencing

Practice Management Tools:
- Automated notifications to patients
- Billing for Telemedicine visits

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Reporting Theme

How's Your Dashboard?

- Clinical Pulse
- Financial Pulse
- Strategic Priorities

Reporting Solution:

- Measuring
- Benchmarking
- Monitoring
- Reporting
- Improving

Practice Vitals Dashboard
+
Report Library

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Reporting Theme - 2018

- Dashboard: Updated Coding Expertise Benchmark
- Report Library: Flexible Patient List reporting

- Dashboard:
  - Research new dashboard platform
  - New and updated benchmarks
- Report Library:
  - New reports:
    - Obesity follow-up
    - Overdue Immunizations
  - Integrate reports into the EHR Workflows

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Reporting Theme - 1Q2019

Dashboard: Transition to a new platform

Report Library:

- New reporting capabilities:
  - Drill-through?
  - Scheduling reports?
  - Access Control?
- Additional data sets for reporting?
  - PCMH data?
  - Office efficiency data?
- Performance Tuning

Support

Education
Training
Consulting

Hardware
Networking
Software

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Support

PCC's Education Team delivers:

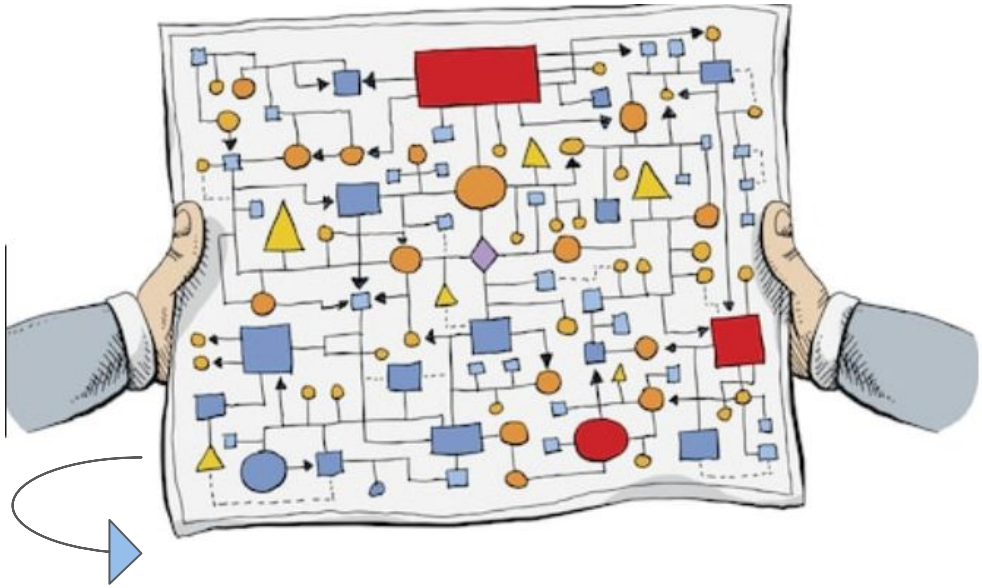
- Articles
- Videos
- Release Notes
- Migration Information
- …You name it, they'll build the education materials you need
- Find it all on learn.pcc.com
- Watch for another survey coming in 2018

Support

Three features coming soon from PCC's Technical Solutions Team:

- New PCC webmail client - Roundcube
- A Downloads web page
- PCC Remote Access with two factor authentication (Guacamole & Duo)

Revenue Cycle Management



Automate the flow of revenue, streamlining the process flow

Playback!

- We'll shift gears now and let Michael show you the new Patient Checkin process
- Please join us in Colorado B after the break to continue the Roadmap discussion

Questions?

- Wishing Well
- Your CA
- PCC Community

Thank You!

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