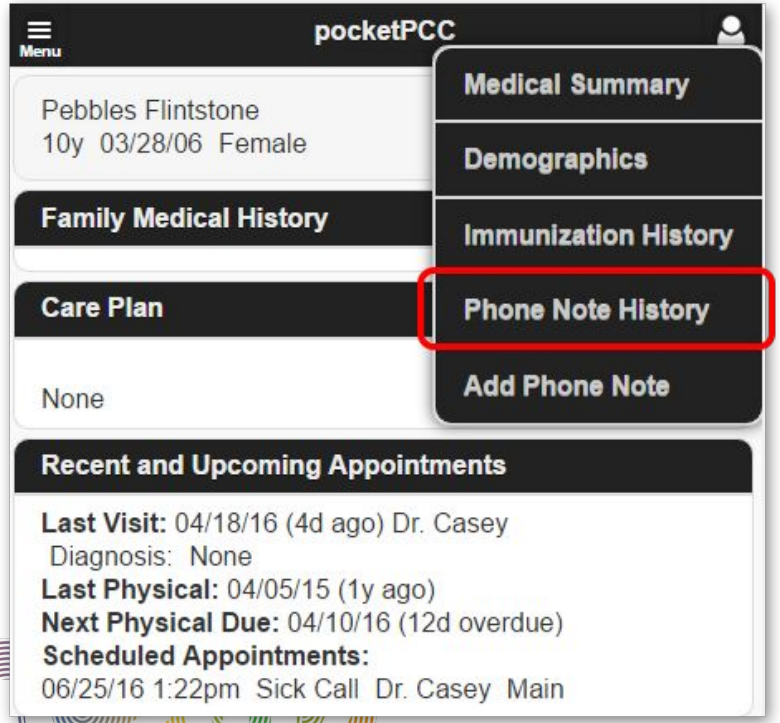
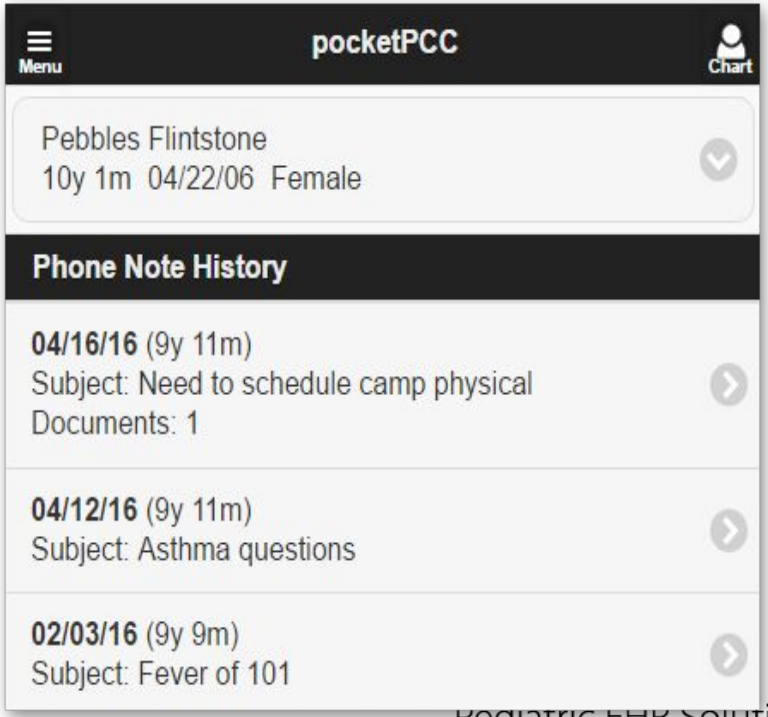
Telemedicine and PCC

PCC Pediatric EHR Solutions

Telemedicine and PocketPCC

Phone Note History





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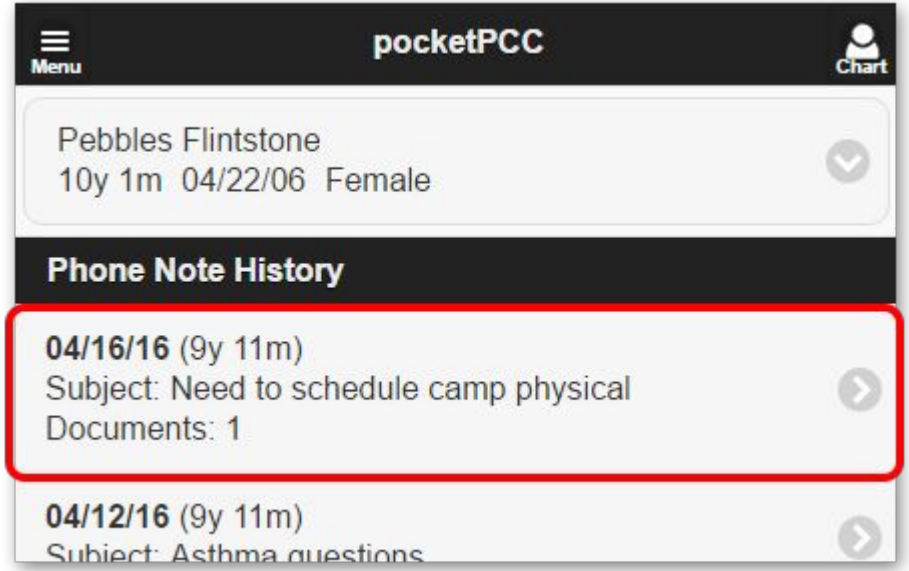
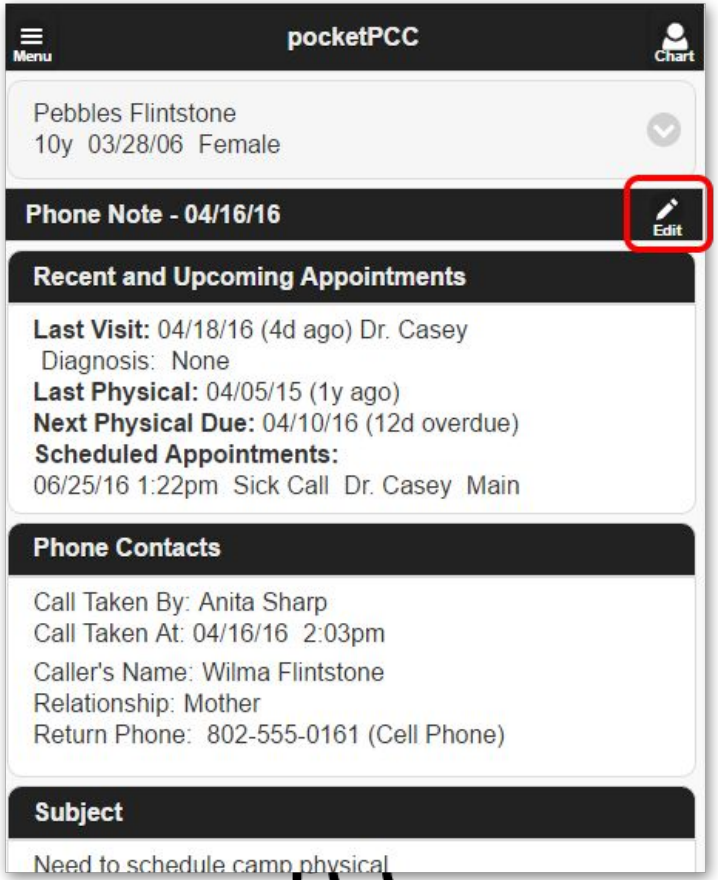
Phone Note





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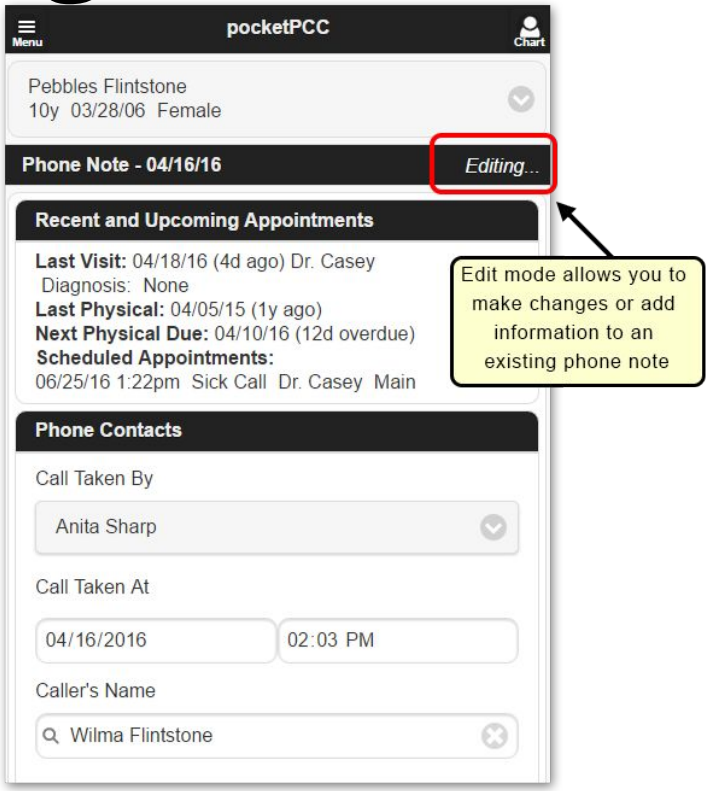
Editing a Phone Note



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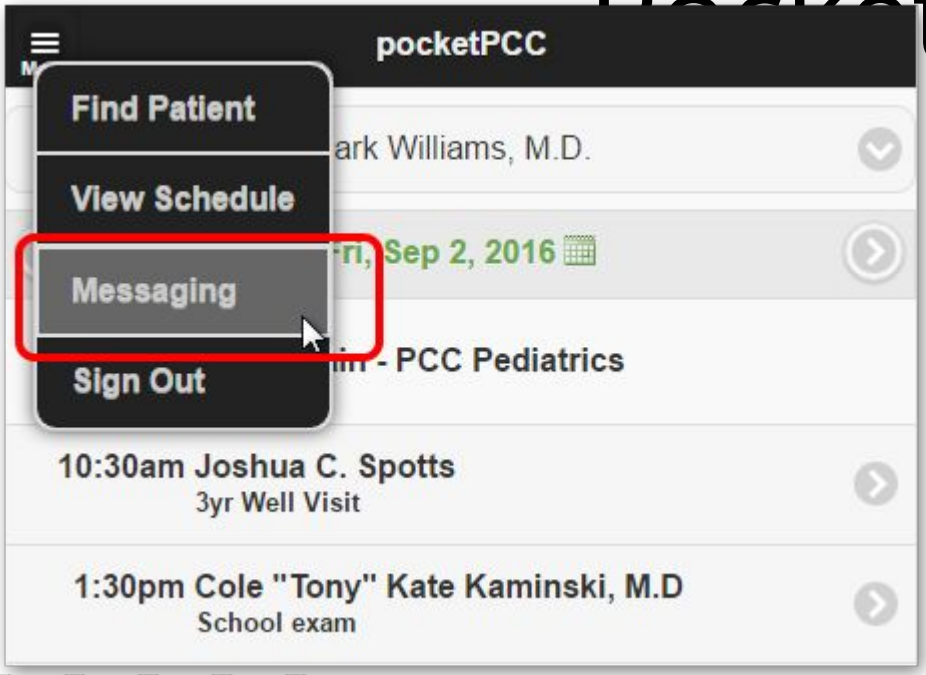
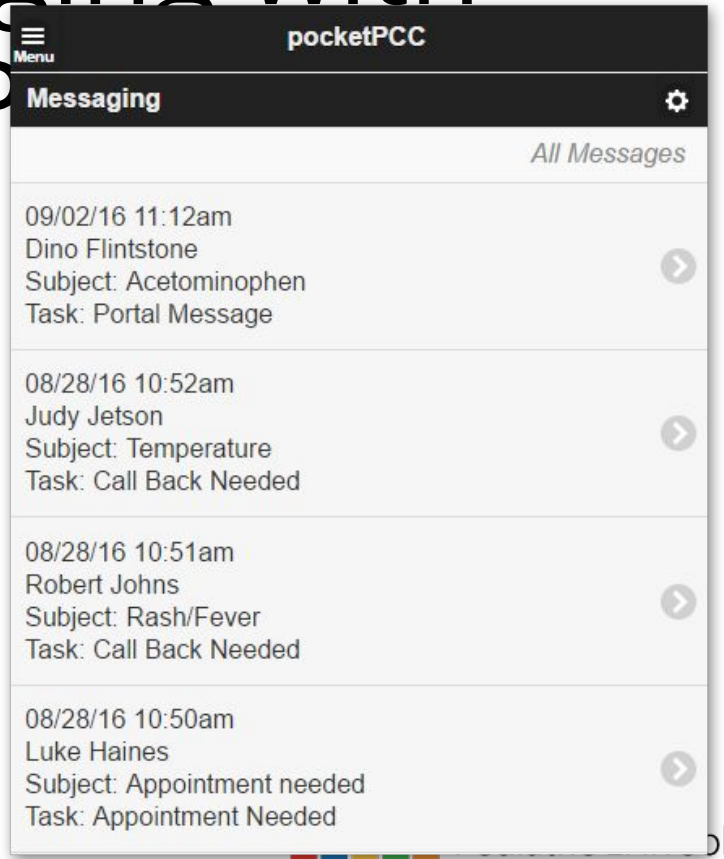
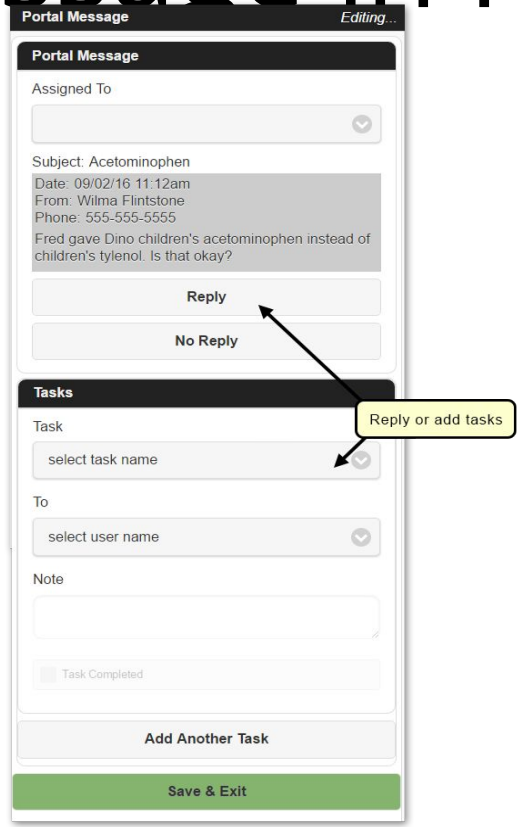
Portal Messaging with PocketP





Portal Message in PocketPCC



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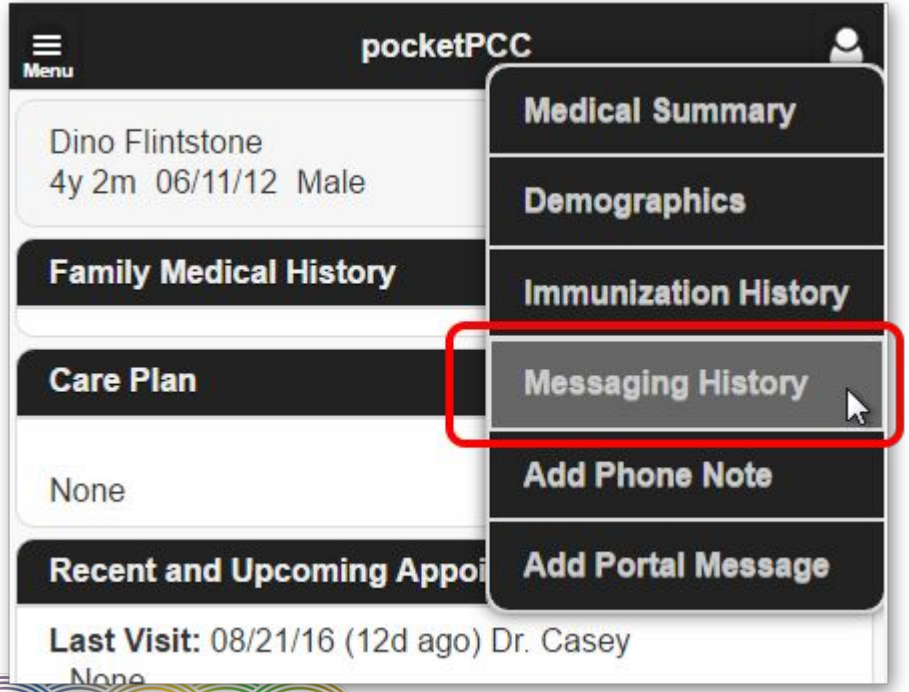
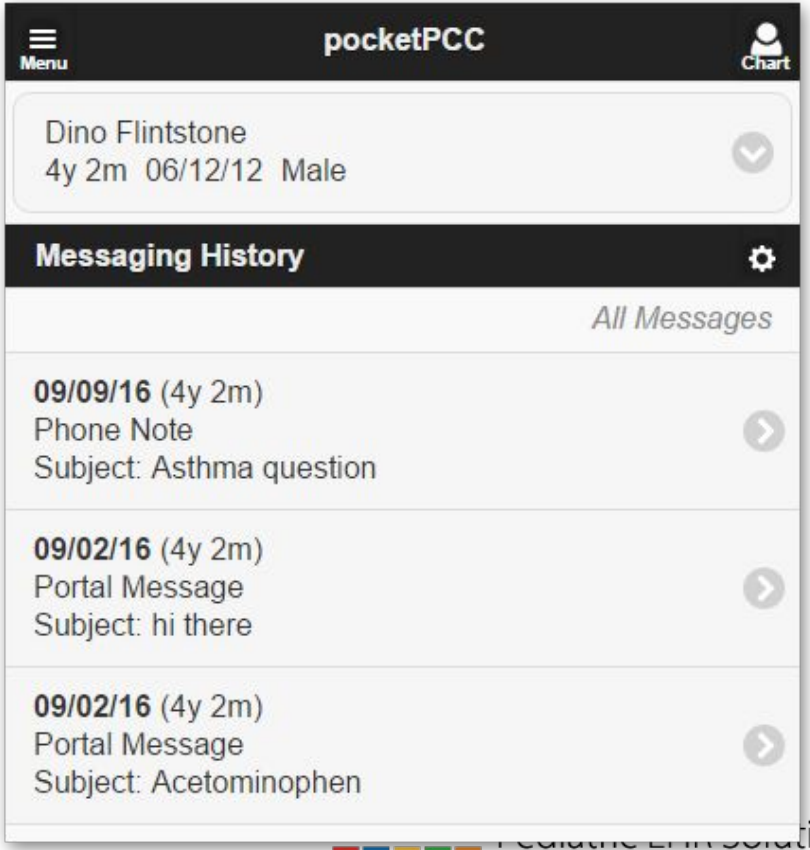
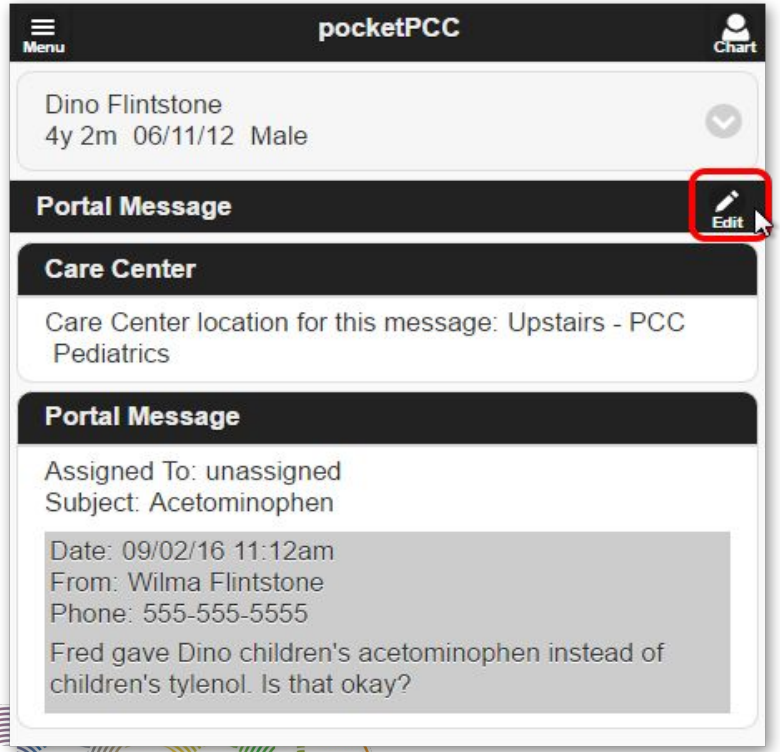
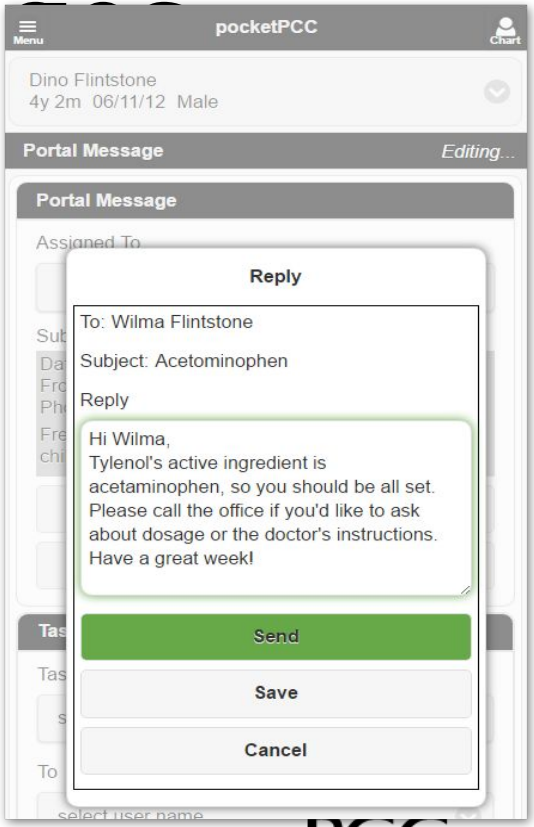
Messaging History





Replying to Messa





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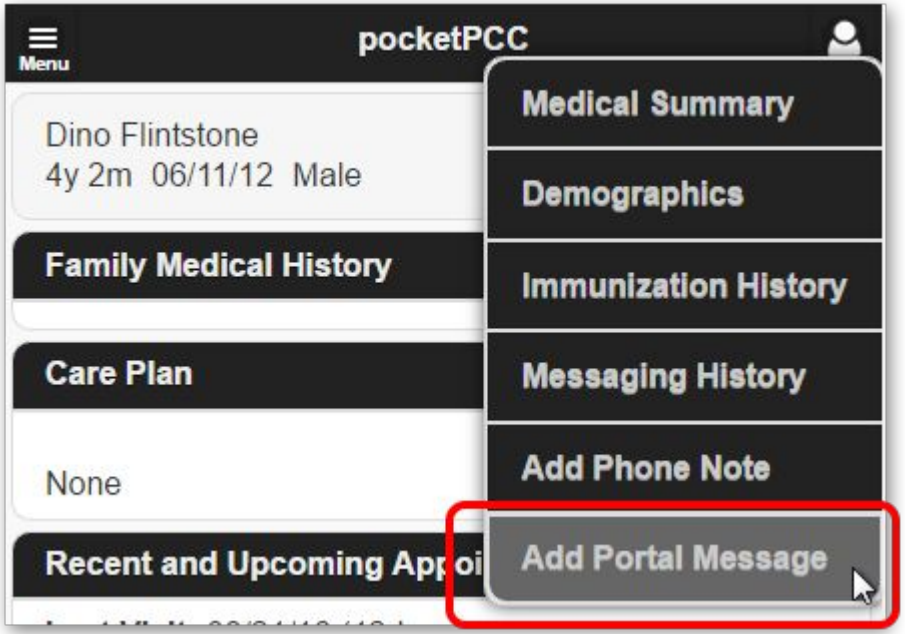
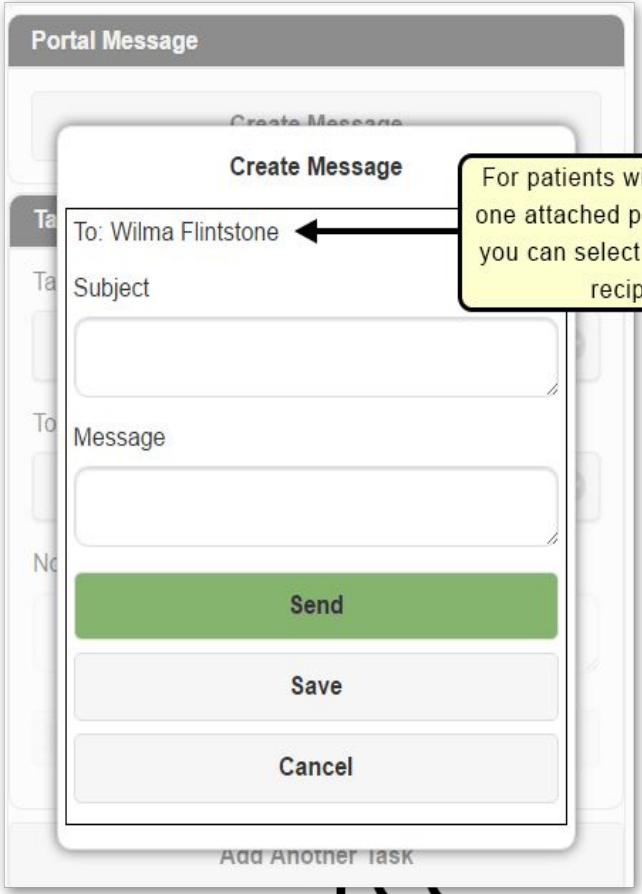
Patient Outreach





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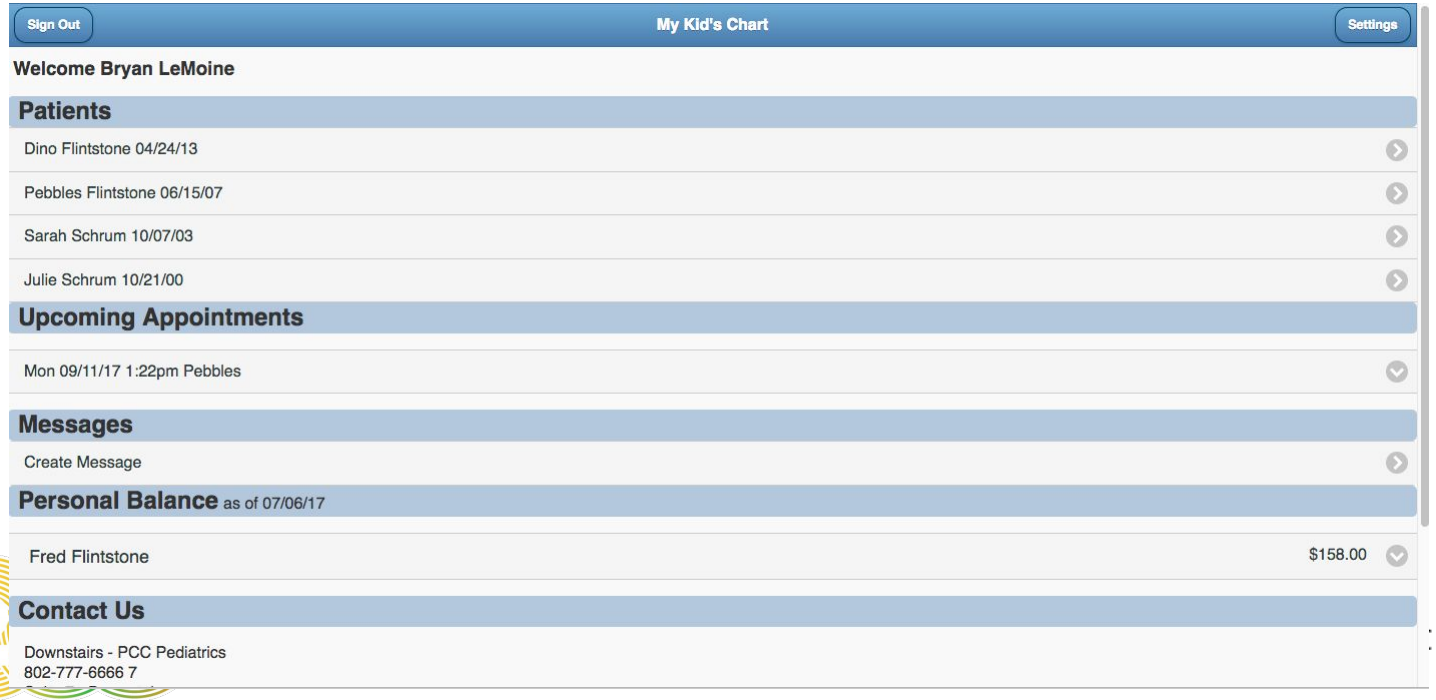
Telemedicine and the Patient Portal



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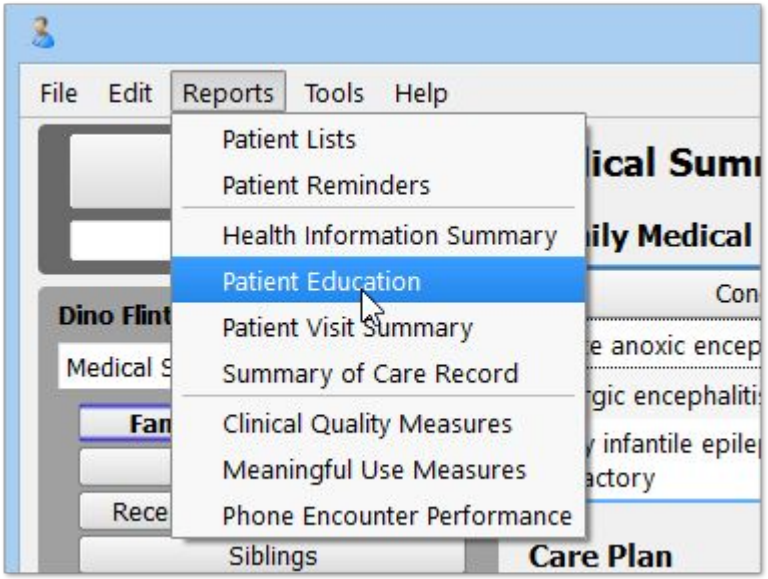
Patient Education



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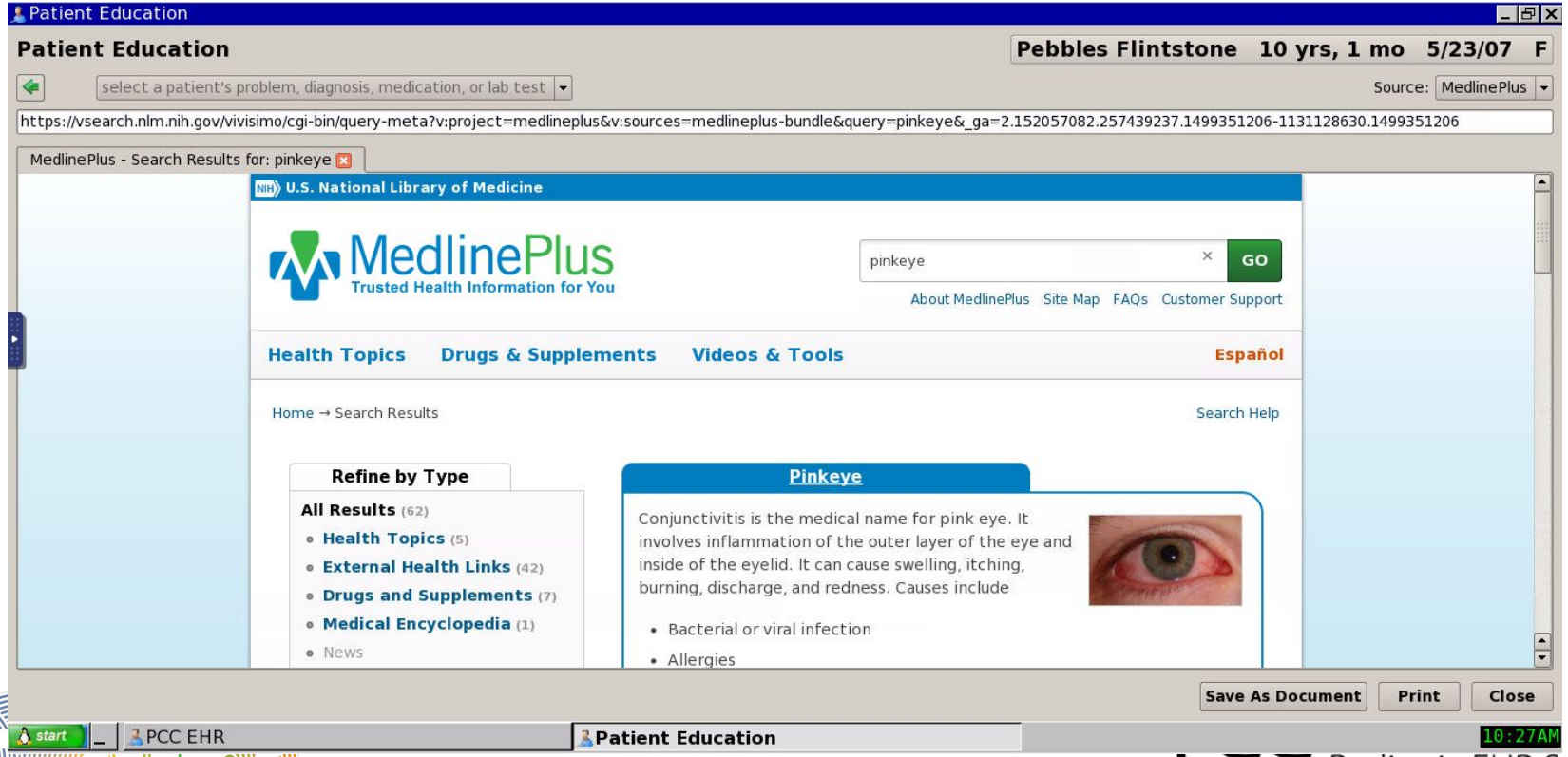
Patient Education



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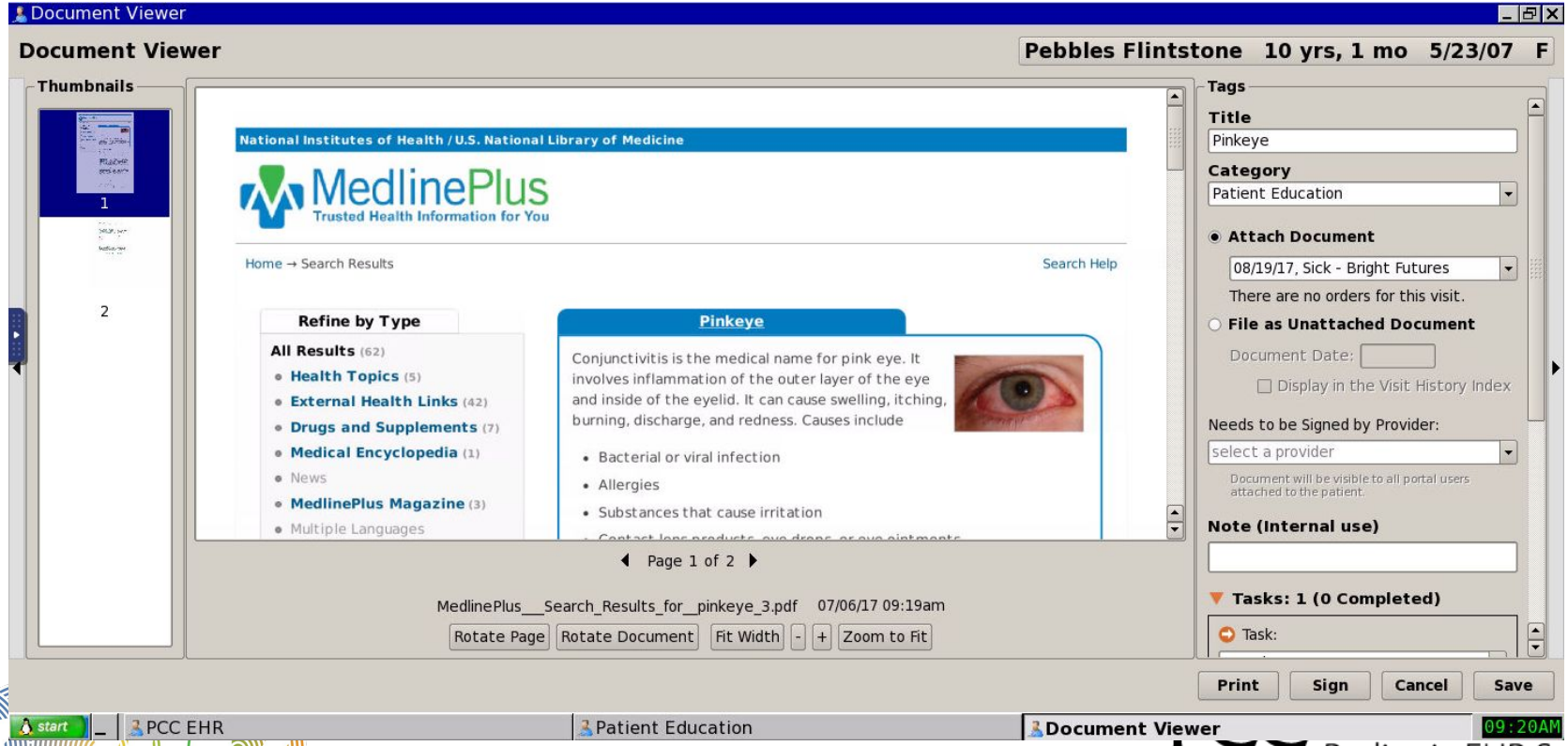
Education Materials



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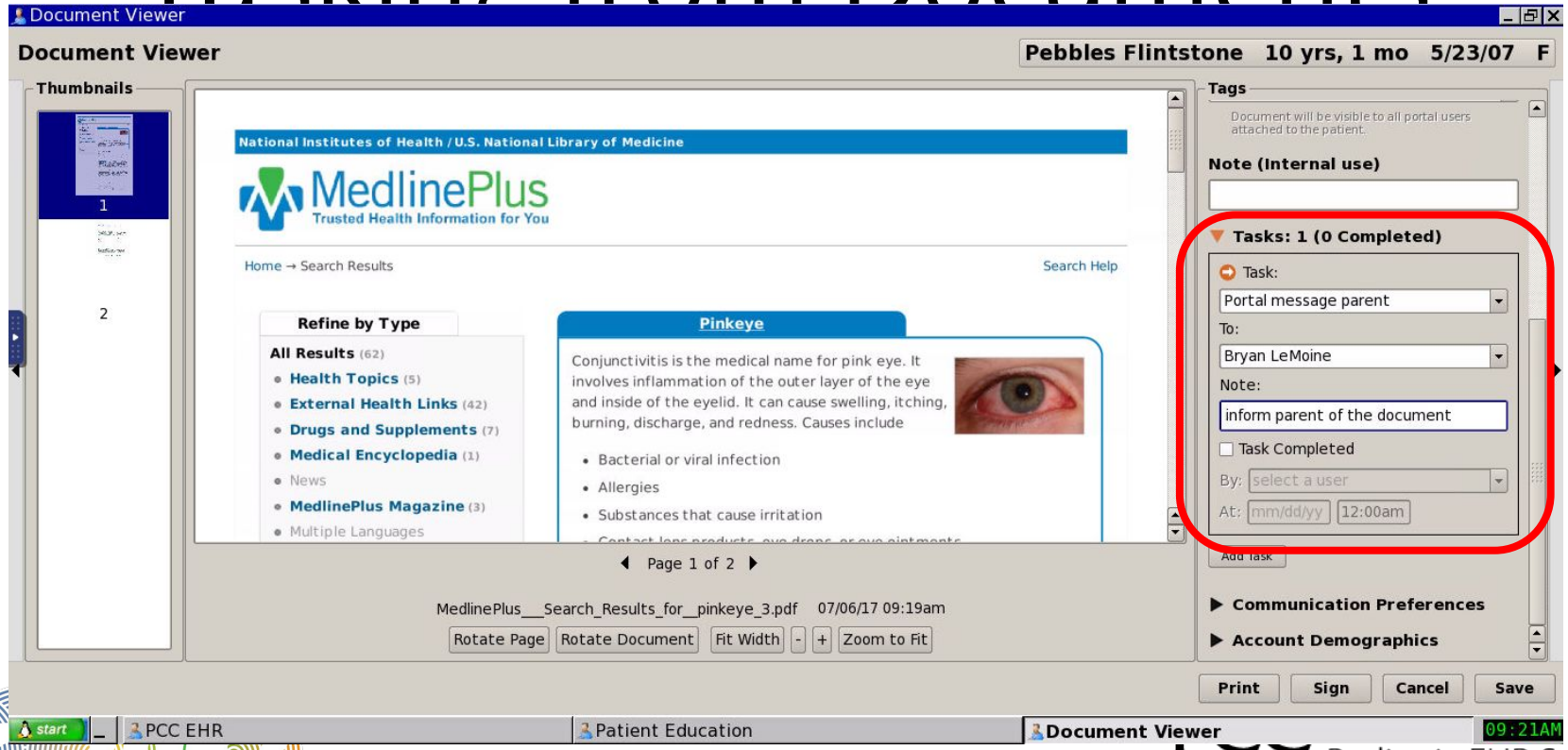
Tasking from Documents



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Attaching Documents to Portal

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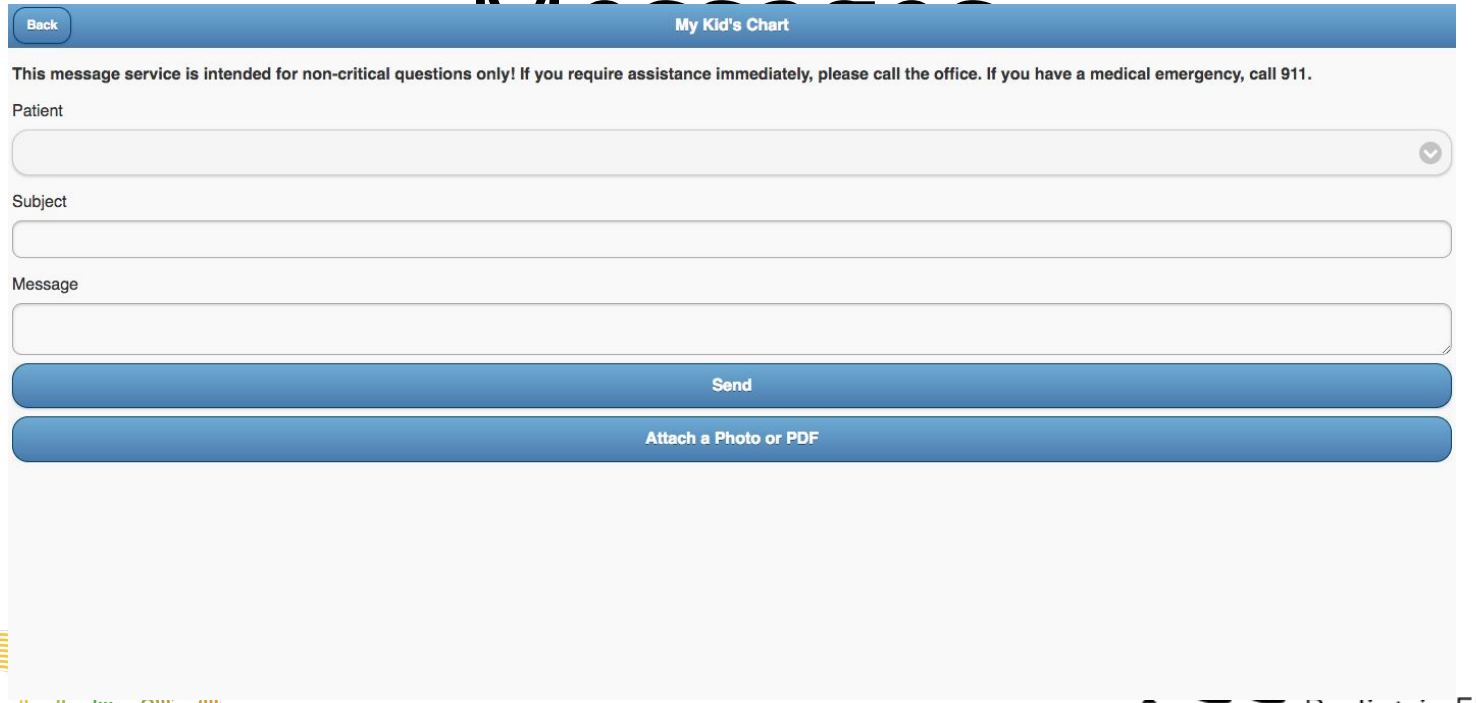
Attaching Documents to Portal Messages



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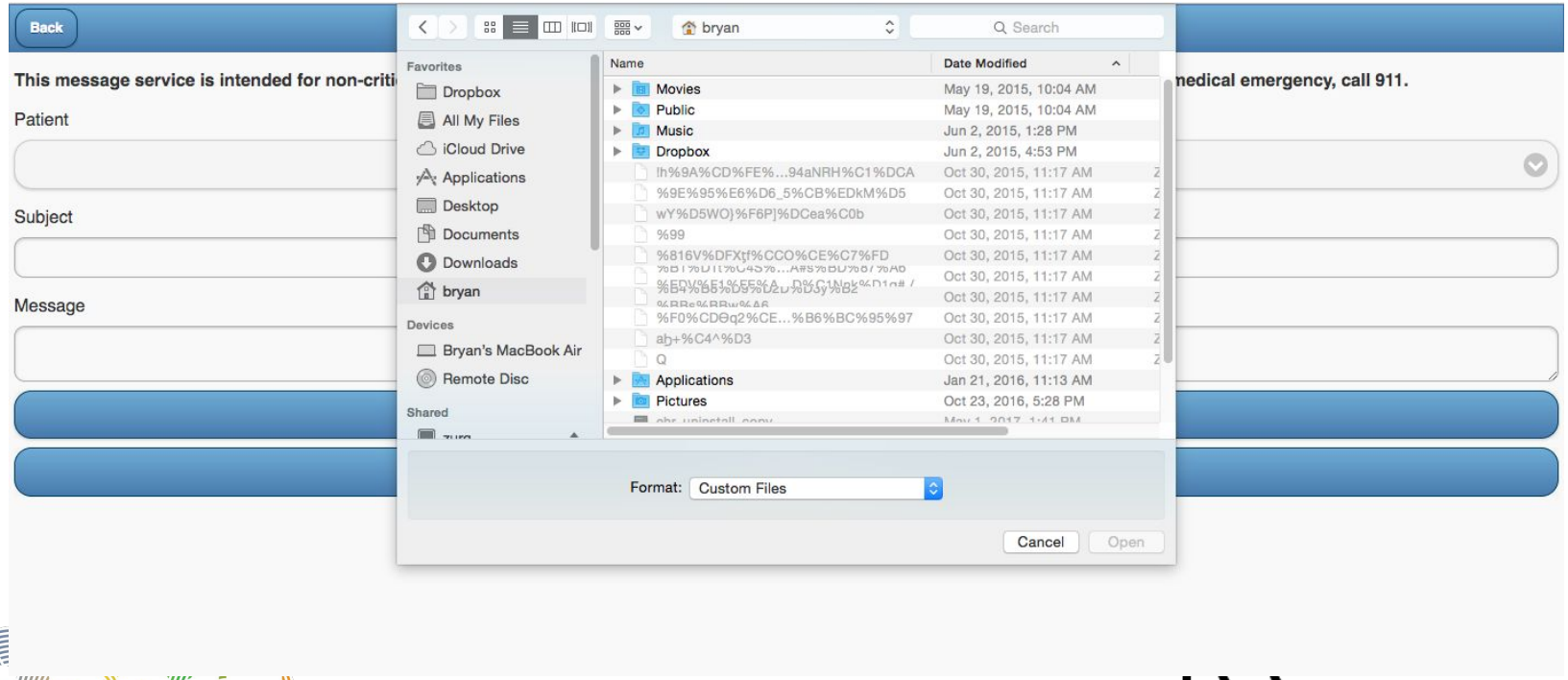
Attaching Documents to Portal



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Upcoming Telemedicine Features

PocketPCC
8.1 and Beyond

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Displaying Documents

- Documents that are attached to any patient visits will be available to view on your phone
  - Unattached documents will also available for viewing
  - Previously, no documents were available for viewing via PocketPCC

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Unsolicited Lab Results

- Unsolicited lab results will be available to view on your phone
  - Previously, only results that are attached to visits were available for viewing

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Upcoming Telemedicine Features

The Patient Portal
8.1 and Beyond

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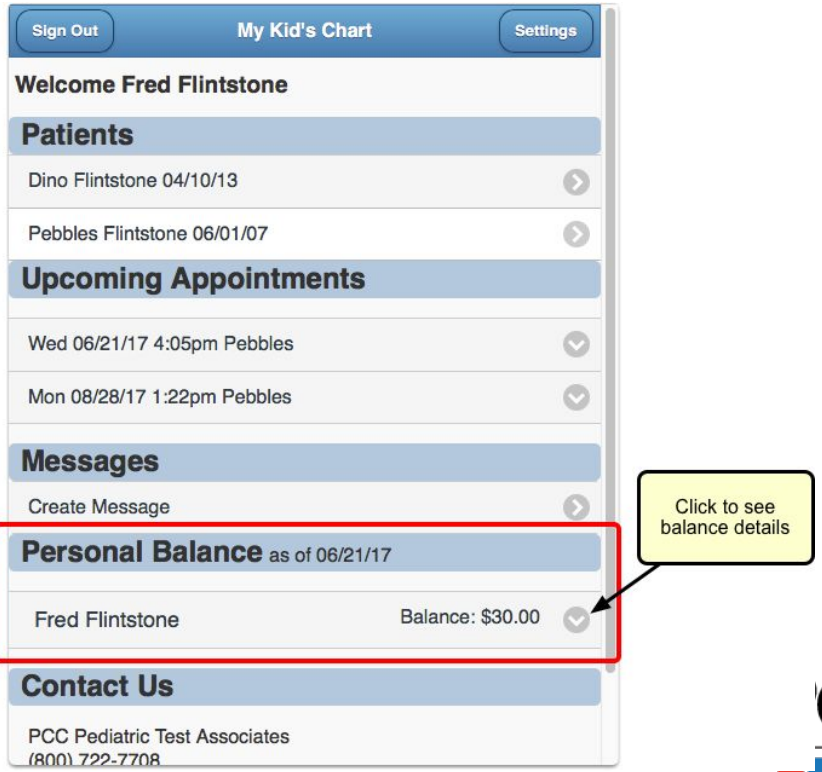
Personal Balance Displaying in th l



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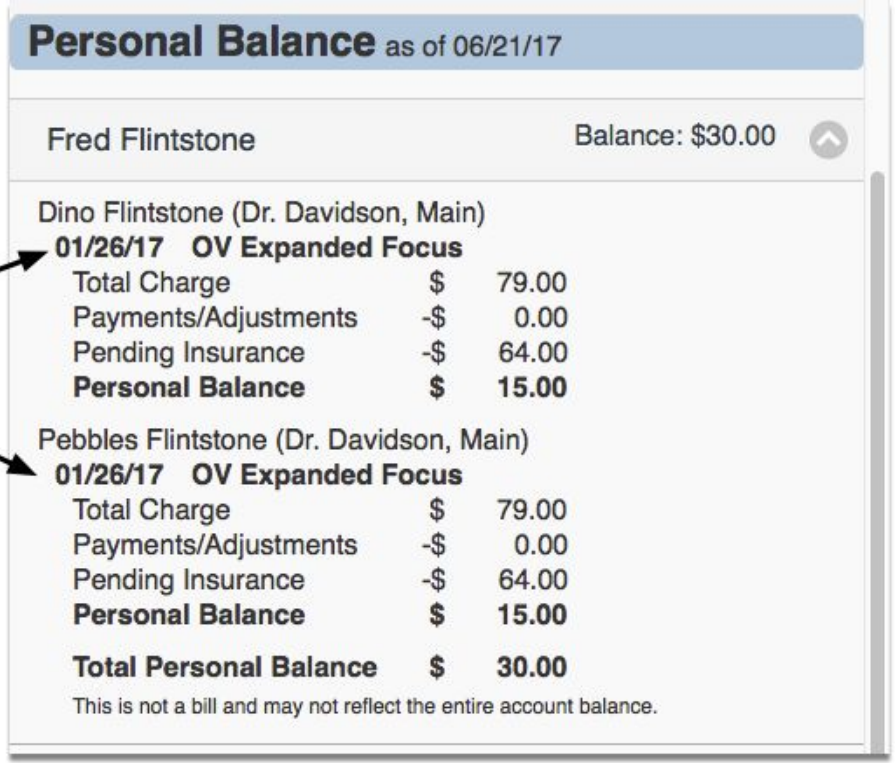
Review of Pending Charges

All outstanding charges will be displayed by visit date, and by patient.



Personal Balance as of 06/21/17

Fred Flintstone — Balance: $30.00

Dino Flintstone (Dr. Davidson, Main)

01/26/17 OV Expanded Focus

Total Charge	$	79.00
Payments/Adjustments	-$	0.00
Pending Insurance	-$	64.00
Personal Balance	**$**	**15.00**

Pebbles Flintstone (Dr. Davidson, Main)

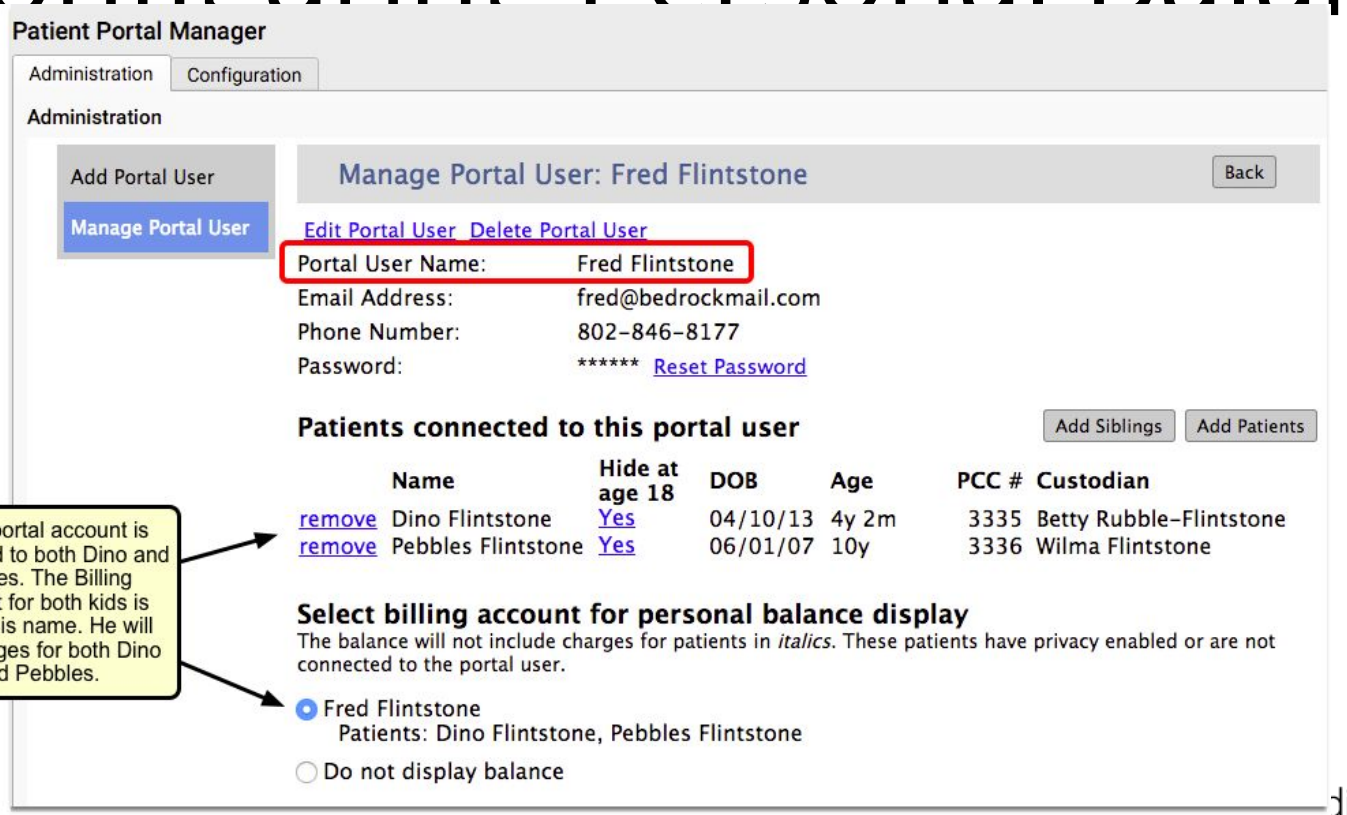
01/26/17 OV Expanded Focus

Total Charge	$	79.00
Payments/Adjustments	-$	0.00
Pending Insurance	-$	64.00
Personal Balance	**$**	**15.00**

Total Personal Balance	**$**	**30.00**

This is not a bill and may not reflect the entire account balance.

Configuring Personal Balance



Fred's portal account is connected to both Dino and Pebbles. The Billing Account for both kids is also in his name. He will see charges for both Dino and Pebbles.

Batch Messaging

- Offices will be able to message all portal user accounts
- Patients with an inactive flag will automatically be excluded
- This feature allows you to reach all of your portal user accounts with one uniform message
  - This does not include the ability to send a batch message to a subset of all of your existing portal users

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Reporting on Batched Messages

Batch Portal Messaging Log

- This report will list all batched portal messages so that practices will have a record of past messages that can be used for reference

Batch Portal Messaging Detail Report

- This report will list all patients and portal users that received a specific batch message

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