eLabs with PCC

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User's Conference 2014

PCC Pediatric EHR Solutions

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Today We Will Answer

- What is an eLab?
- Who is involved with setting up eLabs? (and how much time will it take?)
- How can I get my practice set up with eLabs?

What is an eLab?

Lab vs. eLab

-Provider determines lab is needed.

-Lab is ordered (paper usually).

-Results come back by fax (or phone)

-Provider determines lab is needed.

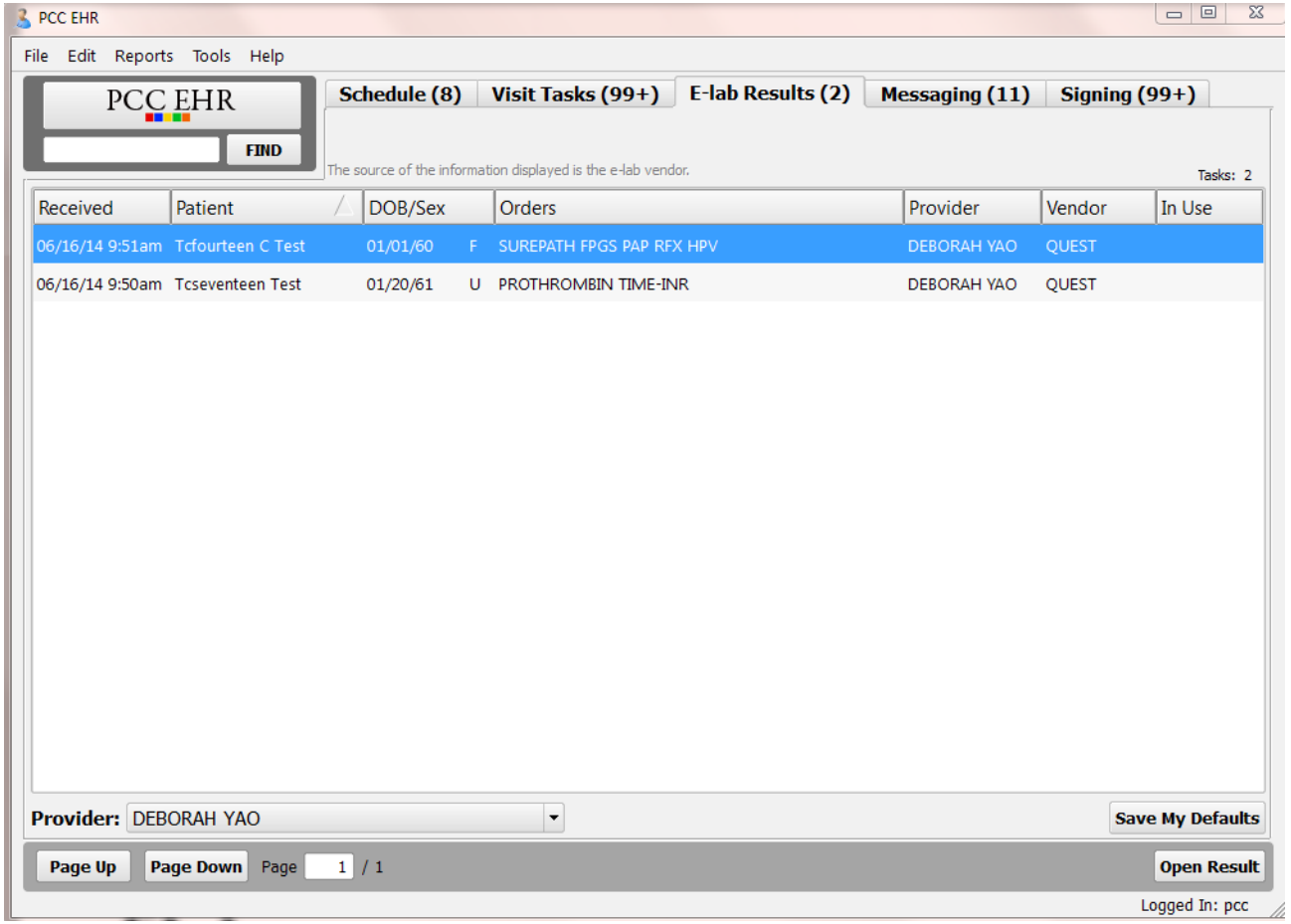
-Lab is ordered (still paper).

-Results **come back electronically**.

When an eLab is Received

- Appears in a new “eLab Queue”.
- Gets attached to a patient.
- Appears in patient chart.
- Follow-up work done.

eLab Queue



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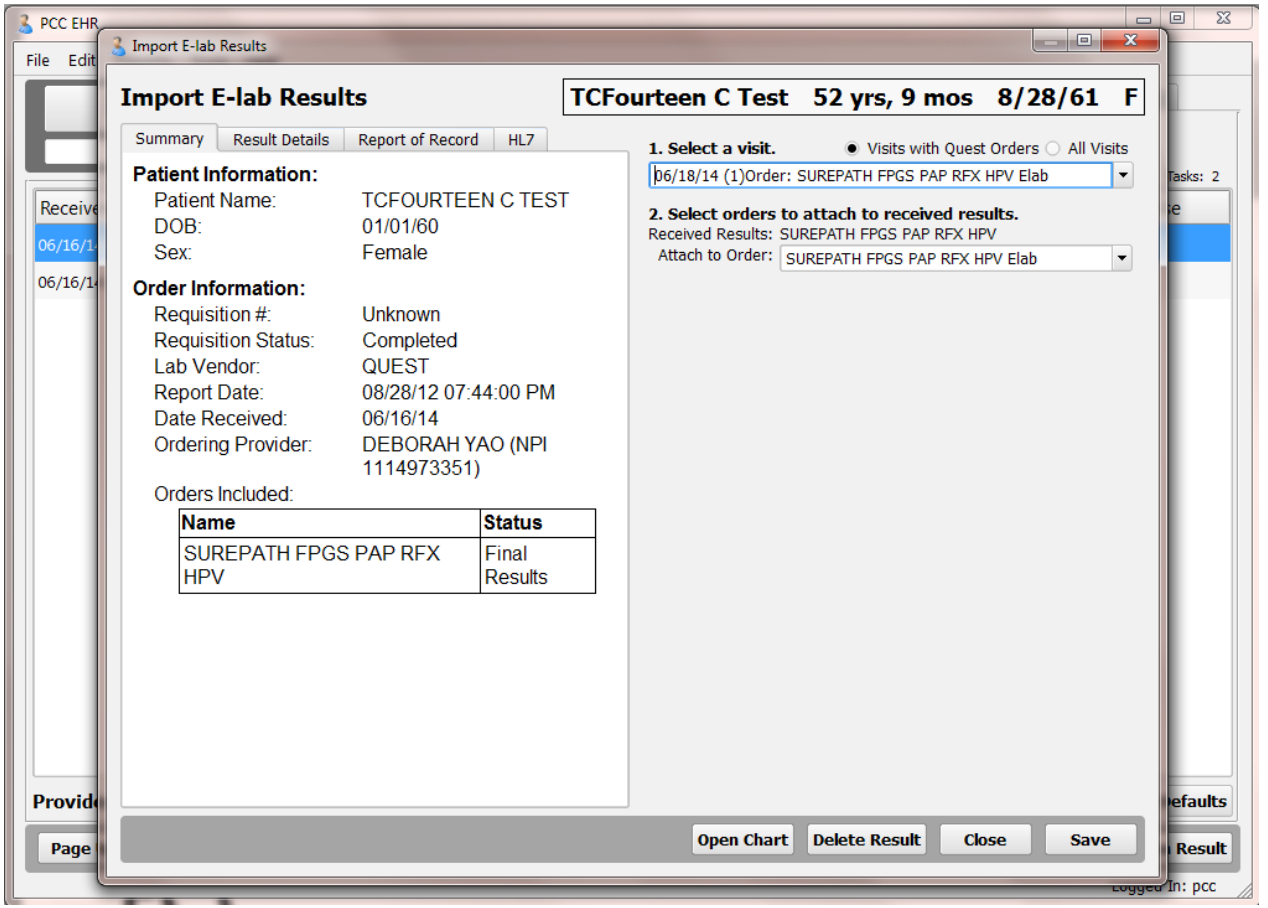
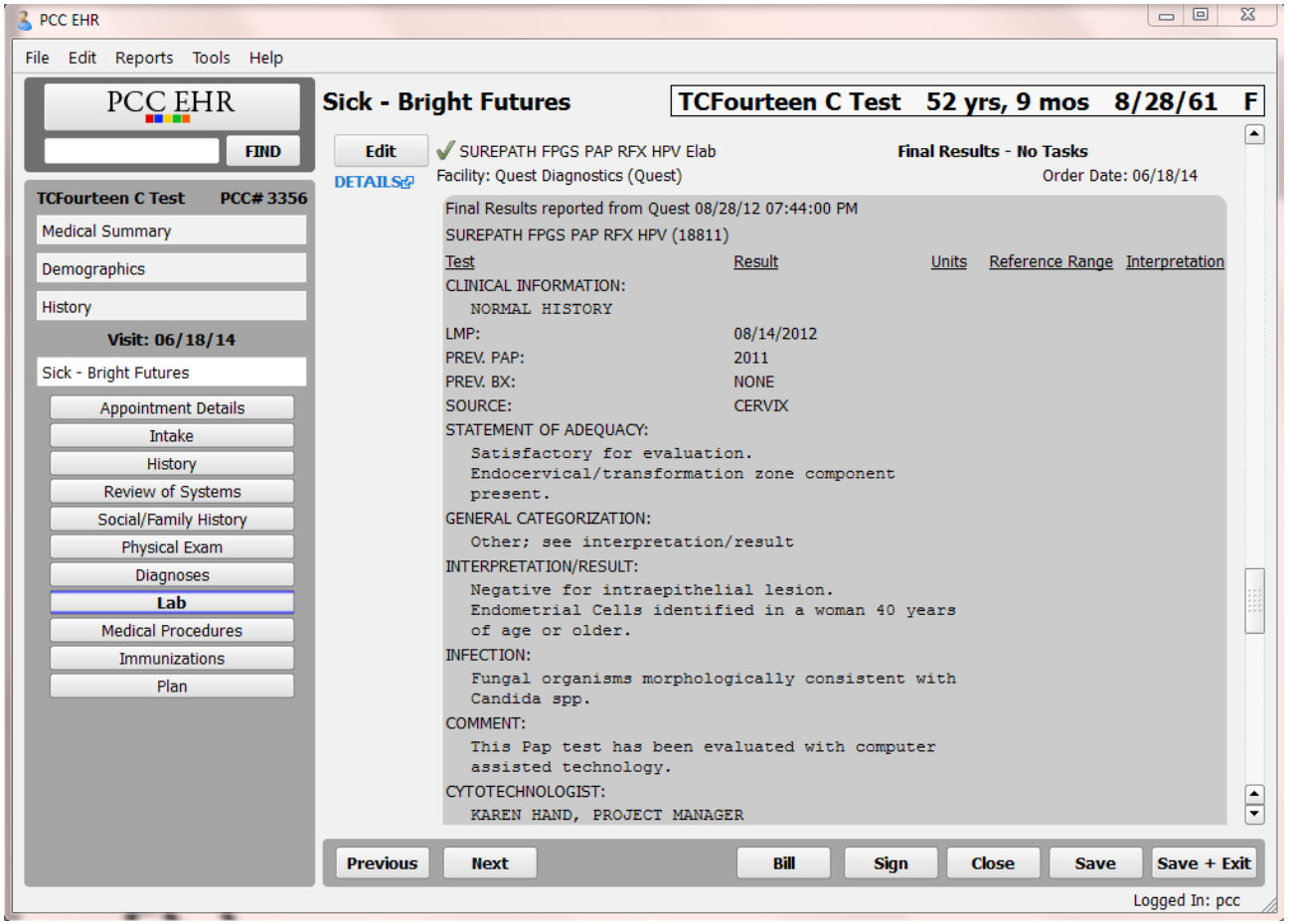
Match to Patient

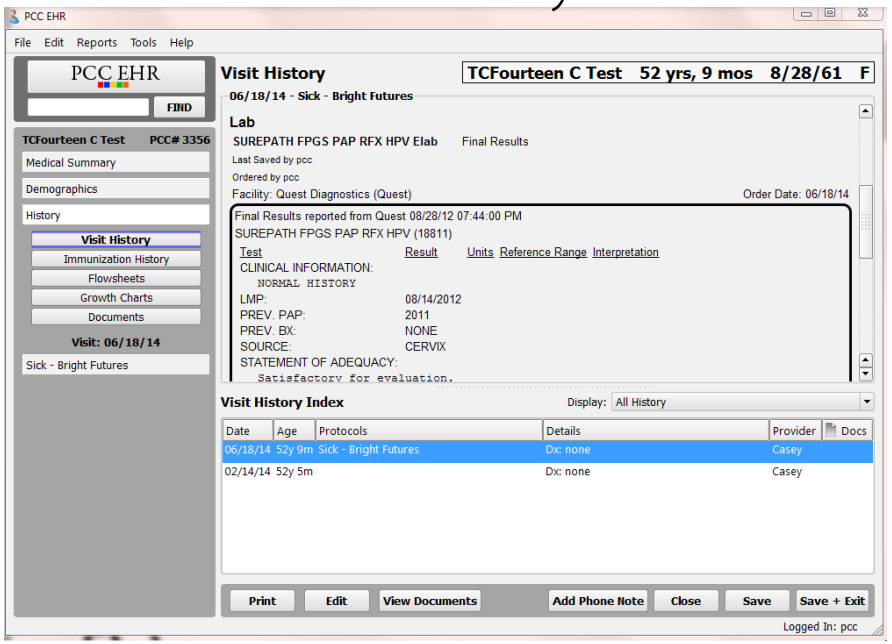


Appears in Chart

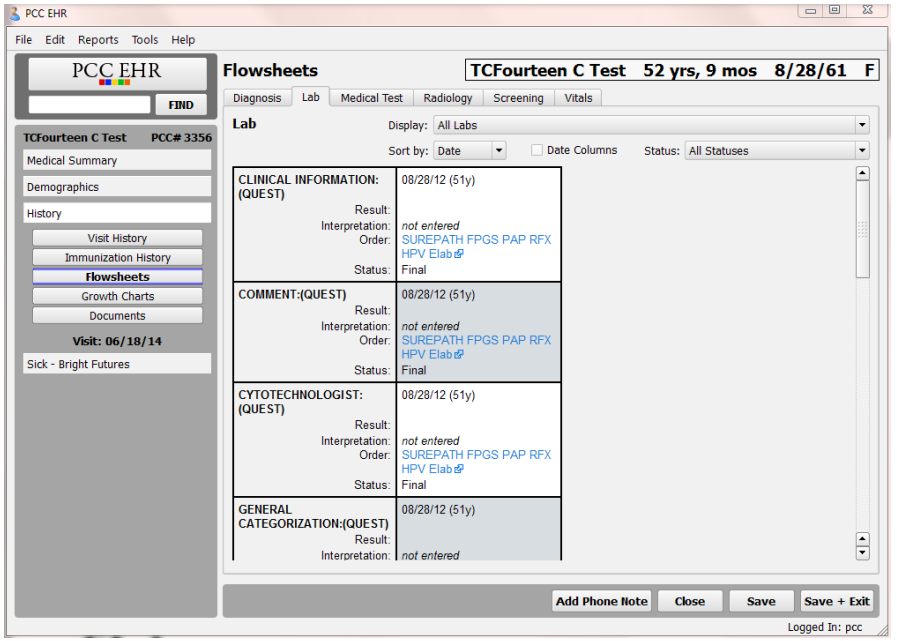


Appears in Chart

Visit History



Lab Flowsheets



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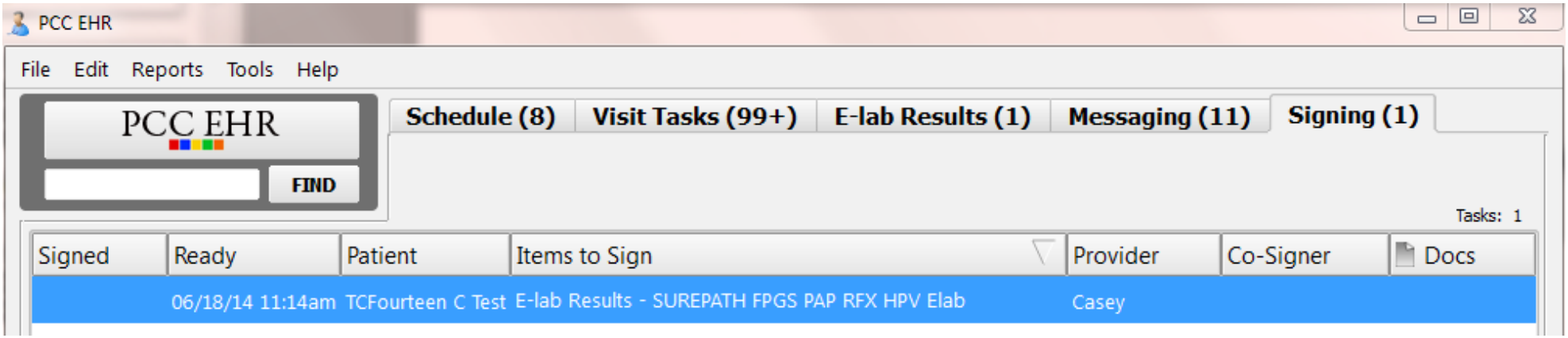
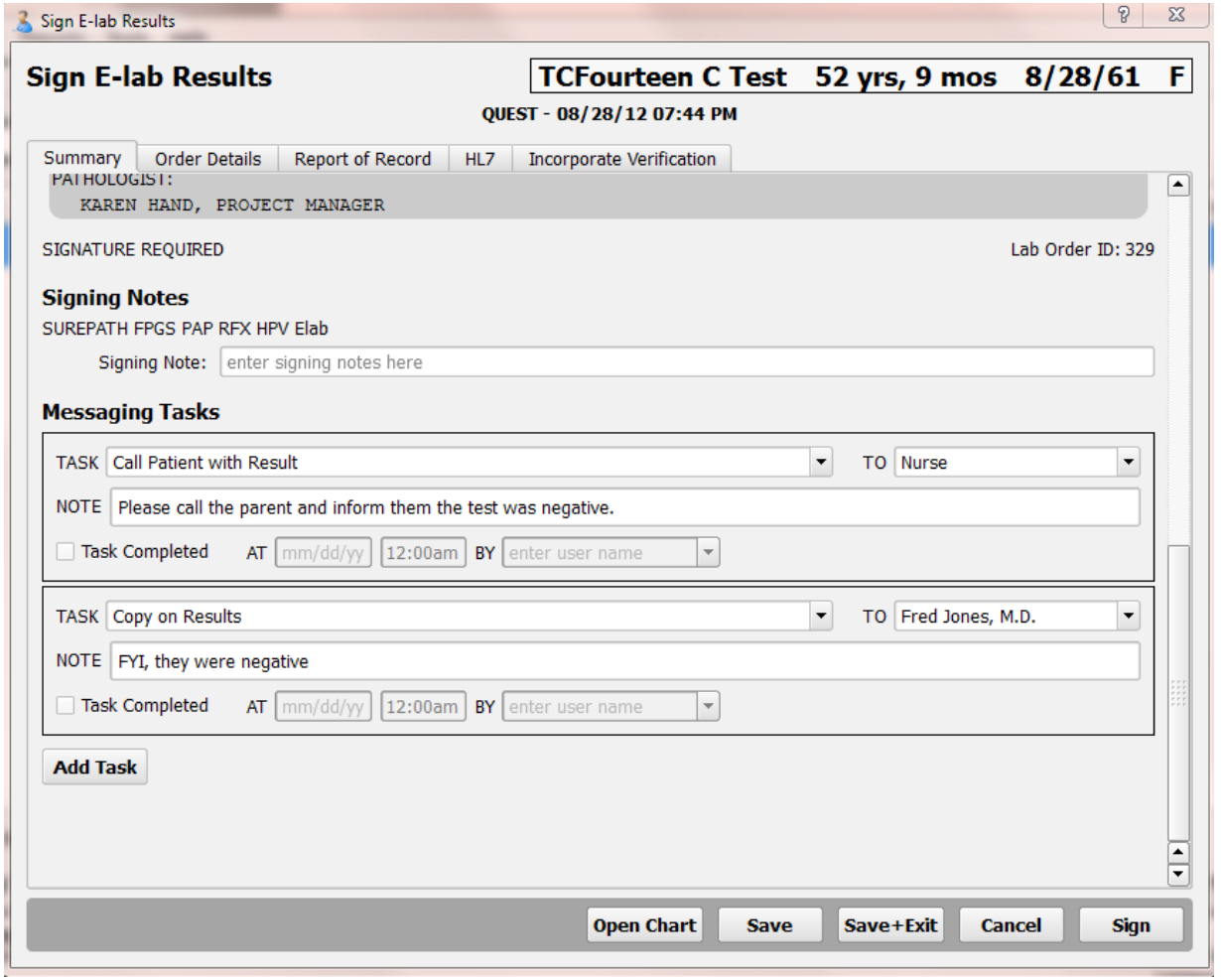
Followup Work



Followup Work



Answered: What is an eLab?

- **Results** received from vendors (not electronic ordering)
- Easily **imported** into a patient's chart.
- Shows up in **flow sheets** and **patients visit history**.
- **Follow-up** capabilities built in.

Who is Involved?

Who is Involved in Setup

- Your office (clinical and non-clinical staff)
- PCC (EDI and Software Support)
- Your lab vendor (Quest and LabCorp)

Time Involved in Setup

- From beginning of implementation to offices using eLabs is generally ~1 month.
- Clinical staff are required for successful implementation (work flow).
- At least one training with PCC
- Questions from vendor

Answered: Who Is Involved

- Your office, PCC, your lab vendor.
- Implementation generally takes about a month.
- Clinical staff involvement required.

How Can I Get Setup with eLabs?

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Four Stages to eLab Setup

- Office buy-in and need (questions to ask)
- Implementation request
- Implementation
- After Implementation

Office Buy-In

- What vendors do you use?
- What volume with those vendors?
- Will this work for your office?
- Who would eLabs affect in your office?

Implementation Request

- Lots of ways to start the process with us.
- Email: charley@pcc.com, support@pcc.com
- Talk to support or sales (or anyone at PCC).
- We have a list of practices with requests.
- We work our way through that list.

Implementation

- Process generally takes ~ 6 weeks.
- Hear from PCC.
- Contact the lab vendor.
- ~ 2 weeks of testing.
- Two, 1 hour trainings (depends on your practice)

After Implementation

- You will receive results
- Your trainer will check in
- Make sure everything is working for you

Answered: How Do I Get Setup

- Will it work for your office?
- Talk to PCC about lab vendors
- Get set up with eLabs
- Check in with PCC

End, Questions?