

eLabs with PCC

Charley Ferguson

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Today We Will Answer

- What is an eLab?
- Who is involved with setting up eLabs? (and how much time will it take?)
- How can I get my practice set up with eLabs?

What is an eLab?

Lab

vs.

eLab

-Provider determines lab is needed.

-Lab is ordered (paper usually).

-Results come back by fax (or phone)

-Provider determines lab is needed.

-Lab is ordered (still paper).

-Results **come back electronically.**



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When an eLab is Received

- Appears in a new “eLab Queue”.
- Gets attached to a patient.
- Appears in patient chart.
- Follow-up work done.

eLab Queue

The screenshot displays the PCC EHR eLab Queue interface. At the top, there is a navigation bar with menu items: File, Edit, Reports, Tools, and Help. Below this is a search bar with the PCC EHR logo and a 'FIND' button. To the right of the search bar are several task count buttons: Schedule (8), Visit Tasks (99+), E-lab Results (2), Messaging (11), and Signing (99+). A note indicates that the source of the information is the e-lab vendor. The main area contains a table with the following data:

Received	Patient	DOB/Sex	Orders	Provider	Vendor	In Use
06/16/14 9:51am	Tfourteen C Test	01/01/60 F	SUREPATH FPGS PAP RFX HPV	DEBORAH YAO	QUEST	
06/16/14 9:50am	Tcseventeen Test	01/20/61 U	PROTHROMBIN TIME-INR	DEBORAH YAO	QUEST	

At the bottom of the interface, there is a 'Provider' dropdown menu set to 'DEBORAH YAO', a 'Save My Defaults' button, and a footer area with 'Page Up', 'Page Down', 'Page 1 / 1', and an 'Open Result' button. The status 'Logged In: pcc' is visible in the bottom right corner.



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Match to Patient

Import E-lab Results TCFourteen C Test 52 yrs, 9 mos 8/28/61 F

Summary Result Details Report of Record HL7

Patient Information:
Patient Name: TCFOURTEEN C TEST
DOB: 01/01/60
Sex: Female

Order Information:
Requisition #: Unknown
Requisition Status: Completed
Lab Vendor: QUEST
Report Date: 08/28/12 07:44:00 PM
Date Received: 06/16/14
Ordering Provider: DEBORAH YAO (NPI 1114973351)

Orders Included:

Name	Status
SUREPATH FPGS PAP RFX HPV	Final Results

1. Select a visit. Visits with Quest Orders All Visits
06/18/14 (1) Order: SUREPATH FPGS PAP RFX HPV Elab

2. Select orders to attach to received results.
Received Results: SUREPATH FPGS PAP RFX HPV
Attach to Order: SUREPATH FPGS PAP RFX HPV Elab

Open Chart Delete Result Close Save



Appears in Chart

The screenshot displays the PCC EHR interface. At the top, the window title is 'PCC EHR'. The menu bar includes 'File', 'Edit', 'Reports', 'Tools', and 'Help'. The main header area shows 'Sick - Bright Futures' and 'TCFourteen C Test 52 yrs, 9 mos 8/28/61 F'. Below this, there are buttons for 'Edit' and 'DETAILS'. The left sidebar contains a search bar with 'PCC# 3356' and a 'FIND' button, followed by tabs for 'Medical Summary', 'Demographics', 'History', and 'Visit: 06/18/14'. Under the visit tab, there are buttons for 'Appointment Details', 'Intake', 'History', 'Review of Systems', 'Social/Family History', 'Physical Exam', 'Diagnoses', 'Lab' (highlighted), 'Medical Procedures', 'Immunizations', and 'Plan'. The main content area shows the test details: 'SUREPATH FPGS PAP RFX HPV Elab' with a checkmark, 'Final Results - No Tasks', and 'Order Date: 06/18/14'. The facility is 'Quest Diagnostics (Quest)'. The test result is reported from Quest on 08/28/12 at 07:44:00 PM. The test name is 'SUREPATH FPGS PAP RFX HPV (18811)'. Below this is a table with columns for 'Test', 'Result', 'Units', 'Reference Range', and 'Interpretation'. The table content includes 'CLINICAL INFORMATION: NORMAL HISTORY', 'LMP: 08/14/2012', 'PREV. PAP: 2011', 'PREV. BX: NONE', 'SOURCE: CERVIX', 'STATEMENT OF ADEQUACY: Satisfactory for evaluation. Endocervical/transformation zone component present.', 'GENERAL CATEGORIZATION: Other; see interpretation/result', 'INTERPRETATION/RESULT: Negative for intraepithelial lesion. Endometrial Cells identified in a woman 40 years of age or older.', 'INFECTION: Fungal organisms morphologically consistent with Candida spp.', and 'COMMENT: This Pap test has been evaluated with computer assisted technology.' The cytotechnologist is 'KAREN HAND, PROJECT MANAGER'. At the bottom of the window, there are buttons for 'Previous', 'Next', 'Bill', 'Sign', 'Close', 'Save', and 'Save + Exit'. The status bar at the bottom right shows 'Logged In: pcc'.

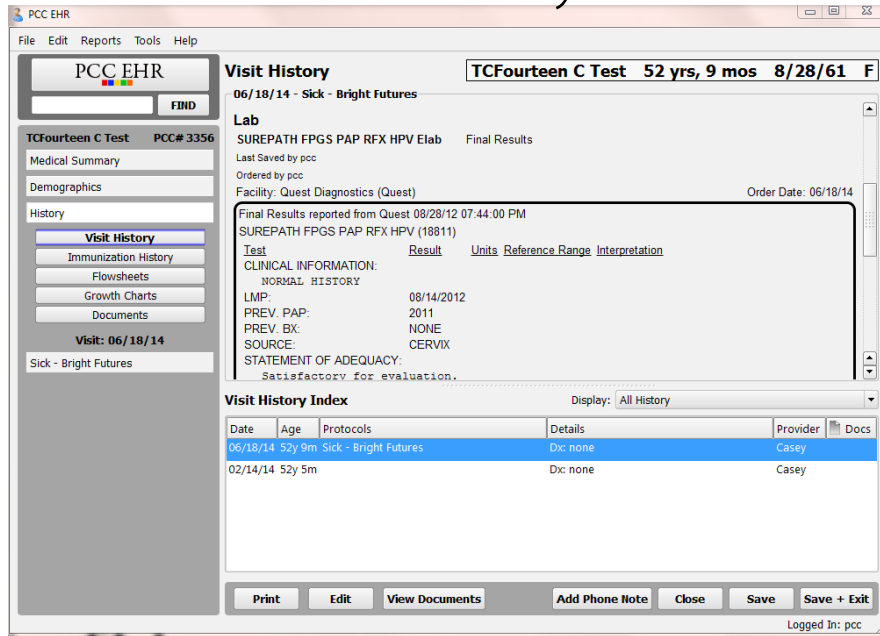


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Appears in Chart

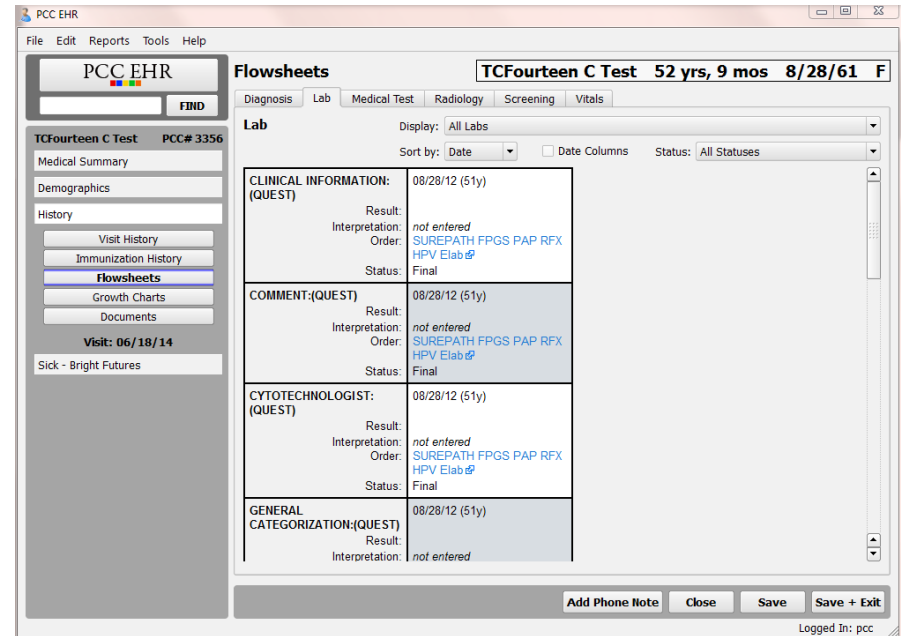
Visit History



The screenshot shows the PCC EHR interface for a patient named TCFourteen C Test, 52 yrs, 9 mos, 8/28/61. The 'Visit History' tab is active, displaying a table with columns for Date, Age, Protocols, Details, and Provider. The table shows two visits: one on 06/18/14 at 52y 9m with protocols 'Sick - Bright Futures' and provider 'Casey', and another on 02/14/14 at 52y 5m with provider 'Casey'. The interface also includes a sidebar with navigation options like 'Medical Summary', 'Demographics', and 'History', and a main content area with a 'Lab' section showing test results for 'SUREPATH FPGS PAP RFX HPV Elab'.

Date	Age	Protocols	Details	Provider	Docs
06/18/14	52y 9m	Sick - Bright Futures	Dx: none	Casey	
02/14/14	52y 5m		Dx: none	Casey	

Lab Flowsheets



The screenshot shows the PCC EHR interface for the same patient, with the 'Flowsheets' tab active. The 'Lab' section is selected, displaying a table with columns for Test Name, Date, and Status. The table shows three rows of lab results for 'SUREPATH FPGS PAP RFX HPV Elab' on 08/28/12, all with a status of 'Final'. The interface also includes a sidebar with navigation options like 'Medical Summary', 'Demographics', and 'History', and a main content area with a 'Lab' section showing test results for 'SUREPATH FPGS PAP RFX HPV Elab'.

Test Name	Date	Status
SUREPATH FPGS PAP RFX HPV Elab	08/28/12 (51y)	Final
SUREPATH FPGS PAP RFX HPV Elab	08/28/12 (51y)	Final
SUREPATH FPGS PAP RFX HPV Elab	08/28/12 (51y)	Final



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Followup Work

The screenshot shows the PCC EHR software interface. At the top, there is a menu bar with 'File', 'Edit', 'Reports', 'Tools', and 'Help'. Below the menu bar is a search bar with the PCC EHR logo and a 'FIND' button. To the right of the search bar are several task category buttons: 'Schedule (8)', 'Visit Tasks (99+)', 'E-lab Results (1)', 'Messaging (11)', and 'Signing (1)'. The 'Signing (1)' button is selected. Below these buttons is a table with columns for 'Signed', 'Ready', 'Patient', 'Items to Sign', 'Provider', 'Co-Signer', and 'Docs'. The 'Items to Sign' column contains a dropdown arrow. The first row of the table is highlighted in blue and contains the following text: '06/18/14 11:14am TCFourteen C Test E-lab Results - SUREPATH FPGS PAP RFX HPV Elab Casey'. In the top right corner of the window, there are window control buttons (minimize, maximize, close) and a 'Tasks: 1' indicator.

Signed	Ready	Patient	Items to Sign	Provider	Co-Signer	Docs
				Casey		

Followup Work

Sign E-lab Results

TCFourteen C Test 52 yrs, 9 mos 8/28/61 F
QUEST - 08/28/12 07:44 PM

Summary Order Details Report of Record HL7 Incorporate Verification

PATHOLOGIST:
KAREN HAND, PROJECT MANAGER

SIGNATURE REQUIRED Lab Order ID: 329

Signing Notes
SUREPATH FPGS PAP RFX HPV Elab
Signing Note: enter signing notes here

Messaging Tasks

TASK Call Patient with Result TO Nurse
NOTE Please call the parent and inform them the test was negative.
 Task Completed AT mm/dd/yy 12:00am BY enter user name

TASK Copy on Results TO Fred Jones, M.D.
NOTE FYI, they were negative
 Task Completed AT mm/dd/yy 12:00am BY enter user name

Add Task

Open Chart Save Save+Exit Cancel Sign



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Answered: What is an eLab?

- **Results** received from vendors (not electronic ordering)
- Easily **imported** into a patient's chart.
- Shows up in **flow sheets** and **patients visit history**.
- **Follow-up** capabilities built in.

Who is Involved?



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Who is Involved in Setup

- Your office (clinical and non-clinical staff)
- PCC (EDI and Software Support)
- Your lab vendor (Quest and LabCorp)

Time Involved in Setup

- From beginning of implementation to offices using eLabs is generally ~1 month.
- Clinical staff are required for successful implementation (work flow).
- At least one training with PCC
- Questions from vendor

Answered: Who Is Involved

- Your office, PCC, your lab vendor.
- Implementation generally takes about a month.
- Clinical staff involvement required.

How Can I Get Setup with eLabs?

Four Stages to eLab Setup

- Office buy-in and need (questions to ask)
- Implementation request
- Implementation
- After Implementation

Office Buy-In

- What vendors do you use?
- What volume with those vendors?
- Will this work for your office?
- Who would eLabs affect in your office?

Implementation Request

- Lots of ways to start the process with us.
- Email: charley@pcc.com, support@pcc.com
- Talk to support or sales (or anyone at PCC).
- We have a list of practices with requests.
- We work our way through that list.

Implementation

- Process generally takes ~ 6 weeks.
- Hear from PCC.
- Contact the lab vendor.
- ~ 2 weeks of testing.
- Two, 1 hour trainings (depends on your practice)

After Implementation

- You will receive results
- Your trainer will check in
- Make sure everything is working for you

Answered: How Do I Get Setup

- Will it work for your office?
- Talk to PCC about lab vendors
- Get set up with eLabs
- Check in with PCC

End, Questions?



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