PCC EHR ePrescribing Best Practices

Craig Godfrey

PCC Users' Conference
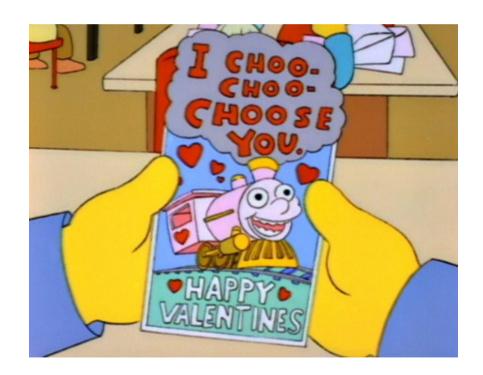2014

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Goal of this Course

- Discuss best practices for PCC eRx

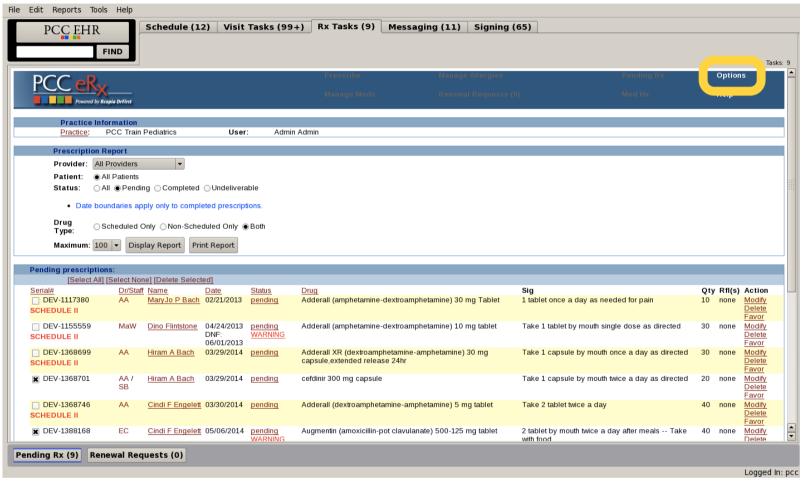- How to optimize your prescribing in PCC eRx

pediatrician

Adding Favorites

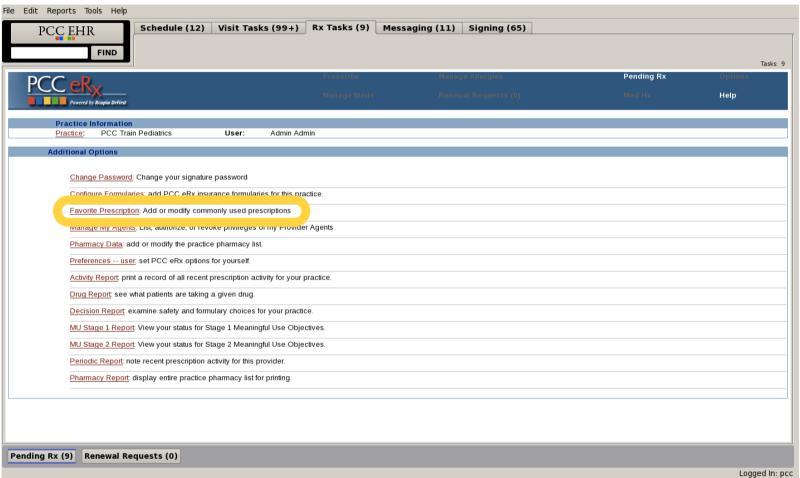- Adding favorite prescriptions increases efficiency

- Don't add more than 100 favorites

Creating Favorite Prescriptions:
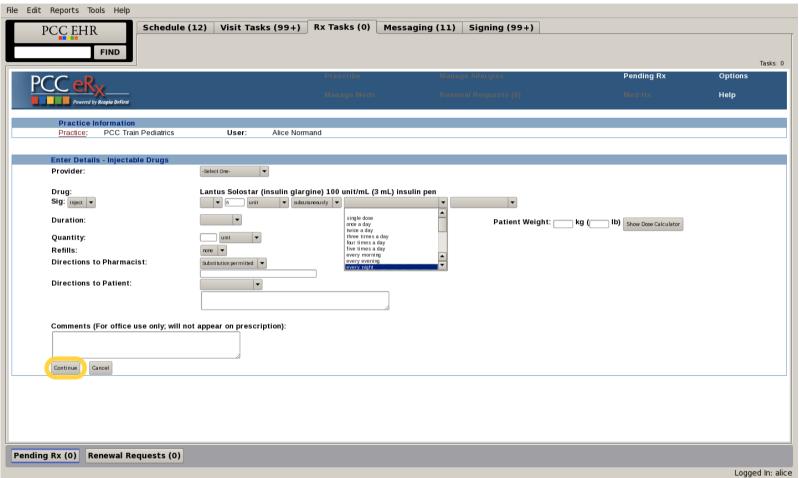# Click Options on RX Tasks queue

File   Edit   Reports   Tools   Help

PCC EHR | FIND

Schedule (12) | Visit Tasks (99+) | **Rx Tasks (9)** | Messaging (11) | Signing (65)

Tasks: 9

PCC eRx *Powered by Rcopia DrFirst*

Prescribe   Manage Allergies   Pending Rx   **Options**
Manage Meds   Renewal Requests (0)   Med Hx   Help

Practice Information

Practice: PCC Train Pediatrics   User: Admin Admin

Prescription Report

Provider: [All Providers ▾]
Patient: ● All Patients
Status: ○ All ● Pending ○ Completed ○ Undeliverable

• Date boundaries apply only to completed prescriptions.

Drug
Type: ○ Scheduled Only ○ Non-Scheduled Only ● Both

Maximum: [100 ▾] [Display Report] [Print Report]

Pending prescriptions:
[Select All] [Select None] [Delete Selected]

Serial#	Dr/Staff	Name	Date	Status	Drug	Sig	Qty	Rfl(s)	Action
☐ DEV-1117380 **SCHEDULE II**	AA	MaryJo P Bach	02/21/2013	pending	Adderall (amphetamine-dextroamphetamine) 30 mg Tablet	1 tablet once a day as needed for pain	10	none	Modify Delete Favor
☐ DEV-1155559 **SCHEDULE II**	MaW	Dino Flintstone	04/24/2013 DNF: 06/01/2013	pending WARNING	Adderall (amphetamine-dextroamphetamine) 10 mg tablet	Take 1 tablet by mouth single dose as directed	30	none	Modify Delete Favor
☐ DEV-1368699 **SCHEDULE II**	AA	Hiram A Bach	03/29/2014	pending	Adderall XR (dextroamphetamine-amphetamine) 30 mg capsule,extended release 24hr	Take 1 capsule by mouth once a day as directed	30	none	Modify Delete Favor
☒ DEV-1368701	AA / SB	Hiram A Bach	03/29/2014	pending	cefdinir 300 mg capsule	Take 1 capsule by mouth twice a day as directed	20	none	Modify Delete Favor
☐ DEV-1368746 **SCHEDULE II**	AA	Cindi F Engelett	03/30/2014	pending	Adderall (dextroamphetamine-amphetamine) 5 mg tablet	Take 2 tablet twice a day	40	none	Modify Delete Favor
☒ DEV-1388168	EC	Cindi F Engelett	05/06/2014	pending WARNING	Augmentin (amoxicillin-pot clavulanate) 500-125 mg tablet	2 tablet by mouth twice a day after meals -- Take with food	40	none	Modify Delete

[Pending Rx (9)] [Renewal Requests (0)]

Logged In: pcc

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Creating Favorite Prescriptions:
Click Favorite Prescriptions

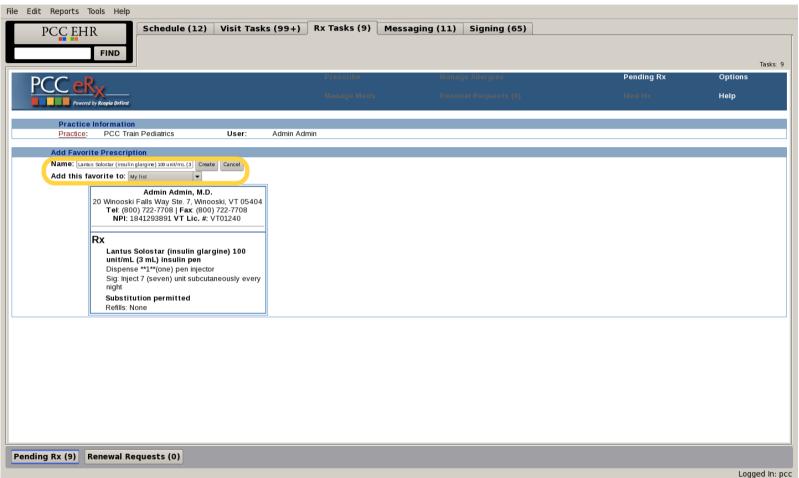
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Creating Favorite Prescriptions: Entering sig information

Creating Favorite Prescriptions:
Changing name of favorite prescription

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Creating Favorite Prescriptions: Add favorite to your own personal list or to the practice list
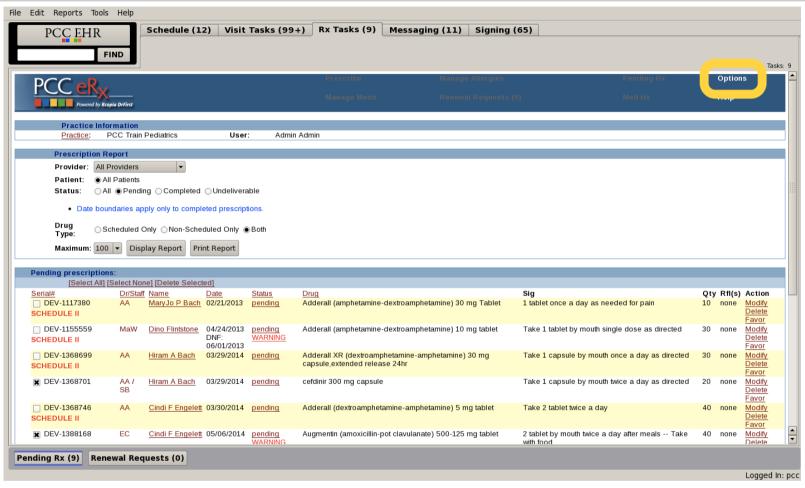
Setting Default Prescribing Location

- Set default prescribing location for easy prescribing

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Setting Default Location:
Click Practice link and choose location

File   Edit   Reports   Tools   Help

PCC EHR   [FIND]

| Schedule (12) | Visit Tasks (99+) | **Rx Tasks (9)** | Messaging (11) | Signing (65) |

Tasks: 9

PCC eRx
Powered by Rcopia DrFirst

| Prescribe | Manage Allergies | **Pending Rx** | **Options** |
| Manage Meds | Renewal Requests (0) | Med Hx | **Help** |

Practice Information

Practice: PCC Train Pediatrics   User: Admin Admin

Select a Practice and Provider
Outpatient Practices:

- PCC Train Pediatrics (PCC Train Pediatrics)

Pending Rx (9)   **Renewal Requests (0)**

Logged In: pcc

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Setting Default Location: Once practice location is set, click Options on RX Tasks
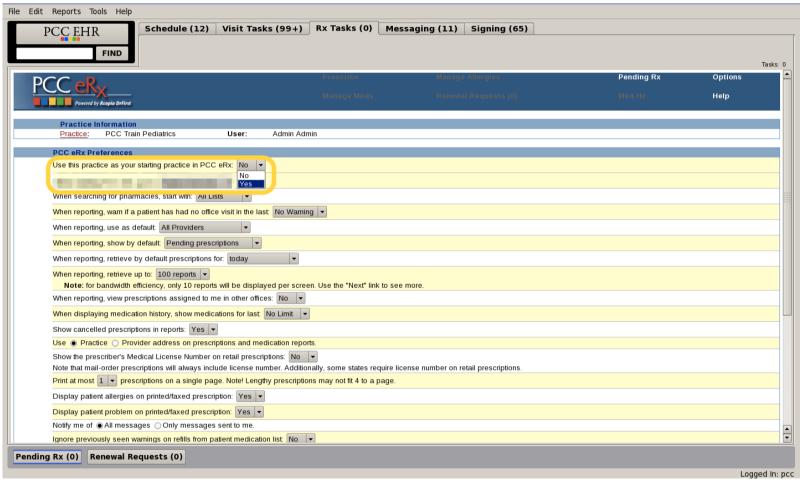
Setting Default Location:
Click Preferences-User

Setting Default Location:
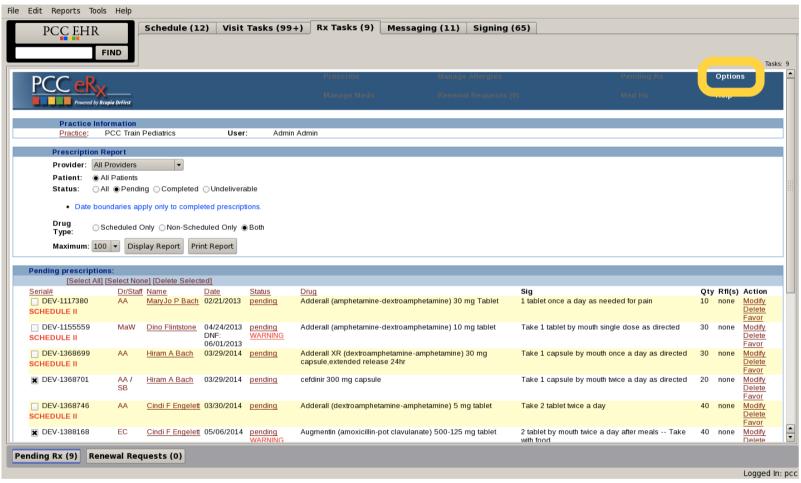# Change first question from No to Yes

Setting Default Provider for Prescribing

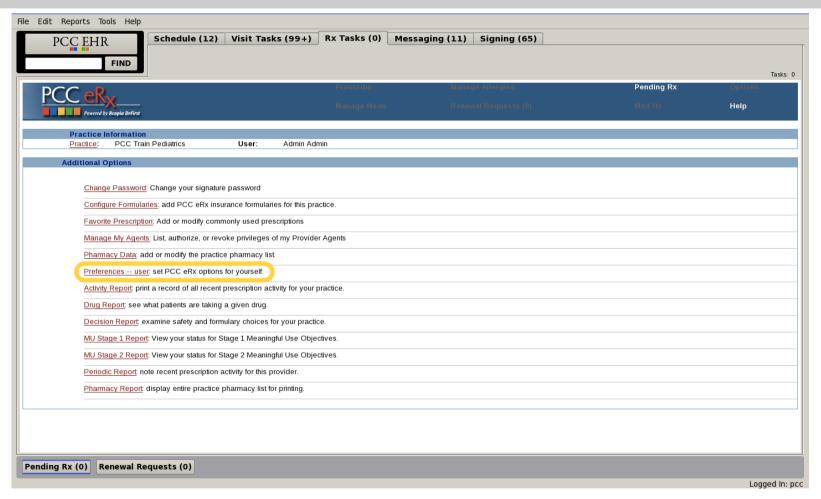- Nurses can increase efficiency by setting default provider.

Setting Default Provider:
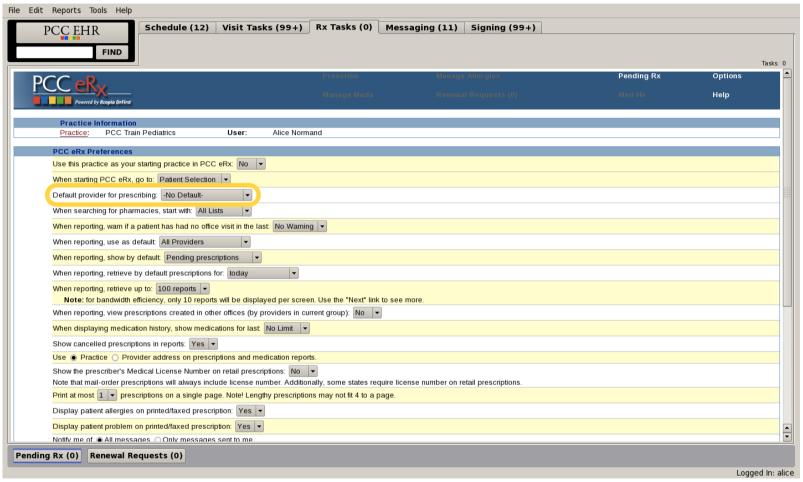# Click Options menu on RX Tasks

Setting Default Provider:
Click Preferences-User

File   Edit   Reports   Tools   Help

PCC EHR | **FIND**

| Schedule (12) | Visit Tasks (99+) | **Rx Tasks (0)** | Messaging (11) | Signing (65) |

Tasks: 0

PCC eRx Powered by Rcopia DrFirst

Prescribe   Manage Allergies   **Pending Rx**   Options

Manage Meds   Renewal Requests (0)   Med Hx   **Help**

Practice Information

Practice: PCC Train Pediatrics   **User:**   Admin Admin

Additional Options

Change Password: Change your signature password

Configure Formularies: add PCC eRx insurance formularies for this practice.

Favorite Prescription: Add or modify commonly used prescriptions

Manage My Agents: List, authorize, or revoke privileges of my Provider Agents

Pharmacy Data: add or modify the practice pharmacy list.

Preferences -- user: set PCC eRx options for yourself.

Activity Report: print a record of all recent prescription activity for your practice.

Drug Report: see what patients are taking a given drug.

Decision Report: examine safety and formulary choices for your practice.

MU Stage 1 Report: View your status for Stage 1 Meaningful Use Objectives.

MU Stage 2 Report: View your status for Stage 2 Meaningful Use Objectives.

Periodic Report: note recent prescription activity for this provider.

Pharmacy Report: display entire practice pharmacy list for printing.

Pending Rx (0)   **Renewal Requests (0)**

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Setting Default Provider:
Choose default provider

Managing Provider Agents

- Provider agents are now authorized by each provider.

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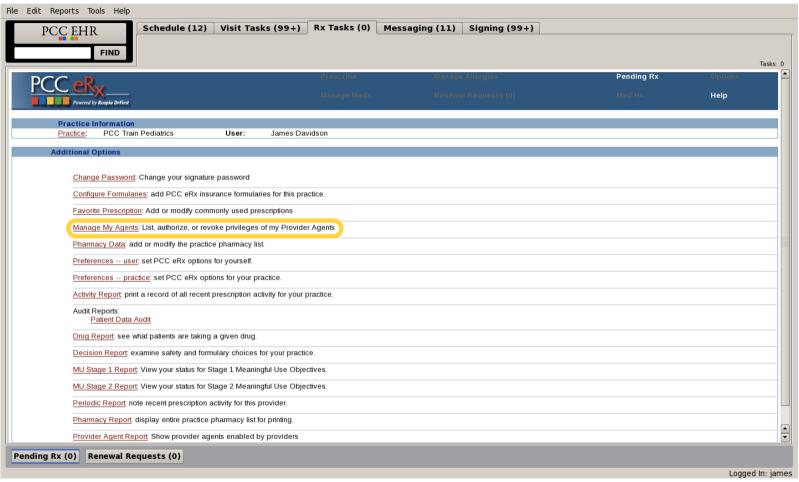Pediatric EHR Solutions

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Managing Provider Agents:
Click Options on RX Tasks

Managing Provider Agents:
Click Manage My Agents

Managing Provider Agents:
Authorize agents

File   Edit   Reports   Tools   Help

PCC EHR   FIND

Schedule (12)   Visit Tasks (99+)   Rx Tasks (0)   Messaging (11)   Signing (99+)

Tasks: 0

Provider Name: James,Davidson

Search user(s).   A blank field indicates no limitation,all records will be included.

Last Name: [   ]   **First Name:** [   ]   [Search]

Role: [Provider Agent ▼]

Signature Password: [   ]

[Authorize Agent]   [Revoke Agent]

Page : [1 ▼]

☐ **Provider Agent Clinical Staff**

☐   Y   AgentFive, Test
☐   Y   AgentFour, Test
☐   Y   AgentOne, Test
☐   Y   AgentThree, Test
☒   Y   AgentTwo, Test
☐   Y   Beagley, Douglas
☐   Y   Bunning, Sarah
☐   Y   Canning, John
☐   Y   Child, Scott
☐   Y   ClincalFour, Test
☐   Y   ClincalOne, Test
☐   Y   ClinicalFive, Test
☐   Y   ClinicalThree, Test
☐   Y   ClinicalTwo, Test
☐   Y   Findlay, Casey

[Pending Rx (0)]   [Renewal Requests (0)]

Logged In: james

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Formulary Information for Patients

- Formulary information based on insurance information

- Provides alerts about mail-order pharmacies and non-formulary medications
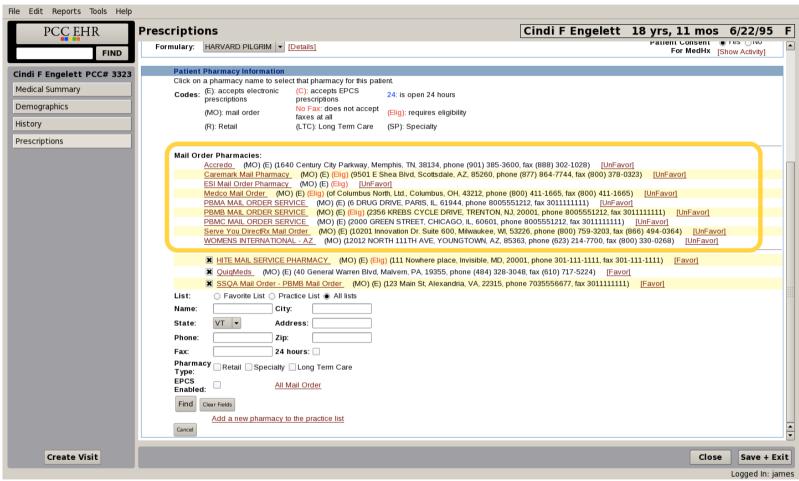
- Medication History

Formulary Information:
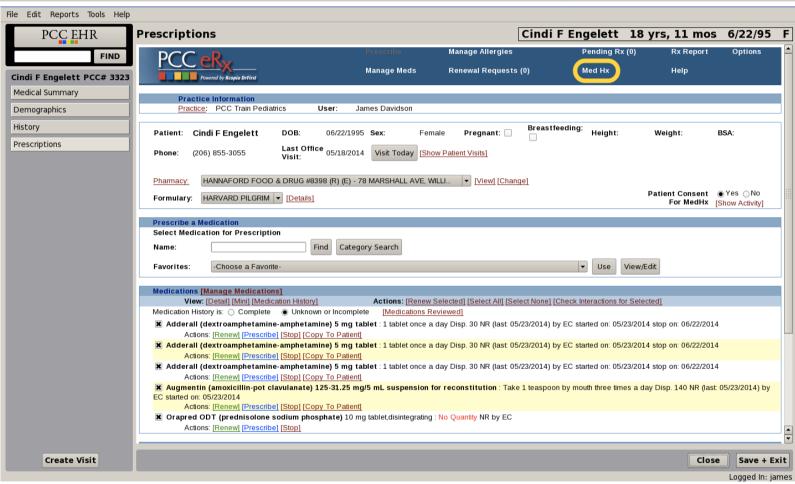# Patient Insurance Information

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Formulary Information: Mail-Order Pharmacy

Screenshot of PCC EHR Prescriptions screen:

File Edit Reports Tools Help

PCC EHR | **Prescriptions** | **Cindi F Engelett 18 yrs, 11 mos 6/22/95 F**

Formulary: [HARVARD PILGRIM ▼] [Details]   Patient Consent ● Yes ○ No For MedHx [Show Activity]

Cindi F Engelett PCC# 3323

- Medical Summary
- Demographics
- History
- Prescriptions

Patient Pharmacy Information
Click on a pharmacy name to select that pharmacy for this patient.

Codes: (E): accepts electronic prescriptions   (C): accepts EPCS prescriptions   24: is open 24 hours
(MO): mail order   No Fax: does not accept faxes at all   (Elig): requires eligibility
(R): Retail   (LTC): Long Term Care   (SP): Specialty

Mail Order Pharmacies:
- Accredo   (MO) (E) (1640 Century City Parkway, Memphis, TN, 38134, phone (901) 385-3600, fax (888) 302-1028)   [UnFavor]
- Caremark Mail Pharmacy   (MO) (E) (Elig) (9501 E Shea Blvd, Scottsdale, AZ, 85260, phone (877) 864-7744, fax (800) 378-0323)   [UnFavor]
- ESI Mail Order Pharmacy   (MO) (E) (Elig)   [UnFavor]
- Medco Mail Order   (MO) (E) (Elig) (of Columbus North, Ltd., Columbus, OH, 43212, phone (800) 411-1665, fax (800) 411-1665)   [UnFavor]
- PBMA MAIL ORDER SERVICE   (MO) (E) (6 DRUG DRIVE, PARIS, IL, 61944, phone 8005551212, fax 3011111111)   [UnFavor]
- PBMB MAIL ORDER SERVICE   (MO) (E) (Elig) (2356 KREBS CYCLE DRIVE, TRENTON, NJ, 20001, phone 8005551212, fax 3011111111)   [UnFavor]
- PBMC MAIL ORDER SERVICE   (MO) (E) (2000 GREEN STREET, CHICAGO, IL, 60601, phone 8005551212, fax 3011111111)   [UnFavor]
- Serve You DirectRx Mail Order   (MO) (E) (10201 Innovation Dr. Suite 600, Milwaukee, WI, 53226, phone (800) 759-3203, fax (866) 494-0364)   [UnFavor]
- WOMENS INTERNATIONAL - AZ   (MO) (12012 NORTH 111TH AVE, YOUNGTOWN, AZ, 85363, phone (623) 214-7700, fax (800) 330-0268)   [UnFavor]

- ☒ HITE MAIL SERVICE PHARMACY   (MO) (E) (Elig) (111 Nowhere place, Invisible, MD, 20001, phone 301-111-1111, fax 301-111-1111)   [Favor]
- ☒ QuigMeds   (MO) (E) (40 General Warren Blvd, Malvern, PA, 19355, phone (484) 328-3048, fax (610) 717-5224)   [Favor]
- ☒ SSQA Mail Order - PBMB Mail Order   (MO) (E) (123 Main St, Alexandria, VA, 22315, phone 7035556677, fax 3011111111)   [Favor]

List: ○ Favorite List ○ Practice List ● All lists
Name: [____] City: [____]
State: [VT ▼] Address: [____]
Phone: [____] Zip: [____]
Fax: [____] 24 hours: ☐
Pharmacy Type: ☐ Retail ☐ Specialty ☐ Long Term Care
EPCS Enabled: ☐   All Mail Order

[Find] [Clear Fields]

Add a new pharmacy to the practice list

[Cancel]

[Create Visit]   [Close] [Save + Exit]

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Formulary Information: Medication History

Formulary Information:
Medication History

Prescribing Medications

- Increase efficiency prescribing medications

- Tapering medications
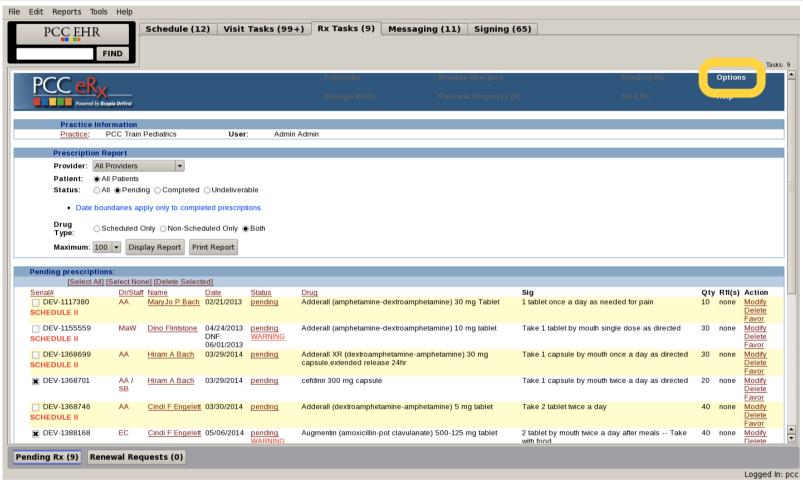
- Sending medications from Review Prescription screen
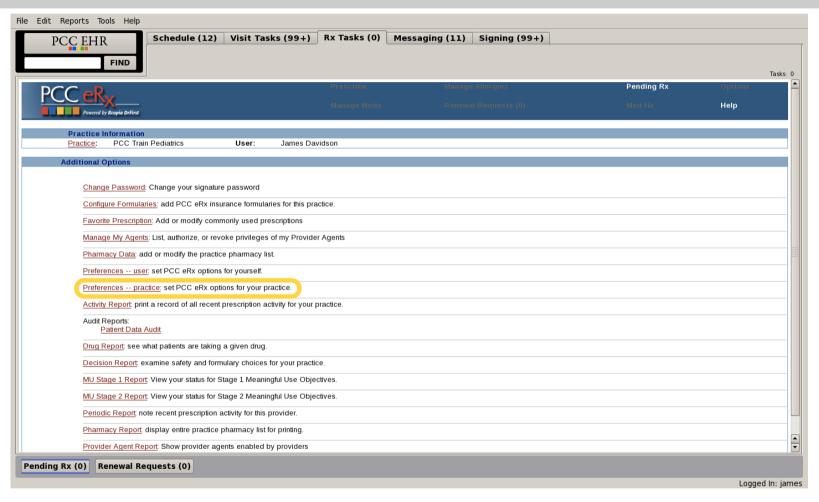

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Tapering Medications:
Entering sig Information

Send Prescriptions from Review Screen: Click Options on RX Tasks
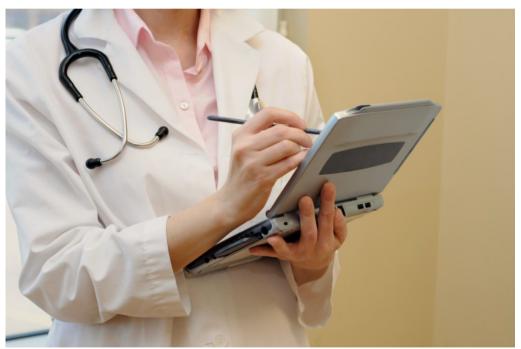
Send Prescriptions from Review Screen:
Click Preferences - Practice

File Edit Reports Tools Help

PCC EHR | FIND |

Schedule (12) | Visit Tasks (99+) | **Rx Tasks (0)** | Messaging (11) | Signing (99+)

Tasks: 0

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Prescribe   Manage Allergies   **Pending Rx**   Options

Manage Meds   Renewal Requests (0)   Med Hx   **Help**

Practice Information

Practice: PCC Train Pediatrics   **User:**   James Davidson

Additional Options

Change Password: Change your signature password

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Preferences -- user: set PCC eRx options for yourself.

Preferences -- practice: set PCC eRx options for your practice.

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Audit Reports:
    Patient Data Audit

Drug Report: see what patients are taking a given drug.

Decision Report: examine safety and formulary choices for your practice.

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MU Stage 2 Report: View your status for Stage 2 Meaningful Use Objectives.

Periodic Report: note recent prescription activity for this provider.

Pharmacy Report: display entire practice pharmacy list for printing.

Provider Agent Report: Show provider agents enabled by providers

| Pending Rx (0) | | Renewal Requests (0) |

Logged In: james

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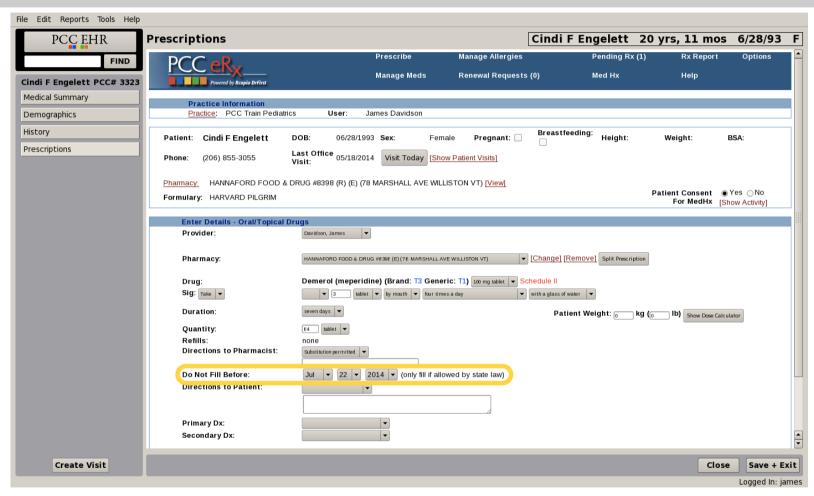# Send Prescriptions from Review Screen: Setting Preference

Controlled Substance Medications

- EPCS authorized in most states

- Registration Process
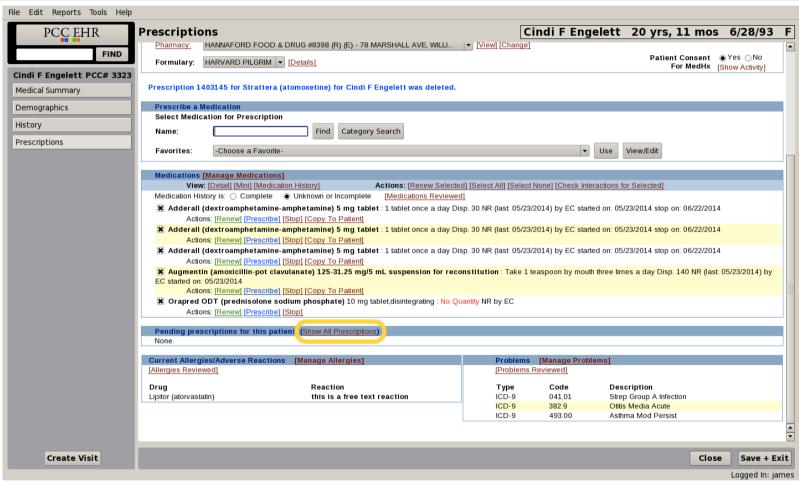
Controlled Substance Medications:
Do Not Fill Before

Managing Prescriptions

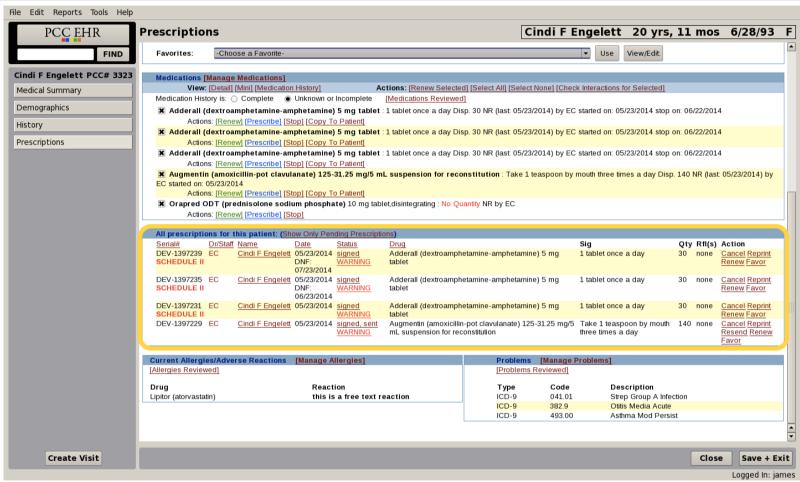- Record of all prescriptions in PCC eRx

- Canceling prescriptions

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Managing Prescriptions:
Show All Prescriptions
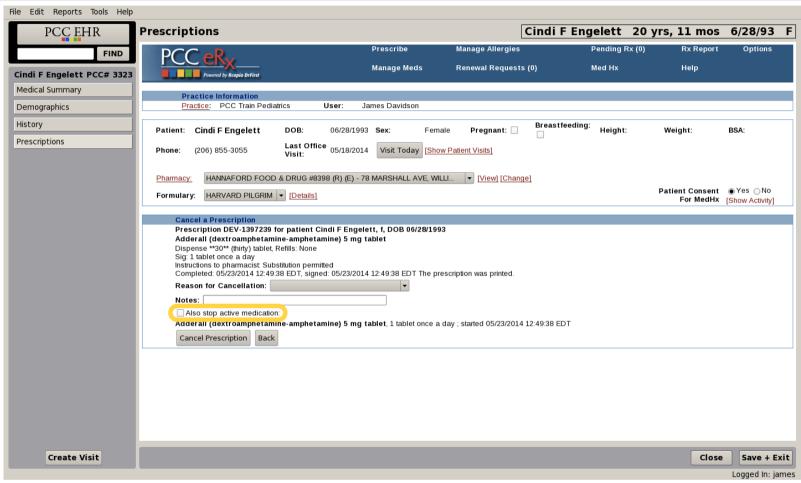

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Managing Prescriptions:
Show All Prescriptions

Managing Prescriptions:
Cancel Prescription

On-line Resources

- PCC EHR on-line documentation and videos at: http://learn.pcc.com

Questions?

Thank you for your time!

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