

## The Building Blocks of Protocols

Sarah Bunning and Lauren Gluck  
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### What is the Take Away?

- Familiarity with the tools used to build protocols in the EHR
- Knowledge of how to mix and match components to build more efficient protocols

### Outline

- Functionality and uses of generic components and the chart-wide components
- Award-winning examples of protocols from PCC customers
- Additional protocol examples can be found at [protocols.pcc.com](http://protocols.pcc.com)

### Generic Components Attributes:

- Customizable components for charting visit details
- There are six styles of generic components: Text Box, Generic Note, Generic Check Box, Radio Line, Q& A and Header
- There are no limits to the number of components you can create
- There are many existing components available by default on your system for your use
- Share components across protocols to maximize benefits (last answer, memory answer)
- Components can be set as "anchors" so they appear in the navigation panel for quick charting navigation

### Header

The screenshot shows a form with three sections: 'Intake', 'Informant/Relationship', and 'Chief Complaint'. Each section has a dropdown menu. A green arrow points to the 'Intake' label, and a green-bordered box highlights the text 'Configurable name and can be set as an anchor.' which is positioned between the 'Intake' label and the 'Informant/Relationship' dropdown.

### Attributes:

- Used to create sections in a chart note for organization purposes
- Can be an anchor in the navigation panel for quick charting navigation

## Text Box

**Post Procedure Note**

Attributes:

- Can display last saved answer
- Useful for typing narrative
- Title name is configurable

## Generic Note

**Informant/Relationship**

Attributes:

- Configurable for one or multiple text lines
- Smart memory answer: remembers responses by patient, provider or all
- Title name is configurable

## Generic Check

**Plan**

Medication  
notes

Medication as e-prescribed  
notes

Note to return to school  
notes

add item  
notes

Attributes:

- Smart memory answer: remembers responses by patient, provider or all
- Displays commonly used items for quick charting
- Can display last saved answer
- Additional items can be selected by clicking on "add item"
- The "add item" is a predetermined list of items configured in the Component Builder

## Radio Line

**Physical Exam**

Make All: **ABN** **NL** **N/E**

ABN NL N/E

**General Appearance**  
notes

**Head**  
notes

**Eyes**  
notes

**Ears**  
notes

**Nose**  
notes

**Oropharynx**  
notes

### Attributes:

- Smart memory answer: remembers responses by patient, provider or all
- Displays commonly used items for quick charting
- Can auto-populate notes for quick charting
- Columns headers are configurable
- Additional items can be selected by clicking on "add item"
- The "add item" is a predetermined list of items configured in the Component Builder

## Q&A

**Intake**

Gestational Age at Birth  
notes

Hospital Discharge Date  
notes

Corrected Age at Visit  
notes

Discharge Diagnoses  
notes

### Attributes:

- Smart memory answer: remembers responses by patient, provider or all
- Displays commonly used items for quick charting
- Can display last saved answer

### Chart-wide Component Attributes:

- Editable and viewable from both the Medical Summary and visit protocols
- Copy notes across siblings
- Mark information Reviewed (Problem List, Allergies List, and any chart-wide text component)
- There are no limits to the number of components you can create
- Create custom chart-wide text fields for any purpose and add those components to your Medical Summary screen or your chart notes
- There are chart-wide components available by default on your system for your use

### While charting a visit:

**15-21 Yr Well - Bright Futures** **Grace Husk 16 yrs, 8 mos 3/15/96 F**

**Social History (Medical Summary)** No Saved Notes Edit

Mark as Reviewed Last reviewed Social History appears in the Visit History

**Family History (Medical Summary)** \*Unsaved Changes Editing

Mom had breast cancer in 2009.  
Dad has hypertension.  
Paternal grandmother had ovarian cancer in 1998.

Mark as Reviewed

**Social/Family History**

Select All

See Initial History Questionnaire (Indicate "No Interval" if none)  
notes

Changes since last visit (note below)  
notes

Teen lives with  
notes

Relationship with parents/siblings  
notes

Previous Next Bill Sign Close Save Save + Exit