

# Questions and Answers

June 24th, 2026 | PCC Scribe Informational Weblab

## **Where can I read and watch videos about PCC Scribe?**

<https://learn.pcc.com/program/pcc-scribe/>

## **Do vitals gathered by the MA and entered in “the usual places” of the note auto-pull into the scribed note? Or does that objective section require you to say things out loud for the scribe to “hear”?**

Scribe does not pull in vitals that were entered in the vitals component. It will include vitals in your note if you say them out loud and if your template states that you want them included in your note.

The objective section that Nick is showing would require you to state the vitals out loud.

## **So to clarify if we have protocols with separate boxes where we free type nutrition, sleep etc... those will go into the correct boxes?**

You can create a template to make that happen, yes! (As long as they are “Generic Text Edit” components.)

## **It looks like the vitals were in the correct place. Was that from saying out loud?**

You are able to format a section of your template to collect the vitals, and yes they'd be collected via you saying them out loud, and they will drop into the specified generic text edit component, not the Vitals component.

## **Can the Scribe click the diagnosis radio buttons?**

The scribe tool cannot currently fill out radio buttons. It can only interact with generic text edit fields currently.

Even if PCC Scribe is suggesting diagnoses as part of the free text note, you should continue to manually select the diagnosis radio buttons for billing and reporting purposes.

### **Where is the scribe protocol library?**

[https://learn.pcc.com/help/pcc-scribe-templates/#Sample\\_Templates](https://learn.pcc.com/help/pcc-scribe-templates/#Sample_Templates)

### **Is there an automatic way to turn your protocols into templates?**

No, there is no automatic way to turn protocols into Scribe templates. You'll want to identify which components in a given protocol you want to fill out with your Scribe and then create a Scribe template that contains each of those components. You may have a lot of well protocols but you might have only a couple scribe templates that serve several well protocols each.

So, like maybe your "toddler" age well visits are pretty similar/use some common components. If so, you might create one Scribe template that fills out the common components among that handful of well visits. Whereas you might create a different Scribe template to fill out a handful of older kid's well visits.

### **Can you keep certain sections of your well visits as radio components, and then have other sections with free text components that the Scribe fills in?**

Absolutely correct - it is not an all or nothing.

### **While using the scribe, are we able to look at other places in the chart (ie documents)?**

Yes. The only thing you can't do is open another encounter... you can see the content of other encounters in the pane above the visit history. Also you can't leave the chart. Other than that, move around as you wish and it will continue to transcribe.

Encounters include phone notes and portal messages, too.

### **Are practices mostly keeping their current protocols and adding some free text components to accommodate Scribe?**

We have been seeing clients do this, yes.

You shouldn't have to build completely new protocols, just focus on configuring some generic text edit components to add to your existing protocols.

There is at least one practice making Scribe-specific protocols for the couple of visit types that the doctors and staff want to try out, but it's not required.

**If practices want to sign on, do ALL providers have to join at once, or can there be a “test provider” (and only they pay \$50/month at first). I’m not sure if it can be turned on for only one person.**

The price is calculated for all qualifying providers at your practice with the same formula as your monthly PCC Care Plan subscription fee. However, once the tool is enabled, anyone at your practice who charts can use it!

If you aren’t satisfied after 90 days, we can turn it off and refund your money.