PCC Pediatric EHR Solutions

Provider Workflows

In-Office Labs - Same Day Labs

1. Order the lab in a visit or phone note
2. Assign the lab order to the *Nurse / MA* user
3. Look for a **Results Ready** status on the schedule screen when labs are complete

In-Office Labs - Overnight Labs

1. Order the lab in a visit or phone note
2. Click the **Add Task** button
3. Choose the task type **Prepare Specimen** and assign the task to the *Nurse / MA* user
4. Find the result in the **Signing queue**, create a followup task if needed, and click **Sign**

Ordering a Send Out Lab

1. Order the lab in a visit or phone note
2. Choose the task type **Collect Specimen** or **Requisition Needed**
3. Assign the task to the *Nurse / MA* user
4. Find the results in the **Signing queue**, create a followup task if needed, and click **Sign**

Provider Workflows

Referrals

1. Order the referral in a visit or phone note
2. Type information about the referral into the **Result** note box (eg: ICD10 code, reason for referral, timeframe for referral)
3. Choose the task type **Referral Needed**
4. Assign the task to the *Referral Coordinator* user
5. Find the result in the **Signing queue**, create a followup task if needed, and click **Sign**

Radiology

1. Order the radiology order in a visit or phone note
2. Type information about the radiology order into the **Result** note box (eg: ICD10 code, reason for appointment, timeframe for appointment)
3. Choose the task type **Imaging Needed**
4. Assign the task to the *Nurse / MA* user
5. Find the result in the **Signing queue**, create a followup task if needed, and click **Sign**

PPD

1. Order a PPD in **Lab Orders**
2. Assign the order to the *Nurse / MA* user
3. **If the results are negative:** find the result in the **Signing queue**, create a followup task if needed, and click **Sign**
4. **If the results are positive:** look for the patient to appear on your schedule screen as a sick visit