

# PCC eRx Drop In Session

## June 2025



*Hosted by your  
friendly eRx team at PCC*

# Welcome to the PCC eRx Drop in Session - June 2025

- **Please include your practice acro or state in your zoom name**
- **Use raise hand feature to join conversation or add comments & questions to the chat**
- **Mute your audio to limit background noise**



## June 2025 PCC eRx Drop In Session

- **What's Next for PCC eRx:** Features and Fixes coming this Fall 🕒 🍁
- **Open Q&A for attendees**
- **Assorted Tips & Tricks**

Next PCC eRx Drop In Session:

Wednesday, August 27th

1230-230pm EDT



# What's Next for PCC eRx



- ❁ **Fall Release (10.4) - Pediatric Delighters in PCC eRx**
- ❁ **Return to Electronic Prior Authorization (ePA) Project**



## Fall Release (10.4) - Pediatric Delighters in PCC eRx



- ❁ **EPCS Onboarding: Extreme Makeover Edition**
- ❁ **Resend: New locations, better experience, & pending option for staff**
- ❁ **3 month supplies: Send now, or send later, 2 month options, & more**
- ❁ **Better visibility for NDCs including a fix for Concerta & friends**
- ❁ **Reduced errors in PCC eRx: Less roadblocks and happier prescriptions**
- ❁ **... and much more!**



# PCC eRx

## Tips & Tricks



## If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

Add New Med

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

Add New Med (start over)

LIDOCAINE 4 % PATCH

to  patch (show all)

Qty:  to

Topical

☒ PRN pain

✓

1.8 % adhesive patch,medicated (lidocaine)

4 % adhesive patch,medicated (lidocaine)

5 % adhesive patch,medicated (lidocaine)

4 % adhesive patch,medicated (lidocaine HCl)

Prescription:

Days Supply:

Dispense:  Day(s)

Number of Refills:  ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:

Formulary Summary

Generic, OTC, Unknown

☒ Formulary Summary Rx Plan: PRO-NH\_02447

Alternatives

Alerts

Prior Auth

Copay

No formulary information available.

**BROOK BOWMAN**  
Female, DOB 05/05/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
3137 Grand Concourse  
Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**lidocaine**  
1 patch Topical every day PRN pain  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 03/24/2025

Print

Test Case:

Process Now

Medication is incomplete. Please select dose form.



# If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

[Add New Med](#)

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

**Add New Med** [\(start over\)](#)

LIDOCAINE 4 % PATCH

☒ Instruction Only

Dose Form: 4 % adhesive patch, medicated (lidocaine) ▼

Prescription:

Days Supply: 30

Dispense: 1 ▼ 5 adhesive patch, medicated packet ▼

Number of Refills: ☐ ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider: ▼

Formulary Summary  
Generic, OTC, Unknown

**Warning:** Dose Range Safety Checking for Dose Amount and Dose Frequency is not available for Instruction Only prescriptions. Please review carefully.

Formulary Summary

Rx Plan: PRO-NH\_02447 ▼

Instructions to Patient:  
very special directions for the patient

Comments to Pharmacy:

Internal Note:

Duration: for  ▼

Indications:

*Tip: Use multiple terms to refine your search*

**BROOK BOWMAN**  
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accepts EPCS

**lidocaine 4 % topical patch**  
very special directions for the patient  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 03/24/2025

eRx ▼

Test Case: ▼

Process Now

# Pharmacy "Rejections" for DAW Relexxii?



**METHYLPHENIDATE (RELEXXII EXTENDED RELEASE 24 HOUR TABLET)** ☐ Instruction Only

Qty: 1 to 18 mg tablet extended release 24hr (methylphenidate HCl) ▼

PO ▼ (show all) every day ▼ (show all) ☐ PRN

**Prescription:**

Days Supply: 30 ☒ DAW

Dispense: 30 Tablet ▼

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3

Prevent Renewal Requests: ☐

Follow up provider:

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accepts EPCS

**methylphenidate ER 18 mg tablet,extended release 24 hr**  
18 milligrams By Mouth every day  
30 Tablet, 0 Refills DAW  
Days Supply: 30  
Written Date: 03/24/2025

eRx ▼

Test Case: ▼

Process Now

If intending to fill DAW Relexxii, be advised that the default dose form currently only links to methylphenidate ER, and not Relexxii as expected

Add New Med

**Add New Med** (start over)

**METHYLPHENIDATE**

Qty: 1 to 18 mg tablet extended release 24hr (methylphenidate HCl)

PO ▼ (show all)

**Prescription:**

Days Supply: 30 ☒ DAW

Dispense: 30 Tablet ▼

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3

Prevent Renewal Requests: ☐

Follow up provider:

☒ Real-Time Pricing

**Alternatives**

- ✓ 18 mg tablet extended release 24hr (methylphenidate HCl)
- 27 mg tablet extended release 24hr (methylphenidate HCl)
- 36 mg tablet extended release 24hr (methylphenidate HCl)
- 45 mg tablet extended release 24hr (methylphenidate HCl)
- 54 mg tablet extended release 24hr (methylphenidate HCl)
- 63 mg tablet extended release 24hr (methylphenidate HCl)
- 72 mg tablet extended release 24hr (methylphenidate HCl)
- 18 mg tablet extended release 24hr (Relexxii)
- 27 mg tablet extended release 24hr (Relexxii)
- 36 mg tablet extended release 24hr (Relexxii)
- 45 mg tablet extended release 24hr (Relexxii)
- 54 mg tablet extended release 24hr (Relexxii)
- 63 mg tablet extended release 24hr (Relexxii)
- 72 mg tablet extended release 24hr (Relexxii)

Select an option from the Relexxii specific entries at the bottom for best results

## Oh Where Art Thou, Neffy 1mg?

Add New Med

Search Type: ☐ Quick Rx ☒ Full Product Search ☐ Identify Medication

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

Add Medication:

?

Warnings

Medication

[Neffy Nasal Spray 2 mg/spray \(0.1 mL\)](#)

Add custom medication:

Add to Favorites

Cancel

Save

Added to the FDB Drug Database in early June 2025

# The case of the missing 2mg/mL omeprazole suspension...

Add New Med

Add New Med (start over)

OMEPRAZOLE DELAYED RELEASE SUSPENSION 

5

 to 

mg

(show all units)

Dose Form:

2.5 mg susp, delayed release for recon

(show all frequencies)

PO

2.5 mg susp, delayed release for recon

(show all frequencies)

Wt-based Dose:

10 mg susp, delayed release for recon

(weight  kg)

☐ Instruction Only

Adjustments:



Prescription:

Days Supply:

30

Dispense:

1

30 susp for recon, delayed rel. in a packet

Number of Refills:

☐ PRN

Date to Fill:



Prevent Renewal Requests:

☐

Follow up provider:

Formulary Summary

Generic, Rx, Unknown

☒ Formulary Summary

Rx Plan: PRO-NH\_02447

Alternatives

Alerts

Prior Auth

Copay

No formulary information available.

MIRANDA MANNING N

Female, DOB 10/06/2006

48 North Railroad Street

South Barre, VT 05670

Phone (802) 555-0107

MORGAN ELLIXSON-BOYEA

Winooski Pediatrics

20 Main St

Winooski, VT 05404-1111

Phone (802) 846-8177

DEA # MT9445619

Yalaha Pharmacy

8735 County Rd 48

Yalaha, FL 34797

Phone (352) 547-1247

Fax (352) 547-1400

accepts EPCS

Prilosec 2.5 mg oral suspension, delayed release (omeprazole magnesium)

5 milligrams By Mouth every day

1 Day(s), 0 Refills

Days Supply: 30

Written Date: 06/01/2024

Print

Process Now

# Can't find FIRST Compounding Kits? Or other "common" liquid medications?



PCC eRx > Administration > Medication Search > Custom Medications

# Compounds & Custom Medications in PCC eRx

## Current Custom Medications

- ✗ 10ml Syringe Miscellaneous (DME)
- ✗ 12 inch Y Extension Set for Mini One button Feeding Tube
- ✗ 16 inch 10 Fr Red Rubber Catheter Miscellaneous
- ✗ 3ml Syringe Miscellaneous (DME)
- ✗ 5ml Syringe Miscellaneous (DME)
- ✗ 60 ml syringe Miscellaneous (DME)
- ✗ Aerochamber Miscellaneous (DME)
- ✗ Aerochamber with Mask Miscellaneous (DME)
- ✗ AFO Orthotics Miscellaneous (DME)
- ✗ All-Purpose Nipple Ointment (APNO) Topical (Compound) [\[i\]](#)
- ✗ Aquaphor with Hydrocortisone 2.5% Topical (Compound)
- ✗ Audiology Testing Miscellaneous
- ✗ Augmentative and Alternative Communications Miscellaneous
- ✗ Barrier Cream Topical
- ✗ Bayer Contour Next Glucose Meter Miscellaneous
- ✗ Behavioral Evaluation Miscellaneous
- ✗ Benick W-323 Miscellaneous (DME)
- ✗ Benik W-211 wrist wrap Miscellaneous (DME)
- ✗ Benik W-323 splint Miscellaneous (DME)
- ✗ Bilateral AFOs Miscellaneous (DME)
- ✗ Bilateral Orthotics Miscellaneous
- ✗ Binaural Hearing Aid Earmolds Otic
- ✗ Bismos Orthopedic Shoes Miscellaneous (DME)
- ✗ Boost Kids Essential PO (DME)
- ✗ Breast Pump Not Applicable (DME)
- ✗ Cam Boot Miscellaneous (DME)
- ✗ Car Seat Installation Miscellaneous (DME)

- **Specific OTC Medications**
- **Therapies requiring prescription**
- **Standard compounds such as:**
  - **Clonidine 0.2mg/mL suspension**
  - **Pantoprazole 2mg/mL suspension**
  - **FIRST Compounding kits**
- **Any DME you can think of!**

# Compounds & Custom Medications in PCC eRx

**MAGIC BUTT CREAM**  
1 part nystatin 100,000 unit/gram topical cream  
1 part Desitin 40 % topical paste (zinc oxide-cod liver oil)  
1 part aluminum-mag hydroxide-simethicone 200 mg-200 mg-20 mg/5 mL oral susp

**Prescription:**  
**Days Supply:**  ☐ DAW  
**Dispense:**    
**Number of Refills:**  ☐ PRN  
**Date to Fill:**   
**Prevent Renewal Requests:** ☐  
**Follow up provider:**

**Formulary Support:**  
Brand Unknown  
[click to view full formulary details](#)

**Instructions to Patient:**

**Comments to Pharmacy:**

**Internal Note:**

## Currently available on all systems:

- Magic Mouthwash
- APNO


### Current Custom Medications

- ✗ All-Purpose Nipple Ointment (APNO) Topical (Compound) [+](#)
- ✗ Crutches Not Applicable (DME)
- ✗ Magic Butt Cream (Compound) [+](#)
  - 1 part nystatin 100,000 unit/gram topical cream
  - 1 part Desitin 40 % topical paste
  - 1 part aluminum-mag hydroxide-simethicone 200 mg-200 mg-20 mg/5 mL oral susp
- ✗ Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound) [+](#)

***For assistance adding complex compounds with multiple ingredients, contact PCC Support***



# The trouble with time-based units of measure...

BETAMETHASONE DIPROPIONATE 0.05 % CREAM 

1 to application (show all units)

Dose Form: 0.05 % cream

Topical (show all routes) twice daily (show all frequencies) ☒ PRN skin irritation

Prescription:

Days Supply: 14

Dispense: 14 Day(s)

Number of Refills:  ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:

Formulary Summary  
Generic, Rx, Non-Reimbursable

*Surescripts does not allow days, weeks, or months to be used for Dispense Qty*

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223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

betamethasone dipropionate 0.05 % topical cream  
1 application Topical twice daily PRN skin irritation  
14 Day(s), 0 Refills  
Days Supply: 14  
Written Date: 06/21/2024

Print

Test Case:


Process Now

Time-based dispense units are not allowed in ePrescribing.



## Amazon Pharmacy: Legend Rx and CIII-CV only

### Pharmacies

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>  Amazon Pharmacy	42-10 43rd Ave, Sunnyside, NY 11104	Retail, Accepts EPCS	(718) 786-0707	(718) 786-0709

Add Pharmacy

New  
Refill  
Change  
Cancel  
Controlled Substance



**Delivered**

Today at 8:59 AM, Springdale, AR

The eRx team is here and ready to chat!

eRx drop-in session is open till 4pm EDT  
Please say hello!

