PCC eRx Drop In Session June 2025



Hosted by your friendly eRx team at PCC



Welcome to the PCC eRx Drop in Session - June 2025

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise





June 2025 PCC eRx Drop In Session

What's Next for PCC eRx: Features and Fixes coming this Fall 🗾 🍁



- **Open Q&A for attendees**
- **Assorted Tips & Tricks**



Next PCC eRx Drop In Session:

Wednesday, August 27th 1230-230pm EDT





What's Next for PCC eRx



- **⇔** Fall Release (10.4) Pediatric Delighters in PCC eRx
- Return to Electronic Prior Authorization (ePA) Project





Fall Release (10.4) - Pediatric Delighters in PCC eRx



- **✿** EPCS Onboarding: Extreme Makeover Edition
- Resend: New locations, better experience, & pending option for staff
- **3** month supplies: Send now, or send later, 2 month options, & more
- **✿** Better visibility for NDCs including a fix for Concerta & friends
- Reduced errors in PCC eRx: Less roadblocks and happier prescriptions
- ... and much more!



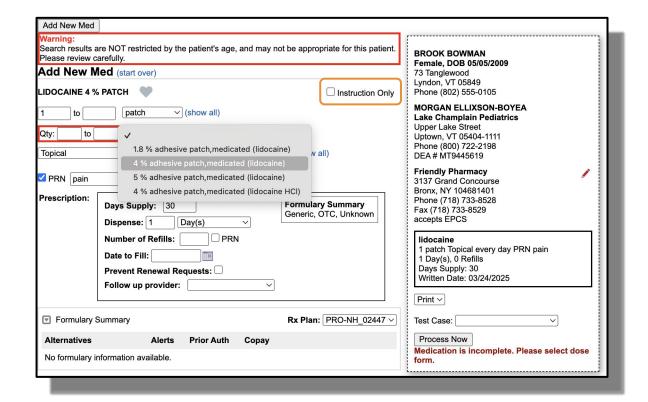


PCC eRx Tips & Tricks





If Needed: Try Instruction Only with Unexpected Missing Dose Form





If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

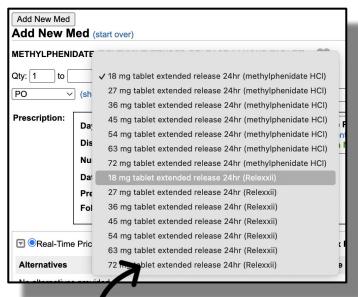
Add New Med		
Warning: Search results are NOT restricted by the patient's age, and may not be appropriate for this pati Please review carefully.	ient.	BROOK BOWMAN Female, DOB 05/05/2009
Add New Med (start over) LIDOCAINE 4 % PATCH Dose Form 4 % adhesive patch,medicated (lidocaine) Prescription:	■ Instruction Only Warning: Dose Range Safety Checking for Dose Amount and	73 Tanglewood Lyndon, VT 05849 Phone (802) 555-0105 MORGAN ELLIXSON-BOYEA Lake Champlain Pediatrics Upper Lake Street Uptown, VT 05404-1111
Days Supply: 30 Dispense: 1 5 adhesive patch, medicated packet Number of Refills: PRN Date to Fill: Prevent Renewal Requests:	Dose Frequency is not available for Instruction Only prescriptions. Please review carefully.	Phone (800) 722-2198 DEA # MT9445619 Friendly Pharmacy 3137 Grand Concourse Bronx, NY 104681401 Phone (718) 733-8528 Fax (718) 733-8529 accepts EPCS
Follow up provider: Formulary Summary Comments to Pharmacy: Internal N	Rx Plan: PRO-NH_02447 ✓	lidocaine 4 % topical patch very special directions for the patient 1 Day(s), 0 Refills Days Supply: 30 Written Date: 03/24/2025
Duration: for Indications: Tip: Use multiple terms to refine your search		Test Case:



Pharmacy "Rejections" for DAW Relexxii?



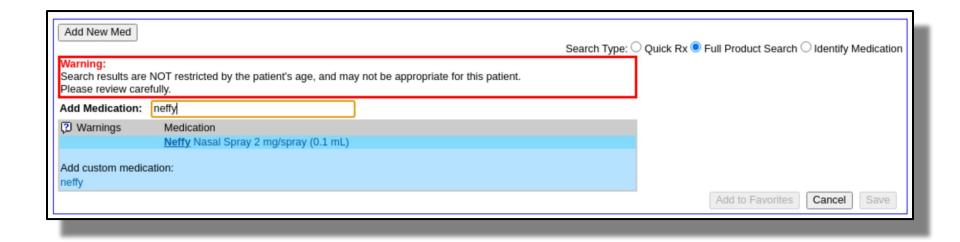
Qty: 1 to	18 mg tablet extended release 24hr (m	
PO V	(show all) every day (show all)	PRN
Prescription:	Days Supply: 30	BROOK BOWMAN Female, DOB 05/05/2009 73 Tanglewood Lyndon, VT 05849 Phone (802) 555-0105 MORGAN ELLIXSON-BOYEA Lake Champlain Pediatrics Upper Lake Street Uptown, VT 05404-1111 Phone (800) 722-2198 DEA # MT9445619 Friendly Pharmacy
		3137 Grand Concourse Bronx, NY 104681401 Phone (718) 733-8528 Fax (718) 733-8529 accepts EPCS
	ending to fill DAW	methylphenidate ER 18 mg tablet,extended release 24 hr
	xii, be advised that	18 milligrams By Mouth every day 30 Tablet, 0 Refills DAW
the	default dose form	Days Supply: 30 Written Date: 03/24/2025
curr	ently only links to	eRx ✔
methy	/lphenidate ER, and	Test Case:
not R	elexxii as expected	Process Now



Select an option from the Relexxii specific entries at the bottom for best results

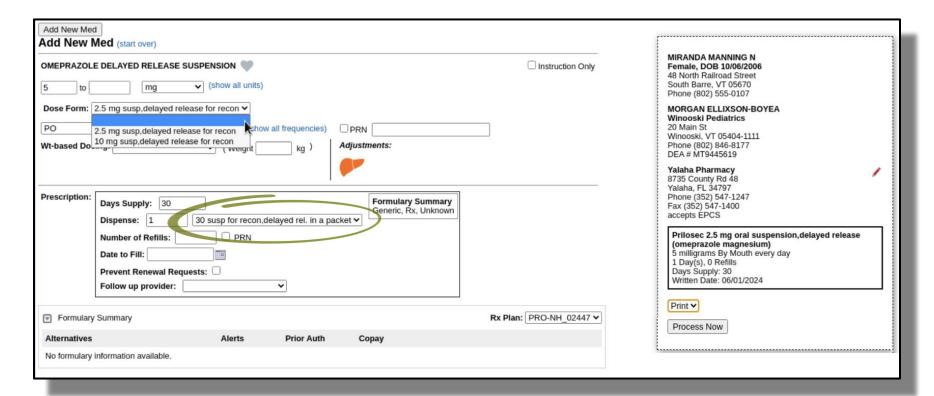


Oh Where Art Thou, Neffy 1mg?





The case of the missing 2mg/mL omeprazole suspension...



Can't find FIRST Compounding Kits? Or other "common" liquid medications?



PCC eRx > Administration > Medication Search > Custom Medications

Compounds & Custom Medications in PCC eRx

Current Custom Medications

- ★ 10ml Syringe Miscellaneous (DME)
- 12 inch Y Extension Set for Mini One button Feeding Tube
- 16 inch 10 Fr Red Rubber Catheter Miscellaneous
- ★ 3ml Syringe Miscellaneous (DME)
- ★ 5ml Syringe Miscellaneous (DME)
- ★ 60 ml syringe Miscellaneous (DME)
- ★ Aerochamber Miscellaneous (DME)
- X Aerochamber with Mask Miscellaneous (DME)
- XAFO Orthodics Miscellaneous (DME)
- X All-Purpose Nipple Ointment (APNO) Topical (Compound)
- ★ Aguaphor with Hydrocortisone 2.5% Topical (Compound)
- ★ Audiology Testing Miscellaneous
- X Augmentative and Alternative Communications Miscellaneous
- X Barrier Cream Topical
- ★ Bayer Contour Next Glucose Meter Miscellaneous
- X Behavioral Evaluation Miscellaneous
- ★ Benick W-323 Miscellaneous (DME)
- ★ Benik W-211 wrist wrap Miscellaneous (DME)
- ★ Benik W-323 splint Miscellaneous (DME)
- ★ Bilateral AFOs Miscellaneous (DME)
- ★ Bilateral Orthotics Miscellaneous
- X Binaural Hearing Aid Earmolds Otic
- ★ Bismos Orthopedic Shoes Miscellaneous (DME)
- ★ Boost Kids Essential PO (DME)
- ★ Breast Pump Not Applicable (DME)
- X Cam Boot Miscellaneous (DME)
- X Car Seat Installation Miscellaneous (DME)

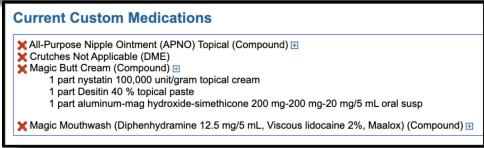
- Specific OTC Medications
- Therapies requiring prescription
- Standard compounds such as:
 - Clonidine 0.2mg/mL suspension
 - Pantoprazole 2mg/mL suspension
 - FIRST Compounding kits
- Any DME you can think of!

Compounds & Custom Medications in PCC eRx



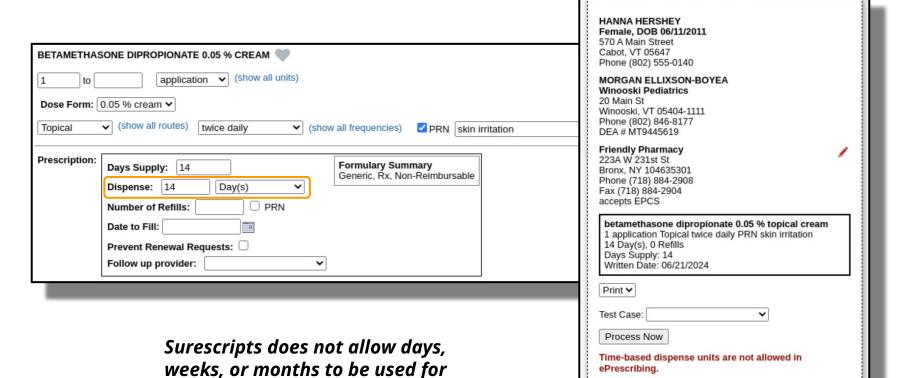
Currently available on all systems:

- Magic Mouthwash
- APNO



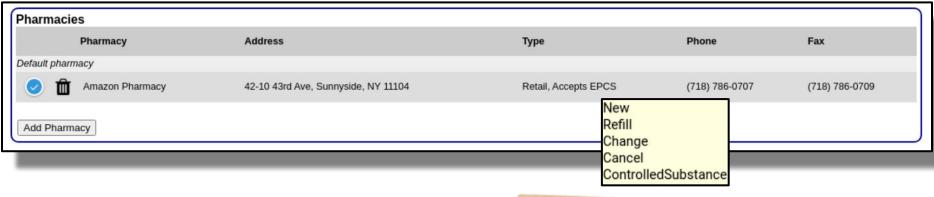
For assistance adding complex compounds with multiple ingredients, contact PCC Support

The trouble with time-based units of measure...



Dispense Qty

Amazon Pharmacy: Legend Rx and CIII-CV only









The eRx team is here and ready to chat!

eRx drop-in session is open till 4pm EDT Please say hello!



