

# PCC eRx Drop In Session December 2025

*A Year in Review*



*Hosted by your  
friendly eRx team at PCC*



# Welcome to the PCC eRx Drop in Session - December 2025

- ❁ Please include your practice acro or state in your zoom name
- ❁ Use raise hand feature to join conversation or add comments & questions to the chat
- ❁ Mute your audio to limit background noise





# December 2025 PCC eRx Drop In Session

- ❁ **PCC eRx: A Year in Review**
- ❁ **February 2026 Release: A few small eRx treats!**
- ❁ **Up Next: Electronic Prior Auth (ePA)**
- ❁ **Open Q&A for attendees**





**Next PCC eRx Drop In Session:**

**Tuesday, January 20th**

**2-4pm EST**





# PCC eRx: A Year in Review





# PCC eRx: A Year in Review

## Prescribing from pocketPCC



☰ pocketPCC PCC eRx ⓘ

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WEB

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

*Last queried: 2024-12-03 13:42:30.2-05*

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy	
Default pharmacy	
✓	<div><div>🗑️</div><div>Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, SupportsDigitalSignature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011</div></div>
<a href="#">Add Pharmacy</a>	


**Allergies** Allergy List not yet reviewed





# PCC eRx:

## The same prescribing tool in both PCC EHR and pocketPCC!

 PCC EHR

Jerry GarciaPCC# 4033

Medical Summary

Demographics

History

PCC eRx

Patient Information

Vitals

Pharmacies

Allergies

Problem List

Retail Rx History

Prescription History

Medication History


Prescribe

Review & Sign

Reconciliation History

12/03/24

eRx Encounter

 PCC eRx

PCC eRx

Rx Queue (1)

My Settings

Rx Logs

Audit Log

Administration

Version 10 eRx Demo

**JERRY GARCIA**

Age: 3 yrs 2 mos  
DOB: 10/01/2021

Sex: Male  
PCC#: 4033

**ALLERGIES: NO KNOWN DRUG ALLERGIES**

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>	Friendly Pharmacy, Inc.	389 East 138 Street, Bronx, NY 10454	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 742-0001 (718) 742-0011

Add Pharmacy


**Allergies** Allergy List not yet reviewed

Display: ☒ Active Only ☐ Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
----------	----------	----------	------------------	------------	--------------

☰

pocketPCC  
PCC eRx



**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

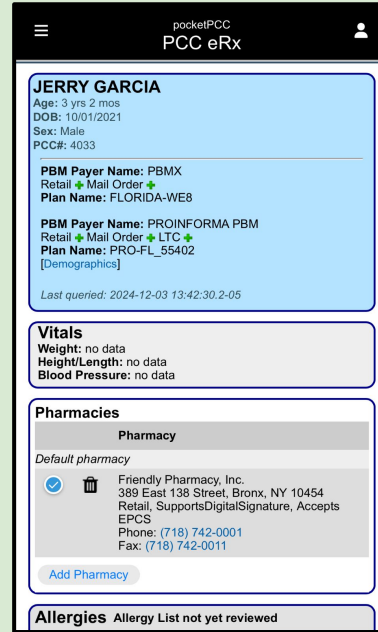
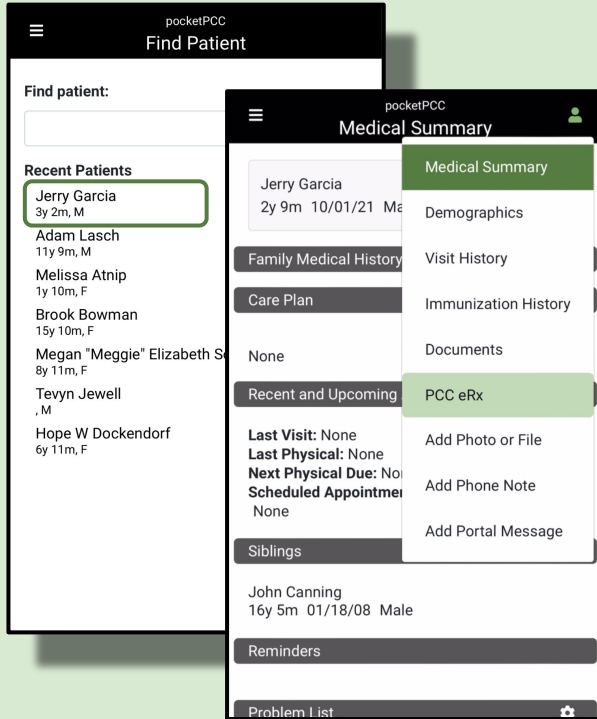
Pharmacy	
Default pharmacy	
<input checked="" type="checkbox"/>	Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, SupportsDigitalSignature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011

Add Pharmacy

**Allergies** Allergy List not yet reviewed



# Prescribing via pocketPCC



- ✿ Send both legend & EPCS prescriptions!
- ✿ *Currently* requires use of hard token for EPCS
- ✿ Rx Queue access for pending prescriptions
- ✿ Printing disabled via mobile
- ✿ Retail Rx Hx only available via PCC EHR



# EPCS Extreme Makeover Edition





# EPCS Onboarding: Extreme Makeover Edition



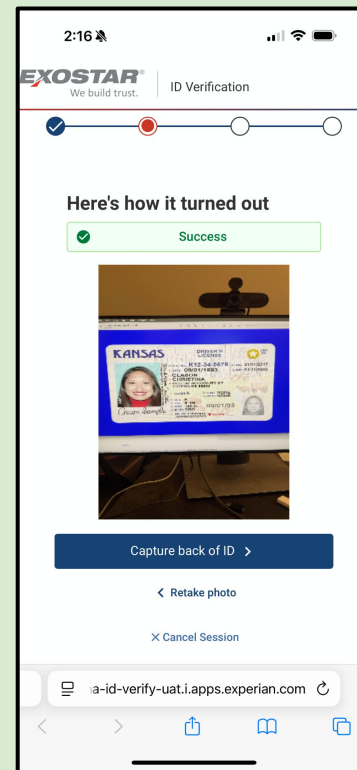
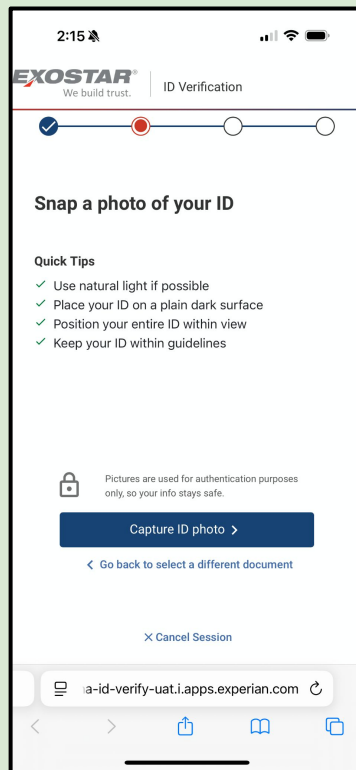
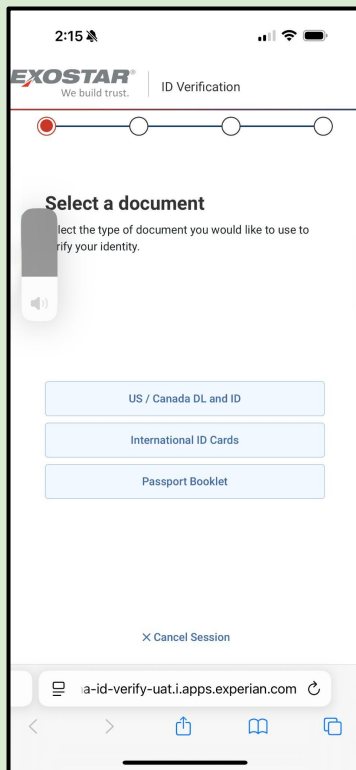
- ❁ For Future Providers - Say goodbye to credit based questions! \*
- ❁ Replaced with biometric screening
- ❁ Grab your drivers licence and take a selfie!
- ❁ Most other steps remain the same but with a new look & feel

A screenshot of a question from a credit-based onboarding form. The question is: "4. You may have opened a mortgage loan in or around March 2004. Please select the amount that includes principal, interest, and escrow (escrow could include taxes and insurance if co-owned). Select the amount that is closest to the actual amount." Below the question are five radio button options: "\$460 - \$659", "\$660 - \$859", "\$860 - \$1059", "\$1060 - \$1259", and "NONE OF THE ABOVE/DOES NOT APPLY". A mouse cursor is pointing at the first option. A large red 'X' is drawn over the entire screenshot, indicating that this type of question is being removed.

*Existing EPCS users do not need to reproof due to this change.*  
*\*Note: Some users may still need to complete credit-based questions if other verifications fail*

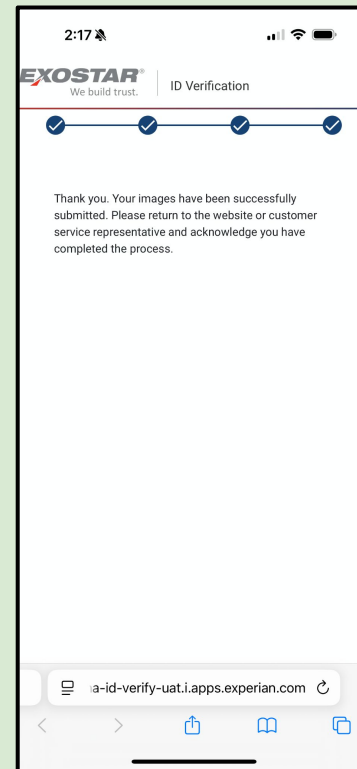
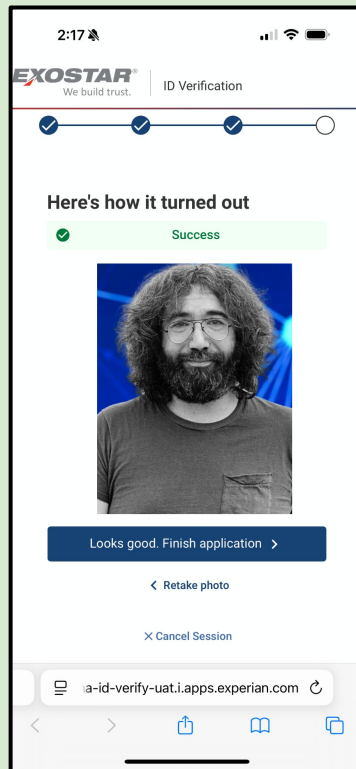
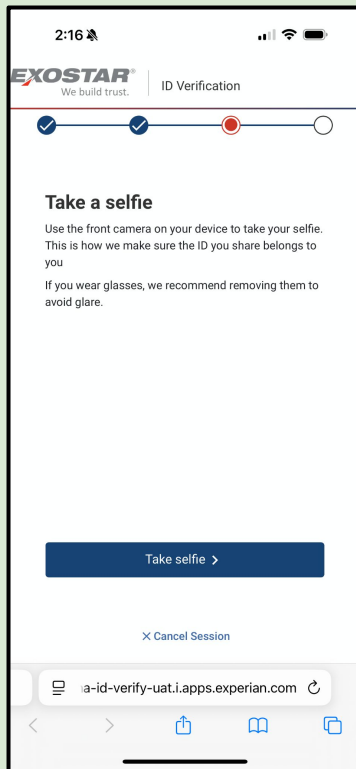


# EPCS Onboarding: Extreme Makeover Edition





# EPCS Onboarding: Extreme Makeover Edition





# Recent Changes for Resend





# "Wait - What's Resend?"






**Review & Sign**


**Prescriptions**

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Ready Medication

[Resend](#)   

*Back in 2023...*

**LISDEXAMFETAMINE (VYVANSE CAPSULE)**  
20 mg capsule  
30 Capsule(s), 0 refills  
**Start:** 11/14/2023  
**Pharmacy:** CVS/pharmacy #11037  
**eRx:** 11/14/2023 16:46:56   
(Prescribed by: MORGAN ELLIXSON-BOYEA)

**Links:**  
[Daily Med - Drug Reference Materials](#)  
[State of Vermont Prescription Monitoring Program](#)

[Finalize Prescriptions](#) [Print Medication Instructions](#)

**Resend:**  
*Only when you want to!*

- ❁ Use Resend to:
  - A) Switch to a different pharmacy or
  - B) Edit prescription and send back to original pharmacy
- ❁ Resend button displays for ALL prescriptions & does not indicate an issue
- ❁ Automatically deletes original rx & sends cancellation to the pharmacy
- ❁ Subsequent Rx will also show option to Resend
- ❁ Only available for 7 days!



# Recent Changes for Resend Functionality



- ❁ **Allow Resend from Prescription History**
- ❁ **Add pending option for non-provider staff**
- ❁ **Make it more obvious when a prescription is successful**
- ❁ **Prevent “Resend” if no changes have been made**
- ❁ **Support for resending *within* 3 month supply prescriptions**





# Flexibility for Resend

## Prepare pending EPCS Rx's for Ordering Provider



PCC EHR

Lily Littlefield PCC# 2699

Medical Summary

Demographics

History

Visit History

Immunization History

Flowsheets

Growth Charts

Documents

PCC eRx

Billing

Visit History

Lily Littlefield

06/20/25 - Phone Note

**Subject**  
Pharmacy out of Focalin XR

**Phone Note**  
Friendly Pharmacy called - they're out of Focalin XR, again. Will need to find alternate pharmacy. [Zelda Zen, LNA]

**Tasks**  
1 Task (0 Completed)  
Task: Doctor's Attention Needed  
To:  
Due: 06/20/25  
Note: Try North Bronx Pharmacy? [morgan 06/20/25 4:17pm]

Visit History Index

Find Filter:   ◀ ▶




Tasks	Date	Age	Protocols	Details
	06/20/25	11y 5m	Phone Note	Subject: Pharmacy out of Focalin XR

**Nursing & Clinical Staff can now take advantage of Resend when needed!**







# Flexibility for Resend Resend from Prescription Hx



Prescription History				
	Start/Stop	Prescription	Prescriber/Agent	Rx Details
 	06/20/2025 07/19/2025	 Focalin XR 20 mg capsule,ER biphasic 50-50 <b>Schedule II</b> 1 capsule(s) By Mouth every morning 0 Capsule(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 148 ePrescribed Friendly Pharmacy
Page: 1				

*Click here to access new  
prescription management options*



Prescription History				
	Start/Stop	Prescription	Prescriber/Agent	Rx Details
 	06/20/2025 07/19/2025	 Focalin XR 20 mg capsule,ER biphasic 50-50 <b>Schedule II</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 148 ePrescribed Friendly Pharmacy
Resend				
				
Page: 1				

*Resend from Prescription History for up  
to 7 days after initial transaction*




# Resend: Better Experience for Triage Staff with Controlled & Legend Drugs



**PETER PLANT**  
Male, DOB 08/15/2012  
5705 Roush Road  
Westminster Station, VT 05159  
Phone (802) 555-0120

**MORGAN ELLIXSON-BOYEA**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

**North Bronx Pharmacy**  
4166 White Plains Rd  
Bronx, NY 104663020  
Fax (718) 925-4112  
Phone (718) 925-4114  
accepts EPCS

**dexamethylphenidate ER 20 mg capsule, extended release biphasic50-50 (Focalin XR)**   
1 capsule(s) By Mouth every morning  
NDC: 00093555301  
30 Capsule(s), 0 Refills  
Days Supply: 30  
Written Date: 07/02/2025

eRx

Test Case:

*Nursing & Triage Staff can now adjust pharmacy or any other pertinent information*



**Resend Reason:**

Friendly Pharm OOS. Unable to determine inventory over phone - but trying this other pharmacy.

*Required: Add a Resend Reason for the Ordering Provider and Save*





# Resend: Pending Prescriptions Now Available for Provider via Rx Queue



*Provider can now sign & send the Pending Resend from Review & Sign or Rx Queue*





**Review & Sign**

**Prescriptions**  
Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Status



Medication



☐ Ready to send



**Pending Resend**  
Friendly Pharm OOS. Unable to determine inventory over phone - but trying this other pharmacy.

**DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)**  
20 mg capsule,ER biphasic 50-50  
30 Capsule(s), 0 refills ☐ DAW  
**Start:** 06/20/2025  
**Pharmacy:** North Bronx Pharmacy  
**UNSIGNED**  
(Created by: ZELDA ZEN, LNA)

 **LITTLEFIELD, LILY** 794 Redwood Street Andover, NH 05501 Phone (802) 555-0186

☐☐

**dexmethylphenidate ER 20 mg capsule,extended release biphasic50-50 (Focalin XR)**  
1 capsule(s) By Mouth every morning  
30 Capsule(s) 0 Refill(s) ☐ DAW  
Created on 06/20/2025 16:22 by ZELDA ZEN, LNA

**North Bronx Pharmacy**  
4166 White Plains Rd  
Bronx, NY 104663020  
(718) 925-4114


**Pending Resend**  
Friendly Pharm OOS. Unable to determine inventory over phone - but trying this other pharmacy.



# Resend: A Few Other Improvements



*Make it more obvious the transmission was successful*




**Review & Sign**

**Prescriptions**  
Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Status	Medication
<b>Successfully Sent</b>	<b>DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 20 mg capsule, ER biphasic 50-50 30 Capsule(s), 0 refills <b>Start:</b> 06/20/2025 <b>Pharmacy:</b> Friendly Pharmacy Sent: 06/20/2025 16:08:10 (Prescribed by: MORGAN ELLIXSON-BOYEA)

**Links:**  
[VT Drug Monitoring Program](#)

*Prevent "Resend" if no changes have been made*



**LILY LITTLEFIELD**  
Female, DOB 01/06/2014  
794 Redwood Street  
Andover, NH 05501  
Phone (802) 555-0186

**MORGAN ELLIXSON-BOYEA**  
**Lake Champlain Pediatrics**  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**dexamethylphenidate ER 20 mg capsule, extended release biphasic 50-50 (Focalin XR)**

1 capsule(s) By Mouth every morning  
NDC: 00093555301  
30 Capsule(s), 0 Refills  
Days Supply: 30  
Written Date: 06/20/2025

eRx

**Must make a change before resending.**




# Improvements for 3 Month Supplies





# Flexibility to Manage & Resend within 3 Month Supplies



Prescription History		
	Start/Stop	Prescription
	06/30/2025 09/27/2025 3 month supply	 Vyvanse 20 mg capsule <b>Schedule II</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s)
	<b>Resend</b>	<b>3 month supply</b>
	<button>Resend</button>	<button>Details</button>



### Resend Prescription

Select the prescriptions from the 3 month supply you wish to resend.

- ☒ 06/30/2025
- ☒ 07/30/2025
- ☒ 08/29/2025

CancelResend

***Easily reroute individual prescriptions within a 3-Month Supply via Resend in Prescription Hx***



# What's Next: Two Month Supplies!



**Add New Med** [\(start over\)](#)

DEXMETHYLPHENIDATE (FOCALIN XR (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)

Qty:  to  5 mg capsule,ER biphasic 50-50

every morning  ☐ PRN

Prescription:

Days Supply:  ☐ DAW

Dispense:  Capsule

Number of Refills:  ☐ PRN

Date to Fill #1:   ☒ Create 3 month supply

Date to Fill #2:

Date to Fill #3:

Send first, save remaining to send later: ☐

Prevent Renewal Requests: ☐

Follow up provider:

Real-Time Pricing   
Covered with restrictions  
Prior Auth Not Required

***Easily create a 2 month supply  
by removing the third date &  
save/send***

***Prescription Hx will reflect  
2 month supply***

## Prescription History

Start/Stop	Prescription	Prescriber/Agent
06/30/2025 08/28/2025 <b>2 month supply</b>	<b>Focalin XR 5 mg capsule,ER biphasic 50-50</b> <b>Schedule II</b> 1 capsule(s) By Mouth every morning 30 Capsule(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA



**... But wait! There's more!**







## Previous Issues with Concerta

**BROOK BOWMAN**  
Female, DOB 08/04/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**methylphenidate ER 18 mg tablet, extended release 24 hr**  
18 milligrams By Mouth every morning  
30 Tablet, 0 Refills  
Days Supply: 30  
Written Date: 06/30/2025

eRx

Test Case:

Process Now



**NewRx Message Data**

**PATIENT**  
BROOK BOWMAN  
Gender: F, DOB: 08/04/2009  
73 Tanglewood  
Lyndon, VT 05849  
Primary: (802) 555-0105  
Work: (802) 555-0107

**PRESCRIBED MEDICATION**  
methylphenidate ER 18 mg tablet, extended release 24 hr  
1 tablet(s) By Mouth every morning  
Days Supply: 30  
30 Tablet, 0 Refill(s)  
Substitutions permitted  
Written Date: 06/30/2025  
NDC: 62175031037

**Until October 2025,  
PCC eRx was sending a  
BX rated option**

[message XML](#)

- ❁ Not all “Generic Concerta” tablets or methylphenidate ER options are created equal
- ❁ NDC sent to pharmacy only visible *after* sending
- ❁ Pushback from pharmacies about ability to substitute

**FDA's Orange Book:**  
**For any generic to be considered therapeutically equivalent to Concerta, it needs to be AB rated**  
**8 AB Rated NDC's**  
**2 BX Rated NDC's**



# Better Representative NDC for Concerta & Ability to See & Edit NDCs



**BROOK BOWMAN**  
Female, DOB 08/14/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Upton, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**methylphenidate ER 18 mg tablet (OROS)**  
1 tablet(s) By Mouth every morning  
NDC: 62037072501  
30 Tablet(s), 0 Refills  
Days Supply: 30  
Written Date: 06/30/2025

eRx

Test Case:

### Edit eRx details

Customize the medication name and NDC that will be sent to the pharmacy. The NDC will be saved and used automatically the next time you prescribe this medication.

**ePrescribing Name**

*Recommended*

- ☒ methylphenidate ER 18 mg tablet (OROS)
- ☐ methylphenidate ER 18 mg tablet, extended release 24 hr (Concerta)
- ☐ Concerta 18 mg tablet extended release 24hr

*NDC descriptions*

- ☐ CONCERTA ER 18 MG TABLET
- ☐ METHYLPHENIDATE ER 18 MG TAB
- ☐ RELEXXII ER 18 MG TABLET

**NDC** [Orange Book Code Key](#)

- ☒ 62037072501 **METHYLPHENIDATE ER 18 MG TAB**  
Mfg: ACTAVIS/TEVA  
Orange Book: AB
- ☐ 13811070610 **METHYLPHENIDATE ER 18 MG TAB**  
Mfg: TRIGEN LABORATO  
Orange Book: AB
- ☐ 31722095201 **METHYLPHENIDATE ER 18 MG TAB**

Select your preferred nomenclature for any drug in PCC eRx (only on outbound prescriptions)

As of the 10.4 Release, generic Concerta includes an OROS option

PCC eRx now sends an AB rated NDC by default for generic Concerta

Users can select their preferred NDC or respond to pharmacy requested NDCs if needed







# Choose Your Preferred Name & NDCs for Other Drugs, too!


**BROOK BOWMAN**  
Female, DOB 08/14/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105


**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
223A W 231st St  
Bronx, NY 104635301  
Phone (718) 884-2908  
Fax (718) 884-2904  
accepts EPCS

**norethindrone 1 mg-ethinyl estradiol 20 mcg (21)-iron 75 mg (7) tablet (Loestrin Fe 1/20 (28-Day))**   
1 tablet(s) By Mouth every day  
NDC: 00555902658  
30 Tablet, 0 Refills  
Days Supply: 30  
Written Date: 06/30/2025

eRx 

Test Case: 





**Edit eRx details**

**ePrescribing Name**

*Recommended*

☒ norethindrone 1 mg-ethinyl estradiol 20 mcg (21)-iron 75 mg (7) tablet (Loestrin Fe 1/20 (28-Day))

☐ Loestrin Fe 1 mg-20 mcg (21)/75 mg (7) tablet

*NDC descriptions*

☐ AUROVELA FE 1-20 TABLET

☐ BLISOVI FE 1-20 TABLET

☐ FEIRZA 1 MG-20 MCG TABLET

☐ HAILEY FE 1-20 TABLET

☐ JUNEL FE 1 MG-20 MCG TABLET

☐ LARIN FE 1-20 TABLET

☐ LOESTRIN FE 1-20 TABLET

☐ MICROGESTIN FE 1-20 TABLET

☐ TARINA FE 1-20 EQ TABLET

☐ TARINA FE 1-20 TABLET

**NDC** [Orange Book Code Key](#)

☒ 00555902658 **JUNEL FE 1 MG-20 MCG TABLET**  
Mfg: TEVA USA  
Orange Book: AB

**Choose your preferred name for prescription and OTC drugs.**

**Name selection and NDCs are sticky and will be used for future prescriptions for your account!**



# Snap Text inside PCC eRx



PREDNISONE

Dose Form: 10 mg tablet ▼

Prescription:

Days Supply: 35

Dispense: 74 Tablet ▼

Number of Refills:  ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:  ▼

Formulary Summary  
Generic, Rx, Preferred Level 2  
Copay: Retail: Tier 1/1

Instructions to Patient: #pred10

Comments to Pharmacy:

*Snap Texts from  
PCC EHR are now  
available for use inside  
PCC eRx and mobile  
prescribing via  
pocketPCC!*

## Instructions to Patient:

Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop

**CHRIS CEDERSTROM**  
Male, DOB 09/29/2013  
8454 Hillsdale Road  
Sheldon Springs, VT 05485  
Phone (802) 555-0165

**MORGAN ELLIXSON-BOYEA**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

**Shollenberger Pharmacy**  
2002 S. McDowell Blvd Ext  
Petaluma, CA 94954  
Phone (707) 984-5571  
Fax (707) 988-4744  
accepts EPCS

**prednisone 10 mg tablet**

Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop  
NDC: 5486846400  
74 Tablet, 0 Refills  
Days Supply: 35  
Written Date: 06/19/2025

eRx ▼

Process Now



# Snap Text inside PCC eRx



**My Account** Morgan Ellixson-Boyea Username: morgan

Settings Snap Text

### Snap Text

This is your personal list of expanding text.

User: Morgan Ellixson-Boyea

Typed Text	Expanded Text
#phys	Attend physical therapy once a week as instructed for 3 months. Will reevaluate at followup appointment.
#pred10	Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop

**Create any eRx specific  
Snap Texts in PCC EHR  
My Account  
(Personal & Practice  
Wide)**



**Instructions to Patient:**

#p

#phys → Attend physical therapy once a week as instructed for 3 months. Will reevaluate at followup appointment.

#pred10 → Tk 4 tabs po for 7 days, tk 3 tabs QD for 7 days, tk 2 tabs QD for 7 days, tk 1 tab QD for 7 days, tk 1/2 tab QD for 7 days, then stop


**Comments to Pharmacy:**

**In PCC eRx, easily  
search existing Snap  
Text by special  
character, letter, or  
phrase**



# Real-Time Prescription Results - Previous Experience



**METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET)**  ☐ Instruction Only

Qty: 1 to 18 mg tablet extended release 24hr ▾

(show all)  (show all) ☐ PRN

**Prescription:**

Days Supply: 30 ☐ DAW

Dispense: 30 Tablet ▾

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider:

**Real-Time Pricing**  
\$15.87 / month  
Prior Auth Not Required

☒ Real-Time Pricing ☐ Formulary Summary Rx Plan: PRO-MASS\_88409 ▾


Alternatives	Alerts	Prior Auth	Pharmacy	Price	
dexamethylphenidate ER 5 mg capsule,extended release biphasic50-50					
30 Capsule, 30 Days		Not Required	Retail	\$3.67 / month	Select
methylphenidate ER 18 mg tablet,extended release 24 hr					
30 Tablet, 30 Days		Not Required	Retail	\$12.14 / month	Select
methylphenidate ER 10 mg capsule,extended release (40-60) sprinkle					
30 Capsule, 30 Days		Not Required	Retail	\$11.56 / month	Select


Pricing and coverage data is a point-in-time calculation based upon the Quantity and Days Supply provided, and may vary once the prescription is filled at the dispensing pharmacy. Any alternative medication suggestions are informational only and not intended to replace clinical decisions.

Instructions to Patient:

Comments to Pharmacy:

Internal Note:


  
**Results can be manually collapsed using this triangle**

**Alternatives can obscure important fields from view**  




# Per Provider Configuration Option for RTPB



METHYLPHENIDATE (CONCERTA EXTENDED RELEASE 24 HOUR TABLET)  ☐ Instruction Only

Qty: 1 to  18 mg tablet extended release 24hr ▾


PO ▾ (show all) every morning ▾ (show all) ☐ PRN

**Prescription:**

Days Supply: 30 ☐ DAW

Dispense: 30 Tablet ▾


Number of Refills:  ☐ PRN

Date to Fill:   ☐ Create 3 month supply

Prevent Renewal Requests: ☐

Follow up provider:

**Real-Time Pricing**  
\$15.87 / month  
Prior Auth Not Required

 ☒ Real-Time Pricing ☐ Formulary Summary

Instructions to Patient:

Comments to Pharmacy:

Internal Note:

***Configure your personal  
account to expand or collapse  
formulary results by default***


***Setting also applies to  
pocketPCC!***

PCC eRx PCC eRx Rx Queue (1) My Settings Rx Logs Audit Log Administration

## My Settings

- EPCS**  
Enrollment and Tokens
- Favorites**  
Manage favorite prescriptions
- Medication History**  
Prescription preferences
- Pharmacies**  
Default and sibling behavior
- Real-Time Formulary**  
Expand or Collapse Formulary Alternatives

## Real-Time Formulary

 Configure preferences for real-time formulary alternative section.

**Formulary Alternatives**

☒ Collapse formulary alternatives by default



# Did You Know? When Processing EPCS Prescriptions...



**Two Factor Authentication**


Select which token you would like to use, then enter your generated token value and your token password:

HardToken4963 ▼

EPCS Password:

OTP Token Value:

*By completing the two-factor authentication protocol at this time, you are legally signing the prescription(s) and authorizing the transmission of the above information to the pharmacy for dispensing. The two-factor authentication protocol may only be completed by the practitioner whose name and DEA registration number appear above.*



OR





# A Fresh Look for My Settings Page



**PCC eRx**

Rx Queue

**My Settings**

RxLogs

Audit Log

Administration

Version 10  
eRx Demo

**My Settings**

**EPCS**  
Enrollment and Tokens

**Favorites**  
Manage favorite prescriptions

**Medication History**  
Prescription preferences

**Pharmacies**  
Default and sibling behavior

**Renewing with RapidRx**  
Show or hide RapidRx

**Three Month Supply**  
Prescription preferences

**Vacation Hours**  
Set time away

**EPCS**

**i** These settings manage your Electronic Prescribing of Controlled Substances (EPCS) enrollment and tokens used for two-factor authentication when signing.

**EPCS Status**

✓ EPCS Enrollment is complete. You are now ready to e-prescribe controlled substances.

Exostar Account Management

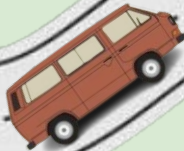
**Token Settings**

Default Token	Token name
<input checked="" type="radio"/> <b>Hard Token</b> (physical fob)	<input type="text" value="Key fob"/>
<input type="radio"/> <b>Soft Token</b> (Authy app)	<input type="text" value="Authy"/>

Save changes



# What's Next for PCC eRx?





## Coming in February 2026: Fresh Improvements for PCC eRx



- ❁ Medication Hx & eRx Allergies: Magic for Mark as Reviewed
- ❁ Approving EPCS via pocketPCC: Good news regarding Authy!
- ❁ Ordering Provider: Woes begone for Clinical Staff



*PCC EHR 10.5 currently scheduled to arrive on February 15th!*



# Mark as Reviewed: PCC EHR & PCC eRx













Medication History (Chart-wide) Last Modified by Morgan Ellixson-Boyea 12/09/25 9:01am		
Status	Medication	
Active	AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) - 3 month supply 1 x 10 mg Sustained Release 24 hour Capsule	1 cap PO every day; by
Active	CLONIDINE 1 x 0.1 mg Tablet	1 tab PO every day at b
Inactive	POLYETHYLENE GLYCOL (MIRALAX POWDER) 17 gram/dose Powder	1 gm PO every day
Mark as Reviewed Last reviewed for this visit by Morgan Ellixson-Boyea 12/09/25 9:12am		

**“Mark as Reviewed” Status will now be communicated across both Medication History sections - in PCC EHR and PCC eRx!**

- ❖ Most recent status *also* displays in the chart-wide Medical Summary > Medication History component
- ❖ Providers & Staff can still “Mark as Reviewed” in both places if desired for your workflow

**Medication History** Last reviewed for this visit by Morgan Ellixson-Boyea 12/09/2025 09:12am

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

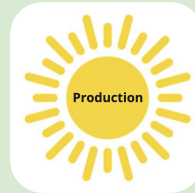
Medication	
    	AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL RELEASE 24 HOUR CAPSULE) 10 mg capsule, extended release 24hr 3 month supply Active Rx
    	CLONIDINE 0.1 mg tablet Active Rx

Clean up Med Hx

Mark as reviewed



# Current Restrictions - Approving EPCS via pocketPCC



pocketPCC  
PCC eRx

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]


Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy

Default pharmacy

☒  Friendly Pharmacy, Inc.  
389 East 138 Street, Bronx, NY 10454  
Retail, SupportsDigitalSignature, Accepts  
EPCS  
Phone: (718) 742-0001  
Fax: (718) 742-0011

[Add Pharmacy](#)

**Allergies** Allergy List not yet reviewed



***PCC currently prevents the use of Authy from any device while prescribing in pocketPCC, due to previous interpretations of the DEA Regulation.***



# Coming in Early 2026: Use Authy on a Second Device (when prescribing from pocketPCC)



pocketPCC  
PCC eRx

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30,2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

**Pharmacy**

Default pharmacy

☒ Friendly Pharmacy, Inc.  
389 East 138 Street, Bronx, NY 10454  
Retail, SupportsDigitalSignature, Accepts  
EPCS  
Phone: (718) 742-0001  
Fax: (718) 742-0011

[Add Pharmacy](#)

**Allergies** Allergy List not yet reviewed



***The DEA requires your second factor of authentication to come from a device other than the one being used for prescribing.***  
***PCC will now allow you to use your hard token OR the Authy app on a different phone, tablet, or watch to meet this requirement.***



# Resolved: Known Issues with Ordering Provider Fields



Select provider and location for this encounter

Please select a provider:

Type Last Name of Physician

Please select a location:

Start Date: 12/10/2025 Stop Date: 01/08/2026

Choose Ordering Provider:

Staff may have previously reported:

- ❁ Selected Ordering Provider in pop-up not saving
- ❁ Changes to Ordering Provider in edit screen not correctly updating in RapidRx
- ❁ Being prompted to select an Ordering Provider when one already exists in RapidRx

**CHRIS CEDERSTROM**  
Male, DOB 05/11/2014  
8454 Hillsdale Road  
Sheldon Springs, VT 05485  
Phone (802) 555-0165

Prescribing Agent  
**ZEN, ZELDA, LNA**

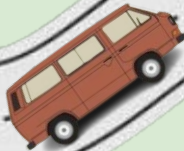
**MORGAN ELLIXSON-BOYEY**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

**Yalaha Pharmacy**  
8735 County Rd 48  
Yalaha, FL 34797  
Phone (352) 547-1247  
Fax (352) 547-1400  
accepts EPCS

polyethylene glycol 3350 17 gram/dose ☒  
oral powder (Miralax)  
17 gram(s) By Mouth every day  
NDC: 69230032434  
1 x 119 gram bottle, 0 Refills  
Days Supply: 30  
Written Date: 12/10/2025




# What's Next for PCC eRx?







# What's Next for PCC eRx: Electronic Prior Authorization

AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) 


☐ Instruction Only

Qty: 1 to 10 mg capsule, extended release 24hr ▾

PO ▾ (show all routes) every morning ▾ (show all frequencies)

☐ PRN

Adjustments:



---

Prescription:

Days Supply: 30 ☐ DAW


Dispense: 30 Capsule(s) ▾

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3 month supply

Prevent Renewal Requests: ☐


Follow up provider:

**Real-Time Pricing** 



Covered with restrictions

**Prior Auth Required**

☒ Start ePA ☐ Expedited



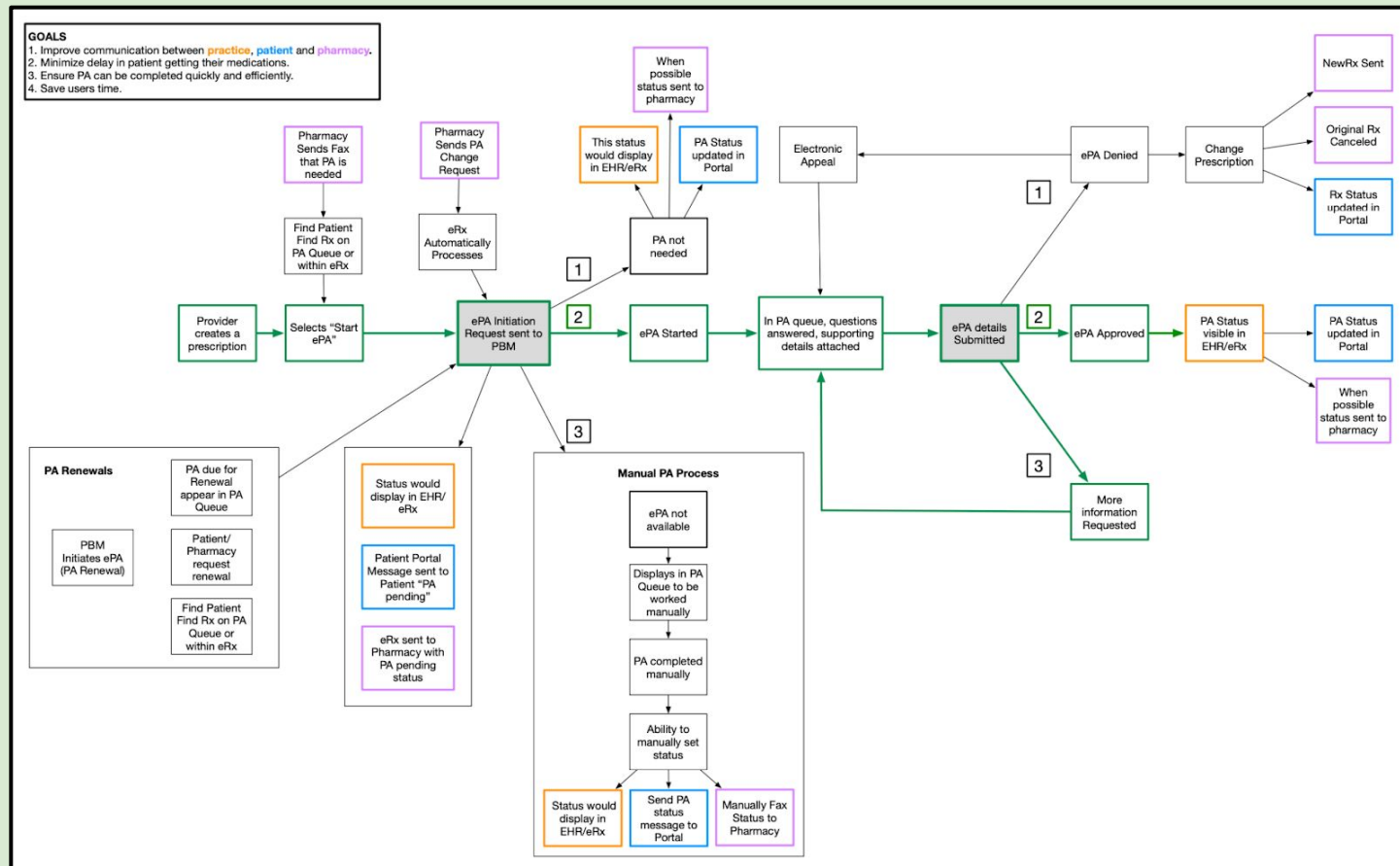
- ❁ Work on ePA began in December 2023
- ❁ Partnership through Surescripts
- ❁ PCC EHR Release Date - TBD
- ❁ Feedback requested!

Prescription History			
Start/Stop	Prescription	Prescriber/Agent	Rx Details
05/30/2024 06/28/2024	 Relexxii 36 mg tablet extended release 24hr (methylphenidate HCl) <b>Schedule II</b> 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 35 ePrescribed Brooklyn @ Gates Pharmacy
Prior Authorization: <input type="text" value="Start ePA"/>			

Page: 1





# What's Next for PCC eRx: Electronic Prior Authorization





# What's Next for PCC eRx: Electronic Prior Authorization








Prescription History				
 	Start/Stop	Prescription	Prescriber/Agent	Rx Details
	05/21/2024 06/19/2024	<input checked="" type="checkbox"/> Adderall 10 mg capsule,extended release 24hr <b>Schedule II</b> 1 capsule(s) By Mouth every day 30 Capsule(s) 0 Refill(s) <b>Prior Authorization: In progress</b> ←	DEWEY HOWELL	SN: 35 ePrescribed Brooklyn @ Gates Pharmacy
				Page: 1

View status  
of Prior  
Auth inside  
PCC eRx!

**Medication History** Medication History not yet reviewed

Group By: ☐ Indication ☐ Class ☐ Generic med name ☒ None

Display: ☒ Active Only ☐ Active & Inactive

	Medication	Instructions	Source
    	AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) 10 mg capsule,extended release 24hr <a href="#">Active Rx</a> <b>Prior Authorization: In progress</b>	1 CAPSULE(S) PO EVERY DAY	PCC eRx

Clean up Med Hx

**Medication History Comments:**  
No comments entered

☐ Patient takes no Meds ☐ Med Hx is unknown or incomplete

Add Hx Med Add Comment Print Medication Hx

Mark as reviewed






# What's Next for PCC eRx: Electronic Prior Authorization



Medication History Last Modified by Dewey Howell 05/21/24 2:35pm					Display: All Statuses
Status	Medication	Instructions	Start	Stop	
Active	AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) 1 x 10 mg capsule,extended release 24hr Prior Authorization: In progress	1 cap PO every day; by Dewey Howell	05/21/24		
Last reviewed by PCC PCC 05/30/24 12:21pm					

*View status of patient-specific Prior Auth in PCC EHR  
Medication History & Patient Portal*

*And search for  
any Prior Auth  
from Rx Queue!*



Rx Queue

My Settings

RxLogs

Audit Log

Administration

Prior Authorizations

Current (1)

Sent to plan

Search

Search:

Sign Out

My Kid's Chart

Settings

Welcome Morgan Ellixson-Boyea

Medications

Active

Adderall (10 mg Sustained Release 24 hour Capsule)

1 x 10 mg capsule  
extended release 24hr  
Instructions: 1 Sustained Release 24 hour  
Capsule By Mouth every day  
Start: 05/21/24  
Prior Authorization: In progress

Allergies

None

Problem List

None

Immunizations

None





# What's Next for PCC eRx: Electronic Prior Authorization



**Prior Authorizations**

Current (1)

Sent to plan

Search

**ABINGDON, PERSEUS**

**AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)**  
10 mg capsule, extended release 24hr  
30 Capsule(s), 0 refills

**Real-Time Pricing**  
Covered with restrictions  
Prior Auth Required

Proinforma PBM  
(855) 438-3200  
Case ID: X\_861222\_9KSW71

Deadline For Reply: 05/31/2024  
Priority: Expedited

**Adderall XR PA E-Form**  
The electronic PA form for Adderall XR

Is this request for continuation of therapy?  
☐ Yes  
☐ No

Select the diagnosis below:  
☐ Attention-deficit disorder  
☐ Attention-deficit hyperactivity disorder  
☐ Depression  
☐ Fatigue associated with medical illness  
☐ Other (please specify)

Does the patient have a history of failure or intolerance to amphetamine/dextroamphetamine non-XR?  
☐ Yes  
☐ No

Submit ePA

Attach Chart Data

**Chart Data**

Allergies  
No known drug allergies

Problems/Diagnoses [see more](#)  
F90.2 Attention-deficit hyperactivity disorder

Medication History [see more](#)  
03/02/22 - Present Adderall 10 mg capsule, extended release 24hr  
12/02/21 - 03/02/22 Adderall 10 mg capsule

Visit History [see more](#)  
05/20/24 ADHD Recheck Dx: Attention deficit hyperactivity disorder, combined  
04/20/24 Phone Note Subject: Adderall XR 10mg



# What's Next for PCC eRx: Electronic Prior Authorization



## Prior Authorizations

Current (1) [Sent to plan](#) [Search](#)

ABINGDON, PERSEUS

### AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)

10 mg capsule, extended release 24hr  
30 Capsule(s), 0 refills

Real-Time Pricing  
Covered with restrictions  
Prior Auth Required

ProInforma PBM  
(855) 438-3200  
Case ID: X\_861222\_9KSW71

#### Adderall XR PA E-Form

The electronic PA form for Adderall XR

Is this request for continuation of therapy?

- ☐ Yes  
☐ No

Select the diagnosis below:

- ☐ Attention-deficit disorder  
☐ Attention-deficit hyperactivity disorder  
☐ Depression  
☐ Fatigue associated with medical illness  
☐ Other (please specify)

Does the patient have a history of failure or intolerance to amphetamine/dextroamphetamine non-XR?

- ☐ Yes  
☐ No

[Submit ePA](#) [Attach Chart Data](#)

#### Chart Data

##### Allergies

No known drug allergies

##### Problems/Diagnoses [see more](#)

F90.2 Attention-deficit hyperactivity disorder

##### Medication History [see more](#)

03/02/22 - Present Adderall 10 mg capsule  
12/02/21 - 03/02/22 Adderall 10 mg capsule

##### Visit History [see more](#)

05/20/24 ADHD Recheck Dx: Attention deficit hyperactivity disorder, combined  
04/20/24 Phone Note Subject: ADHD

#### Visit History [see more](#)

05/20/24 ADHD Recheck Dx: Attention deficit hyperactivity disorder, combined

#### Appointment Details

Appt Date: 05/20/24  
Visit Reason: ADD Followup  
Patient Age: 13 yrs, 4 mos  
Appt Location: PCC Test Pediatrics  
Appt Provider: Dewey Howell, MD

#### Informant/Relationship

mom-nicole

#### Chief Complaint

recheck ADD

#### Medications

Current Medications:  
adderall 10 mg extended release daily  
Drug Allergies:  
NKDA

#### Vitals

Weight 56.744 kg  
Height 163.53 cm  
BMI 21.2 kg/m<sup>2</sup>  
Blood Pressure 120/70 s/d, Left Arm Sitting  
Pulse 88 bpm



# What's Next for PCC eRx: Electronic Prior Authorization



Attachments

AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)  
10 mg capsule, extended release 24hr  
30 Capsule(s), 0 refills

Real-Time Pricing  
Covered with restrictions  
Prior Auth Required

Create Custom Attachment

Allergies  
☒ No known drug allergies

Problems/Diagnoses [see more](#)  
☒ F90.2 Attention-deficit hyperactivity disorder

Medication History [see more](#)  
☒ 03/02/22 - Present Adderall 10 mg capsule, extended release 24hr  
☒ 12/02/21 - 03/02/22 Adderall 10 mg capsule

Visit History [see more](#)  
☒ 05/20/24 ADHD Recheck Dx: Attention deficit hyperactivity disorder, combined  
☒ 04/20/24 Phone Note Subject: Adderall XR 10mg

Additional Notes

Create Attachment Preview

Attach EHR documents

Recent Documents (5)  
After Hours Triage Calls (3)  
Camp/School Forms (10)  
Correspondence/Specialty Reports (12)  
Demographics (5)  
Insurance/Billing (12)  
Lab (5)  
New Vaccine Consent Form (1)  
Orders - Lab/Radiology (2)  
Referrals (14)  
Therapy Notes (1)

Title: Speech Therapy - Therapy Trails  
Category: Therapy Notes  
Portal: Available in Portal Documents  
Last Modified: kholton 01/21/19 4:36pm

Date: 10/24/18  
Pages: 3

X-General (1)  
X-Vaccine Consent Form (1)

Attach selected documents

Upload files

Browse Files for attachment



**Next PCC eRx Drop In Session:**

**Tuesday, January 20th  
2-4pm EST**





**The eRx team is here and ready to chat!**

**eRx drop-in session is open till 230pm EDT  
Please say hello!**

