

## **Improving Your Practice Health with PCC Dashboard**

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### **Here are some of the things you'll do during this practice session:**

- **Log into the Dashboard**
- **Identify your top priorities according to your Dashboard scores**
- **Identify at least one thing you could do to improve your performance in these top priority areas**
- **Experience some specific areas of the Dashboard we feel are most relevant**

*Instructions for newer or prospective PCC clients (online 6 months ago or less): You may not have enough of a data sample to achieve accurate results for some Dashboard measures related to practice revenue and A/R. If you want to see a sample of Dashboard results, please see a PCC staff member for assistance with using a demo login.*

### **Exercise 1 - What are the top three priorities identified for your practice according to your pulse scores?**

Priority #1: \_\_\_\_\_ Score: \_\_\_\_\_

Priority #2: \_\_\_\_\_ Score: \_\_\_\_\_

Priority #3: \_\_\_\_\_ Score: \_\_\_\_\_

For each of the priorities, identify at least one initiative you could take to try to improve on your results:

Priority #1: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Priority #2: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Priority #3: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Exercise 2 - What is the “PCC Client Average” benchmark for the “Revenue-per-Visit (Without Imms)” measure?**

\$\_\_\_\_\_ deposited per-patient visit

**Exercise 3 - What is the value that represents the “Top Performers” (90th percentile) for the “Well Visit Rates – Patients 12-21 years” measure?**

\_\_\_\_\_ Percentile

**Exercise 4 - How many active ADD/ADHD patients do you have at your practice according to the Dashboard?**

\_\_\_\_\_

What percentage of your total active patient population does this represent?

\_\_\_\_\_%

**Exercise 5 - From the “Productivity” tab in the Dashboard, view your June year-to-date “Total Visits” productivity for “All Providers” and “All Locations”. How do you compare to previous years?**

What is your percentage increase or decrease compared to last year?  
\_\_\_\_% increase/decrease

Pick just one provider and view their June year-to-date “total visits” productivity compared to prior years. Has it increased or decreased? View the trends for just the sick or well visit type.

**Exercise 6 – Looking at your “Age and Sex Breakdown” for the HPV Vaccination Rate measure, how many total 13 year-old patients are overdue for at least one of their HPV vaccinations?**

Total 13-year-old patients overdue : \_\_\_\_\_

What % of your total active 13-17 year-old patient population are overdue for their HPV vaccination series? \_\_\_\_\_