PCC eRx Drop In Session April 2024



Hosted by your friendly eRx team at PCC



Welcome to the PCC eRx Drop in Session - April 2024

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise



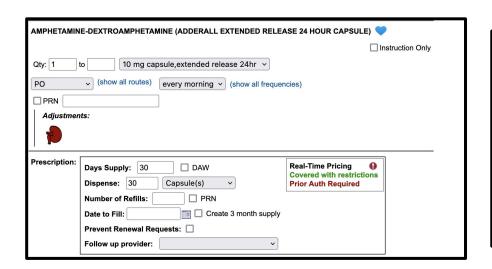


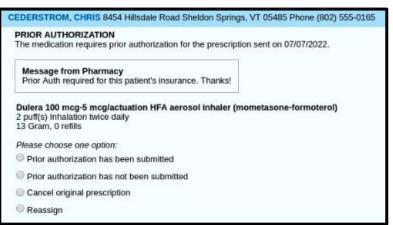
April 2024 PCC eRx Drop In Session

- ePA (Electronic Prior Authorization) Project Updates
- Share your thoughts on current PA workflows at your office
- Provide feedback on early plans for ePA within PCC eRx
- Open Q&A for attendees
- ... and more!



Prior Authorization Needed - Current Experience









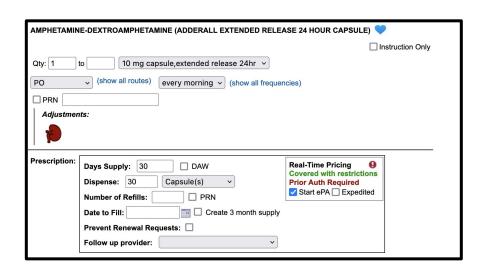




ePA (Electronic Prior Authorization) Project



- Work on ePA began in December 2023
- Partnership through Surescripts
- PCC EHR Release Date TBD







ePA (Electronic Prior Authorization) Project



- Tell us about your medication-based Prior Auth workflow in your office!
 - **☆** What role types are typically involved with the process?
 - **⇔** What does your workflow look like?
 - **✿** Do you use any form of ePA through other vendors?
 - **❖** What pain points do you encounter with your current process?
 - ★ How do you communicate PA approval? (Patient/Family vs Pharmacy)
 - **Common medications or drug classes you submit PAs for?**



Review of ePA workflow diagram and early design prototypes

With Dr. Dewey Howell (PCC)





Important Improvements & Bug Fixes Coming Your Way



- RTPB optimizations re: alternative selection & substitutions
- Dispense qty carried forward as expected with renewed entries
- ★ Weight-based Dosing for Augmentin & Bactrim fixed (again!)
- Ordering Provider saves properly when modified
- Practice location zip code accurately used in pharmacy search
- Rx Queue refresh rates adjusted to only check during active use
- ... and few behind the scenes improvements!





Next PCC eRx Drop In Session:

Tuesday, May 21st 2-4 pm EST





Puzzling prescribing problem? Medication mysteries?

Let's discuss!





The eRx team is here and ready to chat!

eRx drop-in session is open till 230pm EST Please say hello!



