

PCC eRx Drop In Session April 2024



*Hosted by your
friendly eRx team at PCC*

Welcome to the PCC eRx Drop in Session - April 2024


- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise



April 2024 PCC eRx Drop In Session

- ePA (Electronic Prior Authorization) Project Updates
- Share your thoughts on current PA workflows at your office
- Provide feedback on early plans for ePA within PCC eRx
- Open Q&A for attendees
- ... and more!

Prior Authorization Needed - Current Experience


AMPHETAMINE-DEXTRAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)  Instruction Only

Qty: 1 to 10 mg capsule,extended release 24hr

PO (show all routes) every morning (show all frequencies)

PRN

Adjustments:



Prescription: Days Supply: 30 DAW **Real-Time Pricing**
Covered with restrictions
Prior Auth Required

Dispense: 30 Capsule(s)

Number of Refills: PRN

Date to Fill: Create 3 month supply

Prevent Renewal Requests:

Follow up provider:

CEDERSTROM, CHRIS 8454 Hillsdale Road Sheldon Springs, VT 05485 Phone (802) 555-0165

PRIOR AUTHORIZATION
The medication requires prior authorization for the prescription sent on 07/07/2022.

Message from Pharmacy
Prior Auth required for this patient's insurance. Thanks!

Dulera 100 mcg-5 mcg/actuation HFA aerosol inhaler (mometasone-formoterol)
2 puff(s) Inhalation twice daily
13 Gram, 0 refills

Please choose one option:


- Prior authorization has been submitted
- Prior authorization has not been submitted
- Cancel original prescription
- Reassign



ePA (Electronic Prior Authorization) Project



- ❖ Work on ePA began in December 2023
- ❖ Partnership through Surescripts
- ❖ PCC EHR Release Date - TBD

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 Start ePA Expedited

The PCC eRx team requests your input!

ePA (Electronic Prior Authorization) Project



- ❖ Tell us about your medication-based Prior Auth workflow in your office!
 - ❁ What role types are typically involved with the process?
 - ❁ What does your workflow look like?
 - ❁ Do you use any form of ePA through other vendors?
 - ❁ What pain points do you encounter with your current process?
 - ❁ How do you communicate PA approval? (Patient/Family vs Pharmacy)
 - ❁ Common medications or drug classes you submit PAs for?

Want to share thoughts on the above questions after the session? Email support@pcc.com

Attn: eRx Team/Drop-In

Review of ePA workflow diagram and early design prototypes

With Dr. Dewey Howell (PCC)



Important Improvements & Bug Fixes Coming Your Way



- ❁ RTPB optimizations re: alternative selection & substitutions
- ❁ Dispense qty carried forward as expected with renewed entries
- ❁ Weight-based Dosing for Augmentin & Bactrim - fixed (again!)
- ❁ Ordering Provider saves properly when modified
- ❁ Practice location zip code accurately used in pharmacy search
- ❁ Rx Queue refresh rates adjusted to only check during active use
- ❁ ... and few behind the scenes improvements!



Next PCC eRx Drop In Session:

Tuesday, May 21st

2-4 pm EST



Puzzling prescribing problem? Medication mysteries?

Let's discuss!



The eRx team is here and ready to chat!

eRx drop-in session is open till 230pm EST
Please say hello!

