

# PCC eRx Drop In Session

## April 2025





*Hosted by your  
friendly eRx team at PCC*

## Welcome to the PCC eRx Drop in Session - April 2025

- **Please include your practice acro or state in your zoom name**
- **Use raise hand feature to join conversation or add comments & questions to the chat**
- **Mute your audio to limit background noise**



## April 2025 PCC eRx Drop In Session

- **Have you tried prescribing from pocketPCC yet?** 
- **Open Q&A for attendees**
- **What's Next for PCC eRx:** Features and Fixes coming this Fall 
- **Assorted Tips & Tricks**

Next PCC eRx Drop In Session:

Thursday, May 22nd

1230-230pm EDT



# Puzzling prescribing problem? Medication mysteries?

Let's discuss!



# PCC eRx:

## The same prescribing tool available in both PCC EHR and pocketPCC!

Jerry GarciaPCC# 4033

Medical Summary

Demographics

History

PCC eRx

Patient Information

Vitals

Pharmacies

Allergies

Problem List

Retail Rx History

Prescription History

Medication History

Prescribe

Review & Sign

Reconciliation History

12/03/24

eRx Encounter

PCC eRx

Rx Queue (1)

My Settings

Rx Logs

Audit Log

Administration

Version 10  
eRx Demo

**JERRY GARCIA**

Age: 3 yrs 2 mos  
DOB: 10/01/2021

Sex: Male  
PCC#: 4033

**ALLERGIES: NO KNOWN DRUG ALLERGIES**

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>	Friendly Pharmacy, Inc.	389 East 138 Street, Bronx, NY 10454	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 742-0001 (718) 742-0011

Add Pharmacy

**Allergies** Allergy List not yet reviewed

Display: ☒ Active Only ☐ Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
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pocketPCC  
PCC eRx

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
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**Pharmacies**

Pharmacy

Default pharmacy

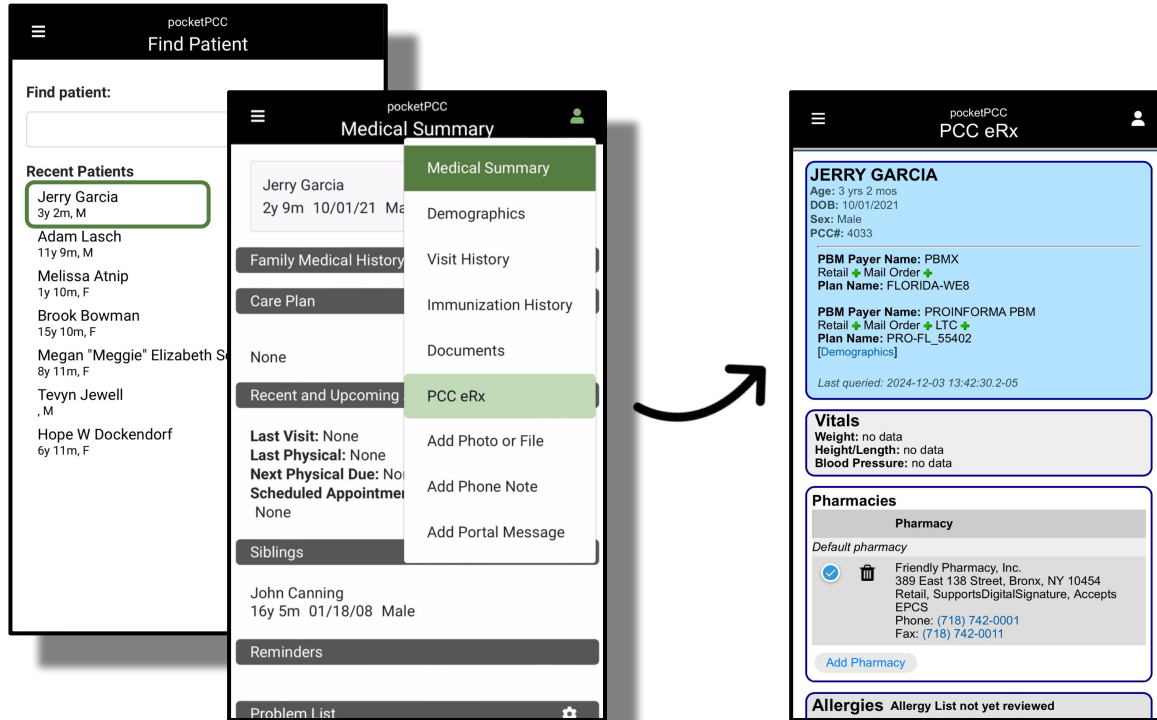
☒ Friendly Pharmacy, Inc.  
389 East 138 Street, Bronx, NY 10454  
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Phone: (718) 742-0001  
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Add Pharmacy

**Allergies** Allergy List not yet reviewed

Delivered to all offices on Sunday, March 9th!

# Introducing prescribing via pocketPCC



- Send both legend & EPCS prescriptions!
- Will require use of hard token for EPCS
- Rx Queue access for pending prescriptions
- Printing disabled via mobile
- Retail Rx Hx only available via PCC EHR

*Delivered to all offices on Sunday, March 9th!*

# What's Next for PCC eRx



- ❁ **Summer Release (10.3) - Infrastructure update across all PCC Products**
- ❁ **Fall Release (10.4) - Pediatric Delighers in PCC eRx**
- ❁ **Return to Electronic Prior Authorization (ePA) Project**





# Fall Release (10.4) - Pediatric Delighters in PCC eRx



- ❁ Prescribing from pocketPCC: Add filters to mobile Rx Queue
- ❁ Improvements for Resend functionality
  - ❁ Allow Resend from Prescription History
  - ❁ Add pending option for non-provider staff
  - ❁ Support for resending within 3 month supply prescriptions

The screenshot shows the 'Review & Sign' screen in the PCC eRx system. At the top, there's a 'Prescriptions' section with a 'Group By' dropdown set to 'None'. Below this, a table lists the medication details. The medication is LISDEXAMFETAMINE (VYVANSE CAPSULE), 20 mg capsule, with 30 capsules and 0 refills. The start date is 11/14/2023. The pharmacy is CVS/pharmacy #11037. The eRx timestamp is 11/14/2023 18:46:56. The prescriber is MORGAN ELLIXSON-BOYEA. There are icons for 'Resend', a trash can, an information icon, and a plus icon. At the bottom, there are buttons for 'Finalize Prescriptions' and 'Print Medication Instructions'.

Ready	Medication
<a href="#">Resend</a>	<b>LISDEXAMFETAMINE (VYVANSE CAPSULE)</b> 20 mg capsule 30 Capsule(s), 0 refills Start: 11/14/2023 Pharmacy: CVS/pharmacy #11037 eRx: 11/14/2023 18:46:56 (Prescribed by: MORGAN ELLIXSON-BOYEA)

**Links:**  
[Daily Med - Drug Reference Materials](#)  
[State of Vermont Prescription Monitoring Program](#)

[Finalize Prescriptions](#) [Print Medication Instructions](#)

*All improvements are subject to change &  
are under consideration for the 10.4 release in Fall 2025*

## Fall Release (10.4) - Pediatric Delighters in PCC eRx



- ❁ **Improve Errors in PCC eRx: Less roadblocks & happier prescriptions**
  - ❁ **Reduce drug specific issues resulting in unexpected “Medication is Incomplete. Dose form is missing” messages**
  - ❁ **Decrease transmission & communication related errors on Rx Queue *when possible***
- ❁ **Address industry wide issues with Concerta & Relexxii**
- ❁ **Allow prescribers the ability to suppress certain safety checking alerts**

*All improvements are subject to change &  
are under consideration for the 10.4 release in Fall 2025*

## Fall Release (10.4) - Pediatric Delighters in PCC eRx



❁ ... and more. Stay tuned!



**Do you have a bug or smaller enhancement you'd like to see added to this list?**

**Let us know! No promises! :)**

*All improvements are subject to change &  
are under consideration for the 10.4 release in Fall 2025*

# PCC eRx

## Tips & Tricks



## If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

Add New Med

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

Add New Med (start over)

LIDOCAINE 4 % PATCH

to  patch (show all)

Qty:  to

Topical

☒ PRN pain

✓

1.8 % adhesive patch,medicated (lidocaine)

4 % adhesive patch,medicated (lidocaine)

5 % adhesive patch,medicated (lidocaine)

4 % adhesive patch,medicated (lidocaine HCl)

Prescription:

Days Supply:

Dispense:  Day(s)

Number of Refills:  ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:

Formulary Summary

Generic, OTC, Unknown

☒ Formulary Summary Rx Plan: PRO-NH\_02447

Alternatives

Alerts

Prior Auth

Copay

No formulary information available.

**BROOK BOWMAN**  
Female, DOB 05/05/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
3137 Grand Concourse  
Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**lidocaine**  
1 patch Topical every day PRN pain  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 03/24/2025

Print

Test Case:

Process Now

Medication is incomplete. Please select dose form.

## If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

[Add New Med](#)

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

**Add New Med** [\(start over\)](#)

LIDOCAINE 4 % PATCH

☒ Instruction Only

Dose Form: 4 % adhesive patch, medicated (lidocaine) ▼

Prescription:

Days Supply: 30

Dispense: 1 ▼ 5 adhesive patch, medicated packet ▼

Number of Refills: ☐ ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider: ▼

Formulary Summary  
Generic, OTC, Unknown

**Warning:** Dose Range Safety Checking for Dose Amount and Dose Frequency is not available for Instruction Only prescriptions. Please review carefully.

Formulary Summary

Rx Plan: PRO-NH\_02447 ▼

Instructions to Patient:  
very special directions for the patient

Comments to Pharmacy:

Internal Note:

Duration: for  ▼

Indications:

*Tip: Use multiple terms to refine your search*

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Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**lidocaine 4 % topical patch**  
very special directions for the patient  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 03/24/2025

eRx ▼

Test Case: ▼

Process Now

# Pharmacy "Rejections" for DAW Relexxii?



**METHYLPHENIDATE (RELEXXII EXTENDED RELEASE 24 HOUR TABLET)** ☐ Instruction Only

Qty: 1 to 18 mg tablet extended release 24hr (methylphenidate HCl) ▼

PO ▼ (show all) every day ▼ (show all) ☐ PRN

**Prescription:**

Days Supply: 30 ☒ DAW

Dispense: 30 Tablet ▼

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3

Prevent Renewal Requests: ☐

Follow up provider:

**BROOK BOWMAN**  
Female, DOB 05/05/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
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Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**methylphenidate ER 18 mg tablet, extended release 24 hr**  
18 milligrams By Mouth every day  
30 Tablet, 0 Refills DAW  
Days Supply: 30  
Written Date: 03/24/2025

eRx ▼

Test Case: ▼

Process Now

If intending to fill DAW Relexxii, be advised that the default dose form currently only links to methylphenidate ER, and not Relexxii as expected

Add New Med

**Add New Med** (start over)

**METHYLPHENIDATE**

Qty: 1 to 18 mg tablet extended release 24hr (methylphenidate HCl)

PO ▼ (show all)

**Prescription:**

Days Supply: 30 ☒ DAW

Dispense: 30 Tablet ▼

Number of Refills:  ☐ PRN

Date to Fill:  ☐ Create 3

Prevent Renewal Requests: ☐

Follow up provider:

☒ Real-Time Pricing


**Alternatives**

- ✓ 18 mg tablet extended release 24hr (methylphenidate HCl)
- 27 mg tablet extended release 24hr (methylphenidate HCl)
- 36 mg tablet extended release 24hr (methylphenidate HCl)
- 45 mg tablet extended release 24hr (methylphenidate HCl)
- 54 mg tablet extended release 24hr (methylphenidate HCl)
- 63 mg tablet extended release 24hr (methylphenidate HCl)
- 72 mg tablet extended release 24hr (methylphenidate HCl)
- 18 mg tablet extended release 24hr (Relexxii)
- 27 mg tablet extended release 24hr (Relexxii)
- 36 mg tablet extended release 24hr (Relexxii)
- 45 mg tablet extended release 24hr (Relexxii)
- 54 mg tablet extended release 24hr (Relexxii)
- 63 mg tablet extended release 24hr (Relexxii)
- 72 mg tablet extended release 24hr (Relexxii)

Select an option from the Relexxii specific entries at the bottom for best results

## Amazon Pharmacy: Legend Rx and CIII-CV only

### Pharmacies

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>  Amazon Pharmacy	42-10 43rd Ave, Sunnyside, NY 11104	Retail, Accepts EPCS	(718) 786-0707	(718) 786-0709

Add Pharmacy

New  
Refill  
Change  
Cancel  
Controlled Substance



**Delivered**

Today at 8:59 AM, Springdale, AR



The eRx team is here and ready to chat!

eRx drop-in session is open till 230pm EDT  
Please say hello!

