

# PCC eRx Drop In Session April 2025



*Hosted by your  
friendly eRx team at PCC*

## Welcome to the PCC eRx Drop in Session - April 2025

- **Please include your practice acro or state in your zoom name**
- **Use raise hand feature to join conversation or add comments & questions to the chat**
- **Mute your audio to limit background noise**



## April 2025 PCC eRx Drop In Session

- **Have you tried prescribing from pocketPCC yet?** 
- **Open Q&A for attendees**
- **What's Next for PCC eRx:** Features and Fixes coming this Fall 
- **Assorted Tips & Tricks**

Next PCC eRx Drop In Session:

Thursday, May 22nd

1230-230pm EDT



# Puzzling prescribing problem? Medication mysteries?

Let's discuss!



# PCC eRx:

## The same prescribing tool available in both PCC EHR and pocketPCC!

**PCC EHR** Jerry Garcia PCC# 4033

Medical Summary  
Demographics  
History  
PCC eRx

**Patient Information**  
Vitals  
Pharmacies  
Allergies  
Problem List  
Retail Rx History  
Prescription History  
Medication History  
Prescribe  
Review & Sign  
Reconciliation History

12/03/24  
eRx Encounter

**PCC eRx** Jerry Garcia 3 yrs, 2 mos 10/01/21 M

Version 10 eRx Demo

Rx Queue (1) My Settings Rx Logs Audit Log Administration

**JERRY GARCIA** ALLERGIES: NO KNOWN DRUG ALLERGIES  
Age: 3 yrs 2 mos Sex: Male  
DOB: 10/01/2021 PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy	Address	Type	Phone	Fax
<input checked="" type="checkbox"/> <input type="checkbox"/>	Friendly Pharmacy, Inc.	389 East 138 Street, Bronx, NY 10454	Retail, SupportsDigitalSignature, Accepts EPCS (718) 742-0001	(718) 742-0011

Default pharmacy  
Add Pharmacy

**Allergies** Allergy List not yet reviewed Display:  Active Only  Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
----------	----------	----------	------------------	------------	--------------

pocketPCC PCC eRx

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy

Default pharmacy

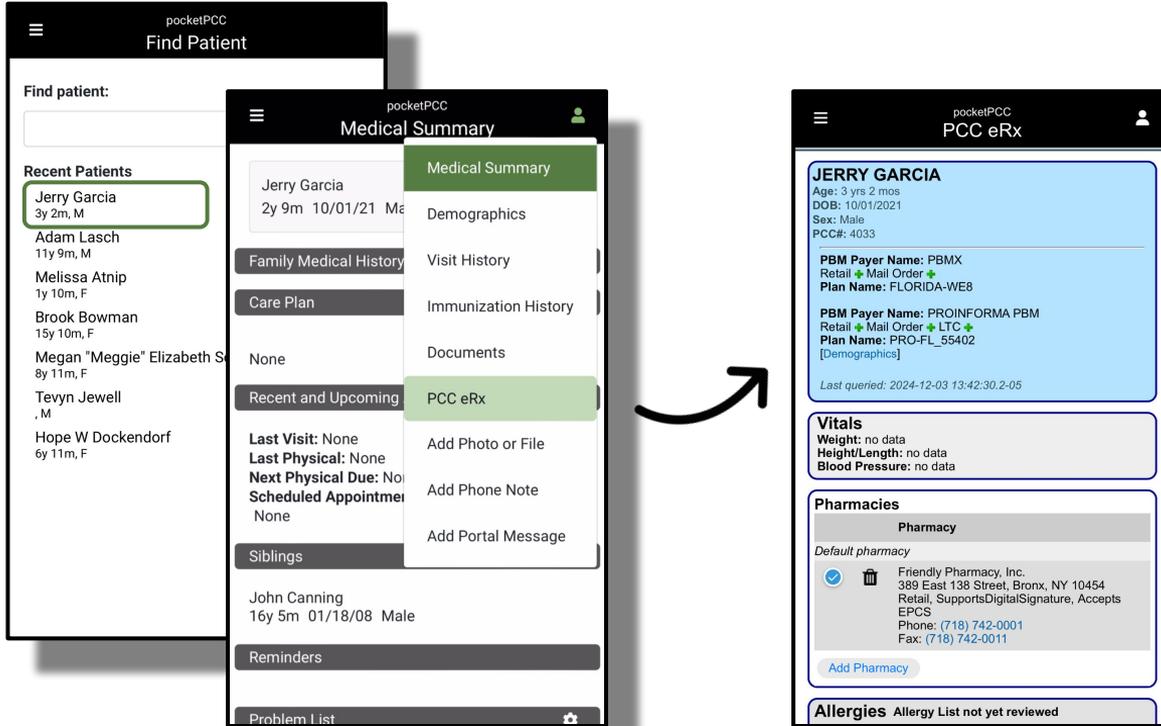
Friendly Pharmacy, Inc.  
389 East 138 Street, Bronx, NY 10454  
Retail, SupportsDigitalSignature, Accepts EPCS  
Phone: (718) 742-0001  
Fax: (718) 742-0011

Add Pharmacy

**Allergies** Allergy List not yet reviewed

Delivered to all offices on Sunday, March 9th!

# Introducing prescribing via pocketPCC



- Send both legend & EPCS prescriptions!
- Will require use of hard token for EPCS
- Rx Queue access for pending prescriptions
- Printing disabled via mobile
- Retail Rx Hx only available via PCC EHR

*Delivered to all offices on Sunday, March 9th!*

# What's Next for PCC eRx



- ❁ **Summer Release (10.3) - Infrastructure update across all PCC Products**
- ❁ **Fall Release (10.4) - Pediatric Delighers in PCC eRx**
- ❁ **Return to Electronic Prior Authorization (ePA) Project**



# Fall Release (10.4) - Pediatric Delighters in PCC eRx



❁ Prescribing from pocketPCC: Add filters to mobile Rx Queue

❁ Improvements for Resend functionality

❁ Allow Resend from Prescription History

❁ Add pending option for non-provider staff

❁ Support for resending within 3 month supply prescriptions

The screenshot shows the 'Review & Sign' interface for a prescription. At the top, there is a 'Prescriptions' section with a 'Group By' dropdown menu set to 'None'. Below this, there is a table with two columns: 'Ready' and 'Medication'. The 'Medication' column contains the following information: 'LISDEXAMFETAMINE (VYVANSE CAPSULE)', '20 mg capsule', '30 Capsule(s)', '0 refills', 'Start: 11/14/2023', 'Pharmacy: CVS/pharmacy #11037', 'eRx: 11/14/2023 16:46:56', and '(Prescribed by: MORGAN ELLIXSON-BOYEA)'. There are icons for 'Resend', 'Delete', 'Info', and 'Print' next to the medication details. At the bottom of the interface, there are two buttons: 'Finalize Prescriptions' and 'Print Medication Instructions'.

*All improvements are subject to change &  
are under consideration for the 10.4 release in Fall 2025*

# Fall Release (10.4) - Pediatric Delighters in PCC eRx



- ❁ **Improve Errors in PCC eRx: Less roadblocks & happier prescriptions**
  - ❁ **Reduce drug specific issues resulting in unexpected “Medication is Incomplete. Dose form is missing” messages**
  - ❁ **Decrease transmission & communication related errors on Rx Queue *when possible***
- ❁ **Address industry wide issues with Concerta & Relexxii**
- ❁ **Allow prescribers the ability to suppress certain safety checking alerts**

*All improvements are subject to change &  
are under consideration for the 10.4 release in Fall 2025*

# Fall Release (10.4) - Pediatric Delighters in PCC eRx



🌸 ... and more. Stay tuned!



**Do you have a bug or smaller enhancement you'd like to see added to this list?**

**Let us know! No promises! :)**

*All improvements are subject to change &  
are under consideration for the 10.4 release in Fall 2025*

# PCC eRx

## Tips & Tricks



# If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

Add New Med

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

**Add New Med** (start over)

**LIDOCAINE 4 % PATCH**   Instruction Only

1 to patch (show all)

Qty: to

Topical

PRN pain

**Prescription:**

Days Supply: 30

Dispense: 1 Day(s)

Number of Refills:  PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

**Formulary Summary**  
Generic, OTC, Unknown

Formulary Summary Rx Plan: PRO-NH\_02447

**Alternatives Alerts Prior Auth Copay**

No formulary information available.

**BROOK BOWMAN**  
Female, DOB 05/05/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
3137 Grand Concourse  
Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**lidocaine**  
1 patch Topical every day PRN pain  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 03/24/2025

Print

Test Case:

Process Now

**Medication is incomplete. Please select dose form.**

# If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

Add New Med

**Warning:**  
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.  
Please review carefully.

**Add New Med** (start over)

LIDOCAINE 4 % PATCH   Instruction Only

Dose Form: 4 % adhesive patch, medicated (lidocaine)

**Prescription:**

Days Supply: 30 Formulary Summary  
Generic, OTC, Unknown

Dispense: 1 5 adhesive patch, medicated packet

Number of Refills:  PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

Formulary Summary Rx Plan: PRO-NH\_02447

**Instructions to Patient:** very special directions for the patient

**Comments to Pharmacy:**

**Internal Note:**

Duration: for

Indications:

*Tip: Use multiple terms to refine your search*

**BROOK BOWMAN**  
Female, DOB 05/05/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Uptown, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
3137 Grand Concourse  
Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**lidocaine 4 % topical patch**  
very special directions for the patient  
1 Day(s), 0 Refills  
Days Supply: 30  
Written Date: 03/24/2025

eRx

Test Case:

Process Now

# Pharmacy "Rejections" for DAW Relexxii?



**METHYLPHENIDATE (RELEXXII EXTENDED RELEASE 24 HOUR TABLET)**  Instruction Only

Qty: 1 to  18 mg tablet extended release 24hr (methylphenidate HCl)

PO  (show all) every day  (show all)  PRN

**Prescription:**

Days Supply: 30  DAW

Dispense: 30 Tablet

Number of Refills:   PRN

Date to Fill:   Create 3 m

Prevent Renewal Requests:

Follow up provider:

**BROOK BOWMAN**  
Female, DOB 05/05/2009  
73 Tanglewood  
Lyndon, VT 05849  
Phone (802) 555-0105

**MORGAN ELLIXSON-BOYEA**  
Lake Champlain Pediatrics  
Upper Lake Street  
Upton, VT 05404-1111  
Phone (800) 722-2198  
DEA # MT9445619

**Friendly Pharmacy**  
3137 Grand Concourse  
Bronx, NY 104681401  
Phone (718) 733-8528  
Fax (718) 733-8529  
accepts EPCS

**methylphenidate ER 18 mg tablet, extended release 24 hr**  
18 milligrams By Mouth every day  
30 Tablet, 0 Refills DAW  
Days Supply: 30  
Written Date: 03/24/2025

eRx

Test Case:

If intending to fill DAW Relexxii, be advised that the default dose form currently only links to methylphenidate ER, and not Relexxii as expected

**Add New Med** (start over)

**METHYLPHENIDATE**

Qty: 1 to

PO  (sh

**Prescription:**

Da

Dis

Nu

Da

Pre

Fo

- 18 mg tablet extended release 24hr (methylphenidate HCl)
- 27 mg tablet extended release 24hr (methylphenidate HCl)
- 36 mg tablet extended release 24hr (methylphenidate HCl)
- 45 mg tablet extended release 24hr (methylphenidate HCl)
- 54 mg tablet extended release 24hr (methylphenidate HCl)
- 63 mg tablet extended release 24hr (methylphenidate HCl)
- 72 mg tablet extended release 24hr (methylphenidate HCl)
- 18 mg tablet extended release 24hr (Relexxii)
- 27 mg tablet extended release 24hr (Relexxii)
- 36 mg tablet extended release 24hr (Relexxii)
- 45 mg tablet extended release 24hr (Relexxii)
- 54 mg tablet extended release 24hr (Relexxii)
- 63 mg tablet extended release 24hr (Relexxii)
- 72 mg tablet extended release 24hr (Relexxii)

Real-Time Price

**Alternatives**

Select an option from the Relexxii specific entries at the bottom for best results

# Amazon Pharmacy: Legend Rx and CIII-CV only

Pharmacies				
Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>				
<input checked="" type="checkbox"/> 	Amazon Pharmacy	42-10 43rd Ave, Sunnyside, NY 11104	Retail, Accepts EPCS	(718) 786-0707 (718) 786-0709
<input type="button" value="Add Pharmacy"/>				

- New
- Refill
- Change
- Cancel
- ControlledSubstance



 **Delivered**  
Today at 8:59 AM, Springdale, AR

The eRx team is here and ready to chat!

eRx drop-in session is open till 230pm EDT  
Please say hello!

