

PCC eRx Drop In Session March 2025





*Hosted by your
friendly eRx team at PCC*

Welcome to the PCC eRx Drop in Session - March 2025

- **Please include your practice acro or state in your zoom name**
- **Use raise hand feature to join conversation or add comments & questions to the chat**
- **Mute your audio to limit background noise**



March 2025 PCC eRx Drop In Session

- **Have you tried prescribing from pocketPCC yet?** 
- **Open Q&A for attendees**
- **What's Next for PCC eRx:** Features and Fixes coming this Fall 
- **Assorted Tips & Tricks**

Next PCC eRx Drop In Session:
Wednesday, April 23rd
2-4 EDT




Puzzling prescribing problem? Medication mysteries?

Let's discuss!



PCC eRx:

The *same* prescribing tool available in both PCC EHR and pocketPCC!

 PCC EHR

Jerry GarciaPCC# 4033

Medical Summary

Demographics

History

PCC eRx

Patient Information

Vitals

Pharmacies

Allergies

Problem List

Retail Rx History

Prescription History

Medication History


Prescribe

Review & Sign

Reconciliation History

12/03/24

eRx Encounter

 PCC eRx

Rx Queue (1)My SettingsRx LogsAudit LogAdministration

Version 10
eRx Demo

JERRY GARCIA

Age: 3 yrs 2 mos
DOB: 10/01/2021

Sex: Male
PCC#: 4033

ALLERGIES: NO KNOWN DRUG ALLERGIES

PBM Payer Name: PBMX
Retail + Mail Order +
Plan Name: FLORIDA-WE8

PBM Payer Name: PROINFORMA PBM
Retail + Mail Order + LTC +
Plan Name: PRO-FL_55402
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

Vitals

Weight: no data
Height/Length: no data
Blood Pressure: no data

Pharmacies

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>	Friendly Pharmacy, Inc.	389 East 138 Street, Bronx, NY 10454	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 742-0001 (718) 742-0011

Add Pharmacy

Allergies


Allergy List not yet reviewed

Display: ☒ Active Only ☐ Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
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☰

pocketPCC
PCC eRx



JERRY GARCIA

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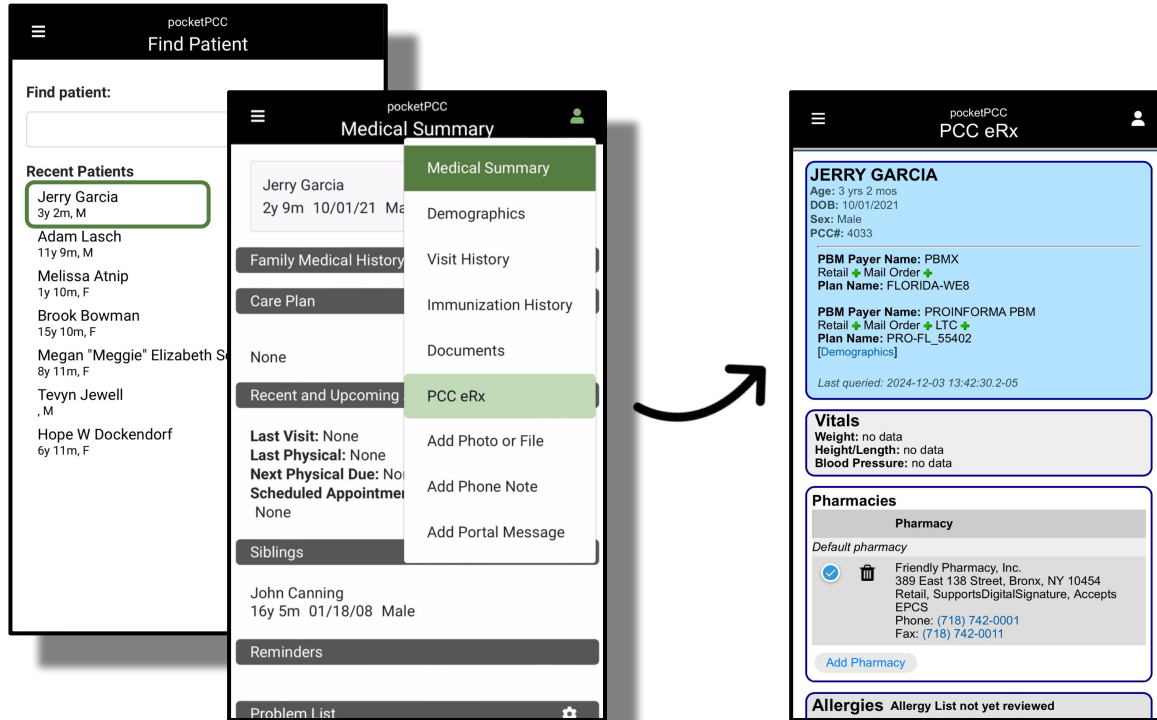
Add Pharmacy

Allergies

Allergy List not yet reviewed

Delivered to all offices on Sunday, March 9th!

Introducing prescribing via pocketPCC



- Send both legend & EPCS prescriptions!
- Will require use of hard token for EPCS
- Rx Queue access for pending prescriptions
- Printing disabled via mobile
- Retail Rx Hx only available via PCC EHR

Delivered to all offices on Sunday, March 9th!

What's Next for PCC eRx



- ❁ **Summer Release (10.3) - Infrastructure update across all PCC Products**
- ❁ **Fall Release (10.4) - Pediatric Delighers in PCC eRx**
- ❁ **Return to Electronic Prior Authorization (ePA) Project**



Fall Release (10.4) - Pediatric Delighters in PCC eRx



- ❁ Prescribing from pocketPCC: Add filters to mobile Rx Queue
- ❁ Improvements for Resend functionality
 - ❁ Allow Resend from Prescription History
 - ❁ Add pending option for non-provider staff
 - ❁ Support for resending within 3 month supply prescriptions

The screenshot shows the 'Review & Sign' screen in the PCC eRx system. At the top, there's a 'Prescriptions' section with a 'Group By' dropdown set to 'None'. Below this is a table with two columns: 'Ready' and 'Medication'. A single prescription is listed in the 'Medication' column: LISDEXAMFETAMINE (VYVANSE CAPSULE), 20 mg capsule, 30 Capsule(s), 0 refills. The start date is 11/14/2023. The pharmacy is CVS/pharmacy #11037. The eRx timestamp is 11/14/2023 18:46:56. The prescriber is MORGAN ELLIXSON-BOYEA. To the left of the medication name, there is a 'Resend' button, a trash icon, an information icon, and a plus icon. At the bottom of the screen, there are two buttons: 'Finalize Prescriptions' and 'Print Medication Instructions'. A 'Links' section at the bottom left provides links to 'Daily Med - Drug Reference Materials' and 'State of Vermont Prescription Monitoring Program'.

*All improvements are subject to change &
are under consideration for the 10.4 release in Fall 2025*

Fall Release (10.4) - Pediatric Delighters in PCC eRx



- ❁ **Improve Errors in PCC eRx: Less roadblocks & happier prescriptions**
 - ❁ **Reduce drug specific issues resulting in unexpected “Medication is Incomplete. Dose form is missing” messages**
 - ❁ **Decrease transmission & communication related errors on Rx Queue *when possible***
- ❁ **Address industry wide issues with Concerta & Relexxii**
- ❁ **Allow prescribers the ability to suppress certain safety checking alerts**

*All improvements are subject to change &
are under consideration for the 10.4 release in Fall 2025*

Fall Release (10.4) - Pediatric Delighters in PCC eRx



- ❁ Important refactoring of historic eRx code base
- ❁ ... and more. Stay tuned!



Do you have a bug or smaller enhancement you'd like to see added to this list?

Let us know! No promises! :)

*All improvements are subject to change &
are under consideration for the 10.4 release in Fall 2025*

PCC eRx

Tips & Tricks



If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

Add New Med

Warning:
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.
Please review carefully.

Add New Med (start over)

LIDOCAINE 4 % PATCH

to patch (show all)

Qty: to

Topical

☒ PRN pain

✓

1.8 % adhesive patch,medicated (lidocaine)

4 % adhesive patch,medicated (lidocaine)

5 % adhesive patch,medicated (lidocaine)

4 % adhesive patch,medicated (lidocaine HCl)

Prescription:

Days Supply:

Dispense: Day(s)

Number of Refills: ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:

Formulary Summary

Generic, OTC, Unknown

☒ Formulary Summary Rx Plan: PRO-NH_02447

Alternatives

Alerts

Prior Auth

Copay

No formulary information available.

BROOK BOWMAN
Female, DOB 05/05/2009
73 Tanglewood
Lyndon, VT 05849
Phone (802) 555-0105

MORGAN ELLIXSON-BOYEA
Lake Champlain Pediatrics
Upper Lake Street
Uptown, VT 05404-1111
Phone (800) 722-2198
DEA # MT9445619

Friendly Pharmacy
3137 Grand Concourse
Bronx, NY 104681401
Phone (718) 733-8528
Fax (718) 733-8529
accepts EPCS

lidocaine
1 patch Topical every day PRN pain
1 Day(s), 0 Refills
Days Supply: 30
Written Date: 03/24/2025

Print

Test Case:

Process Now

Medication is incomplete. Please select dose form.

If Needed: Try Instruction Only with *Unexpected* Missing Dose Form

[Add New Med](#)

Warning:
Search results are NOT restricted by the patient's age, and may not be appropriate for this patient.
Please review carefully.

Add New Med [\(start over\)](#)

LIDOCAINE 4 % PATCH

☒ Instruction Only

Dose Form: 4 % adhesive patch, medicated (lidocaine) ▼

Prescription:

Days Supply: 30

Dispense: 1 ▼ 5 adhesive patch, medicated packet ▼

Number of Refills: ☐ PRN

Date to Fill:

Prevent Renewal Requests: ☐

Follow up provider:

Formulary Summary
Generic, OTC, Unknown

Warning: Dose Range Safety Checking for Dose Amount and Dose Frequency is not available for Instruction Only prescriptions. Please review carefully.

Formulary Summary

Rx Plan: PRO-NH_02447 ▼

Instructions to Patient:
very special directions for the patient

Comments to Pharmacy:

Internal Note:

Duration: for ▼

Indications:

Tip: Use multiple terms to refine your search

BROOK BOWMAN
Female, DOB 05/05/2009
73 Tanglewood
Lyndon, VT 05849
Phone (802) 555-0105

MORGAN ELLIXSON-BOYEA
Lake Champlain Pediatrics
Upper Lake Street
Uptown, VT 05404-1111
Phone (800) 722-2198
DEA # MT9445619

Friendly Pharmacy
3137 Grand Concourse
Bronx, NY 104681401
Phone (718) 733-8528
Fax (718) 733-8529
accepts EPCS

lidocaine 4 % topical patch
very special directions for the patient
1 Day(s), 0 Refills
Days Supply: 30
Written Date: 03/24/2025

eRx ▼

Test Case:

Process Now

Pharmacy "Rejections" for DAW Relexxii?



METHYLPHENIDATE (RELEXXII EXTENDED RELEASE 24 HOUR TABLET) ☐ Instruction Only

Qty: 1 to 18 mg tablet extended release 24hr (methylphenidate HCl) ▼

PO ▼ (show all) every day ▼ (show all) ☐ PRN

Prescription:

Days Supply: 30 ☒ DAW

Dispense: 30 Tablet ▼

Number of Refills: ☐ PRN

Date to Fill: ☐ Create 3

Prevent Renewal Requests: ☐

Follow up provider:

BROOK BOWMAN
Female, DOB 05/05/2009
73 Tanglewood
Lyndon, VT 05849
Phone (802) 555-0105

MORGAN ELLIXSON-BOYEA
Lake Champlain Pediatrics
Upper Lake Street
Upton, VT 05404-1111
Phone (800) 722-2198
DEA # MT9445619

Friendly Pharmacy
3137 Grand Concourse
Bronx, NY 104681401
Phone (718) 733-8528
Fax (718) 733-8529
accepts EPCS

methylphenidate ER 18 mg tablet, extended release 24 hr
18 milligrams By Mouth every day
30 Tablet, 0 Refills DAW
Days Supply: 30
Written Date: 03/24/2025

eRx ▼

Test Case: ▼

Process Now

If intending to fill DAW Relexxii, be advised that the default dose form currently only links to methylphenidate ER, and not Relexxii as expected

Add New Med

Add New Med (start over)

METHYLPHENIDATE

Qty: 1 to 18 mg tablet extended release 24hr (methylphenidate HCl) ▼

PO ▼ (show all)

Prescription:

Days Supply: 30 ☒ DAW

Dispense: 30 Tablet ▼

Number of Refills: ☐ PRN

Date to Fill: ☐ Create 3

Prevent Renewal Requests: ☐

Follow up provider:

☒ Real-Time Pricing


Alternatives

- ✓ 18 mg tablet extended release 24hr (methylphenidate HCl)
- 27 mg tablet extended release 24hr (methylphenidate HCl)
- 36 mg tablet extended release 24hr (methylphenidate HCl)
- 45 mg tablet extended release 24hr (methylphenidate HCl)
- 54 mg tablet extended release 24hr (methylphenidate HCl)
- 63 mg tablet extended release 24hr (methylphenidate HCl)
- 72 mg tablet extended release 24hr (methylphenidate HCl)
- 18 mg tablet extended release 24hr (Relexxii)
- 27 mg tablet extended release 24hr (Relexxii)
- 36 mg tablet extended release 24hr (Relexxii)
- 45 mg tablet extended release 24hr (Relexxii)
- 54 mg tablet extended release 24hr (Relexxii)
- 63 mg tablet extended release 24hr (Relexxii)
- 72 mg tablet extended release 24hr (Relexxii)

Select an option from the Relexxii specific entries at the bottom for best results

Amazon Pharmacy: Legend Rx and CIII-CV only

Pharmacies

Pharmacy	Address	Type	Phone	Fax
Default pharmacy				
<input checked="" type="checkbox"/>  Amazon Pharmacy	42-10 43rd Ave, Sunnyside, NY 11104	Retail, Accepts EPCS	(718) 786-0707	(718) 786-0709

Add Pharmacy

New
Refill
Change
Cancel
Controlled Substance



Delivered

Today at 8:59 AM, Springdale, AR

The eRx team is here and ready to chat!

eRx drop-in session is open till 230pm EDT
Please say hello!

