PCC eRx Drop In Session February 2025



Hosted by your friendly eRx team at PCC



#### Welcome to the PCC eRx Drop in Session - February 2025

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise





#### February 2025 PCC eRx Drop In Session

- Prescribing from pocketPCC is finally here! <a>[36]</a>
- Open Q&A for attendees
- Beyond the Basics Best Practices for PCC eRx



# Next PCC eRx Drop In Session: Tuesday, March 25th 1230-230pm EST





#### PCC eRx: The *same* prescribing tool available in both PCC EHR and pocketPCC!

- PCC EHR				Jerry Garcia 3 yr	s, 2 mos	10/01/2
<ul> <li>FIND</li> <li>Try Garcia</li> <li>PCC# 4033</li> </ul>	PCC eRx	PCC eRx Rx Queue (1)	My Settings Rx Log	s Audit Log Administr	ation	Versic eRx [
dical Summary						
mographics	JERRY GARCIA Age: 3 yrs 2 mos DOB: 10/01/2021		Sex: Male PCC#: 4033	ALLERGIES: NO	KNOWN DRU	G ALLERGIES
itory	DBM Davar Name: DBMV	DRM Davor				
C eRx	Retail + Mail Order +	Retail + Mail	Order + LTC +			
Patient Information	Plan Name: FLORIDA-WE8	Plan Name: [Demographic	PRO-FL_55402 s]			
Vitale						
Pharmacies	Last queried: 2024-12-03 13:42:30.2	-05				
Allergies	Vitals					
Problem List	Weight: no data					
Retail Rx History	Height/Length: no data Blood Pressure: no data					
Prescription History						
	Dharmaning					
Medication History	Fildinidules					
Medication History Prescribe	Pharmacy	Address	Туре		Phone	Fax
Medication History Prescribe Review & Sign	Pharmacy Default pharmacy	Address	Туре		Phone	Fax
Medication History Prescribe Review & Sign Reconciliation History	Default pharmacy	Address c. 389 East 138 Street, Brom	Type	DigitalSignature, Accepts EPCS	Phone (718) 742-	Fax (718) 742-
Medication History Prescribe Review & Sign Reconciliation History 12/03/24	Default pharmacy  Comparison of the pharmacy  Default pharmacy  Default pharmacy  Default pharmacy line	Address c. 389 East 138 Street, Brom	Type	DigitalSignature, Accepts EPCS	Phone (718) 742- 0001	Fax (718) 742- 0011
Medication History Prescribe Review & Sign Reconciliation History 12/03/24	Default pharmacy Default pharmacy  Marmacy  Add Pharmacy	Address c. 389 East 138 Street, Brom	Type k, NY 10454 Retail, Supports	DigitalSignature, Accepts EPCS	Phone (718) 742- 0001	Fax (718) 742- 0011
Medication History Prescribe Review & Sign Reconciliation History 12/03/24 K Encounter	Default pharmacy Default pharmacy Friendly Pharmacy, In Add Pharmacy	Address c. 389 East 138 Street, Brom	<b>Type</b> k, NY 10454 Retail, Supports	DigitalSignature, Accepts EPCS	Phone (718) 742- 0001	Fax (718) 742- 0011
Medication History Prescribe Review & Sign Reconciliation History 12/03/24 CEncounter	Pharmacy Pharmacy Default pharmacy  Friendly Pharmacy, In Add Pharmacy  Allergies Allergy List not yet	Address c. 389 East 138 Street, Bronz reviewed	Type x, NY 10454 Retail, Supports	DigitalSignature, Accepts EPCS	Phone (718) 742- 0001	Fax (718) 742- 0011

	PCC eRx
JERRY G Age: 3 yrs 2 r DOB: 10/01/2 Sex: Male PCC#: 4033	BARCIA nos 021
PBM Payer Retail + Ma Plan Name PBM Payer Retail + Ma	Name: PBMX il Order + : FLORIDA-WE8 Name: PROINFORMA PBM il Order + LTC +
Plan Name [Demograph Last queried	: PRO-FL_55402 ics] : 2024-12-03 13:42:30.2-05
Vitals Weight: no Height/Leng Blood Pres	data <b>jth:</b> no data <b>sure:</b> no data
Pharmaci	es
	Pharmacy
Dofoult phor	
	Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, SupportsDigitalSignature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011
Add Pharr	Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, SupportsDigitalSignature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011
Add Pharr	Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, SupportsDigitalSignature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011 nacy

Available to all offices on Sunday, March 9th!

### Introducing prescribing via pocketPCC







- Send both legend & EPCS prescriptions!
- Will require use of hard token for EPCS
- Rx Queue access for pending prescriptions
- Printing disabled via mobile
- Retail Rx Hx only available via PCC EHR

Available to all offices on Sunday, March 9th!

#### Prescribe from pocketPCC DEMO TIME!



	PCC eRx
JERRY G Age: 3 yrs 2 n DOB: 10/01/2 Sex: Male PCC#: 4033	ARCIA nos 021
PBM Payer Retail + Ma Plan Name PBM Payer Retail + Ma Plan Name [Demograph Last queried	Name: PBMX Il Order + FLORIDA-WE8 Name: PROINFORMA PBM Il Order + LTC + PRO-FL_55402 cs] : 2024-12-03 13:42:30.2-05
Vitals Weight: no Height/Leng Blood Press	lata pth: no data sure: no data
	Pharmacy
Default phan	nacy Friendly Pharmacy, Inc. 389 East 138 Street, Bronx, NY 10454 Retail, SupportsDigitalSignature, Accepts EPCS Phone: (718) 742-0001 Fax: (718) 742-0011
Add Pharr	nacy
Allergies	Allergy List not yet reviewed

Puzzling prescribing problem? Medication mysteries?

## Let's discuss!





#### Welcome to PCC eRx 201: Beyond the Basics

- **Discover how to customize your personal eRx account**
- **Dulock practice-wide shortcuts and other helpful configuration options**
- **b** Learn new tips & tricks to make prescribing more efficient
- Troubleshoot more advanced issues





#### **Personal eRx Settings vs Practice Wide Configuration**

PCC EHR     Schedule (11)     Visit Tasks (99+)     E-lab Results (40)       FIND	Rx Queue (3) Messaging (99+) Signing (99+)
PCC eRx Rx Queue My Settings Rx Logs A	Audit Log Administration
Control your own	Edit User Account Edit User Account Count Account Information Role Assignment PCC eRx
personal account under 🥏	PCC eRx Account Disabled Enabled
My Settings	PCC eRx Prescriber Role Non-Clinical Staff Clinical Staff Provider Agent Mid-Level Provider Provider Provider Provider Provider Provider can create and send prescriptions with their own provider credentials (example: MD).
Practice-wide config	Provider and Mid-Level Provider Information
requires additional eRx	Prescribing Locations       All Locations       ▼         Default Prescribing Location       Winooski Pediatrics       ▼         ✓ Electronic Renewal Request Service (Enables pharmacy renewal requests on the Rx Queue)       ▼         ✓ Electronic Change Request Service (Enables pharmacy renewal requests on the Rx Queue)       ▼         ✓ Electronic Change Request Service (Enables pharmacy change requests on the Rx Queue)       ▼         ✓ difficient PCC effy Roles       ■
permissions	✓ Reports (Provides access to PCC eRx reporting tools.)         ✓ Administration (Provides access to PCC eRx configuration.)

### A tour of My Settings in PCC eRx: Personal Configuration



#### A tour of My Settings in PCC eRx: Medication History



- Per User Permission
- PCC eRx > My Settings > Medication History
- By default all users will be set to "Always"



An electronic cancellation of the previous prescription for ondansetron was automatically sent to Friendly Pharmacy, Inc., (718) 742-0001.



×

OK

#### **Medication Hx Settings - Ask Each Time**



#### A tour of *My Settings* in PCC eRx: Pharmacy Preferences



Pharma	acies	
	Pharmacy	Address
Default pi	harmacy	
01	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576
Additiona	l pharmacies	
$\bigcirc$ 1	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301
Add Ph	armacy	

- Per User Permission
- PCC eRx > My Settings > Pharmacies
- By default all users will be set to "Never"



#### Adding a new Pharmacy - Ask Each Time

Pharmacies							
Pharmacy	Address	Туре	Phone	Fax			
Default pharmacy							
Second Street Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904			
Additional pharmacies							
Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332			
Add Pharmacy							
Search near Zip Code: Patient ZIP code: (05062) Practice ZIP code: (05404)			PCC	CeR√			My Settings
Search: rainbow	Cancel			^	P CC BIX	The Queue	my bettings
Sorted by distance from zip code 05062 - best results Super Bee Pharmacy 3354 Raint CVS/pharmacy #4823 3403 RAIN WINI DXIX EV442 3331 RAINB WALGREENS DRUG STORE #07.1 - additional results - additional results Rainbow Care Pharmacy 135-42 CVS/pharmacy #5955 2 RAINBO West Liberty Hy-Vee Clinic 311 W	2 bow Dr Rainbow City AL 35906 (Retail, Accepts EPCS) (971 m) 4BOW DR. (CORNER OF SUTTON BRIDGE ROAD) RAINBOW OW DRIVE RAINBOW CTP XI 35906 (Retail, Accepts EPCS) (97 116 – 3434 RAINBOW DR (RT 25 (RAINBOW DR) & HWY 77 (GR 28 WEST GRAND AVENUE (GRAND AVE (SR 77) & RAINBOW D Rocsevelt ave Flushing NY 11354 (Retail, SupportsDigitalSignatur W PLZ MANNINGTON WV 26582 (Retail, Accepts EPCS) (485 m) Rainbow Dr, Suite #1 West Liberty IA 52776 (Retail, Accepts EPC	ITY AL 35906 (Retail, Accepts EPCS) (971 mi) 1 mi) ANDJ) RAINBOW CITY AL 35906-6240 (Retail, Accepts EPC R) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 r e, Accepts EPCS) (198 mi) 2) 2) (945 mi)	(SS) ( Make ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	armacies defaults for the P ke newly added p Always Never Ask each time omatically apply p Always Never Ask each time	harmacies component. harmacies the patient's	s default Ill siblings	

Pediatric EHR Solutions

#### Adding a new Pharmacy - Ask Each Time

	Set default pharmacy
Do Rai 135	you want to make this the default pharmacy? inbow Care Pharmacy 5-42 Roosevelt ave
Flu	shing, NY 11354 Cancel No Yes
onte l	EPOS) (108 mi)

Pharmaci	es				
	Pharmacy	Address	Туре	Phone	Fax
Default phar	macy				
<b>i</b>	Rainbow Care Pharmacy	135-42 Roosevelt ave, Flushing, NY 11354	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 886-5899	(718) 886-8399
Additional pl	harmacies				
0 🛍	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904
0 🛍	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
Add Pharm	nacy				

#### **Share Pharmacies Across Siblings**

💠 PCC EHR	Medical Su	immary			
✓ FIND	Siblings				
John Canning PCC# 3314	Open Chart	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	М
Medical Summary	Open Chart	Bob Weir	15 yrs, 10 mos	06/28/07	м
Outstanding Tasks	Open Chart	Jerry Garcia	17 yrs, 6 mos	10/28/05	м





#### **Share Across Siblings - Ask Each Time**



#### A tour of My Settings in PCC eRx: Vacation Hours

PCC eRx	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Log
My Settings					
Vacation Hours Start:		Stop:		Clear	Save
C Display RapidRx whe	eW In renewing a me	dication			
3 Month Supply Automatically pre-date 3	month supply 0	days Save			
Favorites Manage Favorites List: ✓ Show Favorites as a d ✓ Show Favorites as tile Number of Favorites	Manual O Au drop-down menu es to display in the	itomatic Prescribe section: [	9 Save		
Add New Favorite					
No medication informat	ion available				
_					

- Per User Setting
- PCC eRx > My Settings > Vacation Hours
- Add dates here to monitor prescribing activity in RxLogs during your time away from the office
- Does NOT prevent you from accessing PCC eRx
- Does NOT temporarily disable inbound Renewals or Change Requests



#### A tour of My Settings in PCC eRx: RapidRx on Renew

P	<u>CC eR</u> x	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Loo
	My Settings					
	Vacation Hours Start:		Stop:		Clear	Save
	RapidRx on Ren	<b>IEW</b> en renewing a me	dication			
	3 Month Supply Automatically pre-date 3	month supply 0	days Save			
	Favorites					
	Manage Favorites List: Show Favorites as a Show Favorites as til	Manual O Au drop-down menu es	Itomatic			
	Number of Favorite	s to display in the	Prescribe section:	9 Save		
	Add New Favorite					
	No medication informa	tion available				
_						

		Start/Stop	Prescription
-	₽	07/10/2022 07/16/2022	Mupirocin 2 % ointment 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
-	₽	07/10/2022 08/08/2022	Miralax 17 gram/dose powder 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refil(s)
₿.	₽	07/07/2022 08/05/2022	Dulera 100-5 mcg/actuation HFA aerosol inhaler 2 puff(s) inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

- Per User Setting
- PCC eRx > My Settings > RapidRx on Renew
- Checked = Swish & with option to send immediately via RapidRx
- Un-checked = Swish & queue to send from Review & Sign

#### **Renewing from the "Blue Swish" - Setting is Enabled**

_	Start/Stop	Prescription
₽	07/10/2022 07/16/2022	Mupirocin 2 % ointment 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
₽	07/10/2022 08/08/2022	Miralax 17 gram/dose powder 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
₽	07/07/2022 08/05/2022	Dulera 100-5 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)



Renew Prescription	
MUPIROCIN 2 % OINTMENT	HOUSTON SENDER Maie, DOB 04232024 1 Main street Buirlington, VT 05401 MORGAN ELUXSON-BOYEA Wincoski Pediatrics 20 Main s1 Wincoski VT 0540-1111 Phone (802) 846-8177 DEA # MT9445619
Prescription: Days Supply: 7 Real-Time Pricing Dispense: 1 15 gram tube Prior Auth Not Required Number of Refills: PRN Date a. 5 lit:	HANNAFOR FOOD & DRUG #8161 1127 N AVE 5STE 11 BURLINGTON, VT 05401 Phone (#02) 862-7852 Fax (#02) 862-7815 accopts EPC5
Prevent Renewal Requests:  Follow up provider:	mupirocin 2 % topical ointment (Centany) 1 application Topical Nuice daily, for 7 days 1 x 15 gram tube, 0 Refills Days Supply, 7 Written Daite: 06/23/0204
Real-Time Pricing O Formulary Summary     Rx Plan: HEREISALONGPLAN-NAMEAT-35-	CHARSLONG ERX V
Instructions to Patient: Comments to Pharmacy: Internal Note:	Test Case:
Duration: for 7 day(s) v	L
Indications: Tip: Use multiple terms to refine your search Most Common Indications: (see 4 more)  Impergo	
Start Date: 06/23/2024 Stop Date: 06/29/2024	

Send immediately via RapidRx



#### **Renewing from the "Blue Swish" - Setting is Disabled**

_	Start/Stop	Prescription
₽	07/10/2022 07/16/2022	Mupirocin 2 % ointment 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
₽	07/10/2022 08/08/2022	Miralax 17 gram/dose powder 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
₽	07/07/2022 08/05/2022	Dulera 100-5 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)





Automatically create & save to be sent later from Review & Sign

#### Where's my "swish"?

Prescri	ption Hist	ory			
		Start/Stop 06/23/2024 07/22/2024	Prescription albuterol 90 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation every 4 to 6 hours PRN shortness of breath or wheezing 1 x 200 inhalation canister (ALBUTEROL SULFATE HFA or equivalent) 0 Refill(s)	Prescriber/Agent MORGAN ELLIXSON-BOYEA	<b>Rx Details</b> SN: 51 ePrescribed <i>Green Mountain</i> <i>Pharmacy</i>
		06/23/2024	mupirocin 2 % olintment 1 application Topical twice daily; for 10 days 1 x 15 gram tube 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 50 pending Green Mountain Pharmacy
R.	₽	05/01/2024 05/30/2024	Lexapro 5 mg tablet 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 49 ePrescribed Green Mountain Pharmacy
					Page: 1

Medication	History	Last reviewe	d by MORGA	N ELLIX	SON-E	OYEA on 06/23/2024 19:57:27	Last updated by MORGAN ELLIXSON-BOYE	EA on 06/23/2024 19:54:52
Group By:	Indication	O Class	Generic me	ed name	<b>•</b> N	lone	Display: <ul> <li>Active Only</li> </ul>	Active & Inactive
						Medication	Instructions	Source
	R	1	Û	0	æ	ALBUTEROL 90 MCG/ACTUATION AEROSOL 90 mcg/actuation HFA aerosol inhaler Active Rx	2 PUFF(S) INHALATION EVERY 4 TO 6 HOURS PRN shortness of breath or wheezing Indications: shortness of breath or wheezing	PCC eRx
	R	1	Û	0	æ	AMOXICILLIN SUSPENSION 400 mg/5 mL suspension for reconstitution	6 ML PO EVERY 8 HOURS	Retail Pharmacy
*	R	1	Ô	0	æ	ESCITALOPRAM (LEXAPRO) 5 mg tablet Active Rx	1 TABLET(S) PO EVERY DAY	PCC eRx
	R	1	Ô	0	æ	POLYETHYLENE GLYCOL (MIRALAX POWDER) 17 gram/dose powder	17 GM(S) PO EVERY DAY PRN Constipation Indications: Constipation	Patient
Clean up M	led Hx							
Medication H No comme	Medication History Comments: No comments entered							
Add Hx Med	Add Cor	Med Ho	k is unknown ( rint Medicatio	or incom	plete			Mark as reviewed

### A tour of My Settings in PCC eRx: 3 Month Supply

PCC eRx	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Log
My Settings					
Vacation Hours		Stop:		Clear	Save
RapidRx on Ren	IEW en renewing a me	dication			
3 Month Supply Automatically pre-date 3	month supply 0	days Save	J		
Favorites Manage Favorites List:	● Manual ○Au	Itomatic			
Show Favorites as a	drop-down menu				
Number of Favorite	es s to display in the	Prescribe section:	9 Save		
Add New Favorite					
No medication information	tion available				

- Per User Setting
- PCC eRx > My Settings > 3 Month Supply
- Enter the # of days early which will adjust the 2nd and 3rd rx
- **b** Example: 2 days early
- Can adjust and override at point of prescribing



### **Pre-dating for 3 Month Supply Configuration**

Add New Med (start over)	_
AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)	
Qty:       10 mg capsule,extended release 24hr          PO       (show all routes)         every morning        (show all frequencies)	PCC eRx Rx Queue (3) My Settings
Prescription:       Days Supply:       30       DAW       Real-Time Pricing         Dispense:       30       Capsule       S30.05 / month         Prior Auth Not Required       Number of Refills:       PRN         Date to Fill #1:       06/21/2024       Create 3 month supply         Date to Fill #2:       07/19/2024       pre-dated 2 days         Date to Fill #3:       08/18/2024       pre-dated 2 days         Prevent Renewal Requests:	RapidRx on Renew         ☑ Display RapidRx when renewing a medication         3 Month Supply         Automatically pre-date 3 month supply 2 days         Save         Favorites         Manage Favorites List:         ③ Manual         ○ Automatic         ③ Show Favorites as a drop-down menu
Real-Time Pricing O Formulary Summary      Rx Plan: HEREISALONGPLAN-NAMEAT-35-  Instructions to Patient: Comments to Pharmacy: Internal Note:	Number of Favorites to display in the Prescribe section: 9 Save

Adjust your pre-dating under PCC eRx > My Settings > 3 Month Supply



#### A tour of *My Settings* in PCC eRx: Favorites Configuration

PCC eRx	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Log	Administration	Version 10
My Settings							
Vacation Hours		Stop:		Clear	Save		
RapidRx on Renet Display RapidRx when	W renewing a mee	lication					
3 Month Supply Automatically pre-date 3 mo	onth supply 0	days Save					_
Favorites Manage Favorites List:  Show Favorites as a dro	Manual O Au	tomatic					
Show Favorites as tiles Number of Favorites to	o display in the I	Prescribe section:	9 Save	J			_
Add New Favorite							
No medication information	n available						
							-



#### **3 options for prescribing from Favorites**

Amoxicillin Suspe ses per day orally 400 mg/5 mL sus	nsion 80 mg/kg in 2 equally divided for 10 days sension for reconstitution	EpiPen 0.3 mg IM one time only anaphlaxis 0.3 mg/0.3 mL auto-injector 1 x 2 syringe, 0 refills	Plavix 0 PO every day 75 mg tablet 30 Tablet, 0 refills			
Cephalexin 5 mL I 250 mg/5 mL susp 100 Milliliter, 0 ref	PO twice daily; for 10 days bension for reconstitution lls	Focalin XR 1 capsule(s) PO every day 15 mg capsule.ER biphasic 50-50 30 Capsule(s), 0 refills	Ritalin LA 1 capsule(s) PO every 10 mg capsule,ER biphasic 50-5 30 Capsule, 0 refills	o morning O		
Cephalexin 500 m 500 mg capsule 20 Capsule, 0 refi	g PO twice daily; for 10 days Is	Miralax 0.5 PO every day Constipation 17 gram powder in packet 1 x 10 packet, 0 refills				
dd New Med						
				Search Type:  Oulck Rx	Full Product Search	Identify Medication
dd Medication: e	pipen			Search Type: ® Quick Rx	Full Product Search	ldentify Medication
dd Medication: e, 인 Warnings	pipen  Medication			Search Type: ® Quick Rx	Full Product Search	ldentify Medication
d Medication: e Warnings lavorites	Nedication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL, auto-injector	naphlaxis - 1 2 syringe, 0 refilis 🕇		Search Type:      Quick Rx	Full Product Search	ldentify Medication
d Medication: e Warnings lavorites search results	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM	naphlaxis - 1 2 syringe, 0 refilis 🕂		Search Type:	Full Product Search	ldentify Medication
dd Medication: e D Warnings Tavorites search results	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM EpiPen Jr IM	naphlaxis - 1 2 syringe, 0 refilis 🕂		Search Type:	Full Product Search	ldentify Medication
d Medication: e	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM EpiPen Jr IM EpiPen Jr Subcutaneous EpiPen Subcutaneous	naphlaxis - 1 2 syringe, 0 refilis 🕂		Search Type:	Full Product Search	ldentify Medication
Id Medication: Warnings lavorites search results dd custom medica spen	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM EpiPen Jr IM EpiPen Jr Subcutaneous EpiPen Subcutaneous tion:	naphlaxis - 1 2 syringe, 0 refills 🕂		Search Type:	Full Product Search	ldentify Medication



#### Access to Favorites in a drop-down list

Prescribe	
Favorites:	
+ Addera	٩
5 mg ta	Adderall 1 tablet(s) PO every day, 5 mg tablet, 30 Tablet(s), 0 refills 3 month supply
30 Table	Adderall 1 tablet(s) PO every day, 5 mg tablet, 30 Tablet(s), 0 refills
Ciprofic	Ciprofloxacin 1 tablet(s) PO twice daily; for 3 days, 250 mg tablet, 6 Tablet(s), 0 refills
6 Table	Concerta 1 tablet(s) PO every day, 18 mg tablet extended release 24hr, 30 Tablet(s), 0 refills 3 month supply
	Elidel 1 application Topical twice daily; for 14 days, 1 % cream, 1 x 100 gram tube, 0 refills
+ Famotic	Famotidine 1 tablet(s) PO every day at bedtime, 10 mg tablet, 30 Tablet(s), 0 refills
10 mg t 30 Table	Flovent 1 puff(s) Inhalation twice daily, 110 mcg/actuation HFA aerosol inhaler, 1 x 120 inhalation aerosol with adapter, 0 refills
00 100	Focalin XR 1 capsule(s) PO every day, 5 mg capsule,ER biphasic 50-50, 30 Capsule(s), 0 refills 3 month supply
	Focalin XR 1 capsule(s) PO every morning, 5 mg capsule,ER biphasic 50-50, 30 Capsule(s), 0 refills 3 month supply
Add New	
	Search Type:  Quick Rx Full Product Search Identify Medication
Add Medic	ration
Add mean	
	Add to Favorites Cancel Save



#### Adding a Favorite

Add New Med (start over)	
ATOMOXETINE (STRATTERA)         Qty:       1         to       25 mg capsule	LLIV LITTLEFIELD Female, DOB 12/17/2012 794 Redwood Street Andover, MA 05501 Phone (802) 555-0186
PO <ul> <li>(show all routes)</li> <li>(every morning )</li> <li>(show all frequencies)</li> <li>PRN</li> </ul> Wt-based Dosing: <ul> <li>(Weight)</li> <li>kg )</li> </ul> Adjustments:	MORGAN ELLIXSON-BOYEA Winooski Pediatrics 20 Main X1 05404-1111 Winooski, VT 05404-1111 Phone (802) 846-8177 DEA # MT9445619
Prescription:       Days Supply:       30       DAW       Real-Time Pricing ()         Dispense:       30       Capsule ()       Sto.00 / month         Number of Refills:       PRN	Green Mountain Pharmacy 5700 Rt. 100 Unit C-10 Londonderry, VT 051480576 Phone (802) 824-3332 Accepts EPCS
Date to Fill:       Image: Constraint of the second s	atomoxetine 25 mg capsule (Strattera) 25 miligrams By Mouth every morning 30 Capsule, 0 Refilis Days Supply: 30 Written Date: 06/23/2024
Rx Plan: KTC-INDY13 V	Test Case:
Instructions to Patient: Comments to Pharmacy: Internal Note:       Duration: for	Process Now
Indications: Tip: Use multiple terms to refine your search Most Common Indications:	
	Add to Favorites Cancel Save PCC

Pediatric EHR Solutions

#### **Exceptions to adding Favorites on the fly**

AMOXICILLIN SUSP	PENSION C mL  (show all units) Calculated Value: 12.375 mL, Adjusted to: 12.5 mL [Equiv dose: 11.138 - 13.613] Dispensable in 0.5 mL increments	Instruction Only
Dose Form: 400 m	ng/5 mL suspension for reconstitution V	
PO 🗸 (5	show all routes) twice daily 🗸 (show all frequencies)	
Wt-based Dosing:	45 milligram/kilogram/dose ✔ (Weight 22 kg) Calc Dose for Weight	
Calculated values: 1000 mg twice daily 45.5 mg/kg twice dail 90.9 mg/kg per day	ily 🗙	×
Prescription: Day: Disp	Ars Supply: 10 Weight-based medications may not be saved as Favorites after dose calculation. OK	er
Num	nber of Refills:	
Date	e to Fill:	
Prev	vent Renewal Requests:	
Folio	ow up provider:	

PCC

Add any WB template under PCC eRx > My Settings > Add New Favorite

#### Do any of these thoughts sound familiar to you?

- **c** I'm having trouble finding the pharmacy my patient uses
- **A** I wish it was easier to find my commonly used medications
- **b** How can I ensure my staff remembers to send the coupon for this drug?
- **d** I'd rather not see cross sensitivities when I prescribe...
- There's way too many options in the search results!
- ✿ I can never find pantoprazole 2mg/mL suspension...





# **Optional Practice-Wide**

# **Configuration for PCC eRx**





#### Permissions for eRx Administration begin in PCC EHR User Admin



PCC Pediatric EHR Solutions

#### Add Custom Search Terms or Nicknames to any Pharmacy

#### **Pharmacy Nicknames**

Create searchable nicknames for pharmacies. Nicknames appear in the the Pharmacies component and in search results.

Pharmacy search:

Cancel

#### **Current pharmacy nicknames**

X       Image: CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784       Across from Hospital BOYEA       MORGAN ELLIXSON- 04:53pm       2023-05-16 04:53pm         X       Image: Parmacy 8735 County Rd 48 Yalaha, FL 34797       Next to the train station!       PCC PCC       2022-11-16 10:15am	Delete		Edit	Pharmacy Name & Address	Nickname	Created By	Created Datetime	Admin Comment
X Valaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797 Next to the train station! PCC PCC 2022-11-16 10:15am		×	CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784		Across from Hospital	MORGAN ELLIXSON- BOYEA	2023-05-16 04:53pm	
		×	Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797		Next to the train station!	PCC PCC	2022-11-16 10:15am	



PCC eRx > Administration > Pharmacy Nicknames

#### Add Custom Search Terms or Nicknames to any Pharmacy

Add Pha	nacy
Search Pati	ar Zip Code: t ZIP code: (05062) ce ZIP code: (05404)
Search:	Cancel
	Inted by distance from zip code 05404 best results WALGREENS DRUG STORE #17485 (Next to Taco Truck) 321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN) (NOOSKI VT 05404-1380 (Retail Accents EPCS) (0 m)

Pharmacies								
	Pharmacy	Address	Туре	Phone	Fax			
Default pharm	пасу							
<ul> <li>â</li> </ul>	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332			
Additional pha	armacies							
0 🛍	WALGREENS DRUG STORE #17485 (Next to Taco Truck)	321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN), WINOOSKI, VT 054041380	Retail, Accepts EPCS	(802) 655-2444	(802) 655-7290			
Add Pharma	acy							

PCC eRx > Administration > Pharmacy Nicknames



#### **Adding Custom Search Terms**

Current Search Terms:									
Delete	Edit	Med Name	Search Term	Created By	Created Datetime	Admin Comment			
×		Sodium Chloride Nebulized 0.9 %	saline neb	MORGAN ELLIXSON-BOYEA	2023-02-19 02:59pm				

Delete	Edit	Med Name	Search Term	Created By	<b>Created Datetime</b>	Admin Comment
×		cetirizine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:33pm	
×		Fexofenadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
×		Loratadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
×		Montelukast Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	



PCC eRx > Administration > Medication Search > Custom Search Terms

#### **Using Custom Search Terms**

Add New Med		
Add Medication:	allergy	
Warnings	Medication	
J	loratadine Oral	
FOOD	fexofenadine Oral	
	cetirizine Oral	

Add New Med		
Add Medication:	saline neb	
🖓 Warnings	Medication sodium chloride <u>Neb</u> ulized 0.9 %	



PCC eRx > Administration > Medication Search > Custom Search Terms

#### **Adding Custom Medication Warnings**

Current Warnings:										
Delete Edit Med Name N		Med Name	Warning	Last Modified By	Modified Datetime	Analyst Comment				
×	2	Alvesco Inhaler 160 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm					
×		Alvesco Inhaler 80 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm					
×	2	Mebendazole Oral Chewable	Very expensive! Please consider alternate treatment	MORGAN ELLIXSON-BOYEA	2023-02-19 03:16pm					

Add Medication:	alvesco	
🖓 Warnings	Medication <u>Alvesco</u> Inhaler 80 mcg/actuation (Don't forget coupon!)	
Add custom medi alvesco	cation:	
_		



PCC eRx > Administration > Medication Search > Medication Warnings

### Adjust your Safety Checking levels in PCC eRx





PCC eRx > Administration > Application Administration > Safety Checking

#### Adjust your Safety Checking *override reasons* in PCC eRx

#### **PCC eRx > Administration > Safety Checking Overrides**

Override Reason	Display?	Actions
Clinically insignificant warning		Update Delete
Disagree with alert		Update Delete
Patient currently taking safely		Update Delete



### Hide infrequently used medications & statements for your practice:

Andiantians allocations	Search Type: 🧿 Quick R
wedication: albuterol	Search Type. 👻 Quick N
Medication	Click to: 🕂 Include Item   🗕 Exclude Item
albuterol Nebulized	Medication History —, Prescribe —
albuterol-ipratropium Nebulized 3 mg (2.5 mg base)-0.5 mg/3 mL	Medication History —, Prescribe —
albuterol Oral	Medication History 🐥 Prescribe 🛖
levalbuteroL Nebulized	Medication History —, Prescribe —
levalbuteroL Inhaler	Medication History —, Prescribe —
albuterol Oral Liquid	Medication History 🔶 Prescribe 🔶
albuterol Oral 12 hr Tab	Medication History 🐥 Prescribe 🛖
albuterol HFA Inhaler 90 mcg/actuation	Medication History —, Prescribe —
albuterol Continuous Nebulization	Medication History —, Prescribe —
albuterol Continuous Nebulization (concentrate)	Medication History -, Prescribe -
albuterol Nebulized (concentrate)	Medication History -, Prescribe -
levalbuteroL Nebulized (concentrate)	Medication History 🐥 Prescribe 🐥
albuterol AEPB Inhaler 90 mcg/actuation	Medication History - Prescribe -
albuterol-ipratropium Inhaler 100 mcg-20 mcg/actuation	Medication History 🔶 Prescribe 🐥
albuterol-budesonide HFA Inhaler 90 mcg-80 mcg/actuation	Medication History - Prescribe -



PCC eRx Administration > Orderable Exclusions

#### **Create Custom Medications & Statements** (Compounds, DMEs, therapy prescriptions)

<u>PCC eR</u> x	Rx Queue	My Settings	RxLogs	Audit Log	Administration	Custom Medications		
Custom Med	ications om Sentences]							
Create a new custom 1. Description: DME Co Safety checking will Add Custom First Ste	Create a new custom medication         1. Description:         DME         Compound         Safety checking will not be done on custom items.							
Current Custom Medications          XAII-Purpose Nipple Ointment (APNO) Topical (Compound) ::         XAgic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound) ::								

Use the Custom Medications Tool to create:

- **Compounds**
- DME's not in database
- Speech & Occupational Therapies, etc
- Anything you can dream of!



#### Create Practice-Wide Custom Entries under Admin > Custom Medications

Custom Medications [Click here to go to Custom Sentences]			
Create a new custom medication			
1. Description: pantoprazole 2mg/mL suspension F	Route:	PO	~
DME Compound		Select a route	1
Safety checking will not be done on custom items.		Topical	
Add Custom First Step Item		Nasal Sublingual	
Current Custom Medications		IM Inhalation SQ Feeding Tube	
X All-Purpose Nipple Ointment (APNO) Topical (Compound) ⊞ X Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compo	ound) 🖽	PO or PR PR	
		Miscellaneous Mouth (mucous membranes) Ophthalmic	
		Otic PO or IM	
		Intradermal PO or IV	•
	_		_

- Enter name in description field
- Select Route
- Choose between DME & Compound
- Click Add Custom First
   Step Item
- Admire your hard work!

#### **Current Custom Medications**

X All-Purpose Nipple Ointment (APNO) Topical (Compound) Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound) ⇒ pantoprazole 2mg/mL suspension PO (Compound)

#### Create Practice Wide Dosing Statements under Admin > Custom Sentences

Custom Medications [Click here to go to Custom Sentences]	
Create a new custom medication	
DME Compound	
Safety checking will not be done on custom items.	Custom Sentences
Add Custom First Step Item	[Click here to go to Custom Medications]
Current Custom Medications	Add Medication:
All-Purpose Nipple Ointment (APNO) Topical (Compound)      Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound)      pantoprazole 2mg/mL suspension PO (Compound)	Medication
	<< BACK
	Add Custom Medication Item
Custom Sentences	<u></u> <u>N</u>
[Click here to go to Custom Medications]	
Add Medication: pantoprazole	<b>7 C</b> Optional: Add custom
Medication pantoprazole (Sodium) Oral Delayed Release pantoprazole Oral Delayed Release Suspension	new entry
pantoprazole 2mg/mL suspension PO	Available for all users!

#### **Create & Use Practice Wide Dosing Statements**

Custom Sentences [Click here to go to Custom Medications]	Add New Med
Add a new item for pantoprazole 2mg/mL suspension PO: <ul> <li>Complete Medication Order  </li> <li>Instructions Only (will not be pink)</li> </ul>	
*required	Add Medication: pantoprazole
*Dose: 10 to *Unit: mL  (show all units) *Route: PO *Frequency: every day Instructions: Compound with standard recipe for 2mg/mL	Warnings Medication <u>pantoprazole</u> (Sodium) Oral Delayed Release pantoprazole Oral Delayed Release Suspension <u>pantoprazole</u> 2mg/mL suspension PO
	Add New Med Search Type:  Quick Rx Add Medication:
Duration: for	Warnings Medication     Medication
Admin Comment:	Showing warnings << BACK ENTER DOSE MANUALLY pantoprazole 2mg/mL suspension PO 10 mL every day Compound with standard recipe for 2mg/mL +
	PC



#### Share favorites with other users at your office





#### Reporting in PCC eRx Rx Logs > Rx Queue History

PC		Queue My Settings	Rx Logs Audit Log	Administration				
	Rx Queue History         Rx Au           Prescriber:         Last name or First n           Patient:         Last name or First n           Schedule:         All         Controlled	ame Created	d: 06/01/2024	to	iii (mm/dd/y)	yy hh:mm)		
(	Search Clear Print Export	Prescription			21	Method	Bharmacy	Drescriber
	MILLER, KENDALL	amoxicillin 400 mg/5 mL oral 100 Milliliter 0 Refills Rx Id: 120 eRx Message Id: 425de0859d	I suspension 5 milliliter(s) By c863ba7e36c7fb5098447c8	y Mouth twice daily; for 10 days -	Datetime A1 06/17/2024 19:41	NewRx Delivered	Pharmacy	MARK WILLIAMS, MD
	MILLER, ETHAN	moxifloxacin 0.5 % eye drop days - 3 Milliliter 0 Refills Note: a fave rx Rx Id: 119 eRx Message Id: 2619ee9215	vs (Vigamox) 1 drop(s) in eye	(s) 3 times daily into left eye; for 3	06/17/2024 18:57	NewRx Delivered		DASI HOWELL
	LASCH, ADAM	gabapentin 600 mg tablet (Na Tablet 0 Refills Rx Id: 117 eRx Message Id: 69e50d9dbf	eurontin) 1 tablet(s) By Mout	th twice daily PRN anxiety - 60	06/17/2024 15:18	NewRx Error on delivery		MORGAN ELLIXSON-BOYEA
	TOLBERT, HANNAH	sodium chloride 0.65 % nasa congestion - 15 Milliliter 0 Refii Rx Id: 116 eRx Message Id: 51888428f6 Canceled on 06/16/2024   Per Cancel eRx Message Id: 0b1	al spray aerosol 1 spray(s) ir ills i8cf56b43c30794b226e78d nding Response 55be4d28e6d59fde81463655	n nostril(s) 3 times daily PRN nasal	06/16/2024 20:54	NewRx Error on delivery		MORGAN ELLIXSON-BOYEA



#### Do you want to enter a reason to discontinue a medication?

Please enter a reason for deleting Geodon: I actually like entering a reason for d/c'ing a medication!] Cancel Submit	OR
--------------------------------------------------------------------------------------------------------------------------------	----

Contact PCC Support to switch & disable the "reason to delete" prompt!



## The eRx team is here and ready to chat!

## eRx drop-in session is open till 4pm EST Please say hello!





### Accessing PCC eRx Today - PCC EHR



Tasks	Date	Age	Protocol	s	
	10/06/24	1y 10m	Sick - Bri	ight Futures	
	09/23/24	1y 9m	Sick - Bri	ight Futures	
	09/10/24	1v 9m	Sick - Br	iaht Futures	
	08/27/2	PC	FIND	Select an encounter.	
	08/23/2 =	• · · · · · · · · · · · · · · · · · · ·	BCC# 2832	Select an encounter	
	00/20/2	nelissa Atnip	FCC# 2032	Start an eRx Encounter	
-	00/20/2 N	<b>Melissa Atnip</b> Medical Summa	ry	Start an eRx Encounter 11/22/24 Phone Note	
	00/20/2	Medissa Atnip Medical Summa Demographics	ry	Start an eXx Encounter 11/22/24 Phone Note 11/19/24 eRx Encounter 11/09/24 Sick - Bright Futures	
	00/20/2 N	Melissa Athip Medical Summa Demographics History	ry	Start an eRx Encounter 11/22/24 Phone Note 11/19/24 eRx Encounter 11/09/24 Sick - Bright Futures 10/27/24 Sick - Bright Futures	
	10072372 N	Medical Summa Demographics History	ry	Start an eKX Encounter 11/22/24 Phone Note 11/19/24 eRx Encounter 11/09/24 Sick - Bright Futures 10/27/24 Sick - Bright Futures 10/14/24 Sick - Bright Futures 09/30/24 Sick - Bright Futures	

Production

#### Alternate ways to access PCC eRx:

Select <u>any</u> current or past encounter from Visit Hx Proceed <u>without</u> encounter and select from eRx drop down

> Or Create eRx only encounter

#### Accessing PCC eRx Today Rx Queues (Single and Multi Patient)





#### Accessing eRx via pocketPCC





### Many of the same "encounter logic" rules apply for PCC eRx via pocketPCC:

- Visits: Existing encounter for today? Use that encounter for eRx activity
- Access any other prior encounter via Visit Hx > PCC eRx

#### New for pocketPCC:

- Phone Note or Portal Message from today? Use that encounter for mobile eRx activity
- No encounter? New eRx Encounter will be *automatically* created
- If more than one encounter for today (Visit *and* Phone Note), encounter with pending rx will take priority
- 2+ encounters with no pending rx? Priority order: Visit > Phone Note > Portal Message > eRx Encounter

Unlike the desktop experience, users will always be brought directly into PCC eRx, no encounter selection needed

### Accessing Rx Queues (MPM & SPM) via pocketPCC





