

# PCC eRx Drop In Session January 2025



*Hosted by your  
friendly eRx team at PCC*

## Welcome to the PCC eRx Drop in Session - January 2025

- **Please include your practice acro or state in your zoom name**
- **Use raise hand feature to join conversation or add comments & questions to the chat**
- **Mute your audio to limit background noise**



# January 2025 PCC eRx Drop In Session

- **Prescribing from pocketPCC is finally here!** 🎉💊🎊
- **Open Q&A for attendees**
- **Beyond the Basics - Best Practices for PCC eRx**

Next PCC eRx Drop In Session:

Wednesday, February 26th

2-4pm EST



# PCC eRx:

## The same prescribing tool available in both PCC EHR and pocketPCC!

**PCC EHR** Jerry Garcia 3 yrs, 2 mos 10/01/21 M

Medical Summary  
Demographics  
History  
PCC eRx

**Patient Information**

- Vitals
- Pharmacies
- Allergies
- Problem List
- Retail Rx History
- Prescription History
- Medication History
- Prescribe
- Review & Sign
- Reconciliation History

12/03/24  
eRx Encounter

**PCC eRx** Rx Queue (1) My Settings Rx Logs Audit Log Administration Version 10 eRx Demo

**JERRY GARCIA** ALLERGIES: NO KNOWN DRUG ALLERGIES  
Age: 3 yrs 2 mos Sex: Male  
DOB: 10/01/2021 PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy	Address	Type	Phone	Fax
<input checked="" type="checkbox"/> <input type="checkbox"/>	Friendly Pharmacy, Inc.	389 East 138 Street, Bronx, NY 10454	Retail, SupportsDigitalSignature, Accepts EPCS (718) 742-0001	(718) 742-0011

Add Pharmacy

**Allergies** Allergy List not yet reviewed Display:  Active Only  Show All

Allergen	Reaction	Severity	Sensitivity Type	Onset Date	Last Updated
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pocketPCC PCC eRx

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

Last queried: 2024-12-03 13:42:30.2-05

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Default pharmacy

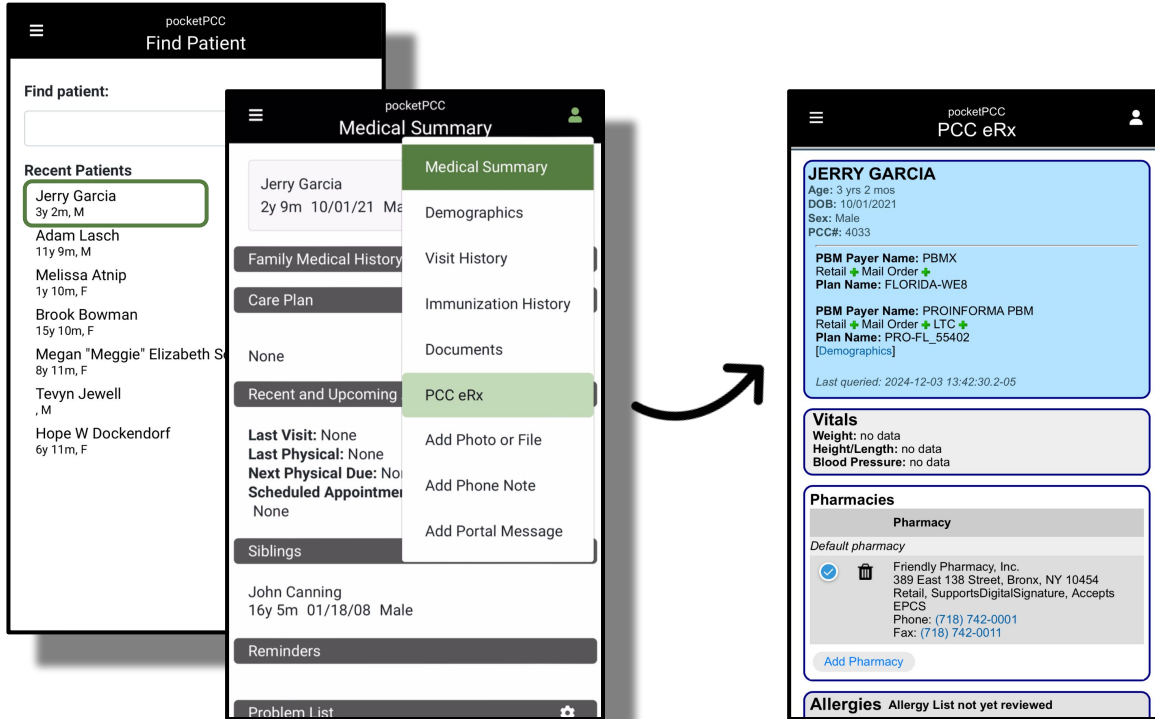
Friendly Pharmacy, Inc.  
389 East 138 Street, Bronx, NY 10454  
Retail, SupportsDigitalSignature, Accepts EPCS  
Phone: (718) 742-0011  
Fax: (718) 742-0011

Add Pharmacy

**Allergies** Allergy List not yet reviewed

Available to all offices on Sunday, February 16th!

# Introducing prescribing via pocketPCC



- Send both legend & EPCS prescriptions!
- Will require use of hard token for EPCS
- Rx Queue access for pending prescriptions
- Printing disabled via mobile
- Retail Rx Hx only available via PCC EHR

*Available to all offices on Sunday, February 16th!*

# Prescribe from pocketPCC DEMO TIME!



☰ pocketPCC PCC eRx ⓘ

**JERRY GARCIA**  
Age: 3 yrs 2 mos  
DOB: 10/01/2021  
Sex: Male  
PCC#: 4033

---

**PBM Payer Name:** PBMX  
Retail + Mail Order +  
**Plan Name:** FLORIDA-WE8

**PBM Payer Name:** PROINFORMA PBM  
Retail + Mail Order + LTC +  
**Plan Name:** PRO-FL\_55402  
[Demographics]

*Last queried: 2024-12-03 13:42:30.2-05*

**Vitals**  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data

**Pharmacies**

Pharmacy

*Default pharmacy*

Friendly Pharmacy, Inc.  
389 East 138 Street, Bronx, NY 10454  
Retail, SupportsDigitalSignature, Accepts  
EPCS  
Phone: (718) 742-0001  
Fax: (718) 742-0011

[Add Pharmacy](#)

**Allergies** Allergy List not yet reviewed

# Puzzling prescribing problem? Medication mysteries?

Let's discuss!



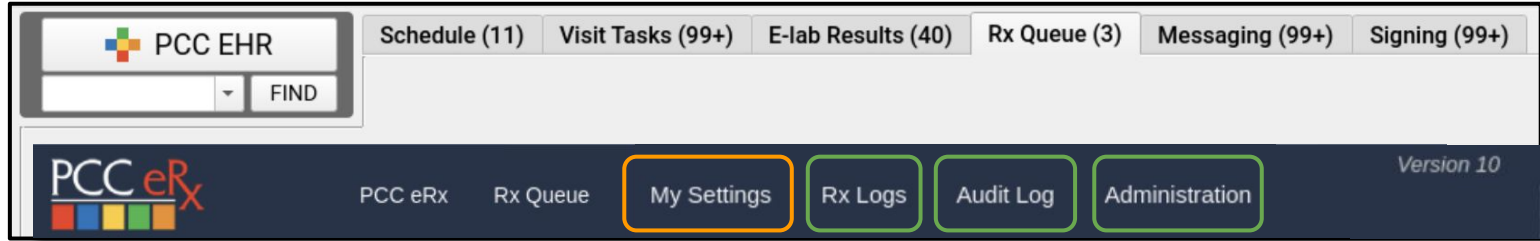


# Welcome to PCC eRx 201: Beyond the Basics

- ❁ **Discover how to customize your personal eRx account**
- ❁ **Unlock practice-wide shortcuts and other helpful configuration options**
- ❁ **Learn new tips & tricks to make prescribing more efficient**
- ❁ **Troubleshoot more advanced issues**



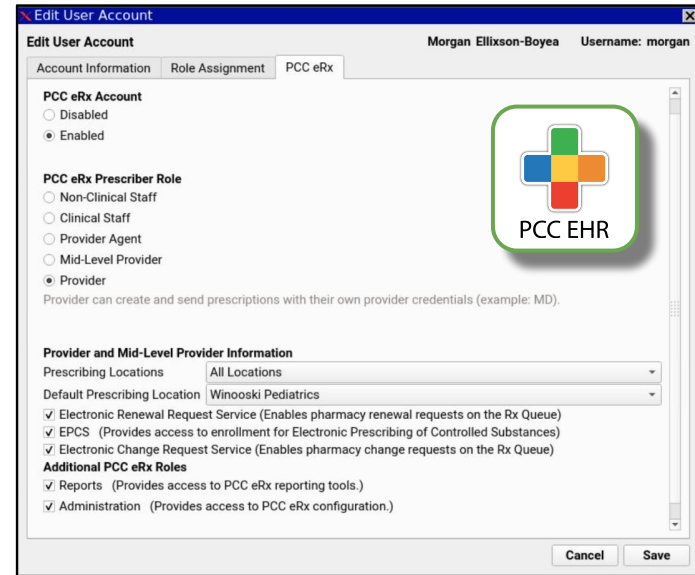
# Personal eRx Settings vs Practice Wide Configuration



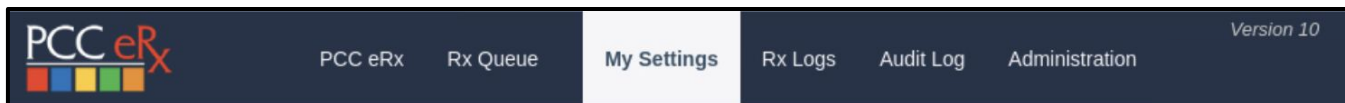
Control your own  
personal account under  
**My Settings**



Practice-wide config  
requires additional eRx  
permissions



# A tour of My Settings in PCC eRx: Personal Configuration



## My Settings

### Medication History

Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

- Always
- Never
- Ask each time

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

- Always
- Never
- Ask each time

Automatically apply pharmacy changes to all siblings

- Always
- Never
- Ask each time

### Vacation Hours

Start:   Stop:

### RapidRx on Renew

Display RapidRx when renewing a medication

### 3 Month Supply

Automatically pre-date 3 month supply  days

### Favorites

Manage Favorites List:  Manual  Automatic

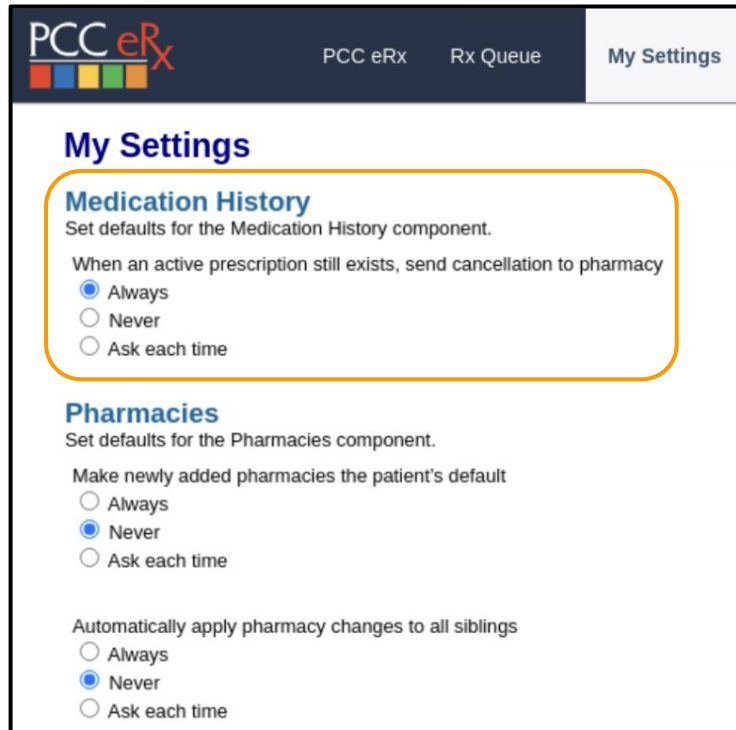
Show Favorites as a drop-down menu

Show Favorites as tiles

Number of Favorites to display in the Prescribe section:

No medication information available

# A tour of *My Settings* in PCC eRx: Medication History



**PCC eRx** PCC eRx Rx Queue My Settings

## My Settings

### Medication History

Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

- Always
- Never
- Ask each time

### Pharmacies

Set defaults for the Pharmacies component.

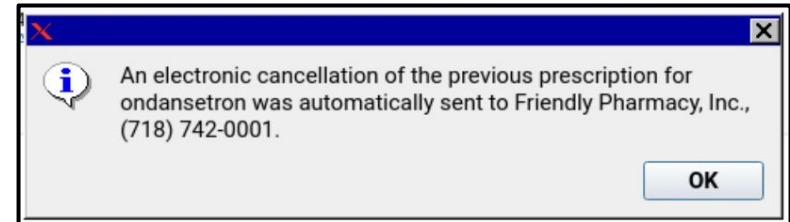
Make newly added pharmacies the patient's default

- Always
- Never
- Ask each time

Automatically apply pharmacy changes to all siblings

- Always
- Never
- Ask each time

- ❁ Per User Permission
- ❁ PCC eRx > My Settings > Medication History
- ❁ By default - all users will be set to "Always"



# Medication Hx Settings - Ask Each Time

**PCC eRx** PCC eRx Rx Queue My Settings

## Medication History


















Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

Always  
 Never  
 Ask each time

**Medication History** Medication History not yet reviewed Last updated by MORGAN ELLIXSON-BOYEA on 09/06/2023 16:09:00

Group By:  Indication  Class  Generic med name  None

Medication	Instructions
    <b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO
    <b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50	1 CAPSULE(S) PO
    <b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50 3 month supply <i>Active Rx</i>	1 CAPSULE(S) PO
     <b>METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)</b> 10 mg capsule,ER biphasic 50-50 (Ritalin LA) 3 month supply	1 CAPSULE(S) PO

**Medication History Comments:**  
No comments entered

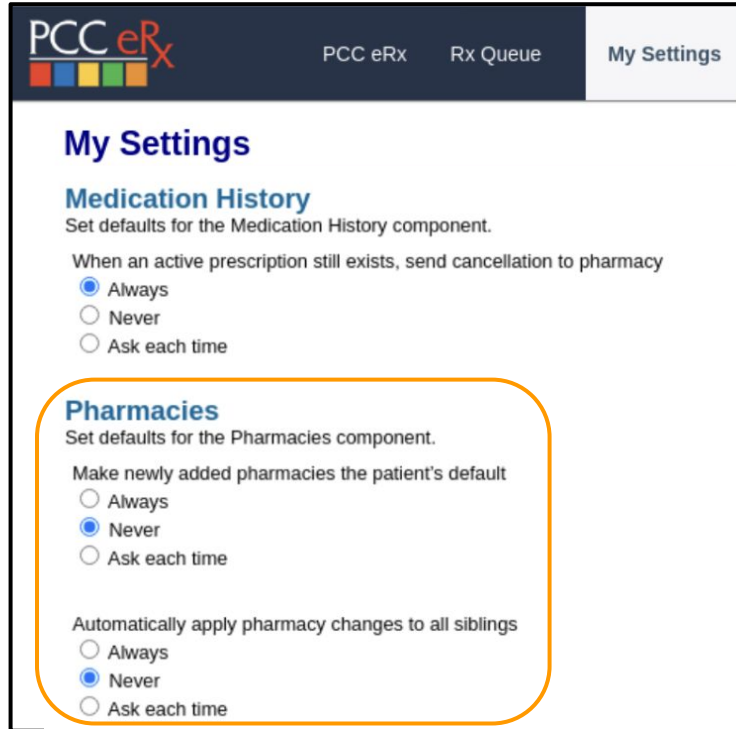
Patient takes no Meds  Med Hx is unknown or incomplete

### Cancel active prescription

Do you want to send an electronic cancellation to the pharmacy for this prescription?

METHYLPHENIDATE (RITALIN LA (BIPHASIC 50-50) EXTENDED RELEASE CAPSULE)  
10 mg capsule,ER biphasic 50-50  
1 CAPSULE(S) PO EVERY MORNING  
30 Capsule(s), 2 refills  
Start: 09/06/2023 Stop: 10/05/2023  
Pharmacy: Yalaha Pharmacy

# A tour of *My Settings* in PCC eRx: Pharmacy Preferences



**PCC eRx** PCC eRx Rx Queue My Settings

## My Settings

### Medication History

Set defaults for the Medication History component.

When an active prescription still exists, send cancellation to pharmacy

Always  
 Never  
 Ask each time

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

Always  
 Never  
 Ask each time

Automatically apply pharmacy changes to all siblings

Always  
 Never  
 Ask each time





Pharmacy	Address
<i>Default pharmacy</i>	
<input checked="" type="checkbox"/> <input type="checkbox"/> Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576
<i>Additional pharmacies</i>	
<input type="checkbox"/> <input type="checkbox"/> Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301

Add Pharmacy

- ❁ Per User Permission
- ❁ PCC eRx > My Settings > Pharmacies
- ❁ By default - all users will be set to "Never"

# Adding a new Pharmacy - Ask Each Time

**Pharmacies**









Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>				
<input checked="" type="checkbox"/>  Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904
<i>Additional pharmacies</i>				
<input type="checkbox"/>  Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332

Add Pharmacy

**Search near Zip Code:**  
 Patient ZIP code: (05062)  
 Practice ZIP code: (05404)

Search:

Sorted by distance from zip code 05062

- best results --
-  Super Bee Pharmacy -- 3354 Rainbow Dr Rainbow City AL 35906 (Retail, Accepts EPCS) (971 mi)
-  CVS/pharmacy #4823 -- 3403 RAINBOW DR. (CORNER OF SUTTON BRIDGE ROAD) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)
-  WINN DIXIE #0442 -- 3331 RAINBOW DRIVE RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)
-  WALGREENS DRUG STORE #07716 -- 3434 RAINBOW DR (RT 25 (RAINBOW DR) & HWY 77 (GRAND)) RAINBOW CITY AL 35906-6240 (Retail, Accepts EPCS) (971 mi)
-  Publix #1476 Rainbow Landing -- 128 WEST GRAND AVENUE (GRAND AVE (SR 77) & RAINBOW DR) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 mi)
- additional results --
-  Rainbow Care Pharmacy -- 135-42 Roosevelt ave Flushing NY 11354 (Retail, SupportsDigitalSignature, Accepts EPCS) (198 mi)
-  CVS/pharmacy #5955 -- 2 RAINBOW PLZ MANNINGTON WV 26582 (Retail, Accepts EPCS) (485 mi)
-  West Liberty Hy-Vee Clinic -- 311 W Rainbow Dr, Suite #1 West Liberty IA 52776 (Retail, Accepts EPCS) (945 mi)

**PCC eRx** PCC eRx Rx Queue My Settings

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

- Always
- Never
- Ask each time

Automatically apply pharmacy changes to all siblings

- Always
- Never
- Ask each time

# Adding a new Pharmacy - Ask Each Time

**Set default pharmacy**

Do you want to make this the default pharmacy?

Rainbow Care Pharmacy  
135-42 Roosevelt ave  
Flushing, NY 11354

Pharmacies					
	Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>					
<input checked="" type="radio"/>	 Rainbow Care Pharmacy	135-42 Roosevelt ave, Flushing, NY 11354	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 886-5899	(718) 886-8399
<i>Additional pharmacies</i>					
<input type="radio"/>	 Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904
<input type="radio"/>	 Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
<input type="button" value="Add Pharmacy"/>					



# Share Pharmacies Across Siblings

**PCC EHR**

John Canning PCC# 3314

Medical Summary

**Outstanding Tasks**

Forms

### Medical Summary

#### Siblings

<b>Open Chart</b>	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	M
<b>Open Chart</b>	Bob Weir	15 yrs, 10 mos	06/28/07	M
<b>Open Chart</b>	Jerry Garcia	17 yrs, 6 mos	10/28/05	M

**PCC eRx** PCC eRx Rx Queue My Settings

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

Always

Never

Ask each time

Automatically apply pharmacy changes to all siblings

Always

Never

Ask each time

# Share Across Siblings - Ask Each Time

**PCC EHR**

Medical Summary

John Canning PCC# 3314

Medical Summary

**Outstanding Tasks**

Forms

**Siblings**

Open Chart	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	M
Open Chart	Bob Weir	15 yrs, 10 mos	06/28/07	M
Open Chart	Jerry Garcia	17 yrs, 6 mos	10/28/05	M

PCC eRx PCC eRx Rx Queue My Settings

### Pharmacies

Set defaults for the Pharmacies component.

Make newly added pharmacies the patient's default

Always

Never

Ask each time

Automatically apply pharmacy changes to all siblings

Always

Never

Ask each time



### Pharmacies

Pharmacy	Address
<i>Default pharmacy</i>	
<input checked="" type="checkbox"/> AmEx Pharmacy	1515 Elizabeth St., Suite J, Melbourne
<i>Additional pharmacies</i>	
<input type="checkbox"/> HelloRx Pharmacy	2268 Senter Rd, San Jose, CA 95111

Add Pharmacy

Search near Zip Code:

Patient ZIP code: (05404)

Practice ZIP code: (05404)

Search: funderburk

Sorted by distance from zip code 05404

- Funderburk's Pharmacy, Inc. -- 134 W. Commerce Street Hernando MS 38

### Update pharmacies for siblings

Pharmacy has been successfully added for JOHN CANNING.

#### Update pharmacies for siblings

Funderburk's Pharmacy, Inc. will be added to the selected siblings:  
(You can uncheck any siblings that you do not want to receive this change.)

ERNEST ANASTASIO

JERRY GARCIA

BOB WEIR

Cancel Save

# A tour of My Settings in PCC eRx: Vacation Hours

**PCC eRx** PCC eRx Rx Queue **My Settings** Rx Logs Audit Log

## My Settings

### Vacation Hours

Start:  Stop:

### RapidRx on Renew

Display RapidRx when renewing a medication

### 3 Month Supply

Automatically pre-date 3 month supply  days

### Favorites

Manage Favorites List:  Manual  Automatic

Show Favorites as a drop-down menu

Show Favorites as tiles

Number of Favorites to display in the Prescribe section:

No medication information available

- ❁ Per User Setting
- ❁ PCC eRx > My Settings > Vacation Hours
- ❁ Add dates here to monitor prescribing activity in RxLogs during your time away from the office
- ❁ Does NOT prevent you from accessing PCC eRx
- ❁ Does NOT temporarily disable inbound Renewals or Change Requests

# A tour of *My Settings* in PCC eRx: RapidRx on Renew

**My Settings**

**Vacation Hours**  
Start:   Stop:

**RapidRx on Renew**  
 Display RapidRx when renewing a medication

**3 Month Supply**  
Automatically pre-date 3 month supply  days

**Favorites**  
Manage Favorites List:  Manual  Automatic  
 Show Favorites as a drop-down menu  
 Show Favorites as tiles  
Number of Favorites to display in the Prescribe section:

No medication information available

	Start/Stop	Prescription
	07/10/2022 07/16/2022	<b>Mupirocin 2 % ointment</b> 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
	07/10/2022 08/08/2022	<b>Miralax 17 gram/dose powder</b> 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
	07/07/2022 08/05/2022	<b>Dulera 100-5 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

- ❁ **Per User Setting**
- ❁ **PCC eRx > My Settings > RapidRx on Renew**
- ❁ **Checked = Swish & with option to send immediately via RapidRx**
- ❁ **Un-checked = Swish & queue to send from Review & Sign**

# Renewing from the "Blue Swish" - Setting is Enabled

Prescription History	
Start/Stop	Prescription
07/10/2022 07/16/2022	<b>Mupirocin 2 % ointment</b> 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
07/10/2022 08/08/2022	<b>Miralax 17 gram/dose powder</b> 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
07/07/2022 08/05/2022	<b>Dulera 100-5 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

**PCC eRx** Rx Queue My Settings

**RapidRx on Renew**

Display RapidRx when renewing a medication



**Renew Prescription**

MUPIROCIIN 2 % OINTMENT

1 to application (show all units)

Dose Form: 2 % ointment

Topical (show all routes) twice daily (show all frequencies) PRN

Prescription: Days Supply: 7 Dispense: 1 15 gram tube Number of Refills: PRN Date to Fill: Prevent Renewal Requests: Follow up provider:

Real-Time Pricing \$2.77 Prior Auth Not Required

Real-Time Pricing  Formulary Summary Rx Plan: HEREISALONGPLAN-NAMEAT-35-CHARSLONG

Instructions to Patient: Comments to Pharmacy: Internal Note:

Duration for 7 day(s)

Indications: Tip: Use multiple terms to refine your search  
Most Common Indications: (see 4 more)  
• impetigo

Start Date: 06/23/2024 Stop Date: 06/29/2024  Use stop date

HOUSTON SENGER Male, DOB 04/23/2024  
1 Main Street  
Burlington, VT 05401

MORGAN ELLIXSON-BOYEA  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT3445619

HANNAFORD FOOD & DRUG #8161  
1127 N AVE STE 11  
BURLINGTON, VT 05401  
Phone (802) 862-7752  
Fax (802) 862-7815  
accepts EPCS

mupirocin 2 % topical ointment (Centany)  
1 application Topical twice daily; for 7 days  
1 x 15 gram tube, 0 Refills  
Days Supply: 7  
Written Date: 06/23/2024

eRx Test Case: Process Now

Add to Favorites Cancel Save

**Send immediately via RapidRx**

# Renewing from the "Blue Swish" - Setting is Disabled

Prescription History	
Start/Stop	Prescription
07/10/2022 07/16/2022	<b>Mupirocin 2 % ointment</b> 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
07/10/2022 08/08/2022	<b>Miralax 17 gram/dose powder</b> 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
07/07/2022 08/05/2022	<b>Dulera 100-5 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

PCC eRx Rx Queue My Settings

**RapidRx on Renew**

Display RapidRx when renewing a medication







**Review & Sign**

**Prescriptions**  
Group By:  Indication  Class  Generic med name  None

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Ready Medication Instructions

<input checked="" type="checkbox"/>	   	<b>MUPIROCIN 2 % OINTMENT</b> 2 % ointment 1 x 30 gram tube, 0 refills <input type="checkbox"/> DAW <b>Start:</b> 07/10/2022 <b>Stop:</b> 07/16/2022 <b>Pharmacy:</b> Bannockburn Pharmacy <b>UNSIGNED</b> (Created by: MORGAN ELLIXSON-BOYEA)	1 APPLICATION TOPICAL 3 TIMES DAILY ; for 7 DAYS
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**Links:**  
[Ohio Drug Monitoring Program](#)

***Automatically create & save to be sent later from Review & Sign***

# Where's my "swish"?

## Prescription History

Start/Stop	Prescription	Prescriber/Agent	Rx Details
06/23/2024 07/22/2024	<b>albuterol 90 mcg/actuation HFA aerosol inhaler</b> 2 puff(s) Inhalation every 4 to 6 hours PRN shortness of breath or wheezing 1 x 200 inhalation canister (ALBUTEROL SULFATE HFA or equivalent) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 51 ePrescribed Green Mountain Pharmacy
06/23/2024	<b>mupirocin 2 % ointment</b> 1 application Topical twice daily; for 10 days 1 x 15 gram tube 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 50 pending Green Mountain Pharmacy
05/01/2024 <b>05/30/2024</b>	<b>Lexapro 5 mg tablet</b> 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 49 ePrescribed Green Mountain Pharmacy

Page: 1

## Medication History

Last reviewed by MORGAN ELLIXSON-BOYEA on 06/23/2024 19:57:27

Last updated by MORGAN ELLIXSON-BOYEA on 06/23/2024 19:54:52

Group By:  Indication  Class  Generic med name  None

Display:  Active Only  Active & Inactive

				Medication	Instructions	Source
				<b>ALBUTEROL 90 MCG/ACTUATION AEROSOL</b> 90 mcg/actuation HFA aerosol inhaler <i>Active Rx</i>	2 PUFF(S) INHALATION EVERY 4 TO 6 HOURS PRN shortness of breath or wheezing <i>Indications: shortness of breath or wheezing</i>	PCC eRx
				<b>AMOXICILLIN SUSPENSION</b> 400 mg/5 mL suspension for reconstitution	6 ML PO EVERY 8 HOURS	Retail Pharmacy
				<b>ESCITALOPRAM (LEXAPRO)</b> 5 mg tablet <i>Active Rx</i>	1 TABLET(S) PO EVERY DAY	PCC eRx
				<b>POLYETHYLENE GLYCOL (MIRALAX POWDER)</b> 17 gram/dose powder	17 GM(S) PO EVERY DAY PRN Constipation <i>Indications: Constipation</i>	Patient

Clean up Med Hx

### Medication History Comments:

No comments entered

Patient takes no Meds  Med Hx is unknown or incomplete

Add Hx Med

Add Comment

Print Medication Hx

Mark as reviewed

# A tour of My Settings in PCC eRx: 3 Month Supply

**My Settings**

**Vacation Hours**  
Start:  Stop:

**RapidRx on Renew**  
 Display RapidRx when renewing a medication

**3 Month Supply**  
Automatically pre-date 3 month supply  days

**Favorites**  
Manage Favorites List:  Manual  Automatic  
 Show Favorites as a drop-down menu  
 Show Favorites as tiles  
Number of Favorites to display in the Prescribe section:

No medication information available

- ❁ Per User Setting
- ❁ PCC eRx > My Settings > 3 Month Supply
- ❁ Enter the # of days early which will adjust the 2nd and 3rd rx
- ❁ Example: 2 days early
- ❁ Can adjust and override at point of prescribing



# Pre-dating for 3 Month Supply Configuration

**Add New Med** (start over)

AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE) ♥

Qty: 1 to 10 mg capsule, extended release 24hr ▼

PO ▼ (show all routes) every morning ▼ (show all frequencies)  PRN

**Prescription:**

Days Supply: 30  DAW

Dispense: 30 Capsule ▼

Number of Refills:   PRN

Date to Fill #1: 06/21/2024  Create 3 month supply

Date to Fill #2: 07/19/2024 pre-dated 2 days

Date to Fill #3: 08/18/2024 pre-dated 2 days

Prevent Renewal Requests:

Follow up provider: ▼

Real-Time Pricing  
\$30.05 / month  
Prior Auth Not Required

Real-Time Pricing  Formulary Summary

Rx Plan: HEREISALONGPLAN-NAMEAT-35-

Instructions to Patient:

Comments to Pharmacy:

Internal Note:

**PCC eRx** PCC eRx Rx Queue (3) My Settings

**RapidRx on Renew**

Display RapidRx when renewing a medication

**3 Month Supply**

Automatically pre-date 3 month supply 2 days Save

**Favorites**

Manage Favorites List:  Manual  Automatic

Show Favorites as a drop-down menu

Show Favorites as tiles

Number of Favorites to display in the Prescribe section: 9 Save

Adjust your pre-dating under  
PCC eRx > My Settings > 3 Month Supply

# A tour of *My Settings* in PCC eRx: Favorites Configuration

The screenshot shows the 'My Settings' page in the PCC eRx application. The top navigation bar includes 'PCC eRx', 'Rx Queue', 'My Settings' (highlighted), 'Rx Logs', 'Audit Log', and 'Administration'. The version 'Version 10' is displayed in the top right corner.

## My Settings

### Vacation Hours

Start:   Stop:

### RapidRx on Renew

Display RapidRx when renewing a medication

### 3 Month Supply

Automatically pre-date 3 month supply  days

### Favorites

Manage Favorites List:  Manual  Automatic

- Show Favorites as a drop-down menu
- Show Favorites as tiles

Number of Favorites to display in the Prescribe section:

No medication information available

# 3 options for prescribing from Favorites

**Prescribe**

**Favorites:**

- + Amoxicillin Suspension 80 mg/kg in 2 equally divided doses per day orally for 10 days  
400 mg/5 mL suspension for reconstitution
- + Cephalexin 5 mL PO twice daily; for 10 days  
250 mg/5 mL suspension for reconstitution  
100 Milliliter, 0 refills
- + Cephalexin 500 mg PO twice daily; for 10 days  
500 mg capsule  
20 Capsule, 0 refills
- + EpiPen 0.3 mg IM one time only anaphlaxis  
0.3 mg/0.3 mL auto-injector  
1 x 2 syringe, 0 refills
- + Focalin XR 1 capsule(s) PO every day  
15 mg capsule, ER biphasic 50-50  
30 Capsule(s), 0 refills
- + Miralax 0.5 PO every day Constipation  
17 gram powder in packet  
1 x 10 packet, 0 refills
- + Plavix 0 PO every day  
75 mg tablet  
30 Tablet, 0 refills
- + Ritalin LA 1 capsule(s) PO every morning  
10 mg capsule, ER biphasic 50-50  
30 Capsule, 0 refills

**Add New Med**

Search Type:  Quick Rx  Full Product Search  Identify Medication

**Add Medication:**

Warnings	Medication
-- favorites --	EpiPen 0.3 mg IM one time only anaphlaxis - 1 2 syringe, 0 refills + 0.3 mg/0.3 mL auto-injector
-- search results --	<a href="#">EpiPen IM</a>
	<a href="#">EpiPen Jr IM</a>
	<a href="#">EpiPen Jr Subcutaneous</a>
	<a href="#">EpiPen Subcutaneous</a>

Add custom medication:

# Access to Favorites in a drop-down list

**Prescribe**

**Favorites:**

- + Adderall 5 mg tablet, 30 Tablet(s)  
Adderall 1 tablet(s) PO every day, 5 mg tablet, 30 Tablet(s), 0 refills 3 month supply  
Adderall 1 tablet(s) PO every day, 5 mg tablet, 30 Tablet(s), 0 refills
- + Ciprofloxacin 250 mg tablet, 6 Tablet(s)  
Ciprofloxacin 1 tablet(s) PO twice daily; for 3 days, 250 mg tablet, 6 Tablet(s), 0 refills
- + Concerta 18 mg tablet extended release 24hr, 30 Tablet(s)  
Concerta 1 tablet(s) PO every day, 18 mg tablet extended release 24hr, 30 Tablet(s), 0 refills 3 month supply
- + Elidel 1 % cream, 1 x 100 gram tube  
Elidel 1 application Topical twice daily; for 14 days, 1 % cream, 1 x 100 gram tube, 0 refills
- + Famotidine 10 mg tablet, 30 Tablet(s)  
Famotidine 1 tablet(s) PO every day at bedtime, 10 mg tablet, 30 Tablet(s), 0 refills
- + Flovent 110 mcg/actuation HFA aerosol inhaler, 1 x 120 inhalation aerosol with adapter  
Flovent 1 puff(s) Inhalation twice daily, 110 mcg/actuation HFA aerosol inhaler, 1 x 120 inhalation aerosol with adapter, 0 refills
- + Focalin XR 5 mg capsule, ER biphasic 50-50, 30 Capsule(s)  
Focalin XR 1 capsule(s) PO every day, 5 mg capsule, ER biphasic 50-50, 30 Capsule(s), 0 refills 3 month supply  
Focalin XR 1 capsule(s) PO every morning, 5 mg capsule, ER biphasic 50-50, 30 Capsule(s), 0 refills 3 month supply

**Add Medication:**

Search Type:  Quick Rx  Full Product Search  Identify Medication

# Adding a Favorite

**Add New Med** (start over)

**ATOMOXETINE (STRATTERA)**  Instruction Only

Qty: 1 to 25 mg capsule

PO (show all routes) every morning (show all frequencies)  PRN

Wt-based Dosing: (Weight kg) **Adjustments:**

**Prescription:**

Days Supply: 30  DAW

Dispense: 30 Capsule

Number of Refills:  PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

**Real-Time Pricing** !  
\$10.00 / month  
Prior Auth Not Required

Real-Time Pricing  Formulary Summary Rx Plan: KTC-INDY13

Instructions to Patient: Comments to Pharmacy: Internal Note:

Duration: for

Indications: Tip: Use multiple terms to refine your search

Most Common Indications:  
▪ attention-deficit hyperactivity disorder

Start Date: 06/23/2024 Stop Date: 07/22/2024  Use stop date

**LILY LITTLEFIELD**  
Female, DOB 12/17/2012  
794 Redwood Street  
Andover, MA 05501  
Phone (802) 555-0186

**MORGAN ELLIXSON-BOYEA**  
Winooski Pediatrics  
20 Main St  
Winooski, VT 05404-1111  
Phone (802) 846-8177  
DEA # MT9445619

**Green Mountain Pharmacy**  
5700 Rt. 100 Unit C-10  
Londonderry, VT 051480576  
Phone (802) 824-3344  
Fax (802) 824-3332  
accepts EPCS

atomoxetine 25 mg capsule (Strattera)  
25 milligrams By Mouth every morning  
30 Capsule, 0 Refills  
Days Supply: 30  
Written Date: 06/23/2024

eRx

Test Case:

Process Now

**Add to Favorites** Cancel Save

# Exceptions to adding Favorites on the fly

AMOXICILLIN SUSPENSION  Instruction Only

12.5 to  mL (show all units) **Calculated Value: 12.375 mL, Adjusted to: 12.5 mL**  
**[Equiv dose: 11.138 - 13.613] Dispensable in 0.5 mL increments**

Dose Form: 400 mg/5 mL suspension for reconstitution

PO (show all routes) twice daily (show all frequencies)  PRN

Wt-based Dosing: 45 milligram/kilogram/dose (Weight 22 kg)

Calculated values:  
1000 mg twice daily  
45.5 mg/kg twice daily  
90.9 mg/kg per day

Prescription:

Days Supply:

Dispense:  100 mL bottle Calculated value: 250 mL

Number of Refills:   PRN

Date to Fill:

Prevent Renewal Requests:

Follow up provider:

**Weight-based medications may not be saved as Favorites after dose calculation.**

Add any WB template under PCC eRx > My Settings > Add New Favorite

## Do any of these thoughts sound familiar to you?

- ❁ I'm having trouble finding the pharmacy my patient uses
- ❁ I wish it was easier to find my commonly used medications
- ❁ How can I ensure my staff remembers to send the coupon for this drug?
- ❁ I'd rather not see cross sensitivities when I prescribe...
- ❁ There's way too many options in the search results!
- ❁ I can never find pantoprazole 2mg/mL suspension...



# Optional Practice-Wide Configuration for PCC eRx





# Permissions for eRx Administration begin in PCC EHR User Admin

The screenshot displays the PCC eRx Administration interface. At the top, a dark navigation bar contains the PCC eRx logo and menu items: Rx Queue, My Settings, Rx Logs, Audit Log, and Administration. The Administration menu is active, showing a sidebar with links to Units Routes Freq, Pharmacies, Medication Search, and Prescribing. The main content area is partially obscured by a 'Edit User Account' dialog box for user Morgan Ellixson-Boyea. The dialog box has three tabs: Account Information, Role Assignment, and PCC eRx. The PCC eRx tab is selected, showing the following settings:

- PCC eRx Account:**  Enabled
- PCC eRx Prescriber Role:**  Provider. Note: Provider can create and send prescriptions with their own provider credentials (example: MD).
- Provider and Mid-Level Provider Information:**
  - Prescribing Locations: All Locations
  - Default Prescribing Location: Winooski Pediatrics
  - Electronic Renewal Request Service (Enables pharmacy renewal requests on the Rx Queue)
  - EPCS (Provides access to enrollment for Electronic Prescribing of Controlled Substances)
  - Electronic Change Request Service (Enables pharmacy change requests on the Rx Queue)
- Additional PCC eRx Roles:**
  - Reports (Provides access to PCC eRx reporting tools.)
  - Administration (Provides access to PCC eRx configuration.)

The 'Administration' role checkbox is highlighted with an orange box. The dialog box includes 'Cancel' and 'Save' buttons at the bottom.

# Add Custom Search Terms or Nicknames to any Pharmacy





## Pharmacy Nicknames

Create searchable nicknames for pharmacies. Nicknames appear in the the Pharmacies component and in search results.

Pharmacy search:

Cancel

## Current pharmacy nicknames

Delete	Edit	Pharmacy Name & Address	Nickname	Created By	Created Datetime	Admin Comment
		CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784	Across from Hospital	MORGAN ELLIXSON-BOYEA	2023-05-16 04:53pm	
		Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797	Next to the train station!	PCC PCC	2022-11-16 10:15am	

# Add Custom Search Terms or Nicknames to any Pharmacy

Add Pharmacy

**Search near Zip Code:**

Patient ZIP code: (05062)



Practice ZIP code: (05404)

Search:

Sorted by distance from zip code 05404



-- best results --

-  WALGREENS DRUG STORE #17485 (Next to Taco Truck) -- 321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN) WINOOSKI VT 05404-1380 (Retail, Accepts EPCS) (0 mi)









Pharmacies				
Pharmacy	Address	Type	Phone	Fax
<i>Default pharmacy</i>				
<input checked="" type="checkbox"/>  Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
<i>Additional pharmacies</i>				
<input type="checkbox"/>  WALGREENS DRUG STORE #17485 (Next to Taco Truck)	321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN), WINOOSKI, VT 054041380	Retail, Accepts EPCS	(802) 655-2444	(802) 655-7290
<input type="button" value="Add Pharmacy"/>				

## Adding Custom Search Terms

Current Search Terms:

Delete	Edit	Med Name	Search Term	Created By	Created Datetime	Admin Comment
		Sodium Chloride Nebulized 0.9 %	saline neb	MORGAN ELLIXSON-BOYEA	2023-02-19 02:59pm	

Current Search Terms:

Delete	Edit	Med Name	Search Term	Created By	Created Datetime	Admin Comment
		cetirizine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:33pm	
		Fexofenadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
		Loratadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
		Montelukast Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	

# Using Custom Search Terms

Add New Med

Add Medication:

Warnings	Medication
	loratadine Oral
FOOD	fexofenadine Oral
	cetirizine Oral

Add New Med

Add Medication:


Warnings	Medication
	sodium chloride <b>Nebulized</b> 0.9 %

# Adding Custom Medication Warnings

Current Warnings:

Delete	Edit	Med Name	Warning	Last Modified By	Modified Datetime	Analyst Comment
✗		Alvesco Inhaler 160 mcg/actuation	<b>Don't forget coupon!</b>	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm	
✗		Alvesco Inhaler 80 mcg/actuation	<b>Don't forget coupon!</b>	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm	
✗		Mebendazole Oral Chewable	<b>Very expensive! Please consider alternate treatment</b>	MORGAN ELLIXSON-BOYEA	2023-02-19 03:16pm	

Add Medication:

 Warnings Medication

[Alvesco Inhaler 80 mcg/actuation \(Don't forget coupon!\)](#)

Add custom medication:

# Adjust your Safety Checking levels in PCC eRx

[\[top\]](#) **Safety Checking**

**Features/Configuration**

Drug Food Severity Level [\[view comment\]](#)  
3 ▾  [\[use default value\]](#)

**Perform Drug-Allergy Interaction Checking** [\[show roles\]](#)

**Perform Drug-Allergy Group Checking** [\[show roles\]](#)

**Perform Drug-Allergy Cross-sensitivity Checking** [\[show roles\]](#)

**Perform Drug Disease Checking** [\[show roles\]](#)  
Drug Disease Checking Level [\[view comment\]](#)  
3 ▾  [\[use default value\]](#)

**Perform Drug-Drug Interaction Checking** [\[show roles\]](#)  
Drug-drug Interaction Checking Level [\[view comment\]](#)  
3 ▾  [\[use default value\]](#)

**Perform Duplicate Drug Class Checking** [\[show roles\]](#)

**Perform Dose-Range Safety Checking** [\[show roles\]](#)

- Perform Dose-Range Safety Checking on Doses** [\[show roles\]](#)
- Perform Dose-Range Safety Checking on Duration** [\[show roles\]](#)
- Perform Dose-Range Safety Checking on Frequency** [\[show roles\]](#)

# Adjust your Safety Checking *override reasons* in PCC eRx

## PCC eRx > Administration > Safety Checking Overrides

Override Reason	Display?	Actions	
<input type="text" value="Clinically insignificant warning"/>	<input checked="" type="checkbox"/>	<input type="button" value="Update"/>	<input type="button" value="Delete"/>
<input type="text" value="Disagree with alert"/>	<input checked="" type="checkbox"/>	<input type="button" value="Update"/>	<input type="button" value="Delete"/>
<input type="text" value="Patient currently taking safely"/>	<input checked="" type="checkbox"/>	<input type="button" value="Update"/>	<input type="button" value="Delete"/>



# Hide infrequently used medications & statements for your practice:

**Orderable Exclusions**

Show other order options on second step of picklist

Medication:  Search Type:  Quick Rx

Medication	Click to:  Include Item    Exclude Item
albuterol Nebulized	Medication History , Prescribe
albuterol-ipratropium Nebulized 3 mg (2.5 mg base)-0.5 mg/3 mL	Medication History , Prescribe
albuterol Oral	Medication History , Prescribe
levalbuteroL Nebulized	Medication History , Prescribe
levalbuteroL Inhaler	Medication History , Prescribe
albuterol Oral Liquid	Medication History , Prescribe
albuterol Oral 12 hr Tab	Medication History , Prescribe
albuterol HFA Inhaler 90 mcg/actuation	Medication History , Prescribe
albuterol Continuous Nebulization	Medication History , Prescribe
albuterol Continuous Nebulization (concentrate)	Medication History , Prescribe
albuterol Nebulized (concentrate)	Medication History , Prescribe
levalbuteroL Nebulized (concentrate)	Medication History , Prescribe
albuterol AEPB Inhaler 90 mcg/actuation	Medication History , Prescribe
albuterol-ipratropium Inhaler 100 mcg-20 mcg/actuation	Medication History , Prescribe
albuterol-budesonide HFA Inhaler 90 mcg-80 mcg/actuation	Medication History , Prescribe

# Create Custom Medications & Statements (Compounds, DMEs, therapy prescriptions)

The screenshot shows the PCC eRx Custom Medications tool interface. At the top, there is a navigation bar with the PCC eRx logo and menu items: Rx Queue, My Settings, RxLogs, Audit Log, Administration, and Custom Medications. The main heading is "Custom Medications" with a link "[Click here to go to Custom Sentences]". Below this is a section titled "Create a new custom medication" containing a form with a "1. Description:" text input, a "Route:" dropdown menu, and checkboxes for "DME" and "Compound". A red warning message states "Safety checking will not be done on custom items." and there is an "Add Custom First Step Item" button. The bottom section, "Current Custom Medications", lists two items: "All-Purpose Nipple Ointment (APNO) Topical (Compound)" and "Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound)".

Use the Custom Medications Tool to create:

- ✿ Compounds
- ✿ DME's not in database
- ✿ Speech & Occupational Therapies, etc
- ✿ Anything you can dream of!

# Create Practice-Wide Custom Entries under Admin > Custom Medications

**Custom Medications**  
[\[Click here to go to Custom Sentences\]](#)

**Create a new custom medication**

1. Description:  Route:

DME  Compound

**Safety checking will not be done on custom items.**

**Current Custom Medications**

- All-Purpose Nipple Ointment (APNO) Topical (Compound)
- Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound)

Route dropdown menu options: Select a route..., PO, Topical, IV, Nasal, Sublingual, IM, Inhalation, SQ, Feeding Tube, PO or PR, PR, Miscellaneous, Mouth (mucous membranes), Ophthalmic, Otic, PO or IM, Transdermal, Intradermal, PO or IV

- ✿ Enter name in description field
- ✿ Select Route
- ✿ Choose between DME & Compound
- ✿ Click Add Custom First Step Item
- ✿ Admire your hard work!



**Current Custom Medications**

- All-Purpose Nipple Ointment (APNO) Topical (Compound)
- Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound)
- pantoprazole 2mg/mL suspension PO (Compound)

# Create Practice Wide Dosing Statements under Admin > Custom Sentences

**Custom Medications**  
[Click here to go to Custom Sentences]

Create a new custom medication

1. Description:  Route:

DME  Compound

Safety checking will not be done on custom items.

---

**Current Custom Medications**

- ✗ All-Purpose Nipple Ointment (APNO) Topical (Compound)
- ✗ Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound)
- ✗ pantoprazole 2mg/mL suspension PO (Compound)

**Custom Sentences**  
[Click here to go to Custom Medications]

**Add Medication:**

Medication

<< BACK



**Custom Sentences**  
[Click here to go to Custom Medications]

**Add Medication:**

Medication

- pantoprazole (Sodium) Oral Delayed Release
- pantoprazole Oral Delayed Release Suspension
- 



✿ **Optional: Add custom statement to accompany new entry**

✿ **Available for all users!**

# Create & Use Practice Wide Dosing Statements

## Custom Sentences

[\[Click here to go to Custom Medications\]](#)

Add a new item for pantoprazole 2mg/mL suspension PO:

Complete Medication Order |  Instructions Only (will not be pink)

*\*required*

\*Dose: 10 to

\*Unit: mL (show all units)

\*Route: PO

\*Frequency: every day

Instructions: Compound with standard recipe for 2mg/mL

PRN:

Duration: for

Admin Comment:

Add Medication: pantoprazole

Warnings	Medication
	pantoprazole (Sodium) Oral Delayed Release
	pantoprazole Oral Delayed Release Suspension
	pantoprazole 2mg/mL suspension PO

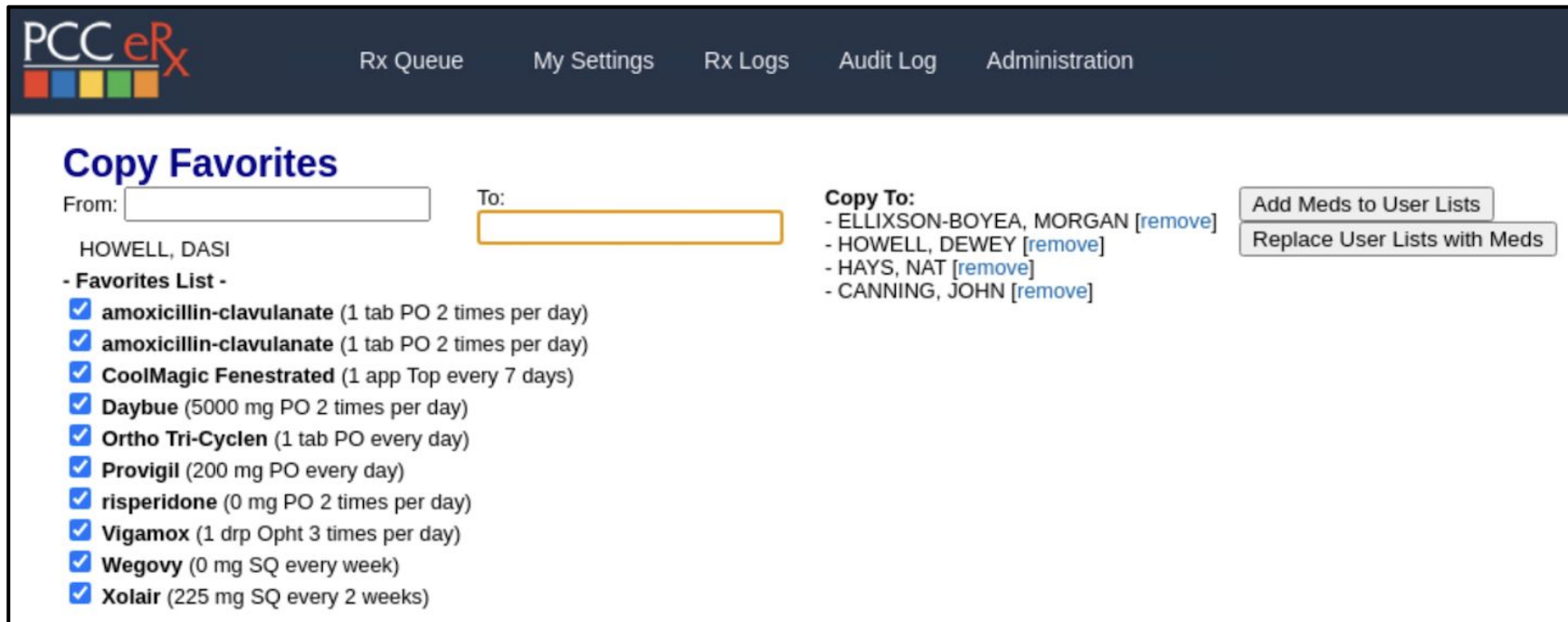


Search Type:  Quick Rx

Add Medication:

Warnings	Medication
show/hide warnings	
<< BACK	
ENTER DOSE MANUALLY	
	pantoprazole 2mg/mL suspension PO 10 mL every day Compound with standard recipe for 2mg/mL +

# Share favorites with other users at your office



The screenshot shows the 'Copy Favorites' interface in the PCC eRx Administration system. At the top, there is a navigation bar with the PCC eRx logo and menu items: Rx Queue, My Settings, Rx Logs, Audit Log, and Administration. The main content area is titled 'Copy Favorites' and contains the following elements:

- From:** A text input field containing 'HOWELL, DASI'.
- To:** An empty text input field.
- Copy To:** A list of users with 'remove' links: ELLIXSON-BOYEA, MORGAN; HOWELL, DEWEY; HAYS, NAT; and CANNING, JOHN.
- Buttons:** 'Add Meds to User Lists' and 'Replace User Lists with Meds'.
- Medication List:** A list of medications under the heading '- Favorites List -', each with a checked checkbox and its name and dosage: amoxicillin-clavulanate (1 tab PO 2 times per day), CoolMagic Fenestrated (1 app Top every 7 days), Daybue (5000 mg PO 2 times per day), Ortho Tri-Cyclen (1 tab PO every day), Provigil (200 mg PO every day), risperidone (0 mg PO 2 times per day), Vigamox (1 drp Opht 3 times per day), Wegovy (0 mg SQ every week), and Xolair (225 mg SQ every 2 weeks).

# Reporting in PCC eRx

## Rx Logs > Rx Queue History

PCC eRx

[Rx Queue](#)
[My Settings](#)
Rx Logs
[Audit Log](#)
[Administration](#)

Rx Queue History
Rx Audits
Security Logs

Prescriber:  Created:  to  (mm/dd/yyyy hh:mm)

Patient:

Schedule:  All  Controlled  Non-controlled

Patient	Prescription	Datetime <span style="font-size: 0.8em;">↑</span>	Method	Pharmacy	Prescriber
<input type="checkbox"/> MILLER, KENDALL	amoxicillin 400 mg/5 mL oral suspension 5 milliliter(s) By Mouth twice daily; for 10 days - 100 Milliliter 0 Refills Rx Id: 120 eRx Message Id: 425de0859c863ba7e36c7fb5098447c8	06/17/2024 19:41	NewRx <span style="color: green;">Delivered</span>		MARK WILLIAMS, MD
<input type="checkbox"/> MILLER, ETHAN	moxifloxacin 0.5 % eye drops (Vigamox) 1 drop(s) in eye(s) 3 times daily into left eye; for 3 days - 3 Milliliter 0 Refills Note: a fave rx Rx Id: 119 eRx Message Id: 2619ee921590062dcee668d81b15561f	06/17/2024 18:57	NewRx <span style="color: green;">Delivered</span>		DASI HOWELL
<input type="checkbox"/> LASCH, ADAM	gabapentin 600 mg tablet (Neurontin) 1 tablet(s) By Mouth twice daily PRN anxiety - 60 Tablet 0 Refills Rx Id: 117 eRx Message Id: 69e50d9dbf50e7984c2b3229ef6a82dc	06/17/2024 15:18	NewRx <span style="color: red;">Error on delivery</span>		MORGAN ELLIXSON-BOYEA
<input type="checkbox"/> TOLBERT, HANNAH	sodium chloride 0.65 % nasal spray aerosol 1 spray(s) in nostril(s) 3 times daily PRN nasal congestion - 15 Milliliter 0 Refills Rx Id: 116 eRx Message Id: 51888428f68c56b43c30794b226e78d <span style="color: red;">Canceled on 06/16/2024   Pending Response</span> <span style="color: red;">Cancel eRx Message Id: 0b155be4d28e6d59fed81463655bc952</span>	06/16/2024 20:54	NewRx <span style="color: red;">Error on delivery</span>		MORGAN ELLIXSON-BOYEA

# Do you want to enter a reason to discontinue a medication?



Please enter a reason for deleting **Geodon**:

I actually like entering a reason for d/c'ing a medication!

Cancel Submit

OR



Discontinue this medication?

OK Cancel

**Contact PCC Support to switch & disable  
the “reason to delete” prompt!**



The eRx team is here and ready to chat!

eRx drop-in session is open till 230pm EST  
Please say hello!





# Accessing PCC eRx Today - PCC EHR

**Existing visit encounter for today?**  
Head right into PCC eRx

**PCC EHR**  
Melissa Atnip PCC# 2832  
Medical Summary  
Outstanding Tasks  
Recent and Upcoming A...  
Siblings  
Forms  
Reminders  
Next Visit  
Problem List  
Allergies  
PCC eRx Allergies  
Medication History  
Family Medical History  
Medical History  
Confidential Notes  
Care Plan  
Social History  
Gender Identity  
Demographics  
History  
**PCC eRx**

**PCC EHR**  
Melissa Atnip PCC# 2832  
Medical Summary  
Demographics  
History  
PCC eRx  
**Patient Information**  
Vitals  
Pharmacies  
Allergies  
Problem List  
Retail Rx History  
Prescription History  
Medication History  
Prescribe  
Review & Sign  
Reconciliation History  
Visit: 10/06/24  
Sick - Bright Futures

**PCC eRx** PCC eRx Rx Queue  
**MELISSA ATNIP**  
Age: 2 years  
DOB: 12/04/2022  
PBM Payer Name: INTELLITEST PBM  
Retail + Mail Order + LTC +  
Plan Name: BRC-8237  
Last queried: 2024-12-02 21:25:48.3-05  
Vitals  
Weight: no data  
Height/Length: no data  
Blood Pressure: no data  
Pharmacies  
Default pharmacy  
Friendly Pharmacy 223A W 104635  
Add Pharmacy

**Visit History Index**

Tasks	Date	Age	Protocols
	10/06/24	1y 10m	Sick - Bright Futures
	09/23/24	1y 9m	Sick - Bright Futures
	09/10/24	1y 9m	Sick - Bright Futures
	08/27/24		
	08/23/24		

**PCC EHR**  
Melissa Atnip PCC# 2832  
Medical Summary  
Demographics  
History  
PCC eRx

Select an encounter.  
Select an encounter.  
**Start an eRx Encounter**  
11/22/24 Phone Note  
11/19/24 eRx Encounter  
11/09/24 Sick - Bright Futures  
10/27/24 Sick - Bright Futures  
10/14/24 Sick - Bright Futures  
09/30/24 Sick - Bright Futures  
09/26/24 Sick - Bright Futures  
09/09/24 Sick - Bright Futures



**Alternate ways to access PCC eRx:**  
Select any current or past encounter from Visit Hx  
Proceed without encounter and select from eRx drop down  
Or  
Create eRx only encounter

# Accessing PCC eRx Today Rx Queues (Single and Multi Patient)



**PCC EHR**  
Megan "Meggie" Elizabeth Sollenberger JR. 8 yrs, 11 mos 12/24/15 F

PCC eRx Rx Queue (2) My Settings Rx Logs Audit Log Administration Version 10 eRx Demo

**Pending Prescriptions**  
Select all

**ATNIP, MELISSA** 760 Snyder Drive Hartland Four Corners, VT 05049 Phone (802) 555-0188

<input type="checkbox"/>	<input type="checkbox"/>			<b>Novolin R FlexPen 100 unit/mL (3 mL) subcutaneous insulin pen (insulin regular human)</b> 1 unit(s) Subcutaneous every morning 1 x 3 mL syringe 0 Refill(s) <input type="checkbox"/> DAW Created on 11/20/2024 13:35 by DEWEY HOWELL	Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797 (352) 547-1247	DEWEY HOWELL 20 Main St Winooski, VT 05404-1111 (802) 846-8177 DEA # MT5793345
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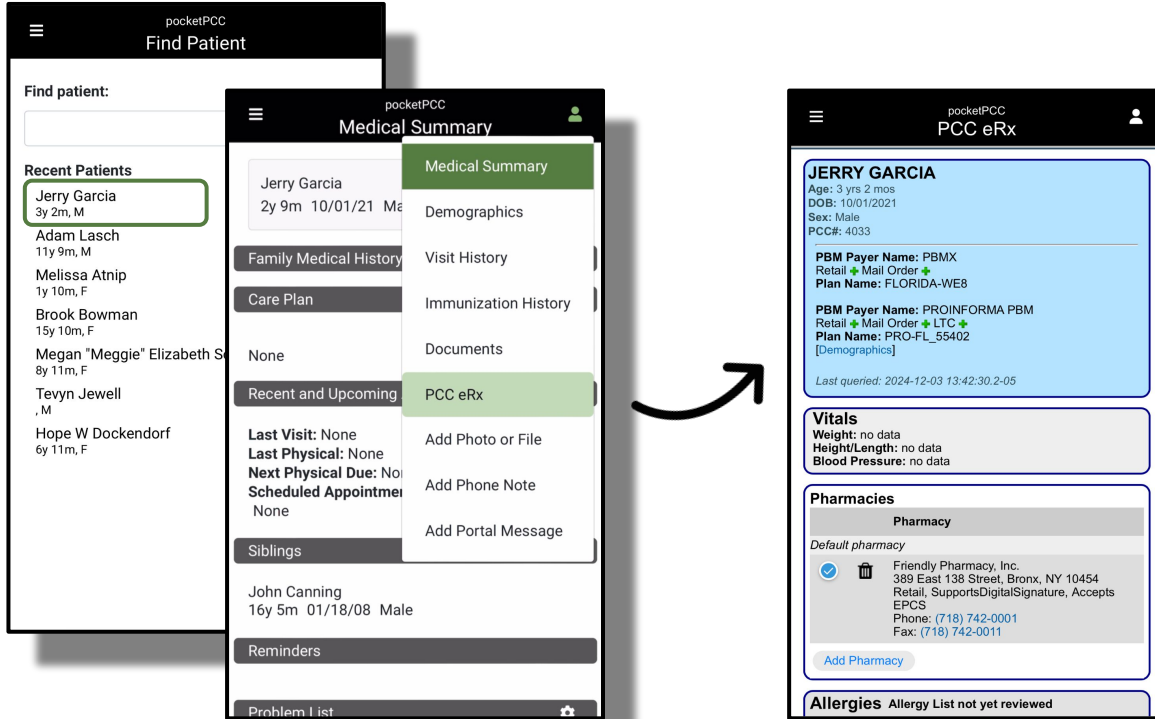
**SOLLENBERGER, MEGAN** 9588 Ann Street West Fairlee, VT 05083 Phone (802) 555-0117

<input type="checkbox"/>	<input type="checkbox"/>			<b>amoxicillin 250 mg capsule</b> 1 capsule(s) By Mouth twice daily; for 10 days 20 Capsule(s) 0 Refill(s) <input type="checkbox"/> DAW Created on 11/21/2024 14:28 by NAT HAYS	Rapid-Rx Online Pharmacy 52 Lukens Dr New Castle, DE 19720 (888) 424-1147	NAT HAYS 20 Main St Winooski, VT 05404-1111 (802) 846-8177 DEA # MT3372315
<input type="checkbox"/>	<input type="checkbox"/>			<b>Ayr Saline nasal gel (sodium chloride-alo vera)</b> 1 application Topical every 1 to 2 hours while awake PRN dry nasal passages 1 x 14.1 gram jar 0 Refill(s) <input type="checkbox"/> DAW	Rapid-Rx Online Pharmacy 52 Lukens Dr New Castle, DE 19720 (888) 424-1147	NAT HAYS 20 Main St Winooski, VT 05404-1111 (802) 846-8177

**Multi Patient Mode Queue (MPM)**  
Practice wide, all items for all patients  
Several filters available

**Single Patient Mode Queue (SPM)**  
Only items for one specific patient  
No filters

# Accessing eRx via pocketPCC



## Many of the same “encounter logic” rules apply for PCC eRx via pocketPCC:

- Visits: Existing encounter for today? Use that encounter for eRx activity
- Access any other prior encounter via Visit Hx > PCC eRx

## New for pocketPCC:

- Phone Note or Portal Message from today? Use that encounter for mobile eRx activity
- No encounter? New eRx Encounter will be *automatically* created
- If more than one encounter for today (Visit *and* Phone Note), encounter with pending rx will take priority
- 2+ encounters with no pending rx? Priority order: Visit > Phone Note > Portal Message > eRx Encounter

*Unlike the desktop experience, users will always be brought directly into PCC eRx, no encounter selection needed*

# Accessing Rx Queues (MPM & SPM) via pocketPCC



**Multi Patient Mode Queue (MPM)**  
Practice wide, Pending Rx for all patients  
No filters available

The screenshot shows the 'Rx Queue' screen in Multi Patient Mode. On the left, a navigation menu is open with 'Rx Queue' selected. The main screen displays a list of 'Pending Prescriptions' for all patients in the practice. The first entry is for LAUREN ACKER, with a prescription for hydrocortisone valerate 0.2% topical cream. The second entry is for MELISSA ATNIP, with a prescription for Novolin R FlexPen 100 unit/mL (3 mL) subcutaneous insulin pen. The third entry is for JERRY GARCIA, with a prescription for Qvar RediHaler 40 mcg/actuation HFA breath activated aerosol (beclomethasone dipropionate). A message at the top of the list states 'There is no pharmacy selected.'

The screenshot shows the 'Rx Queue' screen in Single Patient Mode for Jerry Garcia. The patient's profile is visible at the top, including age (3 yrs 2 mos), DOB (10/01/2021), sex (Male), and PCC# (4033). Below the profile, there are sections for 'Vitals' (Weight, Height/Length, Blood Pressure), 'Pharmacies' (Friendly Pharmacy, 389 East 138 Street, EPCS, Phone: (718) 444-1111, Fax: (718) 444-1111), and 'Allergies' (NO KNOWN DRUG ALLERGIES). The 'Rx Queue' section shows a single pending prescription for Qvar RediHaler 40 mcg/actuation HFA breath activated aerosol (beclomethasone dipropionate) for Jerry Garcia. A 'Process UNSIGNED prescriptions' button is at the bottom.

**Single Patient Mode Queue (SPM)**  
Pending Rx for one specific patient  
No filters available