PCC Getting Paid Billing Drop In

January 16, 2025

Jan 16 is

International Hot and Spicy Food Day

GET PAID VISION

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort

DROP IN PREMISE

This is your time to ask Coding, Billing, Payer issue questions of each other …
… and of PCC

PCC wants your input into our development of services and products

Please consider changing your Zoom name to include the state in which your practice is located to facilitate crowdsourcing based on geographic area

Get Paid Team

Ben	SME/Consultant	**Justin**	Visionary	**Jay**	Backend Developer
Brian K	App/Coding Spec	**Kelsey**	Business Analyst	**Noah**	Product Developer
Doug B	Implement. Spec.	**Kristen**	Project Manager	**Owen**	Quality Assurance
Douglas	Ed. Content Creator	**Mary**	Tech Support Spec	**Phil**	Operations Spec
Jack	Application Spec	**Michael**	Product Designer	**Tim B**	Product Developer
Jan	Operations				
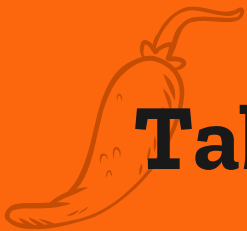
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01

Your Questions

Please unmute, raise your hand, or enter your questions in Zoom chat to crowdsource solutions your Pediatric Biller colleagues may have solved

2025 TRICARE Changes Update

2025 TRICARE Changes Update

PCC News

PCC News is your source for all things PCC. Here you'll find news about software releases, web labs, business hours, trainings, and more. This read-only category features the same PCC-specific posts that are featured in the News section of PCC EHR.

2 / week

1 new

Interrupted Connection to California Immunization Registry • 1d

Emergency Support Available Tomorrow, Friday, 1/9/25 6d

UPDATE: TRICARE Changes Effective 1/1/2025 8d

PCC's Holiday Hours 29d

Notifications Unavailable on Christmas Day Dec 2024

See the latest updates at PCC Community (community.pcc.com)

2025 TRICARE Changes Update

TRICARE EAST Electronic Claim Submission (ECS)

- **PCC has:**
    - Configured your TRICARE East electronic claims to route through PCC's Availity clearinghouse interface to PGBA via new payor ID **99727**

- **You should:**
    - Clone your 2024 TRICARE East Insurance Companies table entry in your PCC system
    - Assign this new entry Payor ID **99727**
    - Assign the policy to TRICARE East patients you treat on 2025 service dates

2025 TRICARE Changes Update

TRICARE EAST Electronic Remittance Advice (ERA)

- **You should:**
    - Email your completed Humana Military / PGBA Electronic Remittance Advice (ERA) enrollment form to PCC Support (support@pcc.com)
        - Consult directly with Humana Military / PGBA regarding Electronic Funds Transfer (EFT)

- **PCC will:**
    - Coordinate processing of your completed enrollment form with Availity and PGBA accordingly

2025 TRICARE Changes Update

TRICARE West Electronic Claim Submission (ECS)

- For PCC practices located in the six states moving from the TRICARE East to the TRICARE West Region (**AR, IL, LA, OK, TX, and WI**):
    - **PCC has:**
        - Initiated your TriWest / PGBA / Availity provider enrollment
        - Configured your TRICARE West electronic claims as directed to the existing payor ID **99726** to route through PCC's Availity clearinghouse interface to PGBA

2025 TRICARE Changes Update

TRICARE West Electronic Claim Submission (ECS)

- For PCC practices located in the six states moving from the TRICARE East to the TRICARE West Region (**AR, IL, LA, OK, TX, and WI**):
    - **You should:**
        - Clone your current TRICARE East Insurance Companies table entry in your PCC system
            - Rename the cloned entry to reflect TRICARE West
            - Assign this new entry Payor ID **99726**
            - Assign the policy to TRICARE West patients you treat on 2025 service dates
        - Contact PCC Support (support@pcc.com) if you have not received and returned your TriWest / PGBA / Availity provider enrollment

2025 TRICARE Changes Update

TRICARE West Electronic Remittance Advice (ERA)

- For PCC practices located in the six states moving from the TRICARE East to the TRICARE West Region (**AR, IL, LA, OK, TX, and WI**):
  - **PCC has:**
    - Initiated your TriWest / PGBA / Availity provider enrollment
  - **You should:**
    - Contact PCC Support (support@pcc.com) if you have not received and returned your TriWest / PGBA / Availity provider enrollment
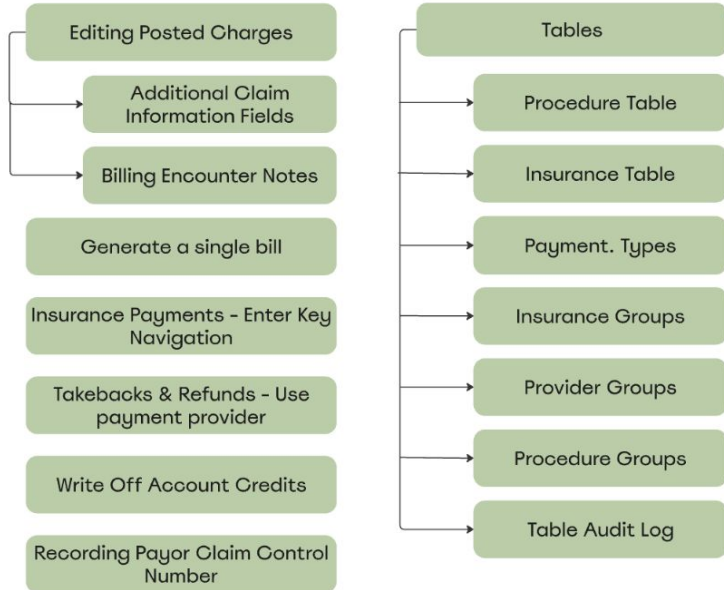
03

Development
Show & Tell

2025 Get Paid Roadmap
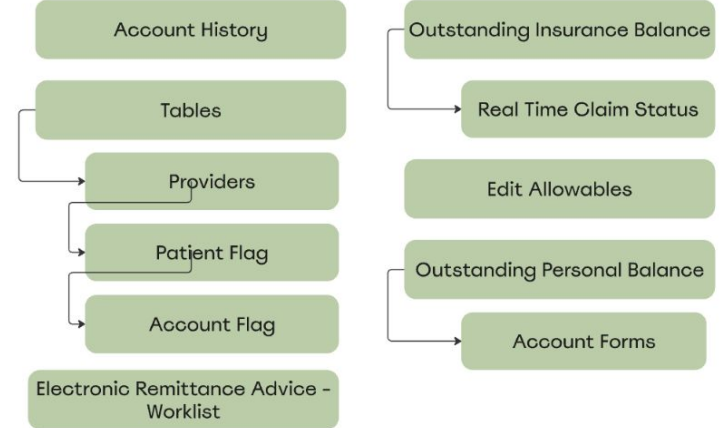
Get Paid Roadmap (as of 01/15/25)
Subject to change

10.2 Release (02/16/25)

- Editing Posted Charges
  - Additional Claim Information Fields
  - Billing Encounter Notes
- Generate a single bill
- Insurance Payments - Enter Key Navigation
- Takebacks & Refunds - Use payment provider
- Write Off Account Credits
- Recording Payor Claim Control Number

- Tables
  - Procedure Table
  - Insurance Table
  - Payment. Types
  - Insurance Groups
  - Provider Groups
  - Procedure Groups
  - Table Audit Log

10.3 Release (June 2025)

- Update Development Infrastructure

10.4 Release (October 2025)

- Account History
- Tables
  - Providers
  - Patient Flag
  - Account Flag
- Electronic Remittance Advice - Worklist

- Outstanding Insurance Balance
  - Real Time Claim Status
- Edit Allowables
- Outstanding Personal Balance
  - Account Forms

What other questions do you have?

Rejections

Denials

Appeals

Billing

?????

Coding

CPT

ICD

HCPCS

Future Billing Drop Ins

TUESDAY

FEB 18, 2025

2-4p EST

WEDNESDAY

MAR 19, 2025

2-4p EST

UC 2025

Burlington, VT July 15th-18th, 2025

? **?** **?** **?** **?**

UC2025webcorrect

Register here

Thank you!

We're so glad you came.