# PCC eRx Drop In Session December 2024



Hosted by your friendly eRx team at PCC



### Welcome to the PCC eRx Drop in Session - December 2024

- Please include your practice acro or state in your zoom name
- Use raise hand feature to join conversation or add comments & questions to the chat
- Mute your audio to limit background noise





#### December 2024 PCC eRx Drop In Session

- Open Q&A for attendees
- Sneak peeks of mobile prescribing through pocketPCC! (10.2)
- Beyond the Basics Best Practices for PCC eRx



# Next PCC eRx Drop In Session: Tuesday, January 21st 1230-230 pm EST





# Coming soon to a phone near you! Prescribing from pocketPCC



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👼 🔒 brun	● bruno.pcc.com 🖒					
≡ <sup>poc</sup> Medical	E pocketPCC &					
Jerry Garcia	Medical Summary					
2y 9m 10/01/21 Ma	Demographics					
Family Medical History	Visit History					
Care Plan	Immunization History					
None	Documents					
Recent and Upcoming	PCC eRx					
Last Visit: None Last Physical: None	Add Photo or File					
Next Physical Due: No Scheduled Appointme	Add Phone Note					
Siblings	Add Portal Message					
John Canning 16y 5m 01/18/08 Male						
Reminders						
Problem List	<					
$\leftarrow \rightarrow$	+ 1 ··	•				



- Send both legend & EPCS prescriptions!
- Will require use of hard token for EPCS
- All eRx data syncs back to PCC EHR
- Printing disabled via phone
- Arriving in February 2025 (10.2 Release)

Puzzling prescribing problem? Medication mysteries?

# Let's discuss!





### Welcome to PCC eRx 201: Beyond the Basics

- **Discover how to customize your personal eRx account**
- **Dulock practice-wide shortcuts and other helpful configuration options**
- **b** Learn new tips & tricks to make prescribing more efficient
- **Carter** Troubleshoot more advanced issues





# **Personal eRx Settings vs Practice Wide Configuration**

PCC EHR     Schedule (11)     Visit Tasks (99+)     E-lab Results (40)       FIND	Rx Queue (3) Messaging (99+) Signing (99+)
PCC eRx Rx Queue My Settings Rx Logs A	Audit Log Administration
Control your own	Edit User Account Edit User Account Count Account Information Role Assignment PCC eRx
personal account under 🥏	PCC eRx Account Disabled Enabled
My Settings	PCC eRx Prescriber Role Non-Clinical Staff Clinical Staff Provider Agent Mid-Level Provider Provider Provider Provider Provider Provider can create and send prescriptions with their own provider credentials (example: MD).
Practice-wide config	Provider and Mid-Level Provider Information
requires additional eRx	Prescribing Locations       All Locations       ▼         Default Prescribing Location       Winooski Pediatrics       ▼         ✓ Electronic Renewal Request Service (Enables pharmacy renewal requests on the Rx Queue)       ▼         ✓ Electronic Change Request Service (Enables pharmacy renewal requests on the Rx Queue)       ▼         ✓ Electronic Change Request Service (Enables pharmacy change requests on the Rx Queue)       ▼         ✓ difficient PCC effy Roles       ■
permissions 💙	✓ Reports (Provides access to PCC eRx reporting tools.)         ✓ Administration (Provides access to PCC eRx configuration.)

# A tour of My Settings in PCC eRx: Personal Configuration



# A tour of My Settings in PCC eRx: Medication History



- Per User Permission
- PCC eRx > My Settings > Medication History
- By default all users will be set to "Always"



An electronic cancellation of the previous prescription for ondansetron was automatically sent to Friendly Pharmacy, Inc., (718) 742-0001.



×

OK

#### **Medication Hx Settings - Ask Each Time**



# A tour of *My Settings* in PCC eRx: Pharmacy Preferences



Pharma	acies	
	Pharmacy	Address
Default pi	harmacy	
01	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576
Additiona	l pharmacies	
$\bigcirc$ 1	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301
Add Ph	armacy	

- Per User Permission
- PCC eRx > My Settings > Pharmacies
- By default all users will be set to "Never"



### Adding a new Pharmacy - Ask Each Time

Pharmacies							
Pharmacy	Address	Туре	Phone	Fax			
Default pharmacy							
Second Street Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904			
Additional pharmacies							
Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332			
Add Pharmacy							
Search near Zip Code: Patient ZIP code: (05062) Practice ZIP code: (05404)			PCC	CeR√			My Settings
Search: rainbow	Cancel			^	P CC BIX	The Queue	my bettings
Sorted by distance from zip code 05062 - best results Super Bee Pharmacy 3354 Raint CVS/pharmacy #4823 3403 RAIN WINI DXIX EV442 3331 RAINB WALGREENS DRUG STORE #07.1 - bubix #1476 Rainbow Landing - additional results Rainbow Care Pharmacy 135-42 CVS/pharmacy #5955 2 RAINBO West Liberty Hy-Vee Clinic 311 W	2 bow Dr Rainbow City AL 35906 (Retail, Accepts EPCS) (971 m) 4BOW DR. (CORNER OF SUTTON BRIDGE ROAD) RAINBOW OW DRIVE RAINBOW CTP XI 35906 (Retail, Accepts EPCS) (97 116 – 3434 RAINBOW DR (RT 25 (RAINBOW DR) & HWY 77 (GR 28 WEST GRAND AVENUE (GRAND AVE (SR 77) & RAINBOW D Rocsevelt ave Flushing NY 11354 (Retail, SupportsDigitalSignatur W PLZ MANNINGTON WV 26582 (Retail, Accepts EPCS) (485 m) Rainbow Dr, Suite #1 West Liberty IA 52776 (Retail, Accepts EPC	ITY AL 35906 (Retail, Accepts EPCS) (971 mi) 1 mi) ANDJ) RAINBOW CITY AL 35906-6240 (Retail, Accepts EPC R) RAINBOW CITY AL 35906 (Retail, Accepts EPCS) (971 r e, Accepts EPCS) (198 mi) 2) 2) (945 mi)	(SS) ( Make ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( ) ( )	armacies defaults for the P ke newly added p Always Never Ask each time omatically apply p Always Never Ask each time	harmacies component. harmacies the patient's	s default Ill siblings	

Pediatric EHR Solutions

### Adding a new Pharmacy - Ask Each Time

	Set default pharmacy
Do Rai 135	you want to make this the default pharmacy? inbow Care Pharmacy 5-42 Roosevelt ave
Flu	shing, NY 11354 Cancel No Yes
onte l	EPOS) (108 mi)

Pharmaci	Pharmacies					
	Pharmacy	Address	Туре	Phone	Fax	
Default phar	macy					
<b>i</b>	Rainbow Care Pharmacy	135-42 Roosevelt ave, Flushing, NY 11354	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 886-5899	(718) 886-8399	
Additional pl	harmacies					
0 🛍	Friendly Pharmacy	223A W 231st St, Bronx, NY 104635301	Retail, SupportsDigitalSignature, Accepts EPCS	(718) 884-2908	(718) 884-2904	
0 🛍	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332	
Add Pharmacy						

### **Share Pharmacies Across Siblings**

💠 PCC EHR	Medical Su	immary			
✓ FIND	Siblings				
John Canning PCC# 3314	Open Chart	Ernest "Trey" Anastasio	14 yrs, 3 mos	01/25/09	М
Medical Summary	Open Chart	Bob Weir	15 yrs, 10 mos	06/28/07	м
Outstanding Tasks	Open Chart	Jerry Garcia	17 yrs, 6 mos	10/28/05	м





#### **Share Across Siblings - Ask Each Time**



### A tour of My Settings in PCC eRx: Vacation Hours

PCC eRx	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Log
My Settings					
Vacation Hours Start:		Stop:		Clear	Save
C Display RapidRx whe	eW In renewing a me	dication			
3 Month Supply Automatically pre-date 3	month supply 0	days Save			
Favorites Manage Favorites List: ✓ Show Favorites as a d ✓ Show Favorites as tile Number of Favorites	Manual O Au drop-down menu es to display in the	itomatic Prescribe section: [	9 Save		
Add New Favorite					
No medication informat	ion available				
_					

- Per User Setting
- PCC eRx > My Settings > Vacation Hours
- Add dates here to monitor prescribing activity in RxLogs during your time away from the office
- Does NOT prevent you from accessing PCC eRx
- Does NOT temporarily disable inbound Renewals or Change Requests



### A tour of My Settings in PCC eRx: RapidRx on Renew

P	<u>CC eR</u> x	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Loo
	My Settings					
	Vacation Hours Start:		Stop:		Clear	Save
	RapidRx on Ren	<b>IEW</b> en renewing a me	dication			
	3 Month Supply Automatically pre-date 3	month supply 0	days Save			
	Favorites					
	Manage Favorites List: Show Favorites as a Show Favorites as til	Manual O Au drop-down menu es	Itomatic			
	Number of Favorite	s to display in the	Prescribe section:	9 Save		
	Add New Favorite					
	No medication informa	tion available				
_						

		Start/Stop	Prescription
-	₽	07/10/2022 07/16/2022	Mupirocin 2 % ointment 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
-	₽	07/10/2022 08/08/2022	Miralax 17 gram/dose powder 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refil(s)
₿.	₽	07/07/2022 08/05/2022	Dulera 100-5 mcg/actuation HFA aerosol inhaler 2 puff(s) inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)

- Per User Setting
- PCC eRx > My Settings > RapidRx on Renew
- Checked = Swish & with option to send immediately via RapidRx
- Un-checked = Swish & queue to send from Review & Sign

### **Renewing from the "Blue Swish" - Setting is Enabled**

_	Start/Stop	Prescription
₽	07/10/2022 07/16/2022	Mupirocin 2 % ointment 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
₽	07/10/2022 08/08/2022	Miralax 17 gram/dose powder 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
₽	07/07/2022 08/05/2022	Dulera 100-5 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)



Renew Prescription	
MUPIROCIN 2 % OINTMENT	HOUSTON SENDER Maie, DOB 04232024 1 Main street Buirlington, VT 05401 MORGAN ELUXSON-BOYEA Wincoski Pediatrics 20 Main s1 Wincoski VT 0540-1111 Phone (802) 846-8177 DEA # MT9445619
Prescription: Days Supply: 7 Real-Time Pricing Dispense: 1 15 gram tube Prior Auth Not Required Number of Refills: PRN Date a. 5 lit:	HANNAFOR FOOD & DRUG #8161 1127 N AVE 5STE 11 BURLINGTON, VT 05401 Phone (#02) 862-7852 Fax (#02) 862-7855 accopts EPC5
Prevent Renewal Requests:  Follow up provider:	mupirocin 2 % topical ointment (Centany) 1 application Topical Nuice daily, for 7 days 1 x 15 gram tube, 0 Refills Days Supply, 7 Written Daite: 06/23/0204
Real-Time Pricing O Formulary Summary     Rx Plan: HEREISALONGPLAN-NAMEAT-35-	CHARSLONG ERX V
Instructions to Patient: Comments to Pharmacy: Internal Note:	Test Case:
Duration: for 7 day(s) v	L
Indications: Tip: Use multiple terms to refine your search Most Common Indications: (see 4 more)  Impergo	
Start Date: 06/23/2024 Stop Date: 06/29/2024	

Send immediately via RapidRx



## **Renewing from the "Blue Swish" - Setting is Disabled**

_	Start/Stop	Prescription
₽	07/10/2022 07/16/2022	Mupirocin 2 % ointment 1 application Topical 3 times daily; for 7 days 1 x 30 gram tube 0 Refill(s)
₽	07/10/2022 08/08/2022	Miralax 17 gram/dose powder 17 gram(s) By Mouth every day PRN constipation 1 x 765 gram bottle 0 Refill(s)
₽	07/07/2022 08/05/2022	Dulera 100-5 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation twice daily 1 x 120 inhalation aerosol with adapter 0 Refill(s)





Automatically create & save to be sent later from Review & Sign

# Where's my "swish"?

Prescri	ption Hist	ory			
		Start/Stop 06/23/2024 07/22/2024	Prescription albuterol 90 mcg/actuation HFA aerosol inhaler 2 puff(s) Inhalation every 4 to 6 hours PRN shortness of breath or wheezing 1 x 200 inhalation canister (ALBUTEROL SULFATE HFA or equivalent) 0 Refill(s)	Prescriber/Agent MORGAN ELLIXSON-BOYEA	<b>Rx Details</b> SN: 51 ePrescribed <i>Green Mountain</i> <i>Pharmacy</i>
		06/23/2024	mupirocin 2 % olintment 1 application Topical twice daily; for 10 days 1 x 15 gram tube 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 50 pending Green Mountain Pharmacy
R.	₽	05/01/2024 05/30/2024	Lexapro 5 mg tablet 1 tablet(s) By Mouth every day 30 Tablet(s) 0 Refill(s)	MORGAN ELLIXSON-BOYEA	SN: 49 ePrescribed Green Mountain Pharmacy
					Page: 1

Medication	History	Last reviewe	d by MORGA	N ELLIX	SON-E	OYEA on 06/23/2024 19:57:27	Last updated by MORGAN ELLIXSON-BOYE	EA on 06/23/2024 19:54:52
Group By:	Indication	O Class	Generic me	ed name	<b>•</b> N	lone	Display: <ul> <li>Active Only</li> </ul>	Active & Inactive
						Medication	Instructions	Source
	R	1	Û	0	æ	ALBUTEROL 90 MCG/ACTUATION AEROSOL 90 mcg/actuation HFA aerosol inhaler Active Rx	2 PUFF(S) INHALATION EVERY 4 TO 6 HOURS PRN shortness of breath or wheezing Indications: shortness of breath or wheezing	PCC eRx
	R	1	Û	0	æ	AMOXICILLIN SUSPENSION 400 mg/5 mL suspension for reconstitution	6 ML PO EVERY 8 HOURS	Retail Pharmacy
*	R	1	Ô	0	æ	ESCITALOPRAM (LEXAPRO) 5 mg tablet Active Rx	1 TABLET(S) PO EVERY DAY	PCC eRx
	R	1	Ô	0	æ	POLYETHYLENE GLYCOL (MIRALAX POWDER) 17 gram/dose powder	17 GM(S) PO EVERY DAY PRN Constipation Indications: Constipation	Patient
Clean up M	led Hx							
Medication H No comme	listory Comm Ints entered	nents:						
Add Hx Med	Add Cor	Med Ho	k is unknown ( rint Medicatio	or incom	plete			Mark as reviewed

# A tour of My Settings in PCC eRx: 3 Month Supply

PCC eRx	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Log
My Settings					
Vacation Hours		Stop:		Clear	Save
RapidRx on Ren	IEW en renewing a me	dication			
3 Month Supply Automatically pre-date 3	month supply 0	days Save	J		
Favorites Manage Favorites List:	● Manual ○Au	Itomatic			
Show Favorites as a	drop-down menu				
Number of Favorite	es s to display in the	Prescribe section:	9 Save		
Add New Favorite					
No medication information	tion available				

- Per User Setting
- PCC eRx > My Settings > 3 Month Supply
- Enter the # of days early which will adjust the 2nd and 3rd rx
- **b** Example: 2 days early
- Can adjust and override at point of prescribing



# **Pre-dating for 3 Month Supply Configuration**

Add New Med (start over)	_
AMPHETAMINE-DEXTROAMPHETAMINE (ADDERALL EXTENDED RELEASE 24 HOUR CAPSULE)	
Qty:       10 mg capsule,extended release 24hr          PO       (show all routes)         every morning        (show all frequencies)	PCC eRx Rx Queue (3) My Settings
Prescription:       Days Supply:       30       DAW       Real-Time Pricing         Dispense:       30       Capsule       S30.05 / month         Prior Auth Not Required       Number of Refills:       PRN         Date to Fill #1:       06/21/2024       Create 3 month supply         Date to Fill #2:       07/19/2024       pre-dated 2 days         Date to Fill #3:       08/18/2024       pre-dated 2 days         Prevent Renewal Requests:	RapidRx on Renew         ☑ Display RapidRx when renewing a medication         3 Month Supply         Automatically pre-date 3 month supply 2 days         Save         Favorites         Manage Favorites List:         ③ Manual         ○ Automatic         ③ Show Favorites as a drop-down menu
Real-Time Pricing O Formulary Summary      Rx Plan: HEREISALONGPLAN-NAMEAT-35-  Instructions to Patient: Comments to Pharmacy: Internal Note:	Number of Favorites to display in the Prescribe section: 9 Save

Adjust your pre-dating under PCC eRx > My Settings > 3 Month Supply



### A tour of *My Settings* in PCC eRx: Favorites Configuration

PCC eRx	PCC eRx	Rx Queue	My Settings	Rx Logs	Audit Log	Administration	Version 10
My Settings							
Vacation Hours		Stop:		Clear	Save		
RapidRx on Renet Display RapidRx when	W renewing a mee	lication					
3 Month Supply Automatically pre-date 3 mo	onth supply 0	days Save					_
Favorites Manage Favorites List:  Show Favorites as a dro	Manual O Au	tomatic					
Show Favorites as tiles Number of Favorites to	o display in the I	Prescribe section:	9 Save	J			_
Add New Favorite							
No medication information	n available						
							-



# **3 options for prescribing from Favorites**

						i
Amoxicillin Suspe ses per day orally 400 mg/5 mL sus	nsion 80 mg/kg in 2 equally divided for 10 days sension for reconstitution	EpiPen 0.3 mg IM one time only anaphlaxis 0.3 mg/0.3 mL auto-injector 1 x 2 syringe, 0 refills	Plavix 0 PO every day 75 mg tablet 30 Tablet, 0 refills			
Cephalexin 5 mL I 250 mg/5 mL susp 100 Milliliter, 0 ref	PO twice daily; for 10 days bension for reconstitution lls	Focalin XR 1 capsule(s) PO every day 15 mg capsule.ER biphasic 50-50 30 Capsule(s), 0 refills	Ritalin LA 1 capsule(s) PO every 10 mg capsule,ER biphasic 50-5 30 Capsule, 0 refills	o morning O		
Cephalexin 500 m 500 mg capsule 20 Capsule, 0 refi	g PO twice daily; for 10 days Is	Miralax 0.5 PO every day Constipation 17 gram powder in packet 1 x 10 packet, 0 refills				
dd New Med						
				Search Type:  Oulck Rx	Full Product Search	Identify Medication
dd Medication: e	pipen			Search Type: ® Quick Rx	Full Product Search	ldentify Medication
dd Medication: e, 인 Warnings	pipen  Medication			Search Type: ® Quick Rx	Full Product Search	ldentify Medication
d Medication: e Warnings lavorites	Nedication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL, auto-injector	naphlaxis - 1 2 syringe, 0 refilis 🕇		Search Type:      Quick Rx	Full Product Search	ldentify Medication
d Medication: e Warnings lavorites search results	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM	naphlaxis - 1 2 syringe, 0 refilis 🕂		Search Type:	Full Product Search	Identify Medication
dd Medication: e D Warnings Tavorites search results	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM EpiPen 3r IM	naphlaxis - 1 2 syringe, 0 refilis 🕂		Search Type:	Full Product Search	ldentify Medication
d Medication: e	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM EpiPen Jr IM EpiPen Jr Subcutaneous EpiPen Subcutaneous	naphlaxis - 1 2 syringe, 0 refilis 🕂		Search Type:	Full Product Search	ldentify Medication
Id Medication: Warnings lavorites search results dd custom medica spen	Medication EpiPen 0.3 mg IM one time only ar 0.3 mg/0.3 mL auto-injector EpiPen IM EpiPen Jr IM EpiPen Jr Subcutaneous EpiPen Subcutaneous tion:	naphlaxis - 1 2 syringe, 0 refills 🕂		Search Type:	Full Product Search	ldentify Medication



### Access to Favorites in a drop-down list

Prescribe	
Favorites:	
+ Addera	٩
5 mg ta	Adderall 1 tablet(s) PO every day, 5 mg tablet, 30 Tablet(s), 0 refills 3 month supply
30 Table	Adderall 1 tablet(s) PO every day, 5 mg tablet, 30 Tablet(s), 0 refills
Ciprofic	Ciprofloxacin 1 tablet(s) PO twice daily; for 3 days, 250 mg tablet, 6 Tablet(s), 0 refills
6 Table	Concerta 1 tablet(s) PO every day, 18 mg tablet extended release 24hr, 30 Tablet(s), 0 refills 3 month supply
	Elidel 1 application Topical twice daily; for 14 days, 1 % cream, 1 x 100 gram tube, 0 refills
+ Famotic	Famotidine 1 tablet(s) PO every day at bedtime, 10 mg tablet, 30 Tablet(s), 0 refills
10 mg t 30 Table	Flovent 1 puff(s) Inhalation twice daily, 110 mcg/actuation HFA aerosol inhaler, 1 x 120 inhalation aerosol with adapter, 0 refills
00 100	Focalin XR 1 capsule(s) PO every day, 5 mg capsule,ER biphasic 50-50, 30 Capsule(s), 0 refills 3 month supply
	Focalin XR 1 capsule(s) PO every morning, 5 mg capsule,ER biphasic 50-50, 30 Capsule(s), 0 refills 3 month supply
Add New	
	Search Type:  Quick Rx Full Product Search Identify Medication
Add Medic	ration
Add mean	
	Add to Favorites Cancel Save



# Adding a Favorite

Add New Med (start over)	
ATOMOXETINE (STRATTERA)         Qty:       1         to       25 mg capsule	LLIV LITTLEFIELD Female, DOB 12/17/2012 794 Redwood Street Andover, MA 05501 Phone (802) 555-0186
PO <ul> <li>(show all routes)</li> <li>(every morning )</li> <li>(show all frequencies)</li> <li>PRN</li> </ul> Wt-based Dosing: <ul> <li>(Weight)</li> <li>kg )</li> </ul> Adjustments:	MORGAN ELLIXSON-BOYEA Winooski Pediatrics 20 Main X1 05404-1111 Winooski, VT 05404-1111 Phone (802) 846-8177 DEA # MT9445619
Prescription:       Days Supply:       30       DAW       Real-Time Pricing ()         Dispense:       30       Capsule ()       Sto.00 / month         Number of Refills:       PRN	Green Mountain Pharmacy 5700 Rt. 100 Unit C-10 Londonderry, VT 051480576 Phone (802) 824-3332 Accepts EPCS
Date to Fill:       Image: Constraint of the second s	atomoxetine 25 mg capsule (Strattera) 25 miligrams By Mouth every morning 30 Capsule, 0 Refilis Days Supply: 30 Written Date: 06/23/2024
Rx Plan: KTC-INDY13 V	Test Case:
Instructions to Patient: Comments to Pharmacy: Internal Note:       Duration: for	Process Now
Indications: Tip: Use multiple terms to refine your search Most Common Indications:	
	Add to Favorites Cancel Save PCC

Pediatric EHR Solutions

### **Exceptions to adding Favorites on the fly**

AMOXICILLIN SUSP	PENSION C mL  (show all units) Calculated Value: 12.375 mL, Adjusted to: 12.5 mL [Equiv dose: 11.138 - 13.613] Dispensable in 0.5 mL increments	Instruction Only
Dose Form: 400 m	ng/5 mL suspension for reconstitution V	
PO 🗸 (5	show all routes) twice daily 🗸 (show all frequencies)	
Wt-based Dosing:	45 milligram/kilogram/dose ✔ (Weight 22 kg) Calc Dose for Weight	
Calculated values: 1000 mg twice daily 45.5 mg/kg twice dail 90.9 mg/kg per day	ily 🗙	×
Prescription: Day: Disp	Ars Supply: 10 Weight-based medications may not be saved as Favorites after dose calculation. OK	er
Num	nber of Refills:	
Date	e to Fill:	
Prev	vent Renewal Requests:	
Folio	ow up provider:	

PCC

Add any WB template under PCC eRx > My Settings > Add New Favorite

## Do any of these thoughts sound familiar to you?

- **c** I'm having trouble finding the pharmacy my patient uses
- **A** I wish it was easier to find my commonly used medications
- **b** How can I ensure my staff remembers to send the coupon for this drug?
- **d** I'd rather not see cross sensitivities when I prescribe...
- There's way too many options in the search results!
- ✿ I can never find pantoprazole 2mg/mL suspension...





# **Optional Practice-Wide**

# **Configuration for PCC eRx**





### Permissions for eRx Administration begin in PCC EHR User Admin



PCC Pediatric EHR Solutions

### Add Custom Search Terms or Nicknames to any Pharmacy

#### **Pharmacy Nicknames**

Create searchable nicknames for pharmacies. Nicknames appear in the the Pharmacies component and in search results.

Pharmacy search:

Cancel

#### **Current pharmacy nicknames**

X       Image: CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784       Across from Hospital BOYEA       MORGAN ELLIXSON- 04:53pm       2023-05-16 04:53pm         X       Image: Parmacy 8735 County Rd 48 Yalaha, FL 34797       Next to the train station!       PCC PCC       2022-11-16 10:15am	Delete	Edit	Pharmacy Name & Address	Nickname	Created By	Created Datetime	Admin Comment
X Valaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797 Next to the train station! PCC PCC 2022-11-16 10:15am	×		CVS/pharmacy #0647 250 PLAINFIELD ROAD WEST LEBANON, NH 03784	Across from Hospital	MORGAN ELLIXSON- BOYEA	2023-05-16 04:53pm	
	×		Yalaha Pharmacy 8735 County Rd 48 Yalaha, FL 34797	Next to the train station!	PCC PCC	2022-11-16 10:15am	



PCC eRx > Administration > Pharmacy Nicknames

### Add Custom Search Terms or Nicknames to any Pharmacy

Add Pha	nacy
Search Pati	ar Zip Code: t ZIP code: (05062) ce ZIP code: (05404)
Search:	Cancel
	Inted by distance from zip code 05404 best results WALGREENS DRUG STORE #17485 (Next to Taco Truck) 321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN) (NOOSKI VT 05404-1380 (Retail Accents EPCS) (0 m)

Pharmacie	s				
	Pharmacy	Address	Туре	Phone	Fax
Default pharm	пасу				
<ul> <li>â</li> </ul>	Green Mountain Pharmacy	5700 Rt. 100 Unit C-10, Londonderry, VT 051480576	Retail, Accepts EPCS	(802) 824-3344	(802) 824-3332
Additional pha	armacies				
0 🛍	WALGREENS DRUG STORE #17485 (Next to Taco Truck)	321 MAIN ST (NEC OF BURLING STREET & ETHAN ALLEN), WINOOSKI, VT 054041380	Retail, Accepts EPCS	(802) 655-2444	(802) 655-7290
Add Pharma	acy				

PCC eRx > Administration > Pharmacy Nicknames



### **Adding Custom Search Terms**

Current	Searcl	h Terms:				
Delete	Edit	Med Name	Search Term	Created By	Created Datetime	Admin Comment
×		Sodium Chloride Nebulized 0.9 %	saline neb	MORGAN ELLIXSON-BOYEA	2023-02-19 02:59pm	

Delete	Edit	Med Name	Search Term	Created By	<b>Created Datetime</b>	Admin Comment
×		cetirizine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:33pm	
×		Fexofenadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
×		Loratadine Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	
×		Montelukast Oral	allergy	MORGAN ELLIXSON-BOYEA	2018-01-17 02:34pm	



PCC eRx > Administration > Medication Search > Custom Search Terms

### **Using Custom Search Terms**

Add New Med		
Add Medication:	allergy	
Warnings	Medication	
J	loratadine Oral	
FOOD	fexofenadine Oral	
	cetirizine Oral	

Add New Med		
Add Medication:	saline neb	
🖓 Warnings	Medication sodium chloride <u>Neb</u> ulized 0.9 %	



PCC eRx > Administration > Medication Search > Custom Search Terms

# **Adding Custom Medication Warnings**

	Current Warnings:							
Delete E	dit	Med Name	Warning	Last Modified By	Modified Datetime	Analyst Comment		
×	2	Alvesco Inhaler 160 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm			
×		Alvesco Inhaler 80 mcg/actuation	Don't forget coupon!	MORGAN ELLIXSON-BOYEA	2023-02-19 03:15pm			
×	2	Mebendazole Oral Chewable	Very expensive! Please consider alternate treatment	MORGAN ELLIXSON-BOYEA	2023-02-19 03:16pm			

Add Medication:	alvesco	
🖓 Warnings	Medication <u>Alvesco</u> Inhaler 80 mcg/actuation (Don't forget coupon!)	
Add custom medi alvesco	cation:	
_		



PCC eRx > Administration > Medication Search > Medication Warnings

# Adjust your Safety Checking levels in PCC eRx





PCC eRx > Administration > Application Administration > Safety Checking

### Adjust your Safety Checking *override reasons* in PCC eRx

#### **PCC eRx > Administration > Safety Checking Overrides**

Override Reason	Display?	Actions
Clinically insignificant warning		Update Delete
Disagree with alert		Update Delete
Patient currently taking safely		Update Delete



# Hide infrequently used medications & statements for your practice:

Andiantians allocations	Search Type: 🧿 Quick R
wedication: albuterol	Search Type. 👻 Quick N
Medication	Click to: 🕂 Include Item   🗕 Exclude Item
albuterol Nebulized	Medication History —, Prescribe —
albuterol-ipratropium Nebulized 3 mg (2.5 mg base)-0.5 mg/3 mL	Medication History —, Prescribe —
albuterol Oral	Medication History 🐥 Prescribe 🛖
levalbuteroL Nebulized	Medication History —, Prescribe —
levalbuteroL Inhaler	Medication History —, Prescribe —
albuterol Oral Liquid	Medication History 🔶 Prescribe 🔶
albuterol Oral 12 hr Tab	Medication History 🐥 Prescribe 🛖
albuterol HFA Inhaler 90 mcg/actuation	Medication History —, Prescribe —
albuterol Continuous Nebulization	Medication History —, Prescribe —
albuterol Continuous Nebulization (concentrate)	Medication History -, Prescribe -
albuterol Nebulized (concentrate)	Medication History -, Prescribe -
levalbuteroL Nebulized (concentrate)	Medication History 🐥 Prescribe 🐥
albuterol AEPB Inhaler 90 mcg/actuation	Medication History - Prescribe -
albuterol-ipratropium Inhaler 100 mcg-20 mcg/actuation	Medication History 🔶 Prescribe 🐥
albuterol-budesonide HFA Inhaler 90 mcg-80 mcg/actuation	Medication History - Prescribe -



PCC eRx Administration > Orderable Exclusions

### Create Custom Medications & Statements (Compounds, DMEs, therapy prescriptions)

<u>PCC eR</u> x	Rx Queue	My Settings	RxLogs	Audit Log	Administration	Custom Medications		
Custom Medications [Click here to go to Custom Sentences]								
Create a new custom 1. Description: DME Co Safety checking will Add Custom First Ste	medication ompound I not be done on cust ep Item	tom items.			Route: Select a rou	te 🗸		
Current Custom	Current Custom Medications           XAII-Purpose Nipple Ointment (APNO) Topical (Compound) II           XAII-Purpose Nipple Ointment (APNO) Topical (Compound) II           XAII-Purpose Nipple Ointment (APNO) Topical (Compound) II							

Use the Custom Medications Tool to create:

- **Compounds**
- DME's not in database
- Speech & Occupational Therapies, etc
- Anything you can dream of!



### Create Practice-Wide Custom Entries under Admin > Custom Medications

Create a new custom medication			
1. Description: pantoprazole 2mg/mL suspension F	Route:	PO	~
DME Compound	-	Select a route	Â
Safety checking will not be done on custom items.		Topical N	
Add Custom First Step Item		Nasal Sublingual	
		IM Inhalation	
Current Custom Medications		SQ Feeding Tube	
Current Custom Medications X All-Purpose Nipple Ointment (APNO) Topical (Compound) ⊡ X Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compo	ound) 🖽	SQ Feeding Tube PO or PR PR	
Current Custom Medications X All-Purpose Nipple Ointment (APNO) Topical (Compound) ⊡ X Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compo	ound) 🖻	SQ Feeding Tube PO or PR PR Miscellaneous Mouth (mucous membranes) Ophthalmic	
Current Custom Medications ★ All-Purpose Nipple Ointment (APNO) Topical (Compound) ⊡ ★ Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compo	ound) Œ	SQ Feeding Tube PO or PR PR Miscellaneous Mouth (mucous membranes) Ophthalmic Otic PO or IM	

- Enter name in description field
- Select Route
- Choose between DME & Compound
- Click Add Custom First
   Step Item
- Admire your hard work!

#### **Current Custom Medications**

X All-Purpose Nipple Ointment (APNO) Topical (Compound) Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound) ⇒ pantoprazole 2mg/mL suspension PO (Compound)

### Create Practice Wide Dosing Statements under Admin > Custom Sentences

Custom Medications [Click here to go to Custom Sentences]	
Create a new custom medication	
DME Compound	
Safety checking will not be done on custom items.	Custom Sentences
Add Custom First Step Item	[Click here to go to Custom Medications]
Current Custom Medications	Add Medication:
All-Purpose Nipple Ointment (APNO) Topical (Compound)      Magic Mouthwash (Diphenhydramine 12.5 mg/5 mL, Viscous lidocaine 2%, Maalox) (Compound)      pantoprazole 2mg/mL suspension PO (Compound)	Medication
	<< BACK
	Add Custom Medication Item
Custom Sentences	<u></u> <u>N</u>
[Click here to go to Custom Medications]	
Add Medication: pantoprazole	<b>7</b> Optional: Add custom
Medication pantoprazole (Sodium) Oral Delayed Release pantoprazole Oral Delayed Release Suspension	new entry
pantoprazole 2mg/mL suspension PO	Available for all users!

### **Create & Use Practice Wide Dosing Statements**

Custom Sentences [Click here to go to Custom Medications]	Add New Med
Add a new item for pantoprazole 2mg/mL suspension PO: <ul> <li>Complete Medication Order   </li> <li>Instructions Only (will not be pink)</li> </ul>	
*required	Add Medication: pantoprazole
*Dose: 10 to *Unit: mL    (show all units) *Route: PO *Frequency: every day Instructions: Compound with standard recipe for 2mg/mL	Warnings Medication <u>pantoprazole</u> (Sodium) Oral Delayed Release <u>pantoprazole</u> Oral Delayed Release Suspension <u>pantoprazole</u> 2mg/mL suspension PO
	Add New Med Search Type:  Quick Rx Add Medication:
	D Warnings Medication
Admin Comment:	show/hide warnings << BACK ENTER DOSE MANUALLY pantoprazole 2mg/mL suspension PO 10 mL every day Compound with standard recipe for 2mg/mL +
	PC



# Share favorites with other users at your office





### Reporting in PCC eRx Rx Logs > Rx Queue History

PC		Queue My Settings	Rx Logs Audit Log	Administration				
	Rx Queue History     Rx Audits     Security Logs       Prescriber:     Last name or First name     Created:     06/01/2024     Im to       Patient:     Last name or First name       Schedule:     All     Controlled							
(	Search Clear Print Export						Drescriber	
	MILLER, KENDALL	amoxicillin 400 mg/5 mL oral 100 Milliliter 0 Refills Rx Id: 120 eRx Message Id: 425de0859d	I suspension 5 milliliter(s) By c863ba7e36c7fb5098447c8	y Mouth twice daily; for 10 days -	Datetime A1 06/17/2024 19:41	NewRx Delivered	Pharmacy	MARK WILLIAMS, MD
	MILLER, ETHAN	moxifibacian 0.5% eye drops (Vigamox) 1 drop(s) in eye(s) 3 times daily into left eye; for 3 days - 3 Millitter 0 Refills Note: a fave rx Rx Id: 119 eRx Message Id: 2619ee921590062dcee668d81b15561f			06/17/2024 18:57	NewRx Delivered		DASI HOWELL
	LASCH, ADAM	gabapentin 600 mg tablet (Na Tablet 0 Refills Rx Id: 117 eRx Message Id: 69e50d9dbf	eurontin) 1 tablet(s) By Mout	th twice daily PRN anxiety - 60	06/17/2024 15:18	NewRx Error on delivery		MORGAN ELLIXSON-BOYEA
	TOLBERT, HANNAH	sodium chloride 0.65 % nasa congestion - 15 Milliliter 0 Refii Rx Id: 116 eRx Message Id: 51888428f6 Canceled on 06/16/2024   Per Cancel eRx Message Id: 0b1	al spray aerosol 1 spray(s) ir ills i8cf56b43c30794b226e78d nding Response 55be4d28e6d59fde81463655	n nostril(s) 3 times daily PRN nasal	06/16/2024 20:54	NewRx Error on delivery		MORGAN ELLIXSON-BOYEA



# Do you want to enter a reason to discontinue a medication?

Please enter a reason for deleting Geodon: I actually like entering a reason for d/c'ing a medication! Cancel Submit	OR
---	----

Contact PCC Support to switch & disable the "reason to delete" prompt!



# The eRx team is here and ready to chat!

# eRx drop-in session is open till 4pm EST Please say hello!



