

World's Largest Day of the Girl



September 18, 2024

Drop-In Premise

This is your time to ask Coding, Billing,
Payer issue questions of each other ...

... and of PCC

PCC wants your input into our
development of services and products

Please consider changing your Zoom
name to include the state in which your
practice is located to facilitate
crowdsourcing based on geographic
area



Get Paid Team

- Ben SME / Consultant
- Brian K App / Coding Spec
- Doug B Implementation Spec
- Douglas Ed Content Creator
- Jack Application Spec
- Jan Operations/HR
- Jay Backend Developer
- Justin Visionary
- Kelsey Business Analyst
- Kristen Project Manager
- Mary Tech Support Spec
- Michael Product Designer
- Noah Product Developer
- Owen Quality Assurance
- Phil Operations Spec
- Tim Product Developer

Get Paid Vision

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort



Topics

01

UC 2025

02

Coding Chat

03

Change Healthcare

04

**TRICARE West
Changes**

05

**Get Paid
Roadmap**



01

UC 2025 July 15-18, 2025
Burlington, VT



[Register here](#) What classes would you like to see offered next year?

02

Coding Chat

Seasonal Vaccine Codes



03

PCC Change Healthcare EDI Update

- **PCC has significantly reduced Change Healthcare EDI dependency**
 - PCC retains a robust and growing EDI transaction routing network
 - PCC leverages a complementary combination of direct-to-payor and clearinghouse EDI to provide the most direct, cost-effective, and well-supported eligibility verification, claim, claim response, and electronic remittance advice processing
- **PCC routes only 2% electronic claims through Change Healthcare Revenue Performance Advisor (formerly ProxyMed / MedAvant / Capario)**
 - Change Healthcare did not restore the former Emdeon EDI gateway
- **PCC continues to utilize the Optum iEDI clearinghouse for UnitedHealthcare and affiliate EDI as the most direct-to-payor option**
 - Claims Payer List for UnitedHealthcare, Affiliates and Strategic Alliances

04

TRICARE West Changes Effective January, 2025

- **Know How TRICARE Regions Are Changing in 2025**
 - Six states currently in the East Region (Arkansas, Illinois, Louisiana, Oklahoma, Texas, Wisconsin) will move to the West Region.
 - The TRICARE West region contractor will switch from Health Net Federal Services to TriWest Healthcare Alliance on Jan. 1, 2025
 - Some features won't be available on the TriWest website until Nov. 2, 2024.

TRICARE West Changes Effective January, 2025

- **TRICARE West Region Contract Transition: Frequently Asked Questions**
 - *Will my network contract with HNFS automatically transfer to TriWest?*
 - *No. Providers will need to contact TriWest about joining TriWest's West Region network.*
 - *Will beneficiaries have to re-enroll for their benefits?*
 - *No. TRICARE beneficiaries who are currently eligible for and enrolled in a TRICARE plan should experience no interruption in TRICARE coverage. DHA encourages beneficiaries to check DEERS to confirm all their information is current.*
- **PCC is researching and will advise on EDI provider enrollment process for electronic claim submission and receipt of electronic remittance advice via PCC's Availity interface (payor ID 99726) as applicable**

05

Get Paid Roadmap

Practice Management Roadmap (as of 9/18/24)
Subject to change

10.1 Release [Mid October Release]

Autoposting Insurance
Payments Additions

Filtering ERAs for Special
Cases

Handle provider level
adjustments

Handle copay when
patient has Medicaid as
a secondary

Allow the date of the ERA
to be other than 'today'

Generating Personal Bills

View Claim Responses

Display active policies in the
Patient Banner

Display Procedure name in the
Insurance Payment tool

Merge duplicate accounts

Merge duplicate patients

10.2 Release [Mid Feb Release]

Personal Balances

Generate a single bill

Review unpaid Personal
Balances

Account History

Editing Posted Charges

Tables

Procedure Table

Insurance Table

Table Audit Log

What Questions Do You Have?



Next Pediatric Billing Drop In



Thursday
October 17
2pm-4pm EDT

Tuesday
November 19
2pm-4pm EDT

[Register](#)