

00:10:03 Linden Weblab: To update your name in Zoom, hover
over your video tile, click the three dots, then click "Rename"
00:10:50 Sarah Gliech (she/her) - PCC: (I just followed my
own advice 😓)

00:13:08 Sarah Gliech (she/her) - PCC: Welcome to anyone who
just joined! We'll be getting underway momentarily. If you are
wondering how to update your name in Zoom: hover over your video tile,
click the three dots, then click "Rename"!

00:19:49 Melissa - Cary/Fuquay/Apex Peds - NC: I have been
following along since the beginning!

00:19:57 Amanda Allen: Following along the last few months

00:30:36 Melissa - Cary/Fuquay/Apex Peds - NC: we do

00:30:37 Amanda Allen: ugh

00:30:37 rhorne: I do

00:30:44 Mary T Bay Street Pediatrics: we do

00:30:46 Kent Peds: We do!

00:30:53 Pam and April from TPC: Cover my meds

00:31:50 Amanda Allen: haha

00:43:00 Kent Peds: Yes

00:43:00 rhorne: We use it.

00:43:04 Melissa - Cary/Fuquay/Apex Peds - NC: we use it

00:43:05 Mary T Bay Street Pediatrics: we use it

00:43:14 TeresaTitkemeyer: yes

00:46:08 rhorne: Will it create a pop up, letting you know you
have something pending?

01:01:44 rhorne: I think the prior drug use is amazing!!

01:01:44 Melissa - Cary/Fuquay/Apex Peds - NC: it does and i
like how all the info is in the same place

01:01:51 Amanda Allen: Reacted to "it does and i like h..."
with 👍

01:01:52 Kent Peds: Seems promising!

01:02:08 Cpage-Christine: I am loving all of it!

01:05:52 Kent Peds: Yup! It's so tedious.

01:06:40 Kent Peds: That's true

01:06:45 rhorne: The visit notes are where most of my
attachments are created

01:06:45 Cpage-Christine: yes

01:06:46 Melissa - Cary/Fuquay/Apex Peds - NC: same

01:06:51 Amanda Allen: Only other times is when we do
provider letters to add to a PA approval

01:13:32 Kent Peds: Love it!

01:13:38 rhorne: It looks very useful to me!!

01:13:38 Mary T Bay Street Pediatrics: super easy!

01:13:39 Cpage-Christine: Awesome!!

01:21:38 Kent Peds: The print button would be awesome

01:22:41 Amanda Allen: Will the print button just print out
or maybe do a PDF that goes into the chart?

01:23:20 Amanda Allen: Gotcha. That's great!

01:24:17 Amanda Allen: If you didn't document it, it didn't
happen. lol

01:24:22 Kent Peds: What does the finish ePA button mean?
Does it just close the PA?

01:25:22 Kent Peds: Thanks 😊

01:25:55 Amanda Allen: 😂

01:34:33 Kent Peds: Is anyone having luck when canceling a rx? Sometimes the cancellation goes through to the pharmacy but other times it doesn't. We usually will still call the pharmacy to see if the cancellation went through.

01:35:40 Amanda Allen: Is there any pattern based on pharmacies or insurance companies?

01:35:54 rhorne: My experience has been that the pharmacy filled the medication immediately and the cancellation came after the fill

01:36:31 Kent Peds: The doctor will ask to make sure the cancellation went through. When we call, the pharmacy will either say we got the cancellation or they didn't

01:38:13 rhorne: Thank you guys! I have to go to patients!!
Happy Tuesday!!

01:38:15 Kent Peds: That makes sense. We haven't gotten the pop up to call the pharmacy. We've just gotten into the habit of calling to check. Thanks for answering my question!

01:38:36 Sarah Gliech (she/her) - PCC: Replying to "Thank you guys! I ha..."

Thanks Raelene! See you next time 😊

01:39:21 Kent Peds: Thanks! I'll be sure to be more vigilant now that I know that info.

01:39:50 Sarah Gliech (she/her) - PCC: https://learn.pcc.com/help/prescribe-medications/#Delete_and_Cancel_Prescriptions_that_Were_Sent_or_Printed_in_Error

01:40:24 Kent Peds: Replying to "https://learn.pcc.co..."

Thanks!

01:44:15 Kent Peds: Awesome sauce! Thanks!

01:45:59 Sarah Gliech (she/her) - PCC: Replying to "https://learn.pcc.co..."

Unfortunately, the Learn article only shows the "happy path" where a pharmacy accepts an electronic cancellation, and not the alternative where you need to call. The advice to read the pop-up stands; either way it will indicate whether an electronic cancellation could be processed!

01:50:03 Kent Peds: We do understand the pharmacy gets busy which is why we will still call to make sure. You guys have been super helpful! Thanks so much 😊

01:50:31 Sarah Gliech (she/her) - PCC: support@pcc.com

01:56:31 Sarah Gliech (she/her) - PCC: These fixes and more are described in the 10.0 Release article on PCC Learn under the "Other Updates and Improvements" section: <https://learn.pcc.com/help/>

pcc-10-0-release/#Improvements

01:58:21 Amanda Allen: Always a pleasure meeting with y'all!

01:58:39 Amanda Allen: You too! Byyyyyyye!

01:58:42 Amanda Allen: lol