

00:09:43 Morgan Ellixson Boyea: Thanks for joining! We'll get started right at 1230pm

00:10:45 Jennifer Gruen: Reacted to "Thanks for joining! ..." with 👍

00:22:48 amandaallen: How do we get Realtime pricing on all meds? It doesn't always show.

00:23:41 amandaallen: Even with our ADHD we can't see Real time pricing

00:23:41 Sarah Gliech (pronounced "gleesh) – PCC she/her: Replying to "How do we get Realti..."

Hi Amanda! We unfortunately can only show you what the insurance plan sends us for the specific prescription you have written

00:24:11 shenriquez: We have to call the parents to let them know if it has been approved or denied

00:24:37 Sarah Gliech (pronounced "gleesh) – PCC she/her: Replying to "How do we get Realti..."

It is highly payor-dependent

00:24:46 carrielake– Brighton Hill Pediatrics: most common meds are for asthma and ADHD

00:25:10 amandaallen: Replying to "How do we get Realti..."

Ok, thank you for the feedback!

00:26:01 amandaallen: Absolutely with covermymeds. SMH

00:26:20 amandaallen: Sometimes FAX is better than CMM because it has a limit on uploads

00:26:28 Sarah Gliech (pronounced "gleesh) – PCC she/her: Replying to "How do we get Realti..."

I am sorry you are having trouble getting coverage. If you feel comfortable sharing, which state are you in? Do you know who your main payors are and which ones are providing a less-than-helpful response?

00:32:29 amandaallen: Excellent – thanks!

00:39:22 amandaallen: Do those questions get sent to providers. Or PA team?

00:39:36 Winchester Pediatric Clinic: If the PA is denied, will we be notified

00:39:53 amandaallen: Reacted to "If the PA is denied,..." with 👍

00:40:47 amandaallen: Yes!

00:40:49 amandaallen: Thank you!

00:41:21 Winchester Pediatric Clinic: Thank you!

00:44:29 Suresh: Will there be a way you can even txt with updates automatically?

00:47:19 amandaallen: That's amazing!

00:47:31 Winchester Pediatric Clinic: Will it show what medications are preferred by the patients insurance

00:47:31 Heather Clark Augusta Pediatrics Assoc.: Perfect!

00:48:22 Winchester Pediatric Clinic: Before starting the PA
=)

00:50:28 Winchester Pediatric Clinic: Thank you!

00:53:08 Heather Clark Augusta Pediatrics Assoc.: Will
you be able to add a expiration date so you can renew a PA when it is
about to expire

00:54:32 Heather Clark Augusta Pediatrics Assoc.:
Awesome! Love It!

00:57:32 anavarro: Sorry, you may have already addressed
this...but what if we submit the PA or while we're working on the PA,
and there's a pharmacy change. Does the PA process start over?
(hopefully this make sense 🤔)

00:57:57 anavarro: yes!

00:59:10 amandaallen: Yes. We have found that if we already
received approval from insurance.. but there's a shortage at that
pharmacy... parents and our team will call around and then send it to
who does have it. No additional PA needed

00:59:25 anavarro: Reacted to "Yes. We have found t..."
with 🙌

01:00:23 anavarro: you answered my question. Thank you!

01:05:23 amandaallen: When it says "with restrictions" is
there an option to see what those are?

01:05:52 amandaallen: NICE!

01:06:55 Sarah Gliech (pronounced "gleesh) – PCC she/her:
For a quick video overview and full reference article covering
Real Time Pricing functionality, check out [https://learn.pcc.com/help/
check-prescription-pricing-coverage/](https://learn.pcc.com/help/check-prescription-pricing-coverage/)

01:07:08 anavarro: Reacted to "For a quick video ov..."
with ❤️

01:07:30 Morgan Ellixson Boyea: Reacted to "For a quick video
ov..." with ❤️

01:07:43 Sarah Gliech (pronounced "gleesh) – PCC she/her:
(Video linked in the green box at the top of the article.)

01:08:10 amandaallen: What portal?

01:08:15 amandaallen: ohhh

01:08:27 amandaallen: Never seen their side haha

01:08:30 Winchester Pediatric Clinic: Will the parents get
notified by the portal when when a PA is started

01:10:13 Winchester Pediatric Clinic: thanks

01:13:38 Heather Clark Augusta Pediatrics Assoc.: Do we
have to have a sure scripts acc? To be able to do the process through
EPA

01:14:13 Heather Clark Augusta Pediatrics Assoc.:
Perfect!

01:15:02 anavarro: In CMM, the previous submitted ePA's
are saved. Would PCC save/have a history of these PA's too? Or is it a
one & done? Basically, would there be a history or reference to the
PA's submitted?

01:15:22 amandaallen: Reacted to "In CMM, the previous..."

with 👍

01:15:56 anavarro: awesome!!
01:15:59 anavarro: thank you!
01:17:25 amandaallen: Will there be a limit on how much we
can attach?

01:17:37 Heather Clark Augusta Pediatrics Assoc.: Some
of our ADHD medications have coupons that we attach would we still be
able to attach coupons when the PA is sent to the pharmacy?

01:18:56 Sarah Gliech (pronounced "gleesh) – PCC she/her:

Reacted to "Happy Thursday!!" with 🙌

01:19:03 amandaallen: Will providers/ PA team have a
verbiage/narrative section to why this RX was chosen?

01:19:12 anavarro: Reacted to "Will providers/ PA t..."

with 👍

01:19:22 amandaallen: great!

01:21:00 anavarro: When attaching docs to the PA, are we
attaching it directly from the patients chart? Or is it still saved as
a PDF? (you may have addressed it)

01:21:27 amandaallen: Reacted to "When attaching docs ..."

with 👍

01:21:46 anavarro: sweet!

01:21:55 amandaallen: Reacted to "sweet!" with ❤️

01:23:57 Sarah Gliech (pronounced "gleesh) – PCC she/her:

Replying to "Some of our ADHD med..."

Hi Heather! Just to be sure you get a clear answer to this: the best
place to put coupon information is in the Comments to Pharmacy box on
the prescription before sending it off.

01:25:52 anavarro: CMM has KEY's/PA Case ID...will the
PCC PA system have something similar to it as well?

01:26:09 amandaallen: Reacted to "CMM has KEY's/PA Cas..."

with 👍

01:26:49 anavarro: Oh perfect! Thank you!

01:36:26 amandaallen: aallen@napeds.pcc.com

01:36:41 amandaallen: We loved this! Thank you so very much!

01:36:53 Heather Clark Augusta Pediatrics Assoc.:

hclark@apa.pcc.com

01:37:25 amandaallen: Gotta jump off for another zoom mtg.

Thanks again!

01:38:35 anavarro: Is there a way I can be provided with
a copy of this amazing diagram ? Pretty please...

01:38:38 carrielake- Brighton Hill Pediatrics: thank you !

01:38:59 Heather Clark Augusta Pediatrics Assoc.: Could
I have a copy as well?

01:39:18 anavarro: awesome! thank you so much!

01:39:56 Sarah Gliech (pronounced "gleesh) – PCC she/her:

<https://learn.pcc.com/help/pcc-erx-web-labs/>

01:40:18 anavarro: Reacted to "https://learn.pcc.co..."

with ❤️

01:42:58 Sarah Gliech (pronounced "gleesh) – PCC she/her:
Replying to "<https://learn.pcc.co...>"

Past session recordings and materials are posted here!

01:51:21 anavarro: Thank you!