

# PCC Pediatric Billing Drop-In

June 13, 2023  
2p-4p EDT



# Getting Clients Paid Crew

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# Getting Clients Paid Vision

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort



# Drop-In Premise

- This is **your time** to ask questions of each other and of PCC
  - Coding (Diagnoses, procedures, supplies)
  - Billing (Denials, workarounds, workflow)
  - Payer management (Helpful contacts & references, policy insights, updates, memos)
- PCC wants your input into our development of services and products
- *Please consider changing your Zoom name to include the state in which your practice is located to facilitate crowdsourcing based on geographic area*

# Discussion Topics

1. Your Questions
2. Your Eligibility Verification Process and Challenges
3. Third Party EDI Outages / Systems Status
4. Cigna Delays Modifier 25 Policy for (E/M) with Minor Procedure
5. Development Show & Tell: Insurance Takebacks

# Your Eligibility Verification Process and Challenges

- To help PCC better understand your needs and how we can reduce administrative effort, we **much** appreciate your insight!
  - What is your process for verifying eligibility?
  - How far ahead of appointments do you verify eligibility?
  - What works well and what doesn't?

# Third Party EDI Outages and System Status

- The major EDI clearinghouses (**Availity, Change Healthcare, Optum, etc**) are interconnected and rely on one another
  - Some have exclusive payor contracts / rights
- Service outages and unscheduled downtime happen regularly, notably affecting real-time service (e. g. eligibility verification)
- Some clearinghouses now present publicly accessible systems status
  - [Availity Network Outage Notification](#)
  - [Change Healthcare System Status](#)
  - PCC refers to such resources to help ensure successful EDI

# Cigna Delays Modifier 25 Policy for (E/M) with Minor Procedure

## After AAP, other organizations protest, Cigna changes course on modifier 25 policy

June 2, 2023

 [Download PDF](#)

Article type: [Coding Corner](#)

Topics: [Administration/Practice Management](#), [Billing & Coding](#)

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Cigna will [delay requiring additional documentation](#) to support the use of modifier 25 when billed with evaluation and management (E/M) Current Procedural Terminology codes 99212-99215 and a minor procedure. The delay follows opposition to the new requirement by the AAP and more than 100 other physician and health care organizations.

This is the second time Cigna has delayed requiring the submission of office notes for E/M services reported with modifier 25. Cigna changed course after the American Medical Association, with support from the AAP and other groups, [urged](#) the insurance company to “reconsider this policy due to its negative impact on practice administrative costs.”

Cigna stated that it “will continue to review for future implementation.”

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**What Questions Do You Have?**

# Bivalent COVID-19 Vaccine Administration

**Addition of More Bivalent COVID-19 Administration Codes:** In late April, the FDA removed EUA for monovalent COVID-19 vaccines and expanded authorization for bivalent vaccines. This resulted in new administration billing codes (0171A, 0172A, 0151A, 0121A, 0141A, 0142A). These codes are retroactively available to April 18th, 2023. PCC updated your practice's claim validation lists for the new codes.

## Resources:

- [COVID-19 Vaccine Administration: Getting Paid](#): The AAP's guide to COVID-19 vaccines as well as both product and administration billing codes.
- [AAP's COVID-19 Vaccine Chart](#): In 2022, the AAP began publishing their own COVID-19 Vaccine Coding Chart, and they continue to update it.
- [COVID-19 Vaccine Related Codes at CDC.gov](#): The CDC's table of COVID-19 vaccine information.
- [Vaccine CPT and NDC Codes at AMA-assn.org](#): The AMA's quick reference table.
- [The AMA's "Appendix Q", which provides details on each vaccine.](#)
- [PCC's table](#)

# Future Drop-Ins

**Next: [Thursday, 7/13/23 2pm EDT](#)**

[Register here](#)

**Future:**

**Wednesday, August 16th**

Drop In materials posted at <https://www.pcc.com/events/>

# Thank You!

