PCC Pediatric Billing Drop-In

April 12, 2023 2p-4p EDT







Getting Clients Paid Crew

Ben Brian K Doug B Douglas Jan Jay Jordan Justin SME & Consultant Application Specialist Implementation Spec Education Content Spec Ops/HR

Ops/HR Backend Developer Product Developer Visionary Kelsey Kristen Mary Michael Noah Noah P. Owen Phil Business Analyst Project Manager Tech Support Specialist Product Designer Product Developer Application Specialist Quality Assurance Operations Specialist



Getting Clients Paid Vision

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort







Drop-In Premise

- This is your time to ask questions of each other and of PCC
 - o Coding (Diagnoses, procedures, supplies)
 - o Billing (Denials, workarounds, workflow)
 - o Payer management (Helpful contacts & references, policy insights, updates, memos)
- PCC wants your input into our development of services and products
- Please consider changing your Zoom name to include the state in which your practice is located to facilitate crowdsourcing based on geographic area



Discussion Topics

- 1. Your Questions
- 2. Overdue reports and paying balances in the portal
- 3. PHE Ending: Get Ready
- 4. Questions on your eligibility verification process
- 5. MMRV Bundling and the 59 modifier
- 6. Development Show and Tell



End to the COVID Public Health Emergency (PHE)

End of Day, Thursday May 11, 2023

- Fact Sheet: COVID-19 Public Health Emergency Transition
 Roadmap | HHS.gov
 - o "Medicaid telehealth flexibilities will not be affected."
 - CMS' Medicaid & CHIP Telehealth Toolkit PDF: Includes a State Checklist recommended for States' use for assessing telehealth in their state. (p9)

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End to the COVID Public Health Emergency (PHE)	
End of Day, Thursday May 11, 2023	
Telehealth Services	
o "In the CY 2023 Final Rule, CMS finalized alignment of availability of services on the	•
telehealth list, 2023 further extended those flexibilities through CY 2024. We have	
updated and simplified the Medicare Telehealth Services List to clarify that these services will be available through the end of CY 2023, and we anticipate addressing	-
updates to the Medicare Telehealth Services List for CY 2024 and beyond through our	
established processes as part of the CY 2024 Physician Fee Schedule proposed and final rules."	
• CMS PHE Fact Sheet (for patients)	
Pediatric PH Solutions	
What Questions Do You Have?	
PCC	
Pedant PH Solutions	

Future Drop-Ins

Next: <u>Thu, 5/18/23 2pm EDT</u>

Future:

Tue, 6/13/23 2pm EDT

Materials posted at https://www.pcc.com/events/



Thank You!



