

PCC Pediatric Billing Drop-In

March 14, 2023
2p-4p EDT



Getting Clients Paid Crew

Ben	SME & Consultant	Kelsey	Business Analyst
Brian K	Application Specialist	Kristen	Project Manager
Doug B	Implementation Spec	Mary	Tech Support Specialist
Douglas	Education Content Spec	Michael	Product Designer
Jan	Ops/HR	Noah	Product Developer
Jay	Backend Developer	Noah P.	Application Specialist
Jordan	Product Developer	Owen	Quality Assurance
Justin	Visionary	Phil	Operations Specialist

Getting Clients Paid Vision

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort



Drop-In Premise

- This is **your time** to ask questions of each other and of PCC
 - Coding (Diagnoses, procedures, supplies)
 - Billing (Denials, workarounds, workflow)
 - Payer management (Helpful contacts & references, policy insights, updates, memos)
- PCC wants your input into our development of services and products
- *Please consider changing your Zoom name to include the state in which your practice is located to facilitate crowdsourcing based on geographic area*

Discussion Topics

1. Your Questions
2. Payor ProQuad (MMRV) erroneous payments
3. TRICARE East eligibility verification failure update
4. Printing receipts for EOY/Taxes
5. Development Show and Tell

What Questions Do You Have?

Future Drop-Ins

Next: Wed, 4/12/23 2pm EDT

Future:

Thu, 5/18/23 2pm EDT

Materials posted at <https://www.pcc.com/events/>

Thank You!

