

PCC Pediatric Billing Drop-In

Thurs September 22, 2022
2p-4p EDT



Getting Clients Paid Crew

Ben	SME & Consultant	Kristen	Project Manager & BA
Brian K	Application Specialist	Mary	Tech Support Specialist
Doug B	Implementation Spec	Michael	Product Designer
Douglas	Education Content Spec	Nate	Scrum Master
Jan	Ops/HR	Noah	Product Developer
Jay	Backend Developer	Owen	Quality Assurance
Jordan	Product Developer	Phil	Operations Specialist
Justin	Visionary		

Getting Clients Paid Vision

Every pediatrician gets maximal payment for every service rendered with minimal administrative effort



Drop-In Premise

- This is **your time** to ask questions of each other and of PCC
 - Coding (Diagnoses, procedures, supplies)
 - Billing (Denials, workarounds, workflow)
 - Payer management (Helpful contacts & references, policy insights, updates, memos)
- PCC wants your input into our development of services and products
- *Please consider changing your Zoom name to include the state in which your practice is located to facilitate crowdsourcing based on geographic area*

Discussion Topics

1. Your Questions
2. COVID-19 Bivalent Booster Code Claim Rejections
3. Billing and Rendering Provider Claim Reporting
4. PCC Version 9.5 Previews

COVID-19 Bivalent Booster Code Claim Rejections

- Claims reporting **91312 / 0124A** (Pfizer >12y) or **91313 / 0134A** (Moderna >18yr) are being rejected erroneously by clearinghouses and payors alike
 - **Availity** (various payors including Anthem, Centene, HCSC, Humana)
 - Value of sub-element SV101-02 is incorrect.
 - **Change Healthcare** (various payors including Aetna, Horizon, TRICARE)
 - REJECTED AT CLEARINGHOUSE LINE LEVEL PROCEDURE CODE IS MISSING OR INVALID
 - **PNT Data** (Cigna)
 - Value of sub-element SV101-02 is incorrect.

Billing and Rendering Provider Claim Reporting

- **Billing Provider**

- NUCC 1500 Form Box 33
- 837 Professional Loop 2000A

- **Rendering Provider**

- NUCC 1500 Form Box 24J
- 837 Professional Loop 2310B

Billing and Rendering Provider Claim Reporting

- Prior to HIPAA 5010 (2012), it was common for payors to expect **both** the claim Billing and Rendering Providers to be individuals
- The HIPAA 5010 electronic claim standard (837 Professional) states the following with regard to the Billing Provider:

The Billing Provider may be an individual only when the health care provider performing services is an independent, unincorporated entity. In these cases, the Billing Provider is the individual whose social security number is used for 1099 purposes. That individual's NPI is reported in NM109, and the individual's Tax Identification Number must be reported in the REF segment of this loop. The individual's NPI must be reported when the individual provider is eligible for an NPI. See section 1.10.1 (Providers who are Not Eligible for Enumeration).

Billing and Rendering Provider Claim Reporting

- Per HIPAA 5010, a practice's claim **Billing Provider** (Box 33 / Loop 2000A) is now generally that practice itself
 - This is considered distinct from the claim **Service Facility** (Box 32 / Loop 2310C) though the entities may be one and the same
- The practice's claim **Rendering Provider** (Box 24J / Loop 2310B) is thus the only individual provider generally reported
- Both the NUCC 1500 Form and 837 Professional allow for reporting of a claim **Supervising Provider** (Box 17 / Loop 2310D) but this is not widely supported

Billing and Rendering Provider Claim Reporting

Box 33

33. BILLING PROVIDER INFO & PH # ()	
Awesome Pediatrics 123 Main Street Anytown, VT 05404	
a. 9876543210	b. ZZ 2080000000X

Loop 2000A

PRV*BI*PXC*2080000000X~
NM1*85*2*AWESOME PEDIATRICS*****XX*9876543210~
N3*123 MAIN ST~
N4*ANYTOWN*VT*054041234~
REF*EI*123456789~

Box 24j

I. ID. QUAL.	J. RENDERING PROVIDER ID. #
ZZ	2080000000X
NPI	2468123401

Loop 2310B

NM1*82*1*SUPERDOC*JANE*A***XX*2468123401~
PRV*PE*PXC*2080000000X~

Billing and Rendering Provider Claim Reporting

The PCC EHR and Partner “Billing Provider” assignments

Claim Information	Service Provider: NP John	PCP:
Billing Provider:	<input type="text" value="Jane Superdoc"/>	

now generally control the claim **Rendering Provider** values:

Box 24J

I. ID. QUAL.	J. RENDERING PROVIDER ID. #
ZZ	208000000X
NPI	2468123401

Loop 2310B

NM1*82*1*SUPERDOC*JANE*A***XX*2468123401~
PRV*PE*PXC*208000000X~

PCC Version 9.5 Previews

Coding Resources to Share

1. [COVID-19 Vaccines for Immune Compromised Patients \(CDC\)](#)
2. [COVID-19 CPT Vaccine and Admin Codes \(AMA\)](#)

Watch Previous PCC Billing Drop-Ins?

- <https://learn.pcc.com/help/pccs-pediatric-web-labs/>

Watch a Previous Web Lab

Some of PCC's web labs are recorded and archived. Click in the table below to review the presentation files, video, or accompanying materials for each web lab.

DATE		TOPICS	PRESENTATION		ADDITIONAL LINKS AND HANDOUTS
2022	May	2022-05 Pediatric Billing Drop-In		video	
2022	April	2022-04 Pediatric Billing Drop-In		video	

Future Drop-Ins

Next: [Tues, 10/18/22 2p EST](#)

Future:

Wed, 11/16/22 2p EST

Tues, 10/18/22 2p EST

Materials posted at <https://www.pcc.com/events/>

Thank You

