PCC + CHADIS:
Your Integration Q&A

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CHADIS

Introduction

- CHADIS: who they are and the benefits of their solution
- Integration between PCC and CHADIS
- How CHADIS works inside your PCC software
- Practical insights from Dr. Robin Warner
- Q&A

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CHADIS

What is CHADIS

CHADIS generates patient health data by providing questionnaires to primary caregivers, patients and educators. CHADIS provides questionnaire results and treatment resources to providers and practice teams.

With CHADIS, primary caregivers, patients and educators complete questionnaires online before their appointments and results and patient specific resources are instantly available to review.

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Benefits of CHADIS

- **Comprehensive questionnaire database**
  - Hundreds of questionnaires available (eg: general medical, development, ADHD, asthma, emotional health, social determinants of health)
- **Ease of use**
  - Questionnaires are instantly scored and interpreted
  - Replace paper questionnaires to streamline office workflow
- **Convenience**
  - Convenient for parents to complete questionnaires before visit
  - Easy access to patient specific resources
- **Flexibility**
  - Questionnaires invitations can be emailed to teachers
  - In-office questionnaire completion available

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Benefits of the CHADIS & PCC Integration

- Some PCC practices have been using CHADIS as a standalone tool.
- By partnering with CHADIS, PCC has now integrated these features into typical practice workflows.
- CHADIS questionnaire notifications and completion are driven through the Portal. Families will further rely on the Portal as a means of communication and management of their visits. PCC is continuing to add features to the Portal that will boost its usage (e.g. patient portal check-in).
- Seamless CHADIS results integration is coming soon!

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CHADIS and PCC Integration: Prerequisites

Practices interested in an integration should be aware of the following:

- The practice will need to be using PCC EHR's Appointment Book.
- Scheduled patients will need to be associated with a Portal account.
- Practices should be setting patient relationships to Portal users. This ensures the correct questionnaires are assigned.

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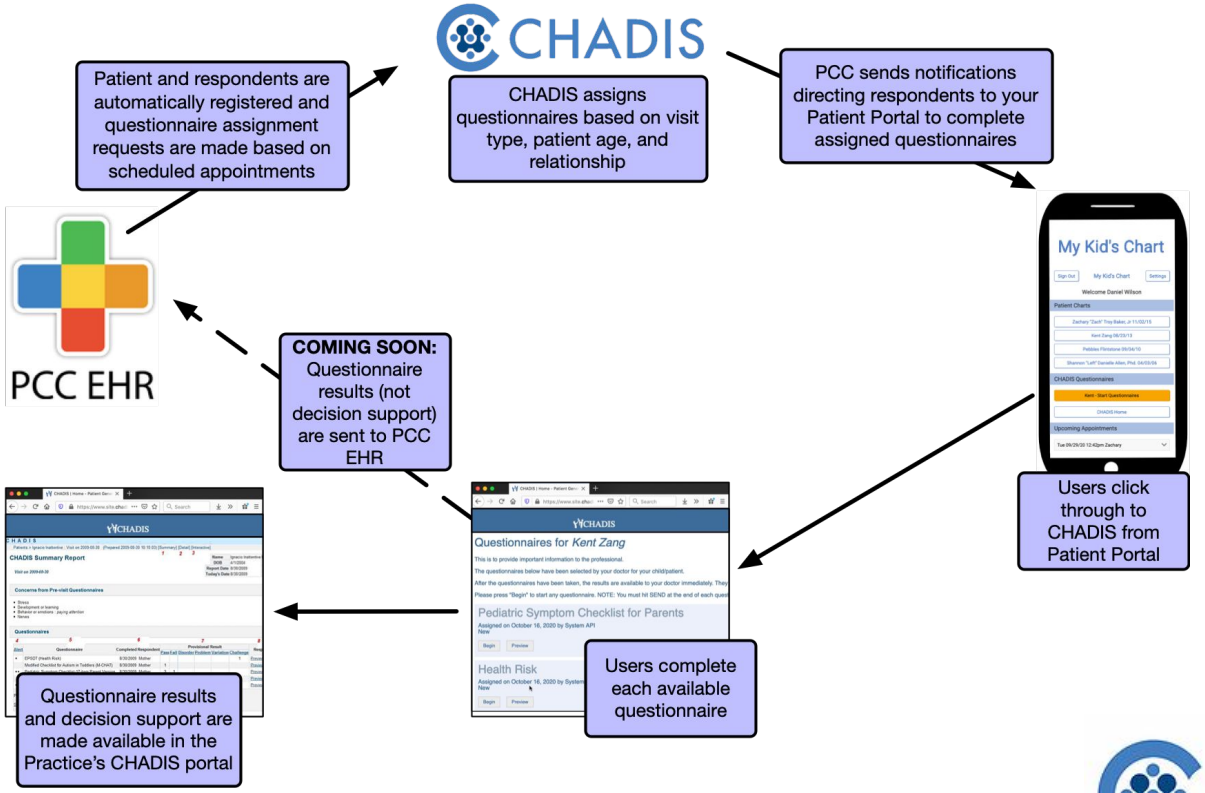
CHADIS Integration with PCC



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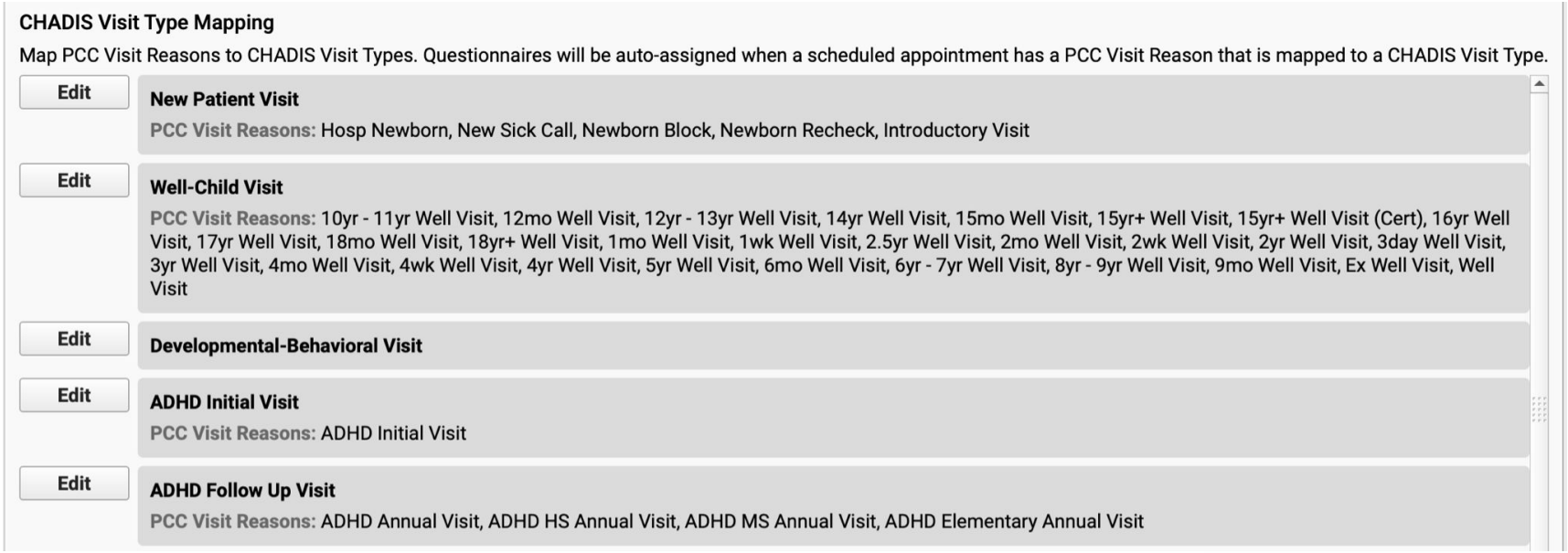
CHADIS Integration with PCC

Assign PCC visit reasons to CHADIS Visit Types.



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CHADIS Integration with PCC

Assign questionnaires by visit type, age, and relationship in CHADIS.

ADHD Initial Visit

Questionnaire	Min Age	Max Age	Relationship
#320 Goals for Change	2 years 10 months	18 years 11.99 months	Any Primary Caregivers
#240 DSM-PC 5: Concerns	3 years 10 months	18 years 11.99 months	Any Primary Caregivers
#454 Childhood Sleep Questionnaire	2 years 10 months	18 years 11.99 months	Any Primary Caregivers
#409 Family Cardiac History	2 years 10 months	18 years 11.99 months	Any Primary Caregivers
#380 Child Medical History	3 years 11 months	18 years	Any Primary Caregivers
#665 Vanderbilt Initial Parent Informant	4 years	18 years	Any Primary Caregivers
#613 Adult ADHD Self-Report Scale (ASRS-v1.1) Symptom Checklist	12 years	21 years	Any Self

Add a new auto assignment Test this visit type's auto assignments Copy these assignments to another visit type.

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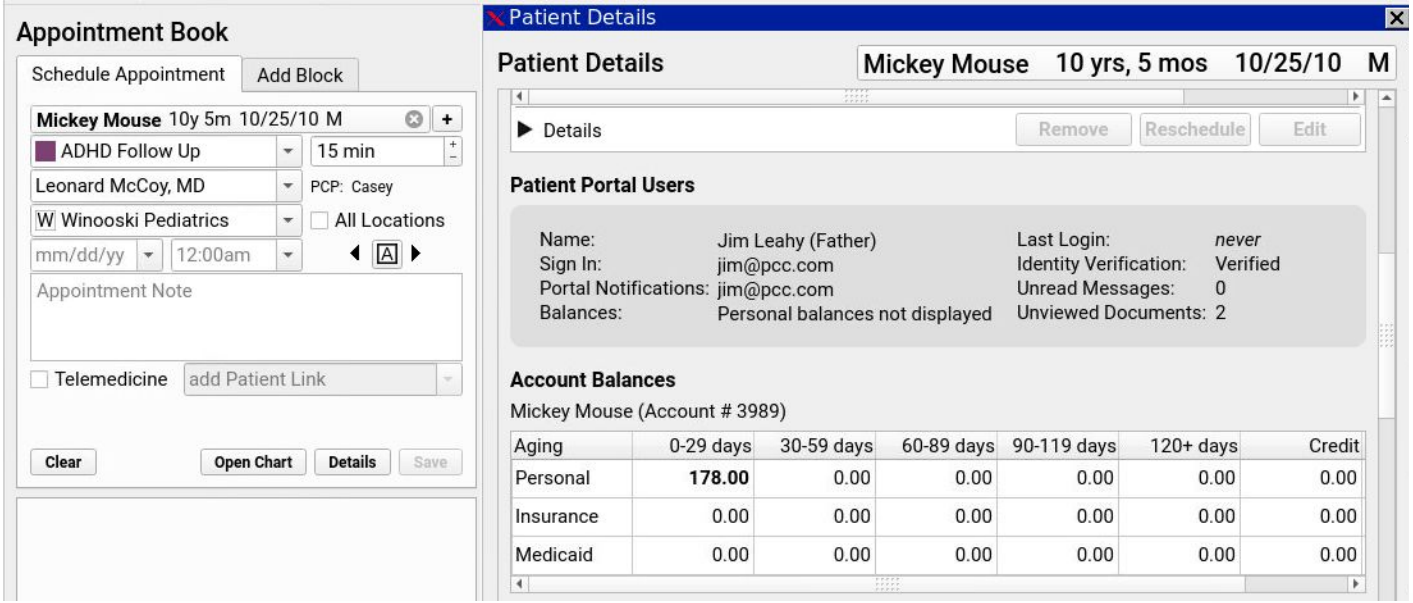
CHADIS Integration with PCC

Schedule appointments & ensure patients are assigned to a Portal account.



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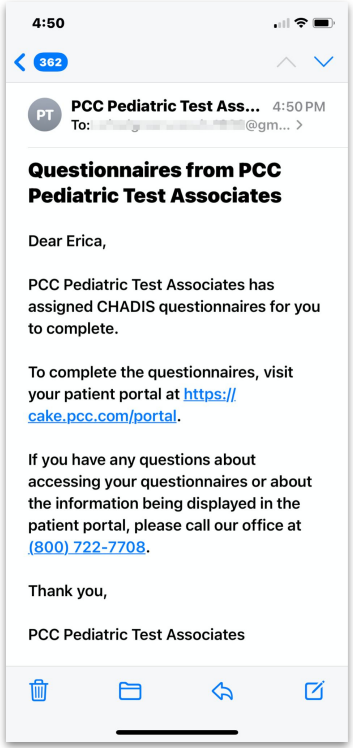
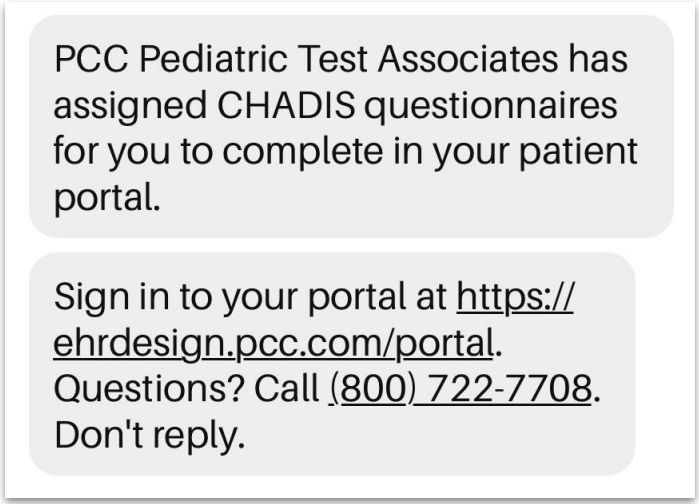
CHADIS Integration with PCC

Portal accounts will receive a message 7 days prior to the appointment (or same day if the appointment is scheduled within 7 days). The notification they receive is based on the portal account's user preferences (SMS/email).





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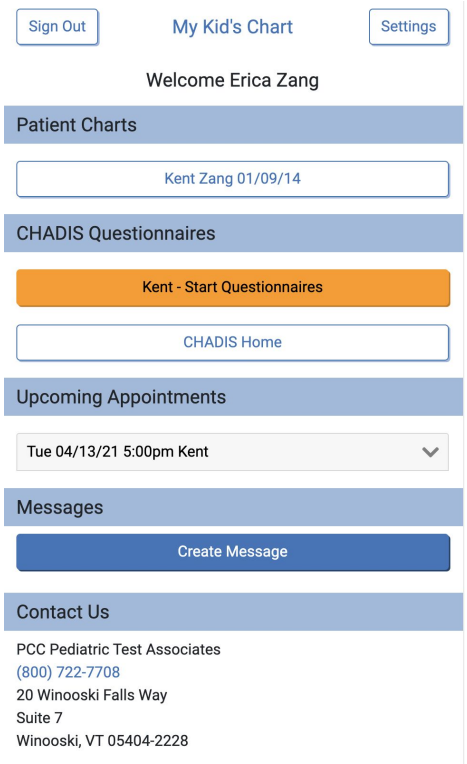
CHADIS Integration with PCC

Portal accounts log in and click on the orange CHADIS questionnaires button.



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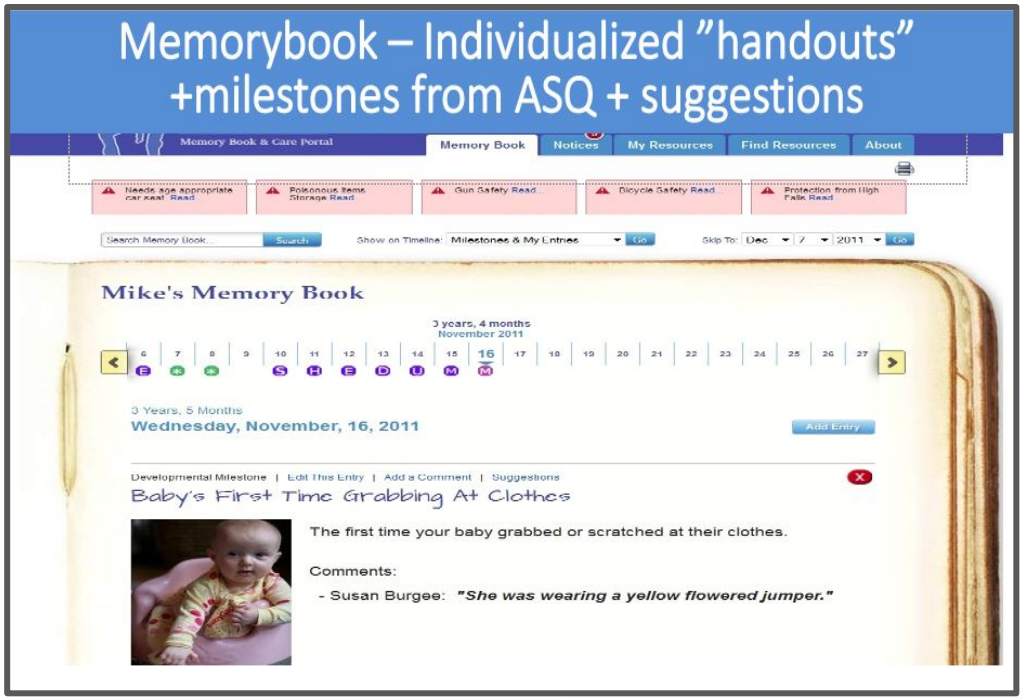
CHADIS Integration with PCC

The CHADIS Home button allows easy access to CHADIS to view the MemoryBook and access resources.



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CHADIS Integration with PCC

As of PCC EHR Release 8.14, you can receive the screening/questionnaire results to your CHADIS Portal, and can attach these to patient charts.

Coming soon, you'll be able to receive results directly into PCC EHR!

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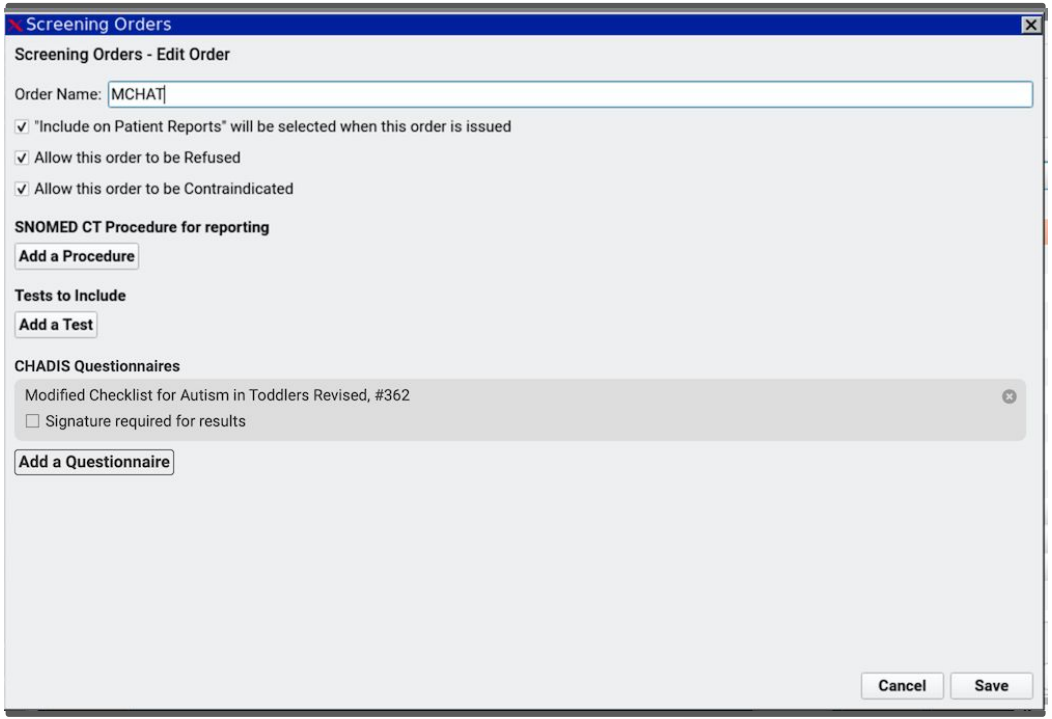
CHADIS

CHADIS Integration with PCC (upcoming)

Using PCC's Component Builder, you'll configure your orders to receive CHADIS results.



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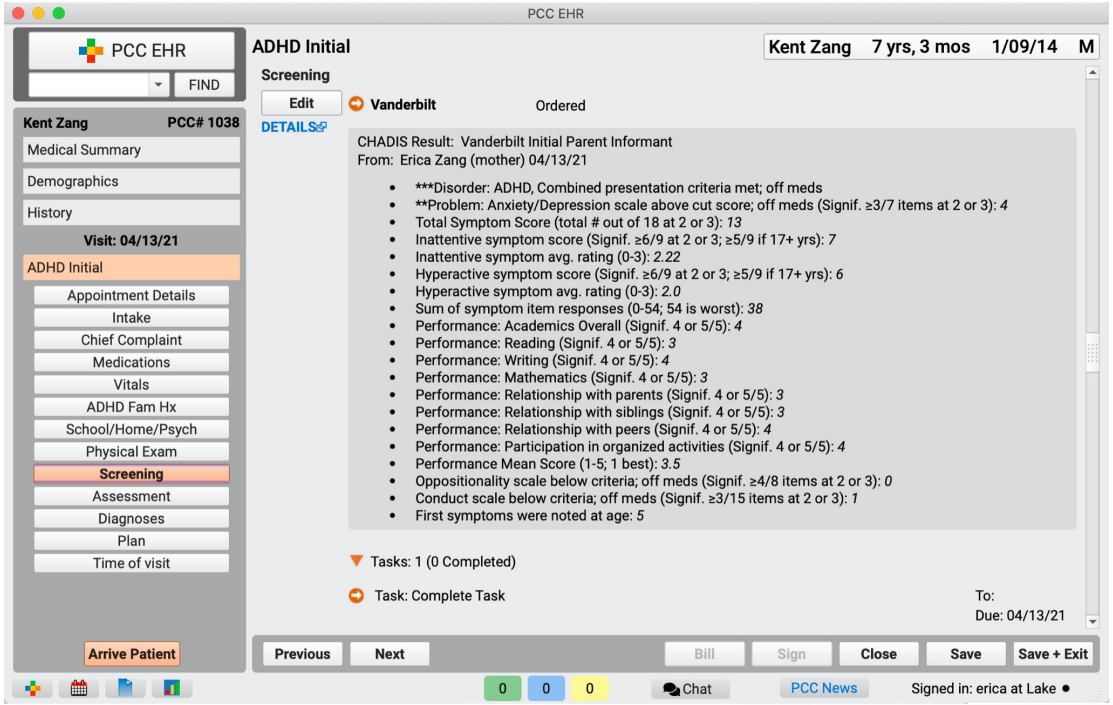
CHADIS Integration with PCC (upcoming)

PCC will auto-populate screening orders in the encounter as questionnaires are assigned to the portal. When questionnaires are completed, results will attach to the screening orders automatically.



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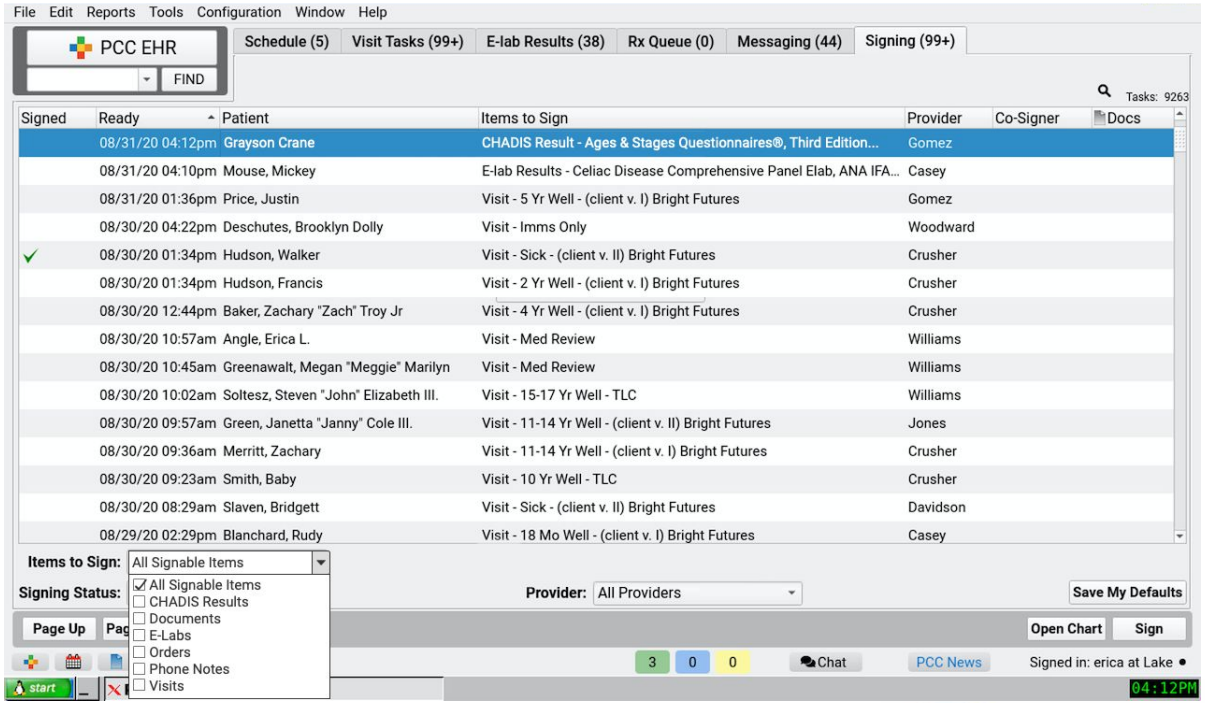
CHADIS Integration with PCC (upcoming)

Results will optionally be available as a new item in the signing queue.



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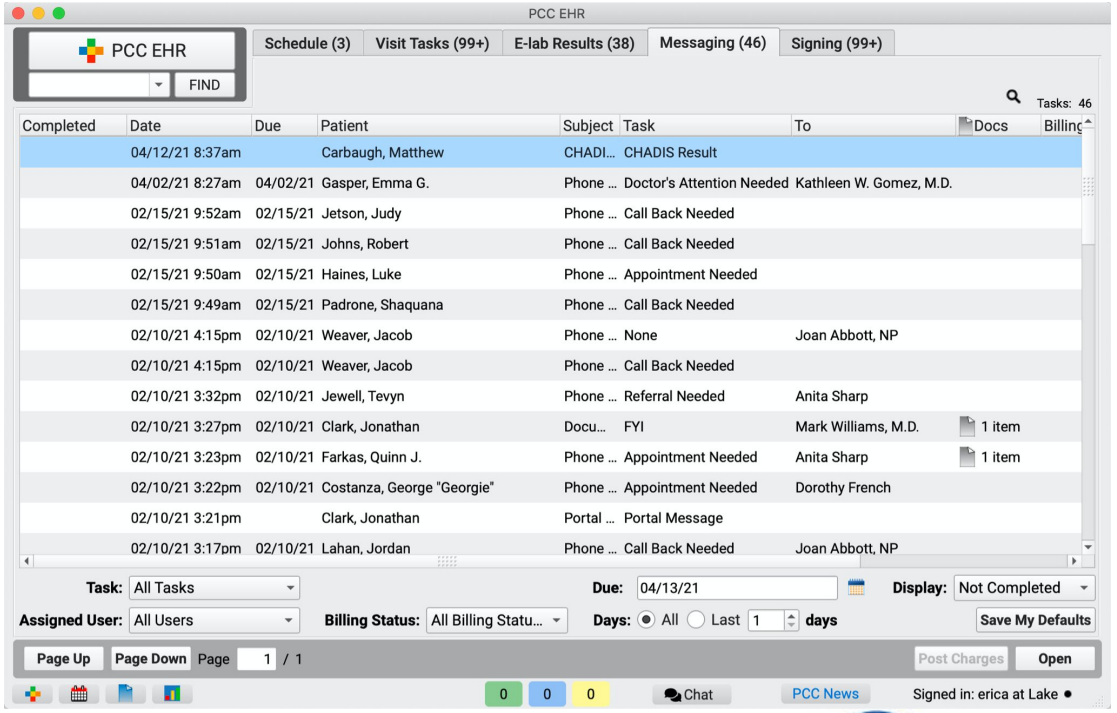
CHADIS Integration with PCC (upcoming)

Any unsolicited results will appear in your messaging queue.



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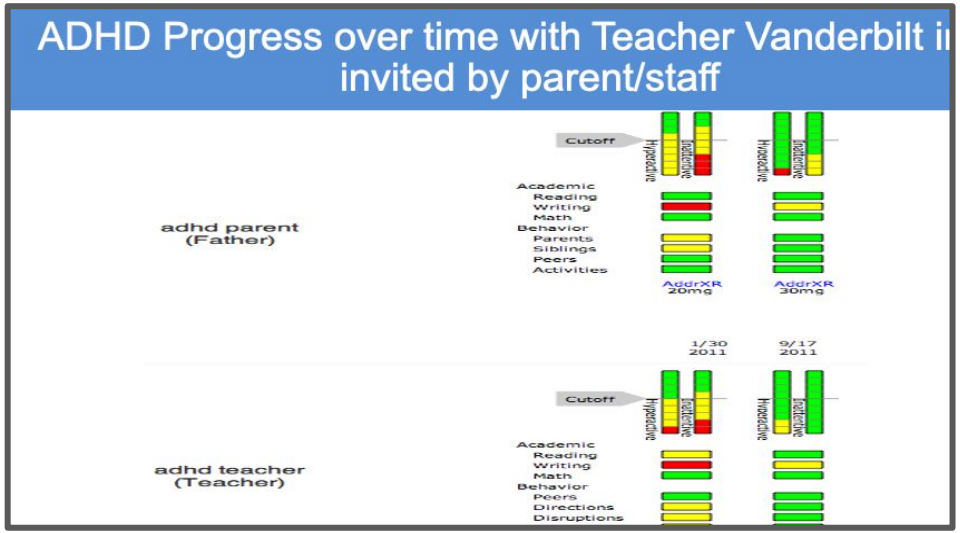
Additional CHADIS Features

Decision support and patient specific resources are available in CHADIS:

- Patient specific education
- Graphical results



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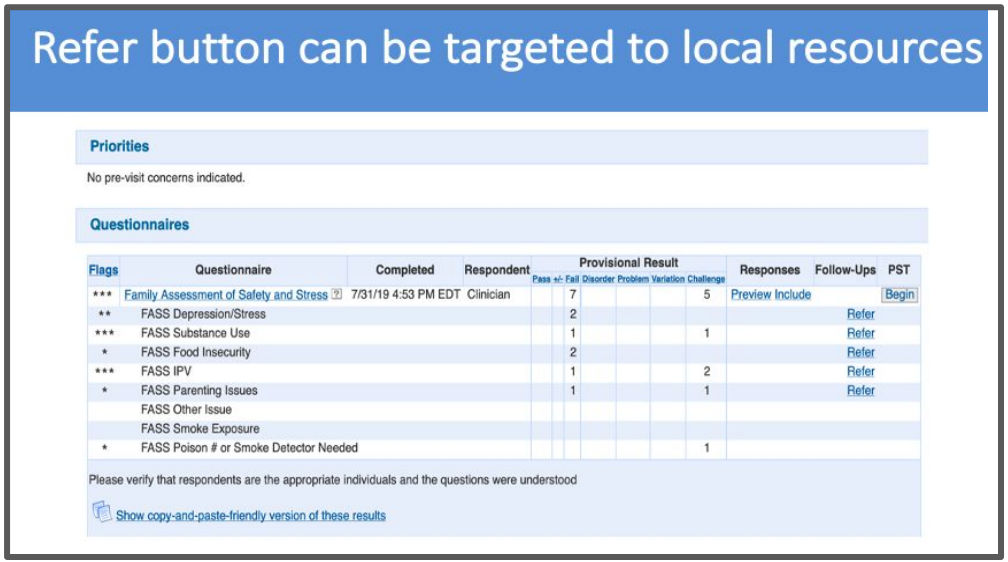
Additional CHADIS Features

Decision support and patient specific resources are available in CHADIS:

- Referral feature



Flags	Questionnaire	Completed	Respondent	Provisional Result: Pass	+/-	Fail	Disorder	Problem	Variation	Challenge	Responses	Follow-Ups	PST
***	Family Assessment of Safety and Stress	7/31/19 4:53 PM EDT	Clinician			7				5	Preview Include		Begin
**	FASS Depression/Stress					2						Refer	
***	FASS Substance Use					1				1		Refer	
*	FASS Food Insecurity					2						Refer	
***	FASS IPV					1				2		Refer	
*	FASS Parenting Issues					1				1		Refer	
	FASS Other Issue												
	FASS Smoke Exposure												
*	FASS Poison # or Smoke Detector Needed									1			

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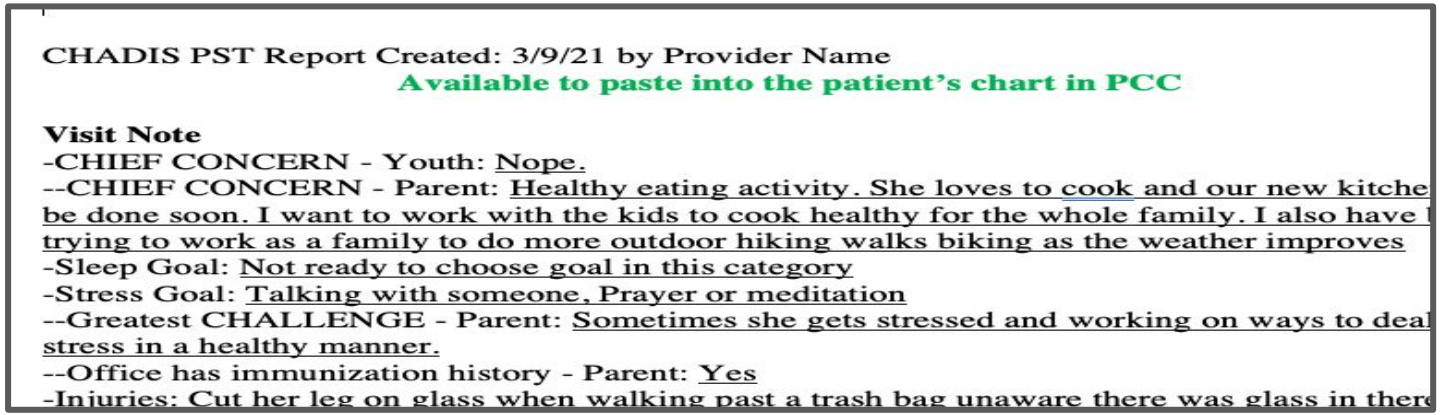
Additional CHADIS Features

Decision support and patient specific resources are available in CHADIS:

- Automatic follow-up questionnaires
- Patient specific templates (ADHD, asthma, youth w/depression & substance abuse, family stress)



CHADIS PST Report Created: 3/9/21 by Provider Name

Available to paste into the patient's chart in PCC

Visit Note

-CHIEF CONCERN - Youth: Nope.

--CHIEF CONCERN - Parent: Healthy eating activity. She loves to cook and our new kitche
be done soon. I want to work with the kids to cook healthy for the whole family. I also have
trying to work as a family to do more outdoor hiking walks biking as the weather improves

-Sleep Goal: Not ready to choose goal in this category

-Stress Goal: Talking with someone, Prayer or meditation

--Greatest CHALLENGE - Parent: Sometimes she gets stressed and working on ways to deal
stress in a healthy manner.

--Office has immunization history - Parent: Yes

-Injuries: Cut her leg on glass when walking past a trash bag unaware there was glass in there

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Implementing CHADIS: Client Perspective

Dr. Robin Warner of Union Pediatrics helped pilot the PCC-CHADIS integration. As an existing CHADIS user, Dr. Warner offers a few keys to success in navigating the integration:

- Determine which patients have an associated Portal user. This can be done via the Report Library, while scheduling, etc.
- Make sure the Portal user has activated their account.
- Most every Portal user will be assigned questionnaires (potential exception is relationship of “Other”).
- Consider how you’ll sign up adolescents so that they receive certain questionnaires.

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Implementing CHADIS: Client Perspective

Keys to successfully navigating the integration (continued):

- If practices want to add new CHADIS Visit Types (e.g. Well Child + ADHD), CHADIS will need to do this.
- You'll need to consider how to handle duplicate CHADIS patients. CHADIS and PCC will assist with generating lists.
- Existing CHADIS customers need to educate their families that questionnaires will now be available via the Portal (not via their old CHADIS login).
- Appoint a CHADIS champion at your practice to take on the integration. Gamify portal sign-ups and demographic updates, clean up info, etc.

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Implementing CHADIS: Client Perspective

Some benefits to integrating CHADIS into PCC EHR:

- Screening at every well visit; it gets parents in the habit, and they're more likely to complete them.
- Easier for the staff to check everyone, instead of learning which ages have screens and which don't.
- Generates income.
- Provides advance info to the provider.
- Most of all, it's better care for the patient!

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Getting Started with Your Integration

New CHADIS Customers

- Go to chadis.com/contact-form to fill out the CHADIS contact form and sales will contact you
- $1200/provider, 3 months free - yearly subscription (1st year - 15 months)

  This integration is straightforward and the implementation of it requires very few steps:
  - Purchase CHADIS
  - Integration kickoff with CHADIS account manager
  - Integration testing and updating templates
  - CHADIS/Integration training
  - Go-live approximately 8 weeks

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CHADIS

Getting Started with Your Integration

Existing CHADIS Customers

- Open a ticket with CHADIS to request integration: https://chadis.supportsystem.com/open
- At renewal, contract will move to $1200/provider
- This integration is straightforward and the implementation of it requires very few steps:
  - Integration kickoff with CHADIS account manager. We are offering kickoffs on the following dates:
    - Tuesday, April 27 from 12:00-12:45pm ET
    - Thursday, April 29 from 3:00-3:45pm ET
  - Integration testing and updating templates
  - CHADIS/Integration training
  - Integration is approximately 8 weeks

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Q&A

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