

Telemedicine Vendors for Pediatric Practices

PCC has reviewed over 60 telemedicine vendors for their ease of use, integration with EHR platforms, and positive reviews from pediatricians. We hope that this list is helpful for offices searching for a telemedicine vendor to arrange for efficient, safe interactions with your patients and families. Here's what we found:

There are several telemedicine vendors that operate independently of an EHR and have positive reviews from current PCC users:

- [Anytime Pediatrics](#)
 - A small peds-focused vendor accessed via mobile app or their website.
- [Doxy.me](#)
 - A straightforward solution with a direct link to send to patients (no mobile app).
- [MediSprout](#)
 - App-based vendor in which the patient and provider interact and schedule via the platform.
- [Zoom Healthcare](#)
 - This version of the Zoom platform is HIPAA-compliant, and still allows multiple people to join a call.

Reputable vendors that also operate independently of PCC EHR, but do not currently have reviews from PCC users:

- [Chiron Health](#)
 - App and website accessibility, where patients receive an email to join the call.
- [VSee](#)
 - App and website accessibility, however the app is recommended by the vendor to allow providers to chart simultaneously.

PCC found three platforms that are neither telemedicine nor HIPAA compliant, but could potentially be used in an emergency if necessary, during the pandemic while the HIPAA restrictions are relaxed. A recent message from PCC's President, John Canning, [explains why we recommend that physicians stay within HIPAA guidelines](#).

- [Google Hangouts](#)
 - A video chat service by Google.
- [WebEx](#)
 - A video meeting software.
- [Zoom](#)
 - The "standard" version, not the healthcare compliant version of the video conferencing software.