2021 Evaluation & Management Workshop

Jan Blanchard
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Agenda

12:15-12:20p   Unveil PCC Reference and Audit Tool
12:20-12:25p   Explain Exercise for Breakout Rooms
12:25-12:45p   Breakout Exercise
12:45-1p       Share Favorites, Q&A

Summary of Changes

- **Comparison:**
  - **2020:** Document as New or Established
  - **2021:** Document Level, not patient

- **Changes:**
  - Time or Complexity:
    - Document Level, not patient
  - Complexity levels are based on a list of elements for all patients.
- **Complexity:**
  - Complexity for meeting includes Medical Decision Making only.
  - Time counts all clinician activities on date of encounter.
  - Complexity levels are based on a list of elements for all patients.
Visit Levels

- Level 1: No MD/QHCP work done
- Level 2: Straightforward
- Level 3: Low
- Level 4: Moderate
- Level 5: High

Time Leveling Activities

<table>
<thead>
<tr>
<th>Before the Visit</th>
<th>During the Visit</th>
<th>After the Visit</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reviewing records, results, correspondence, etc</td>
<td>History from patient and others, exams, conversation, counseling, education, planning, ordering, referrals, documenting</td>
<td>Reviewing and communicating results, independent interpretation, care coordination</td>
<td>The combined time of all of these activities not separately reported and performed by the clinician on the date of service</td>
</tr>
</tbody>
</table>

Visit Levels - Time

New Patient vs. Established Patient

<table>
<thead>
<tr>
<th>New Patient Codes</th>
<th>Established Patient Codes</th>
</tr>
</thead>
<tbody>
<tr>
<td>99201 (N/A identical to 99202)</td>
<td>N/A</td>
</tr>
<tr>
<td>99202 15-29 minutes</td>
<td>99211 10-19 minutes</td>
</tr>
<tr>
<td>99203 30-44 minutes</td>
<td>99212 20-29 minutes</td>
</tr>
<tr>
<td>99204 45-59 minutes</td>
<td>99213 30-44 minutes</td>
</tr>
<tr>
<td>99205 60-74 minutes</td>
<td>99214 40-54 minutes</td>
</tr>
</tbody>
</table>

+ Prolonged Care Codes
Prolonged Care Coding 2021

**MODIFIED:** Prolonged care for outpatient services

99354 Prolonged service(s) in the outpatient setting requiring direct patient contact beyond the time of the usual service; first hour (List separately in addition to code for outpatient Evaluation and Management or psychotherapy service, except with office or other outpatient services [99202, 99203, 99204, 99205, 99212, 99213, 99214, 99215])

99355 ...each additional 30 minutes

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Prolonged Care Coding 2021

**ADDED:** 99417 Prolonged office or other outpatient evaluation and management service(s) beyond the minimum required time of the primary procedure which has been selected using total time, requiring total time with or without direct patient contact beyond the usual service, on the date of the primary service,

- each 15 minutes of total time (List separately in addition to codes 99205, 99215 for office or other outpatient Evaluation and Management services)
  - MD/DO/NP/PA/QHCP time
  - Use only when base E&M was leveled using Time
  - Use only when total time exceeds the minimum time for the E&M selected

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Prolonged Care Coding 2021

**ADDED:** Prolonged Clinical Staff Services for outpatient services

99415 Prolonged clinical staff service (the service beyond the highest time in the range of total time of the service) during an evaluation and management service in the office or outpatient setting, direct patient contact with physician supervision first hour (List separately in addition to code for outpatient Evaluation and Management service)

99416 ...each additional 30 minutes
To support a particular visit level, two of the three MDM elements must be documented to meet or exceed the visit level.
Source - Revised MDM Grid

PCC Reference & Audit Tool

AAP Coding Newsletter 2020
Office E/M 2021 Article Series:

Jan  2021 E/M: Overview
Feb  Medical Decision Making (MDM): Overview
Mar  Time-Based Codes: Overview
Apr  MDM: Number & Complexity of Problems
May  MDM: Amount and/or Complexity of Data
June  MDM: Level of Risk
July  Determining the Level of MDM
Aug  Level 2 Visits
Sept  Level 3 Visits
Oct  Level 4 Visits
Nov  Level 5 Visits
Breakout Activity

**NO PHI**

- **Examine your note**: Compare the encounters you brought to the requirements for the E&M level billed.
- **Identify what’s already in place**: Highlight 2021 compliant elements.
- **What’s missing?**: Note the missing 2021 compliant elements.
- **Consider components?**: Brainstorm the components which would assist with capturing the missing elements.

Resources

- *Chart, Code, and Bill for E&M Office Visits in 2021*
- *PCC 2021 E&M Coding Tool 1.0*
- *AAP Coding Newsletters - Access via PCC EHR or Login to community.pcc.com*
- *CPT 2021 Manual (AMA) - Definitions begin p13*

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