

# PCC PRACTICE MANAGEMENT WEBLAB

Jan Blanchard, CPC, CPEDC, CPMA

February 11, 2020  
Noon, EDT



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## February 2020 Agenda

- Practice Management Calendar
- AAP Coding Newsletter
- Release Highlights
- Practice Management Roundtable



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## Practice Management Calendar

[Confessions of a Practice Management Consultant - Episode #3](#)

- Update the Administrator security
  - Office security system
  - PM/EHR
- Update your office inventory for insurance purposes.
  - You can use a video camera (like the one on your cell phone!) to document each room and closet



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# Restrict Administrative Users

[User Administration Tool](#) Permits:

- Run the User Administration Tool
  - Add or disable PCC EHR users
  - Change any user's password
  - Define the rights of other users including PCC eRx prescriber roles and permissions
  - Configure a user's Direct Secure Messaging options



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# Restrict Administrative Users

Enabled	Full Name	Username	NPI	Provider	Role(s)
✓	Douglas Beagley	douglas	9622171517		Administrative, Clerical, Schedule Manag
✓	Elizabeth Casey, M.D.	elizabeth	3969335132	Elizabeth Mary Casey, MD	PCC Role, Administrative
✓	Erica L. Greenwood	erica	7843694796		PCC Role, Scheduler
✓	Evan Yandell	evan			PCC Role, Scheduler
✓	Fred Jones, M.D.	fred	6829789828	Fred Jones, M.D.	PCC Role
✓	Front Desk	frontdesk			Fake User, PCC Role
✓	Gary Ross	gary			PCC Role
✓	George Gaynes, PA	george	4856697766		Nurse Practitioner, Schedule Manager
✓	Ginger Irish	ginger	4765211725		PCC Role
✓	Harriet Hudson, RN	harriet	1234567893		Nurse
✓	Henry H Higgins, NP	henry	2183315565		PCC Role
✓	James Davidson, M.D.	james	1234567893	James Davidson, Jr. M.D.	PCC Role



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# Continuing Education: Practice Management Pediatric Management Institute

- [Videos](#)
- Annual Conference
  - [Walt Disney World Jan 21-23, 2021](#)



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## AAP Coding Newsletters

Access via PCC EHR or Login to [community.pcc.com](https://community.pcc.com)

### February 2020

- Office E/M 2021: An Overview of Medical Decision-making
- Allergy Skin Testing: Codes, Unit Counts, and Tips for Reporting
- You Code It! Travel Counseling
- Coding for Ingestion Challenge



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## Roadmap - Version 8.11

General Deployment *planned*:

**Sunday, March 8, 2020**



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## v8.12 Highlights

- Introducing Charge Posting Workflow in EHR!
- View complete day in pocketPCC - including blocks
- Search a patient's visit history for a word or phrase
- Patient demographic options for race, ethnicity and preferred language
- Refreshed lab test (LOINC) library
- Improved control for report export formatting
- Dashboard immunization rates per provider
- Billing reports updated for new billing statuses



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## What Practice Management Questions Do You Have?

How do you handle it when a clinician...?

What do you all do when an employee...?

How can I find a better source for...?

Shouldn't our vendors be ... ?

This time every year I make time to...



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## Next Weblab: Billing

Thurs March 18, 2020

1pm



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